

Nursing Facility/Skilled Nursing Facility/ICF-IID Provider Call

Wednesday, April 20, 2022

1:00 PM – 2:00 PM

1. Welcome

Beverly Clark

- Session is being recorded.
- All participants are muted, please keep phones muted during the call.
- Q&A session – online participants may ask question in the Q&A box,
Call in participants may submit questions to LTC@health.ok.gov
- LTC phone number 405.426.8200
- Fax Incidents/Form 283 to 1-866-239-7553.
- To request emails from GovDelivery.com email Diane Henry at DianeH@health.ok.gov or email LTC@health.ok.gov
- Please join via the Team app on your computer to allow you to view presentations provided during the call

2. Long-term Care Leadership Academy - 4Ms /OU Health Science Center

Teri Round

- Teri Round has been in the field of healthcare in various settings and positions for over 40 years. Currently she is the Executive Director of Clinical Operations and HIPAA Officer at the University of Oklahoma Health Sciences Center Fran and Earl Ziegler College of Nursing. Her work includes a statewide care management department, with a primary focus of supporting the older adult in staying in the community where they wish to live through the Oklahoma Medicaid Waiver program. Her experience lends itself well in the areas of leadership and mentoring others to become great leaders.
In all of her work as a leader in different institutions, mobility and the prevention of falls has been a focus. Chairing hospital-wide falls and restraint committees resulted in organizations free of restraints, inter-professional teams working together, and increased mobility while decreasing falls.
Ms. Round has a Master of Science degree in nursing, is board certified as a Nurse Executive and is currently Co-PI on an evidence based project concerning Leadership and Culture change and the 4Ms in nursing homes throughout the state of Oklahoma.
- In 2016, a falls program project concluded success was based in large part on retention of CNAs, nurses and administrative staff
- After the falls program, a Long-term Care Leadership Academy - 4Ms pilot was developed which looked at retention of all staff. It was determined that it did assist with retention and funding has been provided to continue the Academy for another year
- The Long-term Care Leadership Academy - 4Ms is held over three days. Day one is for the administrator and DON, day two is for RNs and LPNs, and day three is for the CNAs. Each day focuses on that participant's particular role in leadership. There is a fourth half day meeting where everyone comes together for activities using the skills learned related to Quality Improvement, Plan-Do-Study-Act (PDSA), Root Cause Analysis (RCA) and the use of various tools
- Up to eight homes are encouraged for each Leadership Academy to allow for sharing and collaboration
- The 4Ms are also taught during the Academy. The 4Ms is an IHI (Institute for Healthcare Improvement) initiative to get everyone speaking the same language when talking about care of older adults. The initiative started in hospitals and is now focusing on nursing facilities
- The 4Ms are:
 - What Matters? (To the resident)
 - Medications (What medications could be causing an adverse effect for the resident)
 - Mentation (Accurate diagnosis of delirium or dementia, and if they are being treated appropriately)
 - Mobility (Keeping people mobile to help prevent falls)

- After the classroom training, usually three visits and four phone calls over a six-week period will be made to the facility to talk about culture change related to the 4Ms. More visits are available if you would like to concentrate on specific areas
- The Long-term Care Leadership Academy - 4Ms is Civil Monetary Penalty (CMP) funded and there is no cost to the facility
- Long-term Care Leadership Academy - 4Ms trainings available for enrollment:
 - May 16-19, 2022 in Oklahoma City, OK
 - June 27-30, 2022 in Stillwater, OK
 - July 11-14, 2022 in Tulsa, OK
 - August 1-4, 2022 in Weatherford, OK
- For additional information, please contact Teri Round at teri-round@ouhsc.edu, Dr. Diana Sturdevant at diana-sturdevant@ouhsc.edu or call 405.271.8767

3. Acute Disease Services (ADS)/ Health Associated Infections (HAI)

Jeneene Kitz

- ICAR (Infection Control Assessment and Response) is a CDC funded activity that is designated to review infection prevention program elements, answer questions you may have and provide resources to the infection preventionist (IP) to support an effective program
 - Preventative ICAR visits are available to facilities through the HAI team
 - Emails have been sent out with information on how to request or schedule a visit
 - You may contact the HAI team at 405.426.8710, ask for Jeneene Kitz or Rhonda McComas
- HAI has been making calls to facilities to obtain updated contact information for the IP, Administrator and Director of Nursing (DON)
- HAI has been sending out a request to have staff complete a learning needs assessment to assist with educational planning
- HAI contact emails: Jeneene Kitz – Jeneenek@health.ok.gov and Rhonda McComas – Rhondamc@health.ok.gov

4. General Updates

Janene Stewart

- Nurse Aide Registry (NAR)
 - NAR is experiencing a staffing shortage at this time and have enlisted the assistance of other departments to get the backlog of certifications and letters reduced. They are hoping to be caught up within the next week or two. Please be patient with them
 - You can contact NAR at NAR@health.ok.gov or phone them at 405.426.8150. If you are having difficulty reaching NAR, you may contact Espa Bowen at Espab@health.ok.gov, or you may contact LTC at 405.426.8200 or LTC@health.ok.gov and we will forward the information on to NAR. You may also contact Janene Stewart at Janene.Stewart@health.ok.gov.
- Shayla Spriggs, new Manager of Survey and Research, will be visiting facilities in the near future
- Preventative Medical Consultants (PMC), Zach Collins and Ed Roth are available to answer any questions you may have and will also be visiting facilities in the future. They can be reached at 405.426.8200 or through the LTC email at LTC@health.ok.gov

Questions and Answers

Next call will be held on June 1st, 2022 at 1:00 p.m.