

# Certified Healthy Business

## Frequently Asked Questions

### Eligibility

**Q: What qualifies as a business?**

A: Any business may apply, regardless of size or type (e.g., for profit, not for profit, government, etc.). However, any business that primarily derives revenue from the sale of alcohol, tobacco, and/or vapor products is not eligible to apply.

\*Businesses whose revenue primarily comes from alcohol, legally controlled and restricted drugs, substances, or certain chemicals used to make drugs, whose use and distribution are tightly controlled because of their abuse potential or risk, tobacco, and other consumable products derived from marijuana or infused with cannabis and containing the compound THC (tetrahydrocannabinol), or vapor product sales are not eligible to apply for certification per definitions smoking in public places and indoor workplaces act.

**Q: What sizes of business should apply?**

A: We encourage all businesses to apply, regardless of size. We categorize businesses as Small (1 – 25 employees), Medium (26 – 100 employees), Medium-Large (101 – 500 employees), Large (501 – 999 employees), or Corporate (1000+ employees).

**Q: My business allows smoking. Should I still apply?**

A: Businesses are not eligible to apply unless the business enforces a 100% smokefree workplace policy that applies to the entire property under their control, both indoors and outdoors, at all times. These restrictions against smoking and tobacco include marijuana and cannabis-derived products. To achieve Excellence, a business must enforce a 100% tobacco free workplace policy that applies to the entire property under their control, both indoors and outdoors, at all times – and submit a copy of the policy with the CHO application.

**Q: Is this open to businesses in any area?**

A: Yes, businesses from any area in Oklahoma may apply.

**Q: If my business was Certified Healthy last year, do I need to reapply?**

A: Yes, applicants must re-apply each year for certification.

### Application Process

**Q: When can I apply?**

A: The application period runs from August 1<sup>st</sup> to November 1<sup>st</sup>.

**Q: Where do I apply?**

A: Please apply online at [Certified Healthy \(oklahoma.gov\)](https://www.oklahoma.gov/certified-healthy)

**Q: Can I mail or fax my application?**

A: No, all applications must be completed online. We will not accept mailed or faxed applications.

**Q: How will I know if my application was submitted successfully?**

A: You will receive a confirmation e-mail if your application is submitted successfully. If you do not receive this e-mail, first check your spam to see if it was sent there; if it is not there, contact the Certified Healthy Oklahoma Team and verify if it went through successfully. If it did not, you will need to re-submit.

**Q: My business has multiple sites. Does each one need to apply?**

A: The business may decide to apply for all its sites or for each site individually. However, if policies and procedures vary by location, we encourage applicants to submit an application for each site if feasible. Regardless, the business must report the total number of employees covered by each application.

**Q: My business also falls into another category. Can I submit more than one application?**

A: Absolutely. If a business also falls into another Certified Healthy program area, the business may

submit one application for each relevant Certified Healthy program.

**Q: I am having technical issues with the application and/or website. Who can I call?**

A: Please contact the Certified Healthy Oklahoma Team at <https://app.smartsheet.com/b/form/ee8e298e2a6d4614b27f1586c67e11a6>

**Q: When will the awardees be announced?**

A: We will send out award decisions in January.

**Q: When is the professional development event?**

A: The CHO Virtual Event is held in June. The breakout sessions are held virtually so it is free to attend.

## Criteria

**Q: How many criteria are there on the business application?**

A: There are 122 criteria total in nine scored categories.

**Q: Are the criteria different from last year?**

A: The criteria were changed in 2019. All Certified Healthy Oklahoma criteria are updated biennially to reflect the latest best and promising practices.

**Q: Where did these criteria come from?**

A: The Certified Healthy Business criteria are based on the Centers for Disease Control and Prevention's (CDC) Worksite Health Scorecard: An Assessment Tool for Employers to Prevent Heart Disease, Stroke, and Related Health Conditions.

**Q: I need help understanding a criterion. What should I do?**

A: First, check out the Resource Guide. If you still need assistance, contact the Certified Healthy Oklahoma Team at <https://app.smartsheet.com/b/form/ee8e298e2a6d4614b27f1586c67e11a6>

**Q: These criteria seem difficult. Who can I talk to about implementing these components?**

A: Please contact the Certified Healthy Oklahoma Team at <https://app.smartsheet.com/b/form/ee8e298e2a6d4614b27f1586c67e11a6> or your local county health department.

## Scoring

**Q: How will my application be scored?**

A: We strive to be as transparent as possible with scoring. We use specific point values for scoring (indicated at the end of each question in parenthesis, i.e. (3)), and applicants are scored based on their overall attainment of points. These point requirements vary based on size of business and recognition level (Basic, Merit, or Excellence). For Excellence, a business must select at least one criterion in *each* category, in addition to fulfilling the point requirement for their specified business size. Scoring information is available online at [Certified Healthy Business \(oklahoma.gov\)](https://www.oklahoma.gov/certified-healthy-business)

**Q: How many criteria do I need to check in each category to be certified?**

A: Please see the Eligibility and Scoring information on [Certified Healthy \(oklahoma.gov\)](https://www.oklahoma.gov/certified-healthy). The number of criteria needed for certification varies by size of business and certification level. For Excellence, a business must select at least one criterion in *each* category.

**Q: I did not receive certification last year. How can I improve my score this year?**

A: We are here to provide technical assistance to your program. Please contact the Certified Healthy Oklahoma Team at <https://app.smartsheet.com/b/form/ee8e298e2a6d4614b27f1586c67e11a6>. We can pull up your latest application and work with you to identify ways to improve it. Your local county health department is also a great resource for information on criteria implementation.

## Contacts

**Q: Who do I contact with questions about Certified Healthy Oklahoma?**

A: Please submit your question to the Certified Healthy Oklahoma Technical Assistance Management Platform Request webform at:

<https://app.smartsheet.com/b/form/ee8e298e2a6d4614b27f1586c67e11a6>