



APS Healthcare

OHCA Behavioral Health Advisory
Council Update

April 2010

Agenda

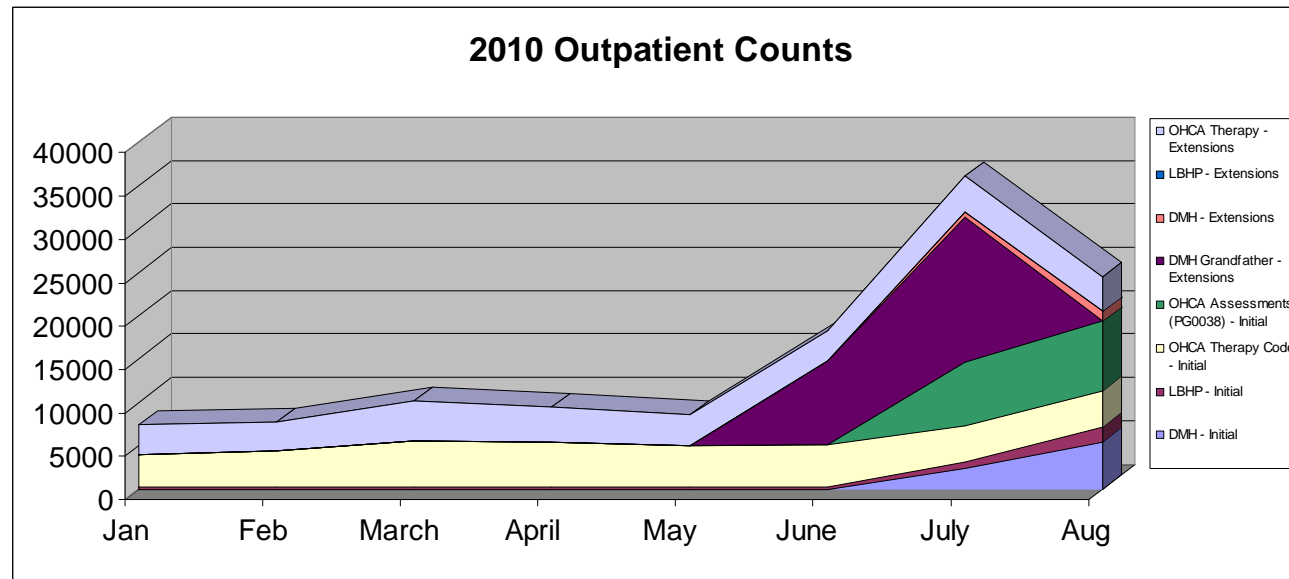
- Inpatient Inspections of Care
- Outpatient Prior Authorization
- Inpatient Prior Authorization
- Operations Update

Quality of Care - IOC

SFY 2010	On-site Completed	Pending	Final to OHCA
Instate Acute*	12	0	12
Instate RTC	22	0	22
Border Acute	2	0	0
Border RTC	2	0	2
Out of State Acute	1	0	1
Out of State RTC	8	0	8
TFC	14	0	14

- SFY 2011
 - TFC Audits Initiated 07/13/10
 - IMD Audits Initiated 07/14/10

Outpatient Prior Authorization

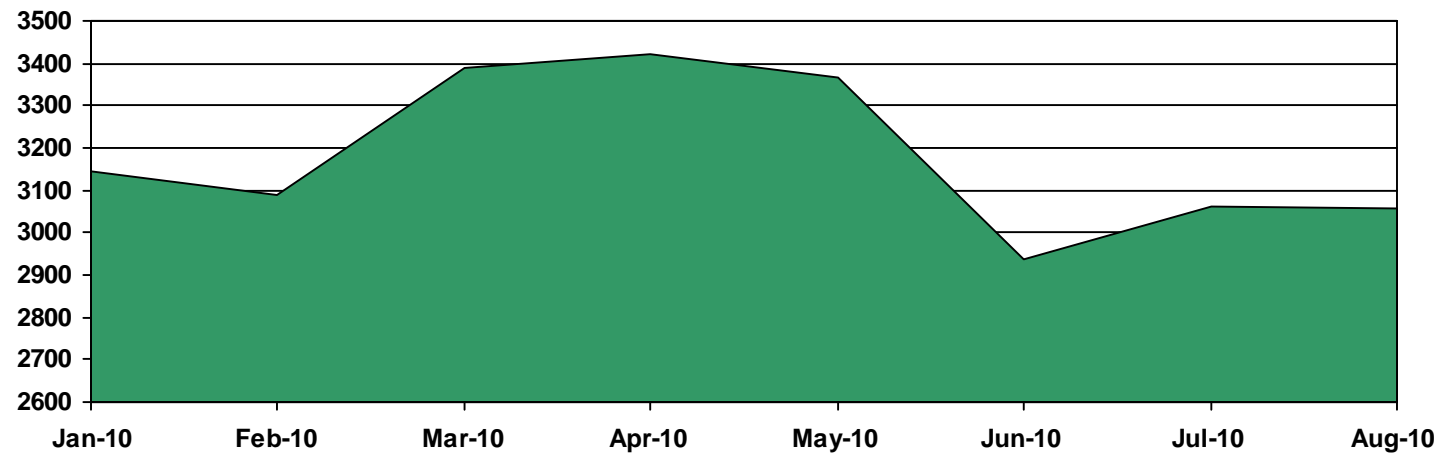


Issues

- PA Volume - Ongoing
 - Implementation of Single Payer System (OHCA/ODMHSAS)
 - LBHP Implementation
 - PG0038 Volume
- APS EDI Processing Issues – Resolved

Inpatient Prior Authorization

■ IP PA volume trend



■ Average Length of Stay (Days)

- Acute – 6.6
- TFC – 213.7
- RTC <21 – 41.2
- Spec RTC <21 – 243.3

Operations Update

- What has APS been up to lately?
 - Facility Issues - Biblical Weather – Lincoln Plaza Offices
 - Hail, Tornados and Floods...waiting for the locusts...
 - CDC Implementation (07/01/10)
 - Auto-Authorization Implementation (07/01/10)
 - LBHP Implementation (07/10/10)
 - Call Volumes (Ongoing)
 - EDI Challenges
 - Inpatient Review Template (07/01/10)
- What is coming up?
 - CALOCUS into CareConnection
 - Outcomes Informed Care (07/2011)

Other Operations Issues

- Physician-to-physician consultations for cases we are unable to authorize
- Physician-to-physician consults for PCPs with problematic prescribing patterns of atypical psychotropics
- Initiation of APS “percolator” technology to identify cases in need of intervention by the Care Coordination teams
 - Long-term, high-acuity OP
 - Frequent IP readmissions
 - Medication adherence
- APS QIO & BH to seek URAC accreditation in late 2011
- APS BH provider conference in April, 2011