



PINNACLE PLAN MEASURES

MONTHLY SUMMARY REPORT

MAY 2015

PINNACLE PLAN MEASURES – MONTHLY SUMMARY REPORT – May 2015

The Department of Human Services (DHS) is committed to improving the safety, permanency, and well-being of children served by the child welfare system. The Pinnacle Plan is the roadmap and public reporting is critical to ensuring transparency and accountability. The [OKDHS Metrics, Baselines, and Targets Agreement -3/7/13](#) outlines how the outcomes and other indicators are to be measured and reported. Monthly, Quarterly, and Semi-Annual Reports will be made available to the public.

Oklahoma is committed to good faith efforts and positive trending toward the goals outlined in the plan. Each monthly report will include four performance areas, comprised of ten specific metric elements. These are: Foster Care Safety, Counts for New Foster Homes, Worker Contacts, and Shelter Usage. In addition to metrics public reporting, OKDHS posts [The Pinnacle Plan - Quarterly Updates](#) which provide valuable information regarding plan initiatives.

Demographics of children are included in monthly and semi-annual reports as context data. This information is helpful in understanding the population being served by the child welfare system.

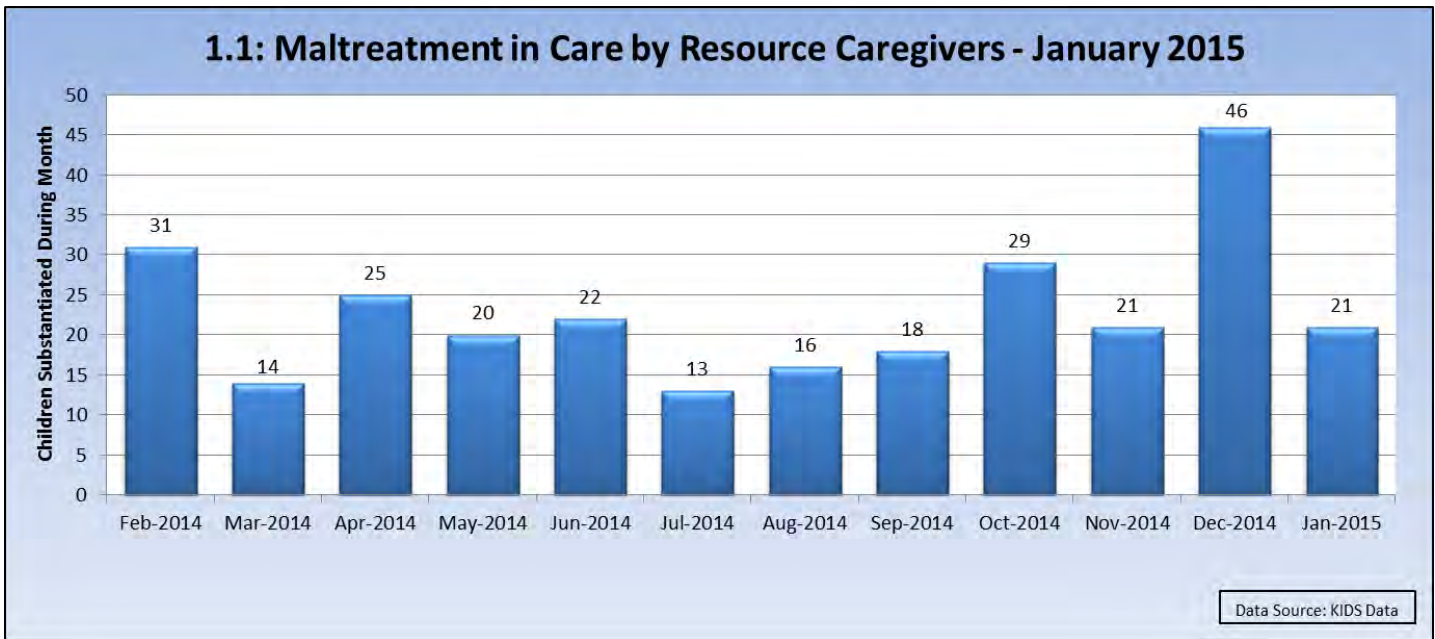
Beginning with the August 2014 Monthly Report, there has been a decrease in the lag time to 30 days from the end of the reporting period to the time that the data is reported on Measure 2 – Resource Homes, Measure 3 – Frequency of Worker Contacts, and Measure 5 – Shelter Use. There will continue to be a 90-day lag time on Measure 1 – Foster Care Safety to allow time for the Program Review Process to be completed.

OKDHS was the first state agency to have a federally approved Statewide Automated Child Welfare Information System (KIDS System) and continues to strive for high quality data. **The data in this report is subject to change due to ongoing data entry, changes in policy, changes in practice, changes in definitions, and/or data quality issues that may be discovered through the process.**

If you have questions or feedback regarding the Pinnacle Plan, please email us at dhs.childwelfareplan@okdhs.org

Pinnacle Measure		Pinnacle Plan Measures - Monthly Summary Report - May 2015					
		Name	Description	Period Ending	Monthly Count		
				# of Victims - January			
Foster Care Safety	1.1	Maltreatment in Care by Resource Caregivers	Of all children in foster care during the reporting period, the number of victims of substantiated or indicated maltreatment (abuse and/or neglect) by foster parent or facility staff member.	1/31/2015	21 Children		
	1.2	Maltreatment in Care by Parents	Of all children in foster care during the reporting period, the number of victims of substantiated or indicated maltreatment (abuse and/or neglect) by a parent.	1/31/2015	12 Children		
				Mar Total	SFY15 Total to Date		
Resource Homes	2.1	New Family Foster Care Homes	Newly approved Foster Homes	3/31/2015	66	612 Foster Homes	
	2.3	New Therapeutic Foster Homes	Newly approved Therapeutic Foster Homes (TFC)	3/31/2015	14	93 TFC Homes	
				Contacts Made	Contacts Required	% Contacts Made	
Worker Contacts	3.1	Frequency of Worker Contacts	The percentage of the total minimum number of required monthly face-to-face contacts that took place during the reporting period between case workers and children in foster care for at least 1 calendar month during the reporting period.	3/31/2015	10,247	10,588	96.8%
	3.2	Frequency of Primary Worker Contacts	The percentage of the total minimum number of required monthly face-to-face contacts that took place during the reporting period between primary caseworkers and children in foster care for at least 1 calendar month during the reporting period.	3/31/2015	9,143	10,588	86.4%
				Mar Total	6 Month Total - NIGHTS		
Shelter Use	5.1	Shelter Use Age 0-1 Years	The number of child-nights during the past six months involving children under age 2 years.	3/31/2015	94 Nights 8 Children	572 Nights	
	5.2	Shelter Use Age 2-5 Years	The number of child-nights during the past six months involving children age 2 years to 5 years.	3/31/2015	279 Nights 35 Children	2,356 Nights	
	5.3	Shelter Use Age 6-12 Years	The number of child-nights during the past six months involving children age 6 years to 12 years.	3/31/2015	2270 Nights 143 Children	14,867 Nights	
	5.4	Shelter Use Age 13 and Over	The number of child-nights during the past six months involving children age 13 years or older.	3/31/2015	4309 Nights 211 Children	23,880 Nights	
Caseloads	7.1	Worker Caseloads	The percentage of all Child Welfare Workers that meet caseload standards, are close to meeting workload standards, and are over workload standards.	Quarterly Report: 1/1/2015 - 3/31/2015	% of Workers that Meet Standard	1-20% Above Standard	>20% Above Standard
					43.3%	10.5%	46.2%
			Supervisor Ratios - Statewide the number of Child Welfare Workers in respect to the number of supervisors.		% of Supervisors that Meet Standard	1-20% Above Standard	>20% Above Standard
					69.8%	20.0%	10.2%
Context Data		Demographical Information on Children In Care, including age and race		NOTE:** This is not a Pinnacle Plan Measure. Demographical Data Only			

1.1: Maltreatment in Care by Resource Caregivers

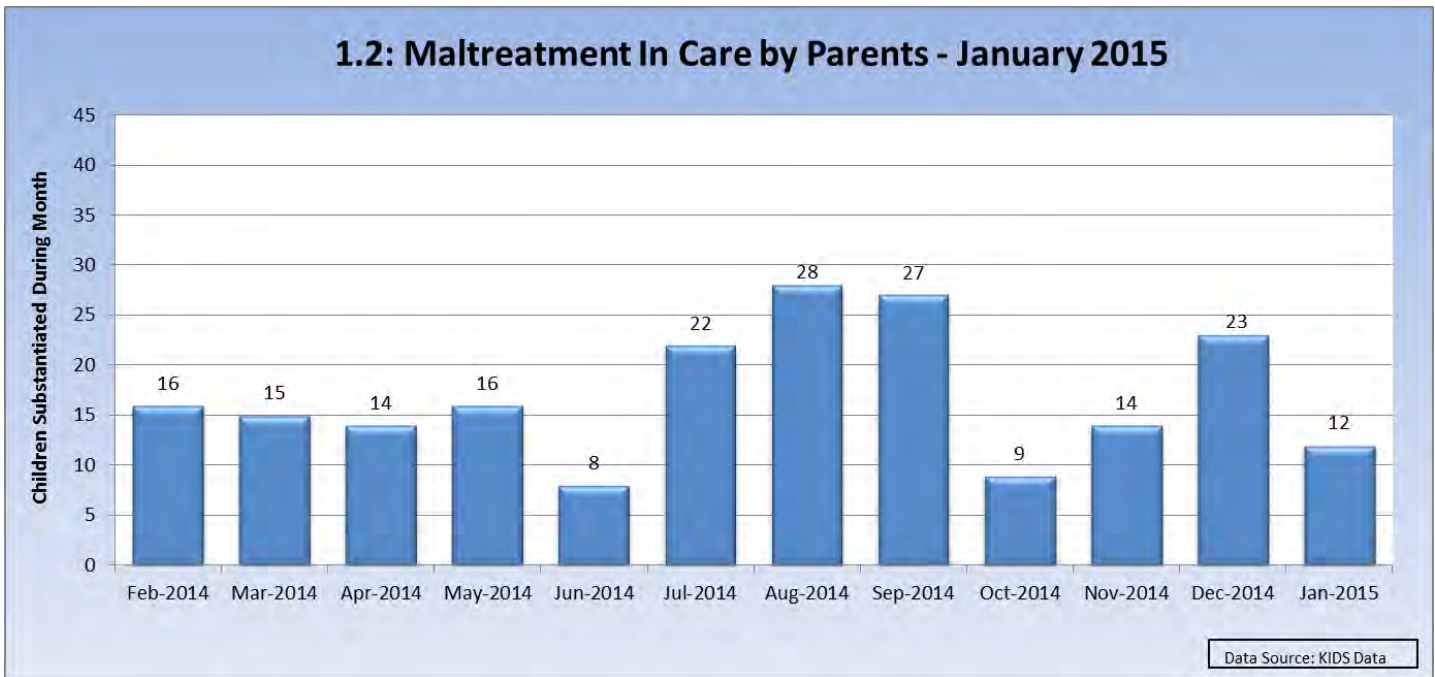


	Feb-2014	Mar-2014	Apr-2014	May-2014	Jun-2014	Jul-2014	Aug-2014	Sep-2014	Oct-2014	Nov-2014	Dec-2014	Jan-2015
# of Substantiations	31	14	25	20	22	13	16	18	29	21	46	21

Data: The Maltreatment in Care Measure by Resource Caregiver incorporates a 90-day delay from the time the investigation is complete to the report date. This delay allows for further review which may result in changes in the findings. All substantiations on children in Out of Home Care will go through an automatic Program Review. The data reported reflects substantiations in the month that the investigation was completed and not necessarily in the month that the abuse or neglect occurred. This measure includes all children placed in traditional foster care homes, kinship homes (relative or non-relative), therapeutic foster care homes, group homes, shelters, and residential facilities. This measure also includes children substantiated of maltreatment by the Office of Client Advocacy while placed in institutional settings. Every time a child is a substantiated as a victim, that child will be counted in the monthly reporting. Children who are victimized more than once will be counted in each month their victimization is substantiated. Note: This is different from the federal metric, which counts each child only once, even if a child is victimized more than once in the course of a year.

Comments May 2015: In January 2015, there were a total of 21 substantiations of Maltreatment while in Out of Home Care. These victims were reported in 9 separate referrals for children in foster care and 6 referrals to OCA. Of the 14 children placed in foster care, 4 children were placed in CW Foster Family Care Homes, 2 children were placed in Supported Homes, 8 children were placed in Kinship Relative or Non-Relative Homes, and 1 child was placed in a Therapeutic Foster Care Home. Of the 6 OCA victims, 2 were placed in a Level D or D+ Residential Resource Facility, 2 were placed in a Psychiatric Residential Treatment Center, and 2 were placed in Acute Psychiatric Hospitals.

1.2: Maltreatment in Care by Parents



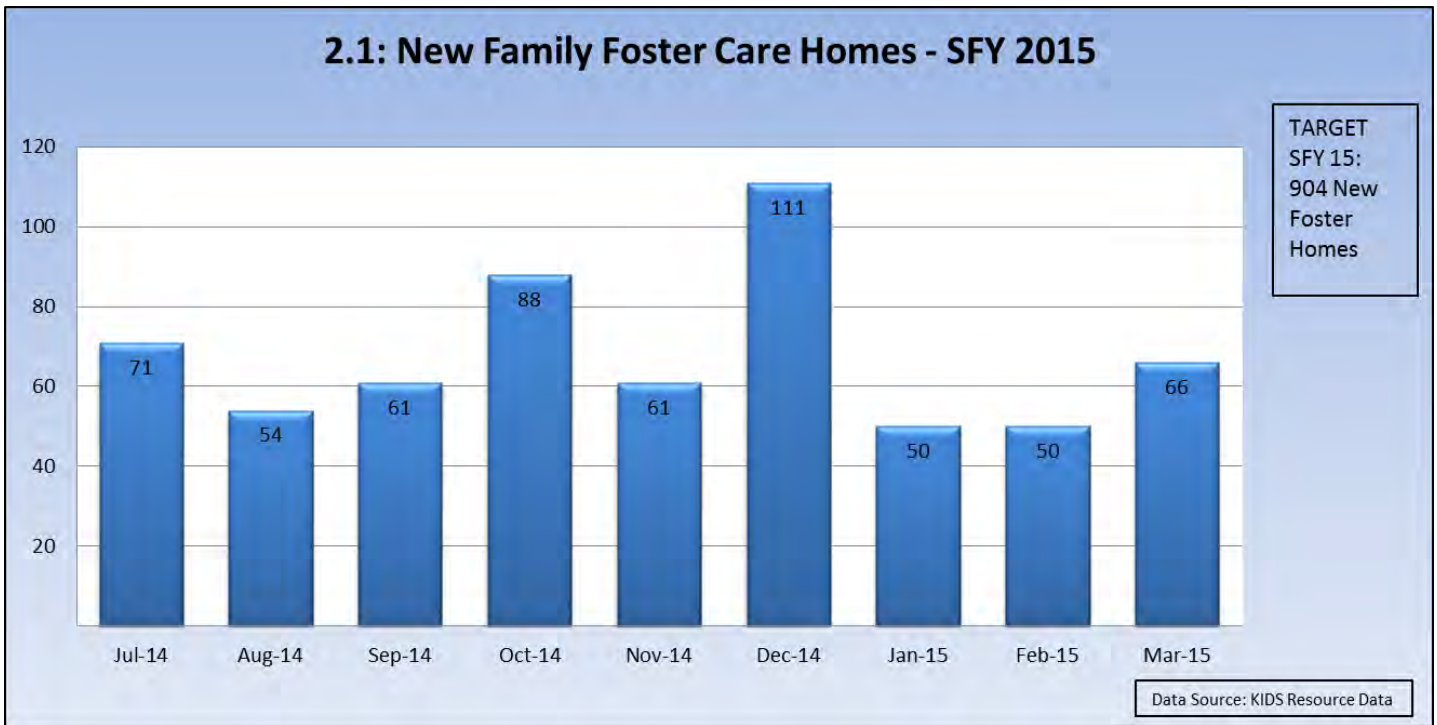
	Feb-2014	Mar-2014	Apr-2014	May-2014	Jun-2014	Jul-2014	Aug-2014	Sep-2014	Oct-2014	Nov-2014	Dec-2014	Jan-2015
# of Substantiations	16	15	14	16	8	22	28	27	9	14	23	12

Data: The Maltreatment in Care by Parents measure incorporates a 90-day delay from the time the investigation is complete to the report date. This delay allows for further review which may result in changes in the findings. The data reflects substantiations in the month that the investigation was completed and not necessarily in the month that the abuse or neglect occurred.

Beginning with the November 2013 report, every time a child is a victim, that child will be counted. Children who are victimized more than once will be counted in each month their victimization is substantiated. Note: This is different from the federal metric, which counts each child only once, even if a child is victimized more than once in the course of a year. Also, beginning with the November 2013 monthly report, children who are disclosing abuse that occurred prior to coming into DHS custody will not be included in the count of monthly victims.

Comments May 2015: In January 2015, there were 12 substantiations of abuse by parents of children in out of home care and these 12 victims were reported in 7 separate referrals. Of the 12 victims, 6 were placed in a Child Welfare Kinship Foster Home, 5 were in Trial Reunification, and 1 was placed in a CW Foster Home.

2.1: New Family Foster Care Homes

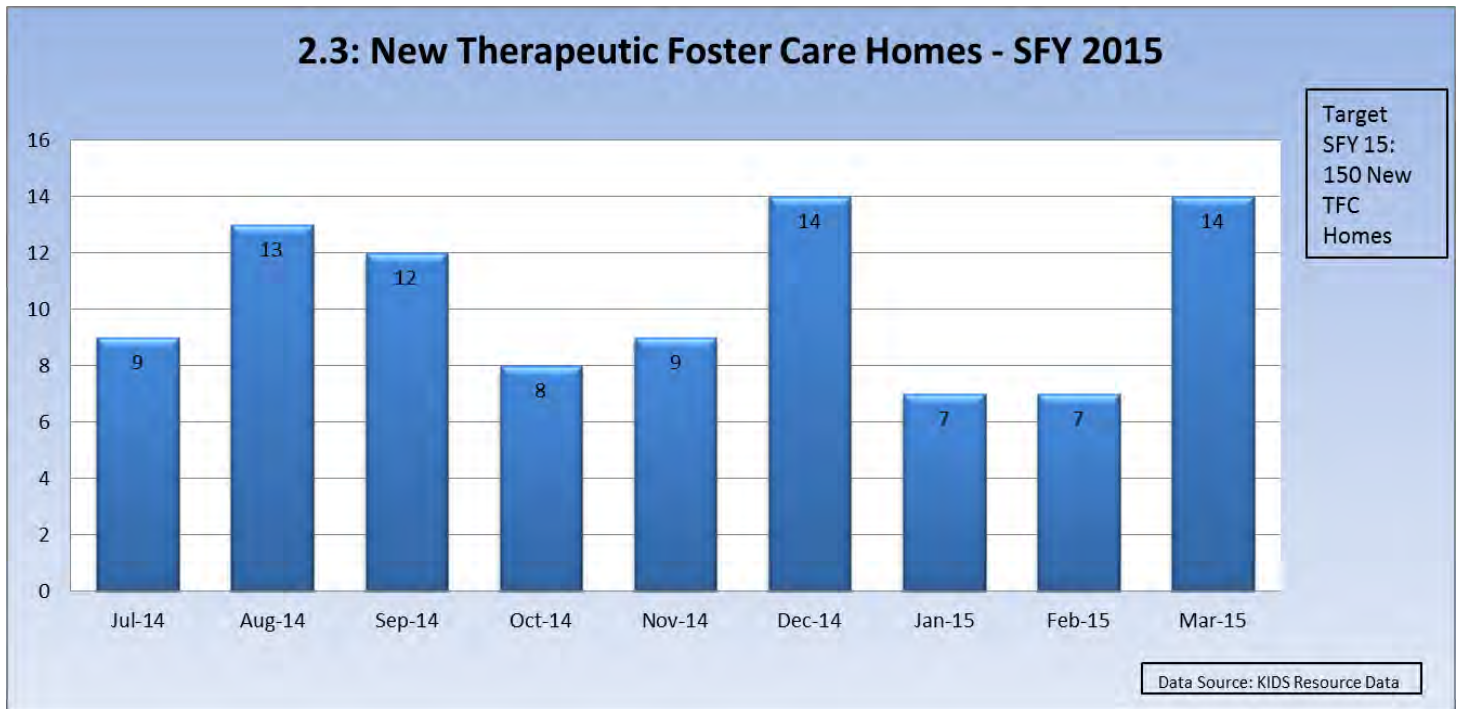


	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Total
# of New FFC Homes	71	54	61	88	61	111	50	50	66	0	0	0	612

Data: Total Count of New Foster Homes includes all Foster Family Homes and Supported Foster Homes by month that they were opened using the agreed upon criteria. (This does not include Kinship or Tribal Homes.) The target for SFY2015 is 904 new homes.

Comments May 2015: In March 2015, there were a total of 66 new foster homes opened. DHS was given an interim target of 678 homes to open by March 31, 2015. As of 03/31/2015, there were 612 new homes opened in SFY15 which is 90.3% of the interim target. DHS was also given a net-gain target for SFY15 of 356 new foster homes. As of 04/01/2015, DHS had a net-gain of 220 homes. (61.8% of net-gain target achieved in 9 months).

2.3: New Therapeutic Foster Care Homes

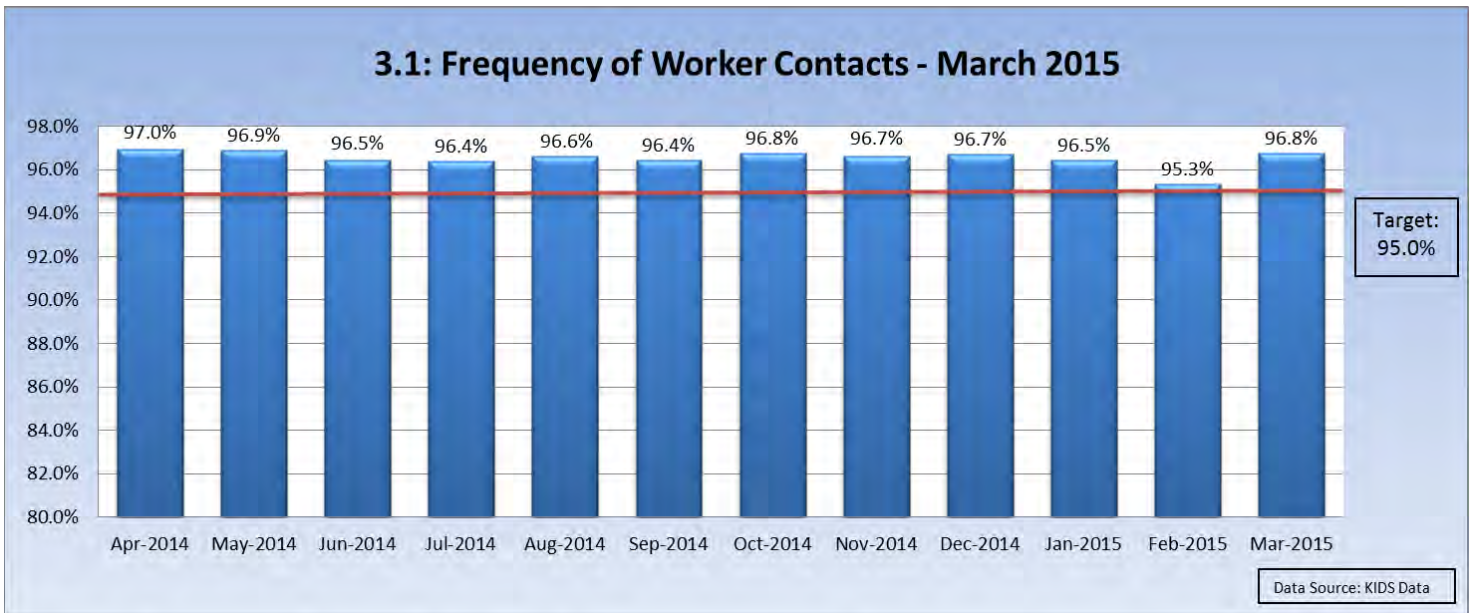


	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Total
# of New TFC Homes	9	13	12	8	9	14	7	7	14	0	0	0	93

Data: Total Count of New Therapeutic Foster Homes includes all new TFC Homes, by month that they were opened using the agreed upon criteria. The target for new TFC Homes in SFY15 is 150 homes.

Comments May 2015: In March 2015, there were a total of 14 new TFC homes opened. As of 03/31/2015, there were 93 new TFC homes opened in SFY15 which is 62% of the target. The SFY15 target for net gain is 56 homes. As of 04/01/2015 DHS has had a net-gain of 5 TFC homes (11.8 % of target in 9 months).

3.1: Frequency of Worker Contacts

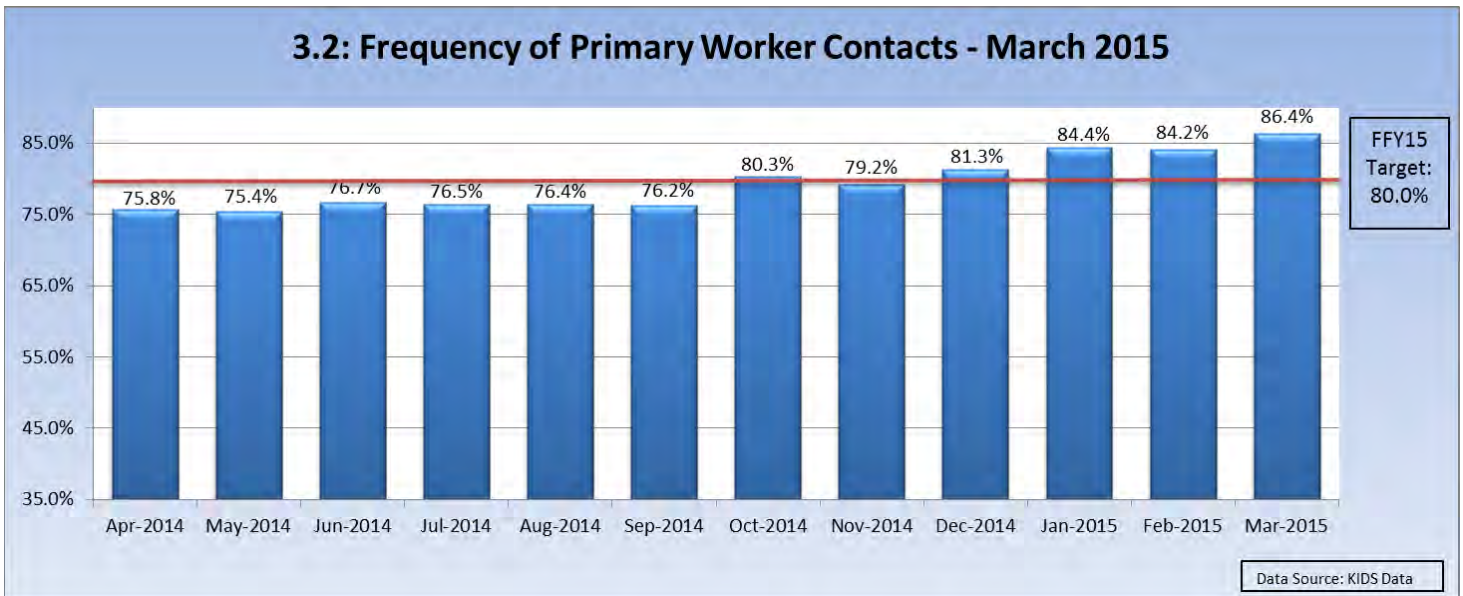


	Apr-2014	May-2014	Jun-2014	Jul-2014	Aug-2014	Sep-2014	Oct-2014	Nov-2014	Dec-2014	Jan-2015	Feb-2015	Mar-2015
Contacts Made by Any Worker	10385	10499	10441	10437	10421	10375	10455	10518	10348	10322	10138	10247
Minimum Contacts Required	10711	10836	10824	10826	10784	10758	10804	10882	10698	10700	10634	10588
% Made	97.0%	96.9%	96.5%	96.4%	96.6%	96.4%	96.8%	96.7%	96.7%	96.5%	95.3%	96.8%

Data: The Data reflects the total number of required visits due to children in Out of Home Care and the number of total required visits made for a given month. Only one visit per month is counted even though multiple visits may have been made during the month.

Comments May 2015: The visitation rate for all worker visits in March 2015 was 96.8%.

3.2: Frequency of Primary Worker Contacts

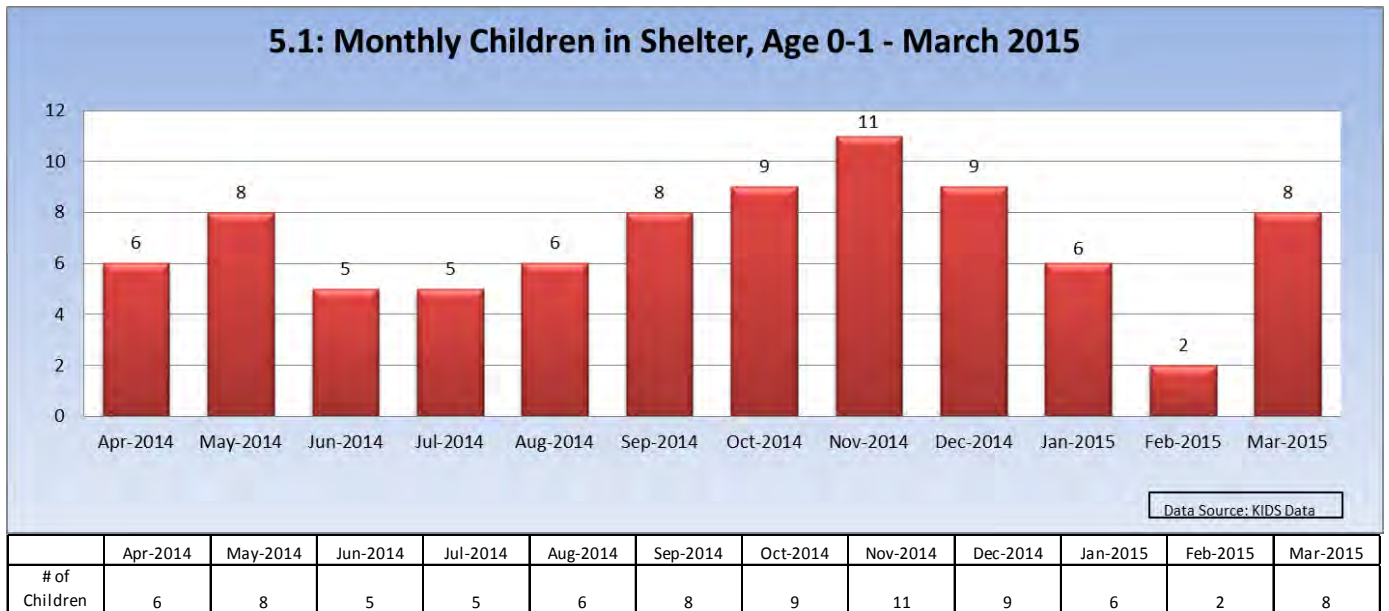
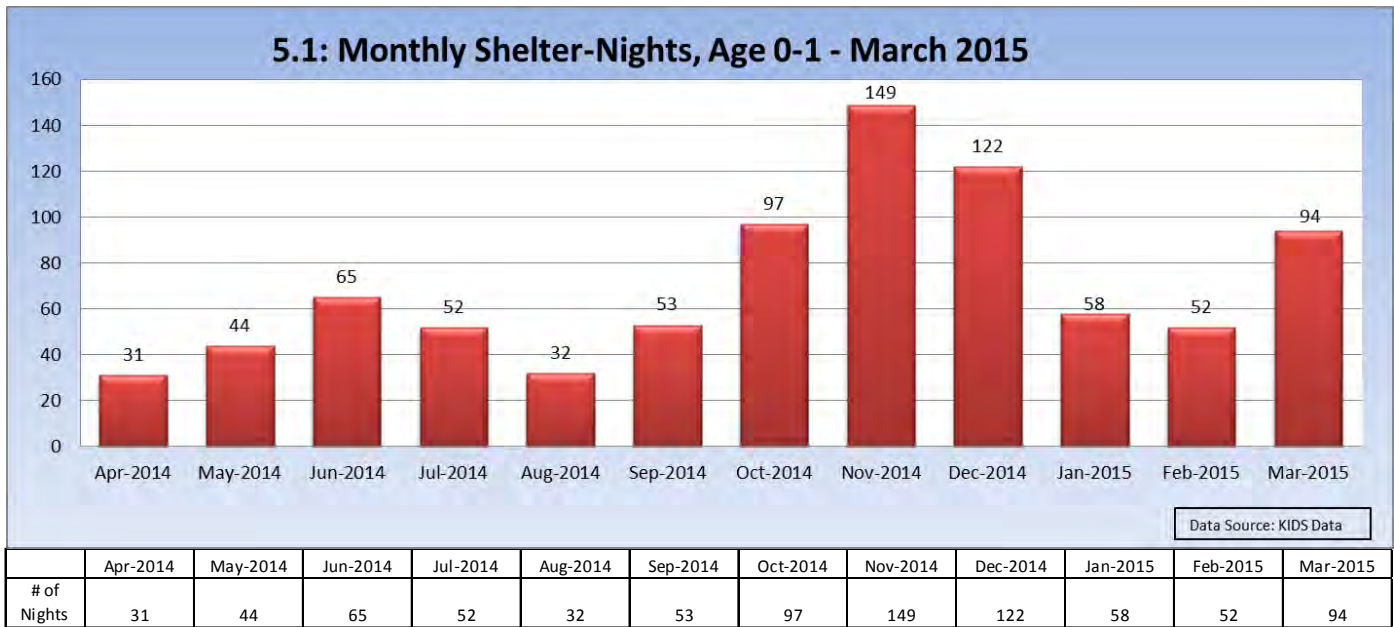


	Apr-2014	May-2014	Jun-2014	Jul-2014	Aug-2014	Sep-2014	Oct-2014	Nov-2014	Dec-2014	Jan-2015	Feb-2015	Mar-2015
Contacts Made by Primary Worker	8114	8174	8303	8277	8237	8202	8674	8621	8702	9031	8952	9143
Minimum Contacts Required	10711	10836	10824	10826	10784	10758	10804	10882	10698	10700	10634	10588
% Made	75.8%	75.4%	76.7%	76.5%	76.4%	76.2%	80.3%	79.2%	81.3%	84.4%	84.2%	86.4%

Data: The Data reflects the total number of required visits due to children in Out of Home Care and the number of total required visits made by the primary assigned worker for a given month. Only one visit per month by the primary worker is counted even though multiple visits may have been made by multiple workers during the month. For FFY15, the interim target is 80%.

Comments May 2015: The worker visitation rate for primary workers in March 2015 was 86.4%.

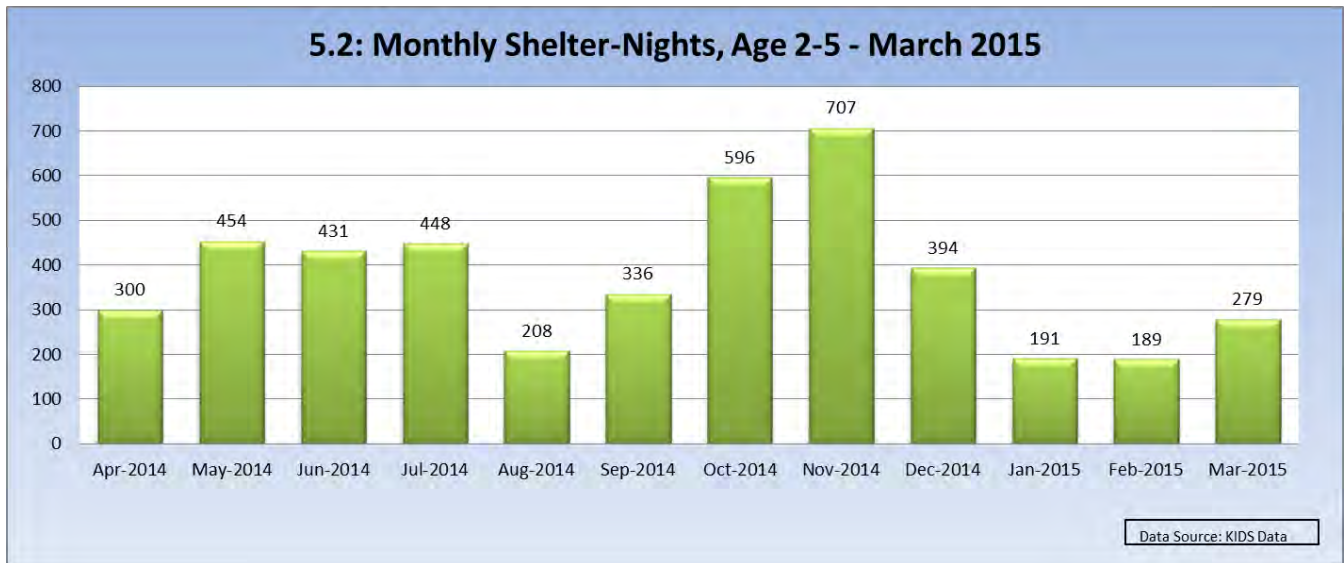
5.1: Shelter Use – Age 0-1 Years



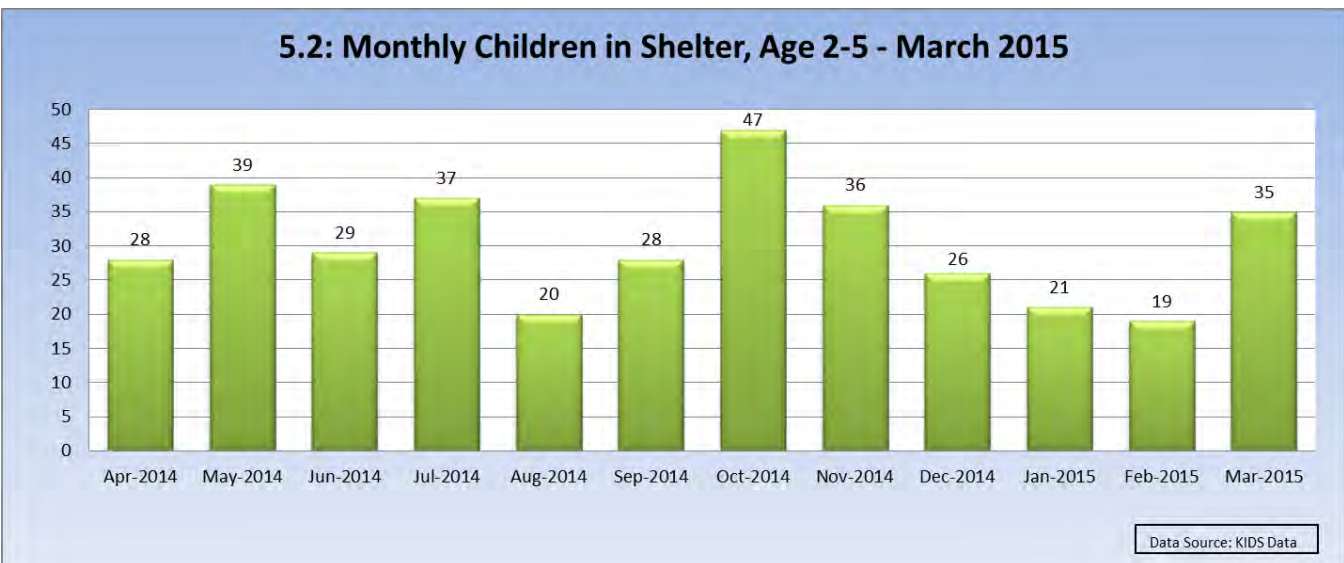
Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. This Pinnacle Plan Measure was implemented 12/31/12. Automatic exceptions will be made for children in the following circumstances: If the child is part of a sibling set of 4 or more or a child placed with a minor parent who is also in DHS custody.

Comments May 2015: In March 2015, 8 children age 0-1 year spent a total of 94 nights in the shelter. Of those 8 children, 2 were an automatic exception as part of a sibling set of four or more and 2 children were placed with a parent. There were 2,099 children under the age of 2 in Out of Home Care in March 2015. Of those, 2,091 children did not spend a night in the shelter (99.6% of children in care age 0-1 year). There were 122 children age 0-1 year removed during the month of March and 117 of those children did not have a shelter stay.

5.2: Shelter Use – Age 2-5 Years



	Apr-2014	May-2014	Jun-2014	Jul-2014	Aug-2014	Sep-2014	Oct-2014	Nov-2014	Dec-2014	Jan-2015	Feb-2015	Mar-2015
# of Nights	300	454	431	448	208	336	596	707	394	191	189	279

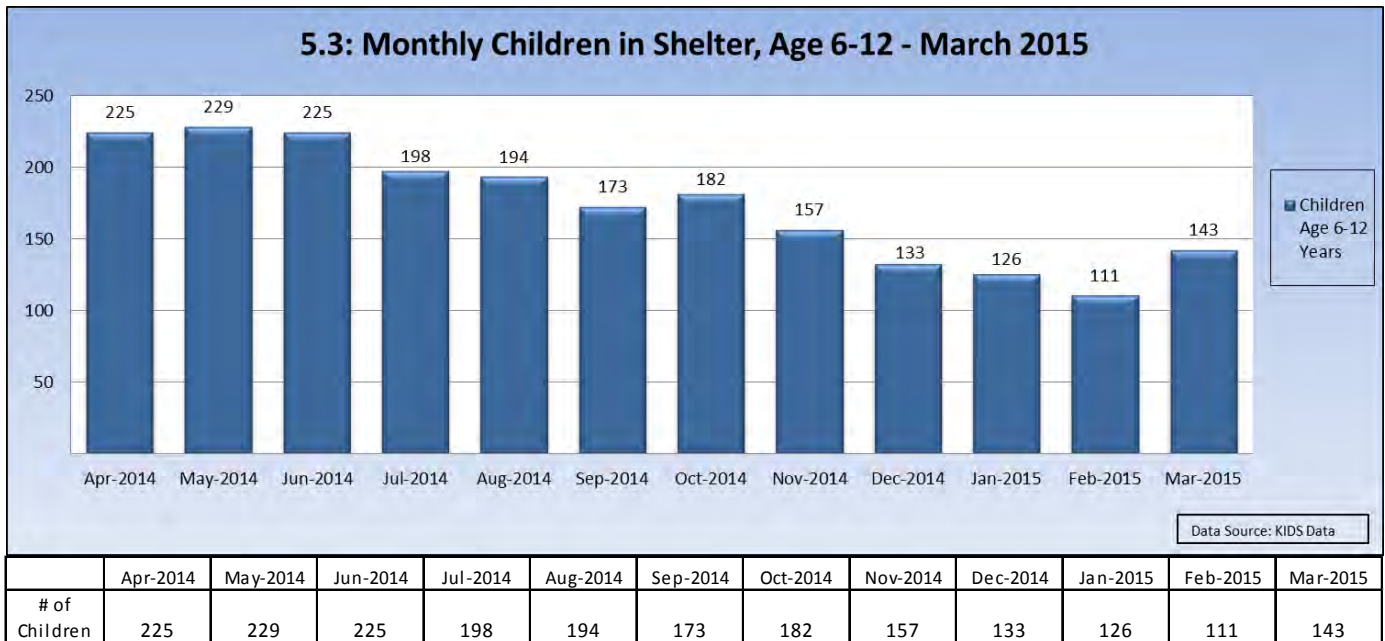
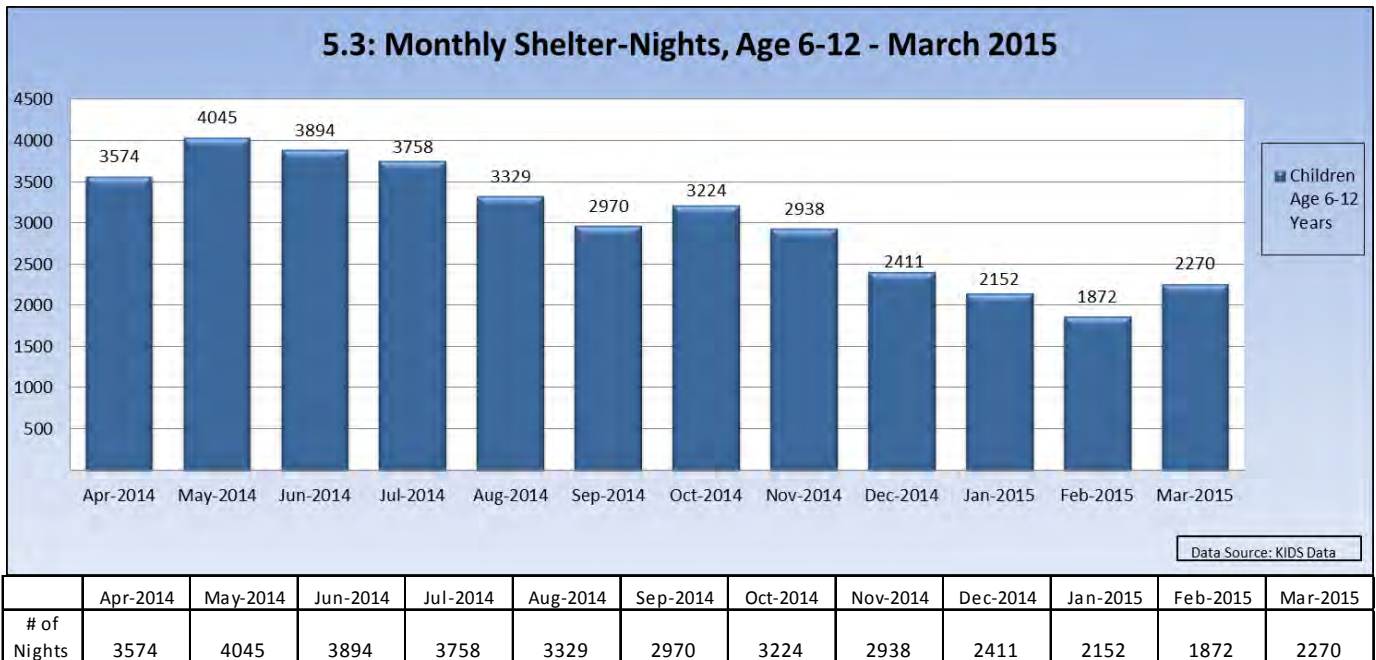


	Apr-2014	May-2014	Jun-2014	Jul-2014	Aug-2014	Sep-2014	Oct-2014	Nov-2014	Dec-2014	Jan-2015	Feb-2015	Mar-2015
# of Children	28	39	29	37	20	28	47	36	26	21	19	35

Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. The Pinnacle Plan commitment to stop the use of shelters for children age 2-5 years was implemented on 7/1/13.

Comments May 2015: In March 2015, 35 children age 2-5 years spent a total of 279 nights in the shelter. Of these, 20 children met the automatic exception as part of a sibling set of 4 or more. There were 3,480 children age 2-5 years in care in March 2015. Of those, 3,445 children did not spend a night in the shelter (98.9% of children in care age 2-5 years). There were 125 children age 2-5 years removed during the month of March and 104 of these children did not have a shelter stay.

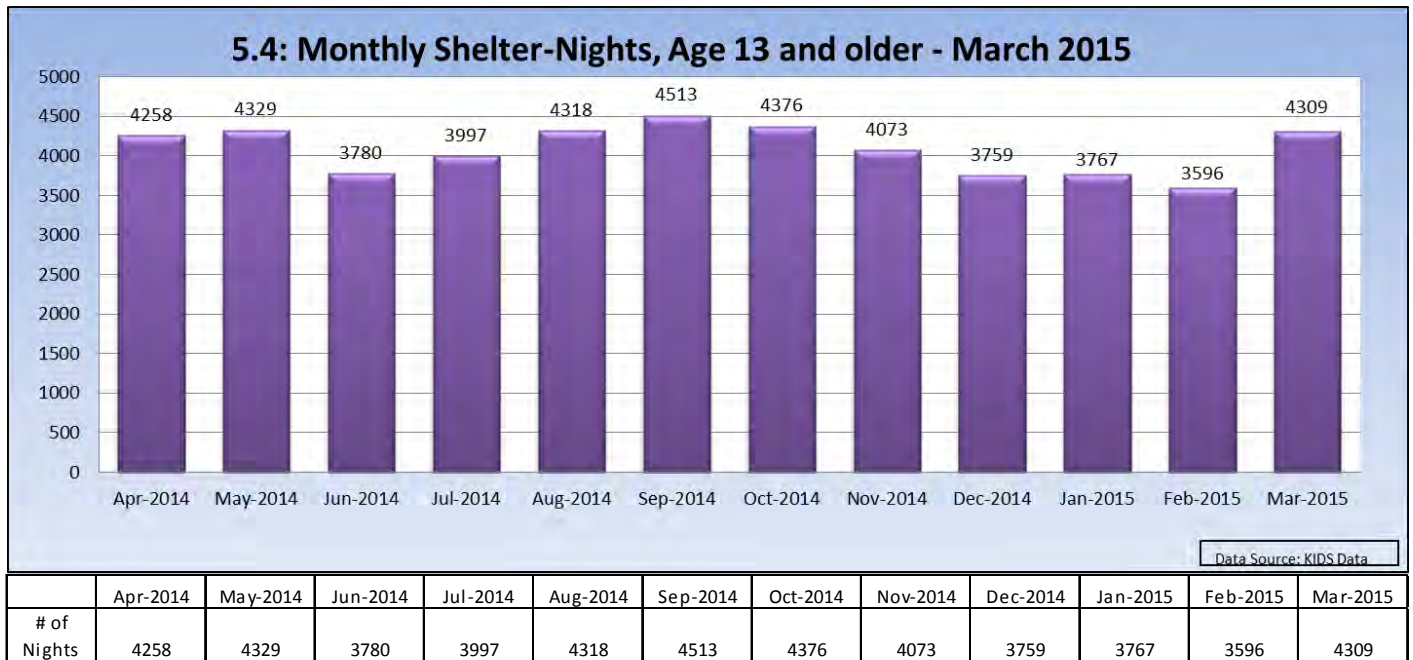
5.3: Shelter Use – Age 6-12 Years



Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. The Pinnacle Plan commitment to stop the use of shelters for children age 6-7 years was implemented 7/1/2014, children age 8-9 years was implemented 10/1/14, and children age 10-12 years was implemented 1/1/15.

Comments May 2015: In March 2015, 143 children age 6-12 years spent a total of 2,270 nights in the shelter. Of these, 36 children met the automatic exception as part of a sibling set. There were 4,010 children age 6-12 years in care in March 2015 and 3,867 of those did not spend a night in the shelter (96.4% of children age 6-12 years). There were 124 children age 6-12 years removed in March and 103 of those children did not have a shelter stay.

5.4: Shelter Use – Age 13 Years and Older

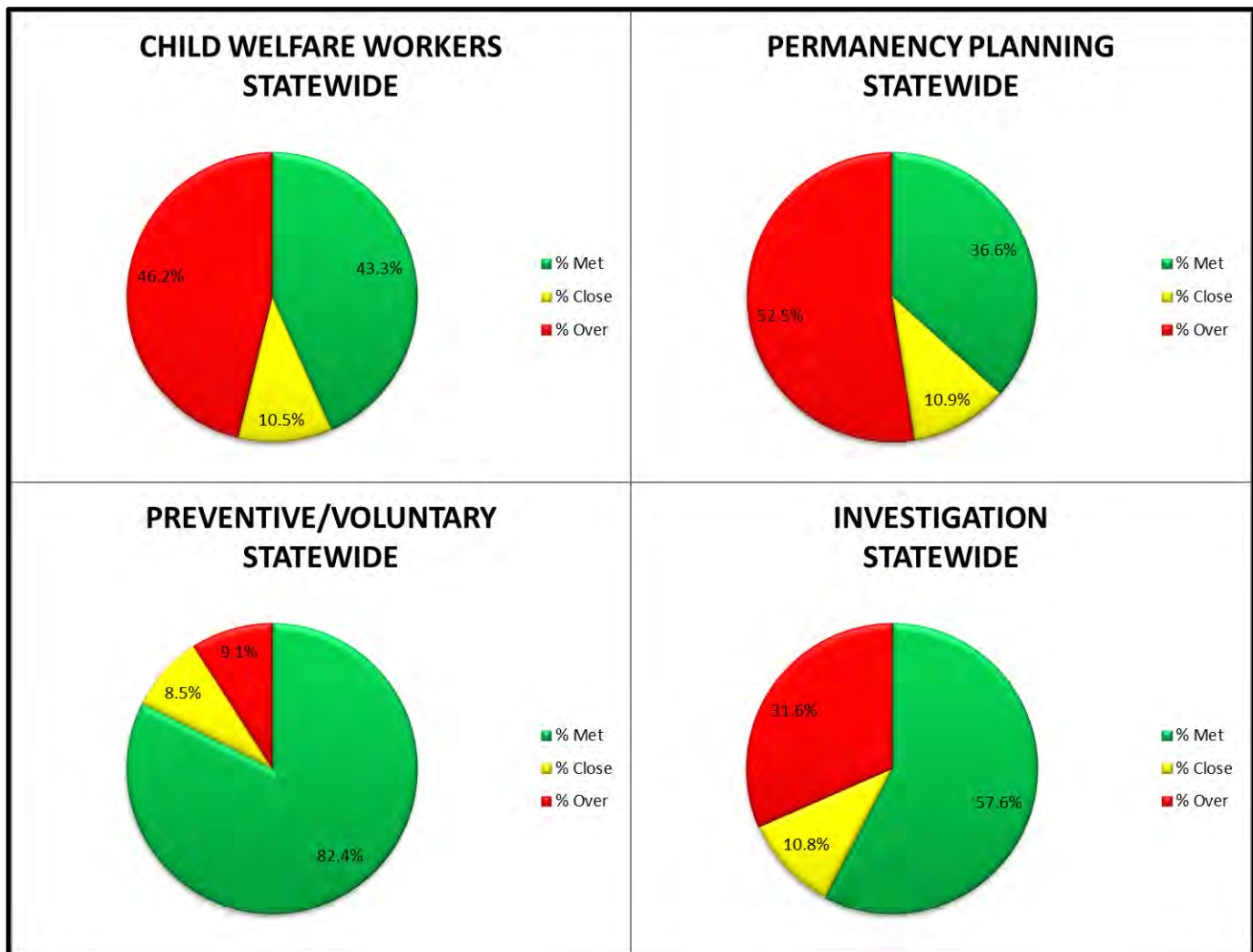


Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next.

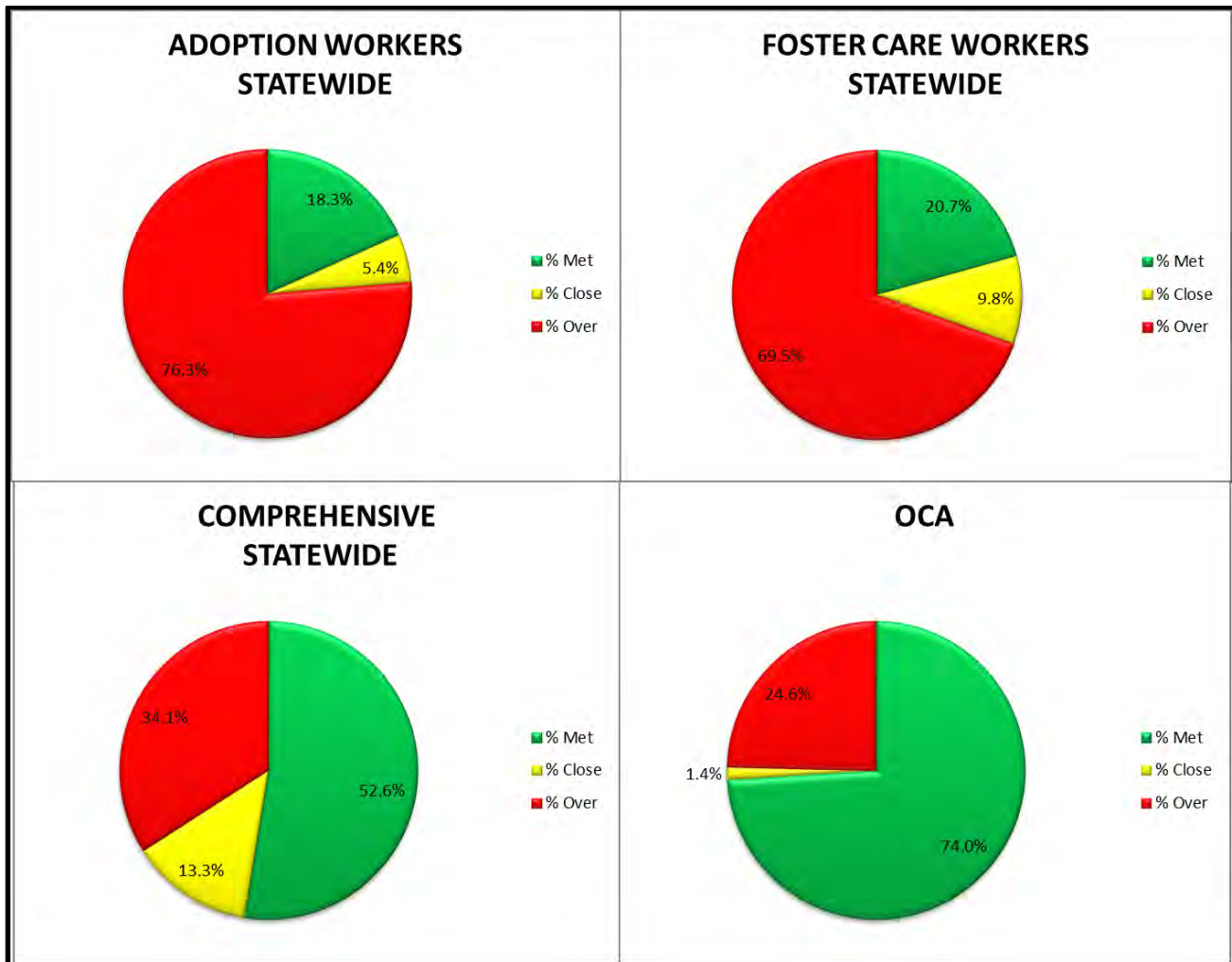
Comments May 2015: In March 2015, 211 children age 13 and older spent a total of 4,309 nights in the shelter. Of these, 12 children met the automatic exception as part of a sibling set and 2 children were placed with a child. There were 1,823 children age 13-18 years in care in March 2015. Of those, 1,614 children did not spend a night in the shelter (88.5% of children in care age 13-18 years). There were 52 children age 13-18 years removed during the month of March and 29 of these children did not have a shelter stay.

Workers Meeting Caseload Standards

Workers Meeting Workload Standards Jan 1, 2015 - Mar 31, 2015				
Worker Type	Worker Days	% Met	% Close	% Over
BRIDGE - ADOPTION	5661	18.3%	5.4%	76.3%
BRIDGE - FOSTER CARE	13445	20.7%	9.8%	69.5%
COMPREHENSIVE	9773	52.6%	13.3%	34.1%
PERMANENCY PLANNING	53583	36.6%	10.9%	52.5%
PREVENTIVE/VOLUNTARY	4761	82.4%	8.5%	9.1%
INVESTIGATION	34040	57.6%	10.8%	31.6%
OCA	1482	74.0%	1.4%	24.6%
STATEWIDE TOTAL	122745	43.3%	10.5%	46.2%

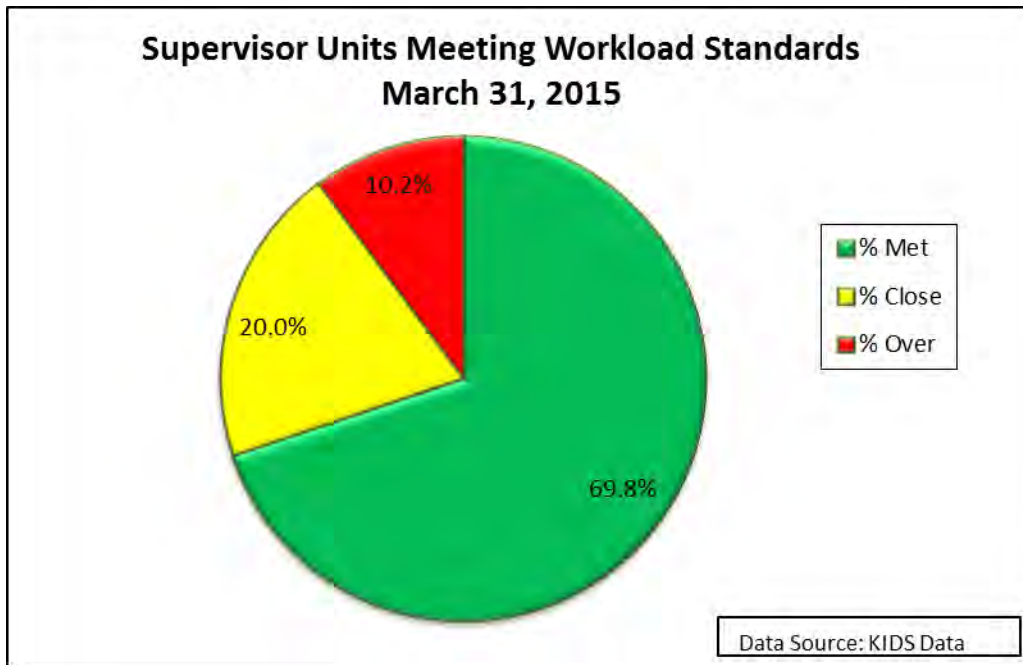


7.1 Worker Caseloads Continued



Data: Utilizing the standards set forth in the Pinnacle Plan, each individual type of case is assigned a weight and then the weights are added up in order to determine a worker’s caseload. The consolidated workload tracking process allows Oklahoma to factor in the worker’s “Workload Capacity.” The charts represent the consolidated workload tracking process. A snapshot is taken every morning at 12:00 am of the workload of all Child Welfare workers. The entire workload of workers with a qualifying assignment to a case (CPS, PP, FCS, Adoption, and Resource) are calculated and compared against the caseload standards. The workload is classified as meeting standards if it is 100% or below a caseload. If the workload is over 100% but less than 120% of a caseload, it is considered to be “over but close”, otherwise the workload is considered to be over the standard. The measure tracks each worker - each day to determine if they meet the standard, and this is called a “worker day”. Work performed by Child Welfare Specialists, is broken into multiple categories. This measure will look specifically at all Child Welfare Workers (Total), Permanency Planning, Preventive/Voluntary, Investigation, Adoption, Bridge, and Comprehensive Workers. The data on Supervisors meeting unit ratio standards is still pending.

Comments May 2015: For the period of Jan 1, 2015 – Mar 31, 2015, The total number of Child Welfare Workers meeting the standard is 43.3%, with 10.5% being “Close”, and 46.2% “Over Standard”.



Data: This measure looks at Supervisor Units in regards to the worker standard per unit. There are two parts to determine if a supervisor unit meets the standard. First, the measure looks at the number of child welfare workers each supervisor is currently supervising in their unit. The target is for each unit to have a ratio of 5 Child Welfare Workers to 1 Supervisor. If a Unit has a ratio of 5:1 or less, they are considered to meet the standard. Units are “close” if they are 1-20% over with a ratio of 6:1. All Units with a ratio of 7:1 or over are considered “Over”. Each worker accounts for 0.2% of a supervisor’s workload capacity. Secondly, the measure looks at any of those supervisors who are currently supervising caseload carrying workers and also have primary assignments on their own workload. Because these workload assignments deduct from a supervisor’s capacity to supervise their workers, this additional caseload must be factored into the measurement. If a supervisor has less than two case assignments this will not be calculated into the measurement. For any other assignments on a supervisor’s caseload, these will be calculated at the same weight as a worker’s caseload and then added to the supervisor capacity, which includes the number of workers being supervised. With this combined calculation of the supervisor’s workload capacity, it is then determined how many of these supervisor units are meeting the workload standard. This information is based on KIDS ORG data and HRMD Data and is point in time as of the last date of the reporting period.

Comments May 2015: The total number of Child Welfare Supervisor Units “Meeting the Standard” is 69.8%, with 20.0% being “Close”, and 10.2% “Over Standard”. There are 315 supervisor units with 220 units meeting the standard, 55 units close and 32 units over the standard.

Context Data		
Children in Out of Home Care - in DHS Custody		
March 2015 - 11,412 Children		
Age	# of Children	% of Total
0-1 Years	2099	18.4%
2-5 Years	3480	30.5%
6-12 Years	4010	35.1%
Over 13 Years	1823	16.0%
Race	# of Children	% of Total
White	4380	38.4%
African American	1001	8.8%
Multi Race	3175	27.8%
Native American	786	6.9%
Hispanic*	2044	17.9%
Pacific Islander	17	0.1%
Asian	9	0.1%
TOTAL	11412	100.00%
*Note: Hispanic or Latino origin is not counted as a primary race		

