Oklahoma Health Care Authority

Online Enrollment
(Easy as 1-2-3)

www.*my*SoonerCare.org

What's In a Name?

What Is Online Enrollment?

| Comprehensive Web App For For State Sponsored Medical Programs | Streamlines Policy, Processes, and Access to Services | Real-time Eligibility, Enrollment, and ID Generation |

SoonerCare

- ➢ Launched: Sept. 7, 2010 - www.MySoonercare.org
- ➢ Concept submitted to CMS in summer of 2007.
- ➢ Work began after approval December 2007

Why Did We Do It?

- **Over 500,000 Non-Insured Oklahomans**

- **22% Of Uninsured Live In Rural Areas**

    - *Limited access to OKDHS offices*

- **Oklahomans Are Unsure If They Qualify**

    - *It's Healthcare, Not Welfare*
    - *Private, real-time determination available 24/7*

- **Enrollment Process is Broken**

    - *Dependency upon Legacy Mainframe*
    - *Client Numbering*
    - *Streamline enrollment and verification*
    - *Intuitive application with editing controls*

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What Were the Goals?

Empower and Equip the Members

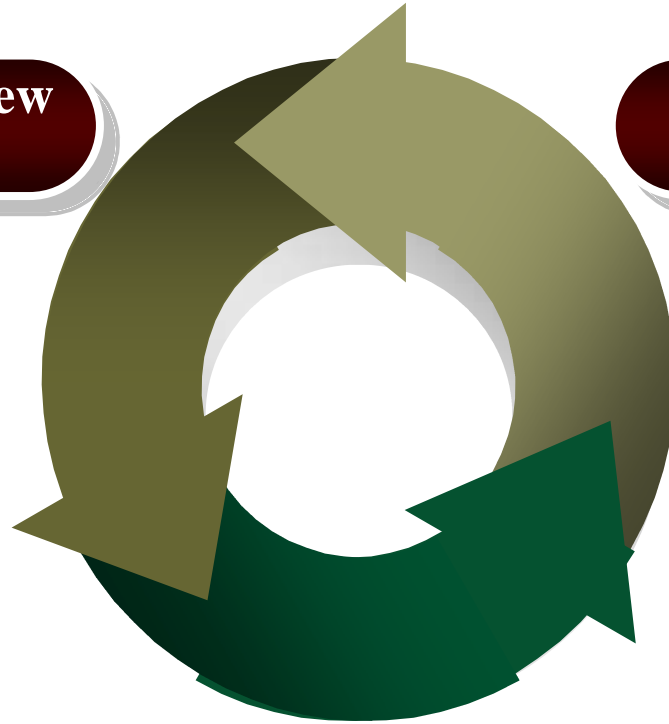Develop Multiple Program Application

Expand Enrollment to Service Locations

Remove Barriers that Prevent Enrollment

Increase Effectiveness/Efficiency of Process

How Does It Work?

Apply or Renew Online

Real-time Decision & Enrollment

Data Verification

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Was State Policy Affected?

Changing the Way We Do Business

Date Specific Eligibility

Rolling Redetermination

Why No Wrong Door?

Applying at Home Computer or Community Partner	→	**Home View**
Applying at Agency Partner	→	**Agency View**
Completing Paper Form Mail to HP For Scanning	→	**Paper Application**

Notification of DOS	→	**NODOS App**
Behavioral Health	→	**DMH App**
Newborn Registration	→	**e-NB-1 App**