

## **AGENDA**

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- I. **Welcome and rollcall** – Teresa Huggins, Chairperson (5 Mins)
- II. **Approval of July 9<sup>th</sup>, 2024 Minutes**- Teresa Huggins, Chairperson (5 Mins)
- III. **Managed Care Update** – Sandra Puebla, Deputy State Medicaid Director (20 Mins)
- IV. **External Quality Review Organization (EQRO) Update** – Beth Nech, Senior Manager (10 Mins)
- V. **QAC Subcommittee on Data & Operational Metrics Update/Discussion** – Sarah VanAlstine, Sub Committee Chair (20 Mins)
- VI. **QAC Subcommittee on Performance Improvement Projects Update/Discussion**- Barbara O’Brien, Sub Committee Co-Chair, (20 Mins)
- VII. **QAC Subcommittee in Primary Care Spend Update/Discussion** – Sandra Gilliland, Sub Committee Co-Chair, (20 Mins)
- VIII. **New Business** – Teresa Huggins, Chairperson (5 Mins)
- IX. **Upcoming Meetings**: Teresa Huggins, Chairperson (5 Mins)
  - November 12, 2024
- X. **Adjourn**- Teresa Huggins, Chairperson (5 Mins)

Oklahoma Health Care Authority  
Quality Advisory Committee  
MINUTES of the July 9<sup>th</sup>, 2024, Meeting  
4345 N. Lincoln Blvd., Oklahoma City, OK 73105

**I. Welcome, Roll Call, and Public Comment Instructions:**

Co- Chairman Cantwell called the meeting to order at 1:04 PM.

***Delegates present were:*** Ms. Barbara O'Brien, Mr. Tony Willis, Ms. Monica Basu, Ms. Sandra Gilliland, Mr. Josh Cantwell, Ms. J'Dene Rogers, Ms. Sarah Van Alstine, Ms. Robyn Sunday-Allen, Mr. Lance Walker, Ms. Corie Kaiser, Todd Clapp, Ms. Patricia Daily, Mr. Rich Rasmussen and Mr. Jason Lepak providing a quorum.

**Alternates present were:**

***Delegates absent without an alternate were:*** Ms. Kristi Sager, Dr. Saquib Sheikh, Ms. Teresa Huggins, Mr. Mark Woodring, Ms. Melissa Abbott, Ms. Janet Hixon, and Ms. Sharon Smallwood.

**II. Approval of the May 14<sup>th</sup>, 2024 Minutes**

Medical Advisory Committee

**The motion to approve the minutes was by Mr. Todd Clapp and seconded by Ms. Barbara O'Brien and passed unanimously.**

**III. Managed Care Update:**

Sandra Puebla, Deputy State Medicaid Director

Ms. Michele Stafford reported for Ms. Puebla discussing a few SoonerSelect achievements. Such as, paying over \$397 million paid in medical claims since 4/1/2024. Over \$37 million dental claims have been paid since 2/1/2024. \$252.5 million in enhanced payments made to hospitals, and over 30,000 health risk screenings performed. For network adequacy dentals combined network adequacy is 79%. For medicals combined network adequacy is 71.1%. Ms. Stafford also talked about implementation issues and mitigation strategies. Misalignment of NPIs/Service locations/addresses, incorrect billing taxonomy, participating/ non-participating reimbursement amounts, differences in reimbursement amounts, prior authorization, and health plan reconciliation process comparing provider claims experience before and after April 1, 2024.

**IV. EQRO Update:**

Elizabeth Nech, KFMC

Ms. Nech talked about what network adequacy is describing that states must ensure Contracted Entities maintain provider networks that are sufficient to provide timely and accessible care to Medicaid and CHIP beneficiaries across the continuum of services. She also discussed continuous improvement discussing the relationship between the CEs, OHCA, and KFMC. The purpose of validation is to ensure CE reports and data files are accurate (based on complete, valid and reliable

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date), using methodologies in alignment with OHCA's requirements. Reliable and valid reports will allow OHCA to provide more effective quality oversight and monitoring of network adequacy. A few key elements of validation include establishing clear definitions for each network adequacy standard and indicator. Evaluate reliability and validity of the source data used for each network adequacy indicator. Lastly, make recommendations for how the state can target goals and objectives in the quality strategy.

**V. QAC Subcommittee on Data & Operational Metrics Update/Discussion:**

Sarah Van Alstine, Sub Committee Chair

Ms. Van Alstine discussed the appointed members and OHCA staff met virtually to consider the mission directive and purpose of their subcommittee on data and CE operational metrics. Members discussed the value of outcome metrics, comparison to equal statistics, and how to capture the successes and challenges of the new system of managed care with data, then how to communicate that with the accuracy and transparency to QAC and stakeholders. Accurate data helps to answer questions from providers, members, and other stakeholders. Outcome metrics are being gathered by CE's and supervised by OHCA with ERQO. Our main goals are to increase communication among CE's, OHCA, QAC, and stakeholders.

**VI. QAC Subcommittee on Performance Improvement Projects Updates/Discussion**

Monica Basu, Sub Committee Chair

Ms. Basu talked about her sub-committee. Initially an introductory meeting was held on June 6<sup>th</sup> selecting Herself, Ms. Monica Basu, and Ms. Barbra O'Brien as chairman and co-chair. The overview of the PIP committee is to make sure these projects are going to be what CMS requires for the managed care plans. 3 plans are medical and 2 are dental. We have received a few proposals from the CEs including comprehensive diabetes, childhood obesity, and nutrition plans. We have asked the support staff to help us really think about criteria to evaluate. We really want to see what those robust intervention can focus on improving Oklahoma's health. Most PIPs must be accomplished within 2-3 years from when they are implemented.

**VII. QAC Subcommittee on Primary Care Spend Update/Discussion:**

Mark Woodring, Sub Committee Chair

Ms. Sandra Gilliland presented on behalf of Mr. Mark Woodring. The first meeting was held on June 10<sup>th</sup> and our focus is giving guidance to the CEs on how they will be able to increase their primary care spending. In Oklahoma, at baseline, the assessments say we're spending about 6% on primary

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care, and the target is to get that up to 11%. There has been discussion about claims based, non-claim based, and types of primary care services. A primary goal is to increase care coordination, care management, and availability of appropriate staff. In censes we need a functional structure that will allow us to build on that. Several question of weather or not there could be a model of using the HANs or something similar. We also asked for more information regarding what other states are doing, such as Oregon.

**VIII. New Business:**

Chairman, Teresa Huggins

No new business was addressed.

**IX. Upcoming Meeting Dates for Calendar 2024:**

Chairman, Teresa Huggins

September 10, 2024

November 12, 2024

**X. Adjourn:**

Chairman, Teresa Huggins

Co-Chairman Cantwell asked for a motion to adjourn. Motion was provided by Ms. Monica Basu and seconded by Ms. Barbara O'Brien there was no dissent and the meeting adjourned at 2:23pm.