



What is *EMResource*™ *?

EMResource is an Internet-based resource management and communication tool developed by Infinity Healthcare. Currently over 850 hospitals and EMS services in 25 metropolitan regions from coast to coast use it to manage ambulance diversion. Users within a region log on to a secure website to view the diversion status of every hospital in their specific region. Each hospital inputs its own status in real-time and can run history reports for their facility. Whenever status information changes, users may also be notified via email and/or text pager. Several regions, and now two entire states, are taking advantage of *EMResource*'s recently developed enhanced features and flexibility to manage additional functions such as biosurveillance, mass casualty resources, and public health alerts and disease tracking.

***EMResource* is an ASP model, what is that?**

Application Service Provider (ASP) simply means that all of the *EMResource* programs run on its own remote servers. In order to access the program a user only needs a computer with an Internet connection, a current web browser (Internet Explorer or Netscape Navigator) and a password. There are no programs to install or updates to download, and no special hardware or software requirements. Application updates are accomplished at the *EMResource* program servers and changes are immediately available to everyone using the system. The advantages to this approach are greatly reduced support costs with decreased deployment cycle times.

Isn't *EMResource* just an ambulance diversion web site?

While ambulance diversion remains the core application, recent events have stressed the need for enhanced communication and resource management during natural and man-made disasters and public health related disease outbreaks. *EMResource* has reacted to this changing environment by adding additional capabilities that have effectively expanded *EMResource*'s potential customer base from only larger metropolitan areas with ED crowding and diversion problems, to every hospital in the country, public health offices, EMS services, emergency management agencies, law enforcement agencies and all potential participants in mass casualty incidents.

How did *EMResource* get started?

More than 5 years ago Infinity Healthcare, a Milwaukee area group of emergency department physicians, developed an Internet-based system to replace an older modem-based ED communication system then in use by Milwaukee area hospitals. The system was developed over the following months and went live in Milwaukee April of 1998. *EMResource* was invited to showcase the system at the National Association of EMS Physicians annual meeting January of 1999 and things have taken off from there.

Which regions are using *EMSystem*?

US metropolitan areas include: Milwaukee, Minneapolis/St. Paul, St. Louis, Kansas City, Santa Clara County CA, Monterey County CA, Sacramento, Las Vegas, Phoenix, Tucson, Denver, Dallas/Ft. Worth, Austin, San Antonio, Houston, Jacksonville, Orlando, Raleigh/Durham, Syracuse, Toledo. We have one international customer at present, Melbourne, Australia. More states are using *EMResource*, including Oklahoma, New Mexico and Missouri.

How can I learn more about *EMResource* in Oklahoma?

Contact Trauma Division at 405.271.2657, or by email at EMResource@health.ok.gov .

* As of March 2007, *EMSystem* is known as *EMResource*.

Setup	View	Other Regions	Event	Preferences	Report	Form	Regional Info	IM	User Links							
Custom View									customize refresh							

10 ST JOHNS-Priority I & II / HILLCREST-Priority II	10 MERCY	Region7*HILLCREST MED CENTER CONSTRUCTION
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OKC Area Hospitals	ED Status	Hosp Status	Card	CT Scan	Hand	NeoNat	Neuro	NeuSrg	OB/GYN	OMF	Ortho	Srg	Comment
Bone and Joint Hospital	Open	Open	N/A	No	No	N/A	N/A	N/A	N/A	N/A	Yes	N/A	level III hip fractures and IV Ortho Patients
Community Hospital	Open	Open	N/A	Yes	No	N/A	N/A	N/A	N/A	N/A	Yes	Yes	4 BEDS
Deaconess Hospital	Open	CAUTION	Yes	Yes	No	Yes	Yes	No	Yes	Yes	Yes	Yes	Critical Care Saturation, CCU full
Edmond Medical Center	Open	CAUTION	Yes	Yes	No	N/A	N/A	N/A	No	Yes	Yes	Yes	Telemetry saturation
INTEGRIS Baptist Medical Center	Open	CAUTION	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Total Divert has expired Critical Care Saturation,PICU saturation
INTEGRIS Canadian Valley	Open	Open	Yes	Yes	N/A	N/A	No	No	Yes	No	Yes	Yes	open
INTEGRIS Southwest Medical Center	Open	Open	Yes	Yes	N/A	N/A	Yes	No	Yes	No	Yes	Yes	ER HAS NO BEDS EMPTY AND THERE ARE ATLEAST FIFTEEN PATIENTS WAITING FOR A BED. MDU IS FULL AND CLINI...
McBride Clinic Orthopedic Hospital	Open	Open	N/A	Yes	No	N/A	N/A	N/A	N/A	N/A	Yes	N/A	
Mercy Health Center	Open	CAUTION	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Trauma Divert has expired L&D saturation ob saturation
Midwest Regional Medical Center	Open	Open	Yes	Yes	--	N/A	No	No	Yes	N/A	Yes	Yes	no isolated neuro, no neuro available
Moore Medical Center	Open	Open	Yes	Yes	No	N/A	No	No	Yes	No	Yes	Yes	
Norman Regional Hospital	Open	Open	Yes	Yes	--	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
OU MEDICAL CNTR - Children's Tower	Open	CAUTION	Yes	Yes	Yes	Yes	Yes	Yes	N/A	Yes	Yes	Yes	PICU saturation, PICU on divert at 1125
OU MEDICAL CNTR - Presby Tower	Open	Open	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Total Divert has expired DOC DIVERT peds nes unavailable
St. Anthony Hospital	Open	Open	Yes	Yes	No	No	Yes	No	Yes	Yes	Yes	Yes	
Your Hospital OKC Area (Test Facility)	Open	Open	N/A	No	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Total Divert has expired HCC Open
Tulsa Area Hospitals	ED Status	Hosp Status	Card	CT Scan	Hand	NeoNat	Neuro	NeuSrg	OB/GYN	OMF	Ortho	Srg	Comment
Air Ambulances	Helicopter Status												Comment
Central ED	ED Status	Hosp Status	Card	CT Scan	Hand	NeoNat	Neuro	NeuSrg	OB/GYN	OMF	Ortho	Srg	Comment
Northwest ED	ED Status	Hosp Status	Card	CT Scan	Hand	NeoNat	Neuro	NeuSrg	OB/GYN	OMF	Ortho	Srg	Comment
Northeast ED	ED Status	Hosp Status	Card	CT Scan	Hand	NeoNat	Neuro	NeuSrg	OB/GYN	OMF	Ortho	Srg	Comment
Southwest ED	ED Status	Hosp Status	Card	CT Scan	Hand	NeoNat	Neuro	NeuSrg	OB/GYN	OMF	Ortho	Srg	Comment
East Central ED	ED Status	Hosp Status	Card	CT Scan	Hand	NeoNat	Neuro	NeuSrg	OB/GYN	OMF	Ortho	Srg	Comment
Southeast ED	ED Status	Hosp Status	Card	CT Scan	Hand	NeoNat	Neuro	NeuSrg	OB/GYN	OMF	Ortho	Srg	Comment
Focus Facilities	ED Status	Hosp Status	Card	CT Scan	Hand	NeoNat	Neuro	NeuSrg	OB/GYN	OMF	Ortho	Srg	Comment
MERC	MERC AVAILABILITY												Comment
Psychiatric	ED Status						Hosp Status						Comment
Rehabilitation	ED Status						Hosp Status						Comment