

SoonerCare Pharmacy Update

Pharmacy Help Desk Phone Numbers 405-522-6205 option 4 or 800-522-0114 option 4
Service Hours: Monday – Friday (8:30a – 7:00p); Saturday (9:00a – 5:00p); Sunday (11:00a – 5:00p)
Email: pharmacy@okhca.org OHCA Website: www.okhca.org

April 25, 2006

Dear Pharmacy Provider,

OHCA Compounding Policy

- OHCA will pay for drug products that have an NDC number assigned and a rebate agreement on file with the federal government.
- Over the counter products used in compounds do not qualify for reimbursement.
- It is never correct to submit the NDC of the most costly ingredient and then bill for the total quantity of the finished product. This is the most common billing error and is considered fraud. The quantity billed should be in standard NCPDP billing units for that NDC.
- To correctly bill a compound claim, submit the NDC of each ingredient along with the quantity of that ingredient.

Compound claims may be submitted in one of three ways:

- 1) Using the compound claim form which can be found at the OHCA website at <http://www.okhca.org/provider/forms/forms.asp>. Select form PHARM-02 “Compound Prescription Drug Claim.”
- 2) Using a POS system, NCPDP v. 5.1 with compound claim capability. If you are uncertain about your software capability, please contact your software vendor directly.
- 3) Using the OHCA secure Internet website. If you have not set up your OHCA provider Internet account, please call the OHCA customer service line for assistance. That number is 800-522-0114.

The Oklahoma Health Care Authority’s **policy for billing compounded prescriptions** may be found on the OHCA website <http://www.okhca.org/provider/policy/pdflib/chapter30.pdf> (317:30-5-78.1. Special billing procedures, (b) Compound and intravenous drugs. This section is at page 145 of the document.)

Providers who specialize in compounding products that are not commercially available have asked how to handle a situation where the doctor has written a prescription to be compounded for a *SoonerCare* patient. According to federal law and as stated in the OHCA Pharmacy provider contract, if you provide a service to non-*SoonerCare* patients, you may not refuse to provide that service to *SoonerCare* recipients solely on the basis of their *SoonerCare* eligibility. You may not bill the patient the difference between the *SoonerCare* allowable and your usual and customary price. You may not tell the patient that a service is not covered and then charge them for the total of your usual and customary price. You may tell them that certain components of the compound are not covered and charge them for those components.

Thank you for your continued service to Oklahoma’s *SoonerCare* members.