



PINNACLE PLAN MEASURES

MONTHLY SUMMARY REPORT

September 2019

PINNACLE PLAN MEASURES – MONTHLY SUMMARY REPORT – September 2019

The Department of Human Services (DHS) is committed to improving the safety, permanency, and well-being of children served by the child welfare system. Public reporting is critical to ensuring transparency and accountability of the current performance on the measures included in the Pinnacle Plan. The OKDHS Metrics, Baselines, and Targets Agreement -3/7/13 outlines how the outcomes and other indicators are to be measured and reported. Monthly, Quarterly, and Semi-Annual Reports will be made published on the OKDHS Infonet and made available to the public.

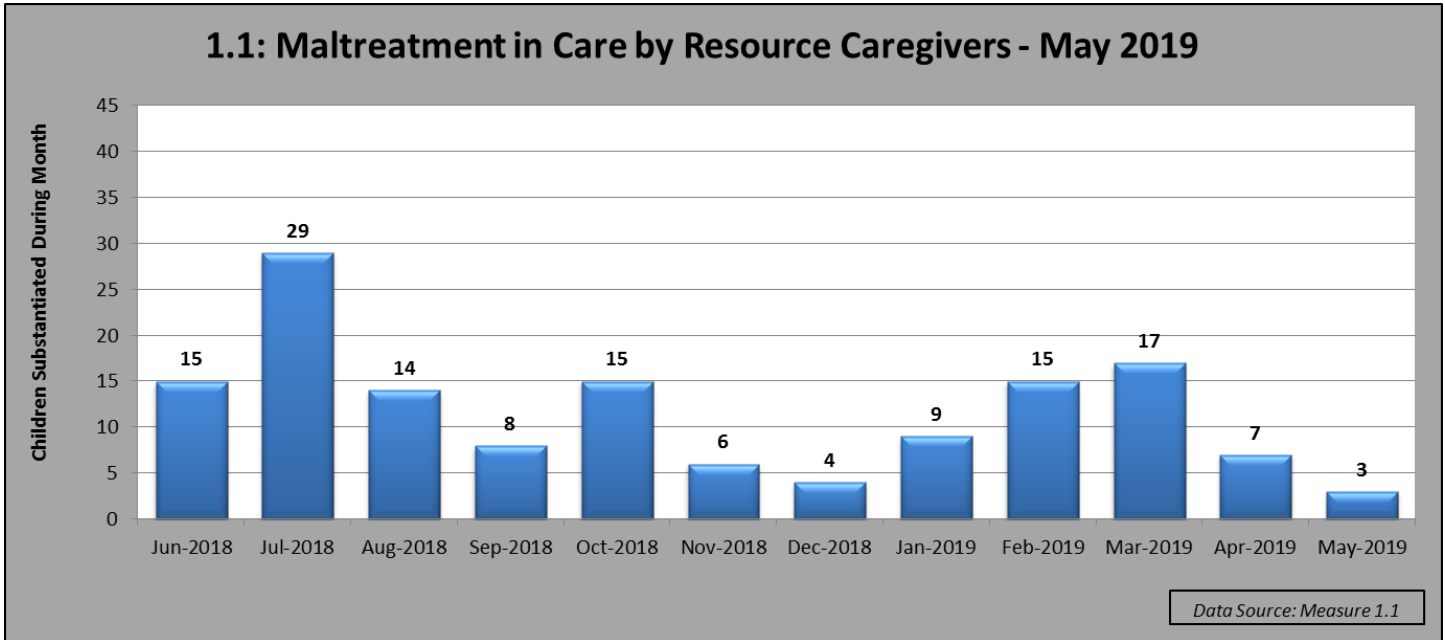
Oklahoma is committed to good faith efforts and positive trending toward the goals outlined in the plan. Each monthly report will include four performance areas, comprised of ten specific metric elements. These are: Foster Care Safety, Counts for New Foster Homes and TFC homes, Worker Contacts, and Shelter Usage. The demographics of children served during the reporting period are included in monthly and semi-annual reports as context data. This information is provided to assist in understanding the population being served by the child welfare system.

Beginning with the August 2014 Monthly Report, there has been a decrease in the lag time to 30 days from the end of the reporting period to the time that the data is reported on Measure 2 – Resource Homes, Measure 3 – Frequency of Worker Contacts, and Measure 5 – Shelter Use. There will continue to be a 90-day lag time on Measure 1 – Foster Care Safety to allow time for the Program Review Process to be completed.

OKDHS was the first state agency to have a federally approved Statewide Automated Child Welfare Information System (KIDS System) and continually strives for high quality data. **The data in this report is subject to change due to ongoing data entry, changes in policy, changes in practice, and changes in definitions, and/or data quality issues that may be discovered through the process.**

If you have questions or feedback regarding the Pinnacle Plan, please email us at dhs.childwelfareplan@okdhs.org

Pinnacle Measure		Pinnacle Plan Measures - Monthly Summary Report - September 2019					
		Name	Description	Period Ending	Monthly Count		
				# of Victims - April & May			
Foster Care Safety	1.1	Maltreatment in Care by Resource Caregivers	Of all children in foster care during the reporting period, the number of victims of substantiated or indicated maltreatment (abuse and/or neglect) by foster parent or facility staff member.	4/30/2019 5/31/2019	7 Children/ 3 Children		
	1.2	Maltreatment in Care by Parents	Of all children in foster care during the reporting period, the number of victims of substantiated or indicated maltreatment (abuse and/or neglect) by a parent.	4/30/2019 5/31/2019	6 Children/ 3 Children		
				July Total	SFY20 Total to Date		
Resource Homes	2.1	New Family Foster Care Homes	Newly approved Foster Homes	7/31/2019	62	62 Foster Homes	
	2.3	New Therapeutic Foster Homes	Newly approved Therapeutic Foster Homes (TFC)	7/31/2019	4	4 TFC Homes	
				Contacts Made	Contacts Required	% Contacts Made	
Worker Contacts	3.1	Frequency of Worker Contacts	The percentage of the total minimum number of required monthly face-to-face contacts that took place during the reporting period between case workers and children in foster care for at least 1 calendar month during the reporting period.	7/31/2019	7,417	7,625	97.3%
	3.2	Frequency of Primary Worker Contacts	The percentage of the total minimum number of required monthly face-to-face contacts that took place during the reporting period between primary caseworkers and children in foster care for at least 1 calendar month during the reporting period.	7/31/2019	7,020	7,372	95.2%
				July Total	6 Month Total - NIGHTS		
Shelter Use	5.1	Shelter Use Age 0-1 Years	The number of child-nights during the past six months involving children under age 2 years.	7/31/2019	0 Nights 0 Children	0 Nights	
	5.2	Shelter Use Age 2-5 Years	The number of child-nights during the past six months involving children age 2 years to 5 years.	7/31/2019	0 Nights 0 Children	60 Nights	
	5.3	Shelter Use Age 6-12 Years	The number of child-nights during the past six months involving children age 6 years to 12 years.	7/31/2019	892 Nights 42 Children	4,755 Nights	
	5.4	Shelter Use Age 13 and Over	The number of child-nights during the past six months involving children age 13 years or older.	7/31/2019	1612 Nights 89 Children	9,096 Nights	
Caseloads	7.1	Worker Caseloads	The percentage of all Child Welfare Workers that meet caseload standards, are close to meeting workload standards, and are over workload standards. (Point in Time as last day of Quarter and Quarterly Total)	Quarterly Report: 4/1/2019- 6/30/19	% of Workers that Meet Standard	1-20% Above Standard	>20% Above Standard
					86.9%	7.0%	6.1%
					80.9%	10.1%	9.0%
			Supervisor Ratios - Statewide the number of Child Welfare Workers in respect to the number of supervisors.		% of Supervisors that Meet Standard	1-20% Above Standard	>20% Above Standard
					83.4%	13.9%	2.7%
Context Data		Demographical Information on Children In Care, including age and race		NOTE:** This is not a Pinnacle Plan Measure. Demographical Data Only			



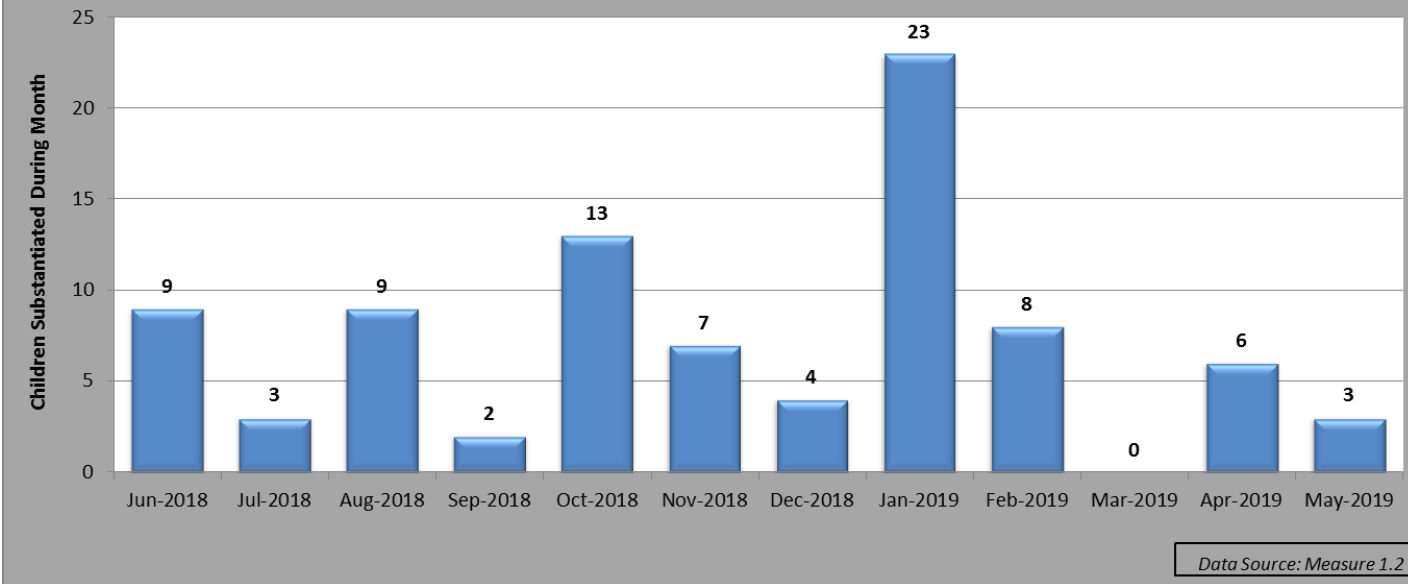
	Jun-2018	Jul-2018	Aug-2018	Sep-2018	Oct-2018	Nov-2018	Dec-2018	Jan-2019	Feb-2019	Mar-2019	Apr-2019	May-2019
# of Substantiations	15	29	14	8	15	6	4	9	15	17	7	3

Data: The Maltreatment in Care Measure by Resource Caregiver incorporates a 90-day delay from the time the investigation is complete to the report date. This delay allows for further review which may result in changes in the findings. All substantiations on children in Out of Home Care will go through an automatic Program Review. The data reported reflects substantiations in the month that the investigation was completed and not necessarily in the month that the abuse or neglect occurred. This measure includes all children placed in traditional foster care homes, kinship homes (relative or non-relative), therapeutic foster care homes, group homes, shelters, and residential facilities. This measure also includes children substantiated of maltreatment by the Office of Client Advocacy while placed in institutional settings. Every time a child is a substantiated as a victim, that child will be counted in the monthly reporting. Children who are victimized more than once will be counted in each month their victimization is substantiated. Note: This is different from the federal metric, which counts each child only once, even if a child is victimized more than once in the course of a year.

Comments – September 2019:
 For the month of April 2019 there were a total of 7 substantiations of Maltreatment while in Out of Home Care. These victims were reported in 6 separate referrals for children in foster care. Of the 7 children placed in foster care, 1 child was placed in a CW Kinship/Relative Home, 3 children were placed in a CW Kinship/Non-Relative Home, and 3 children were placed in a CW Foster Family Care Home. Of the 7 substantiated victims in April 2019, 2 victims had a substantiated finding of threat of harm only.

For the month of May 2019 there were a total of 3 substantiations of Maltreatment while in Out of Home Care. These victims were reported in 3 separate referrals for children in foster care. Of the 3 children placed in foster care, 1 child was placed in a CW Kinship/Relative Home, 1 child was placed in a CW Foster Family Care Home, and 1 child was placed in a CW Foster Family-Supported Home. Of the 3 substantiated victims in May 2019, 0 victims had a substantiated finding of threat of harm only.

1.2: Maltreatment In Care by Parents - May 2019



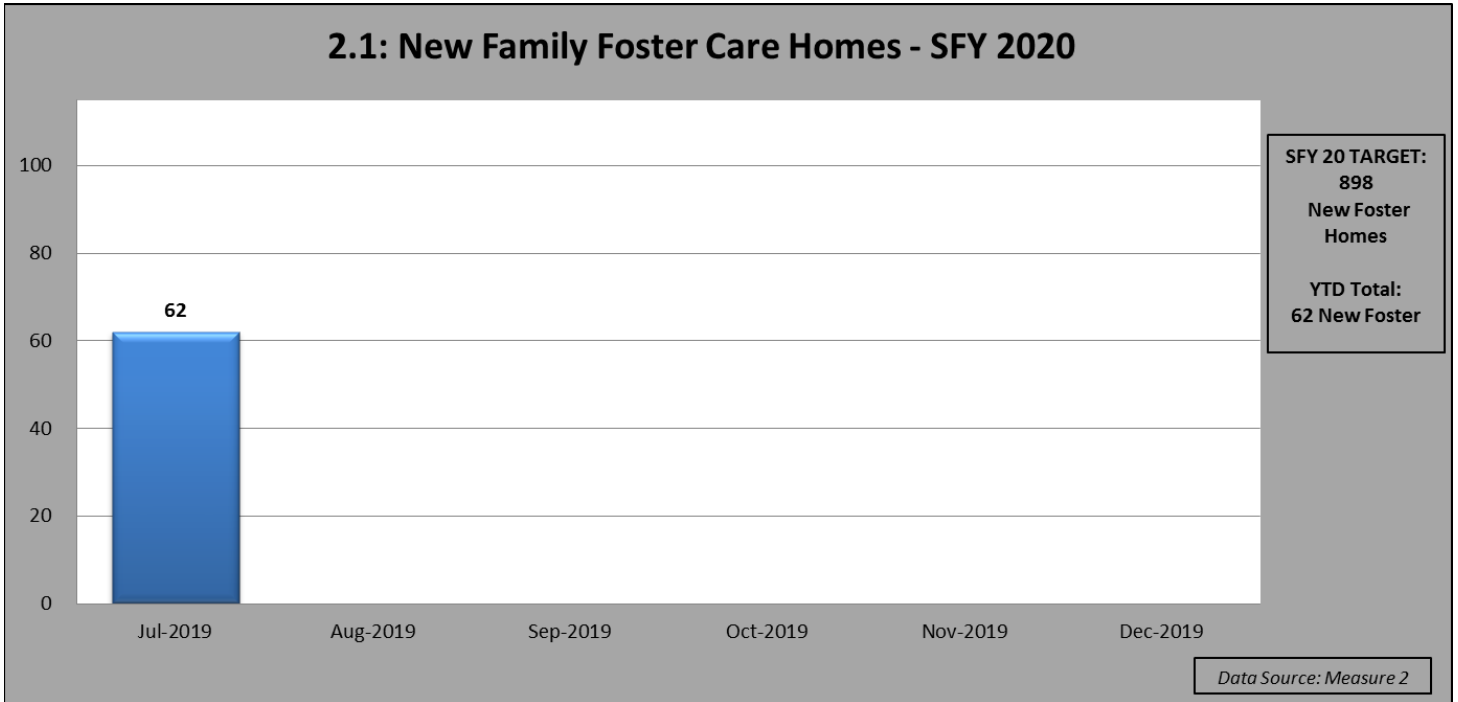
	Jun-2018	Jul-2018	Aug-2018	Sep-2018	Oct-2018	Nov-2018	Dec-2018	Jan-2019	Feb-2019	Mar-2019	Apr-2019	May-2019
# of Substantiations	9	3	9	2	13	7	4	23	8	0	6	3

Data: The Maltreatment in Care by Parents measure incorporates a 90-day delay from the time the investigation is complete to the report date. This delay allows for further review which may result in changes in the findings. The data reflects substantiations in the month that the investigation was completed and not necessarily in the month that the abuse or neglect occurred.

Beginning with the November 2013 report, every time a child is a victim, that child will be counted. Children who are victimized more than once will be counted in each month their victimization is substantiated. Note: This is different from the federal metric, which counts each child only once, even if a child is victimized more than once in the course of a year. Also, children who are disclosing abuse that occurred prior to coming into DHS custody will not be included in the count of monthly victims.

Comments – September 2019: For the month of April 2019, there were 6 substantiations of abuse by parents of children in out of home care. These 6 victims were reported in 4 separate referrals. Five children were placed in Trial Reunification and 1 child was placed in a Kinship Non-Relative Home.

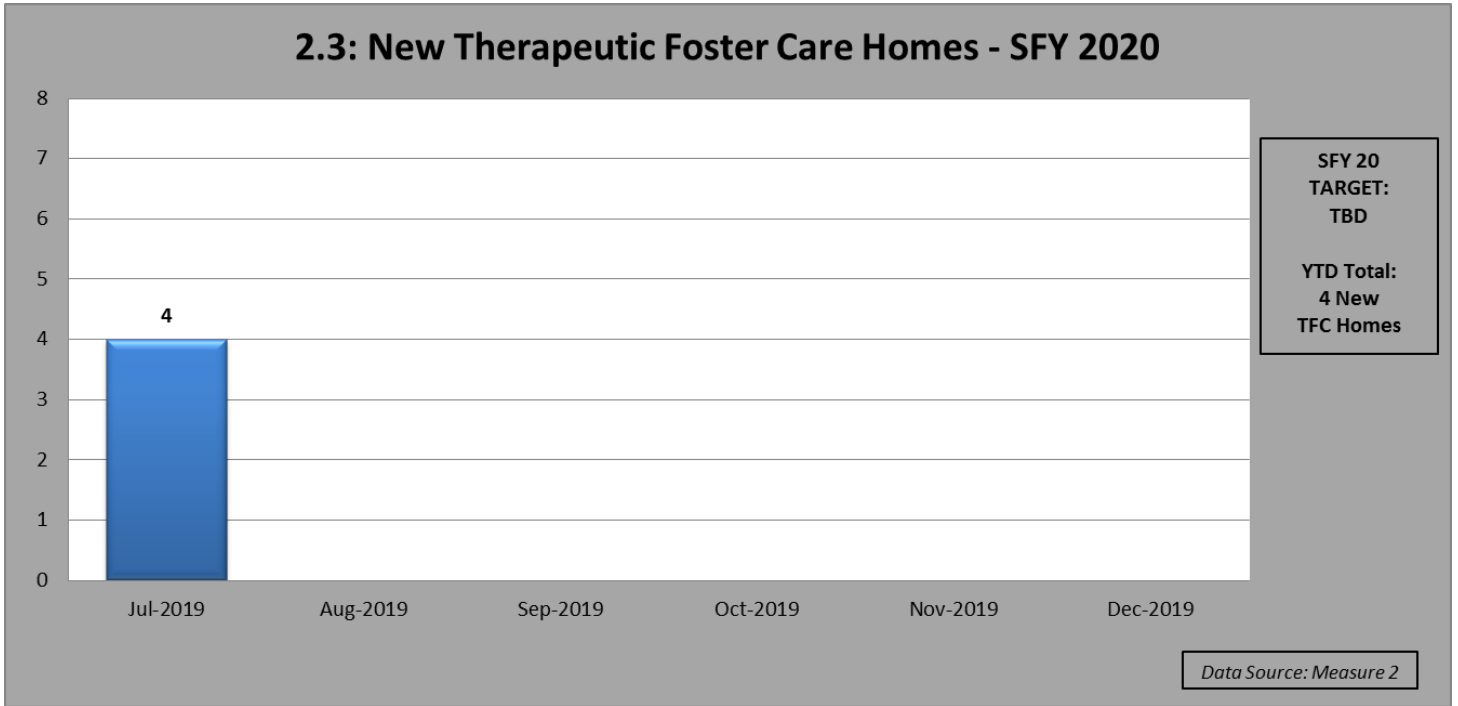
For the month of May 2019, there were 3 substantiations of abuse by parents of children in out of home care. These 3 victims were reported in 2 separate referrals. One child was placed in Trial Reunification and 2 children were placed in a CW Foster Family-Supported Home.



	Jul-2019	Aug-2019	Sep-2019	Oct-2019	Nov-2019	Dec-2019	Jan-2020	Feb-2020	Mar-2020	Apr-2020	May-2020	Jun-2020	Total
# of New FFC Homes	62												62

Data: Total Count of New Foster Homes includes all Foster Family Homes and Supported Foster Homes by month that they were opened using the agreed upon criteria. (This does not include Kinship or Tribal Homes.) The target for SFY17 is 1080 new foster homes.

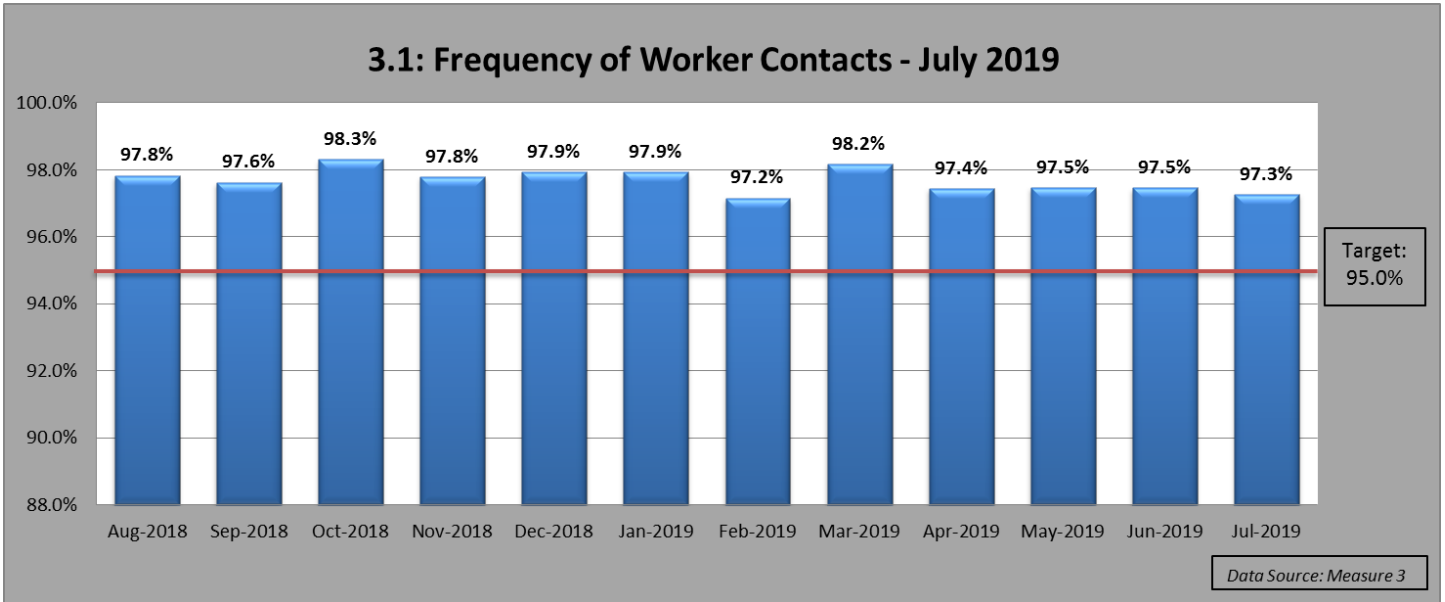
Comments – September 2019: In July 2019, there were 62 foster homes opened that met the Pinnacle Plan criteria to be counted as new at the time of reporting. As of 7/31/19, there were a total of 62 new homes for SFY20. The Foster Family Care net gain as of 7/31/19 was 23 homes. The Net gain target for SFY20 is 54 homes.



	Jul-2019	Aug-2019	Sep-2019	Oct-2019	Nov-2019	Dec-2019	Jan-2020	Feb-2020	Mar-2020	Apr-2020	May-2020	Jun-2020	Total
# of New TFC Homes	4												4

Data: Total Count of New Therapeutic Foster Homes includes all new TFC Homes, by month that they were opened using the agreed upon criteria. The target for new TFC Homes in SFY17 is 176 new TFC homes.

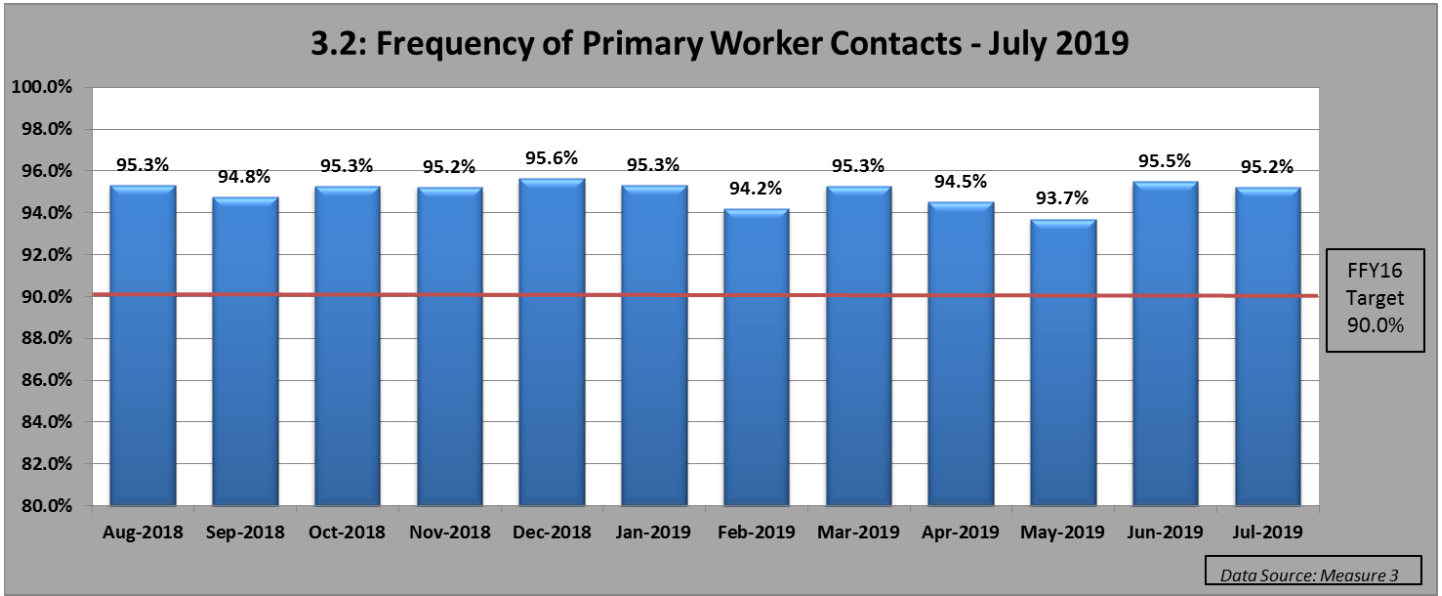
Comments – September 2019: In July 2019, 4 new TFC homes opened for a total of 4 new TFC homes in SFY20. The TFC net gain as of 7/31/19 was -1 homes for SFY20. The Net Gain target for SFY20 is TBD.



	Aug-2018	Sep-2018	Oct-2018	Nov-2018	Dec-2018	Jan-2019	Feb-2019	Mar-2019	Apr-2019	May-2019	Jun-2019	Jul-2019
Contacts Made by Any Worker	7727	7793	7813	7623	7480	7463	7400	7487	7372	7383	7372	7417
Minimum Contacts Required	7898	7982	7947	7795	7637	7621	7616	7626	7565	7574	7564	7625
% Made	97.8%	97.6%	98.3%	97.8%	97.9%	97.9%	97.2%	98.2%	97.4%	97.5%	97.5%	97.3%

Data: The Data reflects the total number of required visits due to children in Out of Home Care and the number of total required visits made for a given month. Only one visit per month is counted even though multiple visits may have been made during the month.

Comments – September 2019: The visitation rate for all worker visits in July 2019 was 97.3%.

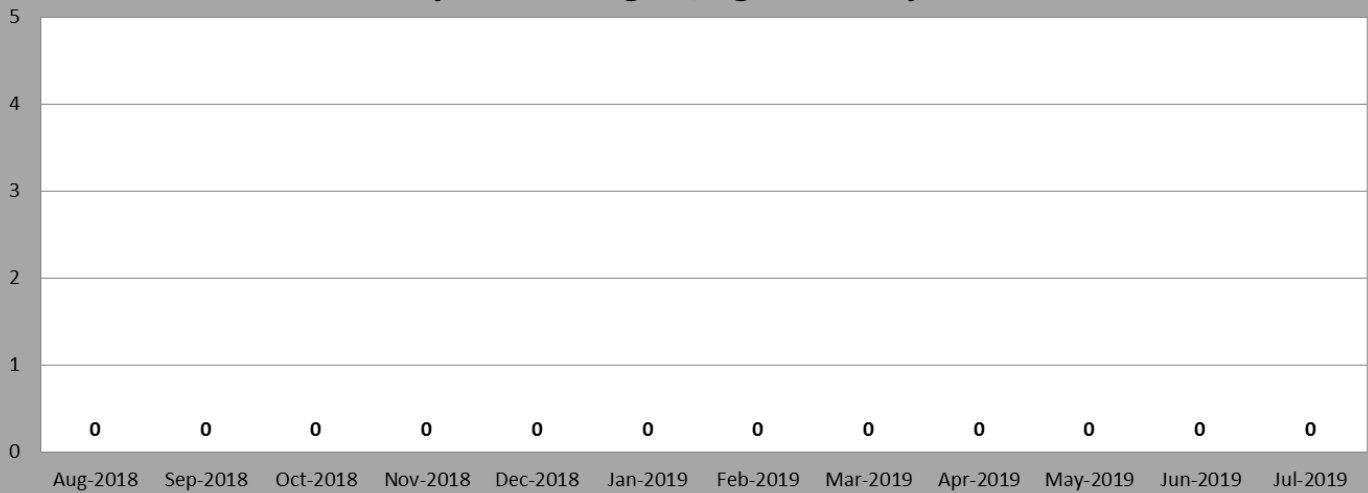


	Aug-2018	Sep-2018	Oct-2018	Nov-2018	Dec-2018	Jan-2019	Feb-2019	Mar-2019	Apr-2019	May-2019	Jun-2019	Jul-2019
Contacts Made by Primary Worker	7279	7323	7332	7188	7059	7024	6942	7023	6918	6862	6986	7020
Minimum Contacts Required	7638	7728	7696	7550	7381	7370	7371	7372	7320	7323	7316	7372
% Made	95.3%	94.8%	95.3%	95.2%	95.6%	95.3%	94.2%	95.3%	94.5%	93.7%	95.5%	95.2%

Data: The Data reflects the total number of required visits due to children in Out of Home Care and the number of total required visits made by the primary assigned worker for a given month. Only one visit per month by the primary worker is counted even though multiple visits may have been made by multiple workers during the month. Beginning in October 2015, the target for FFY16 is 90.0%.

Comments – September 2019: The worker visitation rate for primary workers in July 2019 was 95.2%.

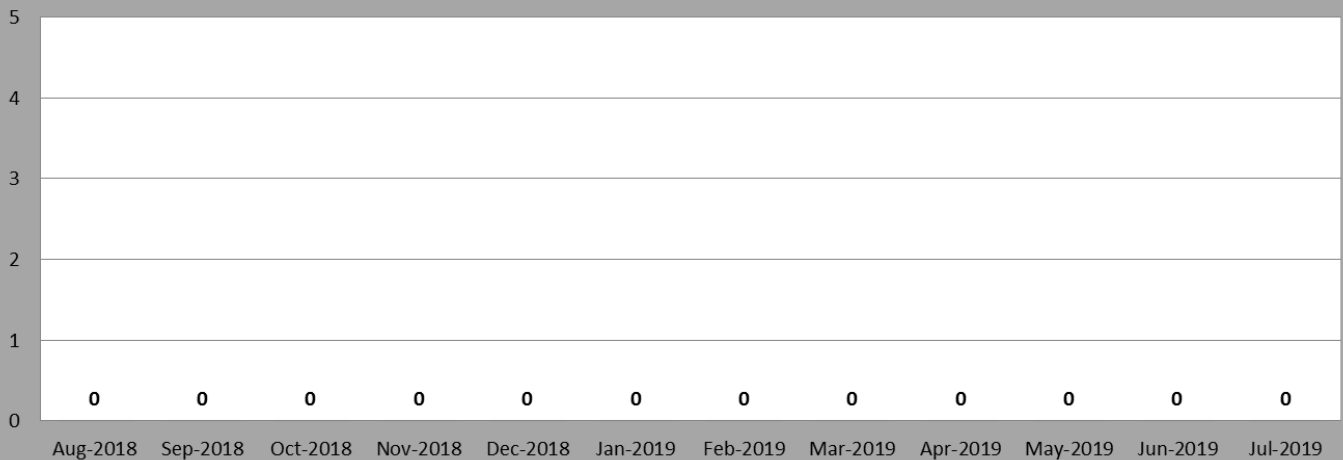
5.1: Monthly Shelter-Nights, Age 0-1 - July 2019



Data Source: Measure 5

	Aug-2018	Sep-2018	Oct-2018	Nov-2018	Dec-2018	Jan-2019	Feb-2019	Mar-2019	Apr-2019	May-2019	Jun-2019	Jul-2019
# of Nights	0	0	0	0	0	0	0	0	0	0	0	0

5.1: Monthly Children in Shelter, Age 0-1 - July 2019



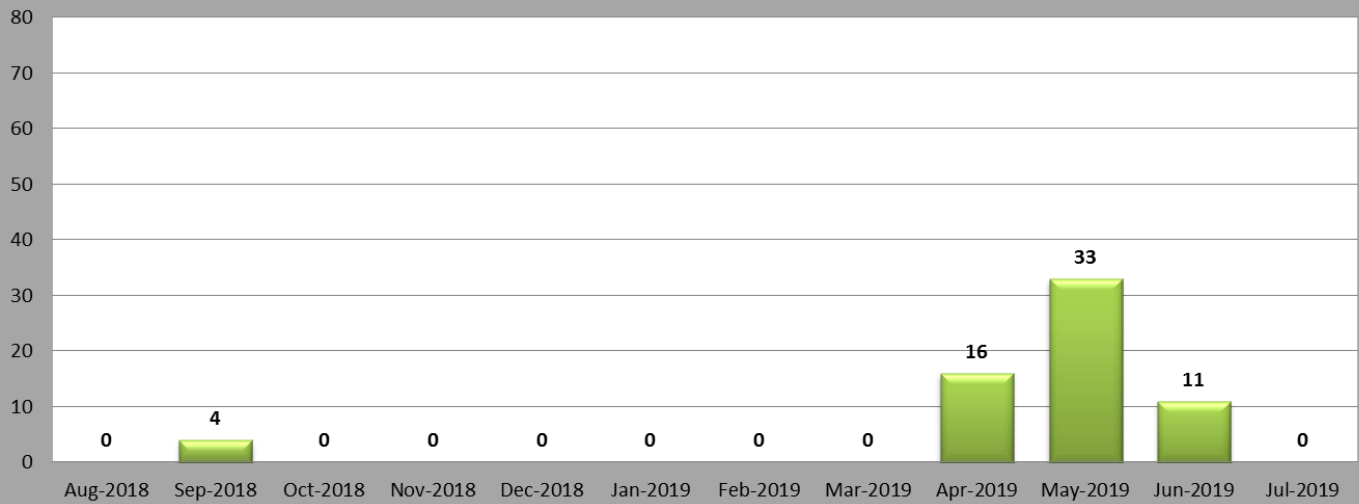
Data Source: Measure 5

	Aug-2018	Sep-2018	Oct-2018	Nov-2018	Dec-2018	Jan-2019	Feb-2019	Mar-2019	Jan-2000	Jan-2000	Jun-2019	Jul-2019
# of Children	0	0	0	0	0	0	0	0	0	0	0	0

Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. This Pinnacle Plan Measure was implemented 12/31/12. Automatic exceptions will be made for children in the following circumstances: If the child is part of a sibling set of 4 or more or a child placed with a minor parent who is also in DHS custody.

Comments – September 2019: In July 2019, 0 children age 0-1 year spent a total of 0 nights in the shelter. There were 1,807 children age 0-1 year in Out of Home Care in July 2019 and none of those children spent a night in the shelter (100% of children age 0-1 year). There were 130 children age 0-1 year removed during the month of July and none of the children had a shelter stay (100% of children in care age 0-1 year).

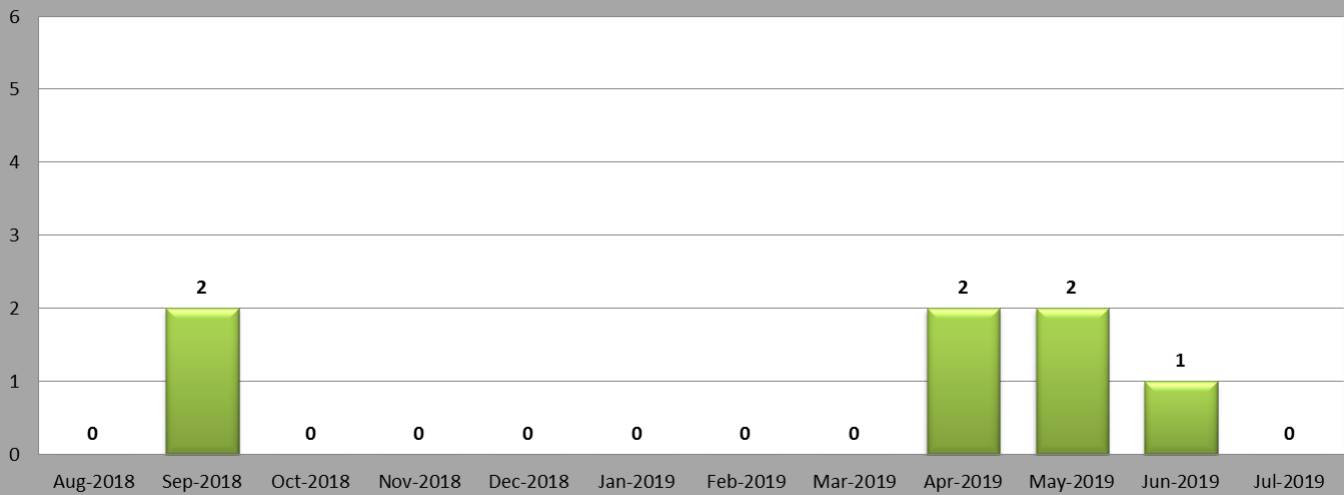
5.2: Monthly Shelter-Nights, Age 2-5 - July 2019



Data Source: Measure 5

	Aug-2018	Sep-2018	Oct-2018	Nov-2018	Dec-2018	Jan-2019	Feb-2019	Mar-2019	Apr-2019	May-2019	Jun-2019	Jul-2019
# of Nights	0	4	0	0	0	0	0	0	16	33	11	0

5.2: Monthly Children in Shelter, Age 2-5 - July 2019

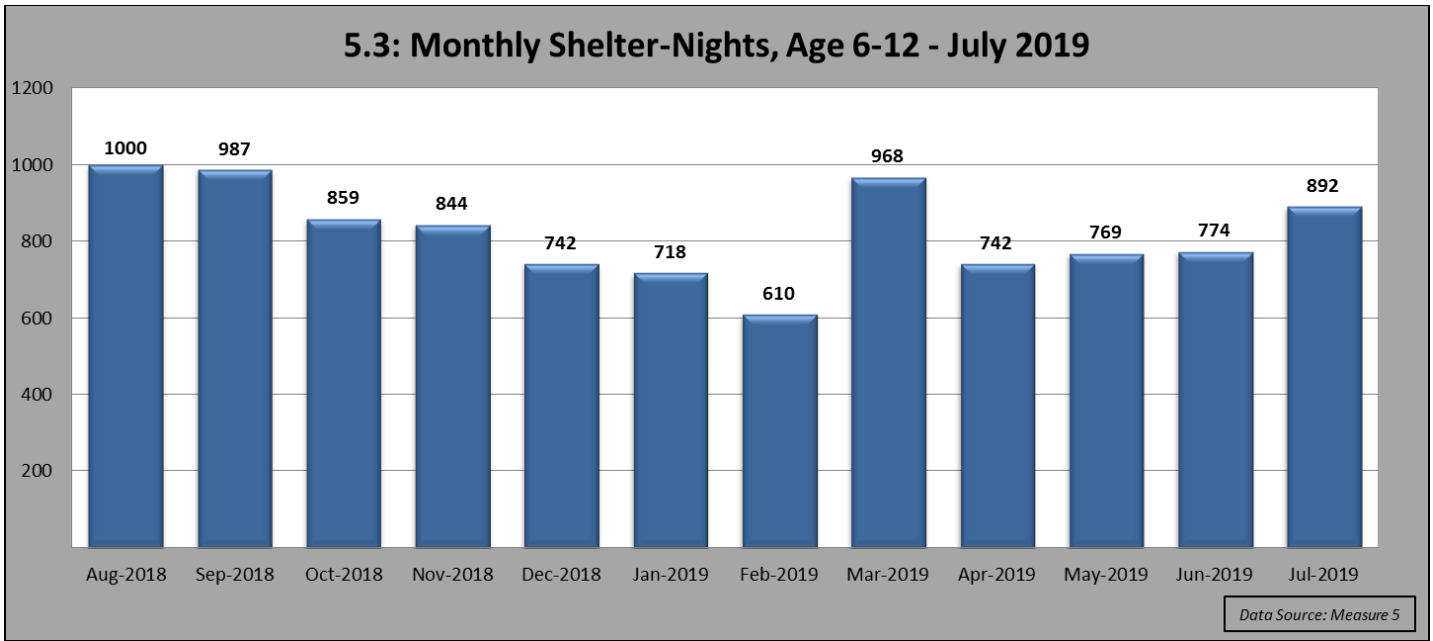


Data Source: Measure 5

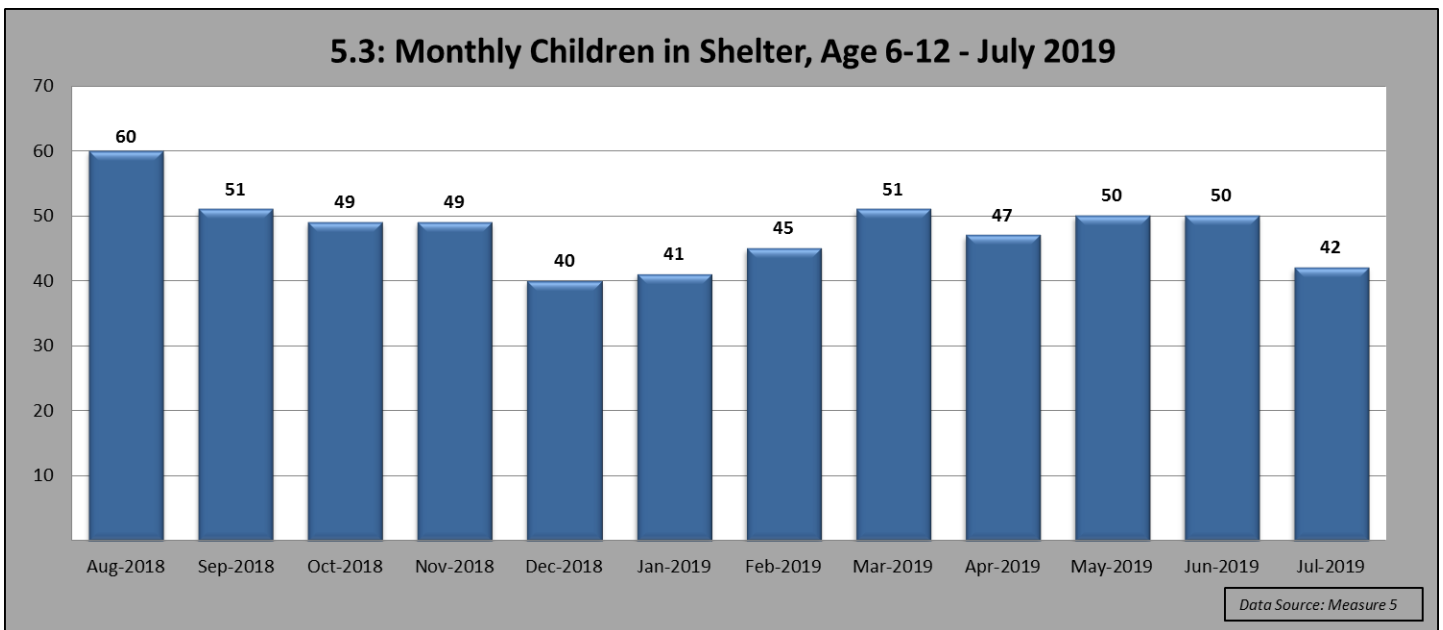
	Aug-2018	Sep-2018	Oct-2018	Nov-2018	Dec-2018	Jan-2019	Feb-2019	Mar-2019	Apr-2019	May-2019	Jun-2019	Jul-2019
# of Children	0	2	0	0	0	0	0	0	2	2	1	0

Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. The Pinnacle Plan commitment to stop the use of shelters for children age 2-5 years was implemented on 7/1/13.

Comments – September 2019: In July 2019, 0 children age 2-5 years spent a total of 0 nights in the shelter. There were 2,568 children age 2-5 years in care in July 2019 and none of those children spent a night in the shelter (100% of children age 2-5 years). There were 94 children age 2-5 years removed during the month of July and none of those children had a shelter stay (100% of children in care age 2-5 years).



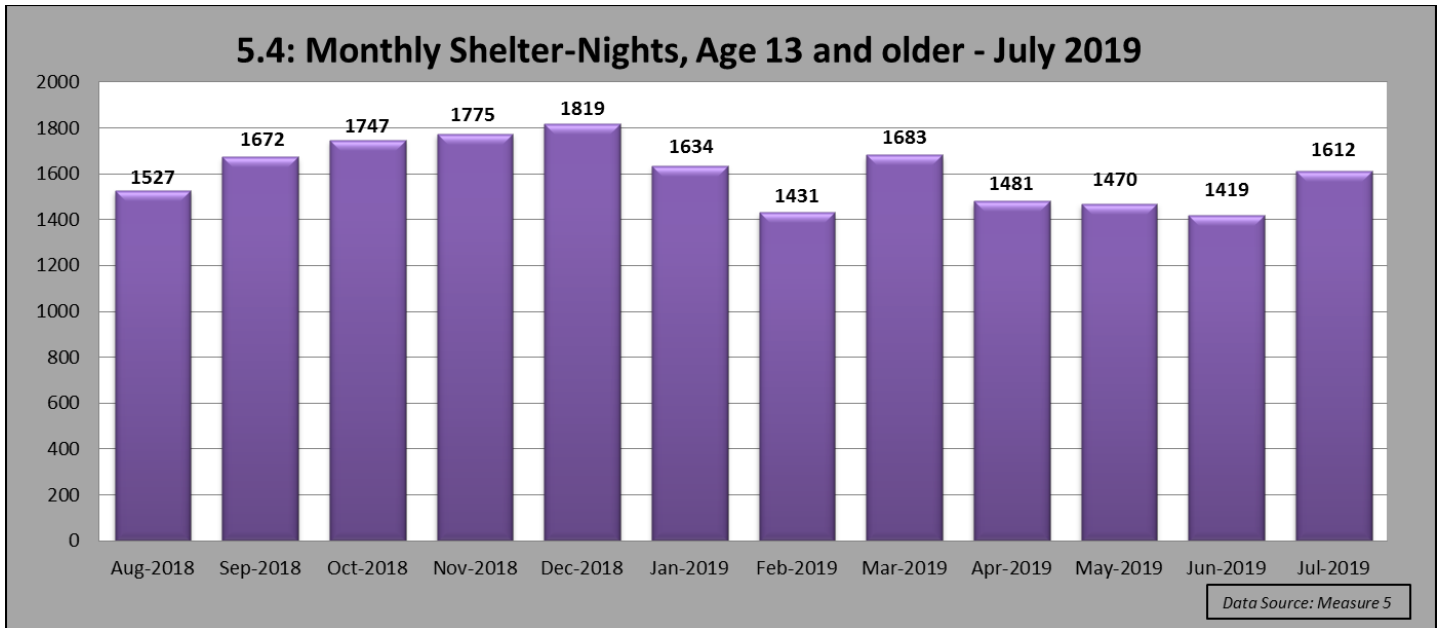
	Aug-2018	Sep-2018	Oct-2018	Nov-2018	Dec-2018	Jan-2019	Feb-2019	Mar-2019	Apr-2019	May-2019	Jun-2019	Jul-2019
# of Nights	1000	987	859	844	742	718	610	968	742	769	774	892



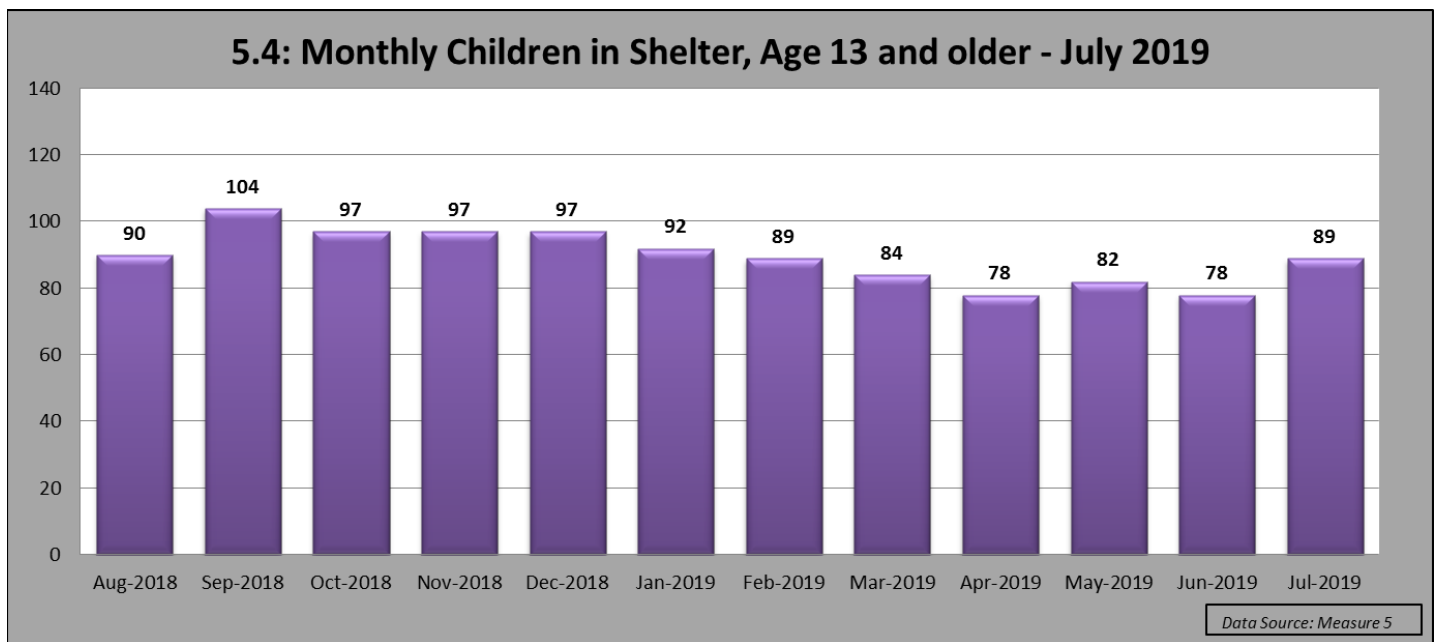
	Aug-2018	Sep-2018	Oct-2018	Nov-2018	Dec-2018	Jan-2019	Feb-2019	Mar-2019	Apr-2019	May-2019	Jun-2019	Jul-2019
# of Children	60	51	49	49	40	41	45	51	47	50	50	42

Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. The Pinnacle Plan commitment to stop the use of shelters for children age 6-12 years was fully implemented by 1/1/15.

Comments – September 2019: In July 2019, 42 children age 6-12 years spent a total of 892 nights in the shelter. There were 2,660 children age 6-12 years in care in July 2019 and 2,618 of those did not spend a night in the shelter (98.4% of children age 6-12 years). There were 96 children age 6-12 years removed in July and 93 of those children did not have a shelter stay (96.9% of children in care age 6-12 years).



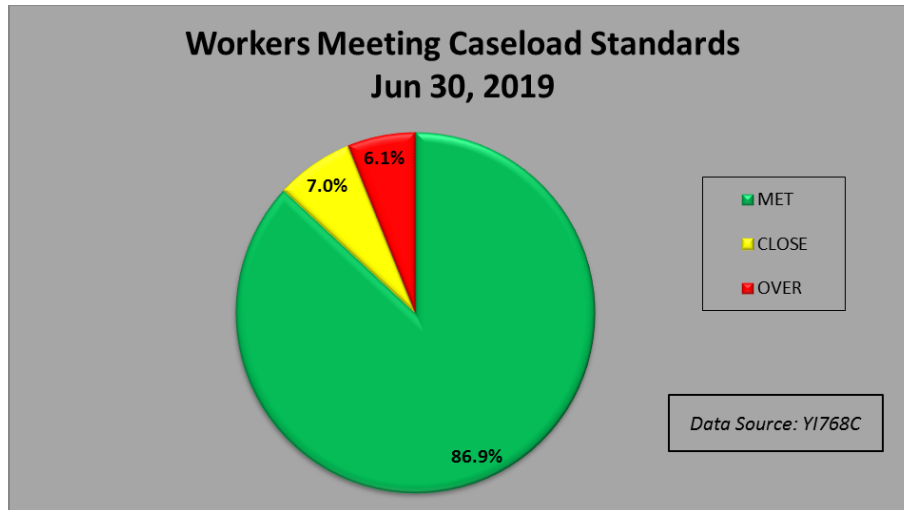
	Aug-2018	Sep-2018	Oct-2018	Nov-2018	Dec-2018	Jan-2019	Feb-2019	Mar-2019	Apr-2019	May-2019	Jun-2019	Jul-2019
# of Nights	1527	1672	1747	1775	1819	1634	1431	1683	1481	1470	1419	1612



	Aug-2018	Sep-2018	Oct-2018	Nov-2018	Dec-2018	Jan-2019	Feb-2019	Mar-2019	Apr-2019	May-2019	Jun-2019	Jul-2019
# of Children	90	104	97	97	97	92	89	84	78	82	78	89

Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next.

Comments – September 2019: In July 2019, 89 children age 13 and older spent a total of 1,612 nights in the shelter. There were 1,226 children age 13-18 years in care in July 2019. Of those, 1,137 children did not spend a night in the shelter (92.7% of children in care age 13-18 years). There were 32 children age 13-18 years removed during the month of July and 19 of these children did not have a shelter stay (59.4% of children in care age 13-18 years).

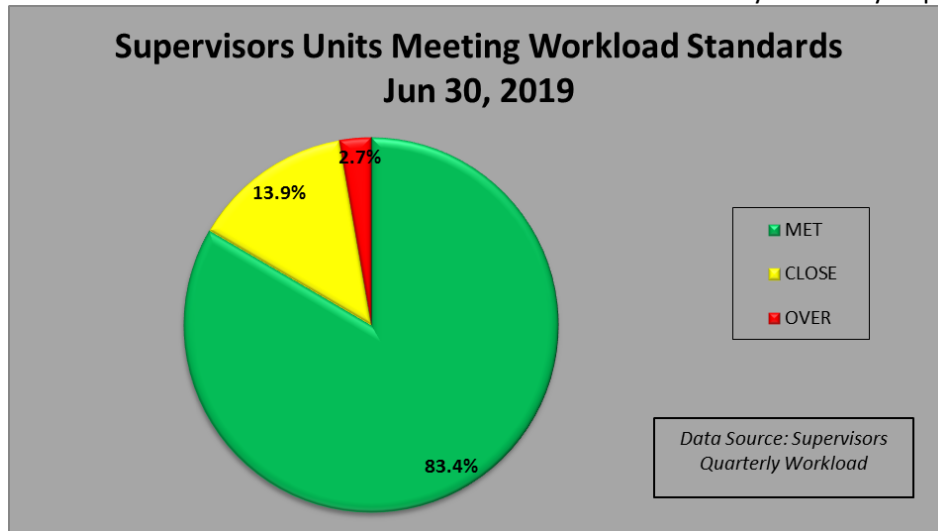


**Quarterly Workload Standards Report
Apr 1, 2019 - Jun 30, 2019**

Worker Type	Worker Days	% Met	% Close	% Over
ADOPTION SPECIALIST	4640	90.3%	6.1%	3.7%
RESOURCE FAMILY SPECIALIST	18413	84.6%	12.6%	2.9%
COMPREHENSIVE	6170	83.5%	15.0%	1.5%
PERMANENCY PLANNING	54239	82.9%	9.1%	8.0%
PREVENTIVE/VOLUNTARY	6696	88.5%	8.6%	3.0%
INVESTIGATION	37063	70.2%	11.6%	18.2%
RECRUITMENT	3350	100.0%	.0%	.0%
ATU	3795	93.8%	5.5%	.8%
STATEWIDE TOTAL	134366	80.9%	10.1%	9.0%

Data: Utilizing the standards set forth in the Pinnacle Plan, each individual type of case is assigned a weight and then the weights are added up in order to determine a worker’s caseload. The consolidated workload tracking process allows Oklahoma to factor in the worker’s “Workload Capacity.” A snapshot is taken every morning at 12:00 am of the workload of all Child Welfare workers. The entire workload of workers with a qualifying assignment to a case (CPS, PP, FCS, Adoption, and Resource) are calculated and compared against the caseload standards. The workload is classified as meeting standards if it is 100% or below a caseload. If the workload is over 100% but less than 120% of a caseload, it is considered to be “over but close”; otherwise the workload is considered to be over the standard. The measure tracks each worker - each day to determine if they meet the standard, and this is called a “worker day”. Work performed by Child Welfare Specialists, is broken into multiple categories. This measure will look specifically at Permanency Planning, Preventive/Voluntary, Investigation, Adoption, Resource Family Specialist, Recruitment, and Adoption Transition Unit Workers. For reporting purposes, the Quarterly totals will be included, as well as a point in time percentage of the number of workers “meeting,” “close,” and “over” workload standards on the last day of the reporting period.

Comments – Jul 2019: As of 6/30/19, using the point in time Y1768C Workload data report, the percentage of Child Welfare Workers meeting the standard is 86.9%, with 7.0% being “Close”, and 6.1% “Over Standard”. Of the 1490 workers, 1295 workers were meeting workload standards, 104 workers were close, and 91 workers were over the standard. For the period of Apr 1, 2019 – Jun 30, 2019, the quarterly data shows that the percentage of Child Welfare Workers “meeting” the standard is 80.9%, with 10.1% being “Close”, and 9.0% “Over Standard.”



Data: This measure looks at Supervisor Units in regards to the worker standard per unit. There are two parts to determine if a supervisor unit meets the standard. First, the measure looks at the number of Child Welfare Workers each supervisor is currently supervising in their unit. The target is for each unit to have a ratio of 5 Child Welfare Workers to 1 Supervisor. If a Unit has a ratio of 5:1 or less, they are considered to meet the standard. Units are “Close” if they are 1-20% over with a ratio of 6:1. All Units with a ratio of 7:1 or over are considered “Over”. Each worker accounts for 0.2% of a supervisor’s workload capacity. Secondly, the measure looks at any of those supervisors who are currently supervising caseload carrying workers and also have primary assignments on their own workload. Because these workload assignments deduct from a supervisor’s capacity to supervise their workers, this additional caseload must be factored into the measurement. If a supervisor has less than two case assignments this will not be calculated into the measurement. For any other assignments on a supervisor’s caseload, these will be calculated at the same weight as a worker’s caseload and then added to the supervisor capacity, which includes the number of workers being supervised. With this combined calculation of the supervisor’s workload capacity, it is then determined how many of these supervisor units are meeting the workload standard. This information is based on KIDS ORG data and HRMD Data and is point in time as of the last date of the reporting period.

Comments – Jul 2019: The total number of Child Welfare Supervisor Units “Meeting the Standard” is 83.4%, with 13.9% being “Close”, and 2.7% “Over Standard”. There are 368 supervisor units with 307 units meeting the standard, 51 units close and 10 units over the standard.

Context Data		
Children in Out of Home Care Population Served July 2019 - 8,261 Children		
Age	# of Children	% of Total
0-1 Years	1807	21.9%
2-5 Years	2568	31.1%
6-12 Years	2660	32.2%
Over 13 Years	1226	14.8%
TOTAL	8261	100.0%
Race	# of Children	% of Total
White	3957	47.9%
African American	748	9.1%
Multi Race	2816	34.1%
Native American	730	8.8%
Pacific Islander / Asian	10	0.1%
TOTAL	8261	100.00%
<i>Hispanic</i>	<i>1528</i>	<i>18.5%</i>
*Note: Hispanic or Latino origin is not counted as a primary race		

