# BOARD OF MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES November 19, 2021 Department of Mental Health

and Substance Abuse Services
Oklahoma City Oklahoma

Board members present:

Courtney Knoblock, MPA, Chair

Kim Holland Hossein Moini Shannon O'Doherty Kristin Stacy, J.D. Carisa Wilsie, Ph.D.

Others present:

Carrie Slatton-Hodges, Commissioner,

**ODMHSAS** 

Dewayne Moore, ODMHSAS Kelli Reed, Director, ODMHSAS Jessica Lewallen, ODMHSAS

Carol Ladd, ODMHSAS Wendy Larsen, ODMHSAS Emily Carmichael, NorthCare

Shannon Barczak, Hope Comm. Serv.

Randy Long, FDIS

Joey Mickey, ODMHSAS
Melissa Miller, ODMHSAS
Christina Curren, ODMHSAS
Crystal Myers, ODMHSAS
Dustin Robins, ODMHSAS
Misty Capps, ODMHSAS
Shawn McCarty, ODMHSAS
Connie Schltke, NorthCare
Bernice Walker, Shamrock CS

Leslie Smith, Soleil

#### **CALL TO ORDER**

Chair Knoblock called the meeting to order and stated that a quorum was present.

APPROVAL OF MINUTES OF THE SEPTEMBER 24, 2021, BOARD MEETING Mr. Moini moved to approve the September 24, 2021 minutes. Ms. Holland seconded the motion.

## **ROLL CALL VOTE**

Ms. Holland	Yes	Ms. O'Doherty	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Dr. Wilsie	Yes

# DISCUSSION AND POSSIBLE ACTION REGARDING APPROVAL OF PROGRAM CERTIFICATION RECOMMENDATIONS

Kelli Reid, Director of Provider Compliance and Assistance, presented the programs recommended for approval listed on Attachment A as follows:

### **Alcohol and Drug Treatment Programs**

# A. Certification with Special Distinction

Certification with special distinction was recommended for: Monarch, Inc., Muskogee, Warner; Our House MHSA, Inc., Davis; and Tri-City Youth and Family Center, Inc., Choctaw.

Dr. Wilsie moved to approve certification with special distinction for the above-referenced programs. Ms. Stacy seconded the motion.

#### **ROLL CALL VOTE**

Ms. Holland	Yes	Ms. O'Doherty	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Dr. Wilsie	Yes

#### B. Two-Year Certification

Two-year certification was recommended for: Narconon of Oklahoma, Inc. dba Narconon Arrowhead, Canadian; Northeastern Oklahoma Council on Alcoholism, Inc., Commerce, Jay, Miami, Vinita.

Ms. O'Doherty moved to approve two-year certification for the above-referenced programs. Dr. Wilsie seconded the motion.

### **ROLL CALL VOTE**

Ms. Holland	Yes	Ms. O'Doherty	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Dr. Wilsie	Yes

#### C. One-Year-Certification

One-year certification was recommended for: Family Development and Intervention Services, Inc., Oklahoma City.

Ms. Stacy moved to approve one-year certification for the above-referenced programs. Ms. O'Doherty seconded the motion.

#### **ROLL CALL VOTE**

Ms. Holland	Yes	Ms. O'Doherty	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Dr. Wilsie	Yes

Ms. Reid stated that with the next category, she wanted to make note that one provider has been removed at their request, so the agenda was revised.

## **Outpatient Mental Health Treatment Programs**

### A. Permit for Temporary Operation

Permit for temporary operation was recommended for: Hope Blooms, L.L.C., Muskogee; and Southern Oklahoma Treatment Services, Inc. dba OK Behavioral Health Services, Lawton, Checotah, Durant, Madill, McAlester, Tishomingo.

Ms. Holland moved to approve permit for temporary operation for the above-referenced programs. Ms. O'Doherty seconded the motion.

#### **ROLL CALL VOTE**

Ms. Holland	Yes	Ms. O'Doherty	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Dr. Wilsie	Yes

#### B. Certification with Distinction

Certification with distinction was recommended for: Community Counselors Group, Inc., Hartshome, McAlester; CorAspire Mental Health and Wellness Center, Inc., Edmond; Creoks Mental Health Services, Inc., Tulsa, Oklahoma City, Shawnee, Lawton, Miami; Focus Mental Health Services, L.L.C., Shawnee; Gilead Counseling Center L.L.C., Tulsa; Positive Prospects, L.L.C., Oklahoma City; and Stigler Health and Wellness Center, Inc., Stilger.

Ms. O'Doherty moved to approve certification with distinction for the above-referenced programs. Dr. Wilsie seconded the motion.

Chair Knoblock recognized community Counselors Group for bring 100% compliance on their reviews.

#### ROLL CALL VOTE

Ms. Holland	Yes	Ms. O'Doherty	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Dr. Wilsie	Yes

### C. Two-Year Certification

Two-year certification was recommended for: Another Chance Counseling Agency, Inc., Midwest City; Chatman Counseling and Rehabilitation, L.L.C., Oklahoma City; HomeCare Advisors, L.L.C., dba Pinnacle Care, Durant; Life's Journey Counseling Services, L.L.C., Bristow; New Beginnings Counseling Agency, L.L.C., Tulsa; Overcross Counseling & Equine Services, L.L.C., Okmulgee; Shamrock Counseling Services, L.L.P., Enid, El Reno; and Soleil Counseling & Trauma Recovery, Inc., Tulsa.

Dr. Wilsie moved to approve two-year certification for the above-referenced program. Ms. O'Doherty seconded the motion.

#### ROLL CALL VOTE

Ms. Holland	Yes	Ms. O'Doherty	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Dr. Wilsie	Yes

### **Eating Disorder Treatment Programs**

#### A. Two-Year Certification

Two-year certification was recommended for: Laureate Psychiatric Clinic and Hospital, Inc., Tulsa.

Ms. O'Doherty moved to approve two-year certification for the above-referenced programs. Ms. Stacy seconded the motion.

#### **ROLL CALL VOTE**

Ms. Holland	Yes	Ms. O'Doherty	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Dr. Wilsie	Yes

### **Community-Based Structured Crisis Center Programs**

#### A. Permit for Temporary Operation

Permit for temporary operation was recommended for: Carl Albert Community Mental Health Center, McAlester; Jim Taliaferro Community Mental Health Center, Lawton: and Northwest Center for Behavioral Health, Enid.

Ms. Holland moved to approve permit for temporary operation for the above referenced programs. Ms. O'Doherty seconded the motion.

Commissioner Slatton-Hodges stated that the agency has units in all three locations. And we are adding Urgent Cares on the front so that they can serve customers 24/7 even if they are not admitted into a bed.

#### ROLL CALL VOTE

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Ms. Holland	Yes	Ms. O'Doherty	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Dr. Wilsie	Yes

#### B. Certification with Special Distinction

Certification with special distinction was recommended for: Oklahoma Mental Health Council, Inc. dba Red Rock Behavioral Health Services, Weatherford

Ms. O'Doherty moved to approve certification with special distinction for the above referenced programs. Dr. Wilsie seconded the motion.

#### **ROLL CALL VOTE**

Ms. Holland	Yes	Ms. O'Doherty	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Dr. Wilsie	Yes

Ms. Knoblock recognized Red Rock for being 100% compliant and congratulated them on their achievement.

# **Programs of Assertive Community Treatment**

### A. Certification with Special Distinction

Certification with special distinction was recommended for: Oklahoma Mental Health Council, Inc. dba red rock Behavioral Health Services, Shawnee; and OU Impact, Tulsa.

Ms. O'Doherty moved to approve certification with special distinction for the above referenced programs. Ms. Stacy seconded the motion.

#### **ROLL CALL VOTE**

Ms. Holland	Yes	Ms. O'Doherty	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Dr. Wilsie	Yes

#### B. Two-Year Certification

Two-year certification was recommended for: North Oklahoma County Mental Health Center, Inc. dba Northcare, Oklahoma City.

Dr. Wilsie moved to approve two-year certification for the above referenced programs. Ms. O'Doherty seconded the motion.

#### ROLL CALL VOTE

Ms. Holland	Yes	Ms. O'Doherty	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Dr. Wilsie	Yes

# **Community Mental Health Center Programs**

# A. Permit for Temporary Operation

Permit for temporary operation was recommended for: Hope Community Services, Inc., Oklahoma City.

Ms. O'Doherty moved to approve permit for temporary operation for the above referenced programs. Dr. Wilsie seconded the motion.

Commissioner Slatton-Hodges stated that Hope Community Mental Health Center is a certified mental health center seeking to become a comprehensive community behavioral health clinic, moving them to a CCBHC.

#### ROLL CALL VOTE

Ms. Holland	Yes	Ms. O'Doherty	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Dr. Wilsie	Yes

# B. Certification with Special Distinction

Certification with special distinction was recommended for: Hope Community Services, Inc., Oklahoma City; and Northwest Center for Behavioral Health, Woodward, Alva, Enid, Fairview, Guymon, Ft. Supply.

Ms. O'Doherty moved to approve certification with special distinction for the above referenced programs. Ms. Stacy seconded the motion.

#### **ROLL CALL VOTE**

Ms. Holland	Yes	Ms. O'Doherty	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Dr. Wilsie	Yes

#### C. Certification with Distinction

Certification with distinction was recommended for: North Oklahoma County Mental Health Center, Inc. dba Northcare, Oklahoma City.

Ms. Holland moved to approve certification with special distinction for the above-referenced programs. Dr. Wilsie seconded the motion.

#### ROLL CALL VOTE

Ms. Holland	Yes	Ms. O'Doherty	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Dr. Wilsie	Yes

Ms. Knoblock noted that Northcare is 100% compliant and congratulated them on being 100% compliant on all standards.

### **Community Residential Mental Health Programs**

#### A. Certification with Distinction

Permit for certification with distinction was recommended for: Spears Management Co., Inc. dba Firm Foundation Residential Care Home, Boley.

Ms. Stacy moved to approve permit for temporary operation for the above referenced programs. Dr. Wilsie seconded the motion.

#### ROLL CALL VOTE

Ms. Holland	Yes	Ms. O'Doherty	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Dr. Wilsie	Yes

### B. One-Year Certification

One-year certification was recommended for: Duncan Community Residence, Inc., Duncan and Southeastern Oklahoma Family Services, Inc., Checotah.

Ms. O'Doherty moved to approve certification with special distinction for the abovereferenced programs. Ms. Holland seconded the motion.

#### **ROLL CALL VOTE**

Ms. Holland	Yes	Ms. O'Doherty	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Dr. Wilsie	Yes

#### DISCUSSION REGARDING REPORT FROM COMMISSIONER

Commissioner Slatton-Hodges presented her report as follows:

Senator Roger Thompson - Tour of the Steven A. Cohen Military Family Clinic in Lawton - Commissioner Slatton-Hodges noted that she took the trip to Lawton with Mr. Thompson; Mr. Moini and Senator Paul Rosino were also in attendance. The Governor spoke for the Grand Opening. Commissioner Slatton-Hodges stated the clinic is where Steven Cohen came and invested philanthropic dollars to stand up this clinic, obtain the site, do all the remodeling, and start the operations. Commissioner Slatton-Hodges stated that Mr. Cohen wish is that the state, either through philanthropic or appropriated funds, takes over 50% of the cost of operations long term; once that happens, Mr. Cohen will be able to open another center. Commissioner Slatton-Hodges explained that once the Lawton site is funded at 50%, the next location would be in Oklahoma City. Commissioner Slatton-Hodges stated that the department will be having continued conversation with the legislature. Commissioner Slatton-Hodges also stated that one of the important features of these types of clinics is the cultural knowledge they possess surrounding military veterans, family, and children; they serve the entire family, regardless of ability to pay.

Commissioner Slatton-Hodges stated she had the pleasure of meeting Board Chair Courtney Knoblock and Bill Major the Executive Director and Program Director of The Anne and Henry Zarrow Foundation. Commissioner Slatton-Hodges also stated that she met with Amy Santee, who is Project Officer for the George Kaiser Family Foundation; Zack Stoycoff, who is the Executive Director of Healthy Minds Policy Initiative; and Larry Smith, who is the Executive Officer of Grand Lake Mental Health Center. Commissioner Slatton-Hodges stated that Grand Lake has moved into Tulsa in terms of operating 12&12, which is one of the agency's largest residential substance abuse treatment facilities. Slatton-Hodges stated that philanthropic organizations are very active in mental health and addiction in Tulsa.

Hazelden Betty Ford Foundation - Commissioner Slatton-Hodges stated that she met with representatives focusing on Prevention projects. She also met with the

Vice President of Business Development and has continued to have discussions with several staff from that meeting.

Channel 9 Hot Seat with Scott Mitchell - Commissioner Slatton-Hodges stated that she appeared on Channel 9 and expressed what a great person Scott Mitchell is; she stated that he ensures that Mental Health and Addiction issues are covered.

OMES - Commissioner Slatton-Hodges stated that she was interviewed for a podcast called Get Stuff Done, which can be found on the OMES website. Commissioner Slatton-Hodges shared that it was a nice opportunity to be able to explain many of the activities of the agency and future plans.

2021 Annual Oklahoma Sheriff's Association Conference - (Speaker) - Commissioner Slatton-Hodges stated that she spoke about the Comprehensive Crisis Response System of Care and transportation changes. The Commissioner stated that there was a long dialogue about challenges and successes that are happening around the state and what things will look like in the future. Commissioner Slatton-Hodges expressed that one of the things that stood out so strongly was how much most of these individuals care about persons with mental illness and addiction issues in their communities and desire to continue partnerships to ensure their needs are met both within and outside the community.

2021 Oklahoma Governor's Symposium for Veterans Services – (Speaker) - Commissioner Slatton-Hodges stated that she spoke about ongoing initiatives and noted the commitment for Veterans mental health and addiction issues is strong.

Chief Administrative Officer of the Oklahoma Administrative Office of the Courts, Ms. Jari Askins; Senator Thompson - Commissioner Slatton-Hodges stated that Senator Thompson asked the agency and the Administrative Office of the Courts to collaborate on changes in the structure of oversight and to return to him by December 1st. Commissioner Slatton-Hodges stated that the final meeting will be on the 30th of November.

Commissioner Slatton-Hodges stated that she has met with many Senators and Representatives the previous 2 months, to discuss ARPA funds that will be coming up and what that process looks like. Commissioner Slatton-Hodges stated that the department worked first through the Governor's office and have now been working with the Legislature.

Senator Thompson and Representative Wallace – ARPA, and Committee Senator Haste and Representative Hilbert - Health and Mental Health Committee - Commissioner Slatton-Hodges stated that these are the four main individuals involved on the department's main ARPA funds request. She stated that the request is to help complete the new Tulsa Center for Behavioral Health Hospital and to build it with 106 beds, adding 50 beds to the original number. Commissioner Slatton-Hodges stated that the agency has tremendous needs on

the inpatient side, both on the forensic and the civil side. She stated that the agency is making the needs of Oklahomans known through the ARPA process. Commissioner Slatton-Hodges also stated that the department has worked tremendously with the Zarrow Family Foundation, OSU, the City and County of Tulsa to get this hospital in Tulsa up and going. Commissioner Slatton-Hodges also stated that the philanthropic community in Tulsa has raised \$16 million towards this hospital. She expressed that the hope is to break ground in October. Commissioner Slatton-Hodges stated that the other ARPA request is to build a new Griffin Memorial Hospital and added that Griffin Memorial is old and outdated, She expressed in addition to utilities and maintenance, the hope is to rebuild GMH with 100 additional beds. Commissioner Slatton-Hodges stated that the agency's legal team works with the court system to evaluate people in jail with a mental health need, and if they meet criteria for inpatient care, the agency looks at diverting them out of the criminal justice system completely and moving them into treatment.

Commissioner Slatton-Hodges stated that the agency is working with the states of lowa and Nebraska to provide technical assistance on the work that the agency does with technology. Commissioner Slatton-Hodges explained that these states are particularly interested in the agency's placement of technology in vehicles of law enforcement. Commissioner Slatton-Hodges stated that Iowa is looking at trying to do the same in their state this upcoming year. She stated that while the agency has assisted Iowa, Nebraska has now reached out with similar interested. Commissioner Slatton-Hodges stated that the agency will try to take time to help other states whenever possible.

National Governor's Association of Policy Academy – (speaker) – Commissioner Statton-Hodges stated that she spoke about state strategies to improve care for stimulant and polysubstance use.

NASMHPD (National Association of State Mental Health Program Directors). – Commissioner Slatton-Hodges stated that she attended the event which included all of the Commissioners from other states; she stated that this group works on policy issues and promote best practices across the states.

Commissioner Slatton-Hodges stated that since the last time the board met, a quarterly town hall meeting occurred, and all staff were able to participate and share anything that is going on within the agency. Commissioner Slatton-Hodges expressed that is a very enjoyable opportunities to dialogue with all the staff about their interests and concerns.

# DISCUSSION REGARDING THE REPORT FROM CORPORATE ACCOUNTABILITY SUBCOMMITTEE

Ms. O'Doherty stated that The Corporate Accountability Subcommittee met on Friday November 5<sup>th</sup>, 2021.

# DISCUSSION AND POSSIBLE ACTION REGARDING THE INTERNAL AUDITOR'S REPORT

Ms. O'Doherty continued the report from the Corporate Accountability Committee as follows:

Misty Capps presented the Internal Audit report and updated the committee on the status of ongoing audits being conducted by her division.

There were no questions regarding the Internal Auditor's report.

Ms. Capps is present and available to answer any questions regarding her report.

The Corporate Accountability subcommittee recommends that the Board accept the Internal Auditor's report.

Ms. O'Doherty made a motion to approve the Inspector General's report. Mr. Moini seconded the motion.

#### **ROLL CALL VOTE**

Ms. Holland	Yes	Ms. O'Doherty	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Dr. Wilsie	Yes

# DISCUSSION AND POSSIBLE ACTION REGARDING THE ADVOCATE GENERAL'S REPORT

Ms. O'Doherty continued the report from the Corporate Accountability Subcommittee as follows:

The Department's Advocate General, Joey Mickey, presented the Advocate General's report to the Subcommittee on the work being conducted by his division.

There were no questions regarding the Advocate General's report.

Mr. Mickey is present and available to answer any questions regarding his report.

The Corporate Accountability subcommittee recommends that the Board accept the Advocate General's Report.

Ms. O'Doherty made a motion to approve the Advocate General's report. Dr. Wilsie seconded the motion.

### **ROLL CALL VOTE**

Ms. Holland	Yes	Ms. O'Doherty	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Dr. Wilsie	Yes

# DISCUSSION AND POSSIBLE ACTION REGARDING THE INSPECTOR GENERAL'S REPORT

Ms. O'Doherty continued the report from the Corporate Accountability Subcommittee as follows:

The Department's Inspector General, Dewayne Moore, presented the Inspector General's report to the Subcommittee. The Inspector General's report was reviewed by the Subcommittee.

There were a few questions regarding the Inspector General's report that Mr. Moore addressed.

The Corporate Accountability Subcommittee recommends that the Board accept the Inspector General's report. Mr. Moore is present and available to answer any questions regarding his report.

Ms. O'Doherty made a motion to approve the Inspector General's report. Ms. Stacy seconded the motion.

#### **ROLL CALL VOTE**

Ms. Holland	Yes	Ms. O'Doherty	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Dr. Wilsie	Yes

# DISCUSSION AND POSSIBLE ACTION REGARDING THE LEGAL REPORT Ms. O'Doherty continued the report from the Corporate Accountability Subcommittee as follows:

Dr. Crosby presented the Legal report to the Subcommittee.

There were no questions from the Subcommittee regarding the Legal report.

Dr. Crosby is present to answer questions.

The Corporate Accountability subcommittee recommends that the Board accept the Legal report.

Ms. O'Doherty made a motion to approve the Legal Report report. Mr. Moini seconded the motion.

#### **ROLL CALL VOTE**

Ms. Holland	Yes	Ms. O'Doherty	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Dr. Wilsie	Yes

# DISCUSSION REGARDING THE REPORT FROM THE PERFORMANCE IMPROVEMENT COMMITTEE

Mr. Moini stated that the Performance Improvement (PI) Committee met on November 3, 2021 via Zoom.

The presentations were tabled until the next PI subcommittee meeting.

Dr. Durand Crosby reviewed the Critical Incidents Report Summaries and circumstances surrounding these incidents.

# DISCUSSION AND POSSIBLE ACTION REGARDING THE CRITICAL INCIDENT REPORT

Dr. Crosby stated that the Critical Incident Report was presented at the Performance Improvement Subcommittee meeting. He stated that he did not have anything further to add to his report.

Mr. Moini stated the Performance Improvement Committee recommended approval of the Critical Incidents Report.

Mr. Moini moved to approve the Critical Incident Report. Dr. Wilsie seconded the motion.

#### **ROLL CALL VOTE**

Ms. Holland	Yes	Ms. O'Doherty	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Dr. Wilsie	Yes

# DISCUSSION REGARDING THE REPORT FROM THE FINANCE COMMITTEE Ms. O'Doherty stated that the Finance Committee met on November 10, 2021.

Rich Edwards presented the FY-22 finance report for the month ending October 2021. He presented the budget to actual comparison report as follows:

For FY-22 revenue collections are trending below projections by 3.9% or \$21.2 Million. Some under spending in newly awarded grants led to the lower than projected revenue. Expenditures are trending under budget by 14% or \$76.9 million due to a delay in encumbering funds for newly awarded grants. The year-to-date net variance for the agency is a positive 10.3% or \$55.7 M.

The Finance Committee recommended approval of the FY-22 October Financial Report.

# DISCUSSION AND POSSIBLE ACTION REGARDING THE MONTHLY FINANCIAL REPORT

Ms. O'Doherty moved to approve the Financial Report. Ms. Stacy seconded the motion.

Commissioner Slatton-Hodges recognized Mr. Edwards, and the enormity of the task that he has and what an amazing job he does.

#### **ROLL CALL VOTE**

Ms. Holland	Yes	Ms. O'Doherty	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Dr. Wilsie	Yes

# DISCUSSION AND POSSIBLE ACTION REGARDING BUDGET REVISIONS FY-22 #2 - #4

Ms. O'Doherty continued the report from the Finance Committee as follows:

Mr. Edwards presented revisions #2, #3, and #4 to the FY-22 budget work program. The revisions added additional budget to recognize revenues from new federal grants and interagency revenue.

In total the revisions added #34,427,838 to the FY-22 budget work program.

The Finance Committee recommended approval of revisions #2, #3, and #4 to the FY-22 budget work program.

Ms. O'Doherty moved to approve budget revisions #. Mr. Moini seconded the motion.

#### **ROLL CALL VOTE**

Ms. Holland	Yes	Ms. O'Doherty	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Dr. Wilsie	Yes

#### DISCUSSION REGARDING THE FY-23 BUDGET REQUEST

Commissioner Slatton-Hodges presented the current fiscal year 2023 budget request. She noted that the budget request is an always-evolving document that changes leading up to and throughout the legislative session. She stated the FY-2023 budget request, as currently submitted, was reviewed by the finance subcommittee.

# DISCUSSION AND POSSIBLE ACTION REGARDING THE 2022 MEETING DATES

Ms. Knoblock presented the 2022 meeting dates as follows:

Regarding ODMHSAS Board Meeting Dates for calendar year 2022 Suggested meeting dates (4th Friday) January 28, 2022 March 25, 2022 May 27, 2022 June 24, 2022 July 22, 2022 September 23, 2022

November 18, 2022 (3rd Friday, due to the Thanksgiving Holiday)

Mr. Moini moved to approve the meeting dates. Dr. Wilsie seconded the motion.

#### **ROLL CALL VOTE**

Ms. Holland	Yes	Ms. O'Doherty	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Dr. Wilsie	Yes

#### **PRESENTATION**

Commissioner Slatton-Hodges stated that she was going to present information that talked about the change that happened November 1<sup>st</sup>. She stated that last legislative session Senate Bill 3 was passed, and that the bill stated that a person who has a mental health or addiction crisis, and whose transport to a mental health facility would be greater than 30 miles, that transportation service would then fall to the Department of Mental Health and Substance Abuse Services

A Summary of Commissioner Slatton-Hodges' presentation is as follows:

# The Comprehensive Crisis Response Plan via our website

Visit the Department website, go to About, click on Agency Overview, next go to 5-year strategic plan, click on explore the strategic plan, this gives you some highlights about what is currently going on, then click on implement 988 call center operations, scroll down to transportation and then go to click on learn more about our comprehensive crisis response.

#### Transportation Plan

On our website the Transportation page has a Ride CARE regions map, which shows the service area of Grand Lake Mental Health Centre (dark blue), Harmon Security (red), DR Security (green) and CREOKS (light Blue). Commissioner Slatton-Hodges sated that Grand Lake put in a bid and they were awarded the bid for their region. Unmarked Vehicles were purchased, as part of the bid all vehicles need partitions between front and back, camera recording everything that happens the entire way, training that we require, de-escalation training and certain types of training, such as manned or CPI, confidentiality training. Grand Lakes started transportation in their region Nov 1st.Grand lake steps in after evaluation from law enforcement where the consumer needs a higher level of care greater than 30 miles. We repeated this with CREOKS Mental Health Facility, as they wanted to be involved in transportation as they are involved with every other aspect of care.

Tulsa County is contracted with Harmon Security, they already transported consumers up to and over 30 miles. We will now pay Harmon to do the greater than 30-mile transportation. The Contract required them to have specialized training in transporting people and what is involved in transporting consumers, they are obligated to do those things when transporting greater than 30 miles. Initially there were no bids for southwest, Northwest or Oklahoma City, where we have 3 different community mental hospitals, but we happened to find Dr Security, which is owned by David Roberts, who is currently a police officer with OKC and has been there 17 years. Employees are CLEET certified, and David has vehicle ready and has people employed in the green area on the website map. Commissioner Slatton-Hodges stated that David has done an amazing job across the whole area.

#### Presenting to a Provider on a Voluntary Basis

Commissioner Slatton-Hodges stated that in Senate Bill 3, there is a line that reads that if a person presents to a provider on a voluntary basis, law enforcement does not need to be involved in a transport. This has not been an issue in Tulsa County, as Tulsa already looked at what was needed to get law enforcement out of transporting. CREOKS and Grand Lake Mental Health Center, for the most part they have a great relationship between law enforcement officers and providers. there is a discussion about how to get the consumer to the next place safely and discuss if it would be better for law enforcement to be involved. In Oklahoma City there has been a cultural change weather you should put a consumer in an ambulance to take to nearby psychiatric hospital, weather you should develop transportation as a hospital system to get people the attention they need. Commissioner Slatton-Hodges stated that to her knowledge this has been the only hiccup also Commissioner Slatton-Hodges stated that we staff most of what comes through DR Security and talks to him daily. Commissioner Slatton-Hodges stated that Oklahoma City are interpreting the statue and they are following what is written.

#### Conclusion of Transportation Plan – Senate Bill 3

On November 1st ODMHSAS took over the responsibility of transporting a consumer who is having a mental health or addiction crisis to a facility that is greater than 30 miles. Commissioner Slatton-Hodges stated that we have troubleshot along the way and the issues we have encountered have been that of a cultural shift. The Commissioner also stated that consumers are getting safely to the care they need, safely to evaluations, through these systems. There was a flow chart in the presentation, but the commissioner stated that she was unable to access the screen. The Commissioner also stated that prior to November 1st, an 1800 number for DR Security was pushed out through the hospital association to all hospitals in that area. At other locations we sent out the CREOKS number, the Grand Lake number and Harmon Security number in Tulsa.

The commissioner opened the floor to question from the board.

Dr. Wilse asked Commissioner Slatton-Hodges if there are policies between adult versus juvenile transportation.

Commissioner Slatton-Hodges stated that transportation rules will remain the same as before Senate Bill 3. She stated that law enforcement never transported family, so the agency left that up to the discretion of the transportation vendors. Commissioner Slatton-Hodges stated that if the vendors feel like that is something that they can do, there are a couple of observations they must make that are critical. Commissioner Slatton-Hodges stated that if the family is escalating the situation with the child, then they shouldn't be traveling together; if the family seems to be a comfort to the child and the transport is willing, then the agency's guidelines would need to be followed. Commissioner explained that it was not financially viable to offer return transport for the family members.

Dr. Wilsie asked Commissioner Slatton-Hodges who acts as the guardian for the juvenile if the family is not transported.

Commissioner Slatton-Hodges explained that there must be a guardian of the juvenile to sign them into a hospital, with few exceptions. Commissioner Slatton-Hodges stated that the exception is when a guardian is not available, but the crisis is eminent, so the juvenile would go before a judge for a decision. Commissioner Slatton-Hodges added in most cases, family or a DHS worker would also need to be present at that location to sign the juvenile in. She stated that the transport company will stay with the juvenile until admission and verify with the hospital ahead of time.

Dr. Wilsie asked Commissioner Slatton-Hodges if, prior to Senate Bill 3, hospitals were calling law enforcement for transportation of consumers needing treatment at a facility.

Commissioner Slatton-Hodges answered that the statue states if a person voluntarily comes in seeking help, then law enforcement does not need to transport. She stated with Lawton in particular, law enforcement is able evaluate a person and determine if extra security and attention is required or if they could be transported by a family member instead.

Dr. Wilsie asked if that same client would not be able to use DR Security services.

Commissioner Slatton-Hodges answered not under 30 miles. She explained that over 30 miles requires a contractor, and under 30 miles does not.

Dr. Wilsie asked Commissioner Slatton-Hodges when the distance is over 30 miles, if DR Security can be called transport that patient.

Commissioner Slatton-Hodges answered yes, because that agency has chosen to offer that; even if the individual came in voluntarily, DR is going to respond if the distance is greater than 30 miles.

Dr. Wilsie asked Commissioner Slatton-Hodges if an individual is under 30 miles distance and law enforcement won't escort, would the individual need to use an ambulance or other transport service.

Commissioner Slatton-Hodges answer yes, if within a 30-mile radius. She explained that in the case of Lawton law enforcement, police evaluate the need for their presence, or if family can handle the transport safely.

Dr. Wilsie stated that Comanche County works closely, and that they have a better relationship than Stephens County.

Commissioner Slatton-Hodges stated that when she spoke at the Sheriffs Conference, the Sheriff stated their willingness to help if extra support is needed, that no one would be abandoned. She stated that law enforcement cares about these individuals as well, but that many law enforcement entities had a view that people were being placed in an emergency detention status just to use them as a transport and oftentimes unnecessarily; that was the piece law enforcement wanted to clarify that is not an appropriate use of law enforcement.

Dr. Wilsie agreed, stating the long transports would take law enforcement out of their communities for sometimes long periods of time.

Commissioner Slatton-Hodges stated for the most part, law enforcement is excited for these changes. Commissioner Slatton-Hodges explained that within the 30-mile radius, law enforcement is willing to discuss what is needed.

Ms. Stacy asked Commissioner Slatton-Hodges if DR Security is stationed out of Oklahoma City.

Commissioner Slatton-Hodges stated that DR Security has drivers stationed all around the state, and their response times have been amazingly quick. She stated that the RFP was listed at 90 minutes or less, but she does not recall a time when a consumer has had anywhere near a 90-minute wait. Commissioner Slatton-Hodges remarked that David has done a good job of setting up and contracting transport strategically around the coverage area.

Ms. Stacy asked Commissioner Slatton-Hodges if any of the hospitals have contracted with DR Security for transport, and if the agency is monitoring hospitals use of the transport service.

Commissioner Slatton-Hodges recognized the excellent question. Commissioner Slatton-Hodges answered that as far as she knows as of today, no one has

contracted with DR Security. Commissioner Slatton-Hodges stated that DR Security knows all evaluation site and bed locations; if someone is requesting a bed greater than 30 miles away, they know to investigate why a closer bed isn't being used.

Ms. Knoblock asked Commissioner Slatton-Hodges if it would be possible for a transport contractor to become the referral agency.

Commissioner Slatton-Hodges replied absolutely. She stated that the potential for a gatekeeping system is there, so the CMHCs that did bid for their region become both transport and referral agency; this allows them to manage the entire flow within their region of responsibility.

Commissioner Slatton-Hodges explained that data shows emergency rooms are more likely to recommend inpatient treatment; whereas a mental health consult could recommend wrap around services to reduce the rate of inpatient care. She stated the statute says to determine if this person can participate in a less intensive level of care and have a good outcome; second, it says to determine if the least restrictive means of care and sign off that this is the least restrictive intervention for that person to be successful.

Ms. Stacy stated that CREOKS and Grand Lake are probably going to have quite an advantage of the training and opportunities with them starting out in this situation.

Commissioner Slatton-Hodges stated that the facilities know the resources within each one of their communities, and they can have someone at their home that evening or the next morning.

Dr. Wilsie said she would like for the Performance Improvement Subcommittee to see if there are any differences between the areas served by CREOKS and GLMH versus the security firm. She stated she is confident the department set up great training for facilities, but that it would be interesting to see if other agencies within the state are influenced to get involved more.

Commissioner Slatton-Hodges agreed with the idea and stated that data around those models would be kept; the department will be analyzing data to determine the best model for this process. She explained that these multiple models is an opportunity to compare, and that the Performance Improvement Subcommittee would be a great place to bring what is unfolding across the counties. Commissioner Slatton-Hodges stated that DR Security is handling strictly transportation; they verify that the transport is over 30 miles and bed availability, then do the transport.

Ms. Stacy asked Commissioner Slatton-Hodges if the lack of bids was due to any other issues besides lack of vehicles or investment.

Commissioner Slatton-Hodges explained that the mindset of the provider was that only law enforcement can manage a person that is in a mental health crisis. She stated there were very different cultures and mindsets in various regions, which provides an opportunity to work and ensure the issues are overcome.

Commissioner Slatton-Hodges stated that the department negotiated with anyone that was interested in performing the job; the department helped calculate cost, number of vehicles, and staffing. She stated that the agency exceeded its fiscal note, and the agency is paying for some of it. She explained that one of the things that the agency has been doing is working on the Medicaid side. She stated she expects the agency to get at least a 50% match on the cost of transport, which would bring the agency down within range.

#### **PRESENTATION**

Commissioner Slatton-Hodges introduced Ms. Frankie Dunback and stated that Ms. Dunback serves as a Lead Case Manager II at the Oklahoma County Crisis Intervention Center. She lives in Moore, Oklahoma with her 14-year-old grandson and Frankie identifies as a person in recovery and is grateful to have changed her life from a life of addiction, trauma and prison to a life as a resilient mother, grandmother and public servant. She is currently working on her master's degree to become a licensed counselor.

Ms. Dunback gave a moving presentation of her journey with substance abuse addiction, the criminal justice system, lost relationships, and her recovery from substance abuse. She stated that she got an Associate degree while she was detained in prison; after her release, she attended Sothern Nazarene University where she got her bachelor's degree. She stated she is currently working on her Masters.

Ms. Dunback stated that her addiction started with prescription pills back in 1983 due to a back injury while working as a nurse aide. She stated that the pills led to her using Meth. Ms. Dunback stated she lost custody of her daughter in 1987 and was in and out of jail.

Ms. Dunback stated that she is very thankful and appreciative of the Department, and that she is very thankful for where she is today. She stated that she has been back to Eddie Warrior three times since she has been released to speak at graduations.

Commissioner Slatton-Hodges thanked Ms. Dunback for sharing her experiences with the board and stated that she was inspiration to others who come through the agency's crisis centers.

#### **NEW BUSINESS**

There was no further business discussed.

#### **ADJOURNMENT**

Ms. O'Doherty moved to adjourn the meeting. Dr. Wilsie seconded the motion.

Commissioner Slatton-Hodges stated that this was Angie Patterson's last board meeting with the Department of Mental Health and Substance Abuse Services. She stated that Ms. Patterson has been the support for the Board members for a very long time and that she has done such a great job.

Ms. Patterson stated that it has been her pleasure working for the Department and serving the Board during her time in the position.

### **ROLL CALL VOTE**

110 == 07 1== 10 1=			
Ms. Holland	Yes	Ms. O'Doherty	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Dr. Wilsie	Yes

Courtney Latta Knoblock, MPA

Shannon O'Doherty

Kim Holland

Hossein Moini

Carisa Wilsie Ph D