

May 15, 2008

Subject: NPI

Dear Provider:

Please note the following:

You probably know that we're implementing the federally required National Provider ID (NPI) on May 22. Starting on that date, you will need to bill for all services using your NPI and the taxonomy code, zip+ 4 and CN1 (if any) that we sent you in your recent "Dear Provider" letter.

Because of NPI implementation, you will now have a single provider ID for both the Traditional and Choice programs. It will be your former SoonerCare Choice ID number. Of course, if you submit your claims through EDI (electronic billing), you will simply bill with your NPI as instructed in the letter.

But, after May 22, if you use the Internet to bill, you will log into the secure site using the PIN for your Choice ID. The PIN for your Traditional ID won't work anymore. If you don't have a PIN for this provider ID, contact the Internet help desk at 1-800-522-0114 option 2,1.

Also, if you file a paper claim, you will need to use both this single provider ID and your NPI on your paper claim.

Make sure you use the NPI, CN1 (if any), taxonomy code and zip +4 or your claim may deny. Also, if you make any referrals, the specialist must know your NPI in order to bill the claim (or your single provider ID if the specialist is billing on paper.)

If you have questions about your taxonomy code, zip+4 or CN1 field, please call Provider Enrollment at 1-800-522-0114 option 5. Questions about Internet billing go to option 2,1 and questions about electronic data interchange (EDI) go to option 2,2."