

Medicaid Program for Disproportionate Share Hospital Payment Final Rule MSP Rate Year 2005

Independent Accountant's Report On Applying Agreed-Upon Procedures December 31, 2009

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## INDEPENDENT ACCOUNTANT'S REPORT ON APPLYING AGREED-UPON PROCEDURES

To the Chief Executive Officer of the Oklahoma Health Care Authority Oklahoma City, Oklahoma

We have performed the procedures in the attached schedule, which were agreed-to by the Oklahoma Health Care Authority (OHCA), solely to assist the specified party in evaluating the State of Oklahoma's (State) compliance with the six verifications outlined in the *Medicaid Program for Disproportionate Share Hospital Payment Final Rule* (Rule) during the Medicaid State Plan (MSP) rate year 2005. Management is responsible for the State's compliance with those requirements. This agreed-upon procedures engagement was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants and the standards applicable to attestation engagements contained in *Government Auditing Standards*, issued by the Comptroller General of the United States. The sufficiency of these procedures is solely the responsibility the party specified in this report.

The results of the agreed-upon procedures are listed in the attached Schedule of Agreed-Upon Procedures.

We were not engaged to and did not conduct an examination, the objective of which would be the expression of an opinion on compliance. Accordingly, we do not express such an opinion. Had we performed additional procedures, other matters might have come to our attention that would have been reported to you.

This report is intended solely for the information and use of the management of OHCA, and is not intended to be and should not be used by anyone other than those specified parties.

lifton Hunderson LLP

Austin, Texas December 31, 2009



#### OKLAHOMA HEALTH CARE AUTHORITY SCHEDULE OF AGREED-UPON PROCEDURES FOR MEDICAID STATE PLAN RATE YEAR 2005

## Verification 1

Each hospital that qualifies for a Disproportionate Share Hospital (DSH) payment in the State is allowed to retain that payment so that the payment is available to offset its uncompensated care costs for furnishing inpatient (i/p) hospital and outpatient (o/p) hospital services during the MSP rate year to Medicaid-eligible individuals and individuals with no source of third-party coverage for the services in order to reflect the total amount of claimed DSH expenditures.

#### Procedures State Level Pres

# State Level Procedures:

We verified either the certified public expenditure (CPE) or the intergovernmental transfer (IGT) funding mechanism at the state level.

Results: We found that OHCA finances their DSH program through appropriations from the legislature, one CPE, and an intragovernmental transfer between state agencies. The State does not utilize intergovernmental transfers.

We verified with the State if any redistribution or recovery has been made and if so, we obtained documentation from the State that the redistribution or recovery was made based on the results of the hospital verification procedures.

Results: We found that as part of the verification procedures, a recovery from a nonqualifying hospital did occur and an appropriate redistribution was made.

We verified that the State has updated DSH Reporting Schedule (DRS) to include DSH payments made by out-of-state Medicaid agencies.

Results: We found that for MSP rate year 2005, the State did not utilize a DRS that identified or maintained the payments made by out-of-state Medicaid Agencies.

## **Hospital Procedures**

We verified if every hospital qualified under the federal DSH criteria and State-defined DSH criteria.

Results: We found that two hospitals did not meet the requirements for eligibility as a DSH hospital. The eligibility requirements that were not met included not providing i/p services and not providing information relating to obstetricians with staff privileges. We found that three hospitals were not able to produce adequate documentation that would allow us to verify their compliance with the qualification criteria.

We verified each hospital's receipt of the full DSH allotment.

Results: We found that nine hospitals had a variance between the State-calculated DSH allotment and the hospital support for the payment received. The variances were the result of hospitals not providing support or providing incomplete documentation to support receipt of DSH funds.

## **Overall Verification Assessment Procedure:**

We prepared an overall verification assessment for Verification 1 based on the results of the procedures to note whether the State's procedures satisfy the federal regulation at Section 1923 (g)(1)(A) of the Social Security Act (Act) and identify any providers that did not qualify for DSH.

Results: We found that of the sixteen hospitals that received DSH payments during MSP rate year 2005, two did not meet either the federal or the State's qualification criteria for participation in the DSH program and three did not provide documentation that allowed us to verify their qualification status. The eleven hospitals that met the qualifications criteria received 98.20 percent of the DSH payments made for MSP year 2005. Two facilities provided documentation but did not qualify as a DSH hospital. The first facility did not qualify because it did not provide i/p services. The State had made a recovery of DSH payments to this facility. The second facility met the one percent Medicaid Inpatient Utilization Rate (MIUR) qualification but failed to provide adequate support to show that they had two obstetricians who had staff privileges and have agreed to provide obstetric services to individuals who are entitled to medical assistance for such services under the State plan. We found another three facilities that met the LIUR and/or MIUR qualification, but we were unable to verify the obstetrician compliance since the hospitals did not provide documentation.

We also found that of the eleven hospitals that qualified for a DSH payment, all eleven were allowed to retain that payment so that the payment was available to offset the hospitals' uncompensated care costs for furnishing i/p hospital and o/p hospital services during the MSP rate year to Medicaid-eligible individuals and individuals with no source of third party coverage for the services in order to reflect the total amount of claimed DSH expenditures.

## Verification 2

DSH payments made to each qualifying hospital comply with the hospital-specific DSH payment limit. For each audited MSP rate year, the DSH payments made in that audited MSP rate year must be measured against the actual uncompensated care cost in that same audited MSP rate year.

#### Procedures State Level Procedures:

We prepared a summary schedule detailing the State's procedures performed to determine whether or not the State made DSH payments that exceeded any provider's specific DSH limit during the MSP rate year.

Results: We prepared a summary schedule detailing the State's procedures and utilized this schedule in determining whether DSH payments were made in excess of any hospitals DSH limit.

Utilizing the individual Provider Data Summary Schedules (PDSS) (prepared by Clifton Gunderson LLP per the hospital-level procedures described below), we summarized the hospital-specific uncompensated care costs incurred during the MSP year under examination.

Results: We used the PDSS to summarize the hospital-specific uncompensated care costs incurred during the 2005 MSP year.

We compared the hospital-specific DSH payments to the uncompensated care costs and noted any providers where the DSH payments exceeded the hospital-specific uncompensated care costs.

Results: We compared the hospital-specific DSH payments to the uncompensated care costs for the eleven qualifying hospitals and found that two qualified facilities exceeded their hospital-specific limit. We were unable to determine if one additional facility exceeded its hospital-specific limit because the hospital did not provide any support for its uninsured charges.

## Hospital Procedures:

We prepared individual PDSS using information and calculations from documents supplied by the hospital facility.

Results: The PDSS was compiled for 16 facilities that received DSH payments in MSP rate year 2005. We provided a copy of this PDSS to the State.

#### **Overall Verification Assessment Procedure**

We prepared an overall verification assessment for Verification 2 to note whether the State's procedures satisfy the federal regulation at Section 1923(g)(1)(A) of the Act and identify any providers that exceeded their hospital-specific DSH payment limit.

Results: We found that DSH payments made to 8 of 11 qualifying hospitals complied with the hospital-specific DSH payment limit. We found that two facilities exceeded their limit; both facilities provided support for significantly less uninsured data than they reported to the State. A third facility did not provide support for its uninsured charges and therefore we were unable to determine if the hospital exceeded its hospital-specific limit. DSH payments were made to an additional five hospitals that either did not meet the requirements for DSH eligibility or did not provide adequate support to determine DSH eligibility (see Verification 1).

## **Verification 3**

Only uncompensated care costs of furnishing i/p and o/p hospital services to Medicaid-eligible individuals and individuals with no third-party coverage for the i/p and o/p hospital services they received as described in Section 1923(g)(1)(A) of the Act are eligible for inclusion in the calculation of the hospital-specific DSH payment limit, as described in Section 1923(g)(1)(A) of the Act.

#### Procedures State Level Procedures:

We prepared a summary schedule detailing the State's procedures performed to determine that only the uncompensated care costs of providing i/p and o/p hospital services to Medicaideligible individuals and uninsured individuals are included in the calculation of the hospitalspecific limits.

Results: We prepared a summary schedule detailing the State's procedures.

We determined whether the State's procedures only use uncompensated care costs of i/p and o/p hospital services in calculation of hospital specific limits.

Results: We identified that the DSH survey required hospitals to report charity charges and individuals who did not have third-party coverage. The charity charges were used to calculate the hospital-specific DSH payment limit.

# **Hospital Procedures:**

#### Minimal risk facility procedures:

We calculated the uninsured costs and payments using the "as filed" uninsured charges and an overall cost-to-charge ratio.

Results: There were 12 facilities that were considered minimal risk facilities. Out of these 12, seven facilities qualified for DSH payments (See Verification 1). We found that of the seven qualified facilities, five were able to provide the auditors with documentary support for their uninsured costs and charges while the remaining two did not provide documentation to support their uninsured costs and charges. We also found that of the five unqualified facilities, all five did not provide uninsured charge data to support the uninsured costs and charges.

We calculated the Medicaid costs and payments using the overall cost to charge ratio.

Results: We calculated the Medicaid costs and payments for all but two of the qualified hospitals using the overall cost-to-charge ratio from the CMS 2552-96 cost report and the Medicaid Management Information System (MMIS) data for the charges and payments. One qualified facility does not submit a Medicare cost report, therefore we used a cost-to-charge ratio calculated by the State derived from the DSH survey information. One facility was an out-of-state facility and we were unable to obtain the cost report, therefore we utilized the State-calculated cost-to-charge ratio derived from the DSH survey.

Low risk facility procedures:

We reviewed the uninsured charges and removed any unallowable charges.

Results: There were three facilities that were considered low risk providers. We found that all three facilities were qualified facilities. Of these three qualified facilities, two did not provide documentation to support their uninsured costs and charges.

We compiled a listing of unallowable charges and provided this listing to the hospitals. The hospitals were asked to respond to the disallowance of these charges and provide additional support for including these charges as allowable charges.

Results: We found that two facilities provided no support for their uninsured costs and charges. We found that the remaining facility included individuals that were Medicaideligible and for which the facility received payment from Medicaid, or included charges from another MSP rate year.

We calculated the uninsured cost using the cost center specific cost-to-charge ratios.

Results: We provided the State with a schedule of recalculated costs.

We calculated the Medicaid cost using the cost center specific cost-to-charge ratios.

Results: We provided the State with a schedule of recalculated costs.

## High risk facility procedures:

We reviewed the uninsured charges and removed any unallowable charges.

Results: We found that one hospital included individuals that were Medicaid-eligible and for whom the facility either received payment from Medicaid, or for whom the facility did not bill Medicaid, and individuals who had third-party coverage.

We compiled a listing of unallowable charges and provided this listing to the hospitals. The hospitals were asked to respond to the disallowance of these charges and provide additional support for including these charges as allowable charges.

Results: We reviewed the additional support provided by the facility and determined if charges should remain as uninsured, or if the documentation provided identified third party coverage, and if necessary, removed the charge from the uninsured charge data.

We tested a sample of the allowable uninsured charges on site at the facility.

Results: We found that the facility included in the uninsured data individuals that had commercial or auto insurance coverage, individuals that were Medicaid-eligible and could have been reimbursed by Medicaid, and individuals that had a source of third party coverage.

We calculated the uninsured cost using the cost center specific cost-to-charge ratios.

Results: We provided the State with a schedule of recalculated costs

We calculated the Medicaid cost using the cost center specific cost- to-charge ratios.

Results: We provided the State with a schedule of recalculated costs

## **Overall Verification Assessment Procedure:**

We prepared an overall verification assessment for Verification 3 to note whether the State's procedures satisfy the federal regulation at Section 1923(g)(1)(A) of the Act.

Results: We found that the MSP does define uncompensated cost as the cost of furnishing i/p and o/p hospital services to a Medicaid patient, net of Medicaid payments (excluding DSH payments) and costs associated with patients who have no health insurance or source of third-party payment for services provided during the year, less the amount of payments paid by them. However, we identified that the DSH survey instrument that is used by the State to calculate the hospital-specific limit collects charity charge information instead of costs associated with patients that have no health insurance or source of third-party payment. Charity charges are defined separately by each facility and can include costs that do not meet the uncompensated cost definition. As a result, we found that all 11 qualified hospitals did not use only uncompensated care costs of furnishing i/p and o/p hospital services to Medicaid-eligible individuals and individuals with no third-party coverage were included in the calculation of the hospital-specific DSH payment limit, as described in Section 1923(g)(1)(A) of the Act.

# Verification 4

For purposes of the hospital-specific limit calculation, any Medicaid payments (including regular Medicaid fee-for-service rate payments, supplemental/enhanced Medicaid payments, and Medicaid managed care organization payments) made to a DSH hospital for furnishing i/p hospital and o/p hospital services to Medicaid-eligible individuals, which are in excess of the Medicaid incurred costs of such services, are applied against the uncompensated care costs of furnishing i/p hospital and o/p hospital services to individuals with no source of third-party coverage for such services.

#### Procedures State Level Procedures:

We prepared a summary schedule detailing the State's procedures performed to determine that all payments (Medicaid Fee for service (FFS), Medicaid managed care and supplemental / enhanced Medicaid payments) have been included in the calculation of the hospital-specific DSH limits.

Results: We prepared a summary schedule detailing the State's procedures.

We determined whether the State's procedures take into account all payments (Medicaid FFS, Medicaid managed care, and supplemental/enhanced Medicaid payments) in the calculation of hospital-specific limits.

Results: We found that OHCA did not obtain and utilize payments from out-of-state Medicaid agencies, including out-of-state Medicaid supplemental/enhanced payments, or the Section 1011 program payments when calculating the hospital-specific limit.

#### **Hospital Procedures:**

We verified all payments are considered, calculated and entered into the individual PDSS.

Results: We found that two of the eleven qualified hospitals did not respond or provide documentation or support for out-of-state Medicaid supplemental/enhanced payments or for the DSH payments received.

## **Overall Verification Assessment Procedure:**

We prepared an overall verification assessment for Verification 4 to note whether the State's procedures satisfy the federal regulation at Section 1923 (g)(1)(A) of the Act.

Results: We found that two hospitals did not respond or provide documentation for outof-state Medicaid supplemental/enhanced payments. Due to the lack of data, we were unable to verify if supplemental/enhanced Medicaid payments made to these two of the eleven DSH hospitals for furnishing i/p hospital and o/p hospital services to Medicaideligible individuals, which are in excess of the Medicaid incurred costs of such services, were applied against the uncompensated care costs of furnishing i/p hospital and o/p hospital services to individuals with no source of third-party coverage for such services. We found that the Medicaid FFS rate payments for all 11 DSH hospitals were applied against the uncompensated care costs of furnishing i/p hospital services to individuals with no source of third-party coverage for such services. We found that the Medicaid FFS rate payments for all 11 DSH hospital services to individuals with no source of third-party coverage for such services. We found that OHCA was not obtaining and including in its hospital-specific DSH limit the out-of-state Medicaid payments, including any out-of-state Medicaid supplemental/enhanced payments.

# Verification 5

Any information and records of all of its i/p and o/p hospital service costs under the Medicaid program; claimed expenditures under the Medicaid program; uninsured i/p and o/p hospital service costs in determining payment adjustments under this Section; and any payments made on behalf of the uninsured from payment adjustments under this Section has been separately documented and retained by the State.

#### Procedures State Level Procedures:

We obtained copies of the State's policies and procedures regarding documentation retention related to information and records of all i/p and o/p hospital service costs under the Medicaid program; claimed expenditures under the Medicaid program; uninsured i/p and o/p hospital service costs in determining payment adjustments; and, any payments made on behalf of the uninsured from payment adjustments under Section 1923 of the Act.

Results: We found that the OHCA has retained the following documents pertaining to the DSH program: State Plan, DSH Survey received from the hospitals, correspondence received from the hospitals, OHCA prepared DSH calculation worksheets, and the MMIS data.

We prepared a summary schedule detailing the State's documentation procedures including the specific data elements retained by the State.

Results: The State maintains a document retention policy that establishes the retention period for files but does not identify the particular records that are required to be maintained in the file.

We determined whether the State has documented and retained information and records of all of its i/p and o/p hospital service costs under the Medicaid program; claimed expenditures under the Medicaid program; uninsured i/p and o/p hospital service costs in determining payment adjustments under this section; and whether any payments made on behalf of the uninsured from payment adjustments under this section has been separately documented and retained by the State.

Results: We found that OHCA does not maintain or collect support for the DSH surveys completed by the hospital.

## **Overall Verification Assessment Procedure:**

We prepared an overall verification assessment for Verification 5 to note whether the State's procedures satisfy the federal regulation at Section 1923(g)(1)(A) of the Act.

Results: We found that information and records of all of i/p and o/p hospital service costs under the Medicaid program; claimed expenditures under the Medicaid program; uninsured i/p and o/p hospital service costs in determining payment adjustments under this Section; and any payments made on behalf of the uninsured from payment adjustments under this Section had not been separately documented and retained by the State.

The OHCA has assigned responsibility of maintaining detailed records to each hospital in the program. We found that the majority of the facilities that represent over 90 percent of the DSH payments were able to provide substantially all the documentation required to support i/p and o/p hospital service costs under the Medicaid program; claimed expenditures under the Medicaid program; uninsured i/p and o/p hospital service costs in determining payment adjustments under the Rule; and any payments made on behalf of the uninsured from payment adjustments under the Rule.

# Verification 6

The information specified in paragraph (d)(5) of 42 CFR Section 455.304 includes a description of the methodology for calculating each hospital's payment limit under Section 1923(g)(1) of the Act. Included in the description of the methodology, the audit report must specify how the State defines incurred i/p hospital and o/p hospital costs for furnishing i/p hospital and o/p hospital services to Medicaid-eligible individuals and individuals with no source of third-party coverage for the i/p hospital and o/p hospital services they received.

#### Procedures State Level Procedures

We obtained documentation from the State outlining the methodology used to calculate the hospital-specific DSH limit and methodology used to calculate the various DSH payments. We reviewed this documentation for compliance with applicable regulations.

Results: We reviewed the methodology outlined in the MSP for rate year 2005 and determined it was in compliance with applicable regulations. However, OHCA did not perform any subsequent reconciliation of payments to actual charges, which is not in compliance with 42 CFR 455.304(d)(3).

We reviewed the State's DSH procedures to ensure consistency with inpatient and outpatient Medicaid reimbursable services in the approved MSP.

Results: We identified that the State's approved MSP defines the i/p hospital and o/p hospital Medicaid reimbursable services.

We reviewed DSH procedures to ensure that only costs eligible for DSH payments are included in the development of the hospital-specific DSH limit.

Results: We found that the MSP states that only costs eligible for DSH payments are to be included in the development of the hospital-specific DSH limit, but that the methodology used by the State to calculate the hospital-specific DSH limits includes costs that are not eligible for DSH payments.

We determined if the MSP section covering DSH payments complies with applicable federal regulations.

Results: We compared the state plan section covering DSH payments to the federal regulation and determined it to be compliant.

We determined how the State defines incurred i/p hospital and o/p hospital costs for furnishing i/p hospital and o/p hospital services to Medicaid-eligible individuals and individuals with no source of third-party coverage for the i/p hospital and o/p hospital services they received.

Results: We found that the State plan defines uncompensated costs as the cost of furnishing i/p and o/p hospital services to Medicaid patients, net of Medicaid payments; costs associated with patients who have no health insurance or source of third-party payment for services provided during the year, less the amount of payments paid by them. Additionally, we found that the State plan states that the "disproportionate share payments shall not exceed the Federal disproportionate share, State or other specific limits required by law." We found that OHCA staff utilize the Oklahoma Administrative Code (OAC), which defines i/p hospital services and o/p hospital services in Title 317, Chapter 30, Subchapter 5, Part 3 (Section 317:30-5-41 and 317:30-5-42.1).

# **Overall Verification Assessment Procedure:**

We prepared an overall verification assessment for Verification 6 to note whether the State's procedures satisfy the federal regulation at Section 1923 (g)(1)(A) of the Act.

Results: We found that the information specified in paragraph (d)(5) of Section 455.304 of 42 CFR Part 455(a definition of incurred i/p hospital and o/p hospital costs for furnishing i/p and o/p hospital services to Medicaid-eligible individuals and individuals with no source of third-party coverage for the i/p hospital and o/p hospital services they received) was included in the MSP for calculating each hospital's payment limit under Section 1923(g)(1) of the Act.