

Serving Oklahomans through SoonerCare

Ellen M. Buettner | Chief Executive Officer

J. Kevin Stitt | Governor

OHCA 2024-18

September 18, 2024

RE: SoonerSelect Dental Process Revisions for LIBERTY Dental Plan

Dear Provider,

The SoonerSelect dental contract entities (CEs) are required to administer medically necessary, covered dental services in a manner that is no more restrictive than what is required by OHCA in the SoonerCare fee-for-service program (see O.A.C. 317:55-3-10). Dental CEs may request to implement alternative processes for administration of medically necessary, covered dental services under the SoonerSelect dental program. Requested alternatives are subject to OHCA review and approval.

LIBERTY Dental Plan recently requested permission to implement changes related to claims processing policies and procedures for the following procedure codes:

- D7220: Removal of impacted tooth soft tissue
- D7230: Removal of impacted tooth partially bony
- D7240: Removal of impacted tooth completely bony
- D1354: Application of caries arresting medicament per tooth
- D0601: Caries risk assessment and documentation, with a finding of low risk
- D0602: Caries risk assessment and documentation, with a finding of moderate risk
- D0603: Caries risk assessment and documentation, with a finding of high risk

OHCA subject matter experts (SMEs) reviewed the proposed revisions and assessed appropriateness of the proposed practices. Complete details of the proposed changes, including OHCA decisions, can be found as an attachment to this letter. OHCA decisions were presented to OHCA's Medical Advisory Committee (MAC) on Sept. 12, 2024.





WEBSITES oklahoma.gov/ohca mysoonercare.org



PHONE Admin: 405-522-7300 Helpline: 800-987-7767



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The approved changes are effective for LIBERTY Dental Plan providers and members for dates of service on or after Oct. 1, 2024.

If you have any questions or comments about the implementation of these requests to change service provisions, please contact LIBERTY Dental Plan at 888-902-0342 or <u>okprinquiries@libertydentalplan.com</u>.

Thank you for your continued service to Oklahoma's SoonerCare and SoonerSelect members.

Sincerely,

Traylor Rains State Medicaid Director





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Sooner**Select**

SoonerSelect Dental Contracted Entity (CE) Requests to Change Service Provisions

The SoonerSelect Dental Contract at Section 1.7: Covered Benefits and Section 1.8: Dental Services Utilization Management states that dental contracted entities (CEs) may not impose prior authorization guidelines/criteria or utilization management practices that are more restrictive than OHCA without OHCA prior approval.

On August 19, 2024, **LIBERTY Dental Plan** submitted a formal request to OHCA for review and approval to change service provisions.

OHCA subject matter experts (SMEs) reviewed the requests, evaluating them in comparison to OHCA historical processes and practices, standard business practice, and available data to determine whether to approve the requests.

LIBERTY Dental Plan's Requests to Change Service Provisions				
DENTAL PROCEDURE CODE	MODIFICATION TO CLAIMS PROCESSING PROTCOL	OHCA DECISION		
• D7220 : Removal of impacted tooth – soft tissue	At the time of claim submission (pre-payment review) and/or prior authorization request, require the submission of the following document(s) when two (2) or more D7220s are rendered on the same date of service:	Approved for dates of service on or after 10/1/2024		
	 Diagnostic quality radiographic image(s) (x-rays) showing the whole soft tissue covered/impacted crown of the teeth in question; Intra-oral photographs, if available; Clinical notes; A comprehensive treatment plan; and Periodontal charting, if available. 			
	Down-coding to D7140 is allowable.			
	Clarification: OHCA is not authorizing pre-payment reviews for a single tooth on a date of service.			
	Exception : Board certified oral surgeons are exempt from this pre-payment review but should maintain documentation of medical necessity for any post-payment reviews and/or audits.			
• D7230 : Removal of impacted tooth – partially bony	Require prior authorization for D7230. At the time of prior authorization request, require the submission of the following document(s):	Approved for dates of service on or after 10/1/2024		

OHCA decisions are noted in the in the table below:

LIBERTY Dental Plan's Requests to Change Service Provisions				
DENTAL PROCEDURE CODE	MODIFICATION TO CLAIMS PROCESSING PROTCOL	OHCA DECISION		
	 Diagnostic quality radiographic image(s) (x-rays) showing the whole soft tissue covered/impacted crown of the teeth in question; Intra-oral photographs, if available; Clinical notes; A comprehensive treatment plan; and Periodontal charting, if available. 			
	Exception : Board certified oral surgeons are exempt from this prior authorization requirement but should maintain documentation of medical necessity for any post-payment reviews and/or audits.			
• D7240 : Removal of impacted tooth – completely bony	Require prior authorization for D7240. At the time of prior authorization request, require the submission of the following document(s):	Approved for dates of service on or after 10/1/2024		
	 Diagnostic quality radiographic image(s) (x-rays) showing the whole soft tissue covered/impacted crown of the teeth in question; Intra-oral photographs, if available; Clinical notes; A comprehensive treatment plan; and Periodontal charting, if available. 			
	Exception : Board certified oral surgeons are exempt from this prior authorization requirement but should maintain documentation of medical necessity for any post-payment reviews and/or audits.			
• D1354 : Application of caries arresting medicament - per	At the time of claim submission (pre-payment review), require the submission of the following documents when the service is performed on four (4) or more permanent teeth on a single date of service:	Approved for dates of service on or after 10/1/2024		
tooth	 Diagnostic quality radiographic image(s) (x-rays) showing carious lesion clearly into dentin/past dentoenamel junction (DEJ); Intra-oral photographs, showing caries and cavitation of tooth/teeth in question to augment/support radiographs, as needed; Clinical notes; A comprehensive treatment plan; and Periodontal charting, if available. 			
• D0601 : Caries risk assessment and documentation, with a finding of low risk	Restrict code to general dentistry practitioners only. If CRA is performed by an orthodontist, the orthodontist will not be reimbursed for the service; however, the CRA may be used as documentation for orthodontic prior authorization requests.	Approved for dates of service on or after 10/1/2024		
• D0602 : Caries risk assessment and documentation, with a finding of moderate risk				

LIBERTY Dental Plan's Requests to Change Service Provisions				
P	DENTAL ROCEDURE CODE	MODIFICATION TO CLAIMS PROCESSING PROTCOL	OHCA DECISION	
•	D0603 : Caries risk assessment and documentation, with a finding of high risk			