



CY2025 PAs

Medical

Standard, Non-Urgent PA Requests	How many times this happened	Out of total requests	Percentage
Request Approved	187,627	262,583	71%
Request Denied	74,956	262,583	29%
Request approved only after time for review was extended*	n/a	n/a	#VALUE!
Request approved only after appeal	2	not available	#VALUE!

Expedited (urgent) PA Requests (due w/l 72hours)	How many times this happened	Out of total requests	Percentage
Request Approved	3.00	14.00	21%
Request Denied	11.00	14.00	79%
Request approved only after time for review was extended*	n/a	n/a	

All PAs	Mean (Average) time	Median (Middle) Time	
Standard (non-urgent) PA Requests (response due to provider w/l 7 calendar days)	3.98	0.00	
Expedited (urgent) PA Requests (response due to provider w/72 hours)	0.00	0.00	

DME			
Standard, Non-Urgent PA Requests	How many times this happened	Out of total requests	Percentage
Request Approved	46,762	125,256	37%
Request Denied	78,494	125,256	63%
Request approved only after time for review was extended*	n/a	n/a	n/a
Request approved only after appeal	0	not available	
DME			
Expedited (urgent) PA Requests (due w/ 72hours)	How many times this happened	Out of total requests	Percentage
Request Approved	None	None	
Request Denied	None	None	
Request approved only after time for review was extended*	n/a	n/a	n/a
DME			
All PAs	Mean (Average) time	Median (Middle) Time	
Standard (non-urgent) PA Requests (response due to provider w/ 7 calendar days)	9.12	1.00	
Expedited (urgent) PA Requests (response due to provider w/72 hours)	None	None	None

Therapy			
Standard, Non-Urgent PA Requests	How many times this happened	Out of total requests	Percentage
Request Approved	48,467	66,874	72%
Request Denied	18,407	66,874	28%
Request approved only after time for review was extended*	n/a	n/a	n/a
Request approved only after appeal	0	not available	
Expedited (urgent) PA Requests (due w/ 72hours)	How many times this happened	Out of total requests	Percentage
Request Approved	258.00	436.00	59%
Request Denied	178.00	436.00	41%
Request approved only after time for review was extended*	n/a	n/a	n/a
All PAs	Mean (Average) time	Median (Middle) Time	
Standard (non-urgent) PA Requests (response due to provider w/ 7 calendar days)	0.58	0.00	
Expedited (urgent) PA Requests (response due to provider w/ 72 hours)	0.04	0.00	

Dental			
Standard, Non-Urgent PA Requests	How many times this happened	Out of total requests	Percentage
Request Approved	43,012	77,004	56%
Request Denied	33,992	77,004	44%
Request approved only after time for review was extended*	n/a	n/a	n/a
Request approved only after appeal	14	46	
Dental			
Expedited (urgent) PA Requests (due w/ 72hours)	How many times this happened	Out of total requests	Percentage
Request Approved	None	None	
Request Denied	None	None	
Request approved only after time for review was extended*	n/a	n/a	n/a
Dental			
All PAs	Mean (Average) time	Median (Middle) Time	
Standard (non-urgent) PA Requests (response due to provider w/ 7 calendar days)	3.93	1.00	
Expedited (urgent) PA Requests (response due to provider w/72 hours)	None	None	

*Only applies to MCE PA requests

Approved = all requested units approved

Denied = Denied, Cancelled, System Cancelled, Approved less than all units

Amendments excluded due to not carrying a specific start date

"Not Available" indicates the data was not submitted by the due date.

When PAs are returned to the Provider, the clock does not stop.

Urgent = SC for Medical, DME, Therapy; ET for Dental



CY2025 PAs

OOS/Transport

Standard, Non-Urgent PA Requests	How many times this happened	Out of total requests	Percentage
Request Approved	584	883	66%
Request Denied	298	883	34%
Request approved only after time for review was extended*	n/a	n/a	n/a
Request approved only after appeal	1	883	0%

Expedited (urgent) PA Requests (due w/l 72hours)	How many times this happened	Out of total requests	Percentage
Request Approved	not available	not available	#VALUE!
Request Denied	not available	not available	#VALUE!
Request approved only after time for review was extended*	n/a	n/a	

All PAs	Mean (Average) time	Median (Middle) Time	
Standard (non-urgent) PA Requests (response due to provider w/l 7 calendar days)	6.50		
Expedited (urgent) PA Requests (response due to provider w/72 hours)	not available	not available	

Per OHCA policy 317:30-3-90. Out-of-state services, emergent medical care do not require prior authorization. All other out of state requests are routine authorizations and OHCA has up to 14 calendar days to complete these reviews as needed.

PDN			
Standard, Non-Urgent PA Requests	How many times this happened	Out of total requests	Percentage
Request Approved	908	920	99%
Request Denied	12	920	1%
Request approved only after time for review was extended*	n/a	n/a	n/a
Request approved only after appeal	0	920	0%

Expedited (urgent) PA Requests (due w/l 72hours)	How many times this happened	Out of total requests	Percentage
Request Approved	not available	not available	#VALUE!
Request Denied	not available	not available	#VALUE!
Request approved only after time for review was extended*	n/a	n/a	

All PAs	Mean (Average) time	Median (Middle) Time	
Standard (non-urgent) PA Requests (response due to provider w/l 7 calendar days)	4.30	62.50	
Expedited (urgent) PA Requests (response due to provider w/72 hours)	not available	not available	

Private Duty Nursing authorization require a more comprehensive review process; the turnaround time has been extended to 21 calendar days. This ensures requesting all necessary documentation, conducting member assessments, and completing a thorough and accurate review.



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Inpatient Psychiatric

Standard, Non-Urgent PA Requests	How many times this happened	Out of total requests	Percentage
Request Approved	9,321	10,560	88%
Request Denied	1,239	10,560	12%
Request approved only after time for review was extended*	not available	not available	not available
Request approved only after appeal	not available	not available	not available

Expedited (urgent) PA Requests (due w/l 72hours)	How many times this happened	Out of total requests	Percentage
Request Approved	10,589.00	10,853.00	98%
Request Denied	264.00	10,853.00	2%
Request approved only after time for review was extended*	not available	not available	not available

All PAs	Mean (Average) time	Median (Middle) Time	
Standard (non-urgent) PA Requests (response due to provider w/l 7 calendar days)	not available	not available	
Expedited (urgent) PA Requests (response due to provider w/72 hours)	not available	not available	

Applied Behavioral Analysis

Standard, Non-Urgent PA Requests	How many times this happened	Out of total requests	Percentage
Request Approved	5,640	5,754	98%
Request Denied	114	5,754	2%
Request approved only after time for review was extended*	not available	not available	not available
Request approved only after appeal	129	5,754	2%

Expedited (urgent) PA Requests (due w/l 72hours)	How many times this happened	Out of total requests	Percentage
Request Approved	0.00	0.00	
Request Denied	0.00	0.00	
Request approved only after time for review was extended*	0.00	0.00	

All PAs	Mean (Average) time	Median (Middle) Time	
Standard (non-urgent) PA Requests (response due to provider w/l 7 calendar days)	not available	not available	
Expedited (urgent) PA Requests (response due to provider w/72 hours)	not available	not available	

Therapeutic Foster Care

Standard, Non-Urgent PA Requests	How many times this happened	Out of total requests	Percentage
Request Approved	15	15	100%
Request Denied	0	15	0%
Request approved only after time for review was extended*	not available	not available	not available
Request approved only after appeal	0	0	

Expedited (urgent) PA Requests (due w/l 72hours)	How many times this happened	Out of total requests	Percentage
Request Approved	0.00	0.00	
Request Denied	0.00	0.00	
Request approved only after time for review was extended*	0.00	0.00	

All PAs	Mean (Average) time	Median (Middle) Time	
Standard (non-urgent) PA Requests (response due to provider w/l 7 calendar days)	not available	not available	
Expedited (urgent) PA Requests (response due to provider w/72 hours)	not available	not available	

Electroconvulsive Therapy

Standard, Non-Urgent PA Requests	How many times this happened	Out of total requests	Percentage
Request Approved	46	46	100%
Request Denied	0	46	0%
Request approved only after time for review was extended*	not available	not available	
Request approved only after appeal	0	0	

Expedited (urgent) PA Requests (due w/ 72hours)	How many times this happened	Out of total requests	Percentage
Request Approved	0.00	0.00	
Request Denied	0.00	0.00	
Request approved only after time for review was extended*	0.00	0.00	

All PAs	Mean (Average) time	Median (Middle) Time	
Standard (non-urgent) PA Requests (response due to provider w/ 7 calendar days)	not available	not available	
Expedited (urgent) PA Requests (response due to provider w/72 hours)	not available	not available	

*Some prior authorization metric values are unavailable for this reporting period due to technical system issues. Resolution efforts are in progress, and full data reporting is anticipated by the next reporting cycle.