



SoonerCare Provider Reimbursement Notice

OKC Metro Area (405) 522-6205 / Statewide Toll-Free (800) 522-0114

FQHC Dental Claims with Third Party Liability (TPL)

OHCA PRN 2014-02

February 26, 2014

FQHC Providers

A procedure has been established to process FQHC dental claims that were denying for TPL when the member only had other medical coverage – not dental coverage.

When a dental claim / service is filed and the member only has major medical coverage our system cannot distinguish a dental service from a medical service because the T1015 code is being billed. So the claim denies for TPL when it shouldn't since the member does not have dental coverage.

If the FQHC provider will attach a letter to the claim (electronic or paper) stating that the member does not have dental coverage, the claim will suspend and OHCA can force the TPL edit with the letter attached.

There are cases where the member does have dental coverage on the TPL file so for those claims the provider will need to submit the claim to the primary dental insurance and then file to OHCA with the EOB from the primary dental insurance.

Paper claims should be submitted to the regular 1500 claim processing address:

HP Enterprise Services
PO Box 54740
Oklahoma City, OK 73154

If you have any questions or require additional information please contact Kelly Taylor in the Provider Reimbursement Unit by phone at (405) 522-7108 or by email at Kelly.Taylor@okhca.org

Thank you for your continued service to Oklahoma's *SoonerCare* members.