

**BOARD OF MENTAL HEALTH AND
SUBSTANCE ABUSE SERVICES**

June 25, 2021

**Department of Mental Health
and Substance Abuse Services
Oklahoma City Oklahoma**

Board members present:

Courtney Knoblock, MPA, Chair
Hossein Moini
Shannon O'Doherty
Jeanne Russell, Ed.D.
Kristin Stacy, J.D.
Kari Stomprud, M.Ed.
Carisa Wilsie, Ph.D.

Others present:

Carrie Slatton-Hodges, Commissioner, ODMHSAS	Joey Mickey, ODMHSAS
Durand Crosby, ODMHSAS	Nisha Wilson, ODMHSAS
Angie Patterson, ODMHSAS	Rich Edwards, ODMHSAS
Melissa Miller, ODMHSAS	Jessica Lewallen, ODMHSAS
Misty Capps, ODMHSAS	Carol Johnson, ODMHSAS
Wendy Larsen, ODMHSAS	Tony Stelter, ODMHSAS
Robin Moore, ODMHSAS	Tyler Ross, OCARTA
Kelli Reid, ODMHSAS	Lewis Moore, Landmark Recovery
Javier Ley, Arcadia Trails INTEGRS Center for Addiction Recovery, L.L.C.	

CALL TO ORDER

Chair Courtney Knoblock called the meeting to order at 9:01 a.m. and stated that a quorum was present.

APPROVAL OF MINUTES OF THE MAY 28, 2021, BOARD MEETING

Mr. Moini moved to approve the May 28, 2021, minutes. Ms. O'Doherty seconded the motion.

ROLL CALL VOTE

Ms. Knoblock	Yes	Dr. Russell	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Ms. O'Doherty	Yes	Dr. Wilsie	Yes

DISCUSSION AND POSSIBLE ACTION REGARDING APPROVAL OF PROGRAM CERTIFICATION RECOMMENDATIONS

Kelli Reid, Director of Provider Compliance and Assistance, presented the programs recommended for approval listed on Attachment A as follows:

Alcohol and Drug Treatment Programs

A. Permit for Temporary Operation

Permit for temporary operation was recommended for: Arcadia Trails INTEGRIS Center for Addiction Recovery, L.L.C., Edmond.

Dr. Wilsie moved to approve permit for temporary operation for the above-referenced program. Mr. Moini seconded the motion.

ROLL CALL VOTE

Ms. Knoblock	Yes	Dr. Russell	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Ms. O'Doherty	Yes	Dr. Wilsie	Yes

B. Two-Year Certification

Two-year certification was recommended for: Anchored Behavioral Health Consulting, L.L.C., Tulsa; and Marie Detty Youth & Family Services Center, Inc., Lawton, Duncan.

Dr. Russell moved to approve two-year certification for the above-referenced programs. Dr. Wilsie seconded the motion.

ROLL CALL VOTE

Ms. Knoblock	Yes	Dr. Russell	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Ms. O'Doherty	Yes	Dr. Wilsie	Yes

Outpatient Mental Health Treatment Programs

A. Permit for Temporary Operation

Permit for temporary operation was recommended for: Waypoint Mental Health Counseling, L.L.C., Prague.

Ms. O'Doherty moved to approve permit for temporary operation for the above-referenced program. Dr. Wilsie seconded the motion.

ROLL CALL VOTE

Ms. Knoblock	Yes	Dr. Russell	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Ms. O'Doherty	Yes	Dr. Wilsie	Yes

B. Certification with Distinction

Certification with distinction was recommended for: Crossway Counseling Services, L.L.C., Sulphur, McAlester, Tishomingo; and Internal Connections, P.L.L.C., Lawton.

Mr. Moini moved to approve certification with distinction for the above-referenced programs. Ms. O'Doherty seconded the motion.

ROLL CALL VOTE

Ms. Knoblock	Yes	Dr. Russell	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Ms. O'Doherty	Yes	Dr. Wilsie	Yes

C. Two-Year Certification

Two-year certification was recommended for: Anchored Behavioral Health Counseling, L.L.C., Tulsa; Children's Therapeutic Strategies, P.L.L.C., Bartlesville; Choices Counseling Center, L.L.C., Oklahoma City; Collaborative Therapy Services, Inc. dba Tulsa Sunshine Center, Broken Arrow; and Pinnacle Counseling Services, P.L.L.C., Del City.

Ms. O'Doherty moved to approve two-year certification for the above-referenced programs. Dr. Wilsie seconded the motion.

ROLL CALL VOTE

Ms. Knoblock	Yes	Dr. Russell	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Ms. O'Doherty	Yes	Dr. Wilsie	Yes

Community Mental Health Center Programs

A. Permit for Temporary Operation

Permit for temporary operation was recommended for: Carl Albert Community Mental Health Center, McAlester, Atoka, Heavener, Holdenville, Hugo, Idabel, Stigler [CCBHC].

Dr. Russell moved to approve permit for temporary operation for the above-referenced programs. Ms. O'Doherty seconded the motion.

ROLL CALL VOTE

Ms. Knoblock	Yes	Dr. Russell	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Ms. O'Doherty	Yes	Dr. Wilsie	Yes

Community Residential Mental Health Programs

A. Certification with Distinction

Certification with distinction was recommended for: C.B.W., Inc. dba Golden Years Residential Care, Konawa.

Ms. O'Doherty moved to approve certification with distinction for the above-referenced program. Mr. Moini seconded the motion.

Chair Knoblock recognized Golden Years Residential Care for being 100% compliant on all standards, and they are eligible to receive a refund of their certification fee.

ROLL CALL VOTE

Ms. Knoblock	Yes	Dr. Russell	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Ms. O'Doherty	Yes	Dr. Wilsie	Yes

DISCUSSION REGARDING REPORT FROM COMMISSIONER

Commissioner Slatton-Hodges presented her report as follows:

Courtney Knoblock, ODMHSAS Chair – Commissioner Slatton-Hodges stated that she travelled to Tulsa and had a nice visit with Board Chair, Courtney Knoblock.

Johnny Stephens, Pharm.D., Chief Operating Officer, Senior Vice President and Interim President, OSU Center for Health Sciences – Commissioner Slatton-Hodges stated that she met with Johnny Stephens from OSU Center for Health Sciences. She explained that the ODMHSAS and OSU Health Science Center partners in a multitude of projects in Tulsa, and they were able to make plans for future projects.

Michael Lissau, J.D., Senior Vice President and General Counsel, Saint Francis Health System; Dr. Scott Grantham, Psychiatrist and Executive Director for Behavioral Health, Saint Francis Health System; and Brandon Keppner, Executive Director, Laureate Psychiatric Hospital and Clinic – Commissioner Slatton-Hodges stated that she met with these individuals regarding discussion surrounding challenges that they are experiencing and future opportunities that they would like to pursue.

Henry Hartsell, Executive Director; Clayton Morris, M.D., Griffin Memorial Hospital and Durand Crosby, J.D., Ph.D., Chief of Staff and Operations, ODMHSAS – Commissioner Slatton-Hodges noted that she meets regularly with the ODMHSAS inpatient facilities' directors and psychiatrists. She stated that she and Dr. Crosby met with Henry Hartsell, Executive Director and Clayton Morris, M.D., Medical Director at Griffin Memorial Hospital. Commissioner Slatton-Hodges stated that the meetings consist of reviewing critical incidents that the facility has had, any needs for change in policy, how their staffing is going and a real thorough job regarding ongoing activities at their locations and the oversight of those.

Kris Steele, Executive Director and Colleen McCarty, J.D., Deputy Director, Oklahomans for Criminal Justice Reform; and Sarah Edwards, Attorney at Law, Harzog Conger Cason and Board Member, Oklahomans for Criminal Justice Reform – Commissioner Slatton-Hodges stated that she met with this group of individuals to discuss their plans for the future, any initiatives that may be forthcoming as they continue to look at ways to reduce

the number of persons that are incarcerated statewide, and to provide support for those that are leaving incarceration.

Amy Santee, Senior Project Director, George Kaiser Family Foundation; and Zach Dal Pra, Principal and Jennifer Lerch, Research Associate, Justice System Partners – RE: Oklahoma Justice and Economic Mobility (OKJEM) Project – Commissioner Slatton-Hodges stated that she met with this group of individuals to discuss a new project – the Oklahoma Justice and Economic Mobility. She noted that they discussed ways to partner around that project to further help women who have become involved in the criminal justice system either after the fact as they are reentering or to help divert them from further involvement with the criminal justice system.

Griffin Communications, “Employ Oklahoma” Campaign – (Speaker) – Commissioner Slatton-Hodges stated that the Department worked with Griffin Communications, free of charge, to develop a commercial. She stated that she and staff were filmed for part of that commercial surrounding “Employ Oklahoma” showing opportunities for employment with the Department of Mental Health and Substance Abuse Services statewide.

Coalition of Oklahoma Counselors in Higher Educating – (Speaker) – Commissioner Slatton-Hodges stated that she was a speaker at the Coalition of Oklahoma Counselors in Higher Education where she highlighted partnerships that the Department has with them and future opportunities for training or technical assistance that the Department can provide to make sure that folks that are reaching a critical population of transition aged youth in our university settings have the support that they need.

Governor Stitt’s Leadership Summit – Commissioner Slatton-Hodges stated that she and Dr. Crosby attended the Governor’s Leadership Summit, which was a great opportunity to be in a room with leadership from the various Oklahoma state agencies, Chief of Operations John Budd, Governor Stitt and First Lady Sarah Stitt. She noted that it was nice to interact with peers, to hear the Governor’s vision and to wish a fond farewell to John Budd.

Kevin Corbett, Secretary of Health and Executive Director, Oklahoma Health Care Authority; Ben Robinson, Secretary of Military and Veterans Affairs; and Durand Crosby, J.D., Ph.D., Chief of Staff and Operations, ODMHSAS – Commissioner Slatton-Hodges indicated that she and Dr. Crosby met with Secretaries Corbett and Robinson to discuss the possibility of a future project in Norman. She noted that there is a location in Norman where the Oklahoma VA Center and the JD McCarty Center are located, and discussion surrounded the possibility of partnering for an ODMHSAS facility on that location.

Substance Abuse and Mental Health Services Administration (SAMHSA) and National Association of State Alcohol and Drug Abuse Directors (NASADAD) Annual Meeting – Commissioner Slatton-Hodges noted that she attended the SAMHSA and NASADAD’s virtual, annual meeting, which consisted of business meetings, receiving a wealth of information about addiction issues on the national level and future initiatives.

RTI International – RE: Evaluation of Section 1115 Substance Use Disorder Demonstrations – Commissioner Slatton-Hodges explained that she and a few staff members spent time with RTI International who are conducting the Evaluation of our Section 1115 Substance Use Disorder Demonstration. She noted that time was spent discussing how the Department is doing and what our measurements look like. She stated that they were pleased with the work in Oklahoma.

Mr. Moini asked if there are a lot of job openings at the Department.

Commissioner Slatton-Hodges stated that the issues are regional; some locations are fully staffed, while other areas have challenges and are having difficulty recruiting and retaining a full level of staff. She noted that the Tulsa facility remains a large challenge to operate. Commissioner Slatton-Hodges stated that the Department has started reviewing the implementation of a flexible pay band for areas that are more challenging to recruit or where the overall compensation is higher than in other areas.

Commissioner Slatton-Hodges stated that, as a state, we need to increase the number of people that are working in the fields of mental health and addiction and ways that the state can support that and move that forward. She noted that, although persons such as licensed mental health professionals and psychiatrists are hired, oftentimes the recruitment process takes a long time before the best match is found. She stated that something scarier is the lack of numbers of people that are entering these programs at the university level and what the workforce could look like 10 or 20 years down the road. She noted that efforts need to be focused on in those areas.

Mr. Moini commented that at one time he had heard that a lot of our higher ed in the state of Oklahoma may be not offering as many degrees in mental health and that it seems like Oklahoma is hiring more from Texas than Oklahoma.

Commissioner Slatton-Hodges stated that Oklahoma has several programs around the state; both OU and OSU, as well as most of Oklahoma's universities have a program.

Commissioner Slatton-Hodges stated that there are some areas where we are lacking, such as psychiatric nurse practitioners. She stated that Oklahoma has a program for that, but individuals that are advanced practice nurses must go out of state to get the psychiatric component. Commissioner Slatton-Hodges stated that in her discussions with Dr. Stephens from OSU that that is something that they will collaborate on to bring to Oklahoma. She stated that what is happening is that the Department is competing with folks that may be going into a computer or IT program, which means a higher rate of pay when you graduate than when you graduate with a degree to serve persons with mental health and addiction. She stated that getting the rate of pay up for those working in the mental health and addiction area is crucial.

Chair Knoblock requested Commissioner Slatton-Hodges discuss the importance of integrated behavioral health care in primary care physician offices and what the Department is looking at in that area.

Commissioner Slatton-Hodges stated that over the last several years the Department has been diligently working to make sure that when a person walks into our community mental health centers or our comprehensive community addiction recovery centers that they are able to look at that person holistically. She stated that those centers are employing general practitioners who can conduct evaluations and examinations on individuals who go in for care and making sure that they are able to treat them where that person may be. She stated that the Department has worked to increase the life expectancy for persons with mental health and addiction by treating them holistically. Commissioner Slatton-Hodges stated that the Department has continued to work with primary care practitioners, emergency rooms and hospital systems to help them understand the importance of screening and treating where able. She stated that the Department supports these systems in numerous ways to be able to treat individuals with mental health and addiction issues.

DISCUSSION REGARDING THE REPORT FROM CORPORATE ACCOUNTABILITY COMMITTEE

Ms. O'Doherty stated that the Corporate Accountability Committee met Wednesday, June 15, 2021.

DISCUSSION AND POSSIBLE ACTION REGARDING THE INTERNAL AUDITOR'S REPORT

Ms. O'Doherty continued the report from the Corporate Accountability Committee as follows:

The Department's Internal Auditor, Misty Capps, presented the Internal Audit report and updated the committee on the status of ongoing audits being conducted by her division. There were no questions regarding the Internal Auditor's report. Ms. Capps is present and available to answer any questions regarding her report.

There were no questions regarding the Internal Auditor's report.

The Corporate Accountability Subcommittee recommends that the Board accept the Internal Auditor's Report.

Dr. Wilsie made a motion to approve the Internal Auditor's report. Mr. Moini seconded the motion.

ROLL CALL VOTE

Ms. Knoblock	Yes	Dr. Russell	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Ms. O'Doherty	Yes	Dr. Wilsie	Yes

DISCUSSION AND POSSIBLE ACTION REGARDING THE ADVOCATE GENERAL'S REPORT

Ms. O'Doherty continued the report from the Corporate Accountability Committee as follows:

The Department's Advocate General, Joey Mickey, presented the Advocate General's report to the Subcommittee and updated the Subcommittee on the work being conducted by his division. Ms. O'Doherty stated that there were no questions regarding the Advocate General's report and that Mr. Mickey was present and available to answer any questions.

There were no questions regarding the Advocate General's report.

The Corporate Accountability Subcommittee recommends that the Board accept the Advocate General's report.

Mr. Moini made a motion to approve the Advocate General's report. Dr. Russell seconded the motion.

ROLL CALL VOTE

Ms. Knoblock	Yes	Dr. Russell	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Ms. O'Doherty	Yes	Dr. Wilsie	Yes

DISCUSSION AND POSSIBLE ACTION REGARDING THE INSPECTOR GENERAL'S REPORT

Ms. O'Doherty continued the report from the Corporate Accountability Subcommittee as follows:

The Department's Inspector General, Dewayne Moore, presented the Inspector General's report to the Subcommittee. The Inspector General's report was reviewed. There were no questions regarding the report.

The Corporate Accountability Subcommittee recommends that the Board accept the Inspector General's report.

Dr. Wilsie made a motion to approve the Inspector General's report. Mr. Moini seconded the motion.

ROLL CALL VOTE

Ms. Knoblock	Yes	Dr. Russell	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Ms. O'Doherty	Yes	Dr. Wilsie	Yes

DISCUSSION AND POSSIBLE ACTION REGARDING THE LEGAL REPORT

Ms. O'Doherty continued the report from the Corporate Accountability Subcommittee as follows:

Dr. Crosby presented the Legal report to the Subcommittee. There were no questions regarding the Legal report.

Dr. Crosby was present to answer questions.

There were no questions regarding the Legal report.

The Corporate Accountability Committee recommends that the Board accept the Legal report.

Mr. Moini made a motion to approve the Legal report. Dr. Wilsie seconded the motion.

ROLL CALL VOTE

Ms. Knoblock	Yes	Dr. Russell	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Ms. O'Doherty	Yes	Dr. Wilsie	Yes

DISCUSSION REGARDING THE REPORT FROM THE PERFORMANCE IMPROVEMENT COMMITTEE

Mr. Moini provided the Performance Improvement (PI) Committee report as follows:
The PI Committee met June 17, 2021, via zoom.

Ms. Lisa Wickham, Employment Program Supervisor at the Northwest Center for Behavioral Health provided a presentation on the Individual Placement and Supports, (IPS).

Ms. Wickham stated that the eight evidence-based principles of IPS are zero exclusions, competitive jobs, integrated with mental health treatment, benefits planning, the job search starts quickly, employment specialist build relationships with employers, individual job support are time unlimited, and client preferences are honored. IPS can help an individual with resources in the community, education planning or exploring, job leads, rides to interviews, practicing for interviews, filling out applications, following up on applications, and help writing a resume. IPS is effect in a wide variety of targeted populations.

IPS meets the person where they are and helps them find a job or further their education. Even after the individual starts working or furthering their education, an IPS employment specialist is there to help support them through it all. This all happens with frequent weekly contact and discussions with the mental health team. Benefits of employment are increased income, improved self-esteem, improved social networks, increased quality of life, better control of symptoms, reduced substance abuse, and reduced use of mental health services.

The Northwest Center for Behavioral Health (NCBH) started its IPS program in April 2020 with one part-time Employment Specialist and one IPS Supervisor. NCBH staff referred 243 consumers during this past year to the IPS program. During the first year, the IPS program was able to help 25 consumers find employment. Currently, NCBH has four part-time Employment Specialists and one IPS Supervisor.

Before we adjourned, Dr. Durand Crosby reviewed the Critical Incidents Report Summaries and circumstances surrounding these incidents.

DISCUSSION AND POSSIBLE ACTION REGARDING THE CRITICAL INCIDENT REPORT

Dr. Crosby stated that the Critical Incident Report was presented at the Performance Improvement Subcommittee meeting. He stated that he did not have anything further to add to his report.

Mr. Moini stated that the Performance Improvement Committee recommends approval of the Critical Incidents Report.

Dr. Wilsie moved to approve the Critical Incident Report. Ms. O'Doherty seconded the motion.

ROLL CALL VOTE

Ms. Knoblock	Yes	Dr. Russell	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Ms. O'Doherty	Yes	Dr. Wilsie	Yes

DISCUSSION REGARDING THE REPORT FROM THE FINANCE COMMITTEE

Ms. O'Doherty stated that the Finance Committee met on June 16, 2021

Rich Edwards presented the FY-21 finance report for the month ending May 2021. He presented the budget to actual comparison report as follows:

For FY-21 revenue collections are trending below projections by 2.9% or \$15.7 million, some under spending in newly awarded grants led to lower than projected revenues. Expenditures are trending under budget by 3% or \$15.2 million due to a delay in encumbering contracts for newly awarded grants. The year-to-date net variance for the agency is a negative 0.1% or \$451K.

The Finance Committee recommended approval of the FY-21 May Financial Reports.

DISCUSSION AND POSSIBLE ACTION REGARDING THE MONTHLY FINANCIAL REPORT

Ms. Stomprud moved to approve the Financial Report. Dr. Russell seconded the motion.

ROLL CALL VOTE

Ms. Knoblock	Yes	Dr. Russell	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Ms. O'Doherty	Yes	Dr. Wilsie	Yes

DISCUSSION AND POSSIBLE ACTION REGARDING BUDGET REVISIONS FY-21 #18 - #20

Ms. O'Doherty continued the report from the Finance Committee as follows:

Mr. Edwards presented revisions #18, #19 and #20 to the FY-21 budget work program. The revisions added additional budget to recognize revenues from new federal grants and interagency revenue. In total, the revisions added \$2,518,483 of the FY-21 budget work program.

The Finance Committee recommended approval of revisions #18, #19 and #20 to the FY-21 budget work program.

Ms. Stomprud moved to approve budget revisions #18, #19 and #20 to the FY-21 budget work program. Dr. Wilsie seconded the motion.

ROLL CALL VOTE

Ms. Knoblock	Yes	Dr. Russell	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Ms. O'Doherty	Yes	Dr. Wilsie	Yes

DISCUSSION AND POSSIBLE ACTION REGARDING FY 2022 BUDGET WORK PROGRAM

Ms. O'Doherty continued the report from the Finance Committee as follows:

Mr. Edwards presented the proposed FY-22 Budget Work Program to the Finance Committee for approval. The total budget for FY-22 is \$509 million. This represents a budget reduction of \$32 million or 6% from FY-21.

The Finance Committee recommends approval of the FY-22 Budget Work Program.

Chair Knoblock requested Commissioner Slatton-Hodges and/or Mr. Edwards address the budget reduction and provide an explanation surrounding that.

Mr. Edwards stated that one thing that is seen every year with the approval of the budget work program is a reduction in federal funds, and that has to do with the timing of the state fiscal year and the federal fiscal year. He stated that the Department will have federal grants rolling off at the end of the federal fiscal year in September and new grants coming on in October, and as those new grants are added, that additional revenue will be added. Mr. Edwards stated that approximately \$15 million is the reduction in federal funds and the other half is the reduction in appropriation. He stated that the Department is projecting approximately \$30 million in savings from the Medicaid expansion next year. Mr. Edwards noted that this amount represents a reinvestment of those savings of approximately \$16 million for items such as mobile crisis, new crisis centers and urgent care centers and money for law enforcement transportation.

Commissioner Slatton-Hodges stated that in her upcoming presentation she will go into detail regarding the investment. She stated that the items Mr. Edwards mentioned are the big-ticket items.

Mr. Edwards stated that there is some reduction in appropriated funds, but that recognizes the savings the Department is anticipating from Medicaid expansion.

Chair Knoblock stated that she wanted to underscore for the Board that the net that Medicaid expansion is going to be is an increase of \$16 million back to the Department.

Commissioner Slatton-Hodges provided detail on the Department's budget from this year to next year as follows: She stated that there was a savings of \$30 million due to Medicaid expansion starting July 1st. Commissioner Slatton-Hodges stated that a large percentage of services that the Department currently pays 100% state dollars for, the Department will pay the Medicaid match, because they will now be compensated for Medicaid.

Commissioner Slatton-Hodges stated that the Department presented the Legislature investments that would move the state forward in terms of mental health and addiction, and the Department was fortunate that the Legislature chose to reinvest \$16 million of those savings into the Department's proposed initiatives.

Commissioner Slatton-Hodges expressed heartfelt thanks to the Senate, the House and the Governor's office for choosing to invest in mental health and addiction this year.

Chair Knoblock noted that what sounds on paper as a budget cut, is a reinvestment in the Department.

Mr. Moini moved to approve the FY-2022 Budget Work Program. Ms. Stomprud seconded the motion.

ROLL CALL VOTE

Ms. Knoblock	Yes	Dr. Russell	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Ms. O'Doherty	Yes	Dr. Wilsie	Yes

PRESENTATION

Commissioner Slatton-Hodges presented Oklahoma's Comprehensive Crisis Response (CCR). A short summary is as follows:

Commissioner Slatton-Hodges stated that the Department is building a roadmap for the future with our vision for Oklahoma's "Comprehensive Crisis Response" system. This multi-faceted plan is designed to meet people where they're at and when they need it most. The system relies on six components: 988 Helpline, Mobile Crisis Teams, Follow-up Appointments, Integrated Technology, Transportation, and Nearby Care Facilities. ODMHSAS's CCR builds upon our current crisis system to enhance the response Oklahomans receive when experiencing a psychiatric emergency. Many of the pieces

already exist in Oklahoma communities and funding has been appropriated for other components to include sustained funding for treatment and support services.

Helpline – The changeover will occur in earnest next July when the National Suicide Hotline becomes an easy to remember helpline number – 988. Federal legislation mandates the rollout of the 9-8-8 mental health and suicide crisis number by July 2022. Currently, we are preparing to issue an RFP for a statewide call center. One call center will route calls throughout the entire state. It will be tied into our mobile crisis team response helpline and the 911 system, so if a crisis in Pawhuska, for instance, should occur, the local police or local mental health provider could assist, depending on the type of response needed. National data, however, suggests that more than 80% of calls can be addressed at the call center level and will never need a mobile crisis or law enforcement response.

Mobile Crisis Teams – This system will dispatch statewide mobile crisis teams to the situation for further assessment and intervention, when needed. Each team will include a licensed clinician and certified peer. The Department is in the process of issuing an RFP. From medication to substance abuse treatment and emergency medical services, the program will connect those in need to the resources necessary for recovery.

Follow-up Appointments – One of the best features of this system is that individuals will have immediate access to appointments. Appointments can be set up immediately while they're on the phone, with follow up. Individuals will become engaged in the system instead of turned away. The system will be equipped with the ability to make appointments at all of Oklahoma's Community Mental Health Centers, Comprehensive Community Addiction Recovery Centers and Certified Community Behavioral Health Clinics for next-day outpatient services as well as the ability to follow up with individuals after crisis situations to increase engagement with lower levels of care. This is imperative and is a critical piece of preventing future crisis situations.

Transportation – For years, law enforcement personnel have spent a large portion of their time transporting individuals back and forth to mental health care facilities. We have always wanted to provide an alternative. A new state law that goes into effect November 1st will mean crisis units will be even less likely to involve law enforcement. It allows alternative transportation options for Oklahomans needing an Urgent Recovery Center, Crisis Center, or other resource without using police officers when the facility is outside a 30-mile radius. The Department's goal is to divert a large percentage of mental health crisis transportation away from law enforcement, and the Department has an RFP open for bidding at this time.

Nearby Care Facilities – Our goal is to keep 90% of people away from hospital beds and seen in the community by increasing the capacity of urgent recovery and crisis center care across the state.

Ms. O'Doherty asked if the call center was going to be in one location.

Commissioner Slatton-Hodges stated that with modern technology it will be a hybrid system, with one number and a core group of folks answering phones from anywhere in the state.

Ms. O'Doherty asked what kind of dedicated resources from a staffing standpoint this would take.

Commissioner Slatton-Hodges stated that the Department is working with two national organizations to help in certain areas that the Department needs more extensive training.

Ms. O'Doherty asked what type of investment it was going to take for the specialized fleet of vehicles that can accommodate transportation.

Commissioner Slatton-Hodges stated that the Department did an RFI earlier in the year with certain criteria to anyone that would be interested in this transportation initiative to supply information around how they would do it, what it would look like, what kind of fleet they would need, what the vehicles had to have, what kind of training people needed and what kind of response times would be needed. She stated that the Department received multiple responses which helped shape the cost estimate to do the transportation piece. She stated that those responses were used to place a fiscal value on this. Next, the Department will go with the RFP to do an award. The number of vehicles vary from proposal to proposal, and the way that people set that up varies from proposal to proposal. Commissioner Slatton-Hodges stated that she was not able to give an exact number at this time, but after an RFP was awarded, she would be able to give the exact number that the winner proposes to deploy.

Dr. Wilsie asked if the CCR would be available for all persons – children, juveniles, adults, and would that include persons with undocumented status.

Commissioner Slatton-Hodges stated that it would be available for all persons throughout their entire lifespan and continuum. She stated that the Department does a lot of mobile crisis now with children in custody that will fold into this and become a part of it, and it would be available for a wider group of children as well.

Commissioner Slatton-Hodges stated that it would include those with undocumented status as well. She stated that the Department currently serves anyone who is in crisis. Commissioner Slatton-Hodges stated that our federal funds mandate that a person in crisis comes first.

Chair Knoblock asked when the transportation system is fully up and running, will it have braided funding - state funding, other departments that contract with ODMH and federal dollars.

Commissioner Slatton-Hodges stated that it will contain all those funding sources. She stated that on the federal level SAMHSA is mandating a set aside of new block grant funds that they have awarded for building crisis continuum of care in states. She stated

that the Department has federal support, and the Department wrote for and received a federal grant that will be going towards this as well as the state investment.

Chair Knoblock stated that there has been a small pilot on this transportation project and, to her knowledge, it was so popular with law enforcement that the budget is gone for the year. She asked if that came into play when developing the budget for this statewide.

Commissioner Slatton-Hodges stated that that was correct, and that that came into play on the RFP.

Commissioner Slatton-Hodges stated that one of the responders was the company involved in the pilot and the Department hopes to use that expertise and knowledge.

Commissioner Slatton-Hodges explained that there is a difference between this transportation bill and some of the voluntary work that has been done in Tulsa. This bill is designed to assist law enforcement, when they are traditionally mandated to do the transport, then that transport company will do it instead. She stated that what the Department wants to do is an investment of federal dollars to pilot certain categories of voluntary transportation so that we can determine if that increases the wellbeing of care for the persons we serve. Commissioner Slatton-Hodges provided an example that there is not a mechanism for transportation for a person that wants to go to a residential substance abuse treatment. They may live in a rural town and they may not have a residential substance abuse treatment location near them. That would not normally be a police transport because that is not an involuntary commitment. She stated that we know if we can get that person to that service, we are going to have a much better outcome than if we cannot. Commissioner Slatton-Hodges stated that the Department will be piloting along with this voluntary transportation as a part of this bill to make determinations about the future.

Chair Knoblock commended Commissioner Slatton-Hodges' forward thinking regarding law enforcement so that we don't have to wait until someone gets arrested to provide them services.

Mr. Moini provided a scenario of a person in need of services and asked about the protocol about who would make the call and would the call go to law enforcement or to 988.

Commissioner Slatton-Hodges stated that, ideally through promotion of this number, the individual witnessing the need for services for an individual would call 988 and explain the situation as it occurs. She stated that there would be a couple of options: The witness could make the call and if the person experiencing the episode has the wherewithal to explain their situation, they could talk to the individual on the phone. But, if that is not the case, and maybe the person is psychotic, mobile crisis would be dispersed to the location and the mobile crisis team would start interacting with that individual and would start the process of engaging them in care.

Chair Knoblock asked if 911 operators will be trained to triage and to be able to assess the situation and refer that call to 988.

Commissioner Slatton-Hodges stated that what is being developed is an easy transfer system between 911 and 988 so that if a call goes to 911 that is truly a mental health call and there is not an immediate acute danger, then they can transfer that call to 988 where it will be handled from there. A follow-up will then be done with 911 to give them the disposition of that call. She stated that yes, dispatchers will receive training about appropriateness to transfer.

PRESENTATION

Commissioner Slatton-Hodges introduced Tyler Ross and stated that Tyler is a proud Okie, born and raised on the north side of Oklahoma City. He attended John Marshall High School and started at SNU. He loves old movies, sushi, and basketball. He is also successfully living with Paranoid Schizophrenia, Type II Bipolar Disorder, and clinical depression. Thanks to the right medication and therapy, his life has changed tremendously, all for the better. Helping those struggling with mental illness is his passion. Tyler is a strong advocate for mental health reform and is very eager to be of service!

Mr. Ross gave a presentation on the episodes that lead up to his crisis episodes. He spoke about the episode where he was in a full-fledged schizophrenic outbreak. He stated that that episode led him to get arrested and charged with public intoxication. Mr. Ross stated that the officers didn't know what to do with him, so they took him to jail where he spent the weekend lost in his own delusions.

Mr. Ross spoke about an episode at a Wal Mart approximately a month after his arrest where he was delusional once again, which then led to his being taken to the crisis center. He stated that the cops were called, and a particular officer was that first touch to realize that something was wrong with him. He stated that the officer didn't take him to jail; he took him to OCRU in the back of a police car. On his way to OCRU, he realized where he was going, and he didn't want to go there and became very unruly.

Mr. Ross stated that once at OCRU, he had a great experience there and has had a great experience every time he has been there.

Mr. Ross explained that the first touch by that officer and at the crisis center were great experiences and changed his life. He stated that the crisis center opened its arms to him every time, and the staff were very respectful and very nice.

He stated that he now lives successfully, but attributes that to the kindness of the cop and the crisis center.

Mr. Ross stated that North Care also saved his life by giving him the life he never thought he would have. He stated that before the pandemic he would go to OCRU every Friday

and do a group meeting and then share his story of how he used to be sitting in those seats just like those individuals.

Mr. Ross stated that if it were not for the services provided by the state, he wouldn't be here. He stated that the compassion these places and people that work there have is tremendous.

Mr. Ross stated that he is now all about mental health and says it is vital for the human world. He stated that his cliché is that "If all of our mental health was just pretty good, if we are working on it, we would live in a utopia."

Mr. Ross expressed appreciation to the Board and the services provided to individuals like him. He stated that he would not be here if it was not for the Department funding places like the crisis centers and North Care.

NEW BUSINESS

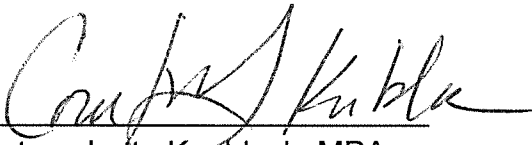
There was no new business.

ADJOURNMENT

Ms. O'Doherty moved to adjourn the meeting. Mr. Moini seconded the motion.

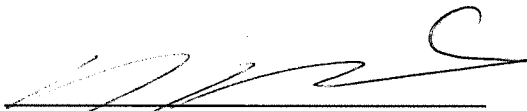
ROLL CALL VOTE

Ms. Knoblock	Yes	Dr. Russell	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Ms. O'Doherty	Yes	Dr. Wilsie	Yes

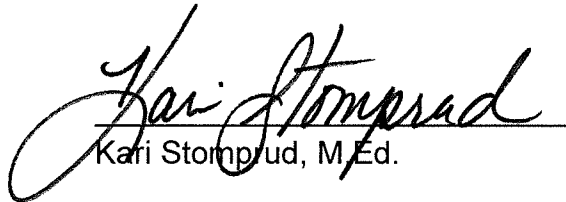


Courtney Latta Knoblock, MPA

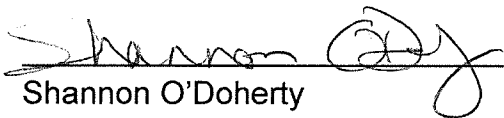
Jeanne Russell, Ed.D.



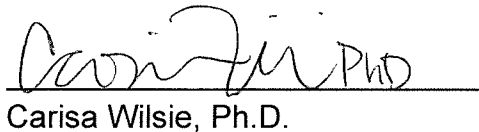
Hossein Moini



Kari Stomprud, M.Ed.



Shannon O'Doherty



Carisa Wilsie, Ph.D.

