SoonerCare Pharmacy Update

Pharmacy Help Desk Phone Numbers 405-522-6205 option 4 or 800-522-0114 option 4 Service Hours: Monday – Friday (8:30a – 7:00p); Saturday (9:00a – 5:00p); Sunday (11:00a – 5:00p) Email: <u>pharmacy@okhca.org</u> OHCA Website: <u>www.okhca.org</u>

April 19, 2006

Dear Pharmacy Provider,

<u>Over-Utilization of Medications?</u> – Below is an example of the PHARM-16 (Pharmacy Lock-In Referral). This form is located on the Pharmacy Forms page: <u>http://www.okhca.org/providers/rx/forms</u>. The PHARM-16 is used for referring members with possible medication over-utilization to the Lock-In program. An OHCA medical professional will review the member's file and determine whether they need to be locked-in to one pharmacy for their SoonerCare covered prescription claims.

STATE OF OKLAHOMA OKLAHOMA HEALTH CARE AUTHORITY PHARMACY LOCK-IN REFERRAL FORM

LOCK-IN UNIT PHONE: 1-800-522-0114 opt 4 LOCK-IN UNIT FAX: 1-866-335-3331

This form is used for referring members with possible medication over utilization to the Lock-in program to evaluate the need for possible lock-in to one pharmacy.

Referral Information	
Referral Source: [] Health Care Provider [] ER Department	
[] Pharmacy [] Other:	
[] Caseworker	
Referral Name: Referral Phone :	
Date of Referral:	
Client Information	
Member Name:	
Member ID:	
Member DOB:	
Reason for Referral	
[] Multiple Pharmacies [] Multiple ER visits	
[] Multiple Prescribers [] Concern for Client Safety	
[] Other	
Description of referral reason:	

OKLA HCA Issued 03-24-06

Pharm-16

Thank you for your continued service to Oklahoma's SoonerCare members.