



PINNACLE PLAN MEASURES

MONTHLY SUMMARY REPORT

OCTOBER 2013

[PINNACLE PLAN MEASURES – MONTHLY SUMMARY REPORT – OCTOBER 2013](#)

The Oklahoma Department of Human Services is committed to improving the safety, permanency, and well-being of children served by the child welfare system. The Pinnacle Plan is the roadmap, and public reporting is critical to ensuring transparency and accountability. The [OKDHS Metrics, Baselines, and Targets Agreement -3/7/13](#) outlines how the outcomes are measured and reported. Monthly, Quarterly, and Biannual Reports will be made available to the public. Beginning in July 2013, monthly updates will be posted on the 20th day of each month or the following business day.

Oklahoma is committed to good faith efforts and positive trending toward the goals outlined in the plan. Each monthly report will include four performance areas, comprised of ten specific metric elements. These are: Foster Care Safety, Counts for New Foster Homes, Worker Contacts, and Shelter Usage. In addition to metrics public reporting, OKDHS posts [The Pinnacle Plan - Quarterly Updates](#) which provide valuable information regarding plan initiatives.

Demographics of children are included in monthly and semi-annual reports as context data. This information is helpful in understanding the population being served by the child welfare system.

OKDHS was the first state agency to have a federally approved statewide automated child welfare information system (KIDS System) and continues to strive for high quality data. **The data in this report is subject to change due to ongoing data entry, changes in definitions, and/or data quality issues that may be discovered through the process.**

To review specific measures, click on the link in the [Monthly Summary Table](#). This link will lead to graphs and tables with detailed information for each measure. To view a printable version of the monthly reports, please click [here](#).

If you have questions or feedback regarding the Pinnacle Plan, please email us at dhs.childwelfareplan@okdhs.org.

Pinnacle Measure		Pinnacle Plan Measures - Monthly Summary Report - October 2013					
		Name	Description	Period Ending	Monthly Count		
				Total Served / # Not Victims	# of Victims - June		
Foster Care Safety	1.1	Maltreatment in Care by Resource Caregivers	Of all children in foster care during the reporting period, what number were not victims of substantiated or indicated maltreatment (abuse and/or neglect) by foster parent or facility staff member.	6/30/2013	10640	15 children	
					10625		
	1.2	Maltreatment in Care by Parents	Of all children in the legal custody of OKDHS during the reporting period, what number were not victims of substantiated or indicated maltreatment (abuse and/or neglect) by a parent.	6/30/2013	10640	26 Children	
					10614		
					Sep Total	SFY14 Total to Date	
Resource Homes	2.1	New Family Foster Care Homes	Newly approved foster homes	9/30/2013	59	201 Foster Homes	
	2.3	New Therapeutic Foster Homes	Newly approved therapeutic foster homes.	9/30/2013	6	19 TFC Homes	
					Contacts Made	Contacts Required	% Contacts Made
Worker Contacts	3.1	Frequency of Worker Contacts	The percentage of the total minimum number of required monthly face-to-face contacts that took place during the reporting period between case workers and children in foster care for at least 1 calendar month during the reporting period.	9/30/2013	9423	9851	95.7%
	3.2	Frequency of Primary Worker Contacts	The percentage of the total minimum number of required monthly face-to-face contacts that took place during the reporting period between primary caseworkers and children in foster care for at least 1 calendar month during the reporting period.	9/30/2013	7252	9851	73.6%
					Sep Total	6 Month Total - NIGHTS	
Shelter Use	5.1	Shelter Use Age 0-1 Years	The number of child-nights during the past six months involving children under age 2 years.	9/30/2013	125 Nights 14 Children	784 Nights	
	5.2	Shelter Use Age 2-5 Years	The number of child-nights during the past six months involving children age 2 years to 5 years.	9/30/2013	790 Nights 75 Children	4679 Nights	
	5.3	Shelter Use Age 6-12 Years	The number of child-nights during the past six months involving children age 6 years to 12 years.	9/30/2013	3736 Nights 233 Children	22337 Nights	
	5.4	Shelter Use Age 13 and Over	The number of child-nights during the past six months involving children age 13 years or older.	9/30/2013	4526 Nights 243 Children	24486 Nights	
Caseloads	7.1	Worker Caseloads	The percentage of all Child Welfare Workers that meet caseload standards, are close to meeting workload standards, and are over workload standards.	Quarterly Report: 7/1/2013 - 9/30/2013	% of Workers that Meet Standard	1-20% Above Standard	>20% Above Standard
					25.3%	8.6%	66.1%
			Supervisor Ratios - Statewide the number of Child Welfare Workers in respect to the number of supervisors.		% of Supervisors that Meet Standard	1-20% Above Standard	>20% Above Standard
					76.9%	15.7%	7.8%
Context Data		Demographical Information on Children In Care, including age and race		NOTE:** This is not a Pinnacle Plan Measure. Demographical Data Only			

1.1: Maltreatment in Care by Resource Caregivers

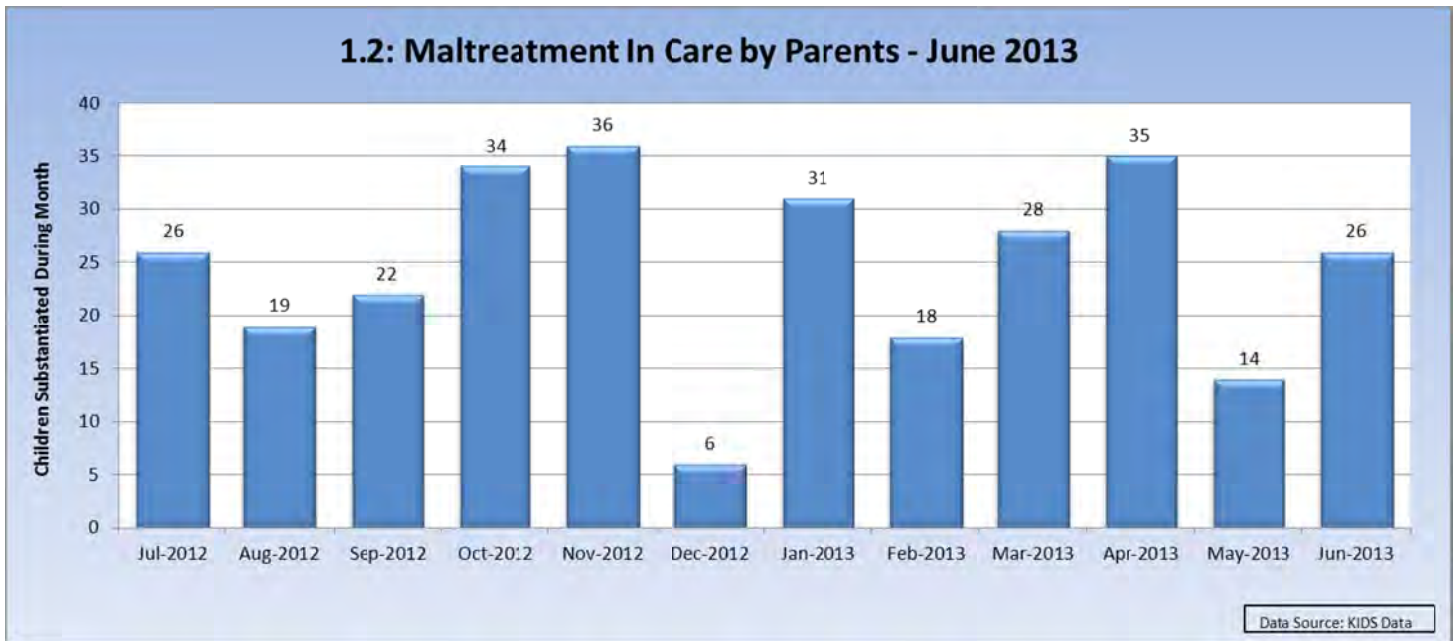


	Jul-2012	Aug-2012	Sep-2012	Oct-2012	Nov-2012	Dec-2012	Jan-2013	Feb-2013	Mar-2013	Apr-2013	May-2013	Jun-2013
# of Children Served	9544	9774	9672	9711	9805	9844	9854	10001	10280	10537	10616	10640
# of Children without abuse	9540	9760	9655	9698	9787	9838	9846	9996	10250	10526	10577	10625
# of Children with abuse	4	14	17	13	18	6	8	5	30	11	39	15

Data: The Maltreatment in Care Measure by Resource Caregiver incorporates a 90-day delay from the time the investigation is complete to the report date. This delay allows for the Appeal/Program review process to be completed which may result in changes in the findings. The data reflects substantiations in the month that the investigation was completed and not necessarily in the month that the abuse or neglect occurred. This measure includes all children placed in foster care homes and kinship homes, which are relative placements. This is an unduplicated number of victims, thus a child will only be counted once on the most recent confirmed referral in the month. Oklahoma began including children substantiated of maltreatment by the Office of Client Advocacy in institutional settings in March 2013.

Comments Oct 2013: In June 2013 there were a total of 15 victims of maltreatment while in out of home care. These 15 victims were reported in 6 separate referrals of children in foster care and 3 referrals to OCA. Of the 12 children in Out of Home Care, all of those children were placed in Kinship Foster Care Homes. Of the 3 OCA victims, 1 was placed in a Hospital/Inpatient Facility, and 2 were placed in DHS Operated Shelters.

1.2: Maltreatment in Care by Parents

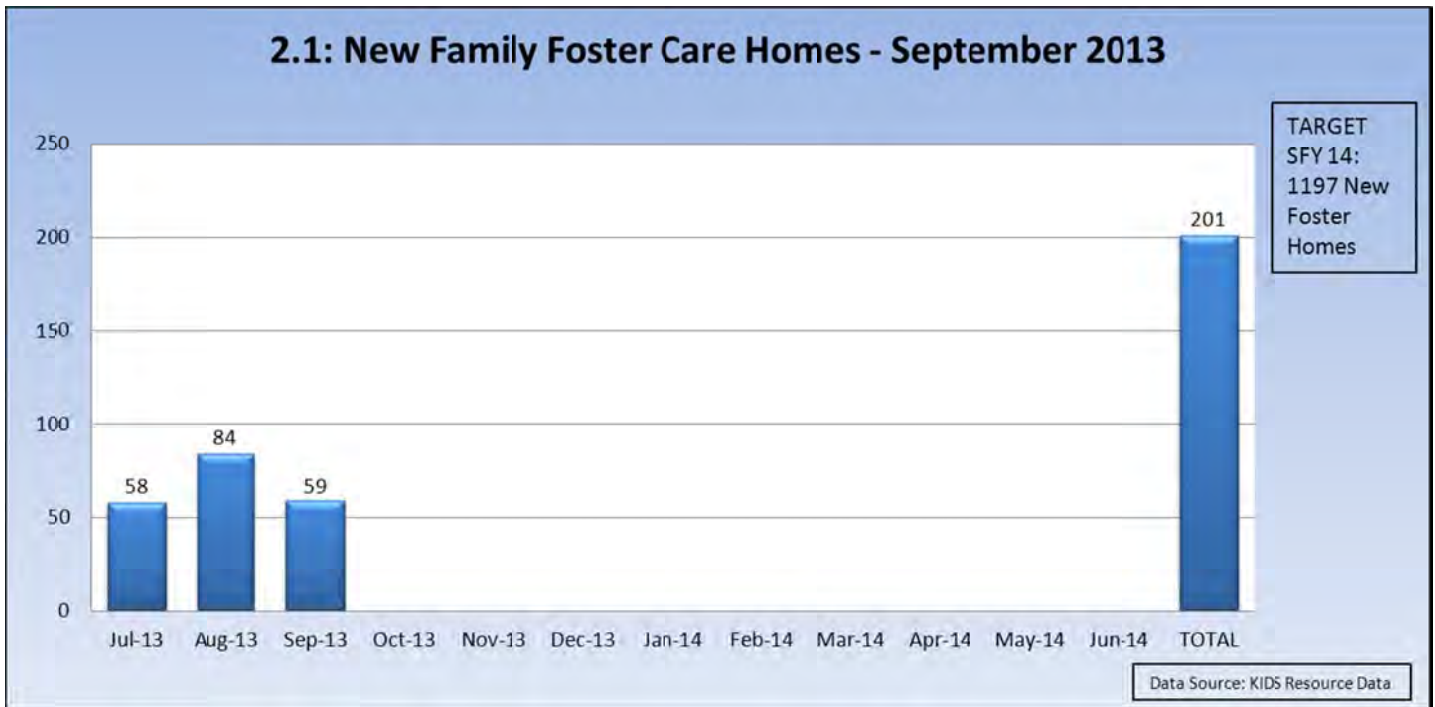


	Jul-2012	Aug-2012	Sep-2012	Oct-2012	Nov-2012	Dec-2012	Jan-2013	Feb-2013	Mar-2013	Apr-2013	May-2013	Jun-2013
# of Children Served	9544	9774	9672	9711	9805	9844	9854	10001	10280	10537	10616	10640
# of Children without abuse	9518	9755	9650	9677	9769	9838	9823	9983	10252	10502	10602	10614
# of Children with abuse	26	19	22	34	36	6	31	18	28	35	14	26

Data: The Maltreatment in Care by Parents measure incorporates a 90-day delay from the time the investigation is complete to the report date. This delay allows for the review process to be completed which may result in changes in the findings. The data reflects substantiations in the month that the investigation was completed and not necessarily in the month that the abuse or neglect occurred. This is an unduplicated number of victims, thus a child will only be counted once on the most recent confirmed referral in the month. The Federal government requires that the agency report on all children in DHS custody, regardless of when the abuse or neglect occurred.

Comments Oct 2013: Of the 26 reported victims in June 2013, 3 of those children were reporting abuse by a parent that occurred prior to coming into DHS custody.

2.1: New Family Foster Care Homes

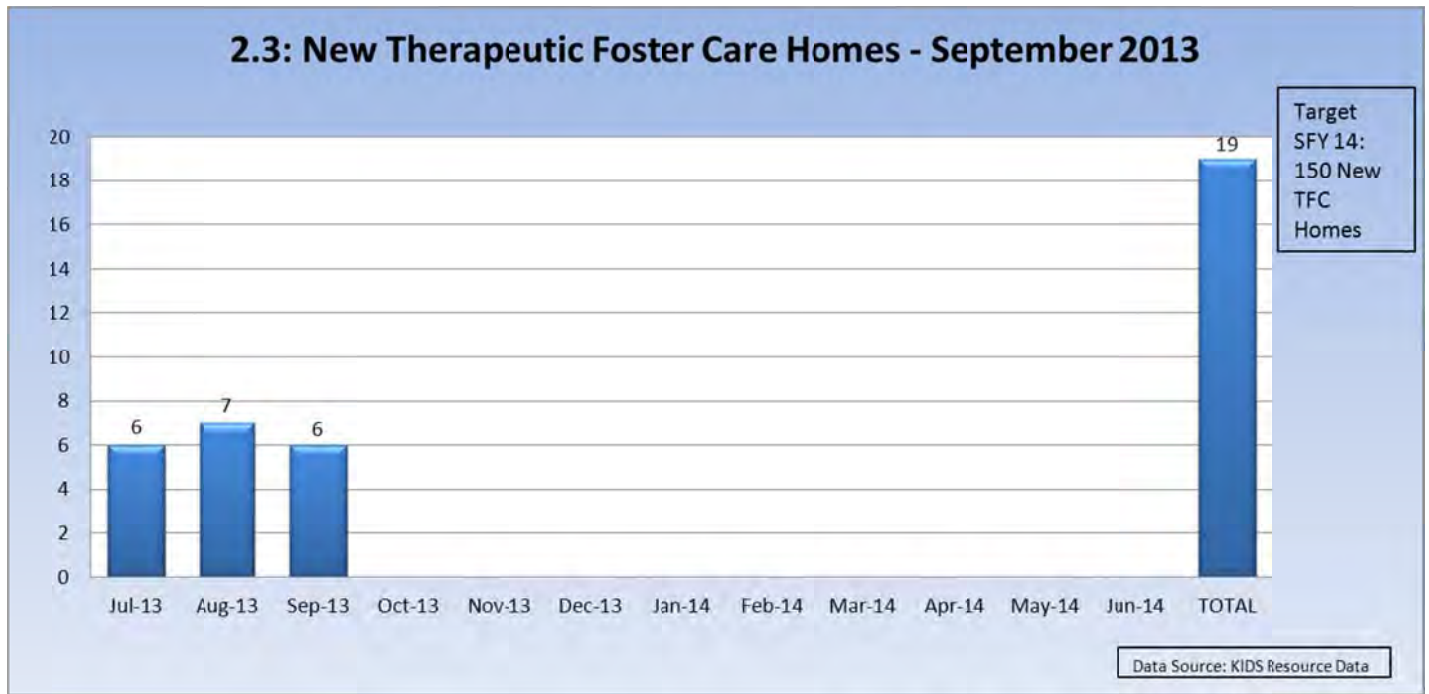


	July 2013	Aug 2013	Sept 2013	Oct 2013	Nov 2013	Dec 2013	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Total
# of New FFC Homes	58	84	59	0	0	0	0	0	0	0	0	0	201

Data: Total Count of New Foster Homes includes all Contracted Foster Care Homes, Foster Family Homes, Emergency Foster Care Homes, Shelter Host Homes, and Supported Foster Homes by month that they were opened using the agreed upon criteria. (This does not include Kinship or Tribal Homes.)

Comments Oct 2013: In September 2013, there were a total of 59 new foster homes opened with a total of 201 new foster homes for SFY14. The target for new Foster Homes in SFY14 is 1,197 homes.

2.3: New Therapeutic Foster Care Homes

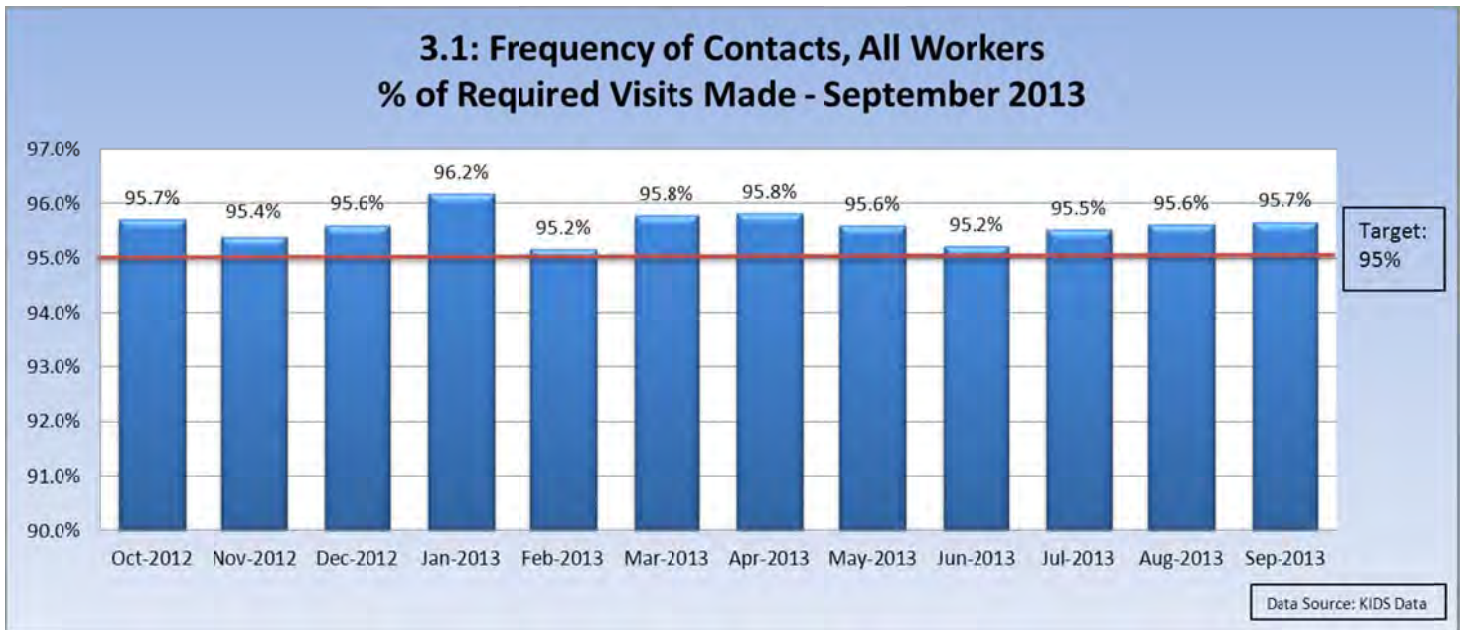


	July 2013	Aug 2013	Sept 2013	Oct 2013	Nov 2013	Dec 2013	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Total
# of New TFC Homes	6	7	6	0	0	0	0	0	0	0	0	0	19

Data: Total Count of New Therapeutic Foster Homes includes all new TFC Homes, by month that they were opened using the agreed upon criteria.

Comments Oct 2013: In September 2013, there were 6 new TFC homes opened with a total of 19 new TFC homes for SFY14. The target for new TFC Homes in SFY14 is 150 homes.

3.1: Frequency of Worker Contacts

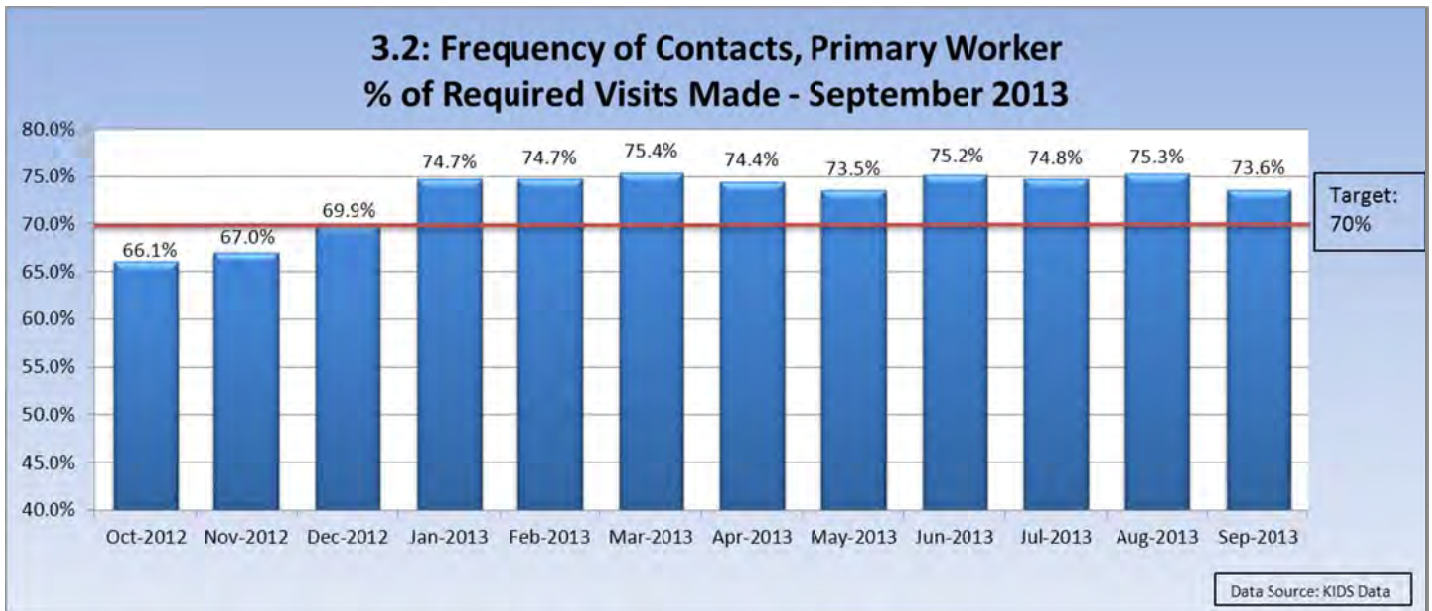


	Oct-2012	Nov-2012	Dec-2012	Jan-2013	Feb-2013	Mar-2013	Apr-2013	May-2013	Jun-2013	Jul-2013	Aug-2013	Sep-2013
Contacts Made by Any Worker	8290	8370	8323	8477	8522	8710	8985	9124	9116	9196	9240	9423
Minimum Contacts Required	8662	8775	8706	8815	8956	9094	9377	9545	9574	9628	9665	9851
% Made	95.7%	95.4%	95.6%	96.2%	95.2%	95.8%	95.8%	95.6%	95.2%	95.5%	95.6%	95.7%

Data: The Data reflects the total number of required visits due to children in out of home care and the number of total required visits made for a given month. Only one visit per month is counted even though multiple visits may have been made during the month.

Comments Oct 2013: The visitation rate for all worker visits in September 2013 was 95.7%.

3.2: Frequency of Primary Worker Contacts

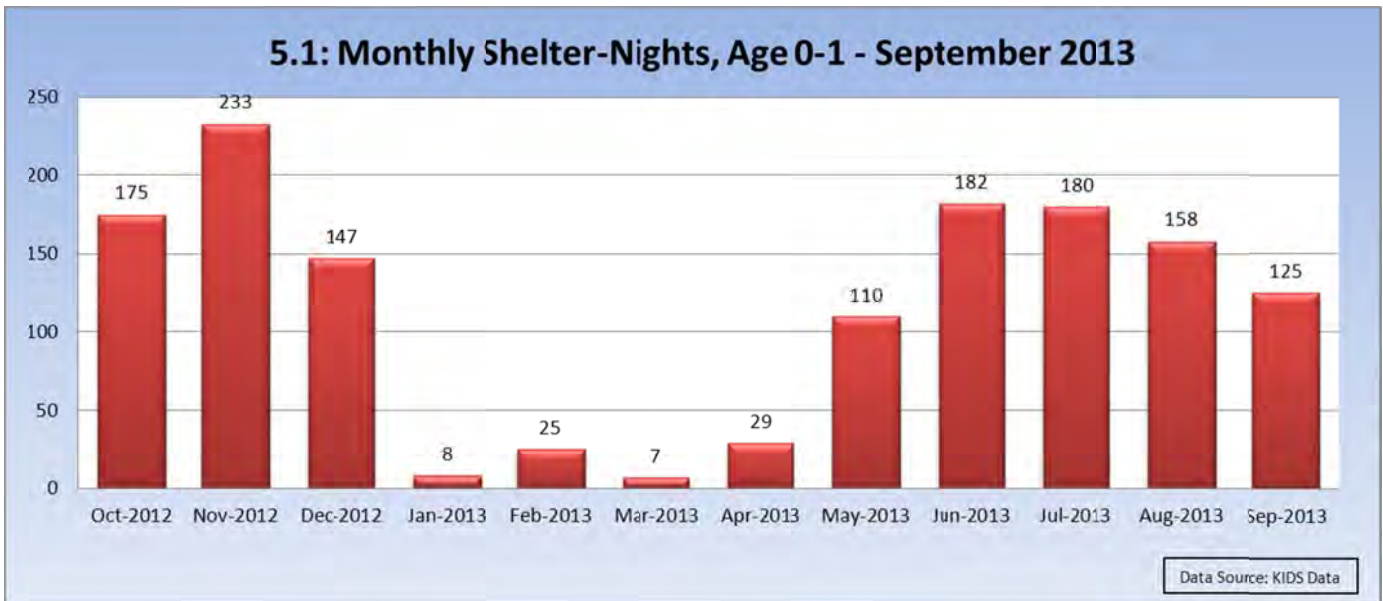


	Oct-2012	Nov-2012	Dec-2012	Jan-2013	Feb-2013	Mar-2013	Apr-2013	May-2013	Jun-2013	Jul-2013	Aug-2013	Sep-2013
Contacts Made by Primary Worker	5723	5880	6082	6589	6693	6858	6981	7018	7197	7197	7274	7252
Minimum Contacts Required	8662	8775	8706	8815	8956	9094	9377	9545	9574	9628	9665	9851
% Made	66.1%	67.0%	69.9%	74.7%	74.7%	75.4%	74.4%	73.5%	75.2%	74.8%	75.3%	73.6%

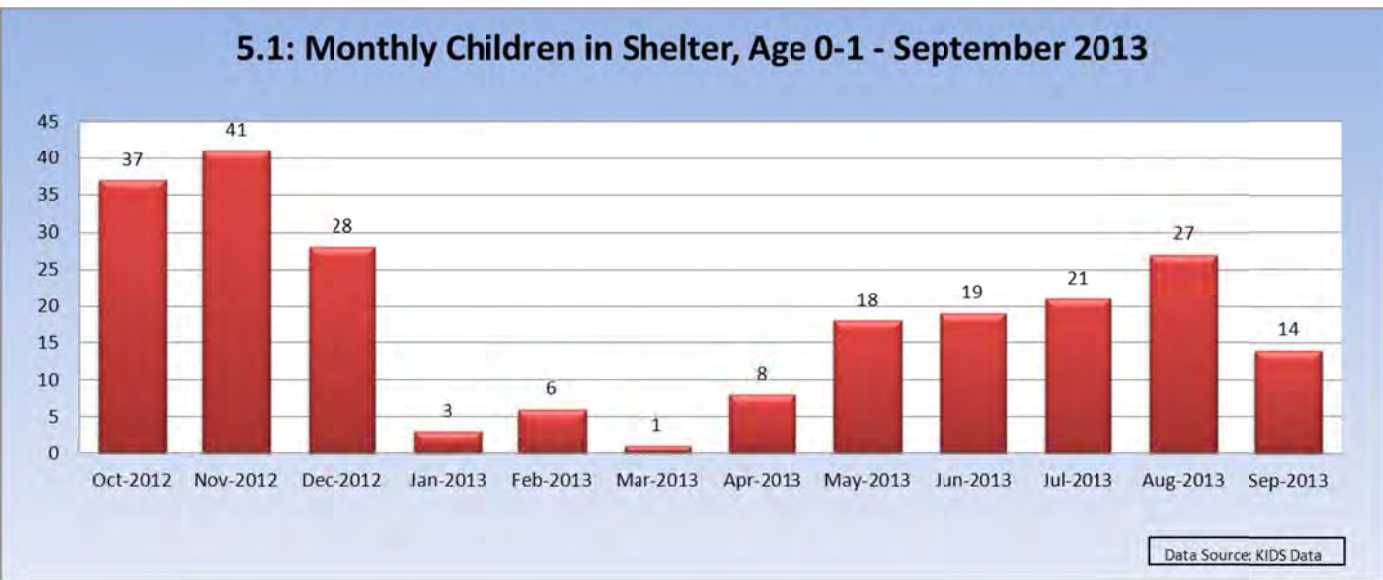
Data: The Data reflects the total number of required visits due to children in out of home care and the number of total required visits made by the primary assigned worker for a given month. Only one visit per month by the primary worker is counted even though multiple visits may have been made by multiple workers during the month. For SFY14, the interim target is 70%.

Comments Oct 2013: The worker visitation rate for primary workers in September 2013 was 73.6%.

5.1: Shelter Use – Age 0-1 Years



	Oct-2012	Nov-2012	Dec-2012	Jan-2013	Feb-2013	Mar-2013	Apr-2013	May-2013	Jun-2013	Jul-2013	Aug-2013	Sep-2013
# of Nights	175	233	147	8	25	7	29	110	182	180	158	125



	Oct-2012	Nov-2012	Dec-2012	Jan-2013	Feb-2013	Mar-2013	Apr-2013	May-2013	Jun-2013	Jul-2013	Aug-2013	Sep-2013
# of Children	37	41	28	3	6	1	8	18	19	21	27	14

Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. This Pinnacle Plan Measure was implemented 12/31/12. Automatic exceptions will be made for children in the following circumstances: If the child is part of a sibling set of 4 or more, a child placed with a minor parent who is also in DHS custody, or medically fragile children requiring 24 hour care.

Comments Oct 2013: In Sept. 2013, 14 children age 0-1 years spent a total of 125 nights in the shelter. Of these 14 children, 4 met the automatic exception as part of a sibling set of four or more, 1 met the automatic exception as medically fragile, and 1 child was placed with a minor parent in DHS custody. There were 148 children under the age of two removed in Sept 2013. Of these children, 134 children did not spend a night in the shelter. There were 10,923 children in Out of Home Care statewide and of those, 10,358 children did not spend a night in the shelter.

5.2: Shelter Use – Age 2-5 Years



	Oct-2012	Nov-2012	Dec-2012	Jan-2013	Feb-2013	Mar-2013	Apr-2013	May-2013	Jun-2013	Jul-2013	Aug-2013	Sep-2013
# of Nights	1291	1109	903	907	634	493	758	843	719	845	724	790

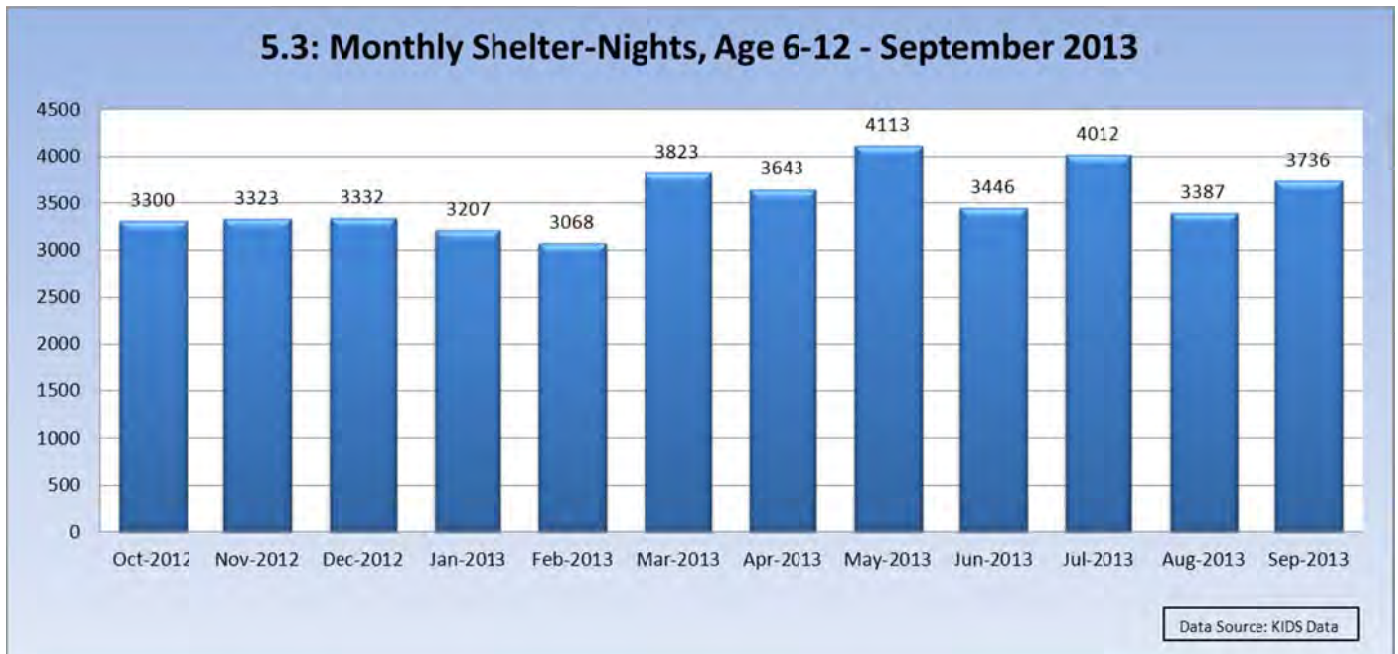


	Oct-2012	Nov-2012	Dec-2012	Jan-2013	Feb-2013	Mar-2013	Apr-2013	May-2013	Jun-2013	Jul-2013	Aug-2013	Sep-2013
# of Children	105	99	93	80	62	51	64	71	76	67	81	75

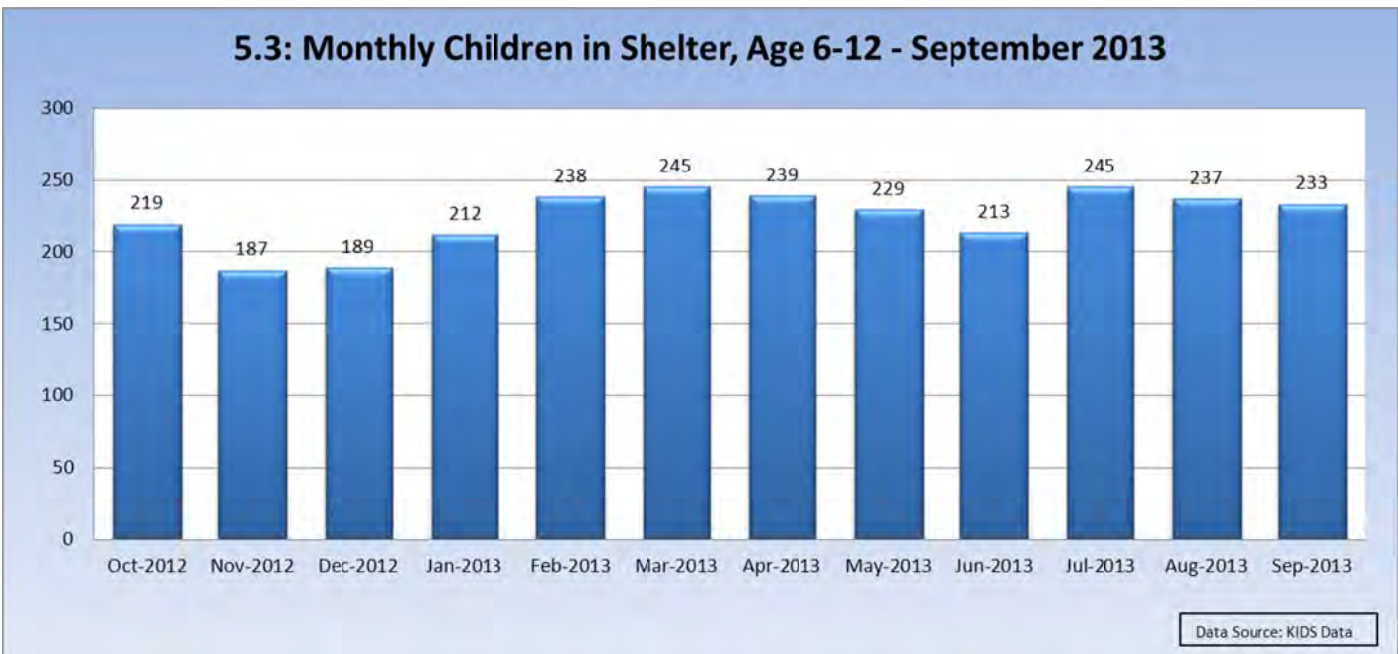
Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. The Pinnacle Plan commitment to stop the use of shelters for children age 2-5 years was implemented on 7/1/13.

Comments Oct 2013: In September 2013, 75 children, age 2-5 years spent a total of 790 nights in the shelter. Of these 75 children, 25 met the automatic exception as part of a sibling set of 4 or more.

5.3: Shelter Use – Age 6-12 Years



	Oct-2012	Nov-2012	Dec-2012	Jan-2013	Feb-2013	Mar-2013	Apr-2013	May-2013	Jun-2013	Jul-2013	Aug-2013	Sep-2013
# of Nights	3300	3323	3332	3207	3068	3823	3643	4113	3446	4012	3387	3736



	Oct-2012	Nov-2012	Dec-2012	Jan-2013	Feb-2013	Mar-2013	Apr-2013	May-2013	Jun-2013	Jul-2013	Aug-2013	Sep-2013
# of Children	219	187	189	212	238	245	239	229	213	245	237	233

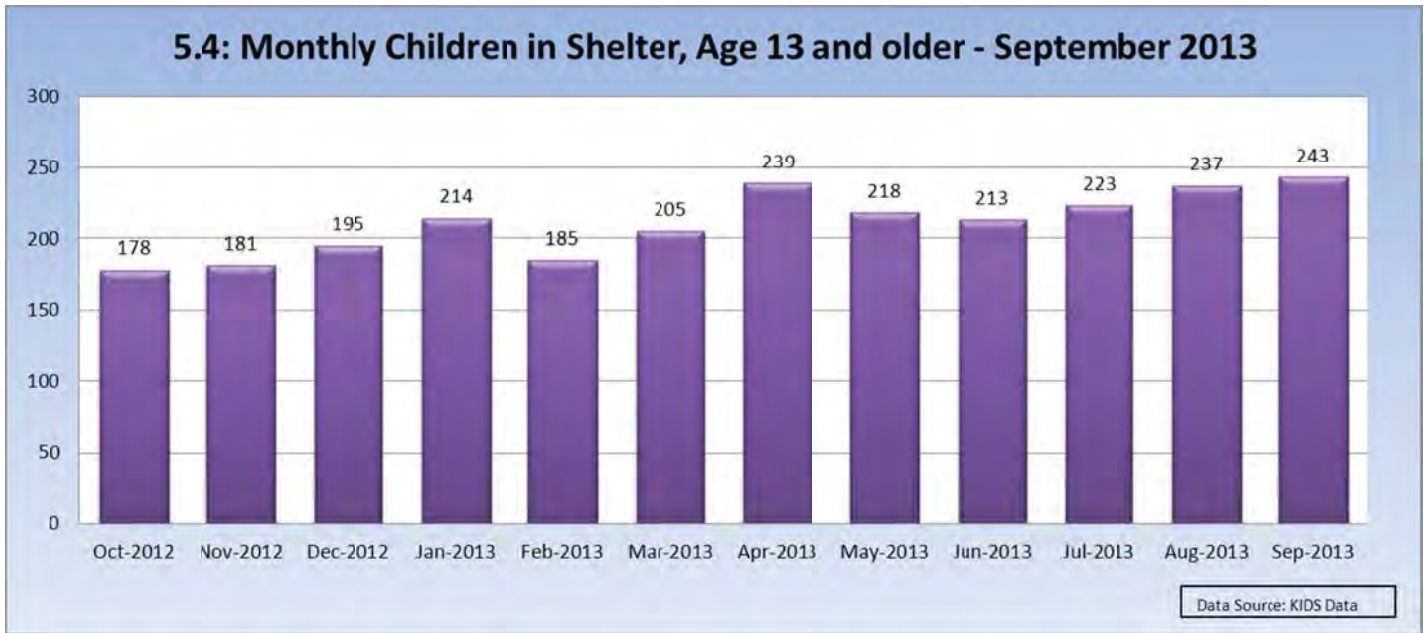
Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. The Pinnacle Plan commitment to stop the use of shelters for children age 6-12 years will be implemented beginning 7/1/2014.

Comments Oct 2013: In September 2013, 233 children, age 6-12 years spent a total of 3736 nights in the shelter.

5.4: Shelter Use – Age 13 Years and Older



	Oct-2012	Nov-2012	Dec-2012	Jan-2013	Feb-2013	Mar-2013	Apr-2013	May-2013	Jun-2013	Jul-2013	Aug-2013	Sep-2013
# of Nights	3234	3065	3757	3482	3152	3652	4065	3924	3766	3872	4333	4526

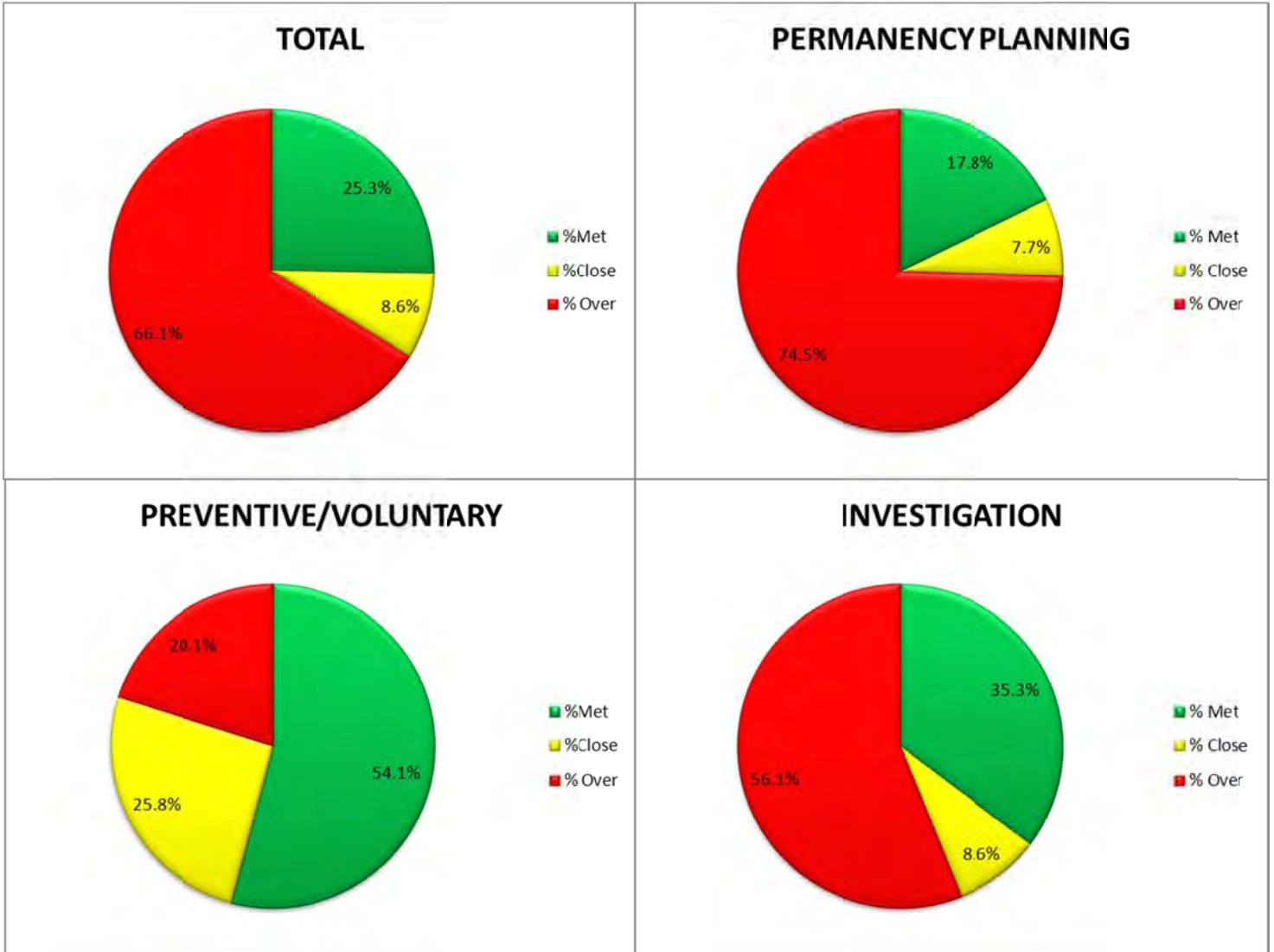


	Oct-2012	Nov-2012	Dec-2012	Jan-2013	Feb-2013	Mar-2013	Apr-2013	May-2013	Jun-2013	Jul-2013	Aug-2013	Sep-2013
# of Children	178	181	195	214	185	205	239	218	213	223	237	243

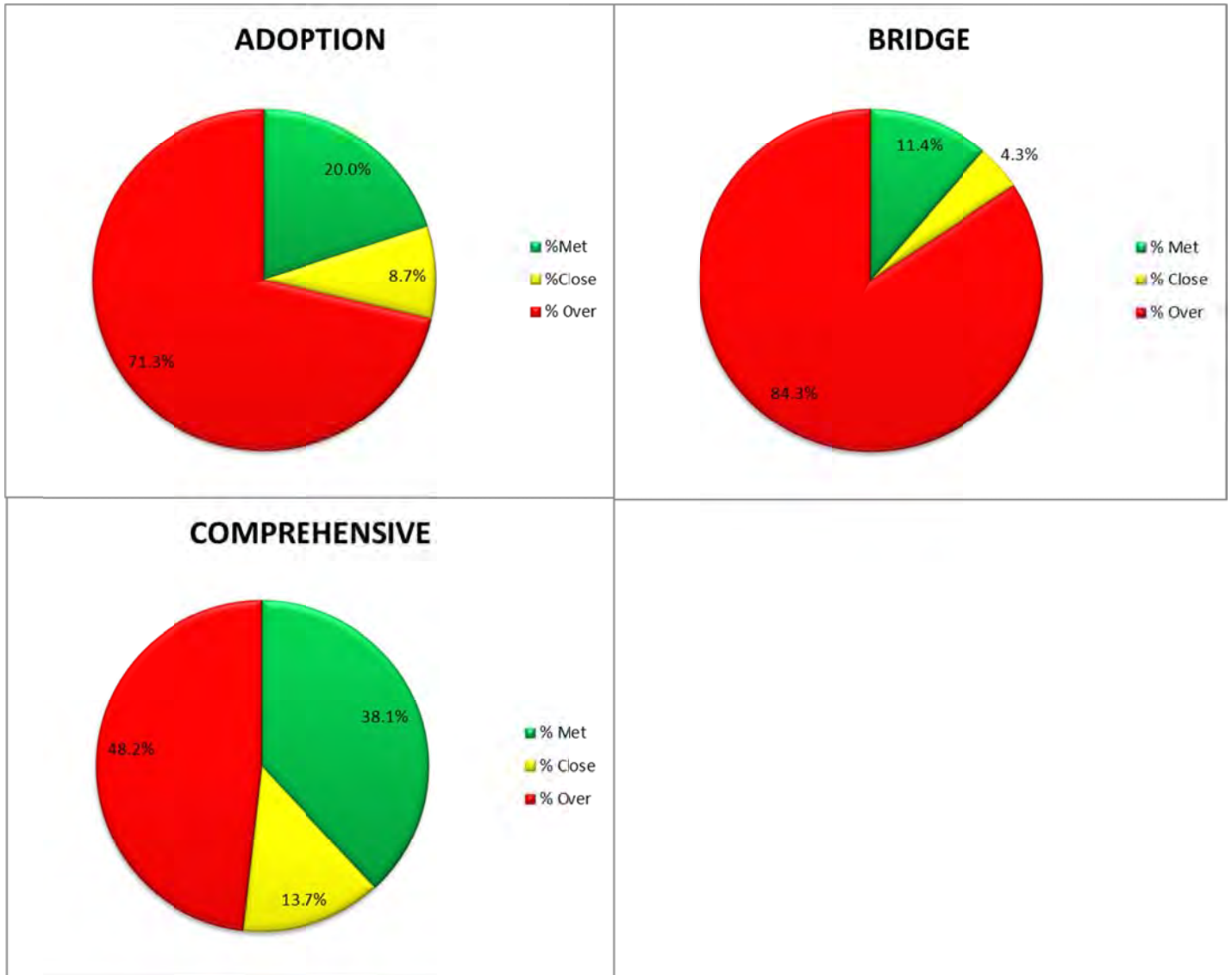
Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next.

Comments Oct 2013: In September 2013, 243 children age 13 and older spent a total of 4526 nights in the shelter.

Workers Meeting Caseload Standards July 1, 2013 – September 30, 2013



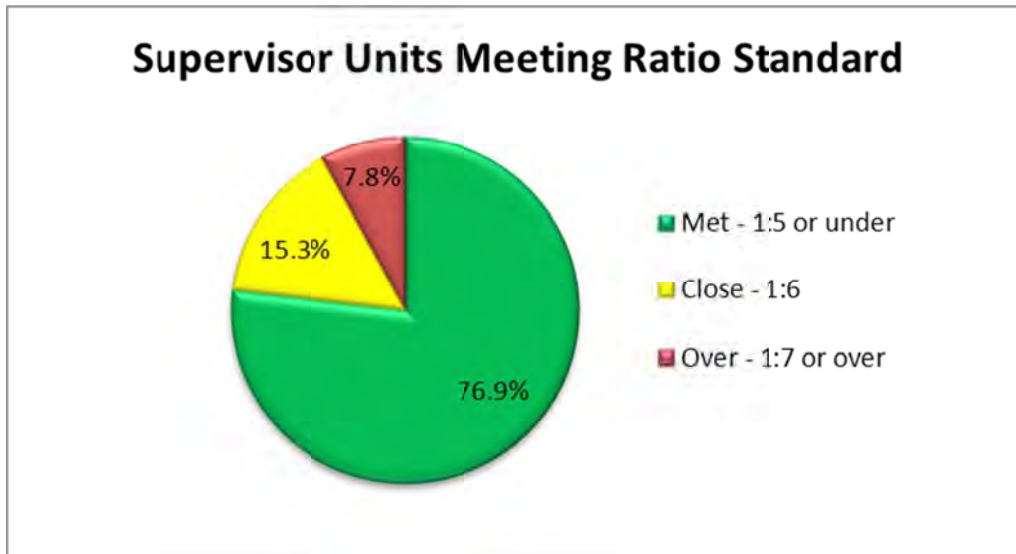
7.1 Worker Caseloads Continued



Workers Meeting Workload Standards - July 1, 2013 - Sept 30, 2013				
Worker Type	Worker Days	% Met	% Close	% Over
ADOPTION	5048	20.0%	8.7%	71.3%
BRIDGE	11281	11.4%	4.3%	84.3%
COMPREHENSIVE	9295	38.1%	13.7%	48.2%
PERMANENCY PLANNING	37686	17.8%	7.7%	74.5%
PREVENTIVE/VOLUNTARY	1665	54.1%	25.8%	20.1%
INVESTIGATION	29744	35.3%	8.6%	56.1%
TOTAL	94719	25.3%	8.6%	66.2%

7.1 Worker Caseloads Continued

Supervisor Units Meeting Ratio Standard												
Units	1:1	1:2	1:3	1:4	1:5	1:6	1:7	1:8	1:9	1:11	N/A	%
TOTAL of RATIOS by UNIT	1	11	33	72	79	39	13	2	3	2	10	TOTAL - 255
Met - 1:5 or under	196											76.9%
Close - 1:6						39						15.3%
Over - 1:7 or over							20					7.8%



Data: Utilizing the standards set forth in the Pinnacle Plan, each individual type of case is assigned a weight and then the weights are added up in order to determine a worker’s caseload. The consolidated workload tracking process allows Oklahoma to factor in the worker’s “Workload Capacity.” The charts represent the consolidated workload tracking process. A snapshot is taken every morning at 12:00 am of the workload of all Child Welfare workers. The entire workload of workers with a qualifying assignment to a case (CPS, PP, FCS, Adoption, and Resource) are calculated and compared against the caseload standards. The workload is classified as meeting standards if it is 100% or below a caseload. If the workload is over 100% but less than 120% of a caseload, it is considered to be “over but close”, otherwise the workload is considered to be over the standard. The measure tracks each worker - each day to determine if they meet the standard, and this is called a “worker day”. Work performed by Child Welfare Specialists, is broken into multiple categories. This measure will look specifically at all Child Welfare Workers (Total), Permanency Planning, Preventive/Voluntary, Investigation, Adoption, Bridge, and Comprehensive Workers.

The next chart looks at Supervisor Units in regards to the worker standard per unit. The target is for each unit to have a ratio of 5 Child Welfare Workers to 1 Supervisor. If a Unit has a ratio of 5:1 or less, they are considered to meet the standard. Units are “close” if they are 1-20% over with a ratio of 6:1. All Units with a ratio of 7:1 or over are considered “Over”. There are 10 Units that do not currently have a supervisor listed, thus have a ratio of N/A and are not calculated in the total. This information is based on HRMD data.

Comments Oct 2013: For the period of July 1, 2013 – September 30, 2013 – The total number of Child Welfare Workers meeting the standard is 25.3%, with 8.6% being “Close”, and 66.1% “Over Standard”. On Supervisor Ratios, 76.9% met the standard, with 15.3% being “Close”, and 7.8% “Over Standard.”

*Note: There are 105 Supervisors who are currently carrying a caseload of one or more cases with a total statewide of 836 cases.

Context Data		
Total Number of Children in Out of Home Care September 2013 - 10,923 Children		
Age	# of Children	% of Total
0-1 Years	1884	17.25%
2-5 Years	3447	31.56%
6-12 Years	3806	34.84%
Over 13 Years	1786	16.35%
Race	# of Children	% of Total
White	4203	38.48%
African American	1160	10.62%
Multi Race	2969	27.18%
Native American	796	7.29%
Hispanic*	1772	16.22%
Pacific Islander	6	0.05%
Asian	17	0.16%
TOTAL	10923	100.00%

*Note: Hispanic or Latino origin is not counted as a primary race

