



# **OHIP WORKFORCE WORKGROUP MEETING**

Oklahoma State Department of Health (OSDH) 1000 NE 10<sup>th</sup> Street (Room 307) Oklahoma City, Oklahoma 73117

## April 22, 2015 1:00-3:00

# AGENDA

- I. Welcome and Introductions Deidre Myers
- II. OHIP Launch Deidre Myers/Jana Castleberry

#### Focus Questions:

- 1. How do we integrate health workforce into the state's workforce and economic development priorities?
- 2. What specific data and information is needed to produce a meaningful health workforce assessment?
- 3. What are the emerging health workforce needs for a transformed health system?
- III. Governor's Council on Workforce and Economic Development/Health Workforce Subcommittee: HB 1859 Deidre Myers
- IV. Oklahoma State Innovation Model –Update Jana Castleberry
  - OHIP Workgroup timelines revised to align with OSIM Workforce Assessment
  - OSIM Workforce Assessment Contract/Oklahoma State University Center for Rural Health
  - OHIP Workforce Workgroup-Review, comment, assist stakeholder engagement
- V. NGA Health Workforce Action Plan Jana Castleberry
  - Review and comment April 28-May 8
  - GME Coordination Meeting May 6
  - "Redesign' Committee
- VI. Health Workforce Data Jana Castleberry
  - Health Workforce Databook
  - Health Professional Shortage Areas- Under Revision
  - ARNP Survey/Impact on Primary Care Shortages
  - Data Committee





## **Five-Year Vision**

Coordinated policies and programs are in place to support and ensure the development of a well-trained, flexible and appropriately distributed health care workforce that meets the needs of an efficient and effective health care system in Oklahoma.

# Issue

The 2013 Commonwealth Fund ranks Oklahoma's state health system as 49th out of 51 states. Oklahoma has several initiatives underway that aim to transform the health system into one that lowers health care costs, increases care effectiveness, and improves health outcomes. In order to accomplish this, Oklahoma will need to implement innovative, evidence-based strategies that will ensure a well-trained, flexible, and adequately distributed health workforce. Recent efforts to address Oklahoma's health workforce have resulted in the identification of four core focus areas: 1) Coordination of workforce efforts, 2) Data collection and analysis, 3) Pipeline, recruitment and training, and 4) Implementing policies and programs that support an optimized health workforce.

#### Workgroup Chair: Deidre Myers, MA

Deputy Secretary of Commerce for Workforce Development Oklahoma Department of Commerce

#### Project Manager: Jana Castleberry

Health Planning Coordinator Center for Health Innovation and Effectiveness/Office of Primary Care Oklahoma State Department of Health

Workgroup Member	Title/Organization		
Buffy Heater, MPH	Director, Planning and Performance/ Oklahoma Health Care Authority		
Cynthia Scheideman-Miller, MHSA	Executive Director/ Telehealth Alliance of Oklahoma		
Mark Rogers, MAL	Executive Director/ Absentee Shawnee Tribe/Little Axe Health Center		
Kim Chuculate, MHR, RRT	Chief Executive Officer (CEO)/ Northeastern Tribal Health System		
LCDR Seneca Smith, MHA, BSRT, (R)	Secretary of Health/ Muscogee (Creek) Nation Department of Health		
<u>(CT)</u>			
Alison Williams	Workforce Manager/Oklahoma Primary Care Association		
Jane Nelson, MA, CAE	Executive Director/Oklahoma Nurses Association		
Kautilya Mehta, MD	Past President/Oklahoma State Medical Association		
Jackye Ward, MSN, RN	, MSN, RN Deputy Director/Oklahoma Board of Nursing		
Steven Buck	Deputy Commissioner/Oklahoma Department of Mental Health and		
	Substance Abuse Services		
Corie Kaiser, MS	Director/Oklahoma Office of Rural Health		
Lara Skaggs	Program Manager, Health Careers Education		
	Oklahoma Department of Career Tech Education		
Janie Thompson, M.Ed	Manager, Physician Recruitment Programs		
	Physician Manpower Training Commission		
Julie Myers, MPH, CPHQ	Director of Organizational Learning and Compliance/Oklahoma		
	Foundation for Medical Quality		
Tina Johnson, RN, MPH	Director, Nursing Service/Oklahoma State Department of Health		
Dwight Sublett, MD	General Pediatrician/Stillwater Medical Center Physician's Clinic		
Andy Fosmire, MS	Vice President, Rural Health/Oklahoma Hospital Association		
Monty Evans, MA, CEcD	Sr. Economist/Oklahoma Employment Security Commission		
William Pettit, DO	Senior Associate Dean of Academic Affairs		
	Associate Dean of Rural Health & Associate Professor of Family		
	Medicine, College of Osteopathic Medicine		
	Oklahoma State University Center for Health Sciences		
Lynnette McClain	Executive Director/Oklahoma Osteopathic Association		
Candace Shaw	Assistant Vice-Provost, OUHSC Heartland Center for Telehealth		
Debbie Blanke, PhD	Assistant Vice Chancellor, Oklahoma Department of Regents		





#### Goal 1: By October 2016, statewide health workforce efforts are being coordinated through a single, centralized entity. **Indicators of Success** Strategies 1. Identify the comprehensive range of By May 2015, stakeholder consensus is 1. stakeholders, define roles, and develop achieved for a common mission, vision, and functions and parameters for partnerships goals 2. Formalize collaboration by development of 2. By October 2015, Oklahoma Health Workforce detailed, specific memorandums of agreement Action Plan is complete and signed by (MOAs) Governor 3. By December, 2015, recommended strategies 3. Include an agreement to include consultation in "Action Plan" are adopted and supported by with partners in major state funding and/or program proposals in MOAs Governor's Council on Workforce 4. Explore and recommend evidence-based 4. By February 2016, Memorandums of practices to be included in State Health Agreement to coordinate health workforce Workforce Action Plan efforts are in place with 75% of identified 5. Coordinate and leverage health workforce stakeholders initiatives with state workforce investment 5. After May 2016, proposals for state funding for health systems and health workforce activities reflect strategies included in "NGA Action Plan"

**Goal 2**: By January 2016 labor demand and program supply for 20 critical health care occupations are identified and quantified through the development of a longitudinal, multi-sourced data set that is available for public use.

	Strategies		Indicators of Success
1.	Engage partners for research, data collection and analysis as needs are identified, i.e. work with licensing boards to adopt minimum data sets to be used in statewide data analysis	1.	By October 2015, one core set of health workforce data elements needed to assess supply and demand are identified and a process to collect and analyze is established
2. 3.	Explore "best practices" in health workforce data collection and develop prioritized health workforce research agenda based on Oklahoma's specific needs Develop detailed MOAs for data collection and analysis	2.	By October 2015, health workforce research agenda is established so that health workforce decisions are informed by data and analysis, i.e. community health and economic indicators, labor force considerations By March 2016, organizational roles and
			responsibilities are defined and information sharing agreements are in place with 50% of identified partners







# **Goal 3:** By October 2019, strategies are in place to reduce identified supply gaps for 20 critical health occupations.

	Strategies		Indicators of Success
1.	Assess and evaluate current recruitment and incentive programs to make data-driven recommendations for NGA state action plan	1.	By August 2015, data-driven, evidence-based recommendations are made to "recruit, train and retain" health care professionals
2.	Research evidence-based retention strategies with specific focus on development of assets to support health care workforce	2. 3.	By October 2016, recommendations for statewide retention efforts are developed By October 2015, job descriptions and new
3.	Identify and recommend new strategies to train, recruit and retain traditional and emerging health professionals, including pre- baccalaureate health professionals i.e. community health workers, medical assistants	4.	competencies have been developed for traditional and emerging health professions By October 2018 training institutions and organizations are developing and/or adopting curriculum and programs based on
4.	Strengthen and expand existing health workforce training programs, including administrators, practice facilitators	5.	recommended strategies By October 2018, training and professional development is being delivered in high-
5.	Increase opportunities for professional development for health professionals on health system transformation, i.e. telemedicine, EHR and population health, team-based, and patient-centered care		priorities areas of the state

Goal 4: By November 2019, at least five recommended policies and programs that support and retain an optimized health workforce have been implemented.					
Strategies	Indicators of Success				
<ol> <li>Assess current barriers to health workforce flexibility and optimization, including those that prevent health care providers from practicing at "top of license"</li> <li>Conduct stakeholder engagement process to determine appropriate, feasible models of health care for a range of Oklahoma communities</li> <li>Explore evidence-based policies and programs for the support of medical homes and patient- centered care</li> <li>Explore strategies to provide biopsychosocial support to health care professionals</li> </ol>	<ol> <li>By October 2015, recommendations for solutions to identified barriers are developed</li> <li>By December 2016, a community engagement process has informed the development of proposed models for a redesigned health workforce</li> <li>By October 2017, recommended reimbursement policies and mechanisms that encourage and support medical homes and patient-centered care have been piloted and/or adopted</li> <li>By October 2019, evaluations of new support programs show that health care professionals are more satisfied in their positions.</li> </ol>				

