

**Solicitation 8070001235 Questions and Answers
OKLAHOMA HEALTH CARE AUTHORITY**

Question Number	Section or Subsection Number	Section or Subsection Title	Solicitation Page	Question	Response
Example	2.1.1.1	Oklahoma Health Care Authority	#	Are Oklahoma's statutes available online?	Oklahoma statutes can be accessed online at the following addresses: http://www.oklegislature.gov/osstatues title.html https://www.oscn.net/v4/

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45	1.3.6.2	Key Staff	75	<p>We are respectful of the timelines and processes outlined in the RFP, however; we wanted to reach out immediately to inquire if OHCA would consider a meeting this week (October 26) with the OHCA's actuarial team to discuss the staffing and office location requirements. We are concerned that without a better understanding of how these requirements are accounted for in the proposed capitation rate, it may be difficult for our organization, as well as any other dental benefit manager, to achieve financial sustainability.</p> <p>The Key Staff requirements (16 FTEs located in state) are in line with a comprehensive Medicaid managed care program, rather than a dental managed care program. Large states such as Texas and Florida with more than quadruple the size of dental membership as Oklahoma do not have the level of key staffing contemplated under this RFP. For OHCA's reference, requirements from Florida and Texas are noted below to provide context on how other leading states staff their dental programs. We believe it's worth noting that the Texas dental program is a model of success – it is #1 in the nation in terms of preventive dental care provided to children enrolled in Medicaid.</p> <p>Requirements from other states: Florida (3.5 million Medicaid dental members) Key Staff/Personnel 1. FTE Contract Manager, located in FL 2. FTE Dental Director 3. FTE Compliance Officer 4. Designated staff for (no minimum FTE requirement): 1. Medicaid Quality 2. Medicaid Recipient/ Provider Assistance 3. Medicaid Policy 4. Medicaid Data Analytics 5. Medicaid Finance 6. Claims and Encounter Data 7. Program Integrity 8. Subcontractor Oversight 5. Adequate number of dental and professional support staff (This information can be viewed on pages 120-122 of the attached Florida AHCA ITN)</p> <p>Texas (3.4 million Texas Medicaid and CHIP dental members) Key Staff/Personnel 1. FTE Executive Director 2. FTE Dental Director 3. Additionally, the dental benefit manager must designate key management and technical personnel who will be assigned to the Contract. For the purposes of this requirement, Key Personnel are those with management responsibility or principal technical responsibility for the following functional areas (no FTE requirements): 1. Member services; 2. Management Information Systems; 3. Claims processing</p>	<p>See #43 Answer. The bidder must propose a Key Staffing Plan that demonstrates the executive commitment to the success of the program. The 16 key staff mentioned in the RFP will not be required. The plan should address which key staff will be located within the state of Oklahoma.</p>
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