Nurse Aide Registry Report Long Term Care Facility Advisory Board Meeting for October 13,

LONG-TERM CARE FACILITY ADVISORY BOARD

Regular Meeting
October 13, 2021 at 1:30
Oklahoma State Department of Health, 123 Robert S. Kerr Ave., OKC, OK 73102

MINUTES

October 13, 2021

1) Call to Order

Wendell Short, Chair called the meeting to order at 1:30 p.m.

2) Roll Call

LaShawn Lewis called roll with the following Long-Term Care Facility Advisory Board (LTCFAB) members present: Stephen Ross, Jimmy McWhirter, Debra Weaver, Modina Allen, Esther Houser, Angela Heikes, Adam Jordan, Jeffrey Gregston, Wendell Short, Denise Wilson, Jonny Brandon, Alan Mason, William Whited, and Jessica Clayton

The following LTCFAB members were absent: Lori Morton, Joanna Martin, Gene Reid, Joanne Alderman, Charles Schwarz, Brandy Chiles, Ronald Eimen, and Krisinda Housh

The following guests were present: James Joslin, Leading Age – OK; John Clark, OSDH; Jason Noreen, OSDH; Barry Edwards, OSDH; Diane Henry, OSDH; Pamela Anderson, OSDH; Janene Stewart, OSDH; Mia Ledet, OSDH; Naomi Scott, OSDH; LeKenya Antwine, OSDH; Kinsey Smalling, OSDH; Espaniola Bowen, OSDH; Beverly Clark, OSDH; Dr. LaTrina Frazier, OSDH; Lisa McAlister, OSDH;

Currently, there are four vacancies on the LTCFAB, which consists of 27 members.

A quorum met with 14 members present.

Motion: Approve/Amend April 14, 2021 Meeting Minutes

3. Review and Action to Approve/Amend April 14, 2021 meeting minutes:

Agenda Item #3 Vote 1

Stephen Ross	☑Aye □ Abstain □ Nay	Adam Jordan	☑Aye ☐ Abstain ☐ Nay
Jimmy McWhirter	☑Aye □Abstain □ Nay	Jeffrey L. Gregston	☑Aye □Abstain □ Nay
Lori peck Morton	□Aye □Abstain □ Nay	Wendell Short	☑Aye □ Abstain □ Nay
Debra Weaver	☑Aye □ Abstain □ Nay	Ronald Eimen	□Aye □Abstain □ Nay

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<mark>Joanna Martin</mark>	□Aye □ Abstain □ Nay	Denise Wilson	✓Aye □ Abstain □ Nay
Modina Allen	☑Aye □Abstain □ Nay	Jonny Brandon	☑Aye □ Abstain □ Nay
Gene C. Reid	□Aye □ Abstain □ Nay	Krisinda Housh	□Aye □ Abstain □ Nay
<mark>Joanne Alderman</mark>	□Aye □ Abstain □ Nay	Alan Mason	☑Aye □ Abstain □ Nay
Charles Schwarz	□Aye □Abstain □ Nay	William Whited	☑Aye □ Abstain □ Nay
Esther Houser	☑Aye □ Abstain □ Nay	Jessica Clayton	☑Aye □ Abstain □ Nay
Angela Heikes	☑Aye □ Abstain □ Nay		
Brandy Chiles	□Aye □ Abstain □ Nay		
			$\frac{\text{Shading} = \text{Absent}}{\text{Shading}}$

4) Nurse Aide Registry Update: Jason Noreen

CURRENT CERTIFICATIONS

TYPES OF CERTIFICATIONS	FY2020	FY21 Qtr-1	FY21 Qtr-2	FY21 Qtr-3	FY21 Qtr-4
Adult Day Care (ADC)	31	30	31	16	16
Long Term Care (LTC)	36,129	35,677	35,576	35,401	35,677
Certified Medication Aide (CMA)	5,136	5,232	5,142	5,718	5,952
Advanced CMA Gastrology (CMA/G)	2,703	2,734	2,728	2,939	3,072
Advanced CMA Glucose Monitoring					
(CMA/GM)	1,208	1,240	1,237	1,356	1,425
Advanced CMA Insulin					
Administration (CMA/IA)	835	870	865	941	987
Advanced CMA Respiratory (CMA/R)	2,749	2,788	2,772	2,981	3,118
Feeding Assistant (FA)	307	284	259	227	212
Home Health Aide (HHA)	11,642	11,329	11,158	10,600	10,675
Developmentally Disabled Direct					
Care Aides (DDDCA)	1,135	1,051	1,036	973	979
Residential Care Aide (RCA)	31	31	31	28	28
TOTALS	61,906	61,266	60,835	61,180	62,141



NEW CERTIFICATIONS	FY2020	FY21 Qtr-1	FY21 Qtr-2	FY21 Qtr-3	FY21 Qtr-4	
INBOUND RECIPROCITY CERTIFICATION	S					
LTC	1,521	500	612	737	411	
нна	33	5	0	2	22	
NEW CERTIFICATIONS FROM TRAINING						
	FY2020	FY21 Qtr-1	FY21 Qtr-2	FY21 Qtr-3	FY21 Qtr-4	
LTC	4,320	954	1,012	1,135	2,054	
нна	2,021	477	496	631	841	
DDDCA	218	16	57	30	41	
RCA	0	0	0	0	0	
ADCA	0	0	0	0	0	
CMA	866	100	249	216	353	
FA	72	2	6	8	9	
TOTALS	7,497	1,549	1,820	2,020	3,298	
NEW ADVANCED CMA	FY2020	FY21 Qtr-1	FY21 Qtr-2	FY21 Qtr-3	FY21 Qtr-4	
CMA-R	589	44	76	61	79	
CMA-G	554	24	75	60	70	
CMA-GM	289	14	40	36	45	
CMA-IA	198	9	23	19	26	
TOTALS	1,630	71	214	176	220	
RETEST	FY2020	FY21 Qtr-1	FY21 Qtr-2	FY21 Qtr-3	FY21 Qtr-4	
Retest - CMA	57	14	7	11	13	
Retest - HHA	32	15	0	8	11	
Retest - LTC	151	47	9	37	36	
Retest - DDCA	1	0	0	0	0	
TOTALS	241	76	16	56	60	
OUTBOUND RECIPROCITY	FY2020	FY21 Qtr-1	FY21 Qtr-2	FY21 Qtr-3	FY21 Qtr-4	
Reciprocity - LTC	450	88	79	44	80	
COMPLETED RENEWAL APPLICATIONS	FY2020	FY21 Qtr-1	FY21 Qtr-2	FY21 Qtr-3	FY21 Qtr-4	
	19,354	4,959	4,620	5,636	5,675	

APPROVED TRAINING PROGRAMS	FY2020	FY21 Qtr-1	FY21 Qtr-2	FY21 Qtr-3	FY21 Qtr-4
LTCA	147	149	150	149	149
ННА	0	0	0	0	0
DDDCA	11	11	11	11	11
RCA	0	0	0	0	0
ADC	0	0	0	0	0
CMA	46	47	47	47	48
CMA/Continuing Education					
Units(CEUs)	38	38	39	40	40
CMA/IA	26	27	27	27	27
CMA/GM	4	4	4	4	4
CMA/R	2	2	2	2	2
CMA/RG	29	31	31	31	31
CMA/G	1	1	1	1	1
TOTALS	304	310	312	312	313
ONSITE SURVEYS PERFORMED	FY2020	FY21 Qtr-1	FY21 Qtr-2	FY21 Qtr-3	FY21 Qtr-4
LTCA	82	0	0	0	0
ННА	0	0	0	0	0
DDDCA	9	0	0	0	0
RCA	0	0	0	0	0
ADCA	0	0	0	0	0
CMA	19	0	0	0	0
CMA / CEU	15	0	0	0	0
CMA/IA	8	0	0	0	0
CMA/GM	1	0	0	0	0
CMA/R	3	0	0	0	0
					•
CMA/RG	9	0	0	0	0

CURRENT TEMPORARY EMERGENCYWAIVERS	0	Now presumptively approved with waiver.
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Exception Applications for The Emergency Training Waiver	3,445	received
	3,440	processed
	5	pending

Waiver testing approval letters now include testing site contact information to improve testing access/options

Currently temporary emergency waiver zero due to the CMS blanket waiver in place still.

5) Health Facility Services Espa Bowen

<u>SE No 654 Changes in License renewal for Adult Day Care, Residential Care, Assisted Living and Continuum of Care Facilities</u>

- Espa Bowen is the interim director for HRDS which is Licensure, QIES, Equality Improvement department along with jails national Background check and NAR's Health Facilities which is licensure.
- ➤ Renewal of license coming up November 1st
 - There is a change in the licenses for Adult Day Care, Residential Care and Assist Living and Continuum of Care.
- Residential Care is on a two-year license
 - All licensure is going to a three-year license
- > Everything is on the website govdeliver.com
- ➤ Sending out emails and letters to the facilities letting them know their license will go to three-years.

6) Long Term Care Service Update Janene Stewart

1. House Bill 2566

- This bill is related to Visitation relating to long term care, providing for visitation of residents in long term care facilities.
 - o Involved with prohibiting unilateral elimination of visitation; allowing for temporary suspension of visitation in certain circumstances;
 - Must provide reasonable access to a resident by immediate family, compassionate caregivers, Oklahoma Long-Term Care ombudsman, their legally appointed representative's right to deny or withdraw consent at any time.
 - Must provide reasonable access to a resident by health care providers who are contracted with the facility to provide such care.
 - O Visitation plan shall be made available by facility to contracted health care providers, family members, essential support persons and compassionate caregivers upon request.
 - Visitation and access may be subject to reasonable clinical and safety restrictions as ordered by State Department of Health or CMS (Centers for Medicare and Medicaid Services).
 - No long-term care facility shall unilaterally eliminate visitation for any reason; however, a facility may temporarily suspend visitation for a period... not to exceed 72 hours. Or course, this is based upon the emergency-preparedness plan provided to the State Department of Health.

2. House Bill 1794:

- This Bill relates to the Alzheimer's Disease Disclosure Act Advisory Council
 - O Involved with any nursing facility, residential care facility, assisted living facility, adult day care centers or continuum of care facilities or special care facilities that publicly advertises in the markets or promotional campaigns for the propose of communicating that the said facility offers care of treatment to persons with Alzheimer's Dementia or other forms of Dementia diagnoses shall disclose the type of care.
- OSDH and Council shall make recommendations to the State Commissioner of Health regarding the disclosure form and rules to Alzheimer's Dementia and other forms of Dementia Special Care Disclosure Act.
 - o To the Department
 - o State Long-Term Care Ombudsman
 - Any representative or person with Alzheimer's Dementia or other form of Dementia who are considering placement.
 - Facility shall submit the disclosure form to the Department prior to entering into any agreement to provide care or services.
 - Advisory Council will consist of nine members to be appointed by the State Commissioner of Health.
 - Members will be individuals who have knowledge and expertise in the field of memory care or individuals who are consumer representatives directly impacted by memory-care services
 - o Appointment Letters to go out in the near future.

Top Five Deficiencies

- 1. F880 (Infectious Prevention & Control) revolves around establishment and maintenance of the infection prevention and control program written standards, surveillance, isolation, hand hygiene, policies and procedures, etc.
- 2. F684 (Quality of Care) Quality of care based on comprehensive assessment of a resident. Comprehensive person-centered plan.
- 3. F677 (ADL Care Provided for Dependent Residents) resident who is unable to carry out activities of daily living, for example grooming, hygiene.
- 4. F689 (Free of Accident Hazards/Supervision/Devices) supervision of preventions for falls, elopement and hot water temperature to prevent burning.

Five Deficiencies Cited L-Tags Licensure (State):

- 1. L816 (Basic Nursing and Personal Care) Basic nursing and personal care wights, offering fluids, vital signs, etc.
- 2. L810 (Infection Control) which again speaks to the infection control policy and procedures prevention and transmission
- 3. L242 (Resident Rights) speaks to the resident's rights, rights of residents to receive adequate and appropriate medical care, advised in advanced of proper treatment.
- 4. L900 (Required Staff) Sufficient adequately trained staff shall be on duty without regard to direct staff ratio.

Meetings are posted at:

5. L864 (Food Storage, Supply and Sanitation) – food shall be stored, prepared and served in accordance.

Coordinators/PMC

- Coordinators located at the Central Office that work alongside with the Team Supervisors and Surveyors
- PMC's Which means Preventative Medical Consultants
 - Previously known as Coordinators
- PMCs are here to consult with the facilities when we are not in survey compacity.
 - o PMCs are available to answer questions
 - PMCs are to be utilized as a resource of information that may need to be disseminated to the facilities

7. Discussion Dr. LaTrina Frazier

• Current facility staffing issues, enforcement of care standards from LTC non-profit and forprofit providers:

Staffing Issues:

- Routine meeting with provider and associations representatives and executives
 - o Keep pulse on what's going on in the industry
 - O What the challenges are and what the facilities are faced with
 - o Pending Federal expectations of a vaccination mandate
 - o Facilities working with the bare minimum due to not being able to obtain staff
 - O Different perspectives from providers, looking at a plan to consolidate buildings, and looking at what we can do to support.
- State Department of Health has the Medical Reserved Core available to any facility to access
 - o Individuals that may possibly be willing to come to the facility to work
 - These are volunteers
 - State maintains that any time a facility needs to reach out to our Preventative Medical Consultant or Janene Stewart or Dr. LaTrina Frazier for access.
- Working as an industry with the CDC monetary assistance that is being provided to see what requirements there are and what those expectations are, for us to do with the dollars and how we can facilitate and support Long-Term Care
- As a department we have our own challenges with staffing, we are operating with a 50% capacity with our surveyors if not a little bit less than 50%.
- Attempted to do was look at a model, we are in a consultation with MCS federal from a state side.
 - o Looking what those surveys look like, the expectations and the understanding of not just our coordinators and our managers, but also our survey team.
 - o Looking at employee engagement our continuum education... and how we recruit, retain.
- Profit or nonprofit really haven't dove into the differences, we noticed that across the board the challenges are the same.

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8) New Business: No new business

9) Public Comments:

Public comment made throughout the meeting.

10) Adjournment:

The meeting adjourned at 3:00 p.m.