

# Oklahoma Medicaid Pharmacy Update

Pharmacy Help Desk Telephone Numbers 405-271-6349 or 1-800-831-8921

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January 30<sup>th</sup>, 2004

Dear Pharmacy Provider,

**Effective February 1<sup>st</sup>, 2004** the prior authorization requirement for smoking cessation products will be removed for the first 90 days of use. Products under this category include prescription and over the counter nicotine replacement products and Zyban.

**Effective February 16<sup>th</sup>, 2004** the Medicare portion of the Third Party Liability edit will go into effect. This means if a client has Medicare eligibility then Medicare must be billed first. For further billing instructions please refer to the fax regarding coordination of benefits that was sent out on October 22<sup>nd</sup>, 2003. Past fax updates can be found at the OHCA website at [http://www.ohca.state.ok.us/provider/pharmacy/RxFax/pharmacy\\_updates.htm](http://www.ohca.state.ok.us/provider/pharmacy/RxFax/pharmacy_updates.htm).

Items of interest you may find at the [www.ohca.state.ok.us](http://www.ohca.state.ok.us) website.

- Under the “Provider Pharmacy **Billing Tools**” section you will find Point of Sale NCPDP rejection codes and their corresponding OHCA edit and description. You will also find pharmacy claim forms including prior authorization and adjustment forms.
- Under the “Provider Pharmacy **DUR**” section you will find information regarding the Drug Utilization Review Board including board members, policies and procedures, and past DUR newsletters.
- Under the “Provider Pharmacy **Help Desk**” section you will find information on the pharmacy help desk including hours of operation and phone numbers.
- Under the “Provider Pharmacy **Step Therapy**” section you will find information on the step therapy program including a listing of tier one and tier two drugs.
- Under the “Provider Pharmacy **Updates**” section you will find current and past pharmacy fax outs.
- Under “Provider Rules – OHCA Rules” section you will find the **provider manual** under the chapter 30 link.

The Oklahoma Health Care Authority's **secure website** is intended for providers, clerks and billing agents. This site gives you the opportunity to view claim status inquiry, claim summary, prior authorization inquiry and claim payment summary. You may access the OHCA secure website at <https://www.ohcaprovider.com/Oklahoma/Security/logon.xhtml>. If you do not have a username and password you may call the security help desk at 1-800-522-0114 press option 1 for provider then press option 8 for PIN reset. The security help desk will then mail your log on id and PIN number to you.

Thank you for your continued service to Oklahoma's Medicaid clients.