

Public Health Emergency Unwinding Toolkit

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### **Kevin Corbett**



Secretary of Health and Human Services/CEO of OHCA To: Community Partners, Stakeholders, and Advocates Subject: OHCA Return to Normal Medicaid Enrollment

The purpose of this toolkit is to provide our community partners, stakeholders, and advocates with messaging and resources to support local and state agencies as Oklahoma prepares to return to normal Medicaid enrollment processes, also known as unwinding. The goal of the outreach messaging and templates is to encourage members to provide updated contact information.

The Oklahoma Health Care Authority (OHCA) will update this resource and add materials as new federal guidance and additional insights are available. The outreach resources include messaging and templates to be used in various forms of outreach, including print, telephonic communications, and digital media. OHCA worked with our many partners to ensure this toolkit contains the messaging and resources needed to engage members immediately.

We encourage partners to use this messaging and integrate it into their outreach and social media campaigns. Partners may modify the outreach language to meet any business need; however, we strongly request the language in these resources remain the same to ensure consistency in messaging. If you have any questions or require additional information regarding OHCA's plans for resuming normal Medicaid enrollment operations or outreach efforts, please visit mysoonercare.org.

Onward,

Kin halt

## **Public Health Emergency**

### **Medicaid Unwinding Process**

The Families First Coronavirus Response Act (2020) included a "continuous coverage" requirement so Medicaid members would not be at risk of losing health coverage during the Public Health Emergency (PHE).

Federal Health and Human Services (HHS) Secretary Xavier Becerra has extended the PHE end date another 90 days (effective July 15, 2022). The extension allows certain Oklahomans on SoonerCare, who have become ineligible, to maintain their health coverage over the next 90 days.

### **Exceptions:**

- Voluntary disenrollment
- No longer Oklahoma resident
- · Death of the member

OHCA estimates approximately 200,000 currently enrolled SoonerCare members could be affected once Secretary Becerra announces the termination of the PHE. That announcement is expected sometime this year.

### Process for Renewal

Once Secretary Becerra announces the PHE is ending, OHCA will alert affected members.

Each member's official end date could vary based on the phased-out approach OHCA will use to remove ineligible members from SoonerCare.

Members who are ineligible will receive three notices from OHCA across multiple communications channels.

- An initial notification letter from OHCA will be mailed once the end date of the PHE is announced. This notification letter will detail the specific end date of benefits for each ineligible member.
- A second notice will be sent to ineligible members 45 days prior to their scheduled end date to inform them of the reason for loss of eligibility, potentially missing documents to verify eligibility and appeal rights.
- A third notice will then be sent 10 days before the ineligible member loses eligibility.

### Help Us Return to Normal Messaging Materials

### OHCA outreach and communications goals:

- Educate Raise awareness of actions members need to take and when they need to take them to maintain coverage.
- Engage Engage stakeholders, partners, and providers to align messaging, create "surround sound," and leverage and build partnerships with trusted messengers.
- Establish Establish a feedback loop with stakeholders, partners, and providers to share input for planning, and to identify and address issues as implementation takes place.

### OHCA's outreach and communications will focus on three specific areas:

- Updating contact information and documentation
- Completing the renewal process
- Resources for members who are no longer eligible

### What Stakeholders/Advocates/Partners can do:

- Get as much information as possible on Oklahoma's plan for re-evaluating and renewing coverage.
- Sign up for partner training (coming soon).
- Identify Medicaid members and partners in your existing system, coalitions, or networks.
- Encourage members to access our resources and invite them to join informational sessions.

If you would like someone from OHCA to present to your organization/agency, please email us at <u>CommunityPartners@okhca.org</u>.

The presentation will include information on the following topics:

- Overview and purpose of Public Health Emergency
- Background and continuous coverage
- Federal expectations of states related to "unwinding" continuous coverage
- Continuous coverage resources
- Outreach, Engagement, and Communications
- Open discussion

### **Coordinate Communications**

• Engage your Medicaid members and your partner networks to read and share messages and resources from the Oklahoma Health Care Authority about the renewal process.

- Plan your member and partner messaging to coordinate with Oklahoma's outreach and communication plan.
- Plan member communications to coincide with coordinated calls to action to:
  - Update contact information (mailing addresses, email addresses and phone numbers) to make sure members receive important information.
  - Respond to notices/renewals and provide needed eligibility verifications.
- Help our members take steps now to get ready. Members can make updates to their information:
  - Online at mysoonercare.org
  - By calling the SoonerCare helpline at 800-987-7767

**IMPORTANT NOTE:** Please encourage members to use the online option to keep the SoonerCare helpline available for other members.

We will continue to share information for stakeholders, partners, and providers at mysoonercare.org.

# **Messaging Samples**

No changes should be made to the OHCA standard language set in the samples and templates.

### E-newsletter Blurb

During the COVID-19 Public Health Emergency (PHE), the Centers for Medicare & Medicaid Services temporarily allowed Medicaid members who no longer qualified for Medicaid coverage to continue receiving benefits.

With the PHE predicted to end in the coming months, members who are no longer eligible for SoonerCare will lose their coverage. These members will receive a letter notifying them of the date their coverage will end. They will then receive another notification 45 days before their coverage ends and another one 10 days before.

It is important for all SoonerCare members to make sure all your information is up to date as soon as possible. This will help us know if you are still eligible so we can notify you before you lose coverage. Members who are still eligible for coverage but do not have their information up to date could also lose their benefits. Therefore, we ask all members confirm their information and documentation are up to date.

Some information that may need to be updated could include:

- Household income
- Contact information (address, phone number, etc.)
- Number of people living in your household
- Missing documents

If you receive a letter or email from the Oklahoma Health Care Authority saying there is missing information from you, please respond right away by updating your account at mysoonercare.org. If you have any issues updating your account, please call the SoonerCare helpline at 800-987-7767.

### Spanish Copy:

Durante la Emergencia de Salud Pública (PHE) COVID-19, los Centros de Servicios de Medicare y Medicaid permitieron temporalmente que los miembros de Medicaid que ya no calificaban para la cobertura de Medicaid continuaran recibiendo beneficios.

Con la previsión de que el PHE finalizará en los próximos meses, los miembros que ya no sean elegibles para SoonerCare perderán su cobertura. Estos miembros recibirán una carta en la que se les notificará la fecha en la que finalizará su cobertura. Luego recibirán otra notificación 45 días antes de que finalice su cobertura y otros 10 días antes.

Es importante que todos los miembros de SoonerCare se aseguren de que toda su información esté actualizada lo antes posible. Esto nos ayudará a saber si aún es elegible para poder notificarle antes de que pierda la cobertura. Los miembros que aún son elegibles para la cobertura, pero no han actualizado su información también podrían perder sus beneficios. Por lo tanto, le pedimos a todos los miembros que confirmen que su información y documentación estén actualizadas.

Entre la información que podría necesitar actualización podría incluirse:

- Ingresos del hogar
- Información de contacto (dirección, número telefónico, etc.)
- Número de personas que viven en su hogar
- Documentos que faltan

Si usted recibe una carta o un correo electrónico por parte de Oklahoma Health Care Authority en el que le dicen que falta información suya, por favor responda de inmediato actualizando su cuenta en mysoonercare.org. Si tiene algún problema para actualizar su cuenta, llame a la línea de ayuda de SoonerCare al 800-987-7767.

### Text message

This is (AGENCY NAME) with a reminder to make sure your current address, email and phone number is in our records. It is important to keep your contact information up to date so we can reach you about any changes to your SoonerCare coverage. Update your information at mysoonercare.org.

### **Spanish Copy:**

Esta es (AGENCY NAME) con un recordatorio para asegurarse de que su dirección, correo electrónico y número telefónico actuales estén en nuestros registros. Es importante mantener su información de contacto actualizada para poder comunicarnos con usted sobre cualquier cambio en su cobertura de SoonerCare. Actualice su información en mysoonercare.org.

### **Email Text**

### Re: Make Sure OHCA Can Reach You About SoonerCare

Have you moved in the past three years? Has your address or contact information changed? It is important to make sure your health insurance moves with you.

Moving can be overwhelming – take a moment today to confirm OHCA has the correct mailing address, phone numbers and email address on file so they can reach you in case of any changes to your health care coverage. You may be notified of steps you need to take to keep your coverage.

You can update your information at mysoonercare.org.

### Spanish Copy:

### Re: Asegúrese Que OHCA Pueda Comunicarse Con Usted Acerca De SoonerCare

¿Se ha mudado en los últimos tres años? ¿Ha cambiado su dirección o información de contacto? Es importante asegurarse de que su seguro de salud se mude con usted.

Mudarse puede ser abrumador - tómese un momento hoy para confirmar que OHCA tenga la dirección postal, los números telefónicos y la dirección de correo electrónico correctos en el registro para que ellos puedan comunicarse con usted en caso de que se produzca algún cambio en su cobertura de atención médica. Es posible que se le notifique de los pasos que debe seguir para mantener su cobertura.

Puede actualizar su información en mysoonercare.org.

### Website Text

Have you moved in the past three years? Has your address or contact information changed? It is important to make sure your health insurance moves with you.

Moving can be overwhelming – take a moment today to confirm OHCA has the correct mailing address, phone numbers and email address on file so they can reach you in case of any changes to your health care coverage. You may be notified of steps you need to take to keep your coverage.

You can update your information at mysoonercare.org.

### **Spanish Copy:**

¿Se ha mudado en los últimos tres años? ¿Ha cambiado su dirección o sus datos de contacto? Es importante asegurarse de que su seguro médico se mude con usted.

Mudarse puede ser abrumador - tómese un momento para confirmar que OHCA tenga la dirección postal, los números telefónicos y la dirección de correo electrónico correctos en el registro para que puedan comunicarse con usted en caso de que se produzca algún cambio en su cobertura de atención médica. Es posible que se le notifique los pasos que debe dar para mantener su cobertura.

Puede actualizar su información en mysoonercare.org.

### **Social Media Posts**

### Message 1 Copy:

Make sure you have up-to-dated your information in case OHCA needs to reach you regarding your SoonerCare coverage.

You can update your information at mysoonercare.org.

### Message 1 Spanish Copy:

Asegúrese de tener su información actualizada en caso de que OHCA necesite comunicarse con usted con respecto a su cobertura de SoonerCare.

Puede actualizar su información en mysoonercare.org

### Graphic (English):



Graphic (Spanish):



### Message 2 Copy:

You may be notified of steps you need to take to keep your SoonerCare coverage. Take a moment to confirm OHCA has the correct mailing address, phone numbers and email address on file.

Visit <u>MySoonerCare.org</u> to update your contact information today.

### Message 2 Spanish Copy:

Es posible que se le notifique los pasos que debe dar para mantener su cobertura de SoonerCare. Tómese un momento para confirmar que tenemos la dirección postal, los números telefónicos y la dirección de correo electrónico correctos en nuestros registros.

Visite <u>MySoonerCare.org</u> para actualizar su información de contacto hoy.

Graphic (English):



Graphic (Spanish):



Social Media Header (English):



Social Media Header (Spanish):



Website Banner (Small) - Link to mysoonercare.org:



Website Banner (Large) #2 - Link to mysoonercare.org



Flyer for All Key Stakeholders (English):



Flyer for All Key Stakeholders (Spanish):

# Prepárese para renovar su cobertura de Sooner**Care**



#### Actualice su información de contacto

Actualice su información de contacto, es decir: dirección postal, correo electrónico y número telefónico. \*En línea en mysoonercare.org



### Revise su correo

Tome medidas inmediatas para evitar un lapso en su cobertura. \* Actualice la información de contacto \* Responda a la solicitud de información

¡No se pierda de las actualizaciones importantes de la cobertura de SoonerCare! Verifique su información de contacto en

# MySoonerCare.org



Si ya no califica para Medicaid, es posible que pueda obtener cobertura de seguro médico a través del mercado ACA:

\*Asequible: Primas mensuales de bajo coste cuando se aplican los subsidios federales.

\*Completo: Los planes cubren cosas tales como medicamentos recetados, consultas médicas atención urgente, visitas a hospitales y más.

Visite HealthCare.gov para encontrar planes del Mercado y ver si puede ahorrar en las primas. Se aplican deducibles, copagos y coseguros.

### Para más información, visite mysoonercare.org



### Flyer for Legislators:



The Families First Coronavirus Response Act (2020) included a "continuous coverage" requirement so individuals would not be at risk of losing health coverage during the PHE.

- States received a 6.2% increase in federal Medicaid matching dollars for maintaining Medicaid coverage for individuals no longer eligible.
- · OHCA has paused terminating SoonerCare eligibility.

#### Exceptions:

- Voluntary disenrollment
- No longer Oklahoma resident
- Death of the member

Federal HHS Secretary Xavier Becerra will announce the end to the PHE. OHCA will then begin the renewal process to determine which members will remain eligible for coverage. OHCA estimates more than 200,000 members will be affected by the PHE ending.

### Process for Renewal

The redetermination process will begin the first of the month following the end of the PHE.

- Once Secretary Becerra announces the end of the PHE, OHCA will determine which members are eligible or ineligible.
- · Those members determined to be eligible will continue to receive SoonerCare benefits.
- Those members determined to be ineligible will be removed from SoonerCare in phases throughout the year using a risk-based approach, focusing on member utilization and critical health needs.
- OHCA will send an initial notification letter to ineligible members to alert them of their specific end date of benefits.
- Ineligible members will receive a second notice 45 days prior to their end date with information on why they are losing eligibility and what action must be taken.
- A third notice will be sent to ineligible members 10 days before losing eligibility.



OKLAHOMA.GOV/OHCA | 4345 N LINCOLN BLVD.

# **Frequently Asked Questions**

# What is the federal Public Health Emergency (PHE) and how does it affect members?

At the beginning of the COVID-19 pandemic, the federal government declared a Public Health Emergency (PHE) for certain Medicaid members. The PHE allows certain Oklahomans on Medicaid to keep their benefits even though they may be ineligible.

OHCA estimates more than 200,000 currently enrolled SoonerCare members could be affected once Secretary Becerra announces the termination of the PHE. The announcement is expected to come sometime in 2022.

### When does the Public Health Emergency end?

Secretary Becerra is expected to end the PHE in 2022. The federal government can extend the PHE 90 days at a time and has done so multiple times since March 2020.

### What happens when the Public Health Emergency ends?

OHCA will alert affected members once Secretary Becerra announces the end of the PHE. Those members determined to be eligible will continue to receive SoonerCare benefits.

Members who are ineligible will receive three notices from OHCA across multiple communications channels.

- An initial notification letter from OHCA will be mailed once the end date of the PHE is announced. This notification letter will detail the specific end date of benefits for each member.
- A second notice will be sent to those members 45 days prior to their scheduled end date to inform them of the reason for loss of eligibility, potentially missing documents to verify eligibility and appeal rights.
- A third notice will then go out 10 days before the member loses eligibility.

# Will a member lose their SoonerCare benefits at the end of PHE if their information is not current?

It is important for all SoonerCare members to update their contact information, so OHCA can send details about their benefits. If OHCA does not have the proper information or documentation, the member may lose their benefits.

### What can members do to keep their SoonerCare benefits?

Taking the steps below now may help members keep their SoonerCare coverage when the PHE ends.

Please encourage members to do the following:

- **Update** their contact information including their address, phone number and email at <u>MySoonerCare.org</u>.
- **Answer** all requests for information if they get a letter from SoonerCare or OHCA.
  - <u>Click here</u> to see the types of documents they might need to provide when requested. (<u>Spanish</u>)
- **Report** changes in their household including pregnancy, change of address, change of Income, or anything else that may affect their SoonerCare benefits.
  - They can report changes by:
    - Logging into MySoonerCare.org or click here to access the page.
- To update their log in & password/PIN they can call the SoonerCare helpline at 800-987-7767 and select:
  - o 1 for English or 2 for Spanish
  - o 1 for current member
  - o 3 for PIN reset

# What can members do to prepare for the end of the Public Health Emergency?

Members should take time to think about their health care needs and plan in case their SoonerCare coverage ends.

Losing coverage is a Qualifying Life Event (QLE), which allows an individual to enroll in a Federal Health Insurance Marketplace plan outside of the Open Enrollment Period.

Members are encouraged to visit HealthCare.gov or call the Federal Health Insurance Marketplace Call Center at 1-800-318-2596 (TTY: 1-855-889-4325).

Members can also send a paper application (<u>English</u> / <u>Spanish</u>) to the federal health insurance marketplace at:

Health Insurance Marketplace Dept. of Health and Human Services 465 Industrial Blvd. London, KY 40750-0001

# **Community Resources**

- <u>CMS Health Insurance Marketplace Outreach and Education</u>
- <u>HealthCare.gov</u>
- HealthCare.gov Qualify for Special Enrollment Period
- Insurance Basics from Oklahoma Insurance Department
- Health Insurance Basics from Oklahoma Insurance Department
- <u>MySoonerCare.org</u>
- <u>OHCA Individual Resources</u>

### 2022 Oklahoma Issuers

### BCBSOK

• All 77 counties in Oklahoma

### Medica

• All 77 counties in Oklahoma

### Ambetter

- Mayes
- Muskogee
- Okmulgee
- Payne
- Rogers
- Tulsa

### **Bright Health**

- Canadian
- Cleveland
- Grady
- Lincoln
- Logan
- McClain
- Oklahoma

### Community Care of OK (CCOK)

- Creek
- Mayes
- McIntosh
- Muskogee

- Nowata
- Okmulgee
- Osage
- Rogers
- Tulsa
- Wagoner
- Washington

### Friday Health

- Canadian
- Cleveland
- Oklahoma
- Okmulgee
- Osage
- Rogers
- Tulsa
- Wagoner

### **Oscar Health**

- Canadian
- Cleveland
- Logan
- Oklahoma

### United HealthCare (UHC)

- Canadian
- Cleveland
- Oklahoma
- Rogers
- Tulsa

### **Navigate Low-Cost Insurance**

### **Tulsa Responds**

Tulsa Responds navigators can help SoonerCare members, who may lose coverage at the end of the PHE, by helping them enroll in an affordable healthcare plan through the marketplace. These services are available to all Oklahomans via phone appointment. Navigators also offer SoonerCare enrollment assistance and benefit support via phone and in-person staffing at several locations throughout Tulsa.

Members can select their desired location to see available appointments at that site. Walk-ins are also welcome at in-person locations.

- Call 918-900-0918 ext. 3 (Monday-Friday 9:00 am to 5:00 pm) for live help
- Make an appointment at tulsaresponds.org/healthinsurance

### **MyOKPlan**

MyOKPlan has free, local non-profit navigators statewide to assist Oklahomans with healthcare.gov applications to find discounts when enrolling in Marketplace plans. MyOKPlan is sponsored by the non-profit Legal Aid Services of Oklahoma. More than 189,000 Oklahomans use the Federal Health Insurance Marketplace health care plans and 95% of those receive financial assistance to lower costs. Oklahomans must enroll within 60 days of losing coverage.

- Call or text 405-313-1780
- Visit MyOKplan.org

# Free and/or Low-Cost Health Clinics and Dental Clinics

Community health centers offer comprehensive primary care to over 300,000 Oklahomans regardless of income or insurance status. Twenty-two community health centers operate 140+ sites, with many providing dental, optometry, behavioral health, and substance use disorder services.

Services are provided on a sliding fee scale based on income for patients with incomes below 200% of the federal poverty level.

For more information about community health centers, visit <u>www.okpca.org/community-health-centers</u> and contact your local health center.

### Ada

- COMPASSION OUTREACH CENTER
  1124 Cradduck Road Ada, OK 74820 Phone: 580-310-1021
  Services: Community Clinics, Dental Care, Eye Care, Prescription Medication
- MERCY CLINIC ADA 530 N Monte Vista St, Ste A Ada, OK 74820 Phone: 580-332-2011 Services: Community Clinics

### **El Reno**

### OKLAHOMA CITY AREA INDIAN HEALTH SERVICE

1801 Parkview Drive El Reno, OK 73036 Phone: 405-234-8400 Services: Community Clinics

### Marlow

### MARLOW COMMUNITY HEALTH CENTER

1324 South Broadway Street Marlow, OK 73055 Phone: 580-585-0014 Services: Community Clinics, General Medical Care

### Lawton

### • LAVERNE FAMILY HEALTH CLINIC

703 S Oklahoma Avenue Ste 5 Laverne, OK 73848 Phone: 580-921-3355 Services: Community Clinics, General Medical Care

### **McAlester**

### CARING HANDS HEALTHCARE CENTERS

200 S 3rd St Ste B McAlester, OK 74501 Phone: 918-558-2908 Services: Services: Community Clinics, Immunizations

### MIAMI

### MIAMI TRIBE - MYAAMIA WELLNESS CENTER

2309 W Newman Rd Miami, OK 74354 Phone: 918-541-2172 Services: Community Clinics for Native American Community

### • LAWTON COMMUNITY HEALTH CENTER

5404 SW Lee Boulevard Lawton, OK 73505 Phone: 580-585-0014 Services: Community Clinics, Dental Care, General Medical Care

### • MEDICAL CHILD YOUTH-MIAMI (SUNSHINE CLINIC)

310 2nd Ave SW Suite 106B Miami, OK 74354 Phone: 918-540-7634 Services: Community Clinics

### MUSKOGEE

### CHEROKEE NATION - HEALTH SERVICES

1001 S 41st St E Muskogee, OK 74403 Phone: 918-781-6500 Services: Community Clinics for Native American Community, Dental Care for Native American Community, Eye Care for Native American Community, Health Education for Diabetes and Native American Community, Health Screening/Diagnostic Services for Native American Community, Mental Health Evaluation for Native American Community, Pharmacies for Native American Community, Physical Therapy for Native American Community

### • GOOD SHEPHERD FREE HEALTH CLINIC OF MUSKOGEE 2130 W Okmulgee Ave Muskogee, OK 74401 Phone: 918-683-8080

Services: Community Clinics

### **OKLAHOMA CITY AND SURROUNDING AREAS**

 MINISTRIES OF JESUS/HEALTH CARE/DENTAL SERVICES COMMUNITY CLINICS

1100 E I-35 Frontage Road Edmond, OK 73034 Phone: 405-340-7400 Services: Community Clinics, Eye Care, General Medical Care, Prescription Medication Services

### MISSION MID-DEL INC

5751 E Reno Midwest City, OK 73110 Phone: 405-737-2010 Services: Community Clinics

### HEALTH CARE/DENTAL SERVICES CHARITABLE COMMUNITY CLINIC

224 S. Chestnut Avenue Community Renewal Center Moore, OK 73160 Phone: 405-759-0853

Services: Provides free family medical care, free diagnostic lab work and free prescription medication for uninsured and underinsured families. Primary care services available weekly and OBGYN services available third Thursday of the month. Does not provide dental service.

### • MOORE FAITH MEDICAL CLINIC

224 S. Chestnut Avenue Community Renewal Center Moore, OK 73160 Phone: 405-759-0853

Services: Community Clinics- Provides free family medical care, free diagnostic lab work and free prescription medication for uninsured and underinsured families.

### • BAPTIST MISSION CENTER

2125 Exchange Avenue Oklahoma City, OK 73108 Phone: 405-235-6162 Services: Community Clinics, Prescription Medication Services

 CHRIST COMMUNITY HEALTH COALITION/HEALTH CARE/DENTAL SERVICES

101 SW 25th Street Oklahoma City, OK 73109 Phone: 405-724-7482 Services: Community Health and Dental Clinics for adult and children

### CLARA COMMUNITY HEALTH CENTER/HEALTH CARE /DENTAL SERVICES

2224 N Kate Street Ste 100 Oklahoma City, OK 73111 Phone: 405-254-8233 Services: Community Clinics- Provides a free clinic for the public for the uninsured, low income and food stamp eligible Oklahomans.

• COMMUNITY HEALTH CENTERS OF OKLAHOMA HEALING HANDS 411 NW 11th Street Healing Hands Health Care Services Oklahoma City, OK 73103 Phone: 405-272-0476 Services: Community Clinics, Community Clinics for Sexually Transmitted Disease, General Counseling Services, Prescription Medication Services

### CROSSINGS COMMUNITY CLINIC

10255 N Penn Oklahoma City, OK 73120 Phone: Dental Clinic 405-242-5578 Medical Clinic 405-749-0800 Services: Community Clinics, Eye Care, General Counseling Service

### GOOD SHEPHERD MINISTRIES

222 NW 12th Street Oklahoma City, OK 73103 Phone: 405-232-863 Services: Community Clinics- Provides free medical care to patients who are uninsured. Clinic services include Primary care, sick and wellness visits, referrals to specialists when appropriate, laboratory testing and assistance with medications.

### MANOS JUNTAS MEDICAL CLINIC

1145 W. Interstate 240 Bldg D Oklahoma City, OK 73139 Phone: 405-605-3101 Services: Services: Community Clinics, General Medical Care- Provides a free medical clinic. Patients served on first come, first served basis on Saturday and by appointment Monday through Friday.

### MERCY GOOD SAMARITAN CLINIC

1919 E Memorial Road Oklahoma City, OK 73131 Phone: 405-840-4456 Services: Community Clinics- Provides standard medical services and primary care functions.

### OKLAHOMA CARING FOUNDATION

3817 NW Expressway Ste 300 Oklahoma City, OK 73112 Phone: 405-316-7170 Services: Community Clinics, Immunizations

### • OKLAHOMA HEART HOSPITAL

4050 W Memorial Road Oklahoma City, OK 73120 Phone: 405-455-5755 Services: Community Clinics- Provides a community clinic for those uninsured with a focus on cardiovascular disease.

### • ST CHARLES/MCAULEY CLINIC

5024 N. Grove Oklahoma City, OK 73122 Phone: 405-603-1360 Services: Community Clinics, Eye Care, Prescription Medication Services

### **PAULS VALLEY**

• OKLAHOMA STATE DEPARTMENT OF HEALTH - GARVIN COUNTY 1809 S Chickasaw St Pauls Valley, OK 73075 Phone: 405-238-7346 Services: Community Clinics

### **PAWHUSKA**

• PAWHUSKA FAMILY MEDICAL CLINIC

1109 E 15th St Pawhuska, OK 74056 Phone: 918-287-5151 Services: Community Clinics

### **PONCA CITY**

### • WHITE EAGLE HEALTH CENTER

20 White Eagle Drive Ponca City, OK 74601 Phone: 580-765-2501 Services: Community Clinics, Community Clinics for Native American Community, Dental Care for Native American Community, General Medical Care, General Medical Care for Native American Community

### **SALLISAW**

- HEALTH & WELLNESS CENTER 1630 S Kerr Blvd Sallisaw, OK 74955 Phone: 918-790-2653 Services: Community Clinics
- OKLAHOMA STATE DEPARTMENT OF HEALTH SEQUOYAH COUNTY 612 N Oak St Sallisaw, OK 74955 Phone: 918-775-6201 Services: Community Clinics

### **SAND SPRINGS**

• **GOOD SAMARITAN HEALTH SERVICES** 3 W 41st St Sand Springs, OK 74063 Phone: 918-858-0590 Services: Community Clinics

### SAPULPA

# GOOD SAMARITAN HEALTH SERVICES 200 S Elm St First Baptist Church Sapulpa, OK 74066 Phone: 918-710-4222 Services: Community Clinics

### SEMINOLE

### • SEMINOLE FREE MEDICAL CLINIC 206 N 4th St Seminole, OK 74868 Phone: 405-382-2424 Services: Community Clinics

### TULSA

### CATHOLIC CHARITIES OF EASTERN OKLAHOMA

2450 N Harvard Ave Tulsa, OK 74115 Phone: 918-508-7199 Services: Community Clinics, Mother and Infant Care, Pregnancy Testing

### CROSSOVER HEALTH SERVICES

940 E 36th St N Tulsa, OK 74106 Phone: 918-398-9460 Services: Community Clinics

### • **GOOD SAMARITAN HEALTH SERVICES** 7810 E 49th St Tulsa, OK 74145 Phone: 918-710-4222 Services: Community Clinics

• **GOOD SAMARITAN HEALTH SERVICES** 1334 E 55th St Tulsa, OK 74105 Phone: 918-710-4222 Services: Community Clinics

### • MINISTRY CENTER

312 S 33rd W Ave Allan Davis Bldg Tulsa, OK 74127 Phone: 918-585-5310 Services: Community Clinics

### • NEIGHBOR FOR NEIGHBOR

505 E 36th St N. Tulsa, OK 74106 Phone: 918-425-5578 Services: Community Clinics, Condition Specific Treatment for Diabetes, Prescription Medication Services

### NEIGHBORS ALONG THE LINE

5000 W Charles Page Blvd Tulsa, OK 74127 Phone: 918-584-1111 Services: Community Clinics