



OKLAHOMA
Human Services

PINNACLE PLAN MEASURES

MONTHLY SUMMARY REPORT

December 2024

PINNACLE PLAN MEASURES – MONTHLY SUMMARY REPORT – December 2024

The Department of Human Services (DHS) is committed to improving the safety, permanency, and well-being of children served by the child welfare system. Public reporting is critical to ensuring transparency and accountability of the current performance on the measures included in the Pinnacle Plan. The OKDHS Metrics, Baselines, and Targets Agreement - 3/7/13 outlines how the outcomes and other indicators are to be measured and reported. Monthly, Quarterly, and Semi-Annual Reports will be made published on the OKDHS Infonet and made available to the public.

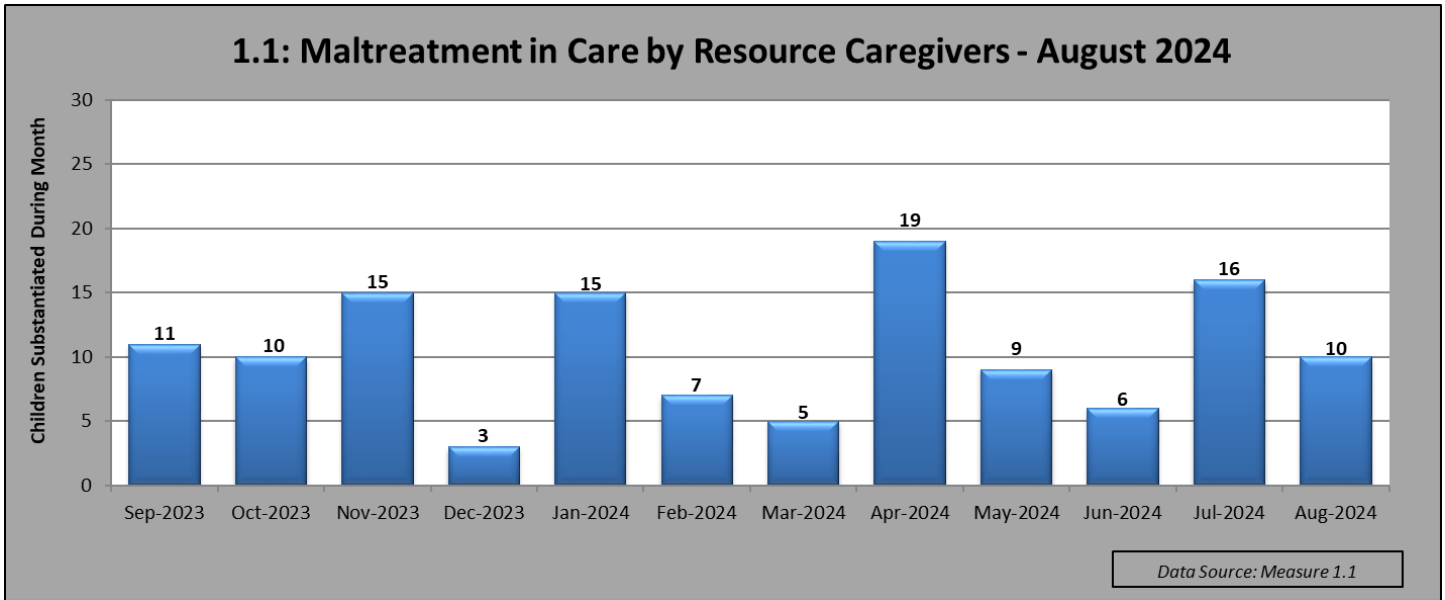
Oklahoma is committed to good faith efforts and positive trending toward the goals outlined in the plan. Each monthly report will include four performance areas, comprised of ten specific metric elements. These are: Foster Care Safety, Counts for New Foster Homes and TFC homes, Worker Contacts, and Shelter Usage. The demographics of children served during the reporting period are included in monthly and semi-annual reports as context data. This information is provided to assist in understanding the population being served by the child welfare system.

Beginning with the August 2014 Monthly Report, there has been a decrease in the lag time to 30 days from the end of the reporting period to the time that the data is reported on Measure 2 – Resource Homes, Measure 3 – Frequency of Worker Contacts, and Measure 5 – Shelter Use. There will continue to be a 90-day lag time on Measure 1 – Foster Care Safety to allow time for the Program Review Process to be completed.

OKDHS was the first state agency to have a federally approved Statewide Automated Child Welfare Information System (KIDS System) and continually strives for high quality data. **The data in this report is subject to change due to ongoing data entry, changes in policy, changes in practice, and changes in definitions, and/or data quality issues that may be discovered through the process.**

If you have questions or feedback regarding the Pinnacle Plan, please email us at dhs.childwelfareplan@okdhs.org

Pinnacle Measure		Pinnacle Plan Measures - Monthly Summary Report - December 2024					
		Name	Description	Period Ending	Monthly Count		
					# of Victims - August		
Foster Care Safety	1.1	Maltreatment in Care by Resource Caregivers	Of all children in foster care during the reporting period, the number of victims of substantiated or indicated maltreatment (abuse and/or neglect) by foster parent or facility staff member.	8/31/2024	10 Children		
	1.2	Maltreatment in Care by Parents	Of all children in foster care during the reporting period, the number of victims of substantiated or indicated maltreatment (abuse and/or neglect) by a parent.	8/31/2024	8 Children		
					October Total	SFY25 Total to Date	
Resource Homes	2.1	New Family Foster Care Homes	Newly approved Foster Homes	10/31/2024	55	193 Foster Homes	
	2.3	New Therapeutic Foster Homes	Newly approved Therapeutic Foster Homes (TFC and ITFC)	10/31/2024	4	16 TFC/ ITFC Homes	
					Contacts Made	Contacts Required	% Contacts Made
Worker Contacts	3.1	Frequency of Worker Contacts	The percentage of the total minimum number of required monthly face-to-face contacts that took place during the reporting period between case workers and children in foster care for at least 1 calendar month during the reporting period.	10/31/2024	5,516	5,582	98.8%
	3.2	Frequency of Primary Worker Contacts	The percentage of the total minimum number of required monthly face-to-face contacts that took place during the reporting period between primary caseworkers and children in foster care for at least 1 calendar month during the reporting period.	10/31/2024	5,117	5,423	94.4%
					October Total	6 Month Total - NIGHTS	
Shelter Use	5.1	Shelter Use Age 0-1 Years	The number of child-nights during the past six months involving children under age 2 years.	10/31/2024	0 Nights 0 Children	0 Nights	
	5.2	Shelter Use Age 2-5 Years	The number of child-nights during the past six months involving children age 2 years to 5 years.	10/31/2024	0 Nights 0 Children	41 Nights	
	5.3	Shelter Use Age 6-12 Years	The number of child-nights during the past six months involving children age 6 years to 12 years.	10/31/2024	459 Nights 25 Children	2,880 Nights	
	5.4	Shelter Use Age 13 and Over	The number of child-nights during the past six months involving children age 13 years or older.	10/31/2024	1,879 Nights 109 Children	10,983 Nights	
Caseloads	7.1	Worker Caseloads	The percentage of all Child Welfare Workers that meet caseload standards, are close to meeting workload standards, and are over workload standards. (Point in Time as last day of Quarter and Quarterly Total)	Quarterly Report: 7/1/2024-9/30/2024	% of Workers that Meet Standard	1-20% Above Standard	>20% Above Standard
					83.4%	12.3%	4.2%
		% of Supervisors that Meet Standard	1-20% Above Standard		>20% Above Standard		
		88.0%	9.4%		2.6%		
Context Data		Demographical Information on Children In Care, including age and race		NOTE:** This is not a Pinnacle Plan Measure. Demographical Data Only			



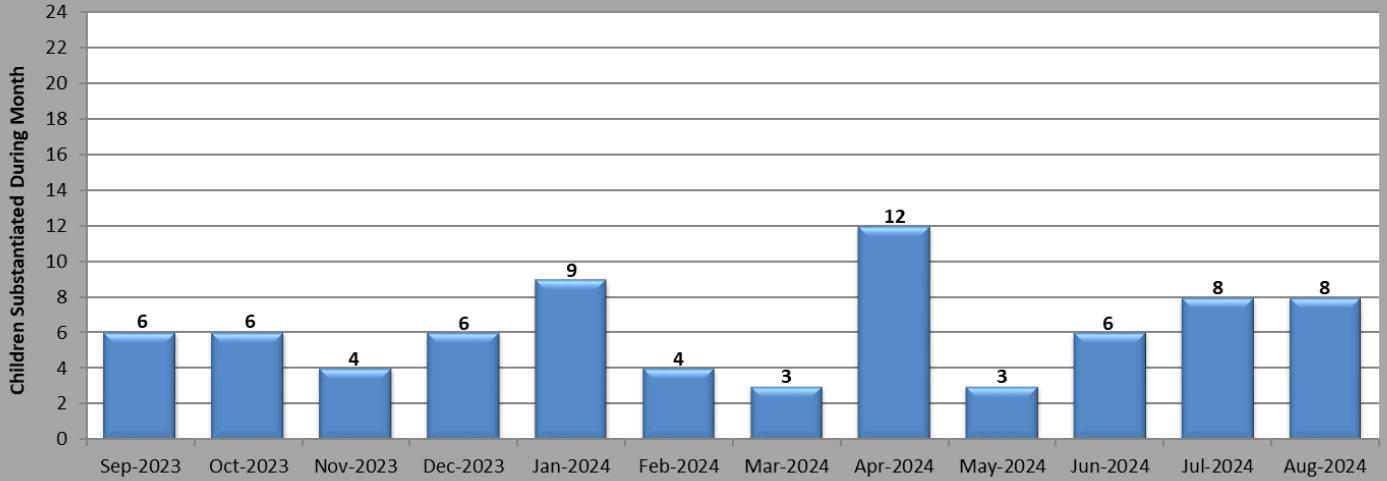
	Sep-2023	Oct-2023	Nov-2023	Dec-2023	Jan-2024	Feb-2024	Mar-2024	Apr-2024	May-2024	Jun-2024	Jul-2024	Aug-2024
# of Substantiations	11	10	15	3	15	7	5	19	9	6	16	10

Data: The Maltreatment in Care Measure by Resource Caregiver incorporates a 90-day delay from the time the investigation is complete to the report date. This delay allows for further review which may result in changes in the findings. All substantiations on children in Out of Home Care will go through an automatic Program Review. The data reported reflects substantiations in the month that the investigation was completed and not necessarily in the month that the abuse or neglect occurred. This measure includes all children placed in traditional foster care homes, kinship homes (relative or non-relative), therapeutic foster care homes, group homes, shelters, and residential facilities. This measure also includes children substantiated of maltreatment by the Office of Client Advocacy while placed in institutional settings. Every time a child is a substantiated as a victim, that child will be counted in the monthly reporting. Children who are victimized more than once will be counted in each month their victimization is substantiated. Note: This is different from the federal metric, which counts each child only once, even if a child is victimized more than once in the course of a year.

Comments – December 2024:

For the month of August 2024 there were a total of 10 substantiations of Maltreatment while in Out of Home Care. These victims were reported in 5 referrals for children in foster care and 0 referrals for children in OCA placements. Of the 10 children, 3 were placed in CW Foster Family Care, 2 were placed in Kinship/Relative Foster Care, 2 were placed in Kinship/Non-Relative Foster Care, and 3 were placed in Therapeutic Foster Care. Of the 10 substantiated victims in August 2024, five of the victims had a substantiated finding of threat of harm only.

1.2: Maltreatment In Care by Parents - August 2024



Data Source: Measure 1.2

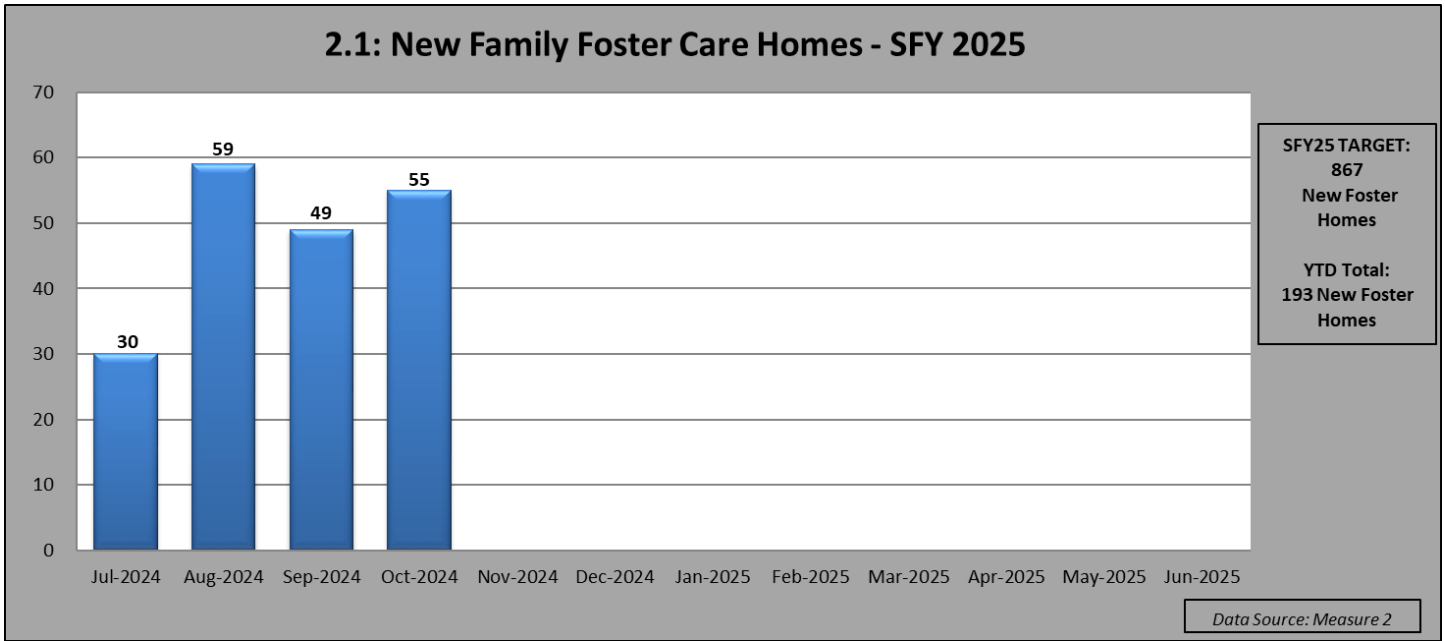
	Sep-2023	Oct-2023	Nov-2023	Dec-2023	Jan-2024	Feb-2024	Mar-2024	Apr-2024	May-2024	Jun-2024	Jul-2024	Aug-2024
# of Substantiations	6	6	4	6	9	4	3	12	3	6	8	8

Data: The Maltreatment in Care by Parents measure incorporates a 90-day delay from the time the investigation is complete to the report date. This delay allows for further review which may result in changes in the findings. The data reflects substantiations in the month that the investigation was completed and not necessarily in the month that the abuse or neglect occurred.

Beginning with the November 2013 report, every time a child is a victim, that child will be counted. Children who are victimized more than once will be counted in each month their victimization is substantiated. Note: This is different from the federal metric, which counts each child only once, even if a child is victimized more than once in the course of a year. Also, children who are disclosing abuse that occurred prior to coming into DHS custody will not be included in the count of monthly victims.

Comments – December 2024:

For the month of August 2024, there were 8 substantiations of abuse by parents of children in out of home care. These 8 victims were reported in 7 referrals. Of the 8 children, 2 children were placed in Kinship/Relative Foster Care, 2 children were placed in CW Foster Family Care, and 4 children were placed in Trial Reunification. Of the 8 substantiated victims in August 2024, two had a substantiated finding of threat of harm only.

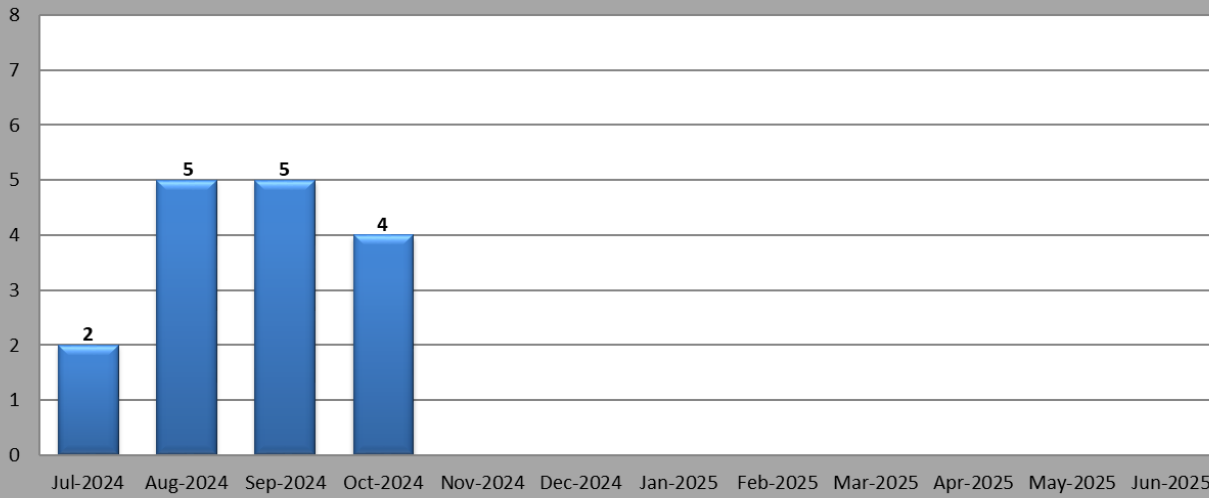


	Jul-2024	Aug-2024	Sep-2024	Oct-2024	Nov-2024	Dec-2024	Jan-2025	Feb-2025	Mar-2025	Apr-2025	May-2025	Jun-2025
# of New FFC Homes	30	59	49	55								

Data: Total Count of New Foster Homes includes all Foster Family Homes and Supported Foster Homes by month that they were opened using the agreed upon criteria. (This does not include Kinship or Tribal Homes.) The proposed target for SFY25 is 867 new foster homes.

Comments – December 2024: In October 2024, there were 55 foster homes opened that met the Pinnacle Plan criteria to be counted as new at the time of reporting. As of 10/31/24, there were a total of 193 new homes for SFY25. The Foster Family Care net gain as of 10/31/24 was -19 homes for SFY25. The proposed net gain target for SFY25 homes is 125.

2.3: New Therapeutic Foster Care Homes - SFY 2025



SFY25 TARGET:
52

YTD Total:
16 New
TFC Homes

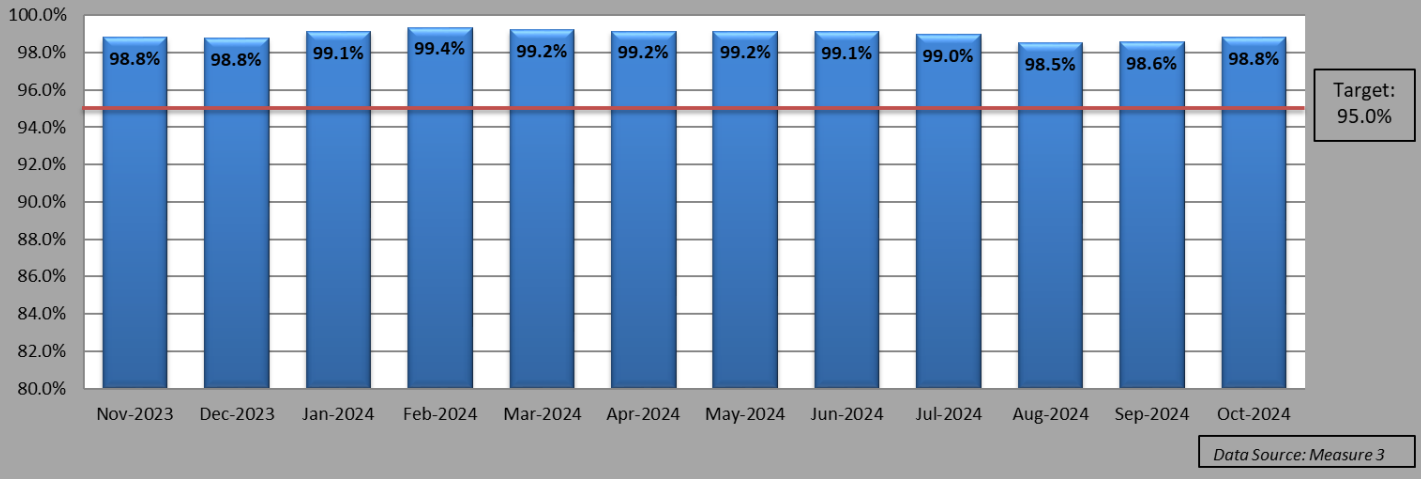
Data Source: Measure 2

	Jul-2024	Aug-2024	Sep-2024	Oct-2024	Nov-2024	Dec-2024	Jan-2025	Feb-2025	Mar-2025	Apr-2025	May-2025	Jun-2025
# of New TFC Homes	2	5	5	4								

Data: Total Count of New Therapeutic Foster Homes includes all new TFC Homes, by month that they were opened using the agreed upon criteria. The proposed target for SFY25 is set at 52 new TFC Homes.

Comments – December 2024: In October 2024, there was 1 TFC home opened and 3 ITFC homes opened for a total of four new therapeutic homes during the month. As of 10/31/24, there were a total of 16 new TFC and ITFC homes for SFY25. The TFC net gain as of 9/30/24 was 3 homes for SFY25. The proposed Net Gain target for SFY25 homes is 28.

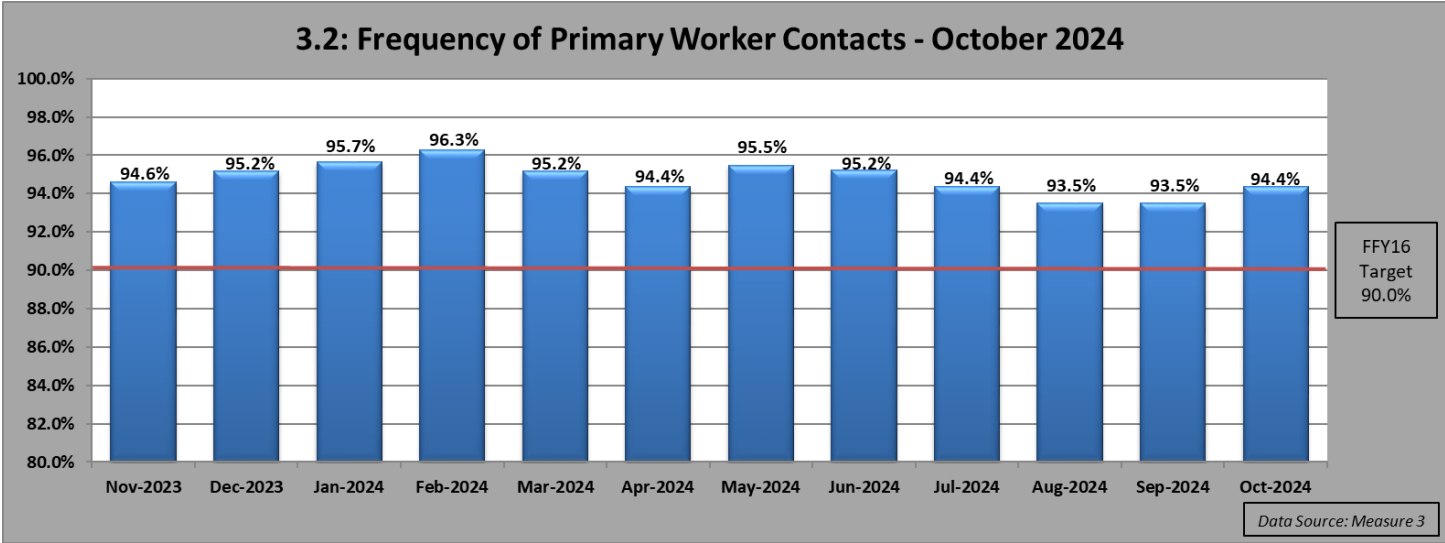
3.1: Frequency of Worker Contacts - October 2024



	Nov-2023	Dec-2023	Jan-2024	Feb-2024	Mar-2024	Apr-2024	May-2024	Jun-2024	Jul-2024	Aug-2024	Sep-2024	Oct-2024
Contacts Made by Any Worker	5819	5701	5721	5679	5637	5602	5604	5553	5504	5409	5440	5516
Minimum Contacts Required	5889	5773	5771	5716	5681	5650	5652	5603	5562	5489	5518	5582
% Made	98.8%	98.8%	99.1%	99.4%	99.2%	99.2%	99.2%	99.1%	99.0%	98.5%	98.6%	98.8%

Data: The Data reflects the total number of required visits due to children in Out of Home Care and the number of total required visits made for a given month. Only one visit per month is counted even though multiple visits may have been made during the month.

Comments – December 2024: The visitation rate for all worker visits in October 2024 was 98.8%.

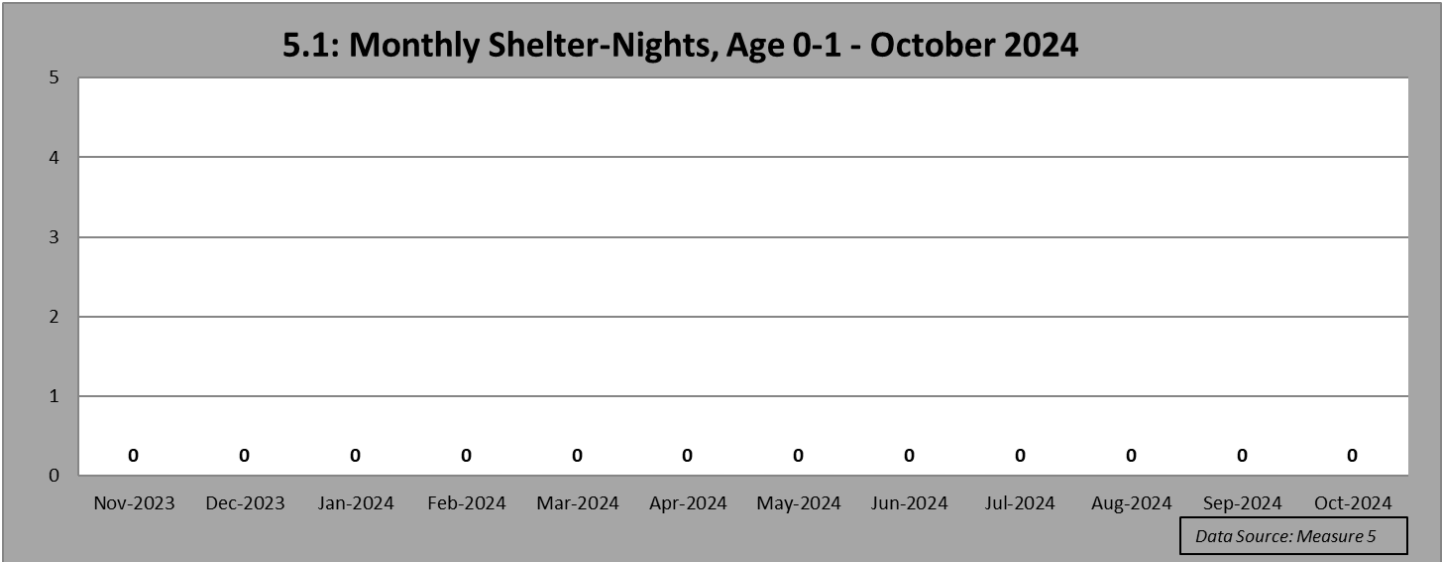


	Nov-2023	Dec-2023	Jan-2024	Feb-2024	Mar-2024	Apr-2024	May-2024	Jun-2024	Jul-2024	Aug-2024	Sep-2024	Oct-2024
Contacts Made by Primary Worker	5395	5319	5351	5345	5254	5180	5229	5163	5084	4965	5009	5117
Minimum Contacts Required	5701	5589	5594	5552	5521	5488	5476	5421	5386	5309	5357	5423
% Made	94.6%	95.2%	95.7%	96.3%	95.2%	94.4%	95.5%	95.2%	94.4%	93.5%	93.5%	94.4%

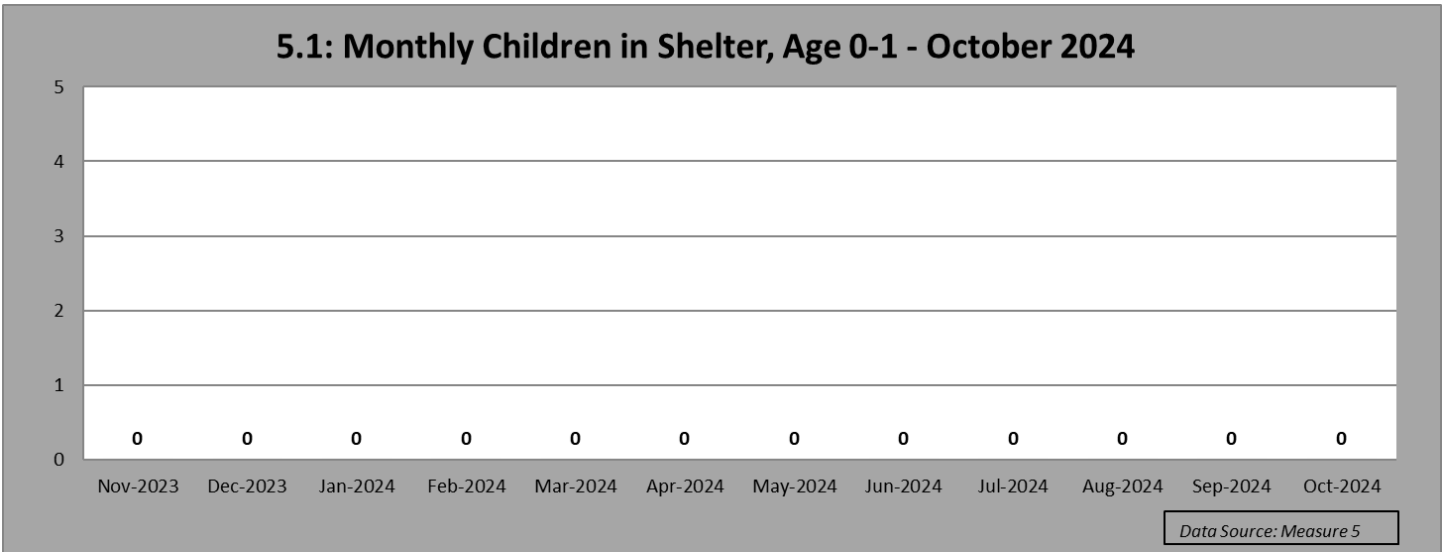
Data: The Data reflects the total number of required visits due to children in Out of Home Care and the number of total required visits made by the primary assigned worker for a given month. Only one visit per month by the primary worker is counted even though multiple visits may have been made by multiple workers during the month. Beginning in October 2015, the target for FFY16 is 90.0%.

Comments – December 2024: The worker visitation rate for primary workers in October 2024 was 94.4%.

5.1: Shelter Use – Age 0-1 Years



	Nov-2023	Dec-2023	Jan-2024	Feb-2024	Mar-2024	Apr-2024	May-2024	Jun-2024	Jul-2024	Aug-2024	Sep-2024	Oct-2024
# of Nights	0	0	0	0	0	0	0	0	0	0	0	0

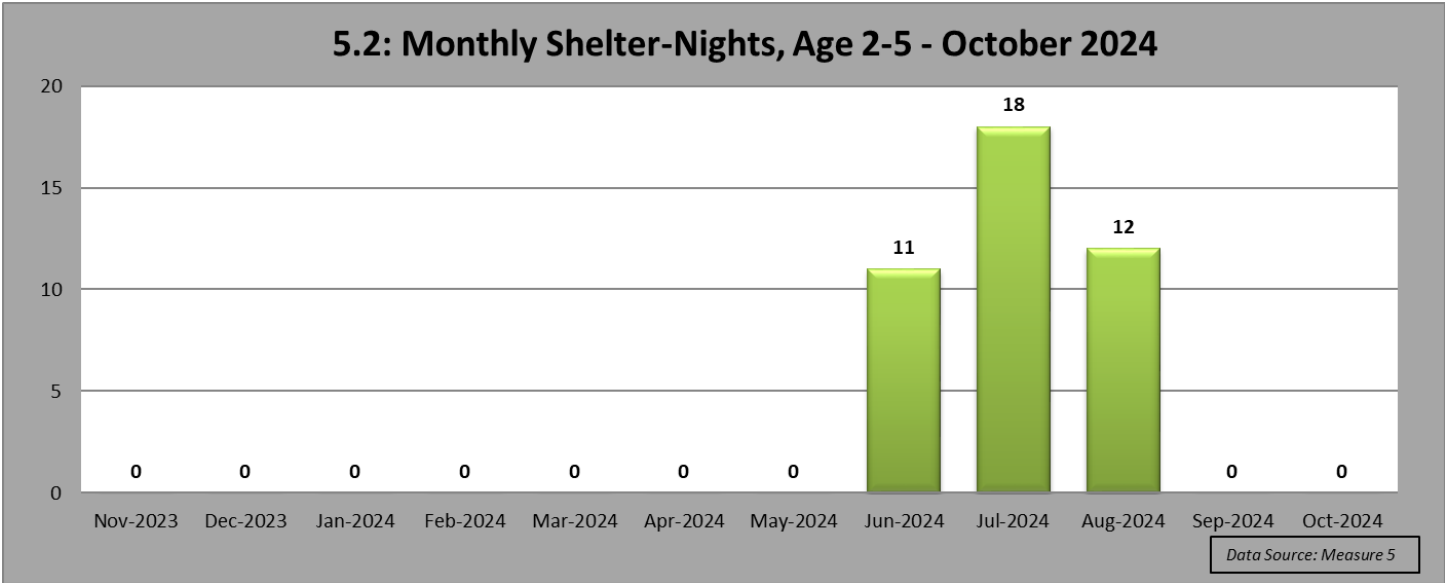


	Nov-2023	Dec-2023	Jan-2024	Feb-2024	Mar-2024	Apr-2024	May-2024	Jun-2024	Jul-2024	Aug-2024	Sep-2024	Oct-2024
# of Children	0	0	0	0	0	0	0	0	0	0	0	0

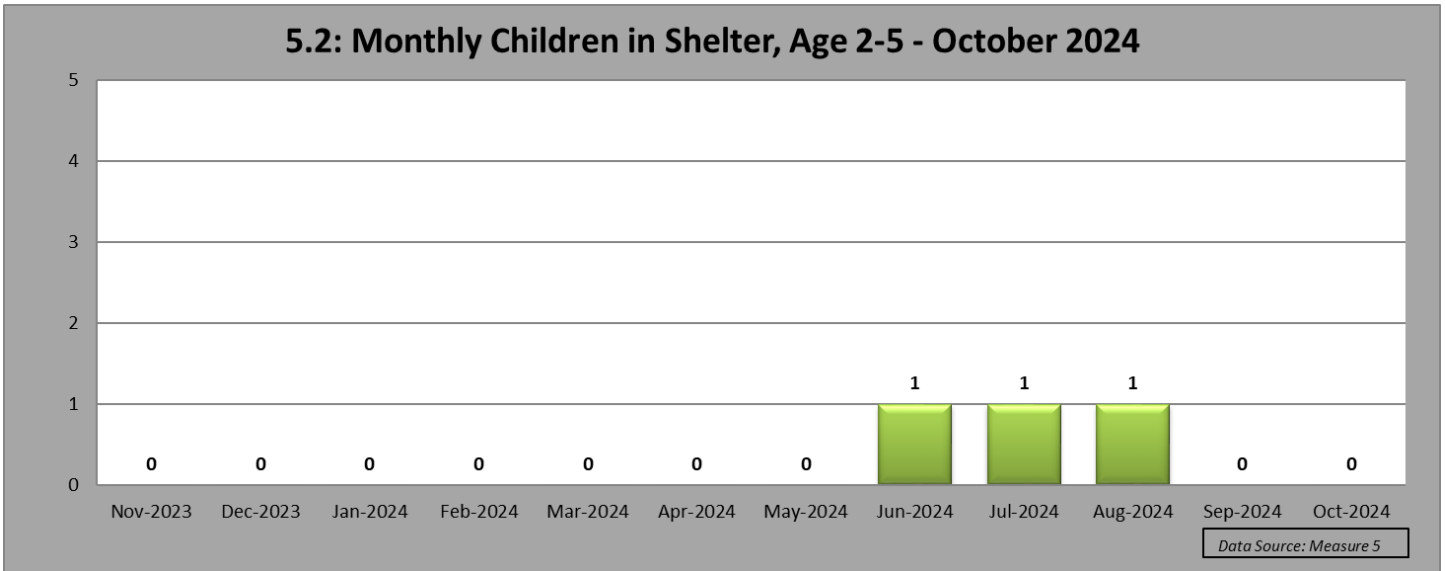
Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. This Pinnacle Plan Measure was implemented 12/31/12. Automatic exceptions will be made for children in the following circumstances: If the child is part of a sibling set of 4 or more or a child placed with a minor parent who is also in DHS custody.

Comments – December 2024: In October 2024, 0 children age 0-1 year spent a total of 0 nights in the shelter. There were 1,210 children age 0-1 year in care in October 2024 and none of those children spent a night in the shelter (100% of children age 0-1 year). There were 81 children age 0-1 year removed during the month of October and none of the children had a shelter stay (100% of children in care age 0-1 year).

5.2: Shelter Use – Age 2-5 Year



	Nov-2023	Dec-2023	Jan-2024	Feb-2024	Mar-2024	Apr-2024	May-2024	Jun-2024	Jul-2024	Aug-2024	Sep-2024	Oct-2024
# of Nights	0	0	0	0	0	0	0	11	18	12	0	0

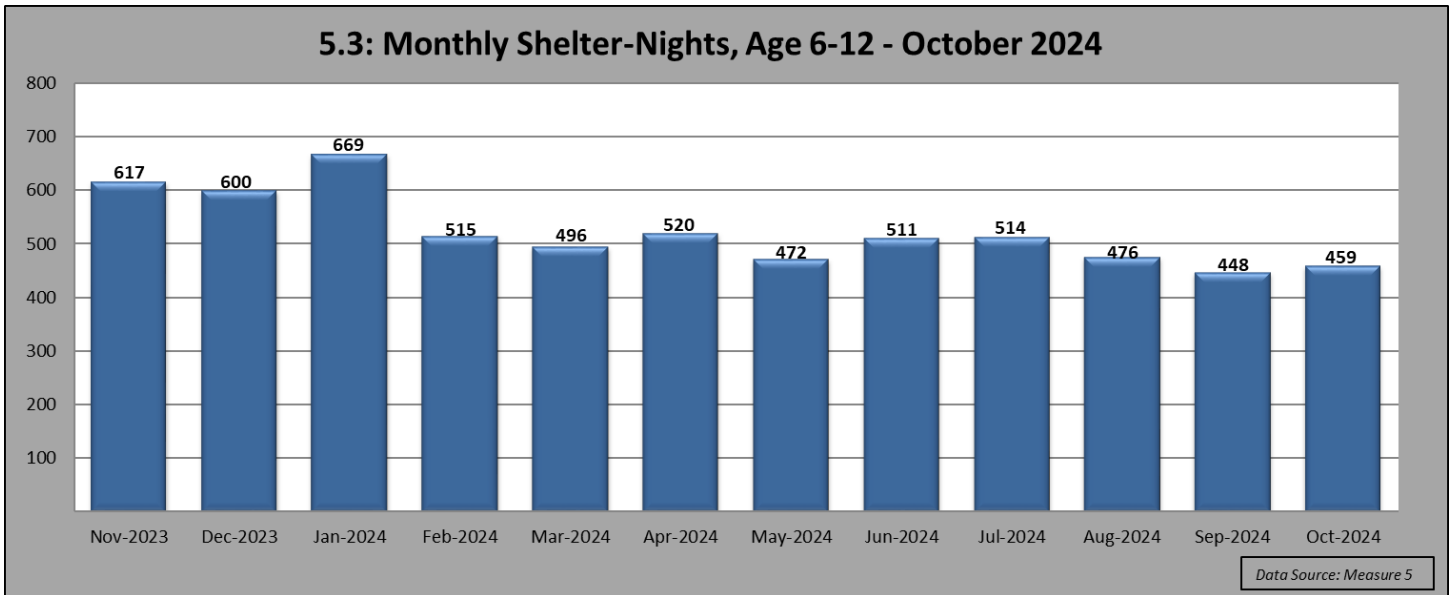


	Nov-2023	Dec-2023	Jan-2024	Feb-2024	Mar-2024	Apr-2024	May-2024	Jun-2024	Jul-2024	Aug-2024	Sep-2024	Oct-2024
# of Children	0	0	0	0	0	0	0	1	1	1	0	0

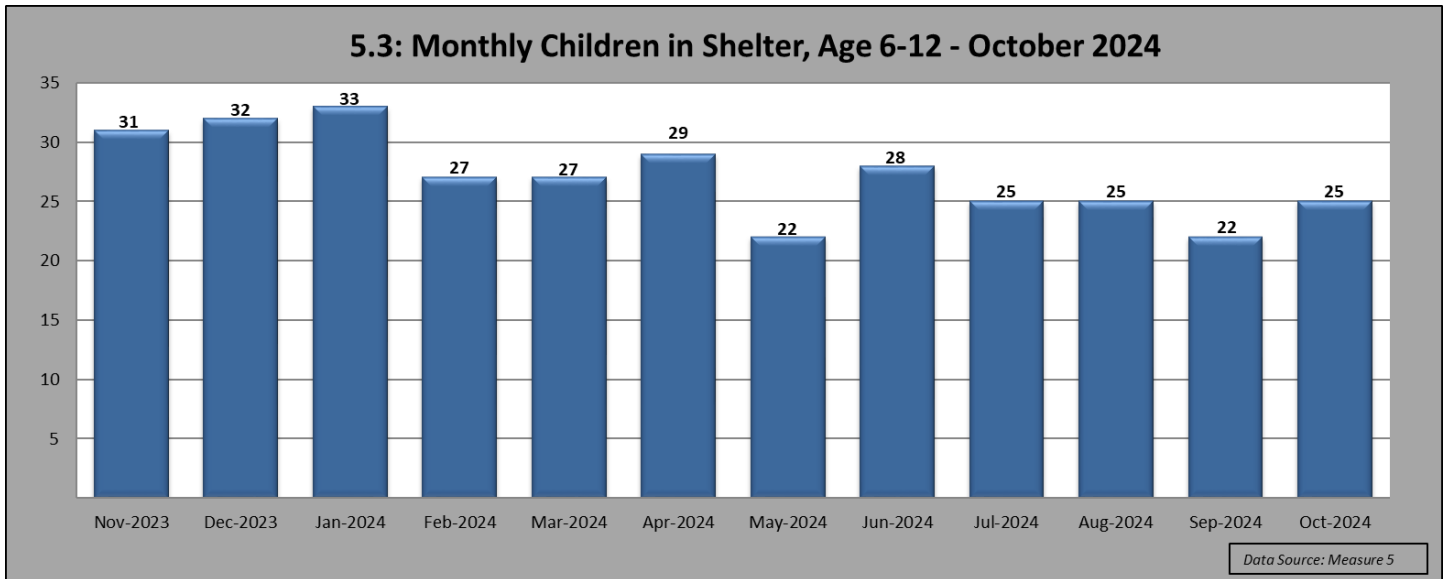
Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. The Pinnacle Plan commitment to stop the use of shelters for children age 2-5 years was implemented on 7/1/13.

Comments – December 2024: In October 2024, 0 children age 2-5 years spent a total of 0 nights in the shelter. There were 1,691 children age 2-5 years in care in October 2024 and 1,691 of those children did not spend a night in the shelter (100% of children age 2-5 years). There were 63 children age 2-5 years removed during the month of October and 63 of those children did not have a shelter stay (100% of children in care age 2-5 years).

5.3: Shelter Use – Age 6-12 Years



	Nov-2023	Dec-2023	Jan-2024	Feb-2024	Mar-2024	Apr-2024	May-2024	Jun-2024	Jul-2024	Aug-2024	Sep-2024	Oct-2024
# of Nights	617	600	669	515	496	520	472	511	514	476	448	459

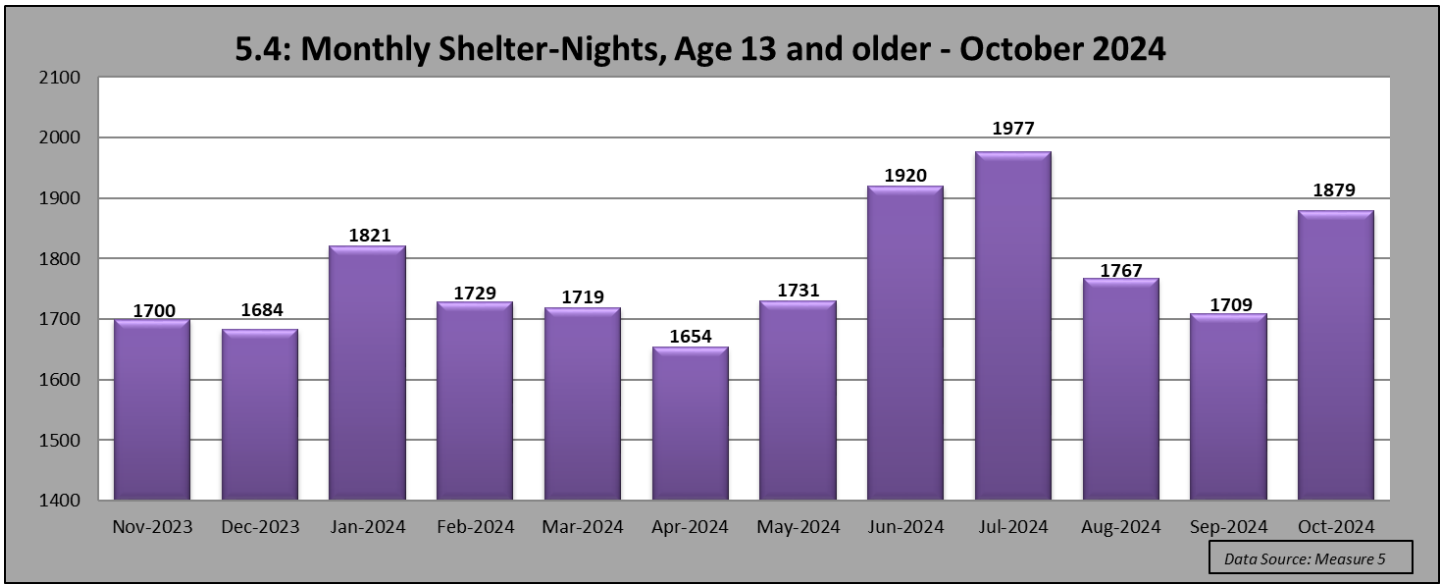


	Nov-2023	Dec-2023	Jan-2024	Feb-2024	Mar-2024	Apr-2024	May-2024	Jun-2024	Jul-2024	Aug-2024	Sep-2024	Oct-2024
# of Children	31	32	33	27	27	29	22	28	25	25	22	25

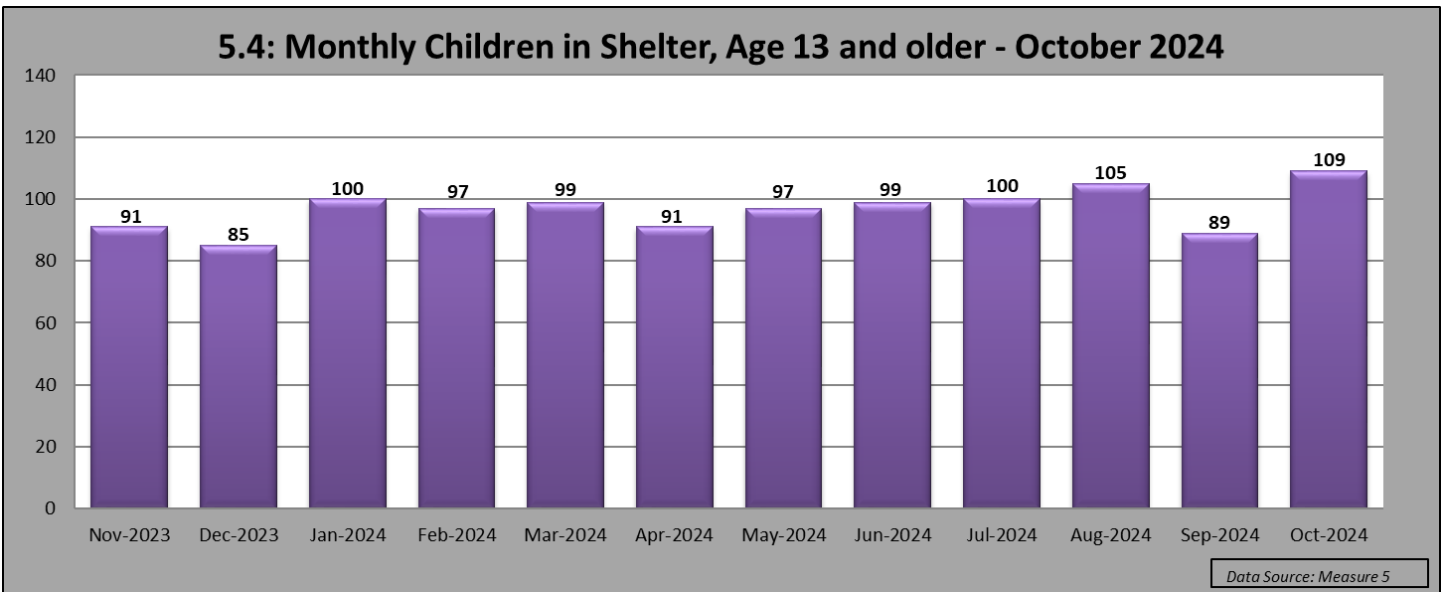
Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. The Pinnacle Plan commitment to stop the use of shelters for children age 6-12 years was fully implemented by 1/1/15.

Comments – December 2024: In October 2024, 25 children age 6-12 years spent a total of 459 nights in the shelter. There were 1,975 children age 6-12 years in care in October 2024 and 1,950 of those did not spend a night in the shelter (98.7% of children age 6-12 years). There were 87 children age 6-12 years removed during the month of October and 81 of those children did not have a shelter stay (93.1% of children in care age 6-12 years).

5.4: Shelter Use – Age 13 Years and Older



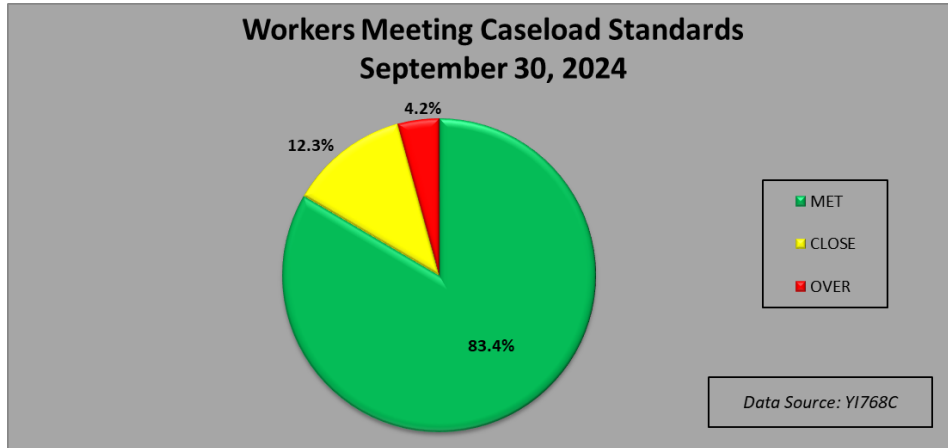
	Nov-2023	Dec-2023	Jan-2024	Feb-2024	Mar-2024	Apr-2024	May-2024	Jun-2024	Jul-2024	Aug-2024	Sep-2024	Oct-2024
# of Nights	1700	1684	1821	1729	1719	1654	1731	1920	1977	1767	1709	1879



	Nov-2023	Dec-2023	Jan-2024	Feb-2024	Mar-2024	Apr-2024	May-2024	Jun-2024	Jul-2024	Aug-2024	Sep-2024	Oct-2024
# of Children	91	85	100	97	99	91	97	99	100	105	89	109

Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next.

Comments – December 2024: In October 2024, 109 children age 13 and older spent a total of 1,879 nights in the shelter. There were 1,246 children age 13-18 years in care in October 2024. Of those, 1,137 children did not spend a night in the shelter (91.3% of children in care age 13-18 years). There were 58 children age 13-18 years removed during the month of October and 47 of these children did not have a shelter stay (81.0% of children in care age 13-18 years).

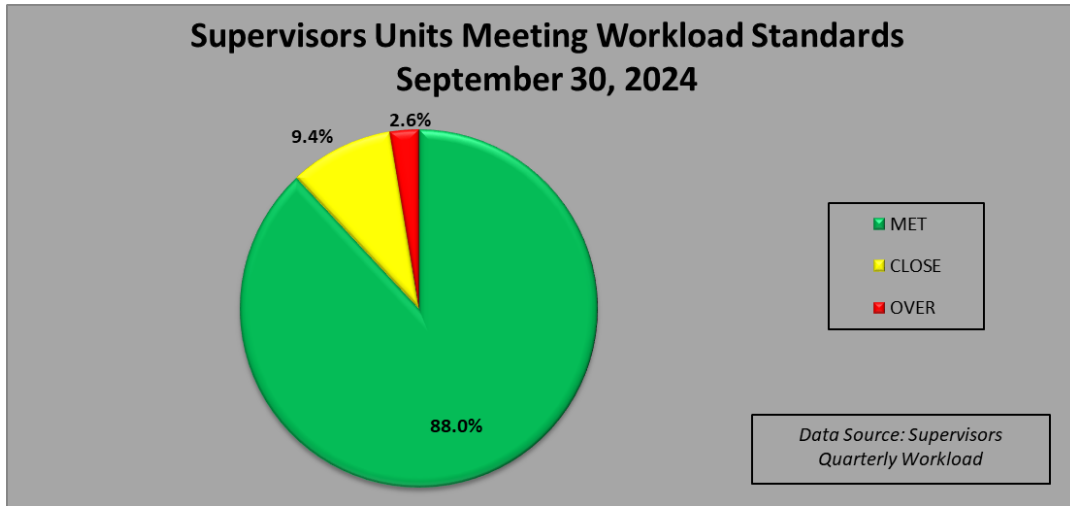


Quarterly Workload Standards Report				
July 1, 2024 - September 30, 2024				
Worker Type	Worker Days	% Met	% Close	% Over
ADOPTION SPECIALIST	3708	99.8%	.2%	.0%
RESOURCE FAMILY SPECIALIST	16684	98.1%	1.5%	.3%
COMPREHENSIVE	5184	93.1%	6.7%	.2%
PERMANENCY PLANNING	43370	92.3%	7.6%	.1%
PREVENTIVE/VOLUNTARY	4303	92.1%	7.3%	.6%
INVESTIGATION	31030	79.5%	14.0%	6.5%
RECRUITMENT	2850	100.0%	.0%	.0%
YTS	3363	98.7%	1.3%	.0%
TOTAL	110492	90.3%	7.8%	2.0%

Data Source: Quarterly Workload Summary, Run Date 10/01/24

Data: Utilizing the standards set forth in the Pinnacle Plan, each individual type of case is assigned a weight and then the weights are added up in order to determine a worker’s caseload. The consolidated workload tracking process allows Oklahoma to factor in the worker’s “Workload Capacity.” A snapshot is taken every morning at 12:00 am of the workload of all Child Welfare workers. The entire workload of workers with a qualifying assignment to a case (CPS, PP, FCS, Adoption, and Resource) are calculated and compared against the caseload standards. The workload is classified as meeting standards if it is 100% or below a caseload. If the workload is over 100% but less than 120% of a caseload, it is considered to be “over but close”; otherwise the workload is considered to be over the standard. The measure tracks each worker - each day to determine if they meet the standard, and this is called a “worker day”. Work performed by Child Welfare Specialists, is broken into multiple categories. This measure will look specifically at Permanency Planning, Preventive/Voluntary, Investigation, Adoption, Resource Family Specialist, Recruitment, and Adoption Transition Unit Workers. For reporting purposes, the Quarterly totals will be included, as well as a point in time percentage of the number of workers “meeting,” “close,” and “over” workload standards on the last day of the reporting period.

Comments – November 2024: As of 9/30/24, using the point in time YI768C Workload data report, the percentage of Child Welfare Workers meeting the standard is 83.4%, with 12.3% being “Close”, and 4.2% being “Over Standard”. Of the 1,178 workers, 983 workers were meeting workload standards, 145 workers were close, and 50 workers were over the standard. For the period of July 1, 2024 – September 30, 2024, the quarterly data shows that the percentage of Child Welfare Workers “Met” the standard is 90.3%, with 7.8% being “Close,” and 2.0% “Over Standard.”



Data: This measure looks at Supervisor Units in regards to the worker standard per unit. There are two parts to determine if a supervisor unit meets the standard. First, the measure looks at the number of Child Welfare Workers each supervisor is currently supervising in their unit. The target is for each unit to have a ratio of 5 Child Welfare Workers to 1 Supervisor. If a Unit has a ratio of 5:1 or less, they are considered to meet the standard. Units are “Close” if they are 1-20% over with a ratio of 6:1. All Units with a ratio of 7:1 or over are considered “Over”. Each worker accounts for 0.2% of a supervisor’s workload capacity. Secondly, the measure looks at any of those supervisors who are currently supervising caseload carrying workers and also have primary assignments on their own workload. Because these workload assignments deduct from a supervisor’s capacity to supervise their workers, this additional caseload must be factored into the measurement. Initially a supervisor was allowed to carry up to two case assignments, and those case assignments would not be calculated into the total workload. Any additional assignments on a supervisor’s caseload would then be calculated at the same case type weight as on the worker’s caseload and then combined with the supervisor capacity, which includes the number of workers supervised. Beginning with the reporting period ending December 2019, supervisors were no longer allotted the one or two assignments that did not add to the overall workload total. All assigned, countable work is now calculated into the supervisor’s workload. With this combined calculation of the supervisor’s workload capacity, it is then determined how many of these supervisor units are meeting the workload standard. This information is based on KIDS ORG data and HRMD Data and is point in time as of the last date of the reporting period.

Comments – December 2024: As of 9/30/24, the total number of Child Welfare Supervisor Units “Meeting the Standard” is 88.0%, with 9.4% being “Close,” and 2.6% “Over Standard.” There are 350 supervisor units with 308 units meeting the standard, 33 units close and 9 units over the standard.

Context Data		
Children in Out of Home Care Population Served October 2024 - 6,122 Children		
Age	# of Children	% of Total
0-1 Years	1210	19.8%
2-5 Years	1691	27.6%
6-12 Years	1975	32.3%
Over 13 Years	1246	20.4%
TOTAL	6122	100.0%
Race	# of Children	% of Total
White	2666	43.5%
African American	607	9.9%
Multi Race	2362	38.6%
Native American	443	7.2%
Pacific Islander / Asian	44	0.7%
TOTAL	6122	100.00%
<i>Hispanic</i>	<i>1004</i>	<i>16.4%</i>
*Note: Hispanic or Latino origin is not counted as a primary race		

