



PINNACLE PLAN MEASURES

MONTHLY SUMMARY REPORT

July 2019

PINNACLE PLAN MEASURES – MONTHLY SUMMARY REPORT – July 2019

The Department of Human Services (DHS) is committed to improving the safety, permanency, and well-being of children served by the child welfare system. Public reporting is critical to ensuring transparency and accountability of the current performance on the measures included in the Pinnacle Plan. The OKDHS Metrics, Baselines, and Targets Agreement -3/7/13 outlines how the outcomes and other indicators are to be measured and reported. Monthly, Quarterly, and Semi-Annual Reports will be made published on the OKDHS Infonet and made available to the public.

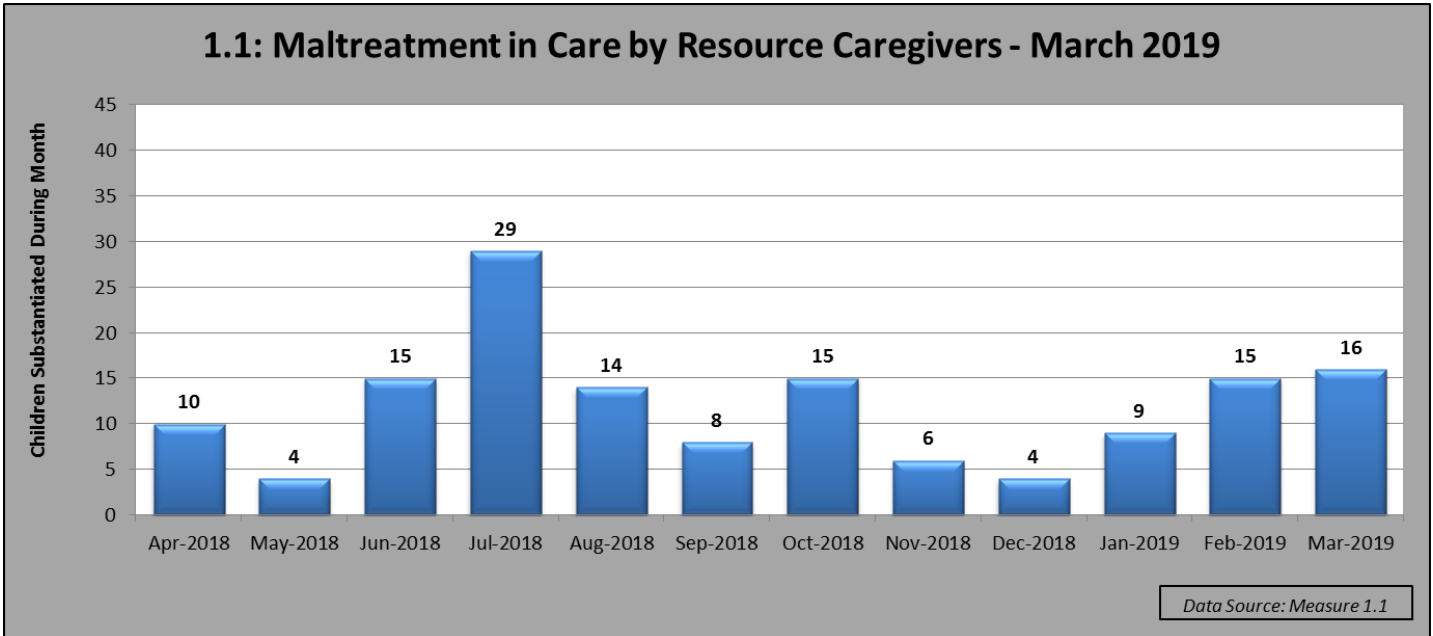
Oklahoma is committed to good faith efforts and positive trending toward the goals outlined in the plan. Each monthly report will include four performance areas, comprised of ten specific metric elements. These are: Foster Care Safety, Counts for New Foster Homes and TFC homes, Worker Contacts, and Shelter Usage. The demographics of children served during the reporting period are included in monthly and semi-annual reports as context data. This information is provided to assist in understanding the population being served by the child welfare system.

Beginning with the August 2014 Monthly Report, there has been a decrease in the lag time to 30 days from the end of the reporting period to the time that the data is reported on Measure 2 – Resource Homes, Measure 3 – Frequency of Worker Contacts, and Measure 5 – Shelter Use. There will continue to be a 90-day lag time on Measure 1 – Foster Care Safety to allow time for the Program Review Process to be completed.

OKDHS was the first state agency to have a federally approved Statewide Automated Child Welfare Information System (KIDS System) and continually strives for high quality data. **The data in this report is subject to change due to ongoing data entry, changes in policy, changes in practice, and changes in definitions, and/or data quality issues that may be discovered through the process.**

If you have questions or feedback regarding the Pinnacle Plan, please email us at dhs.childwelfareplan@okdhs.org

Pinnacle Measure		Pinnacle Plan Measures - Monthly Summary Report - July 2019					
		Name	Description	Period Ending	Monthly Count		
					# of Victims - March		
Foster Care Safety	1.1	Maltreatment in Care by Resource Caregivers	Of all children in foster care during the reporting period, the number of victims of substantiated or indicated maltreatment (abuse and/or neglect) by foster parent or facility staff member.	3/31/2019	16 Children		
	1.2	Maltreatment in Care by Parents	Of all children in foster care during the reporting period, the number of victims of substantiated or indicated maltreatment (abuse and/or neglect) by a parent.	3/31/2019	0 Children		
					May Total	SFY19 Total to Date	
Resource Homes	2.1	New Family Foster Care Homes	Newly approved Foster Homes	5/31/2019	83	701 Foster Homes	
	2.3	New Therapeutic Foster Homes	Newly approved Therapeutic Foster Homes (TFC)	5/31/2019	0	15 TFC Homes	
					Contacts Made	Contacts Required	% Contacts Made
Worker Contacts	3.1	Frequency of Worker Contacts	The percentage of the total minimum number of required monthly face-to-face contacts that took place during the reporting period between case workers and children in foster care for at least 1 calendar month during the reporting period.	5/31/2019	7,370	7,577	97.3%
	3.2	Frequency of Primary Worker Contacts	The percentage of the total minimum number of required monthly face-to-face contacts that took place during the reporting period between primary caseworkers and children in foster care for at least 1 calendar month during the reporting period.	5/31/2019	6,868	7,335	93.6%
					May Total	6 Month Total - NIGHTS	
Shelter Use	5.1	Shelter Use Age 0-1 Years	The number of child-nights during the past six months involving children under age 2 years.	5/31/2019	0 Nights 0 Children	0 Nights	
	5.2	Shelter Use Age 2-5 Years	The number of child-nights during the past six months involving children age 2 years to 5 years.	5/31/2019	33 Nights 2 Children	49 Nights	
	5.3	Shelter Use Age 6-12 Years	The number of child-nights during the past six months involving children age 6 years to 12 years.	5/31/2019	769 Nights 50 Children	4,568 Nights	
	5.4	Shelter Use Age 13 and Over	The number of child-nights during the past six months involving children age 13 years or older.	5/31/2019	1465 Nights 81 Children	9,498 Nights	
Caseloads	7.1	Worker Caseloads	The percentage of all Child Welfare Workers that meet caseload standards, are close to meeting workload standards, and are over workload standards. (Point in Time as last day of Quarter and Quarterly Total)	Quarterly Report: 4/1/2019-6/30/19	% of Workers that Meet Standard	1-20% Above Standard	>20% Above Standard
					86.9%	7.0%	6.1%
			Supervisor Ratios - Statewide the number of Child Welfare Workers in respect to the number of supervisors.		% of Supervisors that Meet Standard	1-20% Above Standard	>20% Above Standard
					83.4%	13.9%	2.7%
Context Data		Demographical Information on Children In Care, including age and race		NOTE:** This is not a Pinnacle Plan Measure. Demographical Data Only			

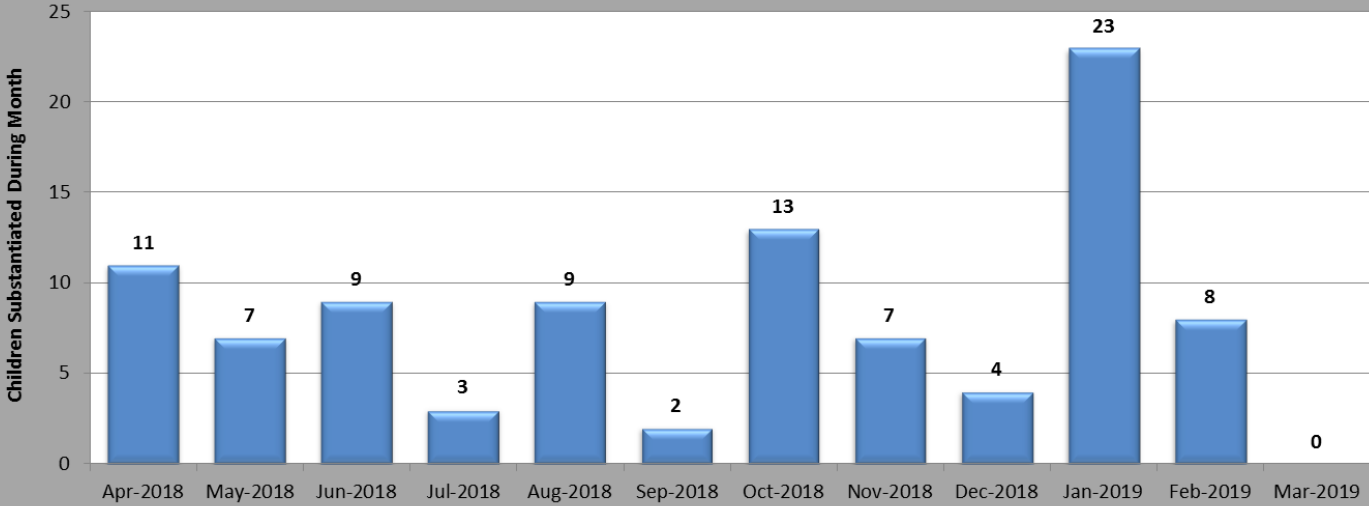


	Apr-2018	May-2018	Jun-2018	Jul-2018	Aug-2018	Sep-2018	Oct-2018	Nov-2018	Dec-2018	Jan-2019	Feb-2019	Mar-2019
# of Substantiations	10	4	15	29	14	8	15	6	4	9	15	16

Data: The Maltreatment in Care Measure by Resource Caregiver incorporates a 90-day delay from the time the investigation is complete to the report date. This delay allows for further review which may result in changes in the findings. All substantiations on children in Out of Home Care will go through an automatic Program Review. The data reported reflects substantiations in the month that the investigation was completed and not necessarily in the month that the abuse or neglect occurred. This measure includes all children placed in traditional foster care homes, kinship homes (relative or non-relative), therapeutic foster care homes, group homes, shelters, and residential facilities. This measure also includes children substantiated of maltreatment by the Office of Client Advocacy while placed in institutional settings. Every time a child is a substantiated as a victim, that child will be counted in the monthly reporting. Children who are victimized more than once will be counted in each month their victimization is substantiated. Note: This is different from the federal metric, which counts each child only once, even if a child is victimized more than once in the course of a year.

Comments – July 2019: For the month of March 2019 there were a total of 16 substantiations of Maltreatment while in Out of Home Care. These victims were reported in 9 separate referrals for children in foster care and 3 referrals for children in OCA placements. Of the 12 children placed in foster care, 7 children were placed in a CW Kinship/Relative Home, 2 children were placed in a CW Foster Family Care - Supported Home, 1 child was placed in a CW Foster Family Care Home, 1 child was placed in a Contracted Foster Home, and 1 child was placed in a Therapeutic Foster Home. Of the 4 children placed in OCA placements, 3 children were placed in an OCA-Level E Res. Facility and 1 was in an OCA Detention facility. Of the 16 substantiated victims in March 2019, 5 victims had a substantiated finding of threat of harm only.

1.2: Maltreatment In Care by Parents - March 2019



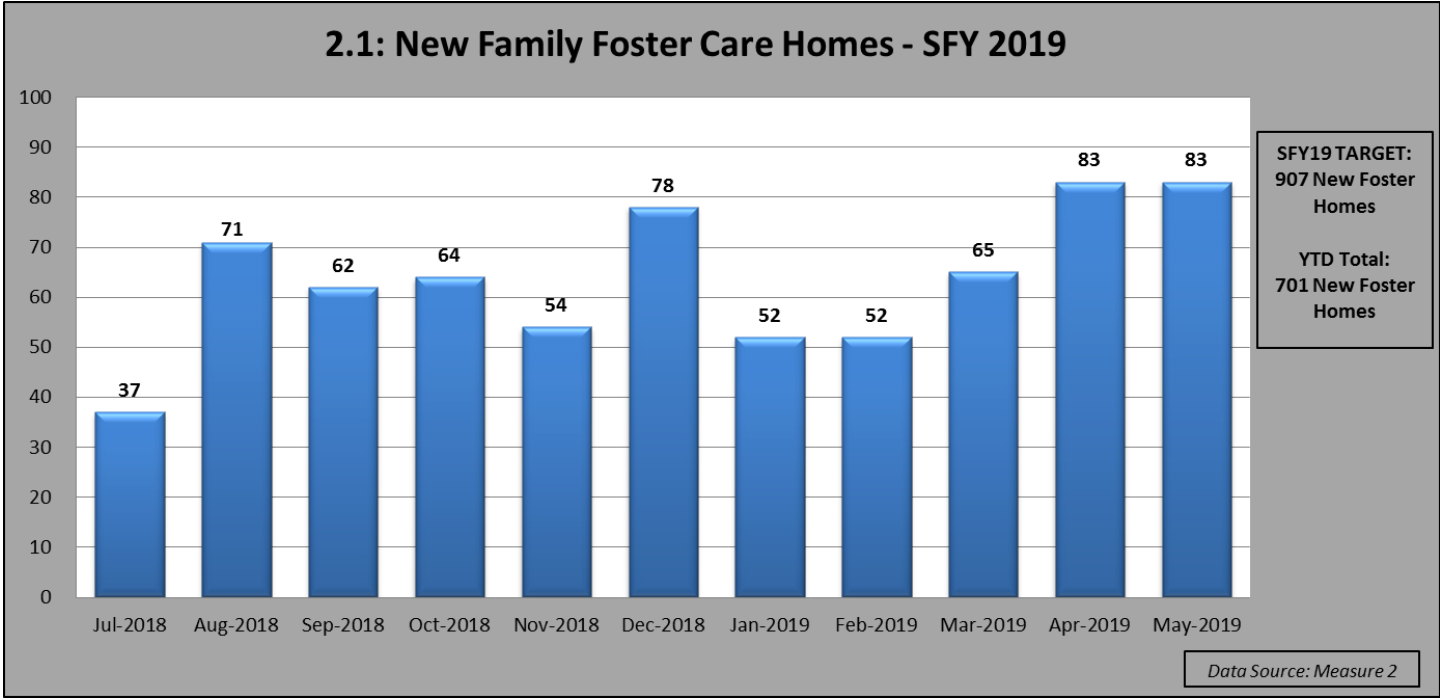
Data Source: Measure 1.2

	Apr-2018	May-2018	Jun-2018	Jul-2018	Aug-2018	Sep-2018	Oct-2018	Nov-2018	Dec-2018	Jan-2019	Feb-2019	Mar-2019
# of Substantiations	11	7	9	3	9	2	13	7	4	23	8	0

Data: The Maltreatment in Care by Parents measure incorporates a 90-day delay from the time the investigation is complete to the report date. This delay allows for further review which may result in changes in the findings. The data reflects substantiations in the month that the investigation was completed and not necessarily in the month that the abuse or neglect occurred.

Beginning with the November 2013 report, every time a child is a victim, that child will be counted. Children who are victimized more than once will be counted in each month their victimization is substantiated. Note: This is different from the federal metric, which counts each child only once, even if a child is victimized more than once in the course of a year. Also, children who are disclosing abuse that occurred prior to coming into DHS custody will not be included in the count of monthly victims.

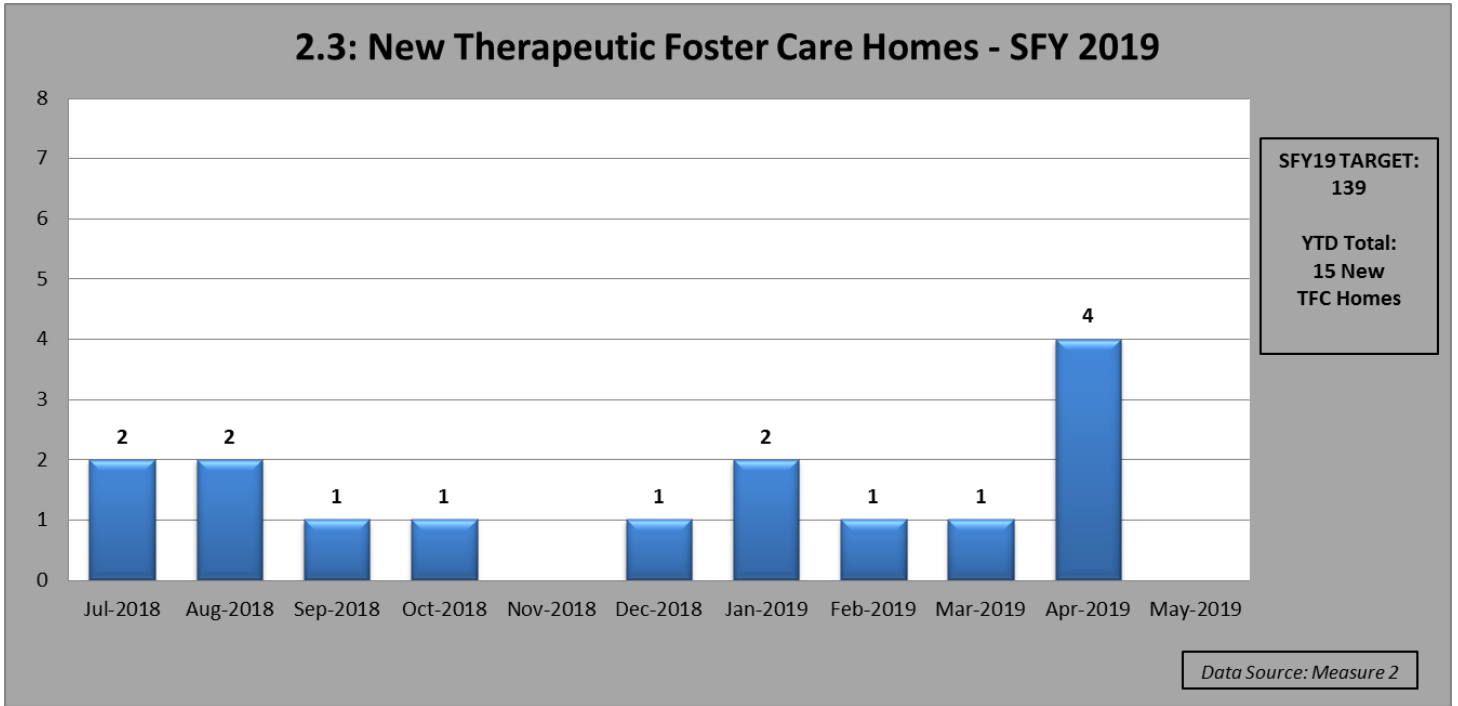
Comments – July 2019: For the month of March 2019, there were 0 substantiations of abuse by parents of children in out of home care.



	Jul-2018	Aug-2018	Sep-2018	Oct-2018	Nov-2018	Dec-2018	Jan-2019	Feb-2019	Mar-2019	Apr-2019	May-2019	Jun-2019	Total
# of New FFC Homes	37	71	62	64	54	78	52	52	65	83	83		701

Data: Total Count of New Foster Homes includes all Foster Family Homes and Supported Foster Homes by month that they were opened using the agreed upon criteria. (This does not include Kinship or Tribal Homes.) The target for SFY17 is 1080 new foster homes.

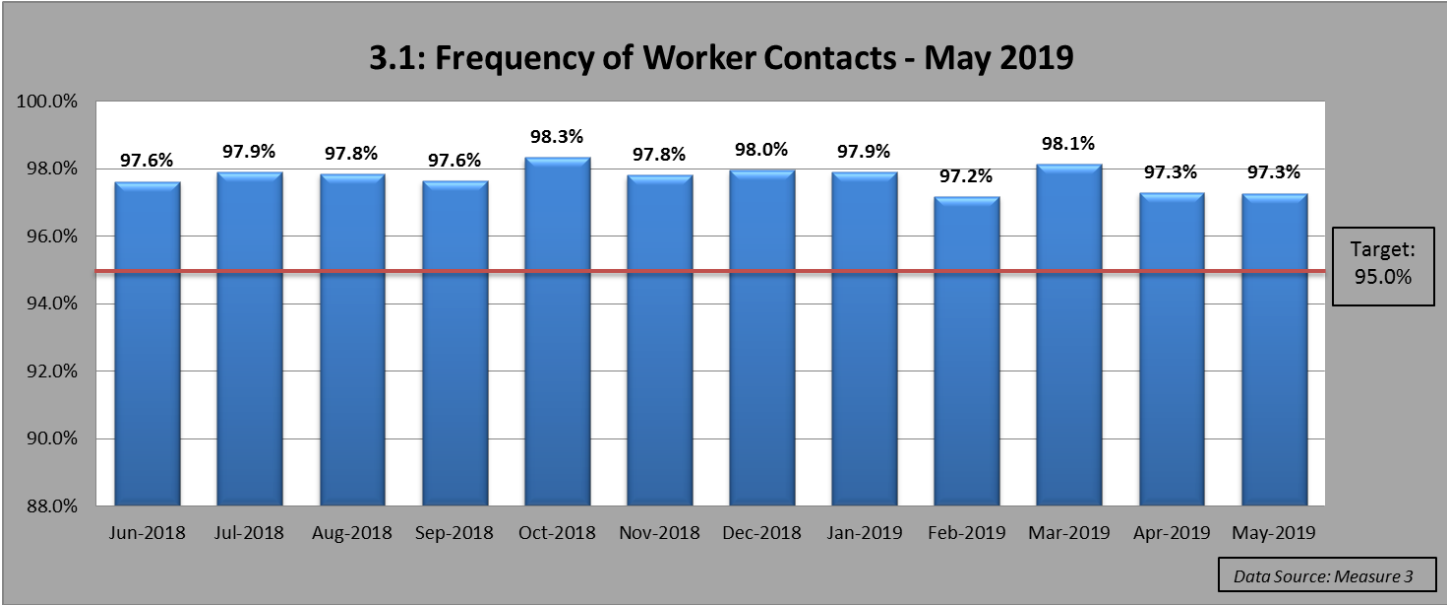
Comments – July 2019: In May 2019, there were 83 foster homes opened that met the Pinnacle Plan criteria to be counted as new at the time of reporting. As of 5/31/19, there were a total of 701 new homes for SFY19. The Foster Family Care net gain as of 5/31/19 was -57 homes. The Net gain target for SFY19 is 104 homes.



	Jul-2018	Aug-2018	Sep-2018	Oct-2018	Nov-2018	Dec-2018	Jan-2019	Feb-2019	Mar-2019	Apr-2019	May-2019	Jun-2019	Total
# of New TFC Homes	2	2	1	1		1	2	1	1	4			15

Data: Total Count of New Therapeutic Foster Homes includes all new TFC Homes, by month that they were opened using the agreed upon criteria. The target for new TFC Homes in SFY17 is 176 new TFC homes.

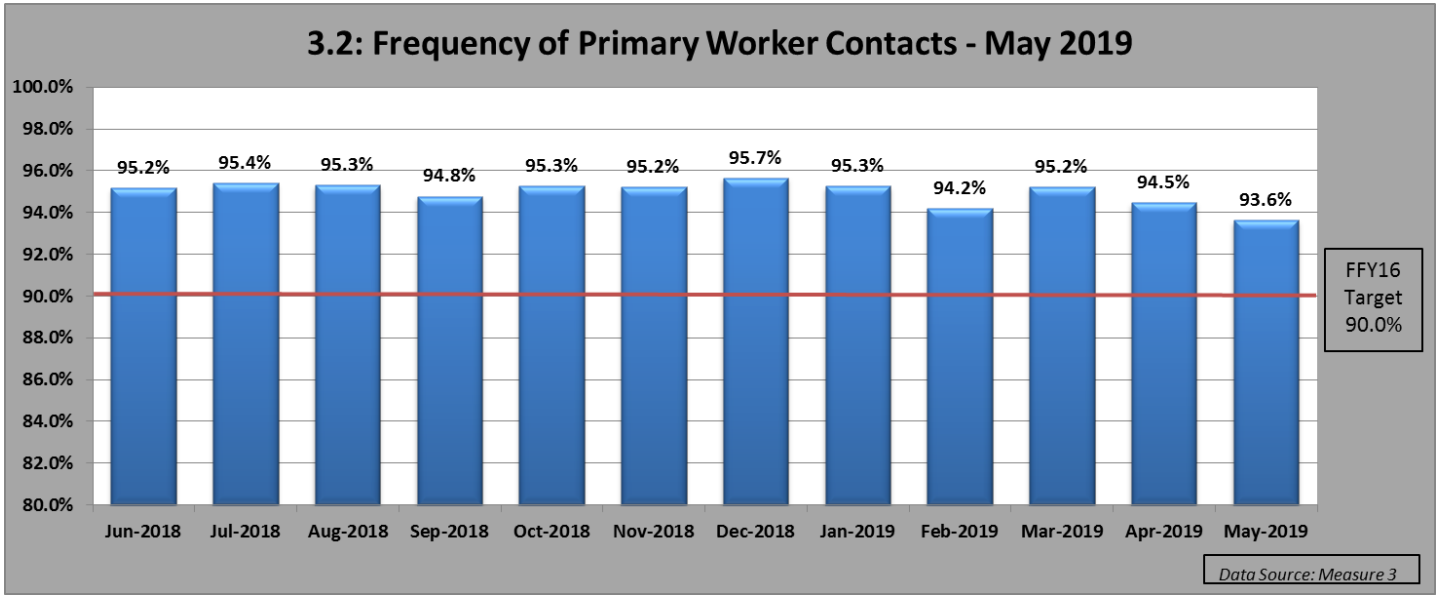
Comments – July 2019: In May 2019, 0 new TFC homes opened for a total of 15 new TFC homes in SFY19. The TFC net gain as of 5/31/19 was -76 homes for SFY19. The Net Gain target for SFY19 is 22 TFC Homes.



	Jun-2018	Jul-2018	Aug-2018	Sep-2018	Oct-2018	Nov-2018	Dec-2018	Jan-2019	Feb-2019	Mar-2019	Apr-2019	May-2019
Contacts Made by Any Worker	7887	7896	7727	7792	7812	7622	7479	7459	7398	7487	7364	7370
Minimum Contacts Required	8079	8066	7897	7980	7945	7793	7635	7619	7613	7629	7569	7577
% Made	97.6%	97.9%	97.8%	97.6%	98.3%	97.8%	98.0%	97.9%	97.2%	98.1%	97.3%	97.3%

Data: The Data reflects the total number of required visits due to children in Out of Home Care and the number of total required visits made for a given month. Only one visit per month is counted even though multiple visits may have been made during the month.

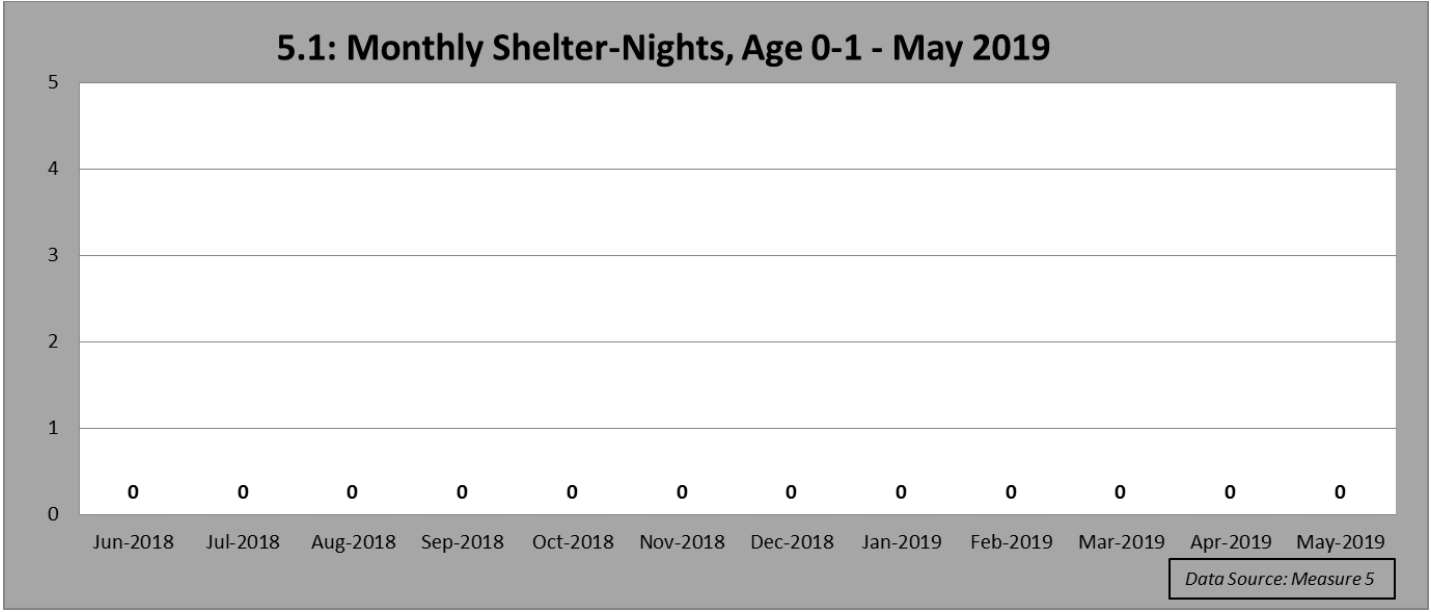
Comments – July 2019: The visitation rate for all worker visits in May 2019 was 97.3%.



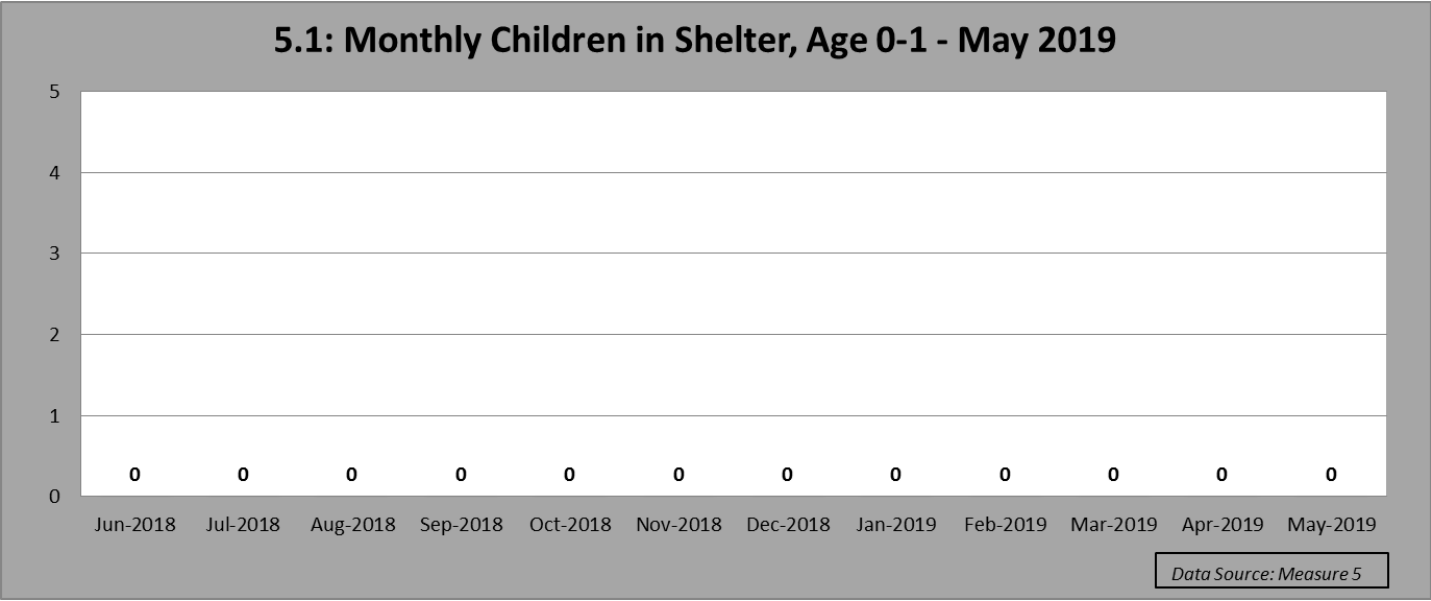
	Jun-2018	Jul-2018	Aug-2018	Sep-2018	Oct-2018	Nov-2018	Dec-2018	Jan-2019	Feb-2019	Mar-2019	Apr-2019	May-2019
Contacts Made by Primary Worker	7435	7460	7286	7326	7334	7189	7060	7028	6948	7029	6925	6868
Minimum Contacts Required	7812	7819	7644	7730	7697	7550	7381	7377	7377	7381	7330	7335
% Made	95.2%	95.4%	95.3%	94.8%	95.3%	95.2%	95.7%	95.3%	94.2%	95.2%	94.5%	93.6%

Data: The Data reflects the total number of required visits due to children in Out of Home Care and the number of total required visits made by the primary assigned worker for a given month. Only one visit per month by the primary worker is counted even though multiple visits may have been made by multiple workers during the month. Beginning in October 2015, the target for FFY16 is 90.0%.

Comments – July 2019: The worker visitation rate for primary workers in May 2019 was 93.6%.



	Jun-2018	Jul-2018	Aug-2018	Sep-2018	Oct-2018	Nov-2018	Dec-2018	Jan-2019	Feb-2019	Mar-2019	Apr-2019	May-2019
# of Nights	0	0	0	0	0	0	0	0	0	0	0	0

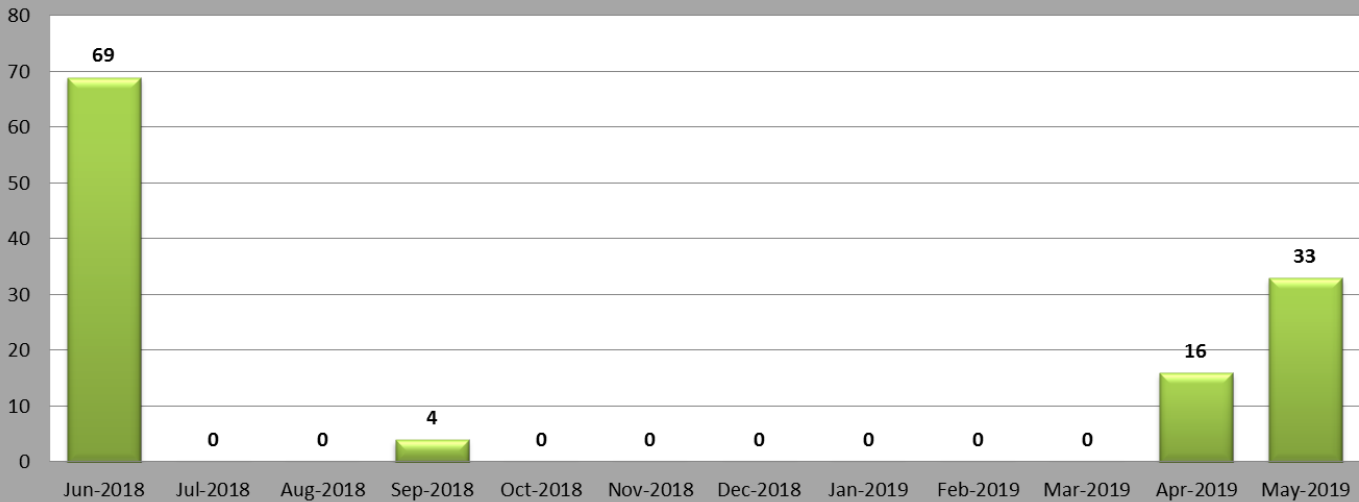


	Jun-2018	Jul-2018	Aug-2018	Sep-2018	Oct-2018	Nov-2018	Dec-2018	Jan-2019	Jan-1900	Jan-1900	Apr-2019	May-2019
# of Children	0	0	0	0	0	0	0	0	0	0	0	0

Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. This Pinnacle Plan Measure was implemented 12/31/12. Automatic exceptions will be made for children in the following circumstances: If the child is part of a sibling set of 4 or more or a child placed with a minor parent who is also in DHS custody.

Comments – July 2019: In May 2019, 0 children age 0-1 year spent a total of 0 nights in the shelter. There were 1,807 children age 0-1 year in Out of Home Care in May 2019 and none of those children spent a night in the shelter (100% of children age 0-1 year). There were 133 children age 0-1 year removed during the month of May and none of the children had a shelter stay (100% of children in care age 0-1 year).

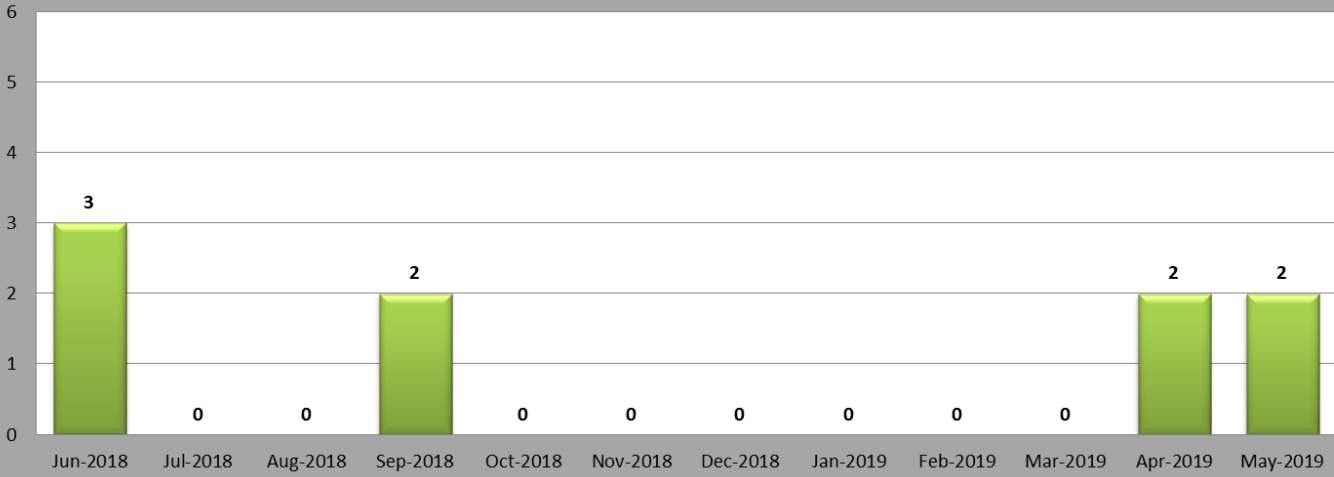
5.2: Monthly Shelter-Nights, Age 2-5 - May 2019



Data Source: Measure 5

	Jun-2018	Jul-2018	Aug-2018	Sep-2018	Oct-2018	Nov-2018	Dec-2018	Jan-2019	Feb-2019	Mar-2019	Apr-2019	May-2019
# of Nights	69	0	0	4	0	0	0	0	0	0	16	33

5.2: Monthly Children in Shelter, Age 2-5 - May 2019



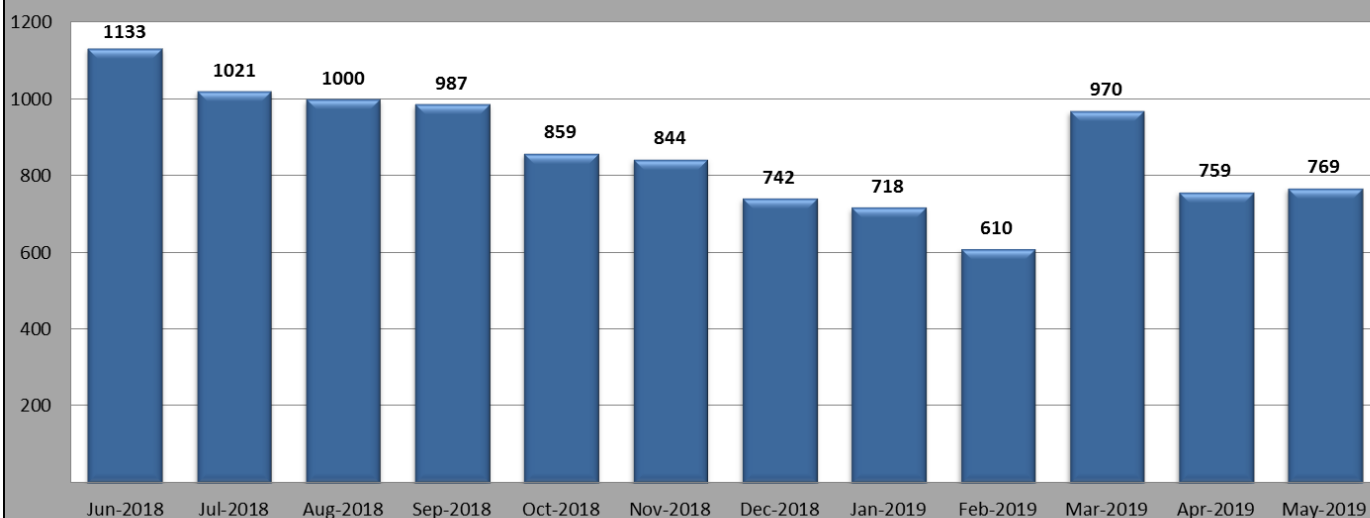
Data Source: Measure 5

	Jun-2018	Jul-2018	Aug-2018	Sep-2018	Oct-2018	Nov-2018	Dec-2018	Jan-2019	Feb-2019	Mar-2019	Apr-2019	May-2019
# of Children	3	0	0	2	0	0	0	0	0	0	2	2

Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. The Pinnacle Plan commitment to stop the use of shelters for children age 2-5 years was implemented on 7/1/13.

Comments – June 2019: In May 2019, 2 children age 2-5 years spent a total of 33 nights in the shelter. There were 2,567 children age 2-5 years in care in May 2019 and 2,565 of those children did not spend a night in the shelter (99.9% of children age 2- 5 years). There were 100 children age 2-5 years removed during the month of May and none of those children had a shelter stay (100% of children in care age 2-5 years).

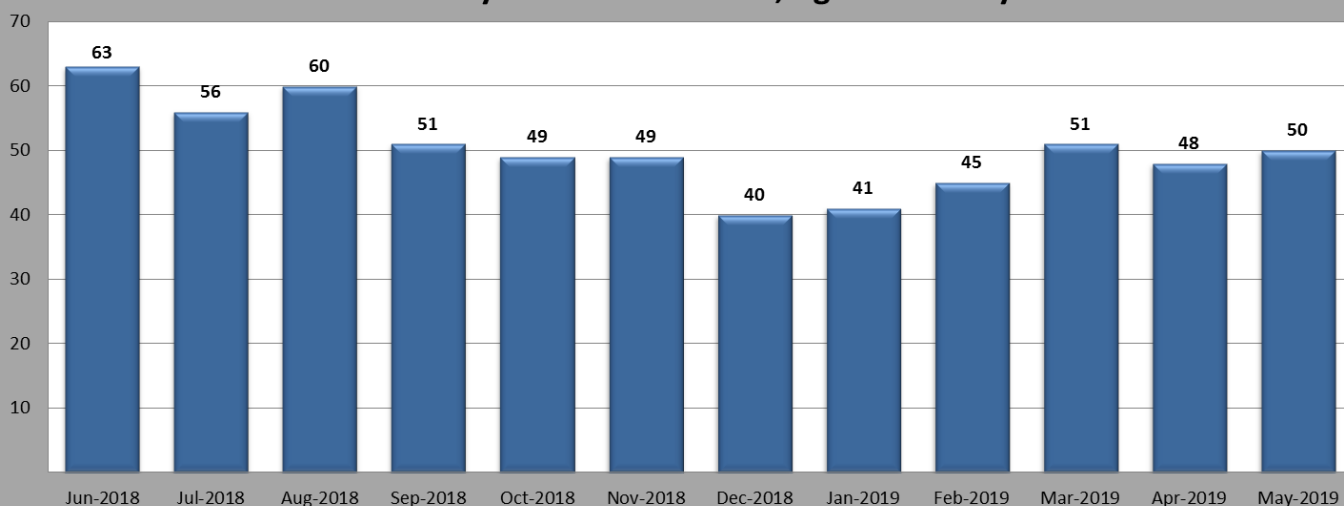
5.3: Monthly Shelter-Nights, Age 6-12 - May 2019



Data Source: Measure 5

	Jun-2018	Jul-2018	Aug-2018	Sep-2018	Oct-2018	Nov-2018	Dec-2018	Jan-2019	Feb-2019	Mar-2019	Apr-2019	May-2019
# of Nights	1133	1021	1000	987	859	844	742	718	610	970	759	769

5.3: Monthly Children in Shelter, Age 6-12 - May 2019



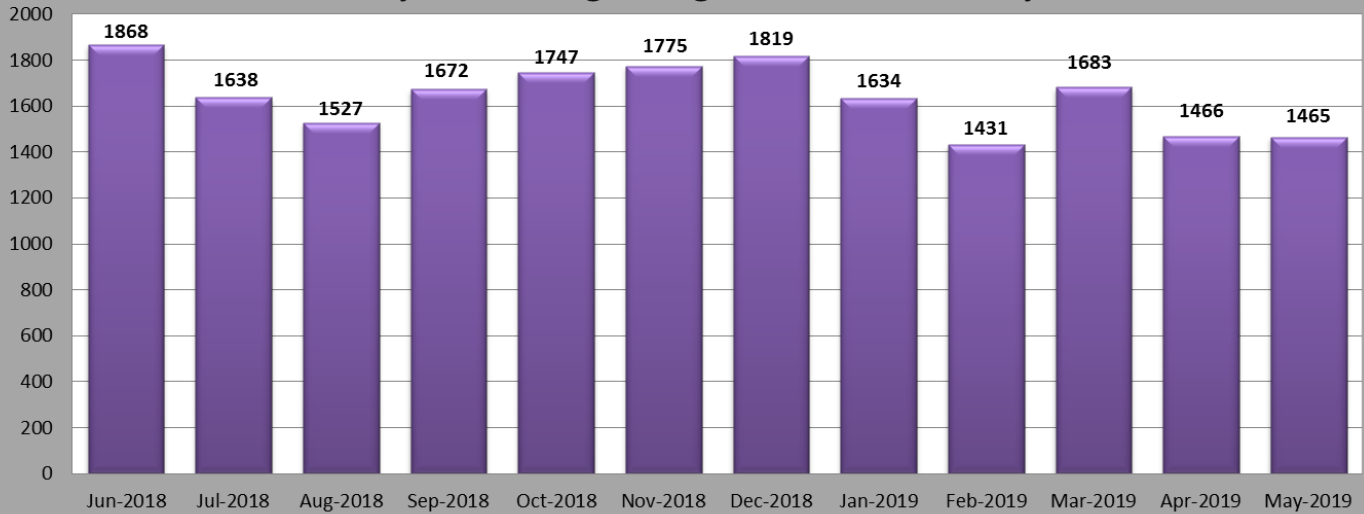
Data Source: Measure 5

	Jun-2018	Jul-2018	Aug-2018	Sep-2018	Oct-2018	Nov-2018	Dec-2018	Jan-2019	Feb-2019	Mar-2019	Apr-2019	May-2019
# of Children	63	56	60	51	49	49	40	41	45	51	48	50

Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. The Pinnacle Plan commitment to stop the use of shelters for children age 6-12 years was fully implemented by 1/1/15.

Comments – July 2019: In May 2019, 50 children age 6-12 years spent a total of 769 nights in the shelter. There were 2,683 children age 6-12 years in care in May 2019 and 2,633 of those did not spend a night in the shelter (98.1% of children age 6-12 years). There were 93 children age 6-12 years removed in May and 85 of those children did not have a shelter stay (91.4% of children in care age 6-12 years).

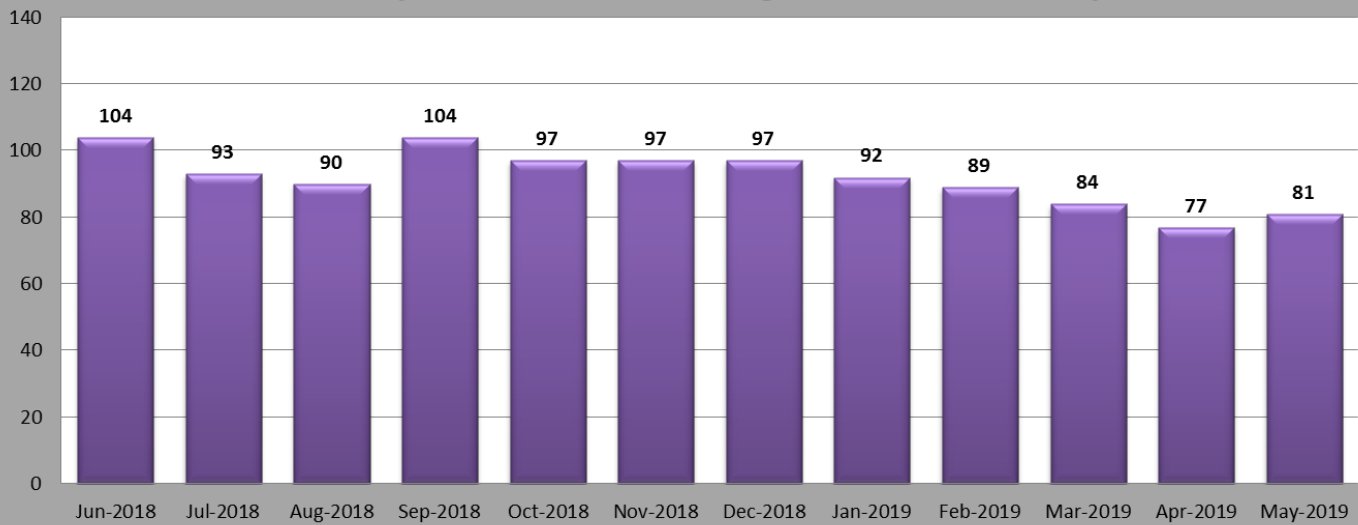
5.4: Monthly Shelter-Nights, Age 13 and older - May 2019



Data Source: Measure 5

	Jun-2018	Jul-2018	Aug-2018	Sep-2018	Oct-2018	Nov-2018	Dec-2018	Jan-2019	Feb-2019	Mar-2019	Apr-2019	May-2019
# of Nights	1868	1638	1527	1672	1747	1775	1819	1634	1431	1683	1466	1465

5.4: Monthly Children in Shelter, Age 13 and older - May 2019

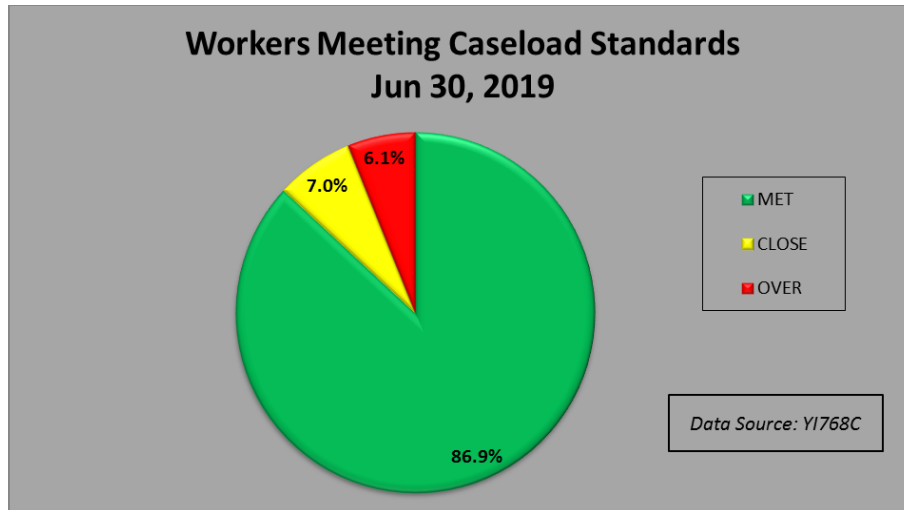


Data Source: Measure 5

	Jun-2018	Jul-2018	Aug-2018	Sep-2018	Oct-2018	Nov-2018	Dec-2018	Jan-2019	Feb-2019	Mar-2019	Apr-2019	May-2019
# of Children	104	93	90	104	97	97	97	92	89	84	77	81

Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next.

Comments – July 2019: In May 2019, 81 children age 13 and older spent a total of 1,465 nights in the shelter. There were 1,213 children age 13-18 years in care in May 2019. Of those, 1,132 children did not spend a night in the shelter (93.3% of children in care age 13-18 years). There were 34 children age 13-18 years removed during the month of May and 27 of these children did not have a shelter stay (79.4% of children in care age 13-18 years).

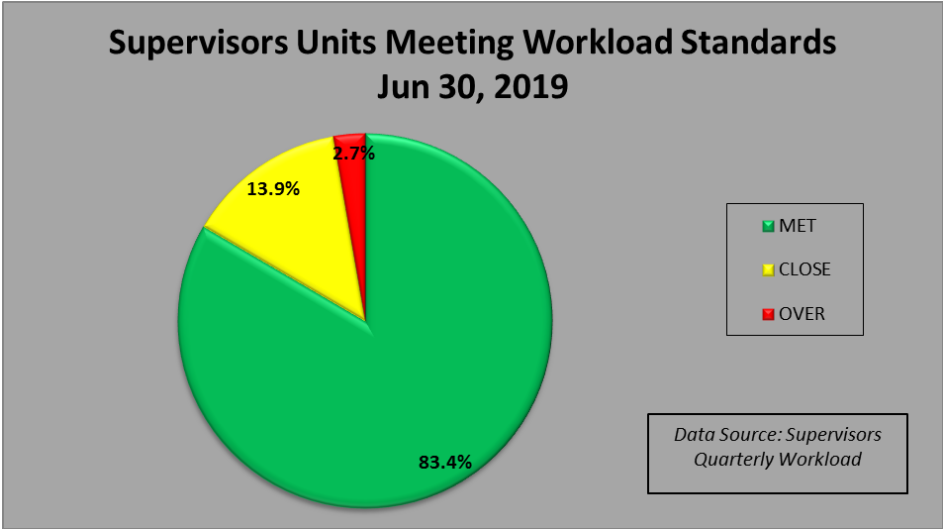


**Quarterly Workload Standards Report
Apr 1, 2019 - Jun 30, 2019**

Worker Type	Worker Days	% Met	% Close	% Over
ADOPTION SPECIALIST	4640	90.3%	6.1%	3.7%
RESOURCE FAMILY SPECIALIST	18413	84.6%	12.6%	2.9%
COMPREHENSIVE	6170	83.5%	15.0%	1.5%
PERMANENCY PLANNING	54239	82.9%	9.1%	8.0%
PREVENTIVE/VOLUNTARY	6696	88.5%	8.6%	3.0%
INVESTIGATION	37063	70.2%	11.6%	18.2%
RECRUITMENT	3350	100.0%	.0%	.0%
ATU	3795	93.8%	5.5%	.8%
STATEWIDE TOTAL	134366	80.9%	10.1%	9.0%

Data: Utilizing the standards set forth in the Pinnacle Plan, each individual type of case is assigned a weight and then the weights are added up in order to determine a worker’s caseload. The consolidated workload tracking process allows Oklahoma to factor in the worker’s “Workload Capacity.” A snapshot is taken every morning at 12:00 am of the workload of all Child Welfare workers. The entire workload of workers with a qualifying assignment to a case (CPS, PP, FCS, Adoption, and Resource) are calculated and compared against the caseload standards. The workload is classified as meeting standards if it is 100% or below a caseload. If the workload is over 100% but less than 120% of a caseload, it is considered to be “over but close”; otherwise the workload is considered to be over the standard. The measure tracks each worker - each day to determine if they meet the standard, and this is called a “worker day”. Work performed by Child Welfare Specialists, is broken into multiple categories. This measure will look specifically at Permanency Planning, Preventive/Voluntary, Investigation, Adoption, Resource Family Specialist, Recruitment, and Adoption Transition Unit Workers. For reporting purposes, the Quarterly totals will be included, as well as a point in time percentage of the number of workers “meeting,” “close,” and “over” workload standards on the last day of the reporting period.

Comments – Jul 2019: As of 6/30/19, using the point in time Y1768C Workload data report, the percentage of Child Welfare Workers meeting the standard is 86.9%, with 7.0% being “Close”, and 6.1% “Over Standard”. Of the 1490 workers, 1295 workers were meeting workload standards, 104 workers were close, and 91 workers were over the standard. For the period of Apr 1, 2019 – Jun 30, 2019, the quarterly data shows that the percentage of Child Welfare Workers “meeting” the standard is 80.9%, with 10.1% being “Close”, and 9.0% “Over Standard.”



Data: This measure looks at Supervisor Units in regards to the worker standard per unit. There are two parts to determine if a supervisor unit meets the standard. First, the measure looks at the number of Child Welfare Workers each supervisor is currently supervising in their unit. The target is for each unit to have a ratio of 5 Child Welfare Workers to 1 Supervisor. If a Unit has a ratio of 5:1 or less, they are considered to meet the standard. Units are “Close” if they are 1-20% over with a ratio of 6:1. All Units with a ratio of 7:1 or over are considered “Over”. Each worker accounts for 0.2% of a supervisor’s workload capacity. Secondly, the measure looks at any of those supervisors who are currently supervising caseload carrying workers and also have primary assignments on their own workload. Because these workload assignments deduct from a supervisor’s capacity to supervise their workers, this additional caseload must be factored into the measurement. If a supervisor has less than two case assignments this will not be calculated into the measurement. For any other assignments on a supervisor’s caseload, these will be calculated at the same weight as a worker’s caseload and then added to the supervisor capacity, which includes the number of workers being supervised. With this combined calculation of the supervisor’s workload capacity, it is then determined how many of these supervisor units are meeting the workload standard. This information is based on KIDS ORG data and HRMD Data and is point in time as of the last date of the reporting period.

Comments – Jul 2019: The total number of Child Welfare Supervisor Units “Meeting the Standard” is 83.4%, with 13.9% being “Close”, and 2.7% “Over Standard”. There are 368 supervisor units with 307 units meeting the standard, 51 units close and 10 units over the standard.

Context Data		
Children in Out of Home Care Population Served May 2019 - 8,270 Children		
Age	# of Children	% of Total
0-1 Years	1807	21.9%
2-5 Years	2567	31.0%
6-12 Years	2683	32.4%
Over 13 Years	1213	14.7%
TOTAL	8270	100.0%
Race	# of Children	% of Total
White	3978	48.1%
African American	758	9.2%
Multi Race	2764	33.4%
Native American	758	9.2%
Pacific Islander / Asian	12	0.1%
TOTAL	8270	100.00%
<i>Hispanic</i>	<i>1533</i>	<i>18.5%</i>
*Note: Hispanic or Latino origin is not counted as a primary race		

