## **Overpayment** Notification

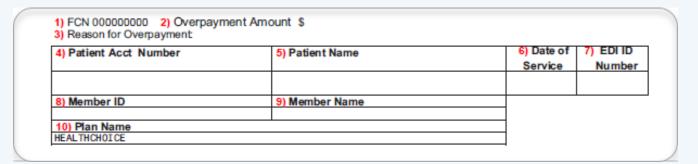
This letter is generated to alert a provider of an overpayment. For additional notification, a corresponding remittance notification is created.



- If you are a network provider, you will have 90 days to submit a refund for the FCN(s) listed below.
- . If the refund is not received within 90 days, recoupment will be attempted from future payments.
- If you are a non-network provider, recoupment attempts will begin immediately. The FCN will be reflected on the remittance advice and/or ANSI 835 files when a recoupment is applied.
- If you prefer to mail in your check with a copy of this letter, please do so within 90 days.

This will be the only written notification of the overpayment. Please retain this letter as a reference for posting of the recoupment once the transaction has occurred. This information will also be available on HealthChoiceOK.com under the Refund tracking search option. This search option will display all details of the FCN.

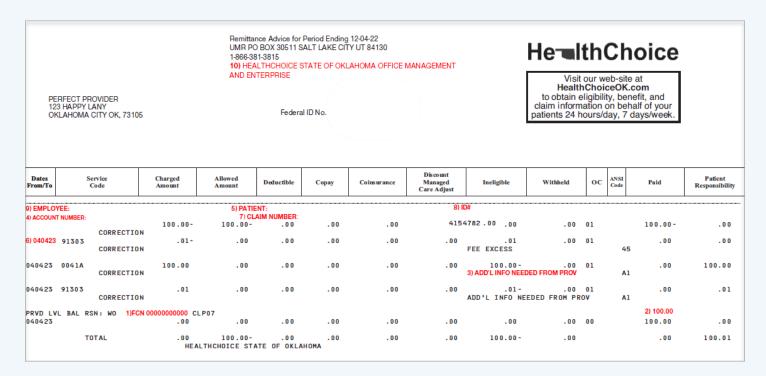
- If you already have an account, go to HealthChoiceOK.com and enter your username and password in the upper-right corner.
- . If it's your first time visiting us, click New user? Register here to open an account.
- Complete the online registration information.
- Enter your Tax ID number and provider name. You may only view FCN information associated with that Tax ID.



Bullets 1-10 are added to help correspond with the provider's remits. Refer to the following examples for Remit Advice Notification and Remit Advice Recoupment.

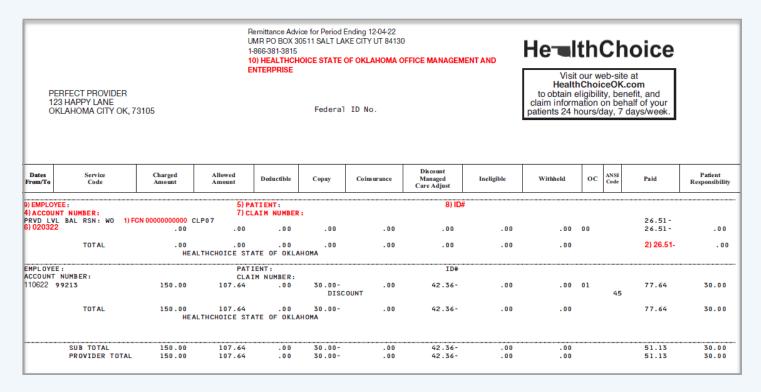
## **Remit Advice** Notification

A recoupment notification can be included in a regular remit or as a standalone. The date of the remit is the same date as the letter.



## Remit Advice Recoupment

A recoupment notification can be included in a regular remit or as a standalone. The below example shows a recoupment in the amount of \$26.51. The minus sign behind \$26.51 indicates a recoupment; the amount is subtracted from the total paid.



**Note:** Information included in this document is not part of an actual remit advice or overpayment notification letter and serves as a helpful guide to better understand this process.