

East Central (4) Regional Trauma Advisory Board

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728B62CF32C5%22%2C%22OID%22%3A%22463C8334-E408-4D1D-B4EB-52F4B934EFE4%22%7D

Optional Ways to Join

+1 405-898-0717

Conference ID: 673 679 382#

August 20th, 2020 @ 1:00 pm

The following Board Members are participating remotely using the Microsoft Teams teleconferencing platform:

Air-Evac Muskogee Northeastern Health - Sequoyah
Bristow Medical Center Northeastern Health System
Cherokee Nation EMS Northeastern Health System EMS

Dr. James Campbell Okmulgee County EMS
Haskell County Hospital Saint Francis Muskogee
Hillcrest Hospital Henryetta Wagoner Community Hospital

Memorial Hospital of Stilwell Wagoner EMS

Muskogee County EMS

The following General Members are participating remotely using the Microsoft Teams teleconferencing platform:

Air-Evac Lifeteam – Henryetta Mannford Ambulance Service

Checotah EMS

Muscogee (Creek) Nation L.T.A.C

Coweta Fire Department EMS

Muscogee (Creek) Nation Medical Center

Cornerstone Hospital of Oklahoma

Muscogee (Creek) Nation Rehabilitation

Cherokee Nation W.W. Hasting Hospital

Pafford EMS of OK – Sequoyah County

Drumright Regional Hospital Pafford EMS of OK - Stilwell

First Flight Tahlequah

AGENDA

- I. Call to Order
- II. Welcome and Introductions
- III. Roll Call
- IV. Approval of Minutes February 20th, 2020
- V. Reports/Updates
 - A. Emergency Systems quarterly activity report Lori Strider
 - B. Regional Planning Committee quarterly activity report Mark Forrest
 - C. Quality Improvement Committee quarterly activity report Dr. James Campbell
 - D. Regional Medical Response System quarterly activity report Henrietta Dreadfulwater
 - E. EMS for Children quarterly activity report Delores Welch



VI. Business:

- A. Discussion and possible vote to add Mercy Life Line #4 as a General Member
- B. 2021 Board Rotation Discussion
- C. 2021 Committee Membership Discussion
- D. 2021 Board Officer Nominations
 - 1. Chair
 - 2. Vice-Chair
 - 3. Secretary/Treasurer
- E. 2021 Board Meeting Dates, Times, and Venue Discussion
 - 1. February 18th, 2021 at Saint Francis Hospital Muskogee at 1:00 pm
 - 2. May 20th, 2010 at Saint Francis Hospital Muskogee at 1:00 pm
 - 3. August 19th, 2021 at Saint Francis Hospital Muskogee at 1:00 pm
 - 4. November 18th, 2021 at Saint Francis Hospital Muskogee at 1:00 pm
- VII. New Business (for matters not reasonably anticipated 48 hours prior to the meeting)

VIII. Next Meeting

- A. Oklahoma Trauma and Emergency Response Advisory Council October 7th, 2020 1:00 pm
- B. **Quality Improvement Committee** October 20th, 2020 10:00 am
- C. Regional Planning Committee November 19th, 2020 @ 10:00 am
- D. **Regional Trauma Advisory Board** November 19th, 2020 @ 1:00 pm

IX. Adjournment



East Central (4) Regional Trauma Advisory Board Saint Francis Hospital Muskogee 300 Rockefeller Drive Muskogee, OK 74401 February 20th, 2020 @ 1:00 pm

MINUTES

I. Call to Order

The meeting was called to order by Vice-Chairperson Stacey Jarrard at 1:03 pm.

II. Welcome and Introductions

None at this time

III. Roll Call

Roll call was taken with quorum of Board members met. See attached sheet for complete attendance.

IV. Approval of Minutes –November 21st, 2019

A motion to approve the minutes as written was made by Stacey Jarrard and seconded by Dr. James Campbell. There was no discussion and the motion passed after a unanimous roll call.

V. Reports/Updates

A. Emergency Systems quarterly activity report

Lori Strider provided the Emergency Systems report and began with staffing updates. We are in the process of hiring an EMS Administrator for the Trauma Division, and the EMResource Administrator position has been posted this week. Dr. LaTrina Frazier is the new Medical Facilities Service Director. Veronica Palacio-Reed is our newest Administrative Assistant, and Atul Abraham is a Masters of Health Administration student who is starting with us as an intern. Trainings for the Oklahoma EMS Information System (OKEMSIS) are scheduled with a session in Sapulpa on March 19th and Oklahoma City on May 28th. Please contact Mr. Martin Lansdale if you would like to attend. Trauma Registry trainings are being scheduled for March 4th at Moore/Norman Vo-Tech, September 16th in Lawton, and November 18th in Woodward. Please contact Dr. Yang Wan for any questions regarding the Trauma Registry or to schedule training. Trauma Care Assistance Revolving Fund deadlines have been announced with the hospital application deadline being June 1st and ambulance service and physician applications are due June 15th. OSDH is hosting an EMS Director class on March 31st. The course is designed to introduce new or aspiring EMS service directors or for those who would like to review the latest information we can share with you to make your jobs easier. Oklahoma Trauma Education Program (OTEP) trainings are being scheduled around the state. OTEP classes will be provided in Region 2 on March 26th, Region 5 on June 23rd, Region 3 on September 22nd, and Region 1 on December 8th. Please reach out



to our office if you are interested in attending one of these classes. Oklahoma Trauma and Emergency Response Advisory Council report from previous meeting. Mr. Eddie Sims, OTERAC Chair, stated that the October 2019 meeting was busy. The Council reviewed draft rules pertaining to ambulance services and approved them for public comment. Progress has been made regarding the Good Samaritan Law updates and rules to implement those amendments are forthcoming. The next meeting is February 12th, 2020 at OSDH at 1:00 pm. New committees and work groups such as the Education and Training Subcommittee, Protocol Subcommittee, and Medical Direction and Coordination Subcommittee have recently had meetings. Stroke Registry is still working on the data points. TReC's goal is to be up and running by March 1st, 2020.

- **B.** Regional Planning Committee quarterly activity report Lori Strider had no update. RPC has not met in the last two quarters. Lori pressed the need for the committee to meet.
- C. Quality Improvement Committee quarterly activity report
 Dr. James Campbell talked about the cases that the Quality Improvement Committee
 meeting was held in December with all the other Regions. There were 10 cases they
 reviewed and what the committee is seeing is; we are under triaging patients that are
 older than 55 years old. Prioritization is still an area to work in for our Region. Dr.
 Campbell asked for more participation in the CQI process by sending cases to the CQI
 committee to review. In the letters that are sent to the agencies greater than 50% are
 going unanswered.
- D. Regional Medical Response System quarterly activity report
- E. EMS for Children quarterly activity report

VI. Business:

- **A.** Discussion of presentation "Trauma Systems Toolbox" and identification of need to include in regional planning and possible vote to send to Regional Planning Committee No action was taken at this time.
- B. Discussion and vote to approve 2021 trauma system goals to send to the Regional Planning Committee for planning and implementation by October 2020.
 A motion to send the goals to RPC was made by Stacey Jarrard and seconded by Alan Adams. There was no discussion and the motion was passed after unanimous roll call vote.
- **C.** Discussion, consideration, possible action, and vote to recommend to the Oklahoma State Stroke System Advisory Council amendments to the Rural EMS Stroke Triage Algorithm.
 - No action was taken at this time
- **D.** Vote to approve Dr. James Campbell as secretary/treasurer A motion to approve Dr. James Campbell as secretary/treasurer was made by Stacey Jarrard and seconded by Alan Adams. There was no discussion and the motion was passed after unanimous roll call vote.
- VII. Presentation: Process Improvement Oklahoma State Department of Health



Lori Strider spoke of process improvement steps based upon Lean Processing and Six Sigma methodologies. She began by reviewing the OSDH Emergency Systems mission statement of getting the right patient to right place getting the right treatment in the right amount of time. The main goals of Lean processing are to eliminate or reduce waste by improving process flow. This accomplished by using five principles that include: defining the expectation from the customer's perspective and removing process steps that detract from achieving that expectation; identifying all steps in the process and removing areas that incorporate waste; making the process meet the customer's needs; empowering employees; and creating a culture of continuous improvement. Six Sigma utilizes a mnemonic to assist with process changes: DMAIC. First, an issue must be defined; then the current state is measured; opportunities for improvement are analyzed; the process is improved by implementing those opportunities; and quality control process is used to ensure its success. Lori Strider then reviewed 2018 data pertaining to the number of Priority 1 patients that EMS delivered to Level III and IV Trauma Centers and the number of patients with Injury Severity Scores (ISS) of ≥ 16 that were transferred within Region 8. Unfortunately, Region 8 accounts for almost 20% of all transfers of patients with ISS ≥ 16 within Oklahoma and has the highest average length of stay at the initial facility of any region in the state. Lori Strider expressed her desire for the region to use the tools discussed today to decrease the number of P-1 patients transported to Level III and IV Trauma Centers and to decrease the length of stay for transferred ISS ≥ 16 patients by 3% by the end of 2021. She emphasized that this goal is attainable and will help set the stage to make larger changes in those numbers in the future.

VIII. New Business

IX. Next Meeting

A. Quality Improvement Committee

EMSA – East 1417 North Lansing Avenue Tulsa, OK 74160 April 21st, 2020 @ 10:00 am

B. Regional Planning Committee

Saint Francis Hospital Muskogee 300 Rockefeller Drive Muskogee, OK 74401 May 21st, 2020 @ 10:00 am

C. Regional Trauma Advisory Board

Saint Francis Hospital Muskogee 300 Rockefeller Drive Muskogee, OK 74401 May 21st, 2020 @ 1:00 pm

D. Oklahoma Trauma and Emergency Response Advisory Council

Oklahoma State Department of Health



1000 North East 10th Street Oklahoma City, OK 73117 June 10th, 2020 @ 1:00 pm

X. Adjournment

A motion to adjourn the meeting was made by Stacey Jarrard and seconded by Alan Adams. The meeting was adjourned at 1:56 pm.

Region 4 RTAB Board Members Attendance - 2020

	Representative	1Q	2Q	3Q	4Q
Air-Evac Lifeteam 83 - Muskogee	Mark Forrest	X			
Bristow Medical Center	Francine Eastin	Х			
Cherokee Nation EMS	Matthew Bonnell	Х			
	Chris Russell				
Haskell County Community Hospital	Judy Hall	А			
	Stuart Turner				
Hillcrest Hospital Henryetta	Andrea Dawson	Х			
	Mary Fisher				
James Campbell, DO	James Campbell, DO	X			
Memorial Hospital of Stilwell	Alan Adams	Х			
	Maria McGrew				
Muskogee County EMS	Laurel Havens	X			
	Ron Morris				
Northeastern Health - Sequoyah	Ozalena Martinez	X			
	Eric Carter				
Northeastern Health System	Stephanie Collins	X			
	Mike Cates				
Northeastern Health System EMS	Mike Cates	X			
	Matt Young				
Okmulgee County EMS	Jeremy Shatswell	Α			
	Irma Walker				
Saint Francis Hospital Muskogee	Stacey Jarrard	Х			
	Kim Walton				
Wagoner Community Hospital	Jim Roberts	Х			
	Cindy Jarett				
Wagoner EMS	Jim Roberts	Х			
	Jeff Patterson				

Region 4 RTAB General Members Attendance - 2020

	Representative	1Q	2Q	3Q	4Q
Air-Evac Lifeteam - Henryetta	Sherri McKeown	Х			
Checotah EMS	Jerry Lewis	Х			
Cherokee Nation W.W. Hasting Hospital	Lori Taylor	Х			
<u> </u>	Becky Boyle				
Cornerstone Hospital of Oklahoma	John Gaden	Α			
Coweta Fire Department EMS	Aaron Culwell	X			
	Greg Edwards				
Drumright Regional Hospital	Susie Hinex	Α			
	Kairie Swift				
First Flight Tahlequah	Korey Langston	Х			
	Michael Skaggs				
Mannford Ambulance Service	Martha Sikes	Α			
					1
	Sally Blair				
Mercy Life Line 4	Marshall Gattis				
	Jason Hahn				
Muscogee (Creek) Nation Long Term Acute		A			
40 110 11 10 11 10		_			
Muscogee (Creek) Nation Medical Center –	Michelle Eartly	A			
	Tsianina Dunzy				
Muscogee (Creek) Nation Rehabilitation	Chuck Myers	A			
Deffered CNAC of OV. Commonwell Comments	Add a section				
Pafford EMS of OK - Sequoyah County	Michael Little	X			
Deffered TRAC of OV Chilerell	ED Fowler				1
Pafford EMS of OK – Stilwell	Michael Little	X			1
Tulsa Life Flight – Pryor Sub-Station	ED Fowler Joshua Garde	X			
Tuisa Life Flight - Flyor Sub-Station		^			
	Teresa Snell				
					
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2021 Board Rotation

	60% Hospital representatives' / 40% EMS representatives'					
1	Bristow Medical Center	IV	100%			
2	Cherokee Nation- W.W. Hasting	N/A	75%			
3	Dr. James Campbell	IV	100%			
4	Hillcrest Hospital Henryetta	IV	100%			
5	Memorial Hospital of Stilwell	IV	100%			
6	Northeastern Health System	III	100%			
7	Saint Francis Muskogee	III	100%			
8	Northeastern Health - Sequoyah	IV	100%			
10	Muskogee Co. EMS	21,559	100%			
11	Cherokee Nation EMS	5,228	75%			
12	Wagoner EMS	2,823	75%			
13	Pafford EMS - Stillwell	2,599	100%			
14	First Flight Tahlequah	259	100%			

RPC Committee Members

Laurel Havens
Stacey Jarrard
Mike Cates
Stephanie Collins
Mark Forrest
Dr. James Campbell
Alan Adams

CQI Committee Members

Dr. James Campbell Jim Roberts Matt Young Mike Ford

TRAUMA FUND 2021 APRIL (Claims July 1, 2019 to December 31, 2019)

Projected Timelines and Activities (Updated 07/28//2020)

The processes and/or timelines listed below are subject to change.

Refer to the Application Notification Letter for final instructions and deadline dates.

HOSPITALS

July 24, 2020	Data Error Report and Transfer Feedback Report identifying incomplete Trauma Registry data submitted, available for all Trauma Registrars via Box. For inquiries, please email esystems@health.ok.gov .			
August 21, 2020	All incomplete/corrections in the Data Error Report must be submitted to the Trauma Registry by this deadline. (Incomplete cases are NOT eligible for Trauma Fund reimbursement.)			
	↑ ↑ ↑ - Above are MANDATORY TRAUMA REGISTRY ACTIVITIES -			
- For	r interested providers only TRAUMA FUND APPLICATION ACTIVITIES BEGINS - ψ ψ ψ			
Sept 14, 2020	Notification sent to Trauma Registrars from Emergency Systems with instructions for downloading your facility-specific Major Trauma Case List from Box. The MAJOR TRAUMA CASE LIST identifies clinically qualified major trauma cases as reported to the Trauma Registry. It is the responsibility of Trauma Registrars to review this in order to confirm/refute the List. Detailed instructions are provided by email.			
October 2, 2020	5:00 PM: Deadline to respond to OSDH Emergency Systems office for Major Trauma Case List. No changes to the Major Trauma Case List are allowed after this deadline. Any cases with data errors that were not corrected are not eligible for reimbursement. However, it is still the Registrar's responsibility to complete the corrections as required for your Hospital's licensure.			
Oct 12, 2020	Notification Letter with instructions emailed from OSDH to Hospital Administrator. <i>Trauma Registrars will receive a copy of the letter with additional instructions by email.</i>			
November 30, 2020	<u>DEADLINE: Complete application package in the required format must be received in the OSDH Emergency Systems office by 5:00 P.M. – see Checklist for Submission</u>			
Apr 2021	Anticipated date for distribution of reimbursement checks to eligible providers – Installment 1 through 6.			

EMS PROVIDERS

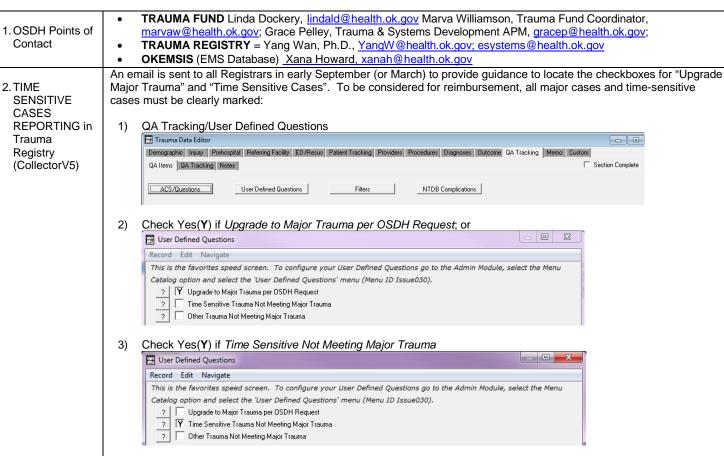
Apr 2021	Anticipated date for distribution of reimbursement checks to eligible providers – <i>Installments 1 through 6</i> .
Dec 15, 2020	DEADLINE: Complete application package in the required format must be received in the OSDH Emergency Systems office by 5:00 P.M. – see <i>Checklist for Submission</i> .
Oct 12, 2020	Notification Letter with instructions will be emailed from OSDH to EMS Director .OKEMSIS users will receive a copy of the letter by email- with additional instructions. The approved Major Trauma Data List available through Box. Download the list for your agency to use for your Trauma Fund application.
Sept 18, 2020	The EMS Trauma Data Case List identifies trauma cases as reported to OKEMSIS. It is the responsibility of EMS staff to review all submission data for the designated time period; complete/correct all cases, then complete and upload the Response Form by 5:00 pm on the deadline date.,
Aug 31 2020	EMS OKEMSIS and Box users receive email notification that Trauma Data Case Lists from will be available for download from OKEMSIS via Box. The email will be sent to the staff of agencies who have Trauma Cases in OKEMSIS. They will also be sent a Response Form to be uploaded by September 18, 2020. All EMS cases must be entered into OKEMSIS in accordance with OAC 310: 641-3-160 by this week.

PHYSICIANS

Oct 12, 2020	Notification Letter with instructions available on the Trauma Fund webpage for download.
Dec 15, 2021	DEADLINE: Complete application package in the required format must be received in the OSDH Emergency Systems office by 5:00 P.M. – see Checklist for Submission
Apr 2021	Anticipated date for distribution of reimbursement checks to eligible providers.

TRAUMA FUND UPDATE (Updated 07/13/2020)

Subject		Updates on current issues		
		Monthly Fund disbursement: Beginning December April 2020 through September 2020		
Distributions	2020April	Installment 1: June 2020	Installment 4:	
	(Claims July 1,	Installment 2: June 2020	Installment 5:	
	2018 to Dec 31, 30, 2018)	Installment 3: July 2020	Installment 6:	
2020 Oct (<i>Claims Jan 1</i> 2019 to Jun 30 2019))		Eligible recipients should receive notification of electronic fund transfer (EFT). Recipient payment listing is available for download from http://www.ok.gov/health/Protective Health/Emergency Systems/Trauma Division/Trauma_Care_Assistance_Revolving_Fund/Reports/index.html		
		The application period for Hospitals closed on June 1, 2020 with EMS & Physicians closing of June 15, 2020 at 5:00 pm. Completed applications are now processing.		
	2021 April (Claims July 1 2019 to Dec 31, 2019)	dates: October 14, Hospitals; Octo Application period for Hospitals cl Groups closing on Monday, Decen The two deadlines to submit your o	completed application package for Trauma Fund e dates every year. Weekend or holiday deadline dates are	



HB 1086 (2011) requires Oklahoma state agencies to disburse payments electronically. Providers are encouraged to

provide information that would allow for EFT (Electronic Fund Transfer). If you are still receiving paper checks, please send an email to esystems@health.ok.gov. Additional information and instructions will be provided. If you have changes to your business name, address, or Tax ID, you must submit a Vendor Payee from to receive payment. Email completed forms to

3. EFT

PAYMENTS

esystems@health.ok.gov.

REGIONAL TRAUMA ADVISORY BOARD Authorized Representative Form

TRAUMA REGION: NW REG-1	DATE:			NEW APPOINTME UPDATED APPOIN	
□ NE REG-2 □ SE REG-5 □ OKC REG-8 □ SW REG-3 □ CENTRAL REG-6 ORGANIZATION NAME: INDIVIDUAL AUTHORIZING APPOINTMENT OF RTAB REPRESENTATIVES: Name: Job Title: □ Hosp Admin. /or □ □ EMS Director /or □ □ Signature: DESIGNATED REPRESENTATIVE: (please print legibly) Name: □ Job Title: □ Email: □ Telephone: □ Facsimile: ALTERNATE REPRESENTATIVE: (please print legibly) Name: □ Job Title: □ Email: □ Telephone: □ Facsimile: ALTERNATE REPRESENTATIVE: (please print legibly) Name: □ Job Title: □ Email: □ Telephone: □ Facsimile: ALTERNATE REPRESENTATIVE: (please print legibly) Name: □ Job Title: □ Email: □ Telephone: □ Tel	TRAUMA REGION:				
INDIVIDUAL AUTHORIZING APPOINTMENT OF RTAB REPRESENTATIVES: Name: Job Title:	□ NE REG-2 □ SW REG-3		SE REG-5		
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Oklahoma State Department of Health

Emergency Systems 1000 Northeast 10th Street, Oklahoma City, Oklahoma 73117-1207 Office Use Only:

___ Distribution List ___ Attendance Roster
__ Sign in Form ___ Vote Call Form

(If new facility/agency – update rotation – trauma plans)



OKLAHOMA TRAUMA SYSTEM QUALITY IMPROVEMENT PROCESS REFERRAL FORM

Please complete this form and attach related records. Reporting individual contact information □I wish to remain anonymous Date Full name and title Organization Telephone number Email address Patient information for review Date of incident Name of patient Patient date of birth Your medical record# Name of any other involved agency/facility **Reason for requesting review:** (Check all applicable boxes and include a brief narrative) \square Good Job! ☐ Incorrect application of the Trauma Triage, Transport, and Transport Algorithm ☐ Deviation from Regional Trauma Plan □ *Delay in care* ☐ *Communication problems* \square Refusal $\square Other(please specify)$ Additional information:

Mail, fax, or email to:

OKLAHOMA STATE DEPT. OF HEALTH EMERGENCY SYSTEMS: Attn. CQI

1000 NE 10TH STREET, OKLAHOMA CITY, OK 73117-1299

Phone: (405) 271-4027 Fax (405) 271-1045

Email: esystems@health.ok.gov