



**OKLAHOMA**  
**Human Services**

# **PINNACLE PLAN MEASURES**

# **MONTHLY SUMMARY REPORT**

**September 2022**

## **PINNACLE PLAN MEASURES – MONTHLY SUMMARY REPORT – September 2022**

The Department of Human Services (DHS) is committed to improving the safety, permanency, and well-being of children served by the child welfare system. Public reporting is critical to ensuring transparency and accountability of the current performance on the measures included in the Pinnacle Plan. The OKDHS Metrics, Baselines, and Targets Agreement - 3/7/13 outlines how the outcomes and other indicators are to be measured and reported. Monthly, Quarterly, and Semi-Annual Reports will be made published on the OKDHS Infonet and made available to the public.

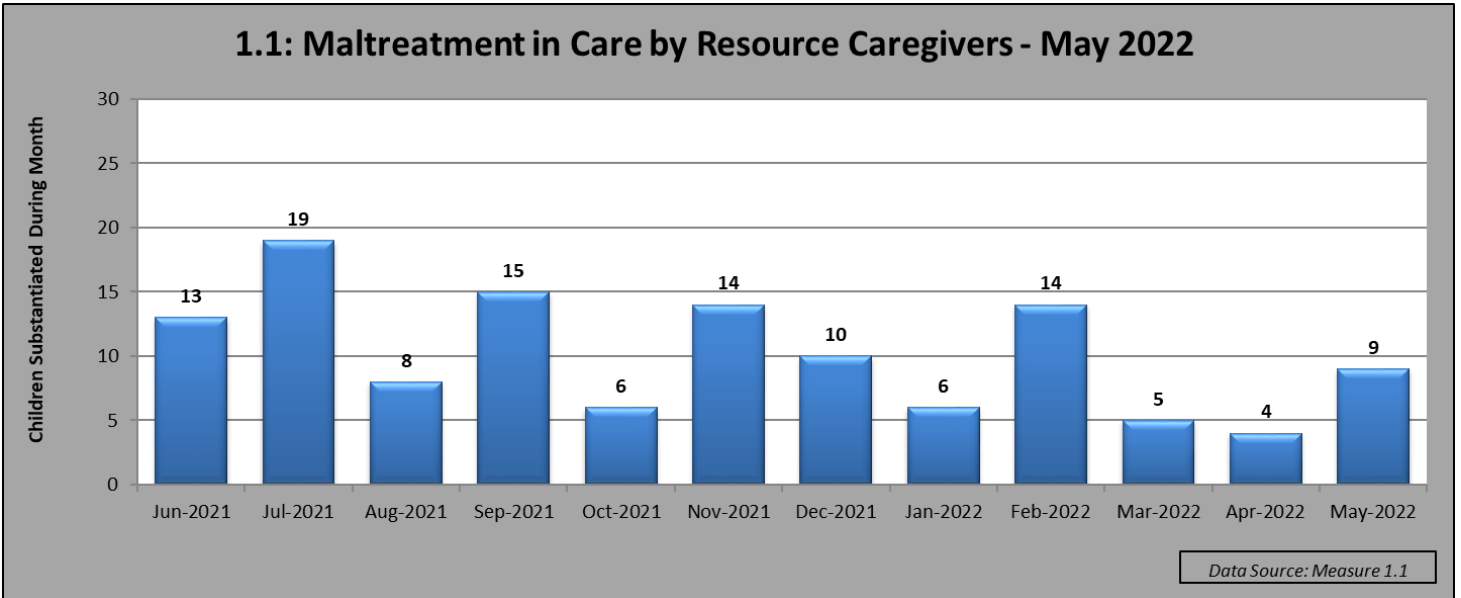
Oklahoma is committed to good faith efforts and positive trending toward the goals outlined in the plan. Each monthly report will include four performance areas, comprised of ten specific metric elements. These are: Foster Care Safety, Counts for New Foster Homes and TFC homes, Worker Contacts, and Shelter Usage. The demographics of children served during the reporting period are included in monthly and semi-annual reports as context data. This information is provided to assist in understanding the population being served by the child welfare system.

Beginning with the August 2014 Monthly Report, there has been a decrease in the lag time to 30 days from the end of the reporting period to the time that the data is reported on Measure 2 – Resource Homes, Measure 3 – Frequency of Worker Contacts, and Measure 5 – Shelter Use. There will continue to be a 90-day lag time on Measure 1 – Foster Care Safety to allow time for the Program Review Process to be completed.

OKDHS was the first state agency to have a federally approved Statewide Automated Child Welfare Information System (KIDS System) and continually strives for high quality data. **The data in this report is subject to change due to ongoing data entry, changes in policy, changes in practice, and changes in definitions, and/or data quality issues that may be discovered through the process.**

If you have questions or feedback regarding the Pinnacle Plan, please email us at [dhs.childwelfareplan@okdhs.org](mailto:dhs.childwelfareplan@okdhs.org)

Pinnacle Measure		Pinnacle Plan Measures - Monthly Summary Report - September 2022					
		Name	Description	Period Ending	Monthly Count		
				# of Victims - April/May			
Foster Care Safety	1.1	Maltreatment in Care by Resource Caregivers	Of all children in foster care during the reporting period, the number of victims of substantiated or indicated maltreatment (abuse and/or neglect) by foster parent or facility staff member.	4/30/2022 5/31/2022	4 Children 9 Children		
	1.2	Maltreatment in Care by Parents	Of all children in foster care during the reporting period, the number of victims of substantiated or indicated maltreatment (abuse and/or neglect) by a parent.	4/30/2022 5/31/2022	7 Children 5 Children		
				July Total	SFY23 Total to Date		
Resource Homes	2.1	New Family Foster Care Homes	Newly approved Foster Homes	7/31/2021	25	25 Foster Homes	
	2.3	New Therapeutic Foster Homes	Newly approved Therapeutic Foster Homes (TFC and ITFC)	7/31/2021	3	3 TFC/ ITFC Homes	
				Contacts Made	Contacts Required	% Contacts Made	
Worker Contacts	3.1	Frequency of Worker Contacts	The percentage of the total minimum number of required monthly face-to-face contacts that took place during the reporting period between case workers and children in foster care for at least 1 calendar month during the reporting period.	7/31/2021	6,279	6,364	98.7%
	3.2	Frequency of Primary Worker Contacts	The percentage of the total minimum number of required monthly face-to-face contacts that took place during the reporting period between primary caseworkers and children in foster care for at least 1 calendar month during the reporting period.	7/31/2021	5,830	6,171	94.5%
				July Total	6 Month Total - NIGHTS		
Shelter Use	5.1	Shelter Use Age 0-1 Years	The number of child-nights during the past six months involving children under age 2 years.	7/31/2021	0 Nights 0 Children	0 Nights	
	5.2	Shelter Use Age 2-5 Years	The number of child-nights during the past six months involving children age 2 years to 5 years.	7/31/2021	0 Nights 0 Children	0 Nights	
	5.3	Shelter Use Age 6-12 Years	The number of child-nights during the past six months involving children age 6 years to 12 years.	7/31/2021	760 Nights 39 Children	4,862 Nights	
	5.4	Shelter Use Age 13 and Over	The number of child-nights during the past six months involving children age 13 years or older.	7/31/2021	1,984 Nights 105 Children	9,904 Nights	
Caseloads	7.1	Worker Caseloads	The percentage of all Child Welfare Workers that meet caseload standards, are close to meeting workload standards, and are over workload standards.  (Point in Time as last day of Quarter and Quarterly Total)	Quarterly Report: 4/1/2022- 6/30/2022	% of Workers that Meet Standard	1-20% Above Standard	>20% Above Standard
					97.8%	1.7%	0.5%
		% of Supervisors that Meet Standard	1-20% Above Standard		>20% Above Standard		
		91.8%	5.8%		2.4%		
Supervisor Ratios - Statewide the number of Child Welfare Workers in respect to the number of supervisors.							
Context Data		Demographical Information on Children In Care, including age and race		NOTE:** This is not a Pinnacle Plan Measure. Demographical Data Only			



	Jun-2021	Jul-2021	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022	Feb-2022	Mar-2022	Apr-2022	May-2022
# of Substantiations	13	19	8	15	6	14	10	6	14	5	4	9

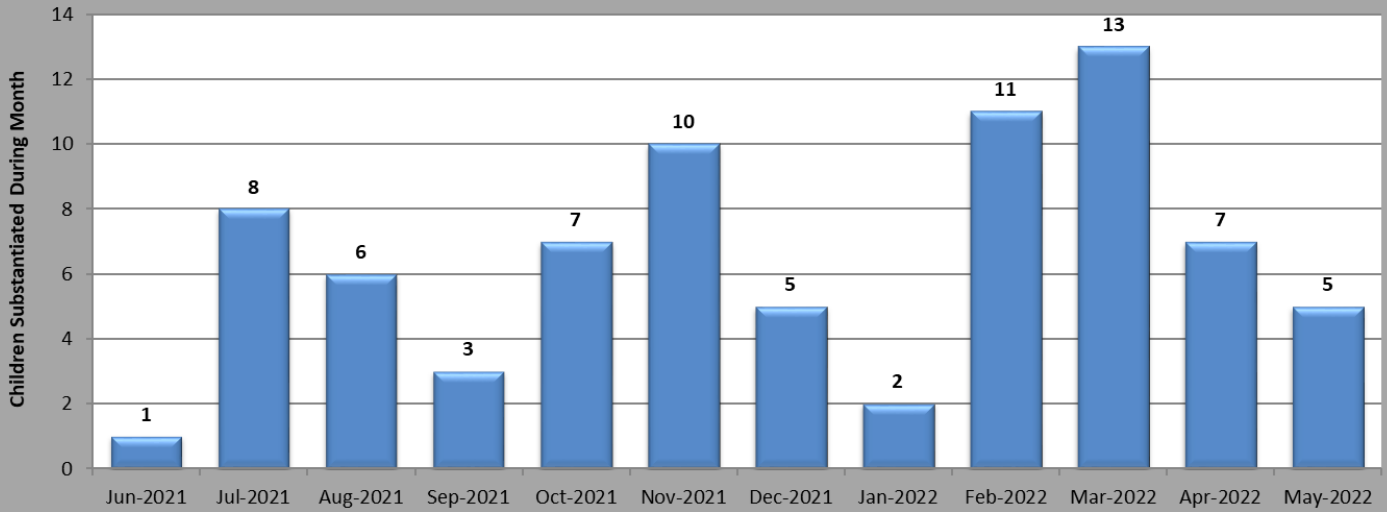
**Data:** The Maltreatment in Care Measure by Resource Caregiver incorporates a 90-day delay from the time the investigation is complete to the report date. This delay allows for further review which may result in changes in the findings. All substantiations on children in Out of Home Care will go through an automatic Program Review. The data reported reflects substantiations in the month that the investigation was completed and not necessarily in the month that the abuse or neglect occurred. This measure includes all children placed in traditional foster care homes, kinship homes (relative or non-relative), therapeutic foster care homes, group homes, shelters, and residential facilities. This measure also includes children substantiated of maltreatment by the Office of Client Advocacy while placed in institutional settings. Every time a child is a substantiated as a victim, that child will be counted in the monthly reporting. Children who are victimized more than once will be counted in each month their victimization is substantiated. Note: This is different from the federal metric, which counts each child only once, even if a child is victimized more than once in the course of a year.

**Comments – September 2022:**

For the month of April 2022 there were a total of 4 substantiations of Maltreatment while in Out of Home Care. These victims were reported in 1 referral for children in foster care and 2 referrals for children in OCA placements. There were 2 children involved in the 1 referral for foster care. Both of these children were placed in a Kinship/Relative Foster Family Care Home. Of the 2 children placed in OCA placements, 1 was placed in an OCA Level E Residential Therapeutic Facility and 1 child was placed in an OCA Detention Facility. Of the 4 substantiated victims in April 2022, 1 had a substantiated finding of threat of harm only.

For the month of May 2022 there were a total of 9 substantiations of Maltreatment while in Out of Home Care. These victims were reported in 5 referrals for children in foster care and 2 referrals for children in OCA placements. There were 7 children involved in the 5 referrals for foster care. Of these, 4 children were placed in CW Foster Family Care-Supported homes and 3 children were placed in Kinship/Relative Foster Family Care Homes. Of the 2 children placed in OCA placements, 1 child was placed in an OCA Level D+ Residential Therapeutic Facility and 1 child was placed in an OCA DDS Group Home. Of the 9 substantiated victims in May 2022, 4 had a substantiated finding of threat of harm only.

### 1.2: Maltreatment In Care by Parents - May 2022



Data Source: Measure 1.2

	Jun-2021	Jul-2021	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022	Feb-2022	Mar-2022	Apr-2022	May-2022
# of Substantiations	1	8	6	3	7	10	5	2	11	13	7	5

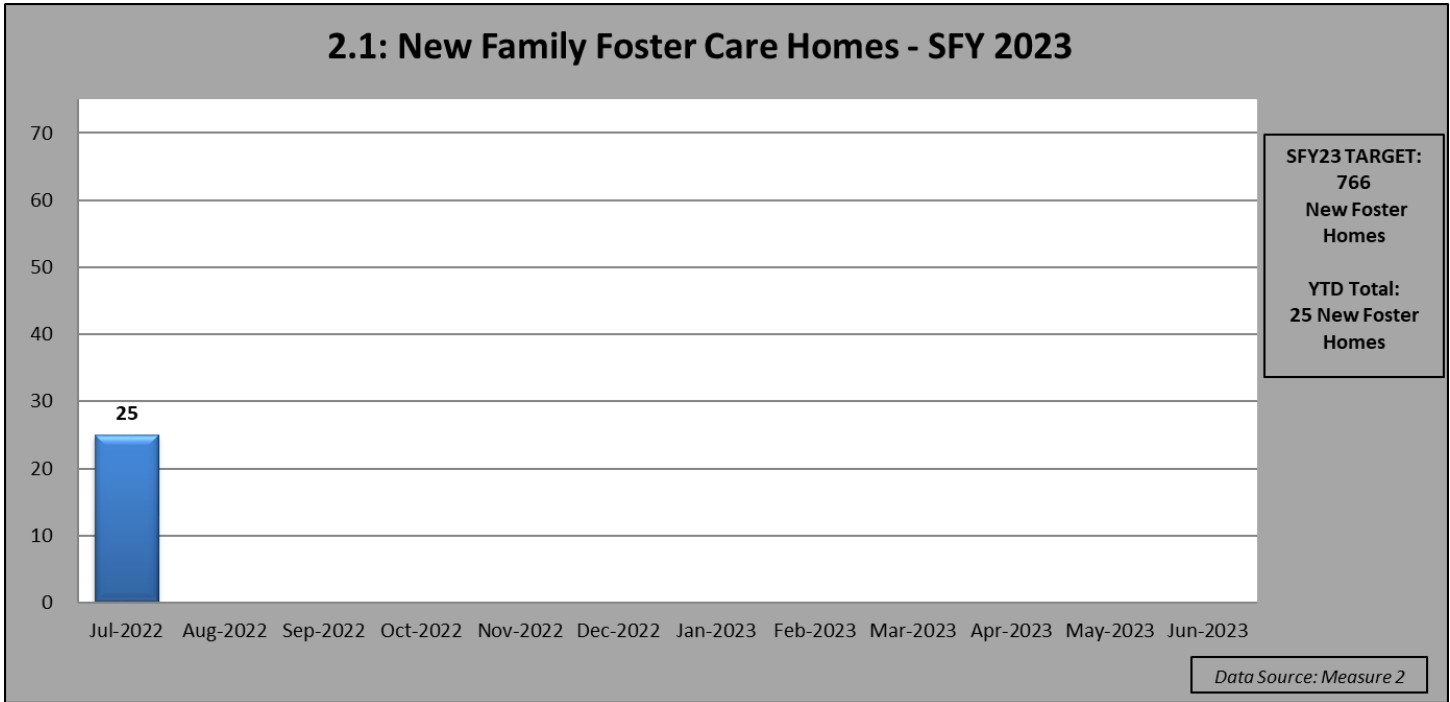
**Data:** The Maltreatment in Care by Parents measure incorporates a 90-day delay from the time the investigation is complete to the report date. This delay allows for further review which may result in changes in the findings. The data reflects substantiations in the month that the investigation was completed and not necessarily in the month that the abuse or neglect occurred.

Beginning with the November 2013 report, every time a child is a victim, that child will be counted. Children who are victimized more than once will be counted in each month their victimization is substantiated. Note: This is different from the federal metric, which counts each child only once, even if a child is victimized more than once in the course of a year. Also, children who are disclosing abuse that occurred prior to coming into DHS custody will not be included in the count of monthly victims.

**Comments – September 2022:**

For the month of April 2022, there were 7 substantiations of abuse by parents of children in out of home care. These 7 victims were reported in 3 referrals. All 7 of these children children were in trial reunification. Of the 7 substantiated victims in April 2022, 6 had a substantiated finding of threat of harm only.

For the month of May 2022, there were 5 substantiations of abuse by parents of children in out of home care. These 5 victims were reported in 4 referrals. Two children were in trial reunification, 2 children were in CW Foster Family Care homes and 1 child was in a CW Foster Family Care-Supported home. Of the 5 substantiated victims in May 2022, 1 had a substantiated finding of threat of harm only.

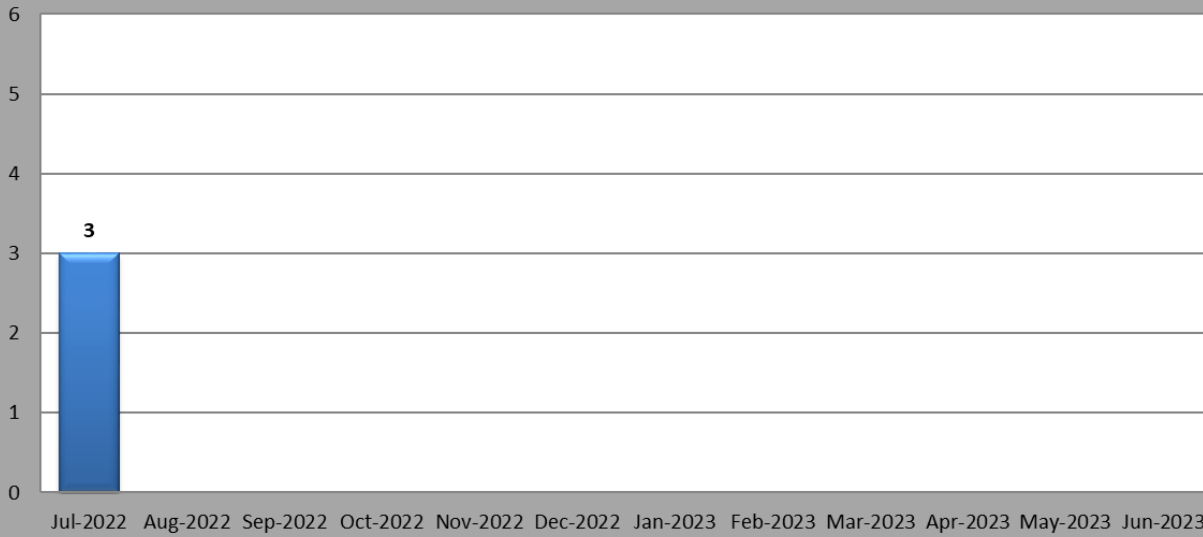


	Jul-2022	Aug-2022	Sep-2022	Oct-2022	Nov-2022	Dec-2022	Jan-2023	Feb-2023	Mar-2023	Apr-2023	May-2023	Jun-2023	Total
# of New FFC Homes	25												25

**Data:** Total Count of New Foster Homes includes all Foster Family Homes and Supported Foster Homes by month that they were opened using the agreed upon criteria. (This does not include Kinship or Tribal Homes.) The target for SFY23 is 766 new foster homes.

**Comments – September 2022:** In July 2022, there were 25 foster homes opened that met the Pinnacle Plan criteria to be counted as new at the time of reporting. As of 7/31/22, there were a total of 25 new homes for SFY23. The Foster Family Care net gain as of 7/31/22 was -34 homes. The net gain target for SFY23 is 49 homes.

### 2.3: New Therapeutic Foster Care Homes - SFY 2023



**SFY23 TARGET:**  
49

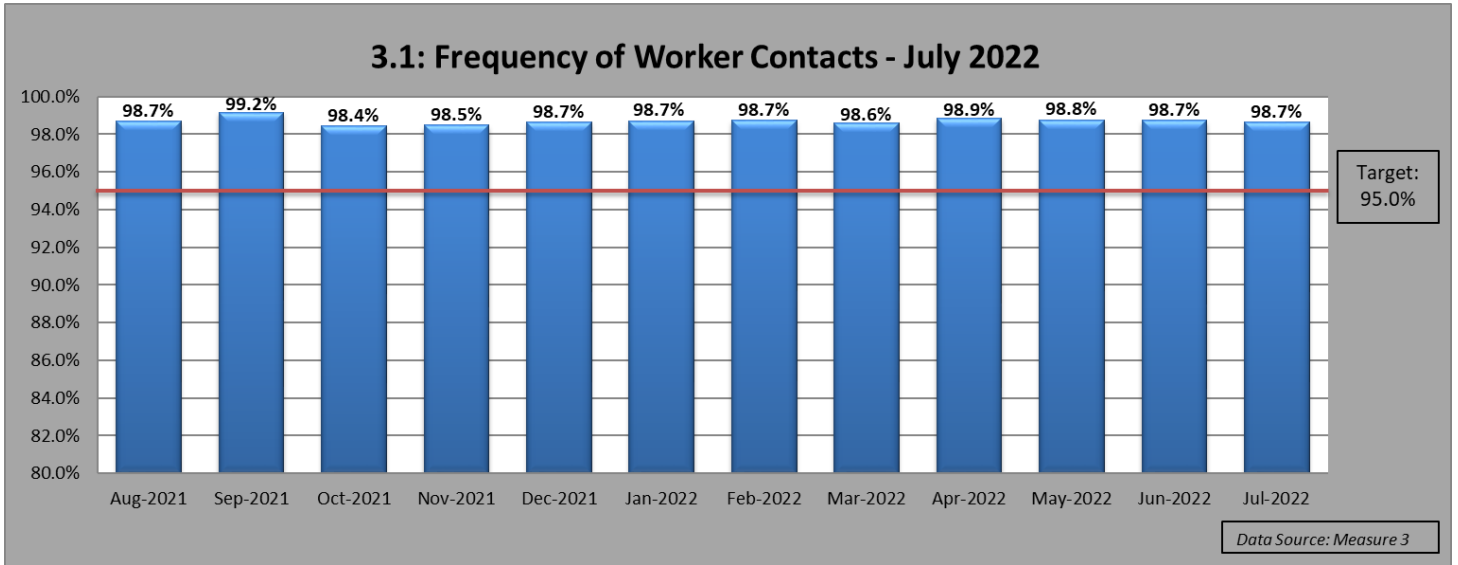
**YTD Total:**  
3 New  
TFC Homes

Data Source: Measure 2

	Jul-2022	Aug-2022	Sep-2022	Oct-2022	Nov-2022	Dec-2022	Jan-2023	Feb-2023	Mar-2023	Apr-2023	May-2023	Jun-2023	Total
# of New TFC Homes	3												3

**Data:** Total Count of New Therapeutic Foster Homes includes all new TFC Homes, by month that they were opened using the agreed upon criteria. The target for new TFC Homes in SFY23 is 49 new TFC homes.

**Comments – September 2022:** In July 2022, 3 new TFC home and 0 new ITFC homes opened for a total of 3 new therapeutic homes during the month. There are a total of 3 new TFC and ITFC homes for SFY23. The TFC net gain as of 7/31/22 was 1 home for SFY23. The Net Gain target for SFY23 is 19 homes.

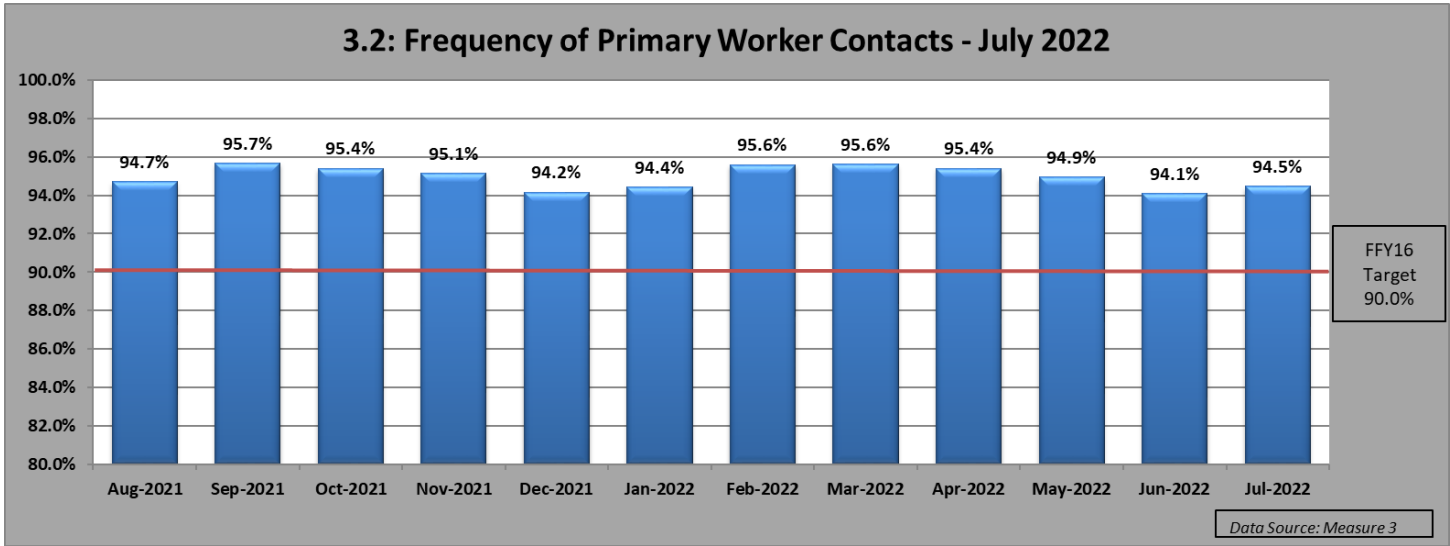


	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022	Feb-2022	Mar-2022	Apr-2022	May-2022	Jun-2022	Jul-2022
Contacts Made by Any Worker	6738	6760	6694	6683	6524	6570	6534	6410	6432	6380	6339	6279
Minimum Contacts Required	6828	6817	6801	6785	6613	6655	6618	6500	6506	6459	6420	6364
% Made	98.7%	99.2%	98.4%	98.5%	98.7%	98.7%	98.7%	98.6%	98.9%	98.8%	98.7%	98.7%

**Data:** The Data reflects the total number of required visits due to children in Out of Home Care and the number of total required visits made for a given month. Only one visit per month is counted even though multiple visits may have been made during the month.

**Comments – September 2022:** The visitation rate for all worker visits in July 2022 was 98.7%.



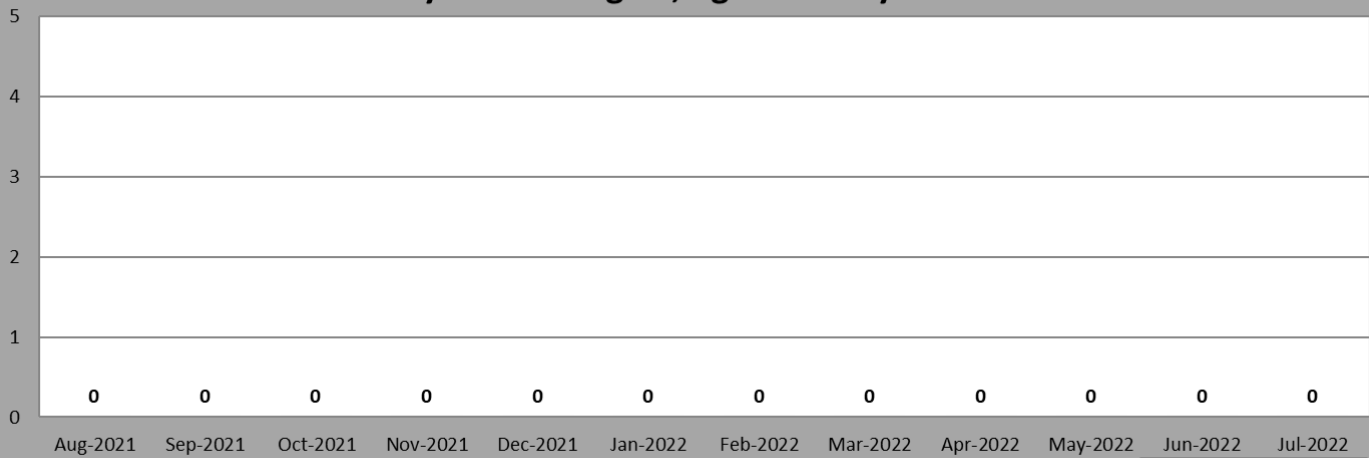


	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022	Feb-2022	Mar-2022	Apr-2022	May-2022	Jun-2022	Jul-2022
Contacts Made by Primary Worker	6254	6321	6290	6263	6026	6086	6117	6005	6003	5929	5849	5830
Minimum Contacts Required	6604	6606	6593	6583	6399	6444	6399	6281	6292	6245	6215	6171
% Made	94.7%	95.7%	95.4%	95.1%	94.2%	94.4%	95.6%	95.6%	95.4%	94.9%	94.1%	94.5%

**Data:** The Data reflects the total number of required visits due to children in Out of Home Care and the number of total required visits made by the primary assigned worker for a given month. Only one visit per month by the primary worker is counted even though multiple visits may have been made by multiple workers during the month. Beginning in October 2015, the target for FFY16 is 90.0%.

**Comments – September 2022:** The worker visitation rate for primary workers in July 2022 was 94.5%.

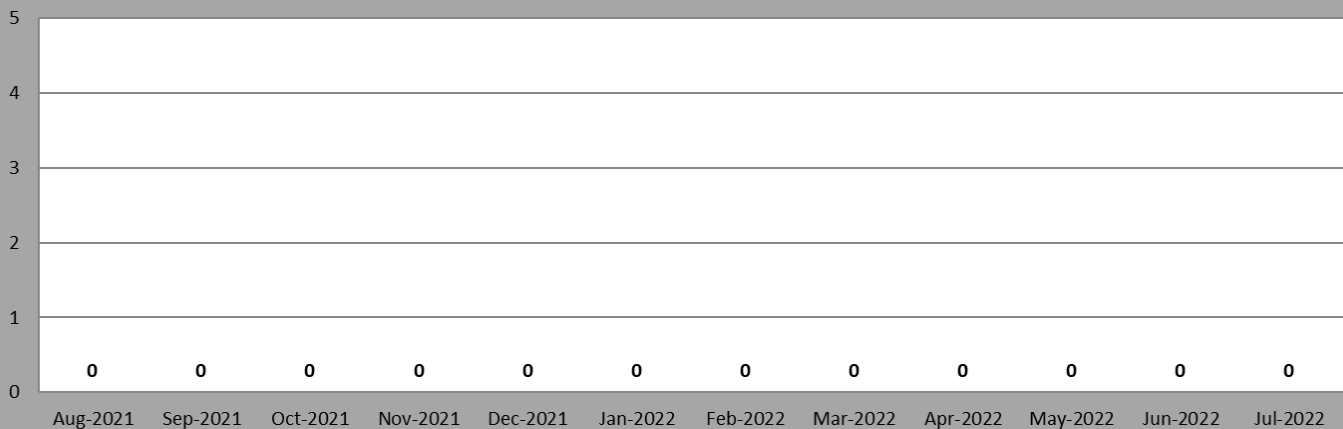
### 5.1: Monthly Shelter-Nights, Age 0-1 - July 2022



Data Source: Measure 5

	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022	Feb-2022	Mar-2022	Apr-2022	May-2022	Jun-2022	Jul-2022
# of Nights	0	0	0	0	0	0	0	0	0	0	0	0

### 5.1: Monthly Children in Shelter, Age 0-1 - July 2022



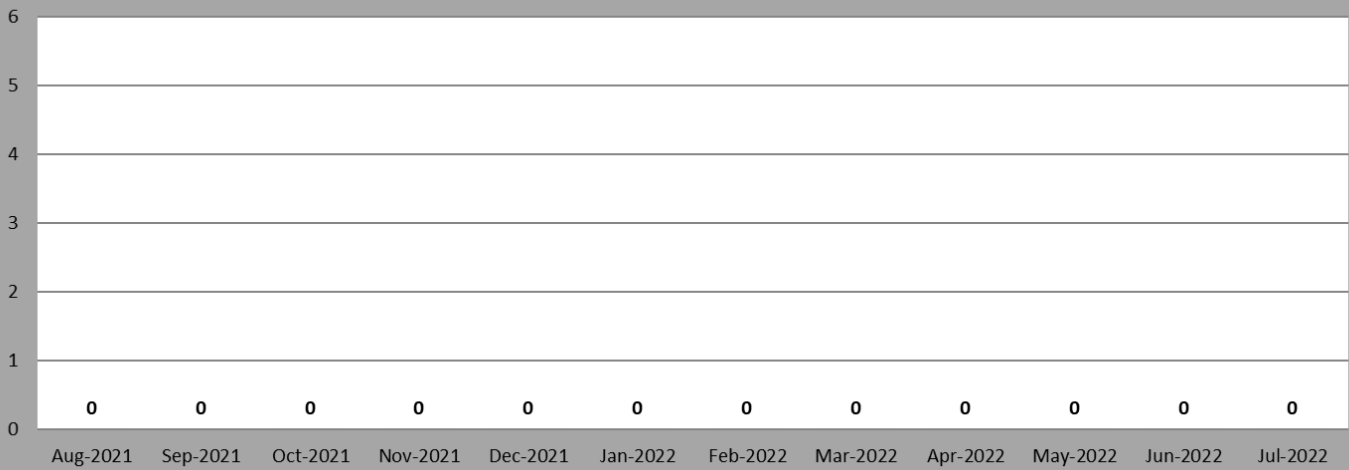
Data Source: Measure 5

	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022	Feb-2022	Mar-2022	Jan-1900	Jan-1900	Jun-2022	Jul-2022
# of Children	0	0	0	0	0	0	0	0	0	0	0	0

**Data:** Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. This Pinnacle Plan Measure was implemented 12/31/12. Automatic exceptions will be made for children in the following circumstances: If the child is part of a sibling set of 4 or more or a child placed with a minor parent who is also in DHS custody.

**Comments – September 2022:** In July 2022, 0 children age 0-1 year spent a total of 0 nights in the shelter. There were 1,409 children age 0-1 year in care in July 2022 and none of those children spent a night in the shelter (100% of children age 0-1 year). There were 87 children age 0-1 year removed during the month of July and none of the children had a shelter stay (100% of children in care age 0-1 year).

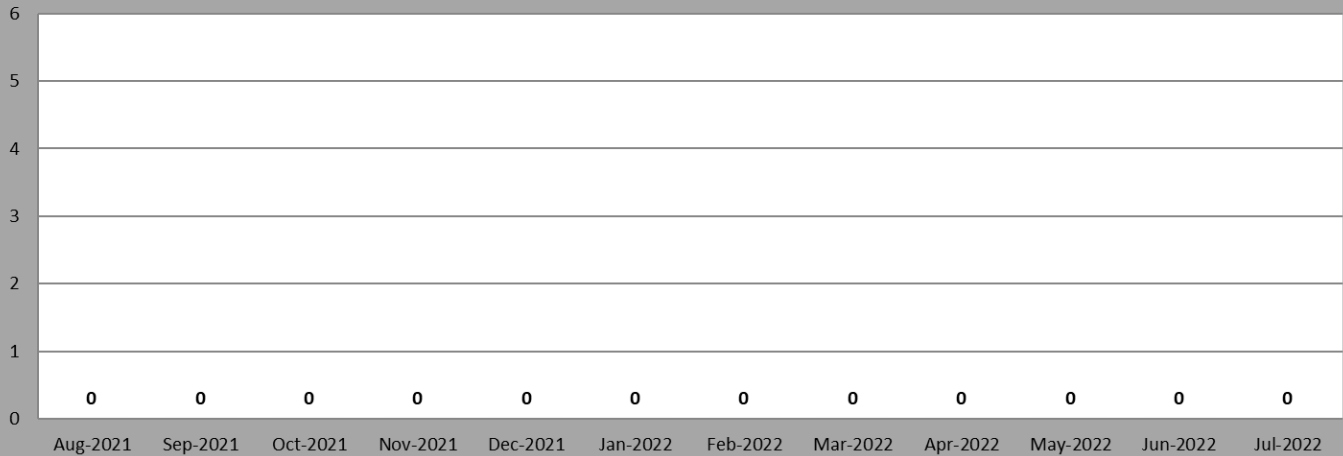
### 5.2: Monthly Shelter-Nights, Age 2-5 - July 2022



Data Source: Measure 5

	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022	Feb-2022	Mar-2022	Apr-2022	May-2022	Jun-2022	Jul-2022
# of Nights	0	0	0	0	0	0	0	0	0	0	0	0

### 5.2: Monthly Children in Shelter, Age 2-5 - July 2022

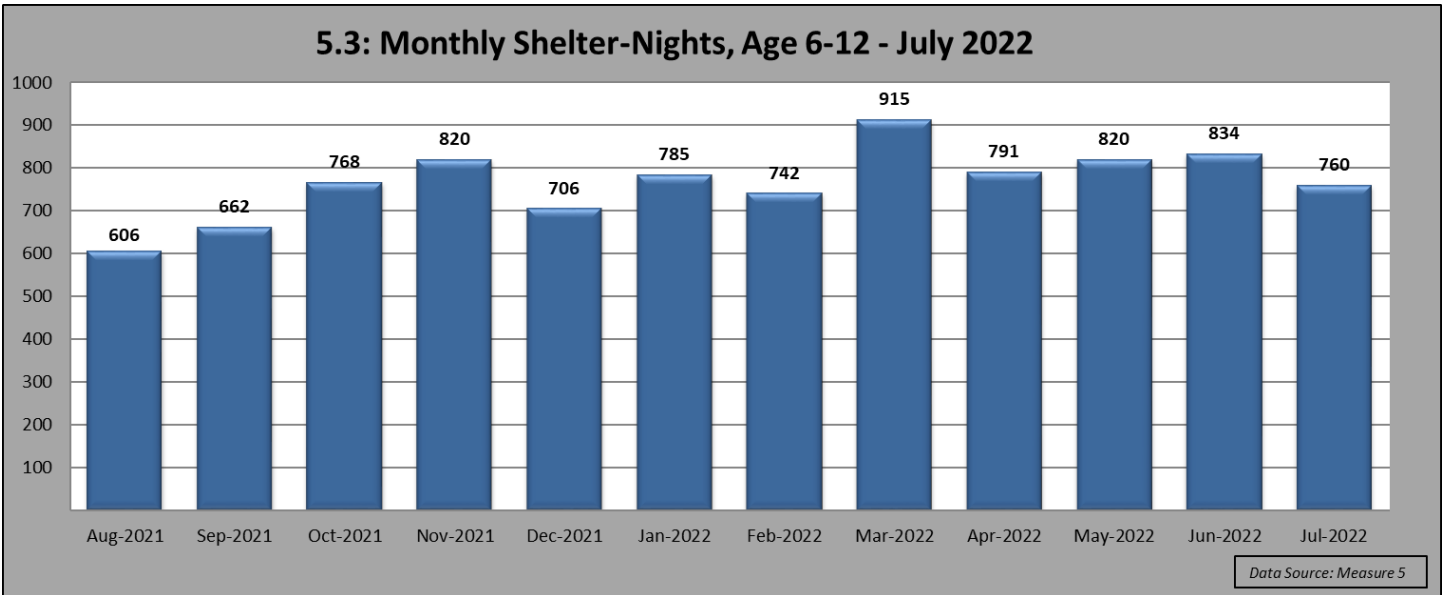


Data Source: Measure 5

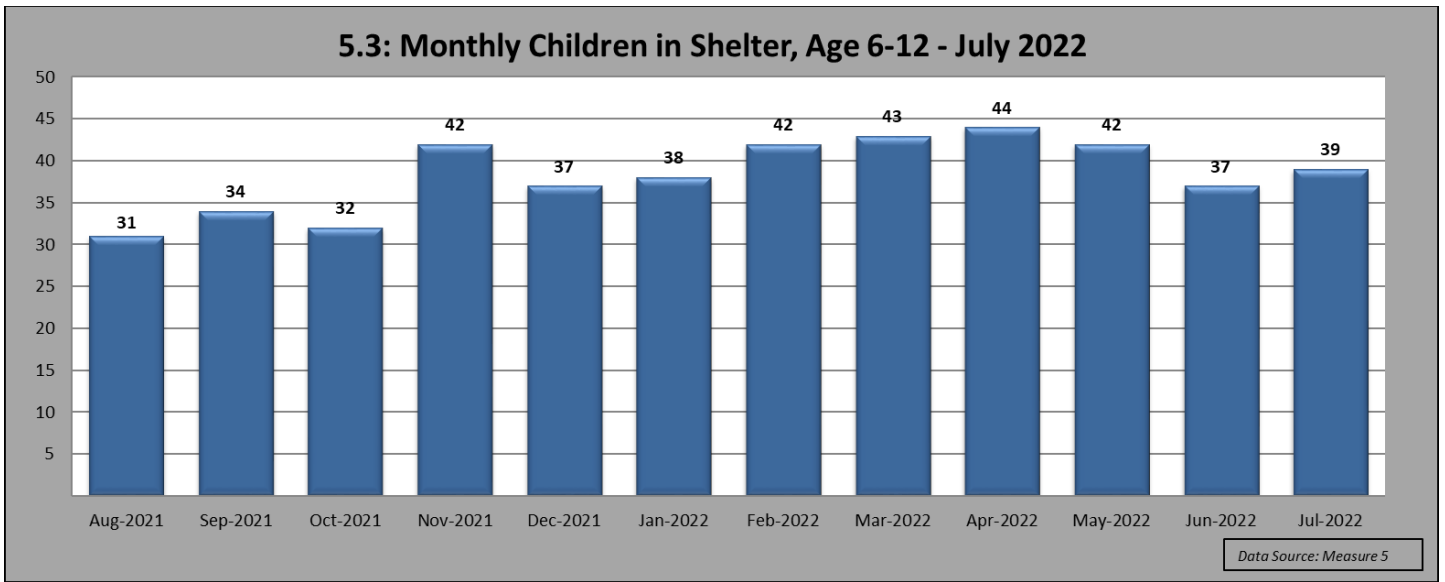
	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022	Feb-2022	Mar-2022	Apr-2022	May-2022	Jun-2022	Jul-2022
# of Children	0	0	0	0	0	0	0	0	0	0	0	0

**Data:** Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. The Pinnacle Plan commitment to stop the use of shelters for children age 2-5 years was implemented on 7/1/13.

**Comments – September 2022:** In July 2022, 0 children age 2-5 years spent a total of 0 nights in the shelter. There were 2,113 children age 2-5 years in care in July 2022 and none of those children spent a night in the shelter (100% of children age 2- 5 years). There were 57 children age 2-5 years removed during the month of July and none of those children had a shelter stay (100% of children in care age 2-5 years).



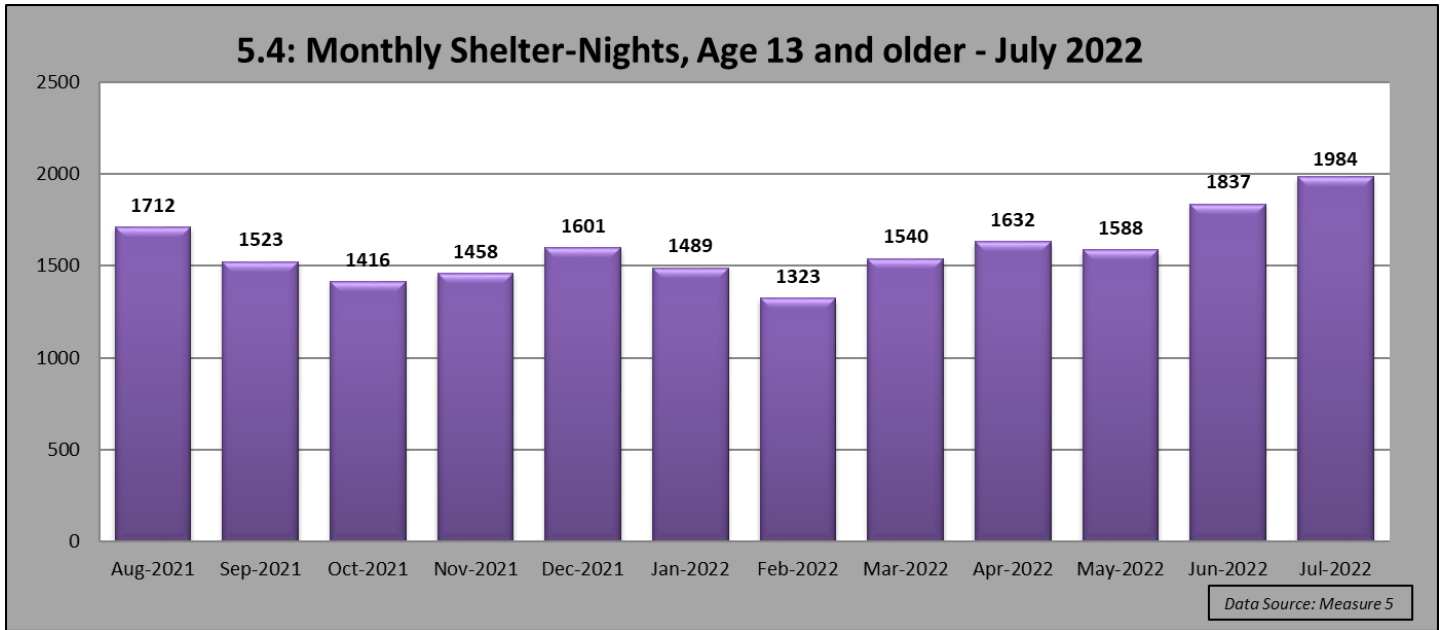
	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022	Feb-2022	Mar-2022	Apr-2022	May-2022	Jun-2022	Jul-2022
# of Nights	606	662	768	820	706	785	742	915	791	820	834	760



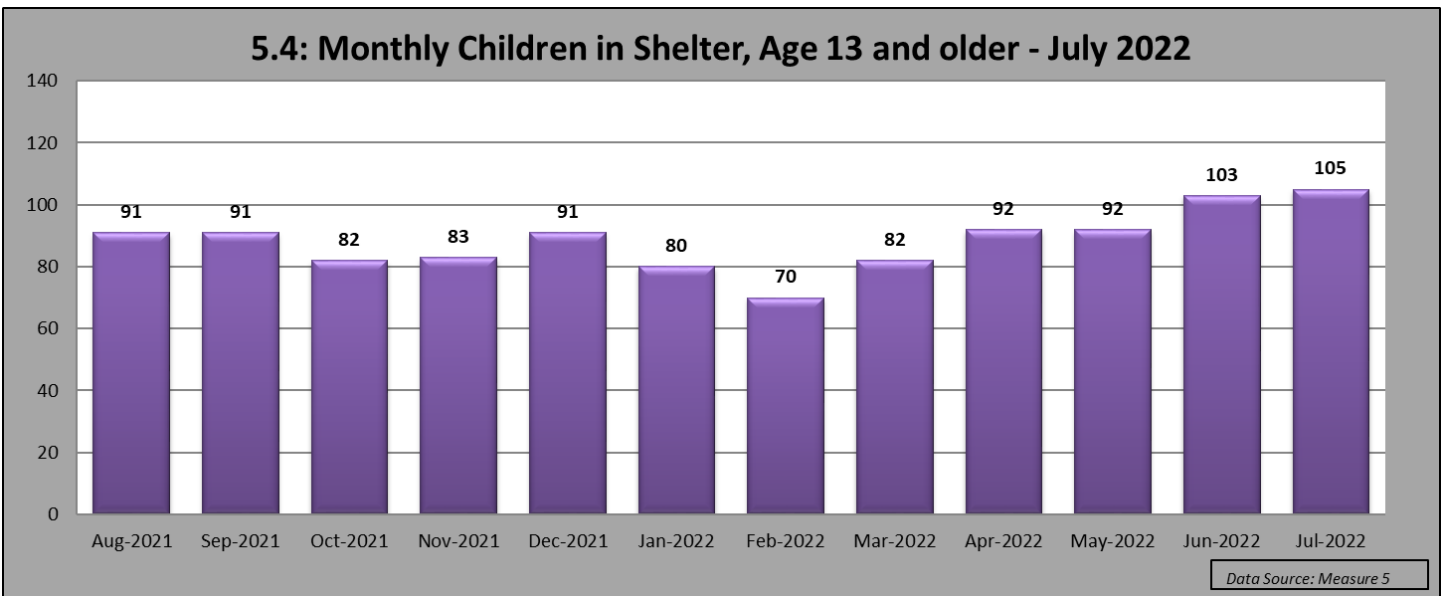
	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022	Feb-2022	Mar-2022	Apr-2022	May-2022	Jun-2022	Jul-2022
# of Children	31	34	32	42	37	38	42	43	44	42	37	39

**Data:** Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. The Pinnacle Plan commitment to stop the use of shelters for children age 6-12 years was fully implemented by 1/1/15.

**Comments – September 2022:** In July 2022, 39 children age 6-12 years spent a total of 760 nights in the shelter. There were 2,124 children age 6-12 years in care in July 2022 and 2,085 of those did not spend a night in the shelter (98.2% of children age 6-12 years). There were 63 children age 6-12 years removed in July and 61 of those children did not have a shelter stay (96.8% of children in care age 6-12 years).



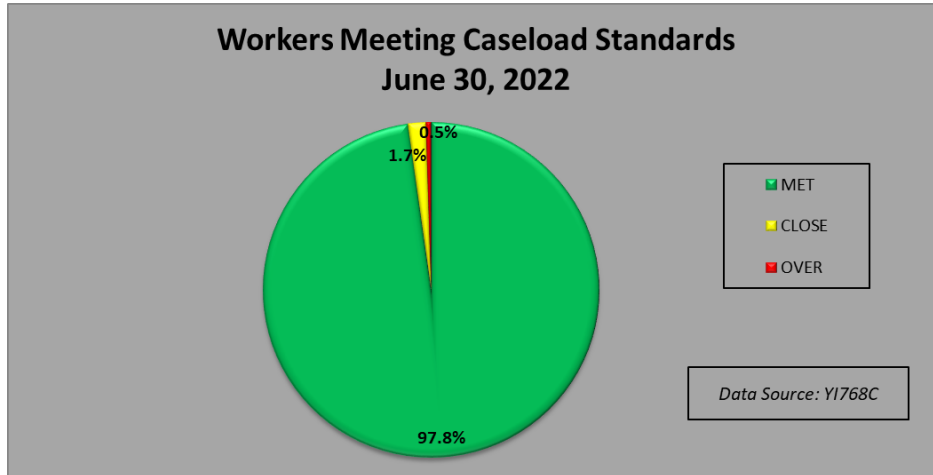
	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022	Feb-2022	Mar-2022	Apr-2022	May-2022	Jun-2022	Jul-2022
# of Nights	1712	1523	1416	1458	1601	1489	1323	1540	1632	1588	1837	1984



	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022	Feb-2022	Mar-2022	Apr-2022	May-2022	Jun-2022	Jul-2022
# of Children	91	91	82	83	91	80	70	82	92	92	103	105

**Data:** Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next.

**Comments – September 2022:** In July 2022, 105 children age 13 and older spent a total of 1,984 nights in the shelter. There were 1,268 children age 13-18 years in care in July 2022. Of those, 1,163 children did not spend a night in the shelter (91.7% of children in care age 13-18 years). There were 43 children age 13-18 years removed during the month of July and 32 of these children did not have a shelter stay (74.4% of children in care age 13-18 years).

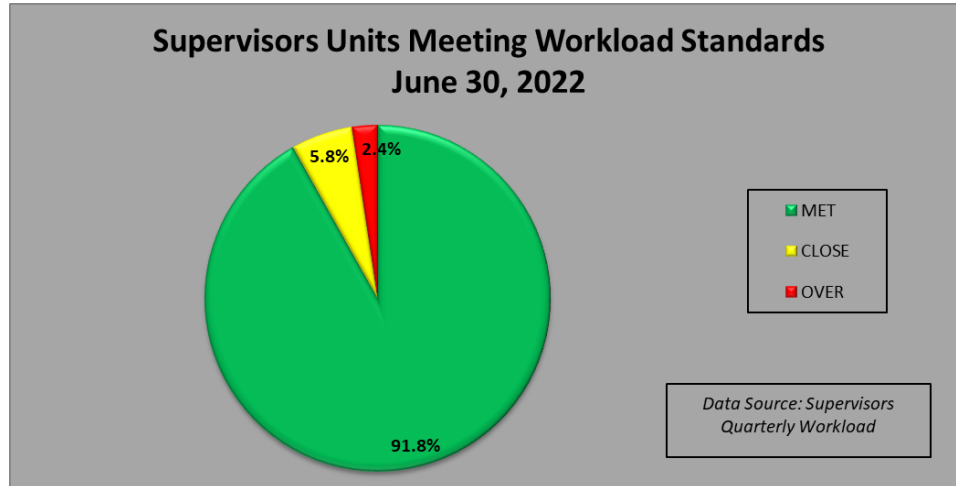


Quarterly Workload Standards Report				
April 1, 2022 - June 30, 2022				
Worker Type	Worker Days	% Met	% Close	% Over
ADOPTION SPECIALIST	4182	96.9%	2.7%	.4%
RESOURCE FAMILY SPECIALIST	16685	93.8%	5.9%	.3%
COMPREHENSIVE	3725	92.2%	6.8%	1.0%
PERMANENCY PLANNING	49253	94.0%	4.7%	1.3%
PREVENTIVE/VOLUNTARY	5114	97.1%	2.6%	.3%
INVESTIGATION	33576	81.0%	10.6%	8.3%
RECRUITMENT	2984	100.0%	.0%	.0%
YTS	3430	93.9%	6.1%	.0%
<b>TOTAL</b>	<b>118949</b>	<b>90.6%</b>	<b>6.4%</b>	<b>3.0%</b>

*Data Source: Quarterly Workload Summary, Run Date 7/1/22*

**Data:** Utilizing the standards set forth in the Pinnacle Plan, each individual type of case is assigned a weight and then the weights are added up in order to determine a worker’s caseload. The consolidated workload tracking process allows Oklahoma to factor in the worker’s “Workload Capacity.” A snapshot is taken every morning at 12:00 am of the workload of all Child Welfare workers. The entire workload of workers with a qualifying assignment to a case (CPS, PP, FCS, Adoption, and Resource) are calculated and compared against the caseload standards. The workload is classified as meeting standards if it is 100% or below a caseload. If the workload is over 100% but less than 120% of a caseload, it is considered to be “over but close”; otherwise the workload is considered to be over the standard. The measure tracks each worker - each day to determine if they meet the standard, and this is called a “worker day”. Work performed by Child Welfare Specialists, is broken into multiple categories. This measure will look specifically at Permanency Planning, Preventive/Voluntary, Investigation, Adoption, Resource Family Specialist, Recruitment, and Adoption Transition Unit Workers. For reporting purposes, the Quarterly totals will be included, as well as a point in time percentage of the number of workers “meeting,” “close,” and “over” workload standards on the last day of the reporting period.

**Comments – Jul 2022:** As of 6/30/22, using the point in time Y1768C Workload data report, the percentage of Child Welfare Workers meeting the standard is 97.8%, with 1.7% being “Close”, and 0.5% “Over Standard”. Of the 1280 workers, 1252 workers were meeting workload standards, 22 workers were close, and 6 workers were over the standard. For the period of Apr 1, 2022 – Jun 30, 2022, the quarterly data shows that the percentage of Child Welfare Workers “meeting” the standard is 90.6%, with 6.4% being “Close”, and 3.0% “Over Standard.”



**Data:** This measure looks at Supervisor Units in regards to the worker standard per unit. There are two parts to determine if a supervisor unit meets the standard. First, the measure looks at the number of Child Welfare Workers each supervisor is currently supervising in their unit. The target is for each unit to have a ratio of 5 Child Welfare Workers to 1 Supervisor. If a Unit has a ratio of 5:1 or less, they are considered to meet the standard. Units are “Close” if they are 1-20% over with a ratio of 6:1. All Units with a ratio of 7:1 or over are considered “Over”. Each worker accounts for 0.2% of a supervisor’s workload capacity. Secondly, the measure looks at any of those supervisors who are currently supervising caseload carrying workers and also have primary assignments on their own workload. Because these workload assignments deduct from a supervisor’s capacity to supervise their workers, this additional caseload must be factored into the measurement. Initially a supervisor was allowed to carry up to two case assignments, and those case assignments would not be calculated into the total workload. Any additional assignments on a supervisor's caseload would then be calculated at the same case type weight as on the worker's caseload and then combined with the supervisor capacity, which includes the number of workers supervised. Beginning with the reporting period ending December 2019, supervisors were no longer allotted the one or two assignments that did not add to the overall workload total. All assigned, countable work is now calculated into the supervisor’s workload. With this combined calculation of the supervisor’s workload capacity, it is then determined how many of these supervisor units are meeting the workload standard. This information is based on KIDS ORG data and HRMD Data and is point in time as of the last date of the reporting period.

**Comments – Jul 2022:** The total number of Child Welfare Supervisor Units “Meeting the Standard” is 91.8%, with 5.8% being “Close”, and 2.4% “Over Standard”. There are 380 supervisor units with 349 units meeting the standard, 22 units close and 9 units over the standard.

Context Data		
Children in Out of Home Care Population Served July 2022 - 6,914 Children		
Age	# of Children	% of Total
0-1 Years	1409	20.4%
2-5 Years	2113	30.6%
6-12 Years	2124	30.7%
Over 13 Years	1268	18.3%
<b>TOTAL</b>	<b>6914</b>	<b>100.0%</b>
Race	# of Children	% of Total
White	3199	46.3%
African American	674	9.7%
Multi Race	2370	34.3%
Native American	652	9.4%
Pacific Islander / Asian	19	0.3%
<b>TOTAL</b>	<b>6914</b>	<b>100.00%</b>
<i>Hispanic</i>	<i>1171</i>	<i>16.9%</i>
*Note: Hispanic or Latino origin is not counted as a primary race		

