



**OKLAHOMA**  
**Human Services**

# **PINNACLE PLAN MEASURES**

# **MONTHLY SUMMARY REPORT**

**October 2023**

## **PINNACLE PLAN MEASURES – MONTHLY SUMMARY REPORT – October 2023**

The Department of Human Services (DHS) is committed to improving the safety, permanency, and well-being of children served by the child welfare system. Public reporting is critical to ensuring transparency and accountability of the current performance on the measures included in the Pinnacle Plan. The OKDHS Metrics, Baselines, and Targets Agreement - 3/7/13 outlines how the outcomes and other indicators are to be measured and reported. Monthly, Quarterly, and Semi-Annual Reports will be made published on the OKDHS Infonet and made available to the public.

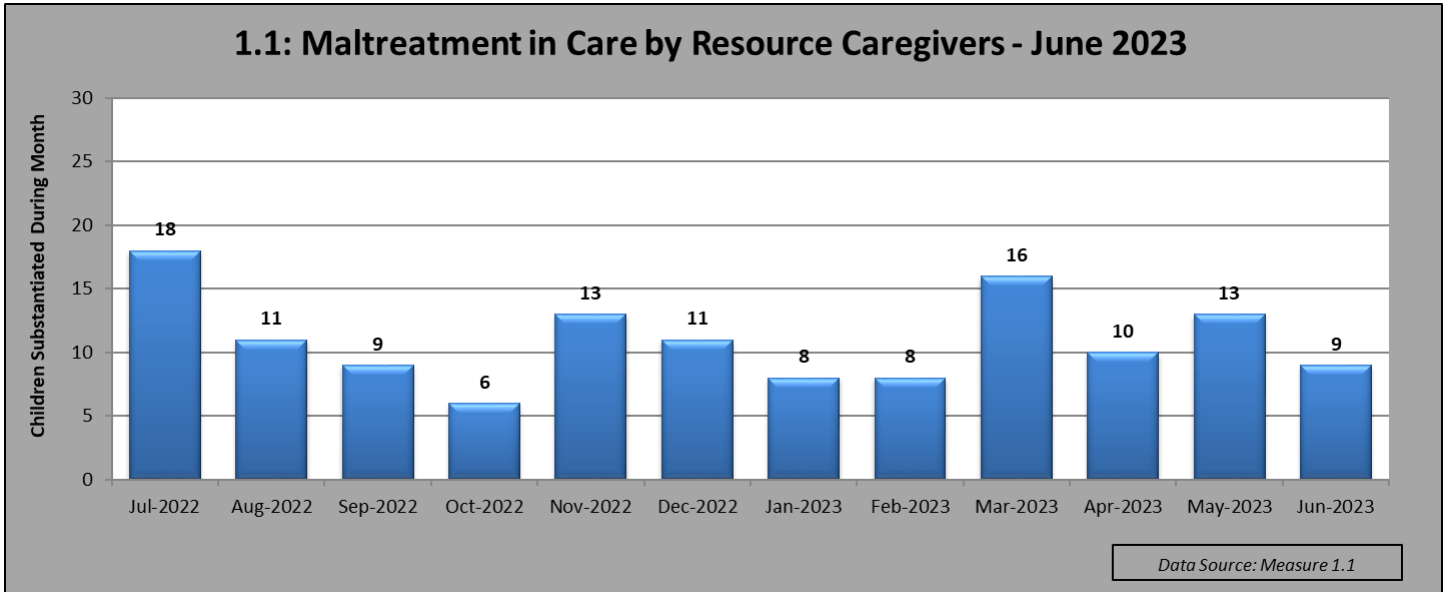
Oklahoma is committed to good faith efforts and positive trending toward the goals outlined in the plan. Each monthly report will include four performance areas, comprised of ten specific metric elements. These are: Foster Care Safety, Counts for New Foster Homes and TFC homes, Worker Contacts, and Shelter Usage. The demographics of children served during the reporting period are included in monthly and semi-annual reports as context data. This information is provided to assist in understanding the population being served by the child welfare system.

Beginning with the August 2014 Monthly Report, there has been a decrease in the lag time to 30 days from the end of the reporting period to the time that the data is reported on Measure 2 – Resource Homes, Measure 3 – Frequency of Worker Contacts, and Measure 5 – Shelter Use. There will continue to be a 90-day lag time on Measure 1 – Foster Care Safety to allow time for the Program Review Process to be completed.

OKDHS was the first state agency to have a federally approved Statewide Automated Child Welfare Information System (KIDS System) and continually strives for high quality data. **The data in this report is subject to change due to ongoing data entry, changes in policy, changes in practice, and changes in definitions, and/or data quality issues that may be discovered through the process.**

If you have questions or feedback regarding the Pinnacle Plan, please email us at [dhs.childwelfareplan@okdhs.org](mailto:dhs.childwelfareplan@okdhs.org)

Pinnacle Measure		Pinnacle Plan Measures - Monthly Summary Report - October 2023					
		Name	Description	Period Ending	Monthly Count		
					<b># of Victims - June</b>		
Foster Care Safety	1.1	Maltreatment in Care by Resource Caregivers	Of all children in foster care during the reporting period, the number of victims of substantiated or indicated maltreatment (abuse and/or neglect) by foster parent or facility staff member.	6/30/2023	9 Children		
	1.2	Maltreatment in Care by Parents	Of all children in foster care during the reporting period, the number of victims of substantiated or indicated maltreatment (abuse and/or neglect) by a parent.	6/30/2023	7 Children		
					<b>Aug Total</b>	<b>SFY23 Total to Date</b>	
Resource Homes	2.1	New Family Foster Care Homes	Newly approved Foster Homes	8/31/2023	42	64 Foster Homes	
	2.3	New Therapeutic Foster Homes	Newly approved Therapeutic Foster Homes (TFC and ITFC)	8/31/2023	2	2 TFC/ ITFC Homes	
					<b>Contacts Made</b>	<b>Contacts Required</b>	<b>% Contacts Made</b>
Worker Contacts	3.1	Frequency of Worker Contacts	The percentage of the total minimum number of required monthly face-to-face contacts that took place during the reporting period between case workers and children in foster care for at least 1 calendar month during the reporting period.	8/31/2023	5,846	5,905	99.0%
	3.2	Frequency of Primary Worker Contacts	The percentage of the total minimum number of required monthly face-to-face contacts that took place during the reporting period between primary caseworkers and children in foster care for at least 1 calendar month during the reporting period.	8/31/2023	5,474	5,736	95.4%
					<b>Aug Total</b>	<b>6 Month Total - NIGHTS</b>	
Shelter Use	5.1	Shelter Use Age 0-1 Years	The number of child-nights during the past six months involving children under age 2 years.	8/31/2023	0 Nights 0 Children	0 Nights	
	5.2	Shelter Use Age 2-5 Years	The number of child-nights during the past six months involving children age 2 years to 5 years.	8/31/2023	1 Night 1 Child	1 Night	
	5.3	Shelter Use Age 6-12 Years	The number of child-nights during the past six months involving children age 6 years to 12 years.	8/31/2023	545 Nights 28 Children	3,188 Nights	
	5.4	Shelter Use Age 13 and Over	The number of child-nights during the past six months involving children age 13 years or older.	8/31/2023	1,808 Nights 107 Children	10,978 Nights	
Caseloads	7.1	Worker Caseloads	The percentage of all Child Welfare Workers that meet caseload standards, are close to meeting workload standards, and are over workload standards. (Point in Time as last day of Quarter and Quarterly Total)	Quarterly Report: 7/1/2023-9/30/2023	% of Workers that Meet Standard	1-20% Above Standard	>20% Above Standard
					90.1%	7.5%	2.4%
		94.9%	4.4%		0.7%		
		% of Supervisors that Meet Standard	1-20% Above Standard		>20% Above Standard		
86.5%	11.2%	2.3%					
Context Data		Demographical Information on Children In Care, including age and race			NOTE:** This is not a Pinnacle Plan Measure. Demographical Data Only		

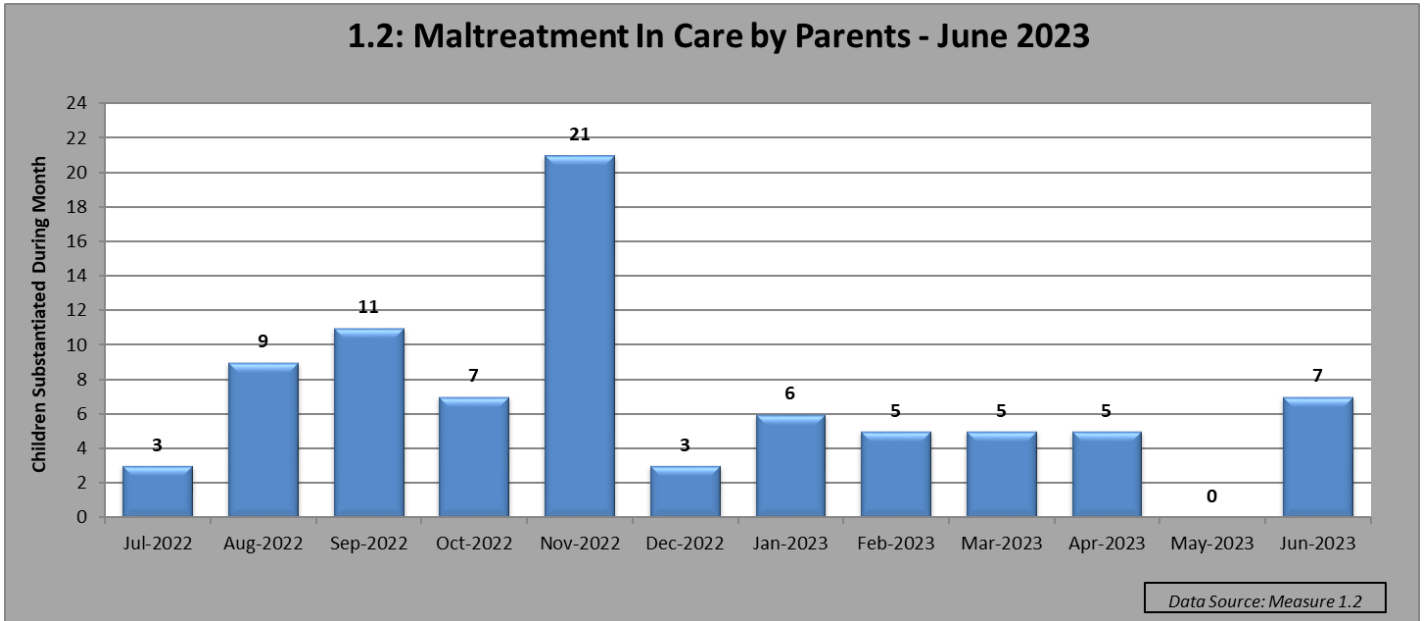


	Jul-2022	Aug-2022	Sep-2022	Oct-2022	Nov-2022	Dec-2022	Jan-2023	Feb-2023	Mar-2023	Apr-2023	May-2023	Jun-2023
# of Substantiations	18	11	9	6	13	11	8	8	16	10	13	9

**Data:** The Maltreatment in Care Measure by Resource Caregiver incorporates a 90-day delay from the time the investigation is complete to the report date. This delay allows for further review which may result in changes in the findings. All substantiations on children in Out of Home Care will go through an automatic Program Review. The data reported reflects substantiations in the month that the investigation was completed and not necessarily in the month that the abuse or neglect occurred. This measure includes all children placed in traditional foster care homes, kinship homes (relative or non-relative), therapeutic foster care homes, group homes, shelters, and residential facilities. This measure also includes children substantiated of maltreatment by the Office of Client Advocacy while placed in institutional settings. Every time a child is a substantiated as a victim, that child will be counted in the monthly reporting. Children who are victimized more than once will be counted in each month their victimization is substantiated. Note: This is different from the federal metric, which counts each child only once, even if a child is victimized more than once in the course of a year.

**Comments – October 2023:**

For the month of June 2023 there were a total of 9 substantiations of Maltreatment while in Out of Home Care. Of the 9 children, 5 were placed in Kinship/Relative Foster Care homes, 2 were placed in Kinship/Non-Relative Foster Care homes, and 2 were placed in CW Foster Family Care homes. Of the 9 substantiated victims in June 2023, 5 had a substantiated finding of threat of harm only.



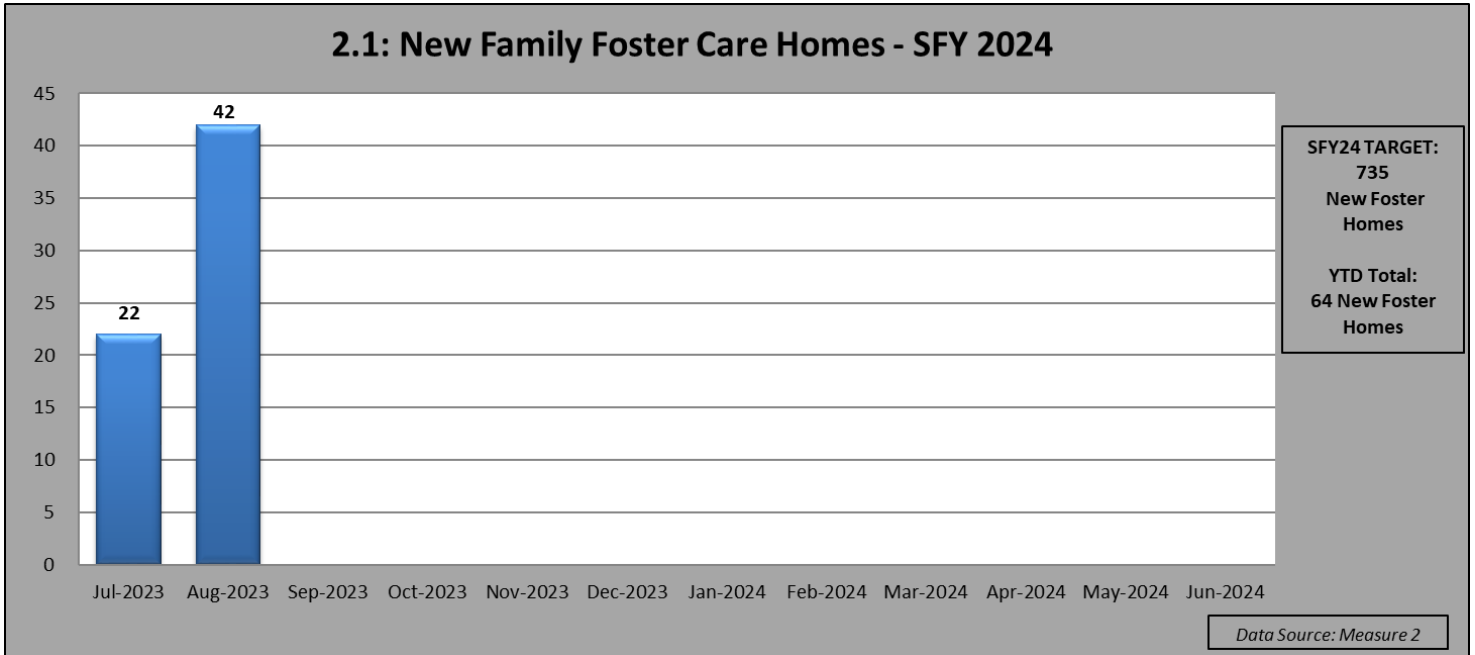
	Jul-2022	Aug-2022	Sep-2022	Oct-2022	Nov-2022	Dec-2022	Jan-2023	Feb-2023	Mar-2023	Apr-2023	May-2023	Jun-2023
# of Substantiations	3	9	11	7	21	3	6	5	5	5	0	7

**Data:** The Maltreatment in Care by Parents measure incorporates a 90-day delay from the time the investigation is complete to the report date. This delay allows for further review which may result in changes in the findings. The data reflects substantiations in the month that the investigation was completed and not necessarily in the month that the abuse or neglect occurred.

Beginning with the November 2013 report, every time a child is a victim, that child will be counted. Children who are victimized more than once will be counted in each month their victimization is substantiated. Note: This is different from the federal metric, which counts each child only once, even if a child is victimized more than once in the course of a year. Also, children who are disclosing abuse that occurred prior to coming into DHS custody will not be included in the count of monthly victims.

**Comments – October 2023:**

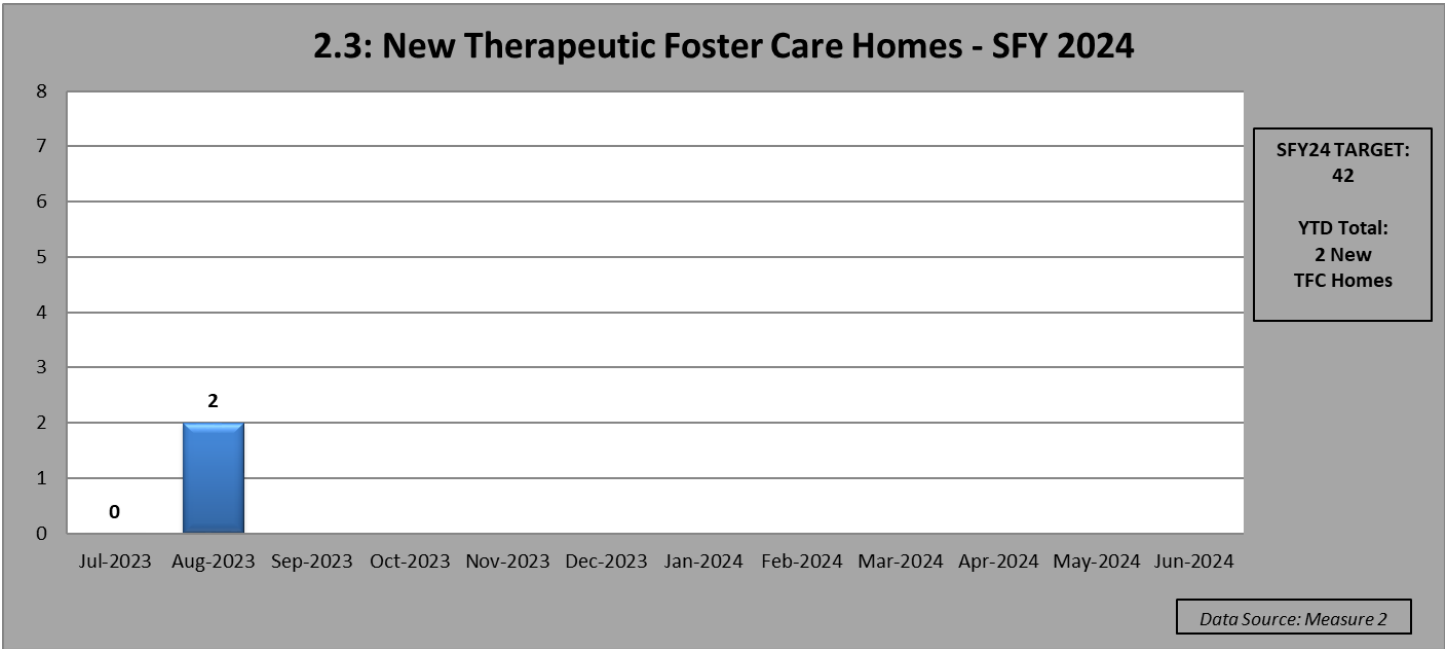
For the month of June 2023, there were 7 substantiations of abuse by parents of children in out of home care. These 7 victims were reported in 5 referrals. Three children were in Kinship/Relative Foster Care home, and 4 children were in Trial Reunification. Of the 7 substantiated victims in June 2023, six had a substantiated finding of threat of harm only.



	Jul-2023	Aug-2023	Sep-2023	Oct-2023	Nov-2023	Dec-2023	Jan-2024	Feb-2024	Mar-2024	Apr-2024	May-2024	Jun-2024	Total
# of New FFC Homes	22	42											64

**Data:** Total Count of New Foster Homes includes all Foster Family Homes and Supported Foster Homes by month that they were opened using the agreed upon criteria. (This does not include Kinship or Tribal Homes.) The target for SFY24 is 735 new foster homes.

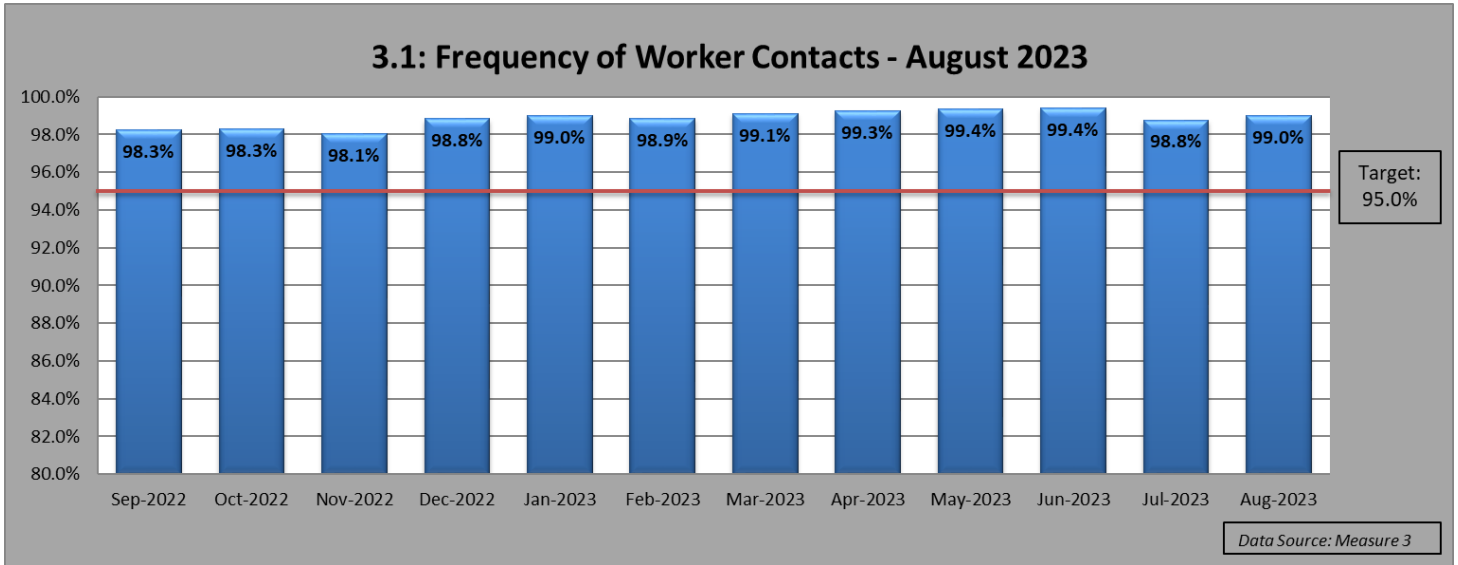
**Comments – October 2023:** In August 2023, there were 42 foster homes opened that met the Pinnacle Plan criteria to be counted as new at the time of reporting. As of 8/31/23, there were a total of 64 new homes for SFY24. The Foster Family Care net gain as of 8/31/23 was -52 homes. The net gain target for SFY24 is 19 homes.



	Jul-2023	Aug-2023	Sep-2023	Oct-2023	Nov-2023	Dec-2023	Jan-2024	Feb-2024	Mar-2024	Apr-2024	May-2024	Jun-2024	Total
# of New TFC Homes	0	2											2

**Data:** Total Count of New Therapeutic Foster Homes includes all new TFC Homes, by month that they were opened using the agreed upon criteria. The target for new TFC Homes in SFY24 is 42 new TFC homes.

**Comments – October 2023:** In August 2023, two new TFC homes and no new ITFC homes were opened for a total of two new therapeutic homes during the month. As of 8/31/23, there were a total of 2 new TFC and ITFC homes for SFY24. The TFC net gain as of 8/31/23 was -2 homes for SFY24. The Net Gain target for SFY24 is 15 homes.

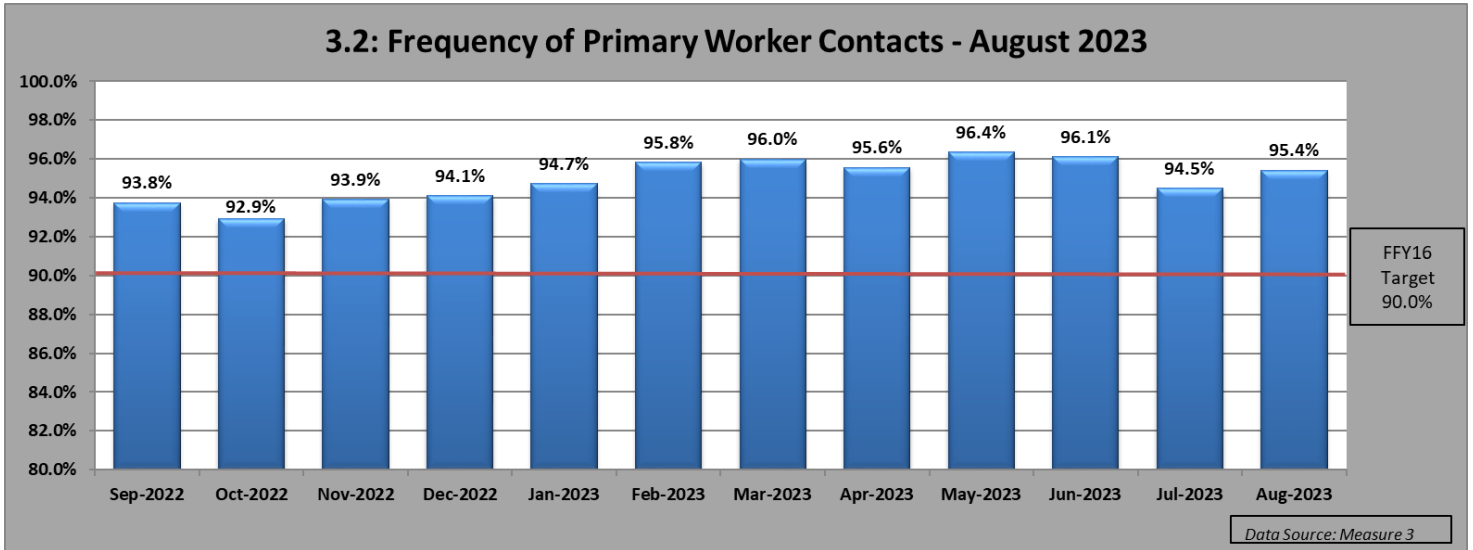


	Sep-2022	Oct-2022	Nov-2022	Dec-2022	Jan-2023	Feb-2023	Mar-2023	Apr-2023	May-2023	Jun-2023	Jul-2023	Aug-2023
Contacts Made by Any Worker	6213	6312	6279	6232	6222	6225	6214	6163	6074	5994	5884	5846
Minimum Contacts Required	6323	6421	6403	6305	6284	6296	6269	6208	6113	6029	5957	5905
% Made	98.3%	98.3%	98.1%	98.8%	99.0%	98.9%	99.1%	99.3%	99.4%	99.4%	98.8%	99.0%

**Data:** The Data reflects the total number of required visits due to children in Out of Home Care and the number of total required visits made for a given month. Only one visit per month is counted even though multiple visits may have been made during the month.

**Comments – October 2023:** The visitation rate for all worker visits in August 2023 was 99.0%.



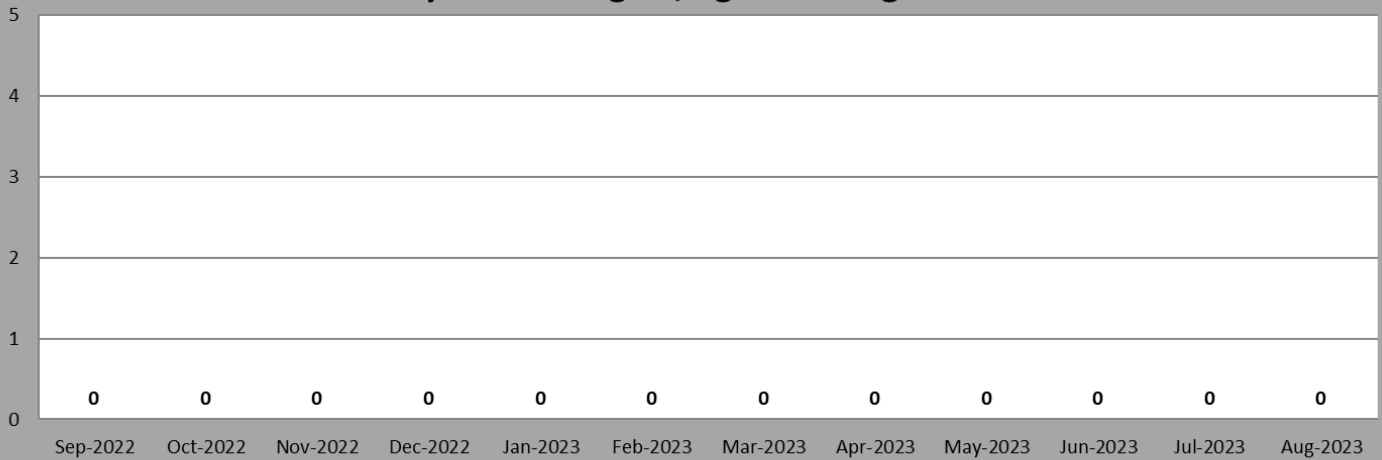


	Sep-2022	Oct-2022	Nov-2022	Dec-2022	Jan-2023	Feb-2023	Mar-2023	Apr-2023	May-2023	Jun-2023	Jul-2023	Aug-2023
Contacts Made by Primary Worker	5747	5789	5838	5757	5773	5858	5853	5782	5745	5648	5479	5474
Minimum Contacts Required	6130	6229	6215	6118	6094	6112	6097	6050	5961	5875	5798	5736
% Made	93.8%	92.9%	93.9%	94.1%	94.7%	95.8%	96.0%	95.6%	96.4%	96.1%	94.5%	95.4%

**Data:** The Data reflects the total number of required visits due to children in Out of Home Care and the number of total required visits made by the primary assigned worker for a given month. Only one visit per month by the primary worker is counted even though multiple visits may have been made by multiple workers during the month. Beginning in October 2015, the target for FFY16 is 90.0%.

**Comments – October 2023:** The worker visitation rate for primary workers in August 2023 was 95.4%.

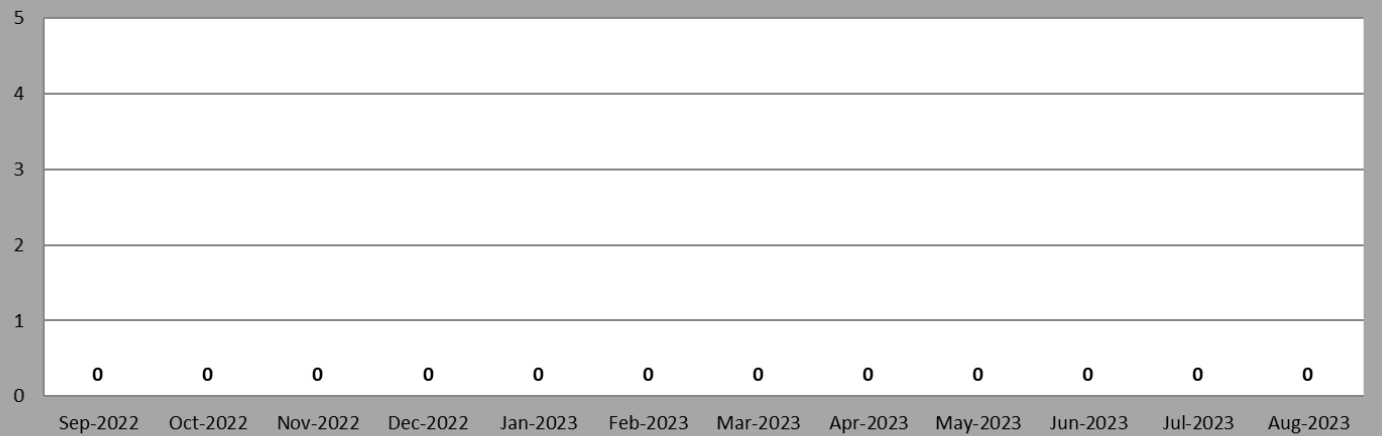
### 5.1: Monthly Shelter-Nights, Age 0-1 - August 2023



Data Source: Measure 5

	Sep-2022	Oct-2022	Nov-2022	Dec-2022	Jan-2023	Feb-2023	Mar-2023	Apr-2023	May-2023	Jun-2023	Jul-2023	Aug-2023
# of Nights	0	0	0	0	0	0	0	0	0	0	0	0

### 5.1: Monthly Children in Shelter, Age 0-1 - August 2023



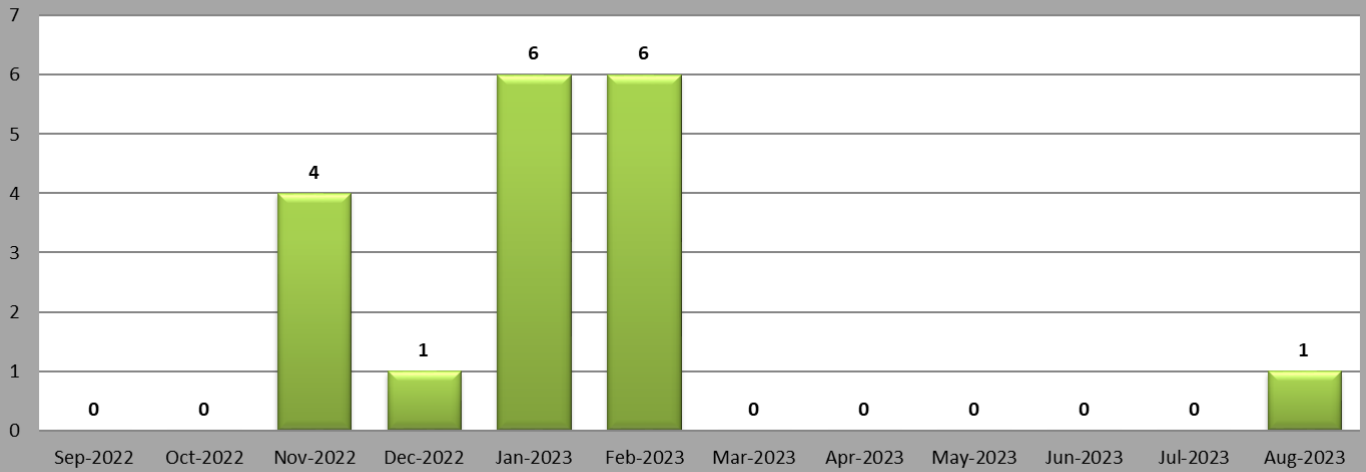
Data Source: Measure 5

	Sep-2022	Oct-2022	Nov-2022	Dec-2022	Jan-2023	Feb-2023	Mar-2023	Apr-2023	Jan-1900	Jan-1900	Jul-2023	Aug-2023
# of Children	0	0	0	0	0	0	0	0	0	0	0	0

**Data:** Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. This Pinnacle Plan Measure was implemented 12/31/12. Automatic exceptions will be made for children in the following circumstances: If the child is part of a sibling set of 4 or more or a child placed with a minor parent who is also in DHS custody.

**Comments – October 2023:** In August 2023, 0 children age 0-1 year spent a total of 0 nights in the shelter. There were 1,319 children age 0-1 year in care in August 2023 and none of those children spent a night in the shelter (100% of children age 0-1 year). There were 101 children age 0-1 year removed during the month of August and none of the children had a shelter stay (100% of children in care age 0-1 year).

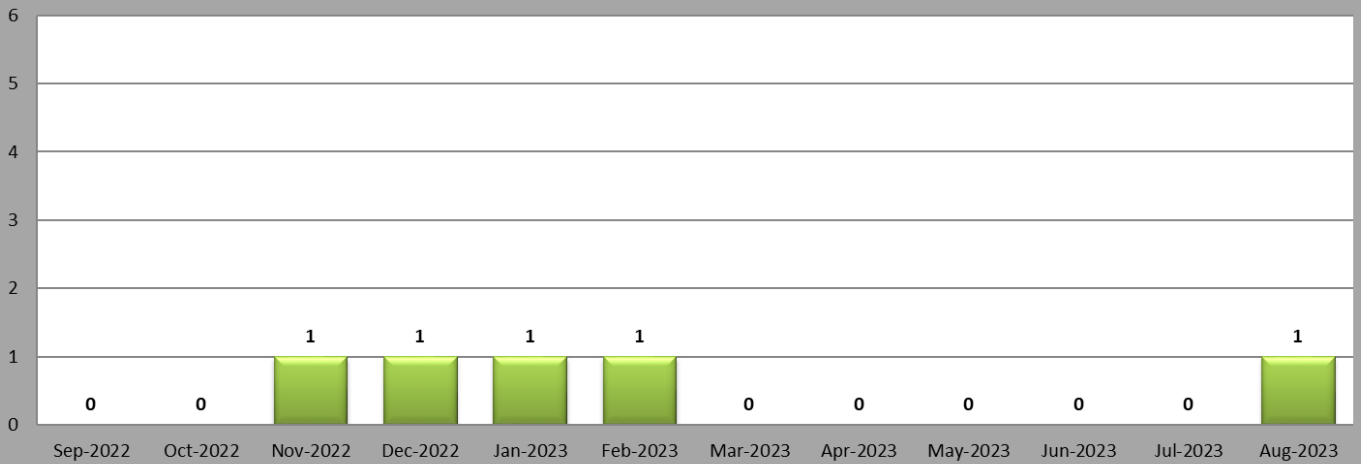
### 5.2: Monthly Shelter-Nights, Age 2-5 - August 2023



Data Source: Measure 5

	Sep-2022	Oct-2022	Nov-2022	Dec-2022	Jan-2023	Feb-2023	Mar-2023	Apr-2023	May-2023	Jun-2023	Jul-2023	Aug-2023
# of Nights	0	0	4	1	6	6	0	0	0	0	0	1

### 5.2: Monthly Children in Shelter, Age 2-5 - August 2023

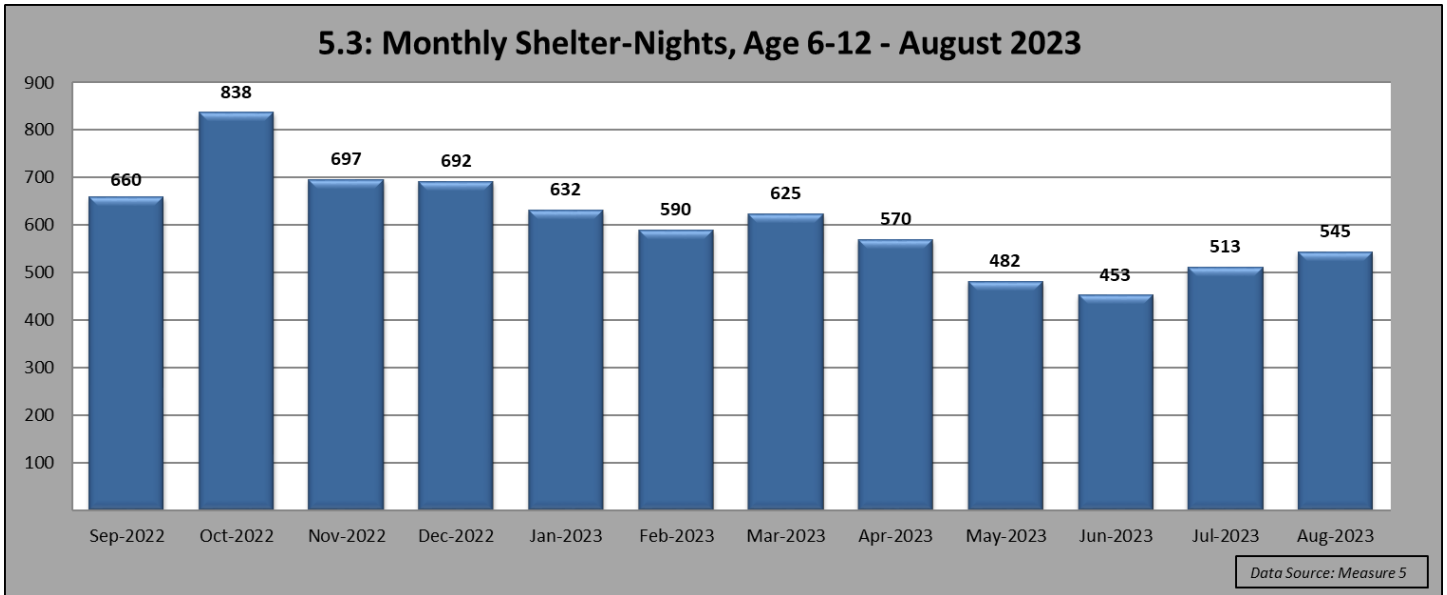


Data Source: Measure 5

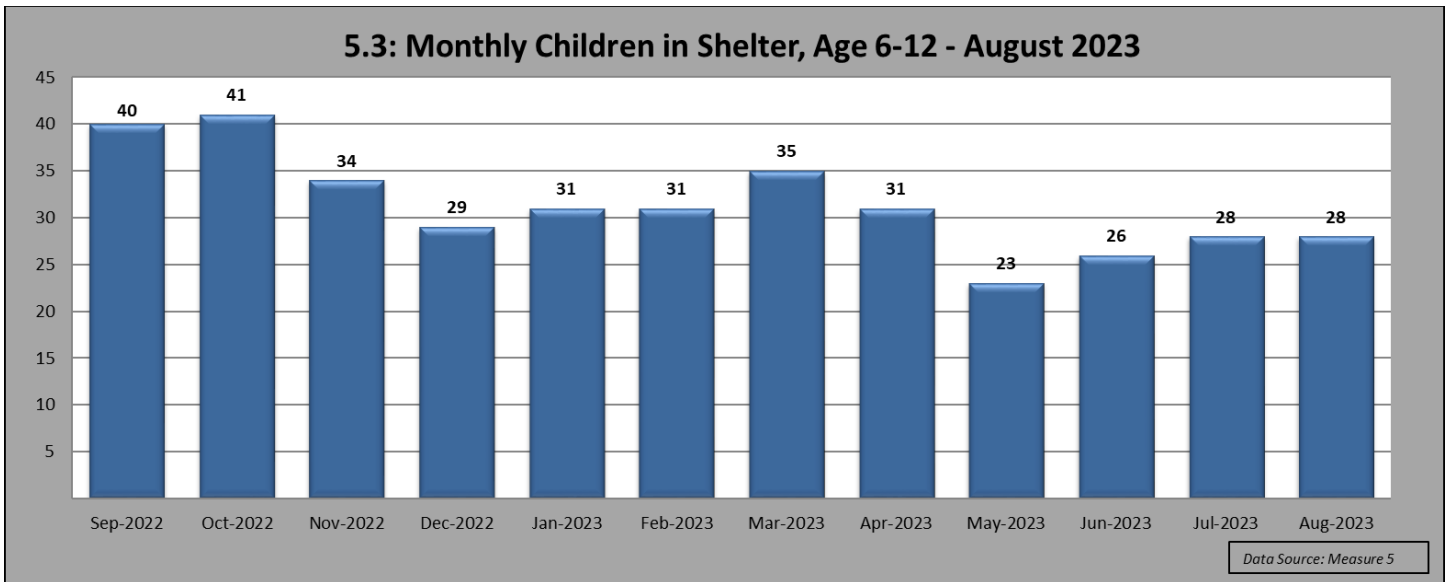
	Sep-2022	Oct-2022	Nov-2022	Dec-2022	Jan-2023	Feb-2023	Mar-2023	Apr-2023	May-2023	Jun-2023	Jul-2023	Aug-2023
# of Children	0	0	1	1	1	1	0	0	0	0	0	1

**Data:** Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. The Pinnacle Plan commitment to stop the use of shelters for children age 2-5 years was implemented on 7/1/13.

**Comments – October 2023:** In August 2023, one child age 2-5 years spent a total of one night in the shelter. There were 1,928 children age 2-5 years in care in August 2023 and 1,927 of those children did not spend a night in the shelter (99.9% of children age 2- 5 years). There were 77 children age 2-5 years removed during the month of August and none of those children had a shelter stay (100% of children in care age 2-5 years).



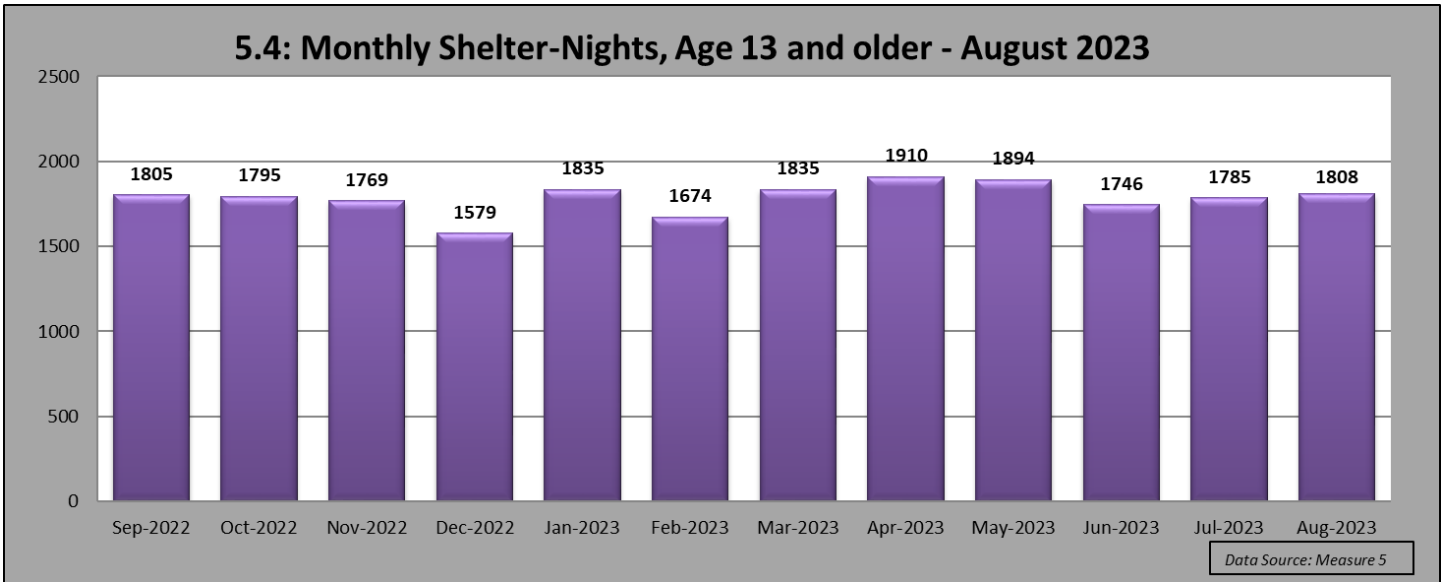
	Sep-2022	Oct-2022	Nov-2022	Dec-2022	Jan-2023	Feb-2023	Mar-2023	Apr-2023	May-2023	Jun-2023	Jul-2023	Aug-2023
# of Nights	660	838	697	692	632	590	625	570	482	453	513	545



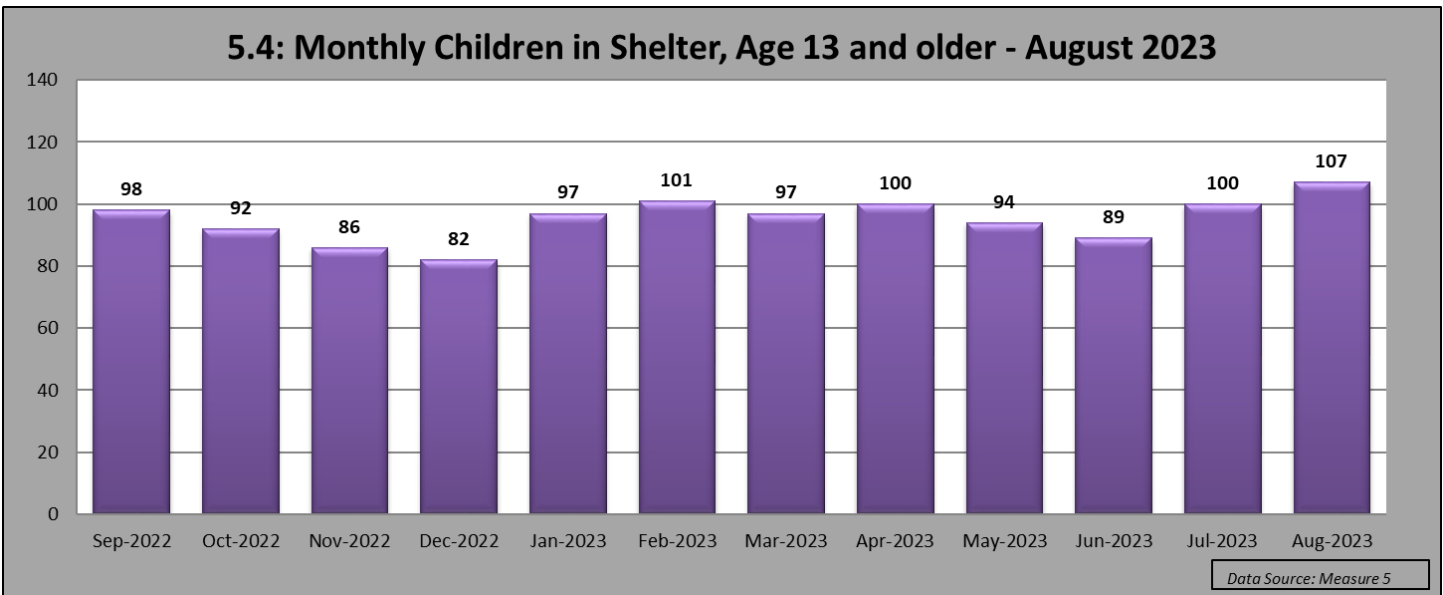
	Sep-2022	Oct-2022	Nov-2022	Dec-2022	Jan-2023	Feb-2023	Mar-2023	Apr-2023	May-2023	Jun-2023	Jul-2023	Aug-2023
# of Children	40	41	34	29	31	31	35	31	23	26	28	28

**Data:** Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. The Pinnacle Plan commitment to stop the use of shelters for children age 6-12 years was fully implemented by 1/1/15.

**Comments – October 2023:** In August 2023, 28 children age 6-12 years spent a total of 545 nights in the shelter. There were 2,059 children age 6-12 years in care in August 2023 and 2,031 of those did not spend a night in the shelter (98.6% of children age 6-12 years). There were 97 children age 6-12 years removed in August and 93 of those children did not have a shelter stay (95.9% of children in care age 6-12 years).



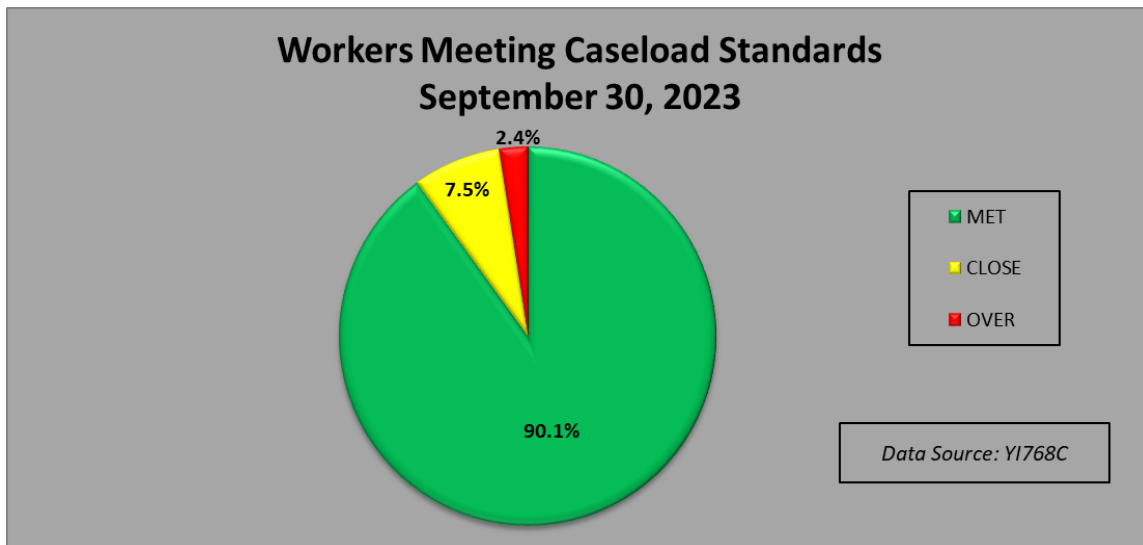
	Sep-2022	Oct-2022	Nov-2022	Dec-2022	Jan-2023	Feb-2023	Mar-2023	Apr-2023	May-2023	Jun-2023	Jul-2023	Aug-2023
# of Nights	1805	1795	1769	1579	1835	1674	1835	1910	1894	1746	1785	1808



	Sep-2022	Oct-2022	Nov-2022	Dec-2022	Jan-2023	Feb-2023	Mar-2023	Apr-2023	May-2023	Jun-2023	Jul-2023	Aug-2023
# of Children	98	92	86	82	97	101	97	100	94	89	100	107

**Data:** Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next.

**Comments – October 2023:** In August 2023, 107 children age 13 and older spent a total of 1,808 nights in the shelter. There were 1,221 children age 13-18 years in care in August 2023. Of those, 1,114 children did not spend a night in the shelter (91.2% of children in care age 13-18 years). There were 41 children age 13-18 years removed during the month of August and 27 of these children did not have a shelter stay (65.9% of children in care age 13-18 years).

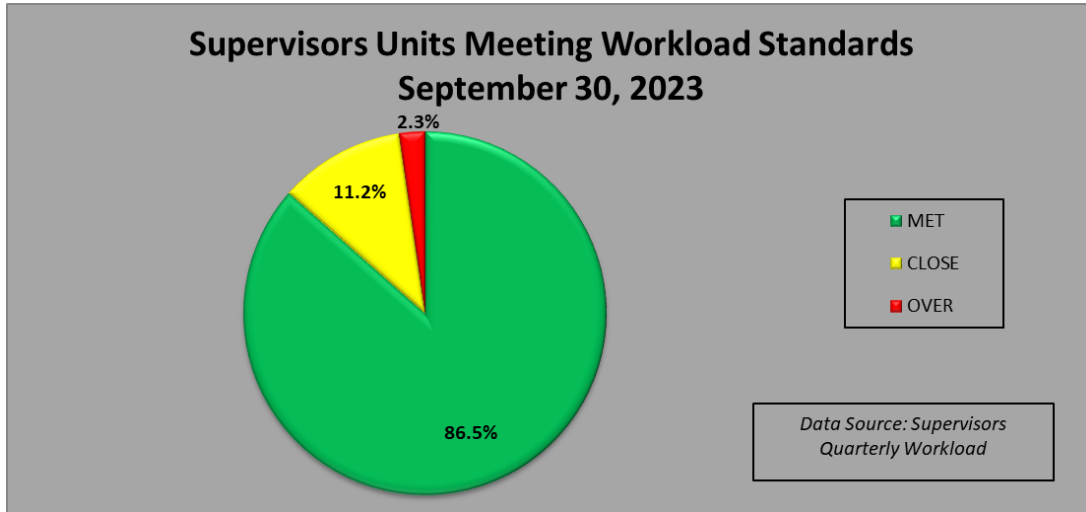


Quarterly Workload Standards Report				
July 1, 2023 - September 30, 2023				
Worker Type	Worker Days	% Met	% Close	% Over
ADOPTION SPECIALIST	4113	100.0%	.0%	.0%
RESOURCE FAMILY SPECIALIST	16623	98.6%	1.4%	.0%
COMPREHENSIVE	4748	97.6%	2.3%	.1%
PERMANENCY PLANNING	45900	96.5%	3.4%	.1%
PREVENTIVE/VOLUNTARY	4512	98.4%	1.6%	.0%
INVESTIGATION	29428	87.7%	9.8%	2.5%
RECRUITMENT	2832	100.0%	.0%	.0%
YTS	3542	99.6%	.4%	.0%
<b>TOTAL</b>	<b>111698</b>	<b>94.9%</b>	<b>4.4%</b>	<b>.7%</b>

Data Source: Quarterly Workload Summary, Run Date 10/1/23

**Data:** Utilizing the standards set forth in the Pinnacle Plan, each individual type of case is assigned a weight and then the weights are added up in order to determine a worker’s caseload. The consolidated workload tracking process allows Oklahoma to factor in the worker’s “Workload Capacity.” A snapshot is taken every morning at 12:00 am of the workload of all Child Welfare workers. The entire workload of workers with a qualifying assignment to a case (CPS, PP, FCS, Adoption, and Resource) are calculated and compared against the caseload standards. The workload is classified as meeting standards if it is 100% or below a caseload. If the workload is over 100% but less than 120% of a caseload, it is considered to be “over but close”; otherwise the workload is considered to be over the standard. The measure tracks each worker - each day to determine if they meet the standard, and this is called a “worker day”. Work performed by Child Welfare Specialists, is broken into multiple categories. This measure will look specifically at Permanency Planning, Preventive/Voluntary, Investigation, Adoption, Resource Family Specialist, Recruitment, and Adoption Transition Unit Workers. For reporting purposes, the Quarterly totals will be included, as well as a point in time percentage of the number of workers “meeting,” “close,” and “over” workload standards on the last day of the reporting period.

**Comments – October 2023:** As of 9/30/23, using the point in time Y1768C Workload data report, the percentage of Child Welfare Workers meeting the standard is 90.1%, with 7.5% being “Close”, and 2.4% being “Over Standard”. Of the 1220 workers, 1099 workers were meeting workload standards, 92 workers were close, and 29 worker was over the standard. For the period of Jul 1, 2023 – Sep 30, 2023, the quarterly data shows that the percentage of Child Welfare Workers “Met” the standard is 94.9%, with 4.4% being “Close”, and 0.7% “Over Standard.”



**Data:** This measure looks at Supervisor Units in regards to the worker standard per unit. There are two parts to determine if a supervisor unit meets the standard. First, the measure looks at the number of Child Welfare Workers each supervisor is currently supervising in their unit. The target is for each unit to have a ratio of 5 Child Welfare Workers to 1 Supervisor. If a Unit has a ratio of 5:1 or less, they are considered to meet the standard. Units are “Close” if they are 1-20% over with a ratio of 6:1. All Units with a ratio of 7:1 or over are considered “Over”. Each worker accounts for 0.2% of a supervisor’s workload capacity. Secondly, the measure looks at any of those supervisors who are currently supervising caseload carrying workers and also have primary assignments on their own workload. Because these workload assignments deduct from a supervisor’s capacity to supervise their workers, this additional caseload must be factored into the measurement. Initially a supervisor was allowed to carry up to two case assignments, and those case assignments would not be calculated into the total workload. Any additional assignments on a supervisor's caseload would then be calculated at the same case type weight as on the worker's caseload and then combined with the supervisor capacity, which includes the number of workers supervised. Beginning with the reporting period ending December 2019, supervisors were no longer allotted the one or two assignments that did not add to the overall workload total. All assigned, countable work is now calculated into the supervisor’s workload. With this combined calculation of the supervisor’s workload capacity, it is then determined how many of these supervisor units are meeting the workload standard. This information is based on KIDS ORG data and HRMD Data and is point in time as of the last date of the reporting period.

**Comments – October 2023:** As of 9/30/23, the total number of Child Welfare Supervisor Units “Meeting the Standard” is 86.5%, with 11.2% being “Close”, and 2.3% “Over Standard”. There are 349 supervisor units with 302 units meeting the standard, 39 units close and 8 units over the standard.

Context Data		
Children in Out of Home Care Population Served August 2023 - 6,527 Children		
Age	# of Children	% of Total
0-1 Years	1319	20.2%
2-5 Years	1928	29.5%
6-12 Years	2059	31.5%
Over 13 Years	1221	18.7%
<b>TOTAL</b>	<b>6527</b>	<b>100.0%</b>
Race	# of Children	% of Total
White	2858	43.8%
African American	642	9.8%
Multi Race	2494	38.2%
Native American	520	8.0%
Pacific Islander / Asian	13	0.2%
<b>TOTAL</b>	<b>6527</b>	<b>100.00%</b>
<i>Hispanic</i>	<i>1102</i>	<i>16.9%</i>
*Note: Hispanic or Latino origin is not counted as a primary race		

