

Oklahoma Medicaid Pharmacy Update

April 11, 2003

Dear Pharmacy Provider,

Effective April 23, 2003, the Oklahoma Health Care Authority will begin screening point-of-sale claims through a Prospective Drug Utilization Review (ProDUR) process. The initial implementation process will occur over an eight week period and will include the following areas:

- LR - Low Refill (Underuse Precautions)
- LD - Low Dose Alerts
- TD - Therapeutic Duplications
- ID - Ingredient Duplications

These alerts are for information purposes only and no action is required of the pharmacist for the claim to be paid. It is expected that the pharmacist will use appropriate clinical judgment if the situation warrants any action on the client level.

Effective 5/01/2003, SoonerCare patients enrolled in Community Care will be transitioned to either Heartland or Unicare. Community Care has opted to discontinue service to the SoonerCare Plus Medicaid Clients.

Effective 7/01/2003 OHCA will no longer recognize electronic claim submissions using the old Medicaid Provider Identification number (11 Digits), or the old recipient identification number (alpha and numeric Medicaid ID number). Electronic claims received on or after 07/01/2003 using the old numbers will deny.

If you have not received a new 10-digit Medicaid Provider Identification number, please contact OHCA Provider Enrollment at (405)522-7117 or (800)871-9347.

The new Recipient Identification (RID) number may be obtained:

1. Through the Web by linking to the secure website found on the OHCA public internet site under the "Provider/Provider Services" option at <http://www.ohca.state.ok.us/> Enter the old recipient ID (capitalize the alpha character, type the first 6 numerals, space 3 times, type the 2 digit person code);
2. Through the Eligibility Verification System (EVS) by entering the recipient's Social Security Number and date of birth, combined with the "from" and "to" dates of service, or;
3. Through the recipient's local county Department of Human Services (DHS) office.

Thank you for your continued service to Oklahoma's Medicaid clients.

Pharmacy Help Desk Telephone Numbers 405-522-6205, option 4 or 1-800-522-0114, option 4
OHCA Web site www.okhca.org