



PINNACLE PLAN MEASURES

MONTHLY SUMMARY REPORT

March 2017

PINNACLE PLAN MEASURES – MONTHLY SUMMARY REPORT – March 2017

The Department of Human Services (DHS) is committed to improving the safety, permanency, and well-being of children served by the child welfare system. Public reporting is critical to ensuring transparency and accountability of the current performance on the measures included in the Pinnacle Plan. The OKDHS Metrics, Baselines, and Targets Agreement -3/7/13 outlines how the outcomes and other indicators are to be measured and reported. Monthly, Quarterly, and Semi-Annual Reports will be made published on the OKDHS Infonet and made available to the public.

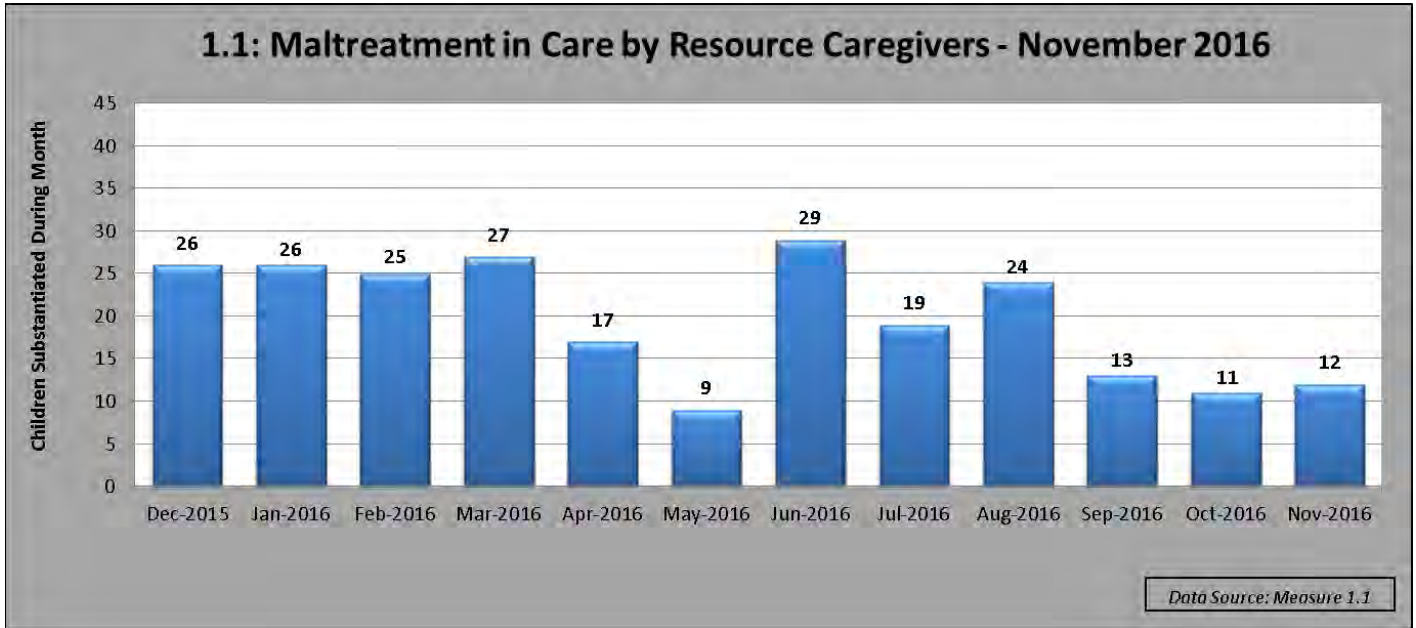
Oklahoma is committed to good faith efforts and positive trending toward the goals outlined in the plan. Each monthly report will include four performance areas, comprised of ten specific metric elements. These are: Foster Care Safety, Counts for New Foster Homes and TFC homes, Worker Contacts, and Shelter Usage. The demographics of children served during the reporting period are included in monthly and semi-annual reports as context data. This information is provided to assist in understanding the population being served by the child welfare system.

Beginning with the August 2014 Monthly Report, there has been a decrease in the lag time to 30 days from the end of the reporting period to the time that the data is reported on Measure 2 – Resource Homes, Measure 3 – Frequency of Worker Contacts, and Measure 5 – Shelter Use. There will continue to be a 90-day lag time on Measure 1 – Foster Care Safety to allow time for the Program Review Process to be completed.

OKDHS was the first state agency to have a federally approved Statewide Automated Child Welfare Information System (KIDS System) and continually strives for high quality data. **The data in this report is subject to change due to ongoing data entry, changes in policy, changes in practice, and changes in definitions, and/or data quality issues that may be discovered through the process.**

If you have questions or feedback regarding the Pinnacle Plan, please email us at dhs.childwelfareplan@okdhs.org

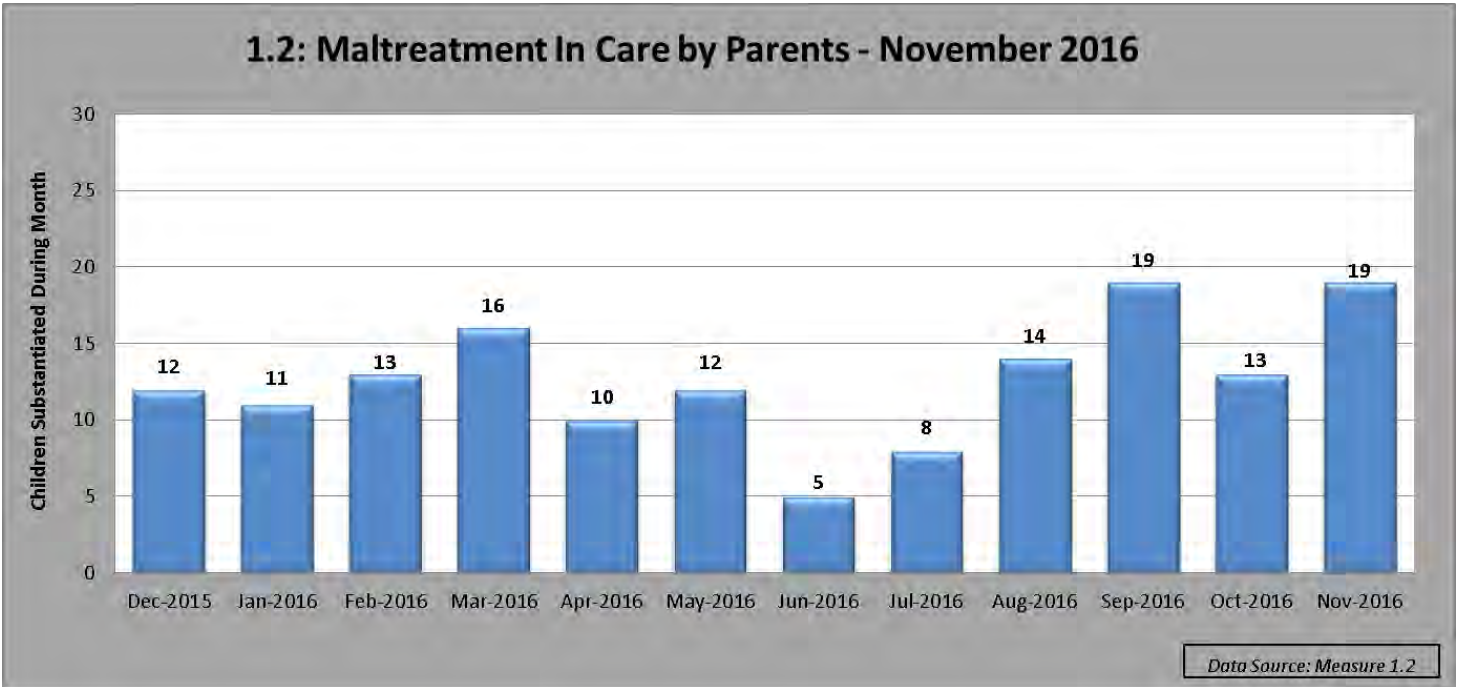
Pinnacle Measure		Pinnacle Plan Measures - Monthly Summary Report - March 2017					
		Name	Description	Period Ending	Monthly Count		
					# of Victims - Oct and Nov		
Foster Care Safety	1.1	Maltreatment in Care by Resource Caregivers	Of all children in foster care during the reporting period, the number of victims of substantiated or indicated maltreatment (abuse and/or neglect) by foster parent or facility staff member.	11/30/2016	11 Children in Oct and 12 Children in Nov		
	1.2	Maltreatment in Care by Parents	Of all children in foster care during the reporting period, the number of victims of substantiated or indicated maltreatment (abuse and/or neglect) by a parent.	11/30/2016	13 Children in Oct and 19 Children in Nov		
					Jan Total	SFY17 Total to Date	
Resource Homes	2.1	New Family Foster Care Homes	Newly approved Foster Homes	1/31/2017	70	539 Foster Homes	
	2.3	New Therapeutic Foster Homes	Newly approved Therapeutic Foster Homes (TFC)	1/31/2017	4	45 TFC Homes	
					Contacts Made	Contacts Required	% Contacts Made
Worker Contacts	3.1	Frequency of Worker Contacts	The percentage of the total minimum number of required monthly face-to-face contacts that took place during the reporting period between case workers and children in foster care for at least 1 calendar month during the reporting period.	1/31/2017	8,785	8,998	97.6%
	3.2	Frequency of Primary Worker Contacts	The percentage of the total minimum number of required monthly face-to-face contacts that took place during the reporting period between primary caseworkers and children in foster care for at least 1 calendar month during the reporting period.	1/31/2017	8,214	8,721	94.2%
					Jan Total	6 Month Total - NIGHTS	
Shelter Use	5.1	Shelter Use Age 0-1 Years	The number of child-nights during the past six months involving children under age 2 years.	1/31/2017	0 Nights 0 Children	0 Nights	
	5.2	Shelter Use Age 2-5 Years	The number of child-nights during the past six months involving children age 2 years to 5 years.	1/31/2017	12 Night 1 Child	19 Nights	
	5.3	Shelter Use Age 6-12 Years	The number of child-nights during the past six months involving children age 6 years to 12 years.	1/31/2017	694 Nights 31 Children	4925 Nights	
	5.4	Shelter Use Age 13 and Over	The number of child-nights during the past six months involving children age 13 years or older.	1/31/2017	228 Nights 132 Children	11,937 Nights	
Caseloads	7.1	Worker Caseloads	The percentage of all Child Welfare Workers that meet caseload standards, are close to meeting workload standards, and are over workload standards.	Quarterly Report: 10/1/2016 - 12/31/2016	% of Workers that Meet Standard	1-20% Above Standard	>20% Above Standard
			77.2%		10.4%	12.4%	
			The percentage of all Child Welfare Workers that meet caseload standards, are close to meeting workload standards, and are over workload standards.		% of Supervisors that Meet Standard	1-20% Above Standard	>20% Above Standard
			Supervisor Ratios - Statewide the number of Child Welfare Workers in respect to the number of supervisors.		85.2%	12.2%	2.6%
Context Data		Demographical Information on Children In Care, including age and race		NOTE:** This is not a Pinnacle Plan Measure. Demographical Data Only			



	Dec-2015	Jan-2016	Feb-2016	Mar-2016	Apr-2016	May-2016	Jun-2016	Jul-2016	Aug-2016	Sep-2016	Oct-2016	Nov-2016
# of Substantiations	26	26	25	27	17	9	29	19	24	13	11	12

Data: The Maltreatment in Care Measure by Resource Caregiver incorporates a 90-day delay from the time the investigation is complete to the report date. This delay allows for further review which may result in changes in the findings. All substantiations on children in Out of Home Care will go through an automatic Program Review. The data reported reflects substantiations in the month that the investigation was completed and not necessarily in the month that the abuse or neglect occurred. This measure includes all children placed in traditional foster care homes, kinship homes (relative or non-relative), therapeutic foster care homes, group homes, shelters, and residential facilities. This measure also includes children substantiated of maltreatment by the Office of Client Advocacy while placed in institutional settings. Every time a child is a substantiated as a victim, that child will be counted in the monthly reporting. Children who are victimized more than once will be counted in each month their victimization is substantiated. Note: This is different from the federal metric, which counts each child only once, even if a child is victimized more than once in the course of a year.

Comments – March 2017: For the month of October 2016 there were a total of 11 substantiations of Maltreatment while in Out of Home Care. These victims were reported in 8 separate referrals for children in foster care and 2 referrals to OCA. Of the 9 children placed in foster care, 4 children were placed in a CW Foster Care-Supported Home, 2 children were placed in a CW Kinship Relative Home, 2 children were placed in a CW Kinship Non-Relative Home, and 1 was placed in a Tribal Approved Kinship Relative Foster Home. Of the 2 OCA victims, 1 child was placed in a OKDHS Shelter and 1 children was placed in a Psychiatric Residential Treatment Center. For the month of November 2016 there were a total of 12 substantiations of Maltreatment while in Out of Home Care. These victims were reported in 4 separate referrals for children in foster care and 4 referrals to OCA. Of the 7 children placed in foster care, 1 child was placed in a CW Foster Care Home, 5 children were placed in a CW Kinship Relative Home, and 1 child was placed in a Tribal Approved Foster Home. Of the 5 OCA victims, 4 children were placed in a level E Residential Resource Facility, and 1 child was placed in a Psychiatric Residential Treatment Center.

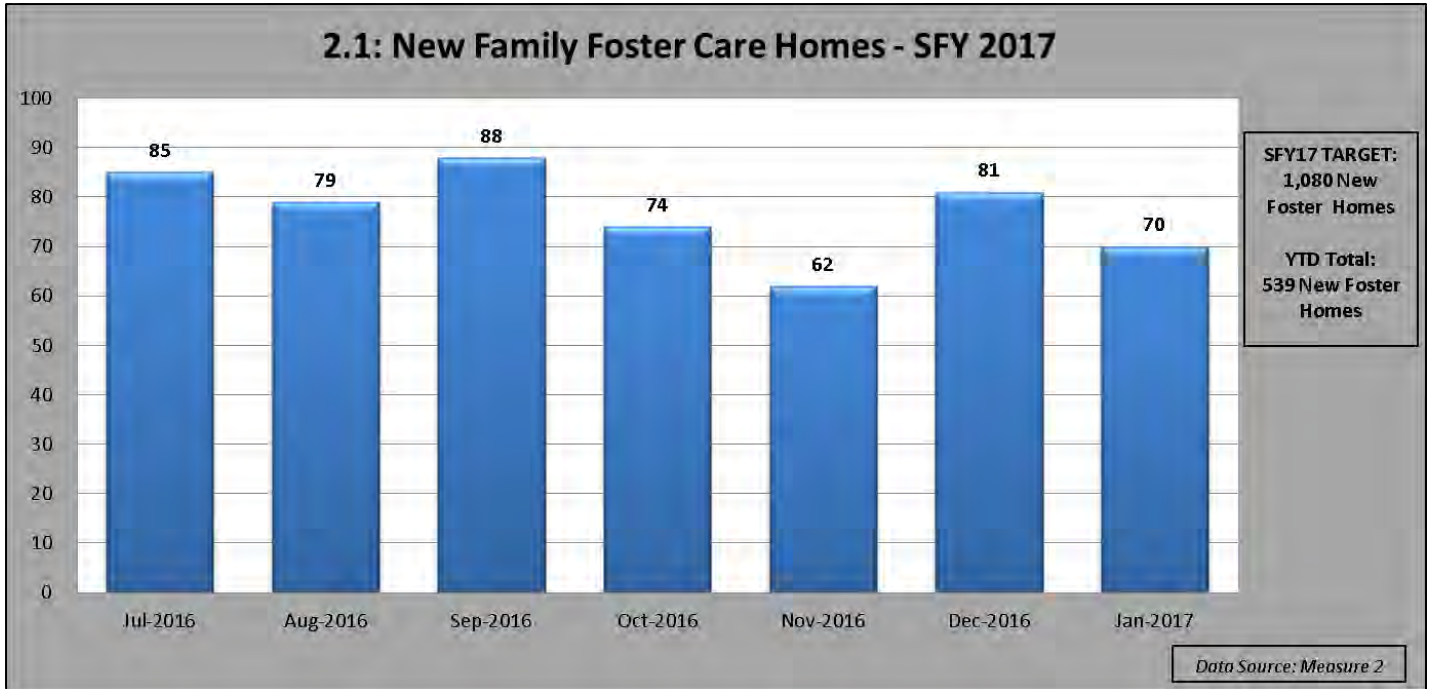


	Dec-2015	Jan-2016	Feb-2016	Mar-2016	Apr-2016	May-2016	Jun-2016	Jul-2016	Aug-2016	Sep-2016	Oct-2016	Nov-2016
# of Substantiations	12	11	13	16	10	12	5	8	14	19	13	19

Data: The Maltreatment in Care by Parents measure incorporates a 90-day delay from the time the investigation is complete to the report date. This delay allows for further review which may result in changes in the findings. The data reflects substantiations in the month that the investigation was completed and not necessarily in the month that the abuse or neglect occurred.

Beginning with the November 2013 report, every time a child is a victim, that child will be counted. Children who are victimized more than once will be counted in each month their victimization is substantiated. Note: This is different from the federal metric, which counts each child only once, even if a child is victimized more than once in the course of a year. Also, children who are disclosing abuse that occurred prior to coming into DHS custody will not be included in the count of monthly victims.

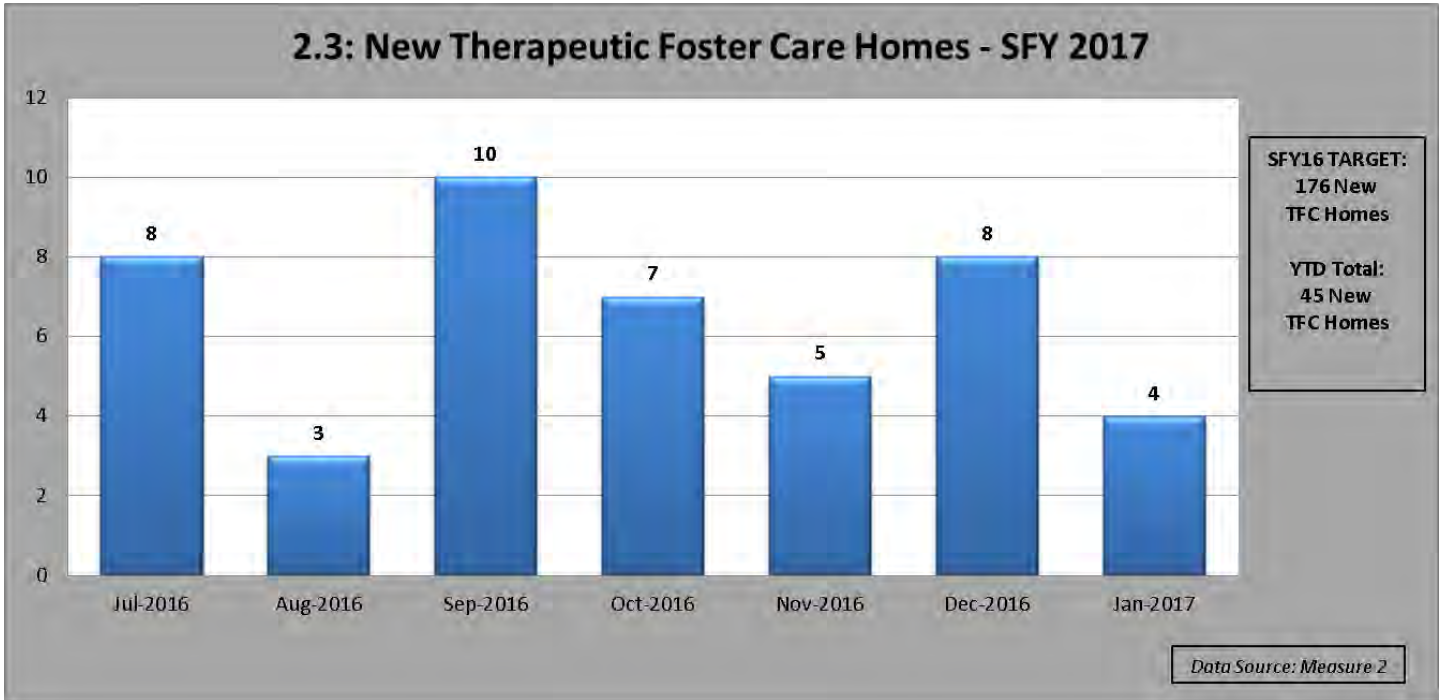
Comments - March 2017: For the month of October 2016, there were 13 substantiations of abuse by parents of children in out of home care and these 13 victims were reported in 7 separate referrals. Of these 13 victims, 11 were placed in Trial Reunification and 2 child was placed in CW Foster Family Care Home. For the month of November 2016, there were 19 substantiations of abuse by parents of children in out of home care and these 19 victims were reported in 11 separate referrals. Of these 19 victims, 18 were placed in Trial Reunification and 1 child was placed in CW Foster Family Care Home.



	Jul-2016	Aug-2016	Sep-2016	Oct-2016	Nov-2016	Dec-2016	Jan-2017	Feb-2017	Mar-2017	Apr-2017	May-2017	Jun-2017	Total
# of New FFC Homes	85	79	88	74	62	81	70						539

Data: Total Count of New Foster Homes includes all Foster Family Homes and Supported Foster Homes by month that they were opened using the agreed upon criteria. (This does not include Kinship or Tribal Homes.) The target for SFY17 is 1080 new foster homes.

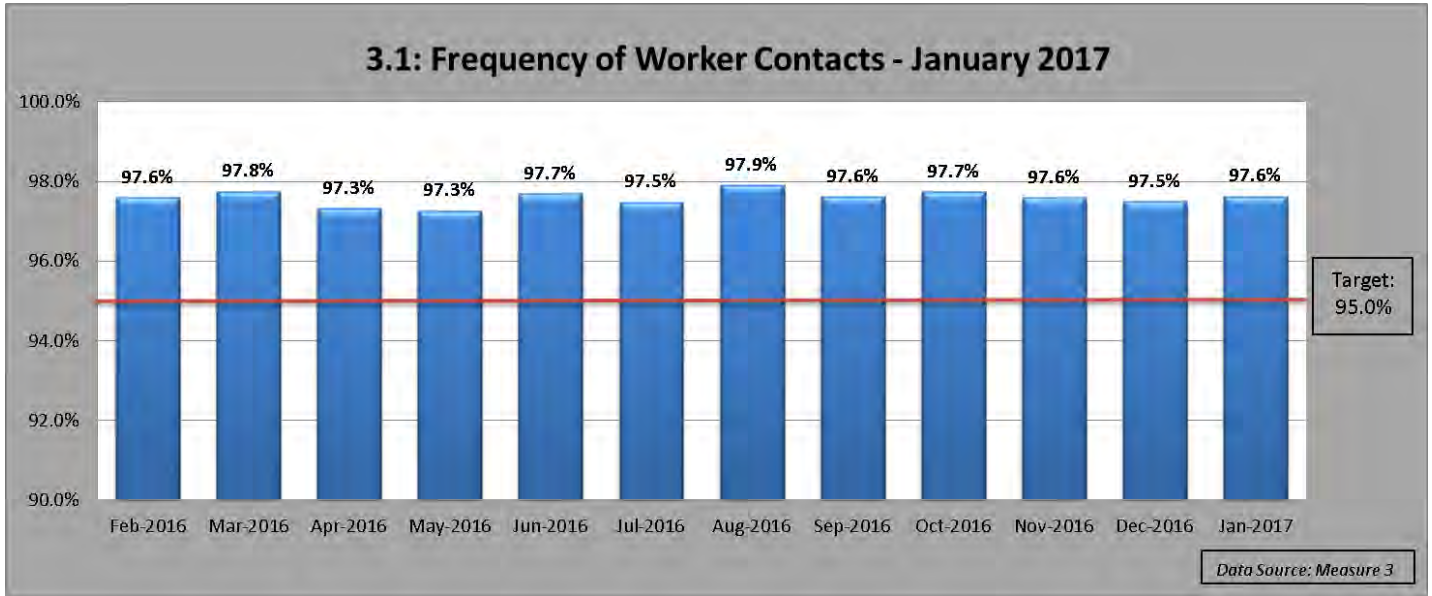
Comments – March 2017: In January 2017, there were 70 foster homes opened that met the Pinnacle Plan criteria to be counted as new at the time of reporting. As of 1/31/17, there were a total of 539 new homes for SFY17. The Foster Family Care net gain as of 2/1/17 was -3 homes. The Net gain target for SFY17 is 325 homes.



	Jul-2016	Aug-2016	Sep-2016	Oct-2016	Nov-2016	Dec-2016	Jan-2017	Feb-2017	Mar-2017	Apr-2017	May-2017	Jun-2017	Total
# of New TFC Homes	8	3	10	7	5	8	4	0	0	0	0	0	45

Data: Total Count of New Therapeutic Foster Homes includes all new TFC Homes, by month that they were opened using the agreed upon criteria. The target for new TFC Homes in SFY17 is 176 new TFC homes.

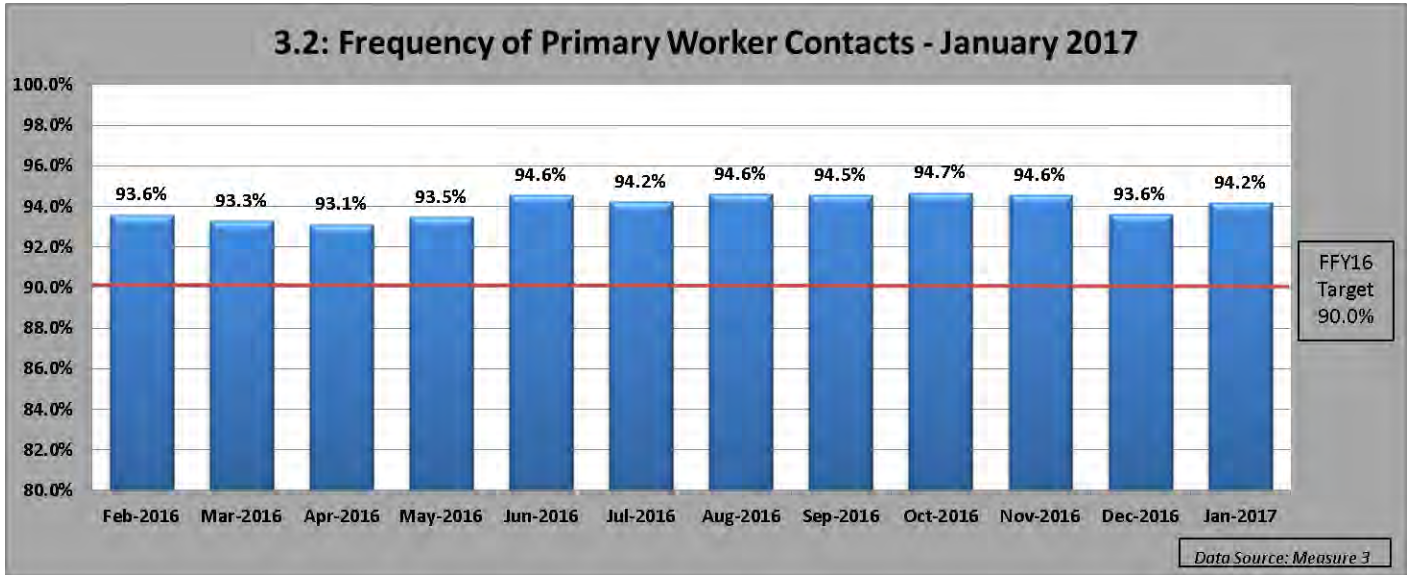
Comments – March 2017: In January 2017, there were a total of 4 new TFC homes opened for a total of 45 new TFC homes in SFY17. The TFC net gain as of 2/1/17 was -37 homes for SFY17. The Net Gain target for SFY17 is 55 TFC homes.



	Feb-2016	Mar-2016	Apr-2016	May-2016	Jun-2016	Jul-2016	Aug-2016	Sep-2016	Oct-2016	Nov-2016	Dec-2016	Jan-2017
Contacts Made by Any Worker	9610	9658	9577	9577	9340	9241	9068	9086	9127	9010	8794	8785
Minimum Contacts Required	9846	9880	9840	9846	9561	9479	9261	9308	9338	9232	9020	8998
% Made	97.6%	97.8%	97.3%	97.3%	97.7%	97.5%	97.9%	97.6%	97.7%	97.6%	97.5%	97.6%

Data: The Data reflects the total number of required visits due to children in Out of Home Care and the number of total required visits made for a given month. Only one visit per month is counted even though multiple visits may have been made during the month.

Comments – March 2017: The visitation rate for all worker visits in January 2017 was 97.6%.

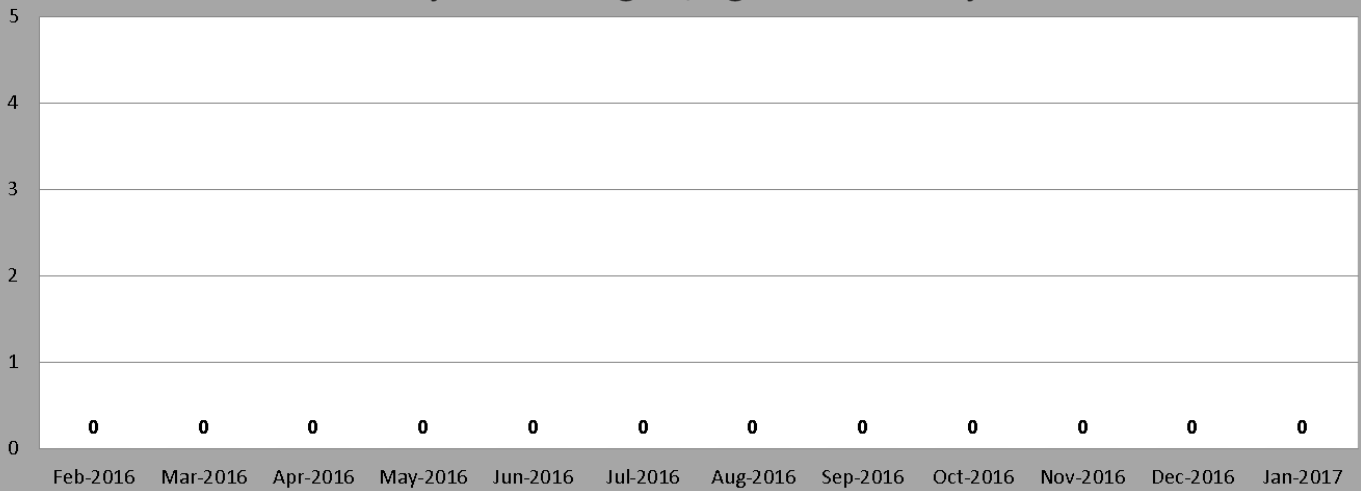


	Feb-2016	Mar-2016	Apr-2016	May-2016	Jun-2016	Jul-2016	Aug-2016	Sep-2016	Oct-2016	Nov-2016	Dec-2016	Jan-2017
Contacts Made by Primary Worker	8882	8897	8853	8886	8733	8644	8485	8531	8582	8473	8174	8214
Minimum Contacts Required	9490	9539	9508	9505	9235	9174	8969	9023	9064	8960	8732	8721
% Made	93.6%	93.3%	93.1%	93.5%	94.6%	94.2%	94.6%	94.5%	94.7%	94.6%	93.6%	94.2%

Data: The Data reflects the total number of required visits due to children in Out of Home Care and the number of total required visits made by the primary assigned worker for a given month. Only one visit per month by the primary worker is counted even though multiple visits may have been made by multiple workers during the month. Beginning in October 2015, the target for FFY16 is 90.0%.

Comments – March 2017: The worker visitation rate for primary workers in January 2017 was 94.2%.

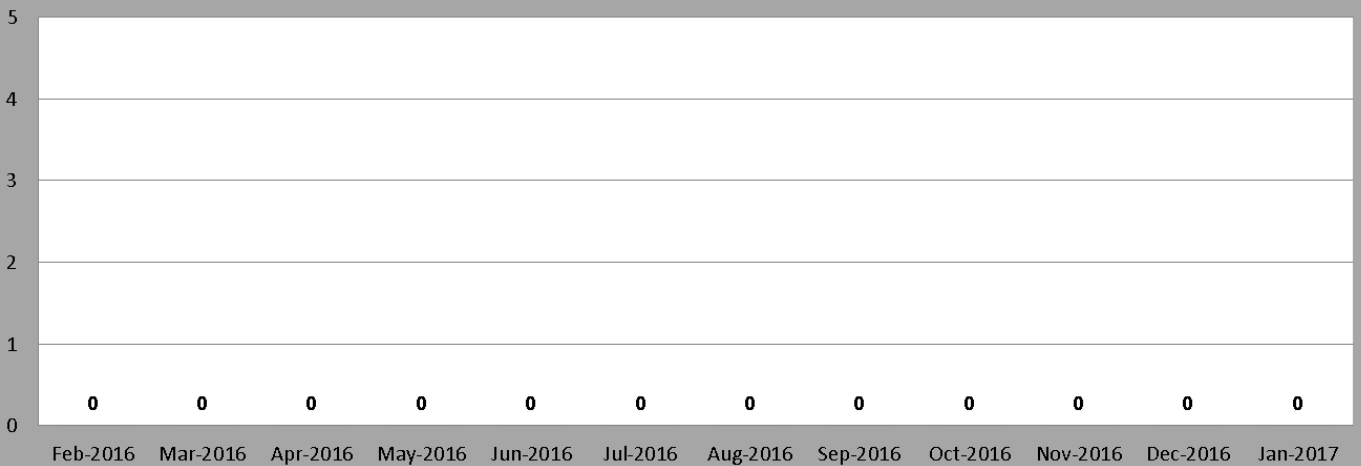
5.1: Monthly Shelter-Nights, Age 0-1 - January 2017



Data Source: Measure 5

	Feb-2016	Mar-2016	Apr-2016	May-2016	Jun-2016	Jul-2016	Aug-2016	Sep-2016	Oct-2016	Nov-2016	Dec-2016	Jan-2017
# of Nights	0	0	0	0	0	0	0	0	0	0	0	0

5.1: Monthly Children in Shelter, Age 0-1 - January 2017



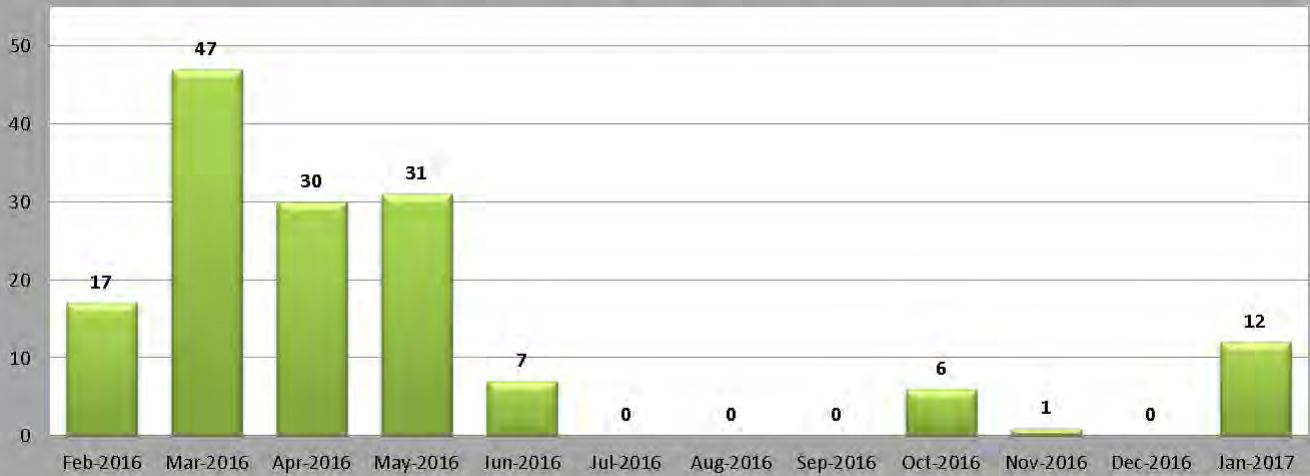
Data Source: Measure 5

	Feb-2016	Mar-2016	Apr-2016	May-2016	Jun-2016	Jul-2016	Aug-2016	Sep-2016	Oct-2016	Nov-2016	Dec-2016	Jan-2017
# of Children	0	0	0	0	0	0	0	0	0	0	0	0

Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. This Pinnacle Plan Measure was implemented 12/31/12.

Comments - March 2017: In January 2017, 0 children age 0-1 year spent a total of 0 nights in the shelter. There were 1,919 children under the age of 2 in Out of Home Care in January 2017 and there were 154 children age 0-1 year removed during the month of January and 100% of those children did not have a shelter stay during the month of January.

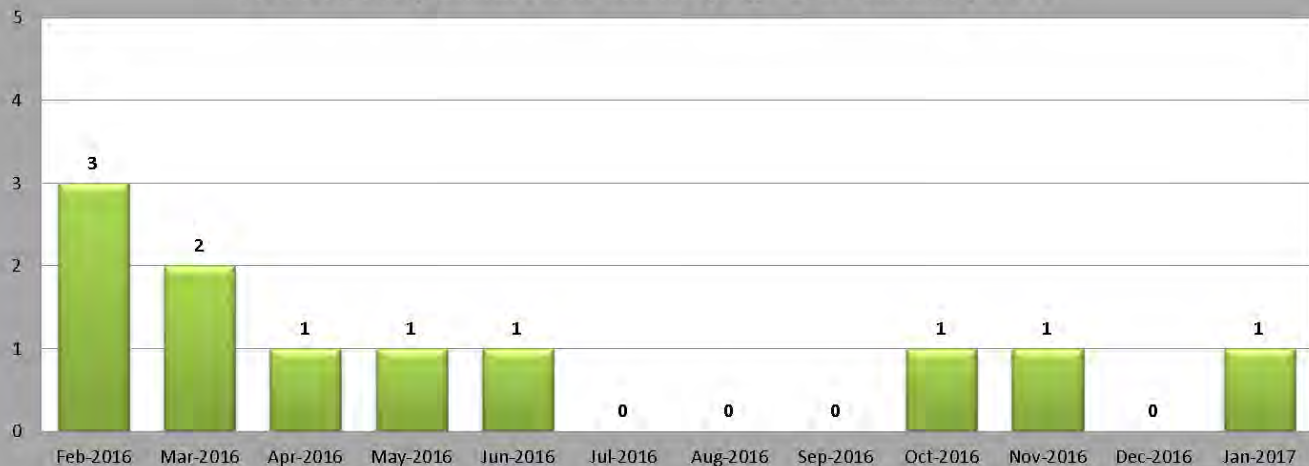
5.2: Monthly Shelter-Nights, Age 2-5 - January 2017



Data Source: Measure 5

	Feb-2016	Mar-2016	Apr-2016	May-2016	Jun-2016	Jul-2016	Aug-2016	Sep-2016	Oct-2016	Nov-2016	Dec-2016	Jan-2017
# of Nights	17	47	30	31	7	0	0	0	6	1	0	12

5.2: Monthly Children in Shelter, Age 2-5 - January 2017

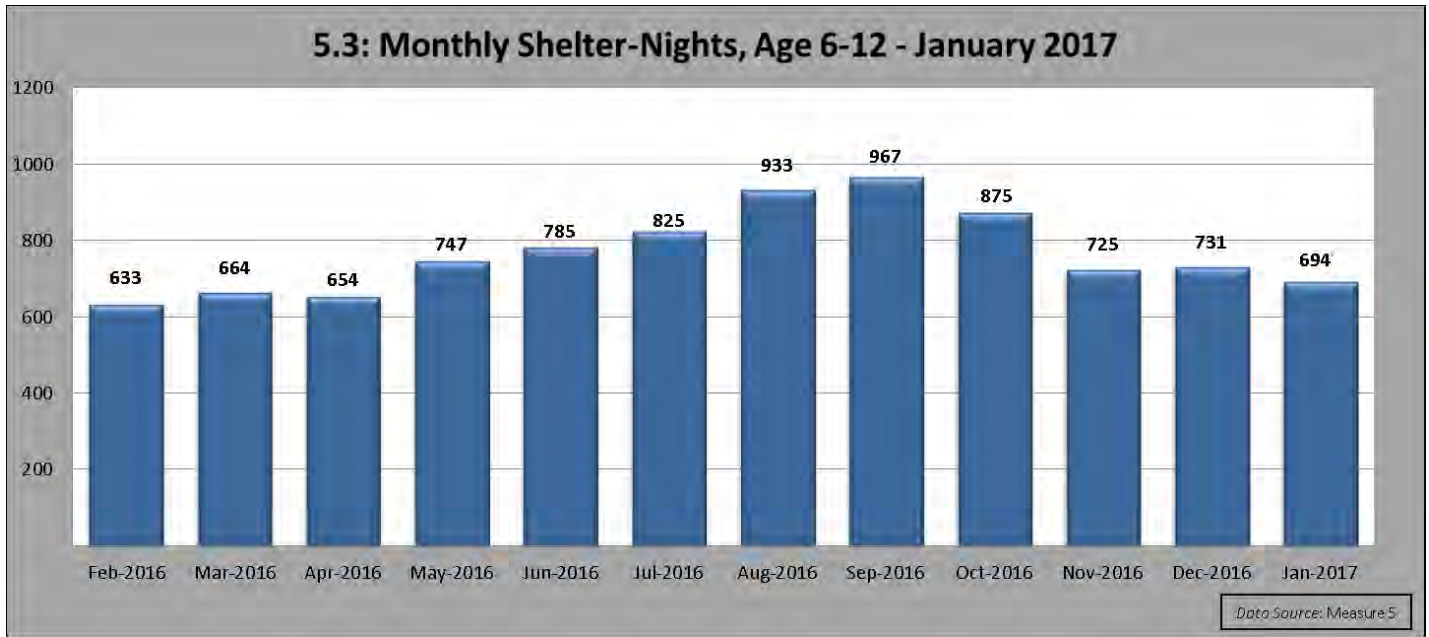


Data Source: Measure 5

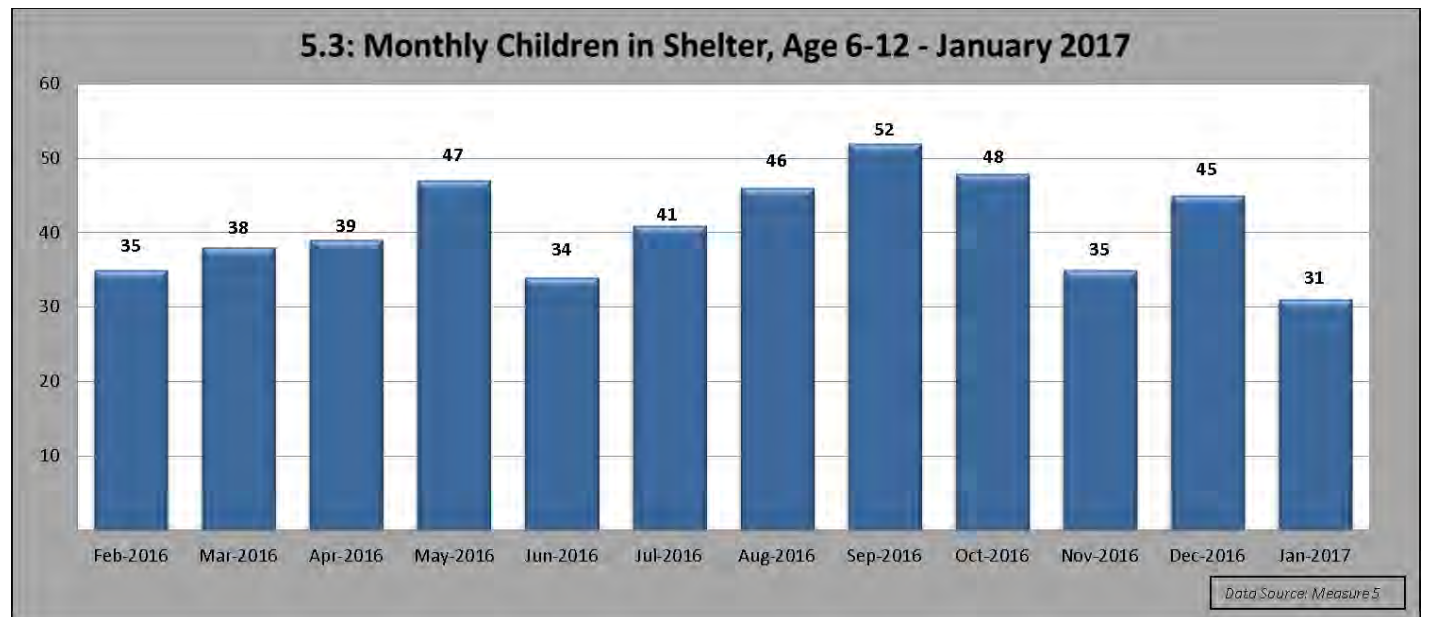
	Feb-2016	Mar-2016	Apr-2016	May-2016	Jun-2016	Jul-2016	Aug-2016	Sep-2016	Oct-2016	Nov-2016	Dec-2016	Jan-2017
# of Children	3	2	1	1	1	0	0	0	1	1	0	1

Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. The Pinnacle Plan commitment to stop the use of shelters for children age 2-5 years was implemented on 7/1/13.

Comments – March 2017: In January 2017, 1 child age 2-5 years spent a total of 12 night in the shelter. There were 2,948 children age 2-5 years in care in January 2017 and 2,947 of those did not spend a night in the shelter (99.9% of children age 2-5 years). There were 114 children age 2-5 years removed in January and 113 of those children did not have a shelter stay (99.1% of children removed in January age 2-5 years).



	Feb-2016	Mar-2016	Apr-2016	May-2016	Jun-2016	Jul-2016	Aug-2016	Sep-2016	Oct-2016	Nov-2016	Dec-2016	Jan-2017
# of Nights	633	664	654	747	785	825	933	967	875	725	731	694

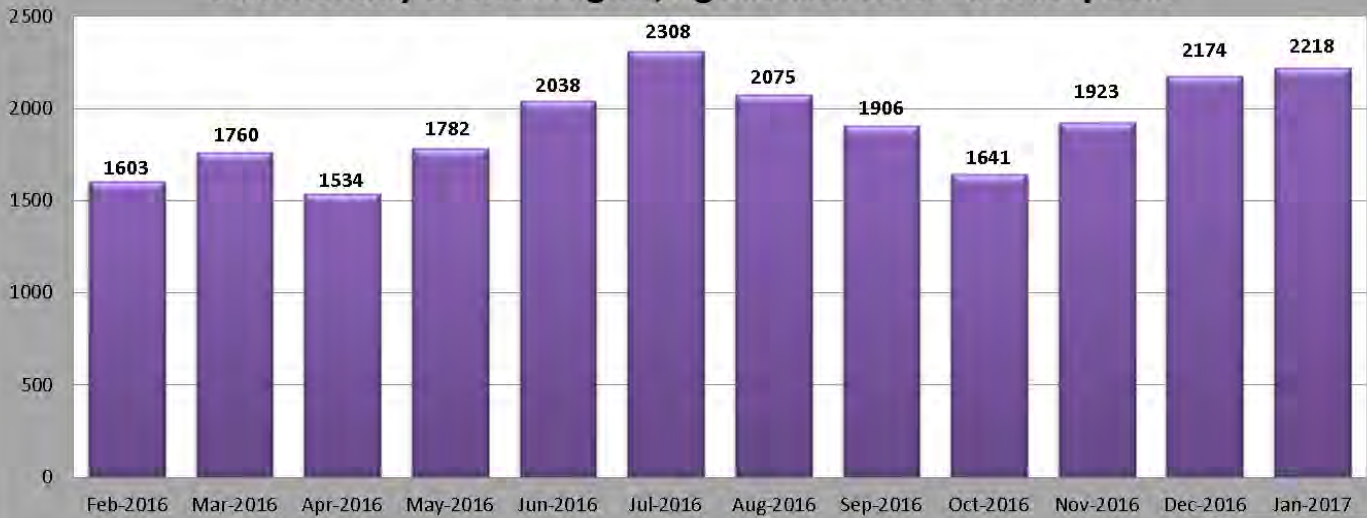


	Feb-2016	Mar-2016	Apr-2016	May-2016	Jun-2016	Jul-2016	Aug-2016	Sep-2016	Oct-2016	Nov-2016	Dec-2016	Jan-2017
# of Children	35	38	39	47	34	41	46	52	48	35	45	31

Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. The Pinnacle Plan commitment to stop the use of shelters for children age 6-12 years was fully implemented by 1/1/15.

Comments – March 2017: In January 2017, 31 children age 6-12 years spent a total of 694 nights in the shelter. There were 3,404 children age 6-12 years in care in January 2017 and 3,373 of those did not spend a night in the shelter (99.1% of children age 6-12 years). There were 103 children age 6-12 years removed in January and 101 of those children did not have a shelter stay (98.1% of children in care age 6-12 years).

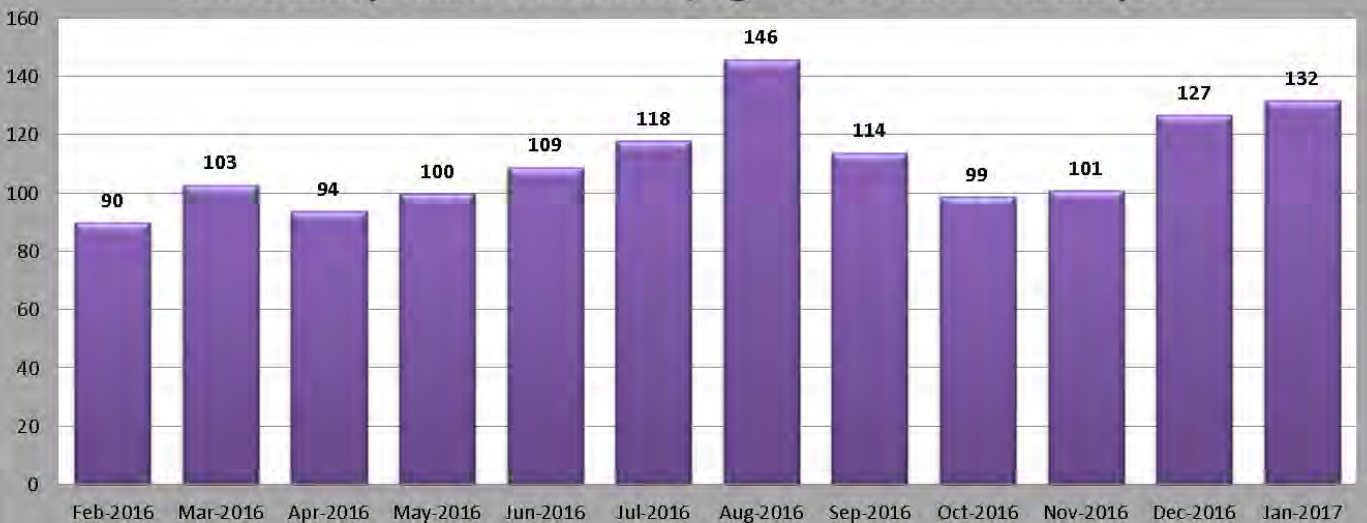
5.4: Monthly Shelter-Nights, Age 13 and older - January 2017



Data Source: Measure 5

	Feb-2016	Mar-2016	Apr-2016	May-2016	Jun-2016	Jul-2016	Aug-2016	Sep-2016	Oct-2016	Nov-2016	Dec-2016	Jan-2017
# of Nights	1603	1760	1534	1782	2038	2308	2075	1906	1641	1923	2174	2218

5.4: Monthly Children in Shelter, Age 13 and older - January 2017

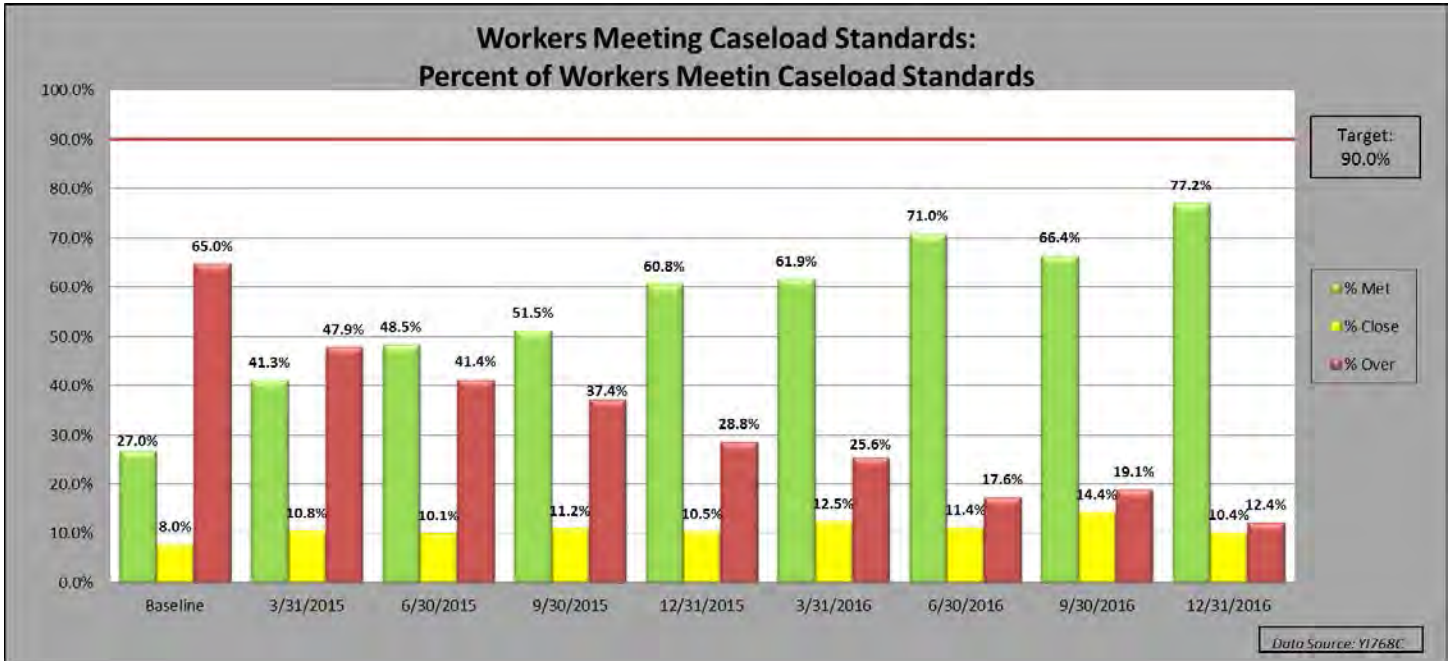


Data Source: Measure 5

	Feb-2016	Mar-2016	Apr-2016	May-2016	Jun-2016	Jul-2016	Aug-2016	Sep-2016	Oct-2016	Nov-2016	Dec-2016	Jan-2017
# of Children	90	103	94	100	109	118	146	114	99	101	127	132

Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next.

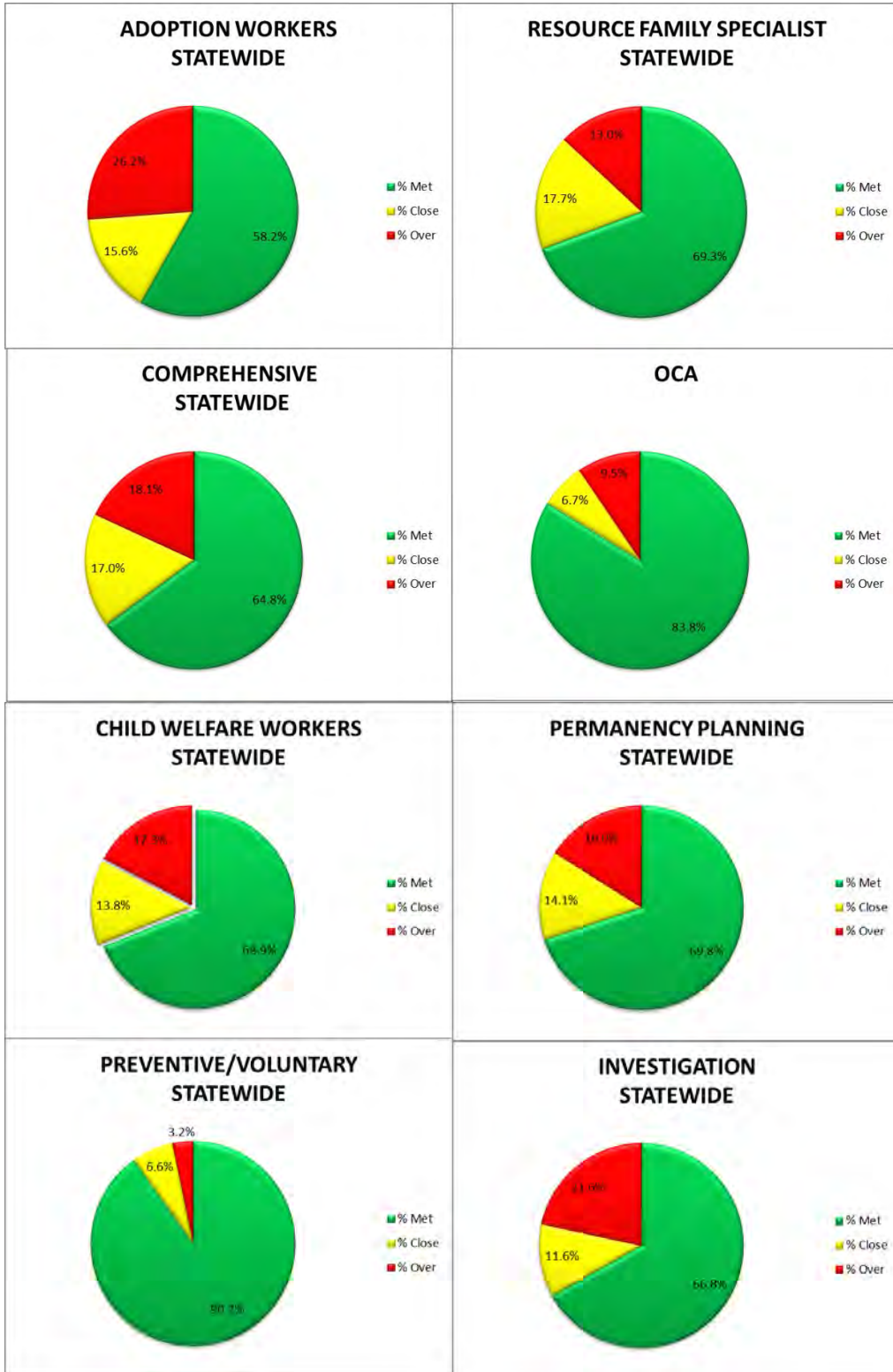
Comments - March 2017: In January 2017, 132 children age 13 and older spent a total of 2,218 nights in the shelter. There were 1,501 children age 13-18 years in care in January 2017. Of those, 1,369 children did not spend a night in the shelter (91.2% of children in care age 13-18 years). There were 41 children age 13-18 years removed during the month of January and 27 of these children did not have a shelter stay (65.9% of children in care age 13-18 years).



Data: The above chart represents a one day snapshot of the quarterly workload data during the quarter using the Y1768C Workload Report.

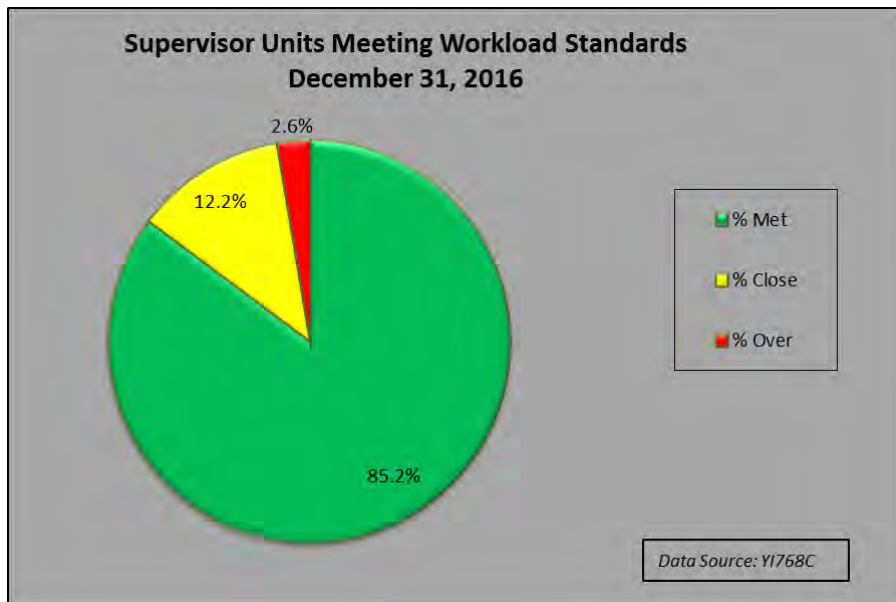
Comments – March 2017: As of 1/3/17, using the point in time Y1768C Workload data report, the percentage of Child Welfare Workers meeting the standard is 77.2%, with 10.4% being “Close”, and 12.4% “Over Standard”. Of the 1651 workers, 1274 workers were meeting workload standards, 171 workers were close, and 206 workers were over the standard.

Workers Meeting Workload Standards Sept 1, 2016 - Dec 31, 2016				
Worker Type	Worker Days	% Met	% Close	% Over
ADOPTION SPECIALIST	8209	58.2%	15.6%	26.2%
RESOURCE FAMILY SPECIALIST	15660	69.3%	17.7%	13.0%
COMPREHENSIVE	13324	64.8%	17.0%	18.1%
PERMANENCY PLANNING	64539	69.8%	14.1%	16.0%
PREVENTIVE/VOLUNTARY	7294	90.2%	6.6%	3.2%
INVESTIGATION	39252	66.8%	11.6%	21.6%
CLIENT ADVOCACY	641	83.8%	6.7%	9.5%
STATEWIDE TOTAL	148919	68.9%	13.8%	17.3%



Data: Utilizing the standards set forth in the Pinnacle Plan, each individual type of case is assigned a weight and then the weights are added up in order to determine a worker’s caseload. The consolidated workload tracking process allows Oklahoma to factor in the worker’s “Workload Capacity.” The charts represent the consolidated workload tracking process. A snapshot is taken every morning at 12:00 am of the workload of all Child Welfare workers. The entire workload of workers with a qualifying assignment to a case (CPS, PP, FCS, Adoption, and Resource) are calculated and compared against the caseload standards. The workload is classified as meeting standards if it is 100% or below a caseload. If the workload is over 100% but less than 120% of a caseload, it is considered to be “over but close”; otherwise the workload is considered to be over the standard. The measure tracks each worker - each day to determine if they meet the standard, and this is called a “worker day”. Work performed by Child Welfare Specialists, is broken into multiple categories. This measure will look specifically at all Child Welfare Workers (Total), Permanency Planning, Preventive/Voluntary, Investigation, Adoption, Bridge, and Comprehensive Workers. The data on Supervisors meeting unit ratio standards is still pending.

Comments – March 2017: For the period of October 1, 2016 – December 31, 2016, the quarterly data shows that the percentage of Child Welfare Workers “meeting” the standard is 68.9%, with 13.8% being “Close”, and 17.3% “Over Standard.”



Data: This measure looks at Supervisor Units in regards to the worker standard per unit. There are two parts to determine if a supervisor unit meets the standard. First, the measure looks at the number of Child Welfare Workers each supervisor is currently supervising in their unit. The target is for each unit to have a ratio of 5 Child Welfare Workers to 1 Supervisor. If a Unit has a ratio of 5:1 or less, they are considered to meet the standard. Units are “Close” if they are 1-20% over with a ratio of 6:1. All Units with a ratio of 7:1 or over are considered “Over”. Each worker accounts for 0.2% of a supervisor’s workload capacity. Secondly, the measure looks at any of those supervisors who are currently supervising caseload carrying workers and also have primary assignments on their own workload. Because these workload assignments deduct from a supervisor’s capacity to supervise their workers, this additional caseload must be factored into the measurement. If a supervisor has less than two case assignments this will not be calculated into the measurement. For any other assignments on a supervisor’s caseload, these will be calculated at the same weight as a worker’s caseload and then added to the supervisor capacity, which includes the number of workers being supervised. With this combined calculation of the supervisor’s workload capacity, it is then determined how many of these supervisor units are meeting the workload standard. This information is point in time as of the last date of the reporting period.

Comments – March 2017: There are a total of 386 Child Welfare Supervisor Units, with 329 supervisors (85.2%) “Meeting the Standard,” 47 supervisors (12.2%) “Close”, and 10 supervisors (2.6%) “Over Standard”.

Context Data		
Children in Out of Home Care Population Served Jan 2017 - 9,772 Children		
Age	# of Children	% of Total
0-1 Years	1919	19.6%
2-5 Years	2948	30.2%
6-12 Years	3404	34.8%
Over 13 Years	1501	15.4%
	9772	100.0%
Race	# of Children	% of Total
White	3522	36.0%
African American	859	8.8%
Multi Race	2914	29.8%
Native American	665	6.8%
Hispanic*	1799	18.4%
Pacific Islander	6	0.1%
Asian	7	0.1%
TOTAL	9772	100.00%
*Note: Hispanic or Latino origin is not counted as a primary race		

