



Ellen M. Buettner | Chief Executive Officer

J. Kevin Stitt | Governor

OHCA 2024-02

January 3, 2024

**RE: SoonerSelect Dental Provider Updates**

Dear Provider,

Beginning Feb. 1, 2024, services for most SoonerCare members will be delivered through the Oklahoma Health Care Authority's (OHCA's) new comprehensive service delivery system called SoonerSelect. OHCA has contracted with two (2) dental contracted entities (CEs) to deliver SoonerSelect dental services: DentaQuest and Liberty Dental Plan of Oklahoma.

**Credentialing**

All dental CEs are required to credential and recredential network providers through a single, consolidated provider enrollment and credentialing process. Additionally, all dental CEs are required to use the same single Credentialing Verification Organization (CVO) certified by a CMS-approved accrediting organization as part of the provider credentialing and recredentialing process.

However, in order to make the transition to SoonerSelect dental easier on the provider community, **from now until Feb. 1, 2025, all SoonerSelect dental CEs will approve providers actively enrolled with OHCA without requiring full credentialing.** Providers must still contract with all dental CEs to serve members transitioning into SoonerSelect, but they will not have to go through full credentialing until Feb. 1, 2025.

If you are already credentialed with a CE either for the SoonerSelect dental program or for another existing product line, the CE will leverage your existing credentialing for the Oklahoma Medicaid network rather than require you to complete the full credentialing process again.

OHCA encourages all SoonerCare dental providers to begin the SoonerSelect contracting process now. Contact information for both dental CEs, including phone numbers and plan websites, can be found on the [SoonerSelect provider webpage](#).

**Dental Home Model**

Both dental CEs will operate a dental home model, also known as a primary care dentist (PCD). The PCD is responsible for coordinating the delivery of acute care and preventive



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oral health services for assigned members. The dental home model is a holistic approach to addressing accessibility, availability, coordination of care, and social determinants of health. Both dental CEs will work with their PCDs to ensure appropriate facilitation of dental benefits within the SoonerSelect dental program. As the PCD model will be new for providers, OHCA strongly encourages providers to reach out to the dental CEs with any questions about the implementation of this model.

OHCA is committed to improving the health and lives of SoonerCare members and is excited about the opportunities the transition to SoonerSelect has for members and providers alike. Thank you for your work and commitment to providing dental services for our members.

Sincerely,

Traylor Rains  
State Medicaid Director