**Kevin Corbett** | Chief Executive Officer

J. Kevin Stitt | Governor

OHCA 2022-06

May 26, 2022

## **Re: PCMH Mock Audits for Compliance Reviews**

Dear Provider,

The SoonerCare Choice Patient-Centered Medical Home (PCMH) program redesign includes provider compliance audits. In preparation for resumption of the audits, the Oklahoma Health Care Authority (OHCA) is offering providers an opportunity to participate in mock audits.

PCMH compliance audits begin January 1, 2023 and are conducted by the OHCA Quality Assurance (QA) team. Providers will be contacted and scheduled for onsite review. The Compliance Nurse visiting your office will review ten (10) medical records to measure compliance with PCMH requirements. Please see the <u>compliance tool</u> that will be utilized.

The purpose of mock audits is to finalize the redesigned compliance review process and educate providers. Participation is voluntary. Because mock audits are solely educational, recommendations will be offered but no actions will be taken due to the findings.

Mock audits will be conducted on-site, unless otherwise determined, from **August 1, 2022, through November 10, 2022**, on Tuesdays, Wednesdays, or Thursdays. A limited number of mock audits will be offered with selection on a first-come, first-served basis.

Some of the benefits for volunteering to participate in the mock audits include:

- Knowing what to expect prior to audits starting on January 1, 2023.
- Advance understanding of areas at risk or needing improvement.
- Establish a rapport with the OHCA QA department compliance team.

To be eligible for participation in mock audits, providers must:

- Have been a PCMH for at least one year; and
- Have a panel size of 100 members or more.







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Registration has begun and continues through September 30, 2022. If you or your clinic would like to participate, please visit <a href="https://forms.office.com/g/21KLrAyR0f">https://forms.office.com/g/21KLrAyR0f</a> to complete the registration form. You will receive a call from the OHCA QA department to discuss selection and scheduling of your mock audit.

If you have questions regarding the mock audit process, please email the OHCA QA compliance analyst at <a href="Quality@okhca.org">Quality@okhca.org</a>.

Thank you in advance for your willingness to participate in and help finalize the mock audit process.

Sincerely,

Traylor Rains

State Medicaid Director



