BOARD OF MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES June 28, 2019

Department of Mental Health And Substance Abuse Services Oklahoma City, Oklahoma

Board members present:

Courtney Knoblock, MPA

Brian Bush, J.D. Tricia Everest, J.D. Hossein Moini

Rebecca Newman-German Jeanne Russell, Ed.D. Kristin Stacy, J.D.

Others present:

Commissioner, Terri White, ODMHSAS

Durand Crosby, Ph.D., ODMHSAS

Carrie Slatton-Hodges, ODMHSAS

Angie Patterson, ODMHSAS

Kari Stomprud, Incoming ODMHSAS

Board Member

Hannah Hawkins, ODMHSAS

Jeff Dismukes, ODMHSAS

Stephanie Gay, ODMHSAS

Carol Ladd, ODMHSAS

Amanda Jett, ODMHSAS

Heath Hayes, ODMHSAS

Sean Wallace, ODMHSAS

Denise Wilson, ORALA

Anna Rouw, Oklahoma House of

Representatives

Angela Miller, Galt Foundation

Kathryn McNutt, The Oklahoman

Linda Johns, Red Rock Behavioral

Health Services

Lissa James, Grand Lake Mental

Health Center

Carisa Wilsie, Ph.D., Incoming

ODMHSAS Board Member

Randy Long, FDIS

Representative Lewis Moore,

Oklahoma House of Representatives

Patti Moore

Tyler Tilly, e-Capitol

Tony DeSha, Oklahoma Public

Employees Association

Melissa Windsor, Licensed Clinician

Verna Foust, Red Rock Behavioral

Health Services

Lea May, Instilling Hope & Wellness

CALL TO ORDER

Ms. Knoblock called the meeting to order and introduced incoming Board Member, Kari Stomprud.

APPROVAL OF MINUTES OF THE MAY 24, 2019, BOARD MEETING

Ms. Everest moved to approve the May 24, 2019, minutes. Mr. Bush seconded the motion.

ROLL CALL VOTE

Mr. Bush	Yes	Ms. Newman-German	Yes
Ms. Everest	Yes	Dr. Russell	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr Moini	Yes		

DISCUSSION AND POSSIBLE ACTION REGARDING APPROVAL OF PROGRAM CERTIFICATION RECOMMENDATIONS

Stephanie Gay, Director of Provider Certification, presented the programs recommended for approval listed on Attachment A as follows:

Alcohol and Drug Treatment Programs

A. Certification with Distinction

Certification with distinction was recommended for: Southeastern Oklahoma Family Services, Inc., Tishomingo, Ada, Ardmore, Madill, Norman, Sulphur.

Mr. Bush moved to approve certification with distinction for the above-referenced programs. Ms. Everest seconded the motion.

ROLL CALL VOTE

Mr. Bush	Yes	Ms. Newman-German	Yes
Ms. Everest	Yes	Dr. Russell	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes		

B. One-Year Certification

One-year certification was recommended for: Family Development and Intervention Services, Inc., Oklahoma City; and Marie Detty Youth & Family Services Center, Inc., Lawton.

Ms. Everest moved to approve one-year certification for the above-referenced programs. Mr. Bush seconded the motion.

ROLL CALL VOTE

Mr. Bush	Yes	Ms. Newman-German	Yes
Ms. Everest	Yes	Dr. Russell	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	o =	

Comprehensive Community Addiction Recovery Center Programs

A. Certification with Special Distinction

Certification with special distinction was recommended for: The Recovery Center, Oklahoma City.

Mr. Bush moved to approve certification with special distinction for the above-referenced program. Ms. Everest seconded the motion.

ROLL CALL VOTE

Mr. Bush	Yes	Ms. Newman-German	Yes
Ms. Everest	Yes	Dr. Russell	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	•	

Ms. Knoblock recognized The Recovery Center, Oklahoma City, for being 100 percent compliant on all standards and is eligible to receive a refund of their certification fee.

B. Certification with Distinction

Certification with distinction was recommended for: Drug Recovery, Inc. dba Catalyst Behavioral Services, Oklahoma City.

Mr. Bush moved to approve certification with distinction for the above-referenced program. Ms. Everest seconded the motion.

ROLL CALL VOTE

Mr. Bush	Yes	Ms. Newman-German	Yes
Ms. Everest	Yes	Dr. Russell	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	,	

Opioid Substitution Treatment Programs

A. Two-Year Certification

Two-year certification was recommended for: Mission Treatment Centers, Inc., Oklahoma City; Mission Treatment Centers, Inc., Oklahoma City; and Mission Treatment Centers, Inc., Tulsa.

Mr. Bush moved to approve two-year certification for the above-referenced programs. Mr. Moini seconded the motion.

ROLL CALL VOTE

Mr. Bush	Yes	Ms. Newman-German	Yes
Ms. Everest	Yes	Dr. Russell	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	•	

Ms. Knoblock recognized Mission Treatment Centers, Tulsa, for being 100 percent compliant on all standards and is eligible to receive a refund of their certification fee.

Outpatient Mental Health Treatment Programs

A. Permit for Temporary Operation

Permit for temporary operation was recommended for: Looking Up Counseling, L.L.C. Madill

Mr. Bush moved to approve permit for temporary operation for the above-referenced program. Ms. Everest seconded the motion.

ROLL CALL VOTE

Mr. Bush	Yes	Ms. Newman-German	Yes
Ms. Everest	Yes	Dr. Russell	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes		

B. Certification with Distinction

Certification with distinction was recommended for: Brite & Shiny Counseling, L.L.C. dba A Caring Alternative, Tulsa; and Instilling Hope & Wellness, L.L.C., Oklahoma City, Crescent.

Ms. Everest moved to approve certification with distinction for the above referenced programs. Mr. Bush seconded the motion.

ROLL CALL VOTE

Mr. Bush	Yes	Ms. Newman-German	Yes
Ms. Everest	Yes	Dr. Russell	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	•	

C. Two-Year Certification

Two-year certification was recommended for: An Inward Bound Family Counseling Center, L.L.C., Oklahoma City; and Integrated Therapy Solutions of Oklahoma, L.L.C., Oklahoma City.

Ms. Everest moved to approve two-year certification for the above-referenced programs. Mr. Bush seconded the motion.

ROLL CALL VOTE

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Mr. Bush	Yes	Ms. Newman-German	Yes
Ms. Everest	Yes	Dr. Russell	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes		

Community Mental Health Center Programs

A. Certification with Special Distinction

Certification with special distinction was recommended for: Carl Albert Community Mental Health Center, McAlester, Holdenville, Heavener, Hugo, Idabel, Stigler, Atoka; and Oklahoma Mental Health Council, Inc. dba Red Rock Behavioral Health Services, Oklahoma City, Chandler, Chickasha, Clinton, Elk City, El Reno, Kingfisher, Yukon, Shawnee, Watonga, Hobart.

Ms. Everest moved to approve certification with special distinction for the above-referenced programs. Mr. Bush seconded the motion.

ROLL CALL VOTE

Mr. Bush	Yes	Ms. Newman-German	Yes
Ms. Everest	Yes	Dr. Russell	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr Moini	Yes	•	

B. Two-Year Certification

Two-year certification was recommended for: Jim Taliaferro Community Mental Health Center, Lawton, Duncan, Altus.

Ms. Everest moved to approve two-year certification for the above-referenced programs. Mr. Bush seconded the motion.

ROLL CALL VOTE

Mr. Bush	Yes	Ms. Newman-German	Yes
Ms. Everest	Yes	Dr. Russell	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes		

Community-Based Structured Crisis Center Programs

A. Two-Year Certification

Two-year certification was recommended for: Grand Lake Mental Health Center, Inc., Pryor.

Ms. Everest moved to approve two-year certification for the above-referenced program. Mr. Bush seconded the motion.

ROLL CALL VOTE

Mr. Bush	Yes	Ms. Newman-German	Yes
Ms. Everest	Yes	Dr. Russell	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	•	

Programs of Assertive Community Treatment

A. Certification with Special Distinction

Certification with special distinction was recommended for: Oklahoma Mental Health Council, Inc. dba Red Rock Behavioral Health Services, Oklahoma City.

Ms. Everest moved to approve certification with special distinction for the above-referenced program. Mr. Bush seconded the motion.

ROLL CALL VOTE

Mr. Bush	Yes	Ms. Newman-German	Yes
Ms. Everest	Yes	Dr. Russell	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes		

Community Residential Mental Health Programs

A. Certification with Distinction

Certification with distinction was recommended for: Miller's Residential Care, L.L.C., Vinita.

Mr. Bush moved to approve certification with distinction for the above-referenced program. Ms. Stacy seconded the motion.

ROLL CALL VOTE

Mr. Bush	Yes	Ms. Newman-German	Yes
Ms. Everest	Yes	Dr. Russell	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes		

Ms. Knoblock recognized Miller's Residential Care, L.L.C, Vinita, for being 100 percent compliant on all standards and is eligible to receive a refund of their certification fee.

B. One-Year Certification

One-year certification was recommended for: Homestead Residential Care, L.L.C., Vinita.

Mr. Bush moved to approve One-year certification for the above-referenced program. Ms. Everest seconded the motion.

ROLL CALL VOTE

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Mr. Bush	Yes	Ms. Newman-German	Yes
Ms. Everest	Yes	Dr. Russell	Yes
Ms. Knoblock	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	•	

DISCUSSION REGARDING REPORT FROM COMMISSIONER

Commissioner White welcomed Ms. Stomprud and stated that she will be joining the ODMHSAS Board in July.

Commissioner White stated that she is the corporate representative for the State of Oklahoma in the opioid lawsuit trial. She explained that she has been at the table with the Attorney General and the State's attorneys for the last four weeks and will continue to do so until the trial is complete.

Commissioner White thanked her staff for all of their support and help during the opioid lawsuit trial.

National Alliance on Mental Illness (NAMI) Walk – (Speaker) – Commissioner White stated that she and Carrie Slatton-Hodges, Deputy Commissioner of Treatment and Recovery Services, kicked off the walk. She stated that the turnout was phenomenal and the largest she has seen.

Oklahoma Behavioral Health Association Annual Meeting – (Speaker) – Commissioner White stated that she was the speaker at the Oklahoma Behavioral Health Association's Annual Meeting.

Tulsa World Town Hall Forum – "Let's Talk Mental Health Forum" – (Speaker) – Commissioner White stated that she was on a panel with Gerry Clancy, M.D., President of the University of Tulsa, and Martin Paulus, M.D., Scientific Director and President, Laureate Institute for Brain Research, Laureate Institute for Brain Research (LIBR). Commissioner White stated that First Lady Sarah Stitt was also in attendance. She stated that the First Lady shared her experience growing up with two parents that struggled with severe mental illness and why she's passionate about the subject. Commissioner White stated that Ms. Knoblock was there, along with Mike Brose, Director of the Mental Health Association of Oklahoma.

Oklahoma Academy of Family Physicians 2019 Scientific Assembly: The Future of Family Medicine – (Speaker) – Commissioner White stated that she was a speaker at the assembly. She stated that there were roughly 250 family physicians in attendance. She explained that for year's mental health and addiction have been separate as its own part of the healthcare system. She explained that we have worked very hard to integrate mental health and addiction into the general healthcare system so that primary care physicians, pediatricians, and family physicians are talking about mental health and addiction as part of a routine course of care.

2019 Governor's Agency Leadership Retreat – Commissioner White stated that for the first time that state leadership can recall the Governor pulled together the 2019 Governor's Agency Leadership Retreat. The heads of the state agencies joined the Governor for a day-long retreat to discuss vision and goals. Commissioner White stated that she and Deputy Commissioner Slatton-Hodges were in attendance. Secretary John Budd, Chief Operating Officer, State of Oklahoma, led the majority of the meeting and discussed teamwork, collaboration and what the vision for the state could be if they all worked together.

State's Opioid Lawsuit Trial – Commissioner White stated that this trial is historic and the nation's first trial to be conducted.

Ms. Knoblock stated that Commissioner White was featured prominently in CNN's coverage of the opioid trial and that the article is still available to view on CNN's website.

PRESENTATION

Oklahoma Enhanced Tier Payment System (ETPS) was presented by Carrie Slatton-Hodges, Deputy Commissioner, Treatment and Recovery Services as follows:

She explained that the Enhanced Tier Payment System (ETPS) is an innovative payment structure developed to enhance the recovery outcomes of customers in the mental health and substance abuse system which was developed and implemented in 2009. Community Mental Health Centers (CMHCs) have the opportunity to earn money directly related to individual levels of performance on twelve measures:

- 1. Outpatient Crisis Service Follow-up within 8 Days
- 2. Inpatient/Crisis Unit Follow-up within 7 Days
- 3. Reduction in Drug Use
- 4. Engagement: Four Services within 45 Days of Admission
- 5. Medication Visit within 14 Days of Admission
- 6. Access to Treatment Adults
- 7. Improvement in CAR (Client Assessment Record) Score: Interpersonal Domain
- 8. Improvement in CAR Score: Medical/Physical Domain
- 9. Improvement in CAR Score: Self Care/Basic Needs Domain
- 10. Inpatient/Crisis Unit Community Tenure of 180 Days
- 11. Peer Support: % of Clients Who Receive a Peer Support Service
- 12. Access to Treatment Children

Deputy Commissioner Slatton-Hodges stated that the ETPS improved access to services, follow up, and engagement. It paid for what was important and providers increased the number of individuals served from 23,500 in January of 2009 to 32,280 in March of 2019, a 37.3 percent increase in persons served.

Deputy Commissioner Slatton-Hodges stated that it worked because there was consensus and transparency built in and they had the data to support the process.

Ms. Knoblock asked if once someone backs down into the lower end of the chart, is there any scenario where it becomes more difficult for them to move back up. Deputy Commissioner Slatton-Hodges stated that yes, over a long period of time it could become harder. However, they have had providers start out slow and recover to end the year on top.

Dr. Russell asked if the benchmarks are on each data point or are there some that are more important. Deputy Commissioner Slatton-Hodges stated that each benchmark is equivalent, meaning each benchmark was set for each standard.

Dr. Russell asked where we follow up with the patient/client for their feedback.

Deputy Commissioner Slatton-Hodges stated that we do it in a number of ways, not on the secret shopper calls but built into the system including client satisfaction surveys done each year which are distributed and overseen by our data division. She also stated that the agencies are required to do an annual stakeholder survey.

Dr. Russell asked if there was a written policy that outlined the timeframe for providers have to follow up with the consumer.

Deputy Commissioner Slatton-Hodges stated that yes, there is.

Ms. Newman-German asked about the individuals that are chronically ill and what if their CAR scores go up; how does the system prevent providers from declining those consumers in order to have a better chance at receiving the enhanced payment.

Deputy Commissioner Slatton-Hodges stated that one of the specific tasks that the Community Mental Health Centers has is to serve the severely mentally ill within their region. They can serve others, but they must take those that are severely mentally ill. This puts them on a level playing field in terms of the population that they serve.

Mr. Moini asked if we increased the number of consumers served by 37.7 percent without increasing actual state dollars.

Deputy Commissioner Carrie Slatton-Hodges stated that that was correct.

Ms. Knoblock stated that the Department did this all while accepting the most difficult consumers, and Deputy Commissioner Slatton-Hodges stated that that was correct.

Commissioner White stated that this is now a national model. She explained that the Department has produced a white paper on it, webinars have been done and we have presented it nationally. She stated that most other states have not been able to accomplish this due to missing the data collection aspect. She stated that those with insurance can come to our facilities, if they choose, and are doing so at higher rates now because of programs like this and because we do measure outcomes and drive quality through the way that we pay.

PRESENTATION

Commissioner White introduced Tony Davis, Peer Recovery Support Specialist and liaison between the Oklahoma County Crisis Intervention Center (OCCIC) and NorthCare.

Mr. Davis gave a moving presentation on his life, the obstacles he overcame and his road to recovery.

MR. BRIAN BUSH'S YEARS OF SERVICE RECOGNITION

Ms. Knoblock presented Mr. Bush an award and thanked him for his years of service to the Department and his commitment to those most in need.

NEW BUSINESS

No new business.

ADJOURNMENT

Ms. Everest moved to adjourn. Mr. Bush seconded the motion.

Ms. Everest moved to adjourn. Mr. Bush seconded the motion.				
ROLL CALL VOTE Mr. Bush Ms. Everest Ms. Knoblock Mr. Moini	Yes Yes Yes Yes	Ms. Newman-German Dr. Russell Ms. Stacy	Yes Yes Yes	
Brian Bush, J.D.		Rebecca Newman-German	6	
Tricia Everest, J.D.	erest	Jeanne Russell, Ed.D.	Щ	
Courtney Knoblock, M	<u>-</u> PA	My At Mh. Kristin Stacy, J.D.		
Hossein Moini				