

Health Facility Plan Review Process Improvement Team Executive Summary for May 8, 2015 Meeting

On May 8, twenty-seven quality improvement team members began the meeting by examining the database created by the OSDH. The limitations of the following conclusions are: incomplete data, erroneous data resulting in data exclusion, and the database does not currently capture rejections or multiple submissions.

Label	Ν	Mean	Minimum	Maximum
Difference in days between date	81	61	0	400
of functional program received				
and approved				
Difference in days between date	20	65	1	154
of functional program received				
and stage 1 approved				
Difference in days between date	38	78	0	371
of stage 1 plan received and				
approved				
Difference in days between date	25	103	1	228
of functional program received				
and stage 2 approved				
Difference in days between date	51	79	0	345
of stage 2 plan received and				
approved				
Difference in days between date	18	168	0	1179
of functional program received				
and final inspection				

In a previous meeting, the quality improvement team identified the functional program review step as the most problematic step in the overall facility plan review process. In the May 8 meeting, the team isolated the top four areas of waste within the functional program review process as: too many points of entry (within OSDH), unclear expectations of outcomes, inadequate submissions (looking for clearer standard for different design types), and timing of review requirements (the process asks for information in the functional program that will be answered in Stage 1 or Stage 2).

The group then brainstormed possible solutions for the four top areas of waste. These potential solutions will be evaluated against objective criteria and prioritized. Resulting solutions will be implemented (some possibly in pilot form) and studied to determine effectiveness. This process will begin at the next meeting on June 12, 2015.