



If you would like to report a safety concern or Lifeline Fraud in Oklahoma please contact the **Oklahoma Enforcement Tip Line: (405) 521-2331**. After Hours: **(405) 464-7089** or **(405) 982-1842**.

Lifeline Fraud Tip Line: **1-855-4LL-TIPS** (or **1-855-455-8477**) or **[Lifeline@fcc.gov](mailto:Lifeline@fcc.gov)**. Please provide as much detail as possible, including your name and contact information and the company you are using to receive Lifeline-supported phone service.

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# LIFELINE IN OKLAHOMA

## Lifeline Facts



## WHAT IS LIFELINE?

Lifeline is the FCC's program to help make communications services more affordable for low-income consumers. Lifeline provides subscribers a discount on monthly telephone service purchased from participating providers in the marketplace. Subscribers can also purchase discounted broadband from participating providers. The discounts, which can be applied to stand-alone broadband, bundled voice-broadband packages—either fixed or mobile – and stand-alone voice service – will help ensure that low-income consumers can afford broadband and the access it provides to jobs, education and opportunities.

Lifeline provides a discount on monthly service of \$9.25 per month for eligible low-income subscribers. Subscribers may receive a Lifeline discount on either a wireline or a wireless service, but may not receive a discount on both services at the same time. Lifeline also supports broadband and broadband-voice bundles. FCC Rules prohibit more than one Lifeline service per household.

## ELIGIBILITY

The following programs can be used to demonstrate eligibility for the federal Lifeline program:

- ◆ Public Housing Assistance (FPHA) Section 8
- ◆ Supplemental Security Income (SSI)
- ◆ Supplemental Nutrition Assistance Program (SNAP)
- ◆ Medicaid (SoonerCare)
- ◆ Veteran's Pension and Survivor Benefit

If you reside on Tribal lands (see map below for details) an additional discount of \$25 is currently available, and the following programs can also be used to demonstrate eligibility for the federal Lifeline program:\*

- ◆ Bureau of Indian Affairs General Assistance
- ◆ Tribally-administered Temporary Assistance for Needy Families (TANF)
- ◆ Head Start
- ◆ Food Distribution Program Indian Reservations

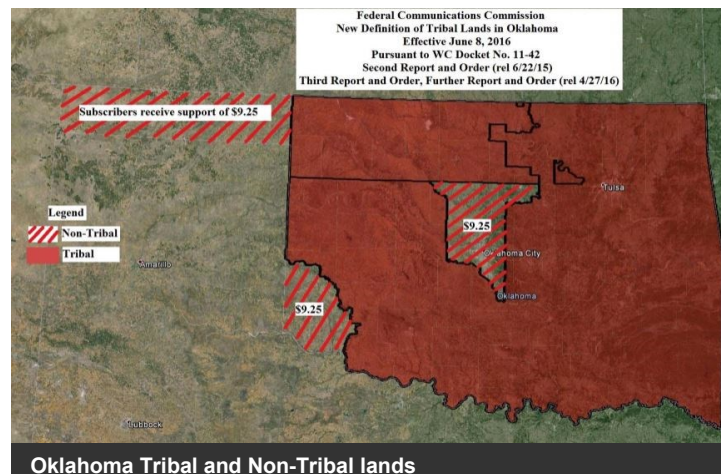
Lastly eligibility based on income, being at or below 135% of the federal poverty guideline, continues to be a method of demonstrating eligibility regardless of residing on Tribal or non-Tribal lands.

Go to the Lifeline Eligibility Pre-Screening Tool on the Universal Service Administrative website at [www.lifelinesupport.org](http://www.lifelinesupport.org). If you have determined that you are eligible, go to [Home - National Verifier \(getinternet.gov\)](http://Home - National Verifier (getinternet.gov)) to locate a Lifeline Program service provider near you.

*\* Be aware that the additional discount, beginning in August 2018 or later, may not be available from all providers nor in all Tribal land areas. Ask for information from your current or prospective provider*

## Annual Recertification

*Lifeline is available only to subscribers who can document their eligibility. Only low-income subscribers with proof of eligibility are qualified to enroll. Subscribers have an obligation to recertify their eligibility every year and should respond to the Lifeline Provider's attempts to recertify eligibility. Subscribers must verify that they remain eligible to participate in the Lifeline program once each calendar year. Subscribers who fail to recertify their eligibility will be de-enrolled from the Lifeline Program.*



## Oklahoma Corporation Commission

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