OKLAHOMA State Department of Health

Questions & Answers
Assisted Living/Res Care/Adult Day Care Provider Call
Wednesday, September 8th, 2021
3:00 PM – 4:00 PM

Links provided in the Q&A chat box or in Q&A can be located at the end of this document.

PHIDDO:

1. Q: We are an acute level ICF/IID. We do not perform weekly testing of staff. We had a staff test positive last week at the local health department, so we began outbreak testing with the BinaxNOW Ag Card. I know we report all findings to OSDH with form 283, do we have to also report to PHIDDO even though we don't test routinely?

   A: Yes. You need to report both positive and negative results to meet compliance with the CLIA certificate waiver, as well as state reporting requirements. This is important for contact tracing and case investigation by your county health department as well.

2. Q: Are rapids reported to PHIDDO or only PCR?

   A: If you sent the PCR tests to a lab, the lab will report those results to PHIDDO for you. The facility will be responsible for reporting any point of care (POC) testing results to PHIDDO. However, you will report both the POC and PCR results to LTC on the Form 283.

3. Q: We were told by Acute Disease when we first began using PHIDDO to only report the positives. When did it change to start reporting the positives and negatives? We have a hard time using the system to report the positives as it tends to crash.

   A: Originally only positives were reported. As part of the CLIA Certificate of Waiver requirements, both positive and negative results must be reported. This also allows Acute Disease Services (ADS) to be able to see the bigger picture of what is going on.

4. Q: To clarify: we were told to test only our unvaccinated staff unless in outbreak testing based on county positivity rate. Are THOSE negative results to be reported on PHIDDO?

   A: Yes, that is correct. Both positive and negative results are to be reported to PHIDDO.

Waiver:

5. Q: Does the waiver include CMAs as well?

   A: This waiver is to align with the CMS 1135 Waiver for the nurse aides. This does not include the Certified Medication Aides (CMA).

6. Q: Is there any information on being able to utilize CMAs that were previously certified, but whose certification has lapsed, like we were able to previously?

   A: No, there is not. At the beginning of this response, it prompted emergency rules. We are not allowed to repeat those same emergency rules. At this point, the only waiver we have is for the nurse aide. If you have a CMA whose certification has lapsed, reach out to Jason Noreen at Nurse Aide Registry (NAR) for discussion over the specifics of the situation. You can contact Jason Noreen at 405.426.8150 or NAR@health.ok.gov.

7. Q: I had a CMA who received notice from the NAR that they had extension on her testing. This came from the Vo-Tech. Is that true or not?

   A: We are not sure what you are referencing. Reach out to us by email at LTC@health.ok.gov so we can take a look at the document or reach out to NAR at NAR@health.ok.gov for clarification.

8. Q: Is there any leeway on an LPN that has let her license lapse for a month?

   A: This is a Board of Nursing issue and they do not give leeway. If the licensed is lapsed, consider your regulatory requirements. This means their license is not current and they are not compliant with their licensure requirements. This staff member should hastily get to the Board of Nursing and get their license renewed. There is not a current waiver related to this. We will let you know if any waivers are put out by the Board of Nursing. We strongly recommend you follow your regulatory requirements and ensure your staff are compliant with their licensure requirements.

Testing:

9. Q: Does ICF-IID have to test according to the color of the county? If our policy says we test by signs and symptoms only, does that prevent us from having to do the routine testing?

   A: ICF-IIDs can take the position of testing according to signs and symptoms. You are not required to routinely test according to the County Positivity Rate colors. However, monitoring the colors can help you determine the level of risk. If you have an outbreak and are concerned, we are here to support you with testing and mitigation strategies.

10. Q: The rapid response kits are impossible to find right now. Local health departments are only testing symptomatic people. Do you have any suggestions on how to get the kits in order to complete outbreak testing?

    A: Unfortunately, there appears to be a backlog of supplies. The manufacturer/distributors are the only points of contact that we can recommend at this time.

Miscellaneous:

11. Q: Who is required to completed form 283? Nursing Homes, Assisted Living, ADS?

    A: All facility types are required to use Form 283.

12. Q: Several months ago, someone asked about getting these sessions approved by OSBELTCA for CEUs. Has that been looked into yet?

    A: We will look into this.

13. Q: We are not receiving the FAQs and the slides sent out after the provider calls.

    A: The GovDelivery.com is our main communication process with providers. If you are not receiving the GovDelivery.com communications, send an email to LTC@health.ok.gov and we will forward the information to the appropriate person to get you signed up. Even if you have signed up and are not getting them after the calls, let us know so Diane Henry can investigate what the issue may be. Please be aware the GovDelivery.com that contains this information is usually sent out the Wednesday following the calls. This information will also be posted on the LTC COVID-19 Resources Provider Calls & FAQ webpage on the Wednesday following the calls.

Dr. Frasier's final comments:
Thank you for your time. If you need to have discussions over the information provided today, please reach out to us. As we navigate through this time, we want to be a resource to you. We are really working hard to try to address concerns such as survey, training of our survey teams, and working through the backlog. Please let us know what you need and how we can assist you. We are always here for discussion of your concerns.

Links provided in the Q&A chat box or in Q&A:

Monoclonal Antibody Links from Elyce Holloway
OSDH Dashboard -
https://osdh.maps.arcgis.com/apps/dashboards/482ed39d24bc4ae597ce0e0a7f1193b7
HHS Locator Tool - https://protect-public.hhs.gov/pages/therapeutics-distribution
NICA Locator Tool - https://covid.infusioncenter.org/

CDC - COVID-19 Materials for People with Intellectual and Developmental Disabilities and Care Providers: https://www.cdc.gov/ncbddd/humandevelopment/COVID-19-Materials-for-People-with-IDD.html

OSDH - LTC COVID-19 Resources - Provider Calls & FAQ webpage - https://oklahoma.gov/health/protective-health/long-term-care-service/ltc-covid-19-resources/provider-calls-and-faqs.html

OSDH – LTC contacts – phone: 405.426.6200
LTC email: ltc@health.ok.gov
NEW Fax # for Form 283 Incident Reports: 1.866.239.7553

OSDH – Nurse Aide Registry (NAR) – NAR email: NAR@health.ok.gov phone: 405.426.8150