# BOARD OF MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES July 27, 2018

Department of Mental Health And Substance Abuse Services Oklahoma City, Oklahoma

Board members present: Brent Bell, D.O., Chair

Victor Albert, J.D. Bruce Fisher Clif Gooding, J.D.

MaryAnne McCaffree, M.D. J. Andy Sullivan, M.D.

Others present:

Commissioner, Terri White, ODMHSAS Kaiti Hagain, ODMHSAS Durand Crosby, Ph.D., ODMHSAS Kim Cain, ODMHSAS Carrie Slatton-Hodges, ODMHSAS Teresa Croom, ODMHSAS

Angie Patterson, ODMHSAS Janet Cizek, CTI

Stephanie Gay, ODMHSAS Heather Monroe, S.O.S. Hannah Hawkins, ODMHSAS Harry Monroe, S.O.S.

Jeff Dismukes, ODMHSAS Lynn Kimble, NAMI, Edmond-North

Joey Mickey, ODMHSAS Oklahoma City

Heath Hayes, ODMHSAS
Rich Edwards, ODMHSAS
Yvon Fils-Aime, ODMHSAS
Temi Rotimi, Shepherd's Recovery and Counseling Services, Inc.
Michael Oladipo, Fountain of Hope

Kelly Earles, ODMHSAS Family Services, Inc.

Tyler Talley, eCapitol

#### CALL TO ORDER

Dr. Bell called the meeting to order.

# APPROVAL OF MINUTES OF THE JUNE 22, 2018, BOARD MEETING

Mr. Gooding moved to approve the June 22, 2018, minutes. Dr. Sullivan seconded the motion.

### **ROLL CALL VOTE**

Mr. Albert Yes Mr. Gooding Yes
Dr. Bell Yes Dr. McCaffree Abstain
Mr. Fisher Abstain Dr. Sullivan Yes

# DISCUSSION AND POSSIBLE ACTION REGARDING APPROVAL OF PROGRAM CERTIFICATION RECOMMENDATIONS

Ms. Gay presented the programs recommended for approval listed on Attachment A as follows:

# **Alcohol and Drug Treatment Programs**

## A. Certification with Distinction

Certification with distinction was recommended for: Monarch, Inc., Muskogee, Warner.

Mr. Gooding moved to approve certification with distinction for the above-referenced program. Mr. Albert seconded the motion.

### **ROLL CALL VOTE**

Mr. Albert	Yes	Mr. Gooding	Yes
Dr. Bell	Yes	Dr. McCaffree	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes

#### B. Two-Year Certification

Two-year certification was recommended for: Counseling & Recovery Services of Oklahoma, Inc., Tulsa; Edmond Family Counseling, Inc., Edmond; and Reach for the Light, Inc., dba The Enrichment Center, Oklahoma City.

Dr. Sullivan moved to approve two-year certification for the above-referenced programs. Mr. Albert seconded the motion.

### ROLL CALL VOTE

Mr. Albert	Yes	Mr. Gooding	Yes
Dr. Bell	Yes	Dr. McCaffree	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes

## **Opioid Substitution Treatment Programs**

### A. Certification with Special Distinction

Certification with special distinction was recommended for: The Center for Therapeutic Interventions, P.L.L.C, Tulsa.

Mr. Gooding moved to approve certification with special distinction for the above-referenced program. Dr. McCaffree seconded the motion.

### **ROLL CALL VOTE**

Mr. Albert	Yes	Mr. Gooding	Yes
Dr. Bell	Yes	Dr. McCaffree	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes

Dr. Bell recognized The Center for Therapeutic Interventions for being 100 percent compliant on all standards and is eligible to receive a refund of their certification fee.

### **Outpatient Mental Health Treatment Programs**

### A. Permit for Temporary Operation

Permit for temporary operation was recommended for: AWS Behavioral Health,

L.L.C., Tulsa; Fountain of Hope Family Services, Inc., Oklahoma City; Shepherd's Recovery and Counseling Services, Inc., Midwest City; and The Play Place, L.L.C., Stillwater.

Mr. Fisher moved to approve permit for temporary operation for the above-referenced programs. Mr. Gooding seconded the motion.

## **ROLL CALL VOTE**

Mr. Albert	Yes	Mr. Gooding	Yes
Dr. Bell	Yes	Dr. McCaffree	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes

### B. Certification with Distinction

Certification with distinction was recommended for: Abundant Life Today Services, L.L.C., Guthrie; Rogers County Youth Services, Inc., Claremore; and Shamrock Couseling Services, L.L.P., Enid.

Dr. Sullivan moved to approve certification with distinction for the above-referenced programs. Dr. McCaffree seconded the motion.

#### ROLL CALL VOTE

Mr. Albert	Yes	Mr. Gooding	Yes
Dr. Bell	Yes	Dr. McCaffree	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes

#### C. Two-Year Certification

Two-year certification was recommended for: Life Strategies International, Inc., Tulsa and Therapeutic Life Choices, Tohi Usti Gununv Edasdi, L.L.C., Tulsa.

Dr. McCaffree moved to approve two-year certification for the above referenced programs. Mr. Gooding seconded the motion.

### ROLL CALL VOTE

Mr. Albert	Yes	Mr. Gooding	Yes
Dr. Bell	Yes	Dr. McCaffree	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes

# **Community Mental Health Center Programs**

### A. Certification with Special Distinction

Certification with special distinction was recommended for: North Oklahoma County Mental Health Center, Inc. dba Northcare, Oklahoma City, Guthrie.

Dr. Sullivan moved to approve certification with special distinction for the above referenced program. Mr. Fisher seconded the motion.

#### **ROLL CALL VOTE**

Mr. Albert	Yes	Mr. Gooding	Yes
Dr. Bell	Yes	Dr. McCaffree	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes

#### B. Two-Year Certification

Two-year certification was recommended for: Counseling & Recovery Services of Oklahoma, Inc., Tulsa, Sand Springs.

Mr. Fisher moved to approve two-year certification for the above referenced program. Dr. McCaffree seconded the motion.

### Community Residential Mental Health Programs

#### A. Certification with Distinction

Certification with distinction was recommended for: Meadow Brook Residential Care Facility, L.L.C., Howe; Spears Management Co., Inc., dba Boley Residential Care Home #1, Boley; Spears Management Co., Inc., dba Boley Residential Care Home #2, Boley; and Sugar Mountain Retreat, Inc., Welling.

Dr. Sullivan moved to approve certification with distinction for the above-referenced programs. Dr. McCaffree seconded the motion.

#### ROLL CALL VOTE

Mr. Albert	Yes	Mr. Gooding	Yes
Dr. Bell	Yes	Dr. McCaffree	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes

Dr. Bell recognized Spears Management Co., Inc., dba Boley Residential Care Home #1 and #2 for being 100 percent compliant on all standards and is eligible to receive a refund of their certification fees.

#### DISCUSSION REGARDING REPORT FROM COMMISSIONER

Commissioner White thanked the Board members for being present today. She stated that normally we do not have a July meeting but this year the Legislature provided a small amount of funding to begin the process of rate restoration and reversing the therapy cuts. She explained that in the last four-five years \$30 million has been cut from the budget and this year the Department will be able to return about \$4.5 million towards restoring rates. She stated that in order to begin restoring rates we have to go through the rate setting process which means public posting, public hearings and having a Board meeting. Had the Board waited until September to vote, the new rates would not go into effect until October. If the Board chooses to accept the rates today, then they will go into effect August 1, 2018.

Commissioner White introduced Gail Box. Commissioner White explained that Ms. Box has done a lot of work with the Department through the Austin Box "12"

Foundation. Commissioner White announced that Ms. Box will be joining the ODMHSAS Board beginning January 2019.

Sallie McLaughlin, CEO, Gateway to Prevention and Recovery, Inc. – Commissioner White stated that she was able to visit Gateway to Prevention and Recovery which is one of the Department's substance abuse programs. She was asked to come back to learn about the whole health direction Gateway is headed.

Mike Sullivan, Chief Deputy and Rick Warren, Court Clerk, Oklahoma County Court Clerk's Office; Catt Burton, Assistant District Attorney, Oklahoma County District Attorney's Office; Samantha Burnett, Program Officer, Arnall Family Foundation; Timothy Tardibono, Executive Director, Oklahoma County Criminal Justice Advisory Council; Carrie Slatton-Hodges, Deputy Commissioner, Treatment and Recovery Services and Nisha Wilson, Director of Criminal Justice Services, ODMHSAS; and Ron Sims, Director, Oklahoma County Crisis Intervention Center – (Tour of the Oklahoma County Crisis Intervention Center) – Commissioner White stated that she, Carrie Slatton-Hodges, Deputy Commissioner Treatment and Recovery Services, and Nisha Wilson, Director Specialty Courts, took members of the Oklahoma County Criminal Justice Task Force on a tour of the Oklahoma County Crisis Intervention Center (OCCIC).

Coalition of Medical Groups Press Conference (All major media outlets covered) – Commissioner White stated that this press conference was in regards to SQ788 and included the Oklahoma State Medical Association (OSMA), Oklahoma Osteopathic Association (OOA), Oklahoma Hospital Association (OHA), Oklahoma Behavioral Health Association (OBHA), Oklahoma Board of Pharmacy (OBP) and Oklahoma Department of Mental Health and Substance Abuse Services (ODMHSAS). She explained that for the last several months the Department has been working with the Oklahoma State Department of Health (OSDH) who has been having inter-agency meetings. These meetings include all agencies that have a role or relationship regarding SQ788. She stated that it is a comprehensive list of agencies ranging from the Department of Agriculture to the Bureau of Narcotics and Dangerous Drugs. Despite the work the coalition of medical groups, including us, felt that the proposed rules lacked critical public health elements. She stated that this press conference was calling for public health to be the lens through which we implement SQ788.

Oklahoma City Public Schools/Mental Health Task Force Meeting – Commissioner White stated that the Department continues its work with the Oklahoma City Public Schools surrounding mental health. She said this was the first time the group has had a chance to sit down with the new superintendent and talk about how far they've come and where they're headed. She stated that he fully supports the initiative.

Kelly Kay, President and CEO,YMCA; Tricia Everest, ODMHSAS Board Member; and Carrie Slatton-Hodges, Deputy Commissioner, Treatment and Recovery Services, ODMHSAS – Commissioner White stated that Tricia Everest, ODMHSAS Board Member, is also the Chair for the Greater Oklahoma City, YMCA. She stated that it was a very informative meeting and Ms. Everest believes as does the Commissioner that there are multiple areas for partnerships.

Kelly Dyer Fry, Editor - V.P. of News, OPUBCO; Reggie Whitten, Attorney at Law and Michael Burrage, Attorney at Law, Whitten Burrage; and Murali Krishna, M.D. - Addiction Planning Summit Planning Meeting - Commissioner White stated that on September 20, 2018, from 10:00am -2:00pm at the Skirvin Hotel in Oklahoma City there will be an Addiction Summit hosted by The Oklahoman. She stated that Dr. Andrew Kolodny and Gary Mendell, Founder of Shatterproof, both experts on addiction and national speakers, will be speaking at the summit.

Commissioner White recognized Representative Lewis Moore attending today's Board meeting. She explained that Representative Moore has requested an interim study to talk about addiction in the state of Oklahoma.

Representative Moore stated that the study will largely be on the services that are delivered, specifically, the fact that only one out of three are receiving services, the fact that there are 500 or so individuals waiting on a bed at any given time, how the tax dollars that are given are spent, and how to assign the tax dollars that are received from casino gaming, cigarettes, and alcohol.

Commissioner White stated that she is grateful for Representative Moore's interest. She thanked him for attending the Board meeting.

2018 Oklahoma Judicial Conference – (Speaker) – Commissioner White stated that this is the first time the state-wide judicial conference has asked the Commissioner of Mental Health and Substance Abuse Services to be one of their speakers. She stated that it says a lot in regards to how far the Department has come in its partnerships. She stated that she and Nisha Wilson, Director of Criminal Justice Programs, tag-teamed this presentation and spoke with the judges about frequently asked questions they get from the judiciary.

Tonia Schaffer, Government Project Officer, SAMHSA and ODMHSAS Staff Re: Grant Site Visit – Commissioner White stated that SAMHSA, second to the State of Oklahoma, is the Department's largest funder through grants. She stated that every three years they do a site visit to oversee all of the block grants the Department receives and how the outcomes are looking. She stated that SAMHSA has called and set the date for the 2019 visit.

Mr. Fisher asked how the judges get their information about treatment and what's available to them. Commissioner White stated that ideally the way it would work

is a judge would have close relationships with the treatment providers in their area. However, that doesn't always happen or certain areas are challenged by a lack of resources. Commissioner White explained that one of the things the Department's Criminal Justice Division is working on, aside from focusing on the drug courts, mental health courts, and offender screening program, is having staff develop relationships with the judiciary and the district attorneys to be able to help find resources when needed.

## DISCUSSION REGARDING REPORT FROM DURAND CROSBY

Durand Crosby, Ph.D., Chief of Staff and Operations, reminded the Board members of the Specialty Court Conference happening September 12, 2018, at the Embassy Suites, Downtown, Oklahoma City and the Prevention and Recovery Conference October 24-25, 2018, at the Embassy Suites, Norman, OK.

Dr. Crosby reminded the Board members of the success stories in their packets. He also mentioned the results of the customer satisfaction surveys were also available.

Dr. Crosby didn't have anything to add to his report and there were no questions.

# DISCUSSION REGARDING THE REPORT FROM CORPORATE ACCOUNTABILITY SUBCOMMITTEE

Dr. McCaffree reviewed the report from the Corporate Accountability Committee. She stated that they met Tuesday, July 24, 2018.

Mr. Mickey presented the Advocate General's report to the committee.

Mr. Mickey had nothing further to add to his report.

There were no questions regarding the Advocate General's report.

The Corporate Accountability committee recommends that the Board accept the Advocate General's report.

The Inspector General's report was reviewed by the Committee.

There were no questions regarding the Inspector General's report.

The Corporate Accountability committee recommends that the Board accept the Inspector General's report.

Dr. Crosby presented the Provider Certification Revocation report and the Legal report and stated that he had nothing further to add to either one of the reports.

There were no questions regarding the Provider Certification Revocation report or the Legal report.

These reports require no further action from the Board.

Commissioner White presented one email that was addressed to the Board. There were no questions regarding that email and no further action is required from the Board.

There was no further business discussed.

# DISCUSSION AND POSSIBLE ACTION REGARDING THE CONSUMER ADVOCATE'S REPORT

Dr. McCaffree made a motion to approve the Consumer Advocate's report. Dr. Sullivan seconded the motion.

### **ROLL CALL VOTE**

Mr. Albert	Yes	Mr. Gooding	Yes
Dr. Bell	Yes	Dr. McCaffree	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes

# DISCUSSION AND POSSIBLE ACTION REGARDING THE INSPECTOR GENERAL'S REPORT

Dr. McCaffree made a motion to approve the Inspector General's report. Mr. Gooding seconded the motion.

### **ROLL CALL VOTE**

Mr. Albert	Yes	Mr. Gooding	Yes
Dr. Bell	Yes	Dr. McCaffree	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes

# DISCUSSION AND REPORT FROM THE PERFORMANCE IMPROVEMENT COMMITTEE

Dr. Sullivan gave a report on the Performance Improvement subcommittee. The Performance Improvement Committee met on July 18, 2018.

Durand Crosby, Chief of Staff and Operations and Pam Mulvaney, Director of Human Resources and Human Resources Development gave a presentation regarding ODMHSAS's Organizational Climate.

Highlights from the presentation are as follows:

Becoming the B.E.S.T. requires continuous improvement. The ODMHSAS is interested in cultivating a positive culture in our workplace and often conducts surveys to measure and understand our employees' attitudes, feedback, motivation and satisfaction. The current study was completed to determine the

current work climate at ODMHSAS, check our progress of previous interventions following an earlier climate survey, and assess areas where we can improve. To examine the organizational climate of ODMHSAS, we examined 5 different indicators:

- 1) Customer satisfaction surveys completed by consumers from stateoperated facilities,
- 2) Employee turnover,
- 3) Employee exit surveys,
- 4) Climate survey measuring job satisfaction, organizational commitment, employee engagement, high involvement management, perceived supervisor support, and perceived communication, and
- 5) Investigations completed for state-operated facilities.

Results from the analysis showed several positive indicators. Specifically, customers' general satisfaction was good (85%), employee job satisfaction was positive (72%), and employee engagement was above averages indicated by Gallup's Poll (72%).

The analysis did indicate several areas that we can improve, including organizational commitment and turnover. The presentation highlighted plans for future work to include, promoting meaningfulness, strategies for hiring the right fit for our organization and positions, promoting core values, improved communication strategies and providing targeted training for lower level staff.

Dr. Crosby reviewed the Critical Incident Report (CIR) and the background report with the Board members.

There was no further business discussed.

# DISCUSSION AND POSSIBLE ACTION REGARDING CRITICAL INCIDENT REPORT

Dr. Crosby stated he had nothing to add to the Critical Incident report.

Dr. Sullivan moved to approve the Critical Incident Report. Dr. McCaffree seconded the motion.

### **ROLL CALL VOTE**

Mr. Albert	Yes	Mr. Gooding	Yes
Dr. Bell	Yes	Dr. McCaffree	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes

# DISCUSSION REGARDING THE REPORT FROM THE FINANCE COMMITTEE The Committee approved the minutes from the June 19th, 2018, meeting.

Finance Reports Ending June 2018:

Rich Edwards presented the FY-18 finance report for the month ending June 2018. He presented the budget to actual comparison report as follows:

For FY-18 revenue collections are trending below projections by 5.9% or \$28 million, some under spending in newly awarded grants led to lower than projected revenues. Expenditures are trending under budget by 2% or \$11.8 million due to some federal funds not yet being fully obligated. The year-to-date net variance for the agency is a negative 3.4% or \$16 million. This variance is normal for this time of the year.

The Finance Committee recommended approval of the FY-18 June Financial Reports.

#### SFY 2018 Budget Revisions:

Mr. Edwards presented revisions #12 & #13 to the FY-18 budget work program. Revision #12 primarily consisted of additional ETPS revenue totaling an increase of \$4.2 million. Revision #13 consisted of a movement of funds between divisions in order to cover the final ETPS match payment.

The Finance Committee recommended approval of revisions #12 and #13 to the FY-18 budget work program.

## Rate Adjustments:

Mr. Rains-Sims presented the proposed rate adjustments to the Committee:

Mr. Rains-Sims explained the process to make rate adjustments which included getting approval through the Office of Management and Enterprise Services (OMES), notifying affected providers 20 days in advance of the Board meeting to allow ample time for public comment, and holding a public hearing on Monday, July 23, at the ODMHSAS offices. We received only comments in support of the rate adjustments.

The proposed rate adjustments for the Board to consider are:

- a) Discussion and Possible Action regarding revision of certain fixed and uniform rates for Residential Substance Abuse Treatment (Dual Diagnosis) from \$82 per day to \$100 per day. Three providers are affected by this rate increase.
- b) Discussion and Possible Action regarding revision of certain fixed and uniform rates for Residential Substance Abuse Treatment for Adults from \$74 per day to \$85 per day. Nine providers will be affected by this rate increase. Three comments in favor of the rate increase were received during the public hearing.
- c) Discussion and Possible Action regarding revision of certain fixed and uniform rates for Residential Treatment for Women with Dependent Children from \$95 per day to \$100 per day. Four providers will be affected by this rate increase.

One comment in favor of the proposed rate was received during the public hearing.

d) Discussion and Possible Action regarding revision of certain fixed and uniform rates for Intensive Residential Treatment for Women with Dependent Children from \$125.28 per day to \$132 per day. One provider will be affected by this rate increase. One public comment in support of the proposed rate was received during the public hearing.

The Finance Committee recommended approval of the proposed rate adjustments.

# DISCUSSION AND POSSIBLE ACTION REGARDING THE FY-18 FINANCIAL REPORT

Mr. Gooding moved to approve the Financial Report. Dr. Sullivan seconded the motion.

## **ROLL CALL VOTE**

Mr. Albert	Yes	Mr. Gooding	Yes
Dr. Bell	Yes	Dr. McCaffree	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes

# DISCUSSION AND POSSIBLE ACTION REGARDING THE FOLLOWING THE PROPOSED REVISIONS TO FIXED AND UNIFORM RATES:

Mr. Rains answered Dr. McCaffree's question from the finance subcommittee regarding the difference between Residential Substance Abuse Treatment for Women with Dependent Children and Intensive Residential Substance Abuse Treatment for Women with Dependent Children stating the difference was the clinical hours. There's 24 clinical hours per week for regular and 35 clinical hours per week for intensive.

Dr. McCaffree moved to approve the proposed revisions to the Fixed and Uniform Rates A, B, C, and D. Mr. Albert seconded the motion

#### **ROLL CALL VOTE**

Mr. Albert	Yes	Mr. Gooding	Yes
Dr. Bell	Yes	Dr. McCaffree	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes

#### **PRESENTATION**

Carrie Slatton-Hodges, Deputy Commissioner Treatment and Recovery Services, introduced Kelly Earles, Senior Program Manager for Family Drug Treatment Courts. Ms. Earles gave a presentation on Family Drug Treatment Courts.

This presentation gave a brief overview of what Family Drug Treatment Courts (FDTC) are, who is involved, state and national statistics, and outcomes of the

FDTC. The presentation discussed the differences between the regular deprived docket – aka "business as usual" – vs. the voluntary FDTC programs which ODMHSAS assist with funding in three counties – Oklahoma, Tulsa, and Okmulgee. A brief overview of two cost avoidance studies was also presented. The Tulsa County study found that the 269 children who were in FDTC during the three-year study spent an average of 227 fewer days in out-of-home placement compared to children in regular child welfare which avoided over \$5 million in out-of-home placement costs. ODMHSAS Division Support Services looked at Oklahoma County and found that in a four-year period, 177 children in the FDTC spent 303 fewer days in out-of-home care which was a cost avoided of over \$4 million.

#### **PRESENTATION**

Commissioner White introduced Heather Monroe a graduate of the family drug court program.

Ms. Monroe gave a brief presentation on her experiences in the family drug court program and how it helped her get her life and her children back and repair her relationship with her family.

#### **NEW BUSINESS**

There was no new business.

#### **ADJOURNMENT**

Mr. Gooding moved to adjourn. Dr. Sullivan seconded the motion.

### ROLL CALL VOTE

Mr. Albert	Yes	Mr. Gooding	Yes
Dr. Bell	Yes	Dr. McCaffree	Yes
Mr. Fisher	Yes	Dr. Sullivan	Yes

Victor Albert, J.D.

Brent Bell, D.O.

Bruce Fisher

Clif Gooding, J.D.

MaryAnne McCaffree, M.D

J. Andy Sullivan, M.D