

STATE OF OKLAHOMA OKLAHOMA HEALTH CARE AUTHORITY

MEDICAL ADVISORY COMMITTEE MEETING AGENDA

March 26, 2014 1:00 p.m. – 3:30pm Ponca Conference Room 2401 NW 23rd St., Suite 1A Oklahoma City, OK 73107

- I. Welcome, Roll Call, and Dr. Crawford's Comments
- II. Approval of Minutes of the January 30, 2014 Medical Advisory Committee Meeting
- III. Public Comments (2 minute limit)
- IV. MAC Member Comments/Discussion
- V. Report on Budget Meetings with Stakeholders: Nico Gomez, OHCA CEO
- VI. Financial Report: Gloria Hudson, Director of General Accounting
 - a. December 2013 Financial Summary
 - b. December 2013 Financial Detail Report
- VII. SoonerCare Operations Update: Becky Pasternik-Ikard, Deputy State Medicaid Director
 - a. Behavioral Health Screenings in Medical Homes: Mary Ann Dimery, Provider Services
 - b. Screening, Brief Intervention, and Referral to Treatment (SBIRT)
- VIII. Action Items: Joseph Fairbanks, Policy Development Coordinator
 - a. Discussion on Proposed Rules
 - i. DME Information
 - ii. Genetics Information
 - b. Vote on Proposed Rules
 - c. Behavioral Health Rules: Traylor Rains, ODMHSAS
- IX. Informational Items (No Discussion): Joseph Fairbanks, Policy Development Coordinator
 - a. Legislative Review: Carter Kimble, Director of Governmental Relations
- X. New Business
- XI. Adjourn

Next Meeting: Thursday, May 15, 2014, 4345 Lincoln

MEDICAL ADVISORY COMMITTEE MEETING MINUTES JANUARY 30, 2014

Members present: Ms. Bierig, Ms. Booten-Hiser, Ms. Brinkley, Ms. Case (by phone), Dr. Crawford, Mr. Clay, Ms. Felty, Ms. Fritz, Mr. Raybern for Ms. Galloway, Dr. Gastorf, Mr. Goforth, Dr. Grogg, Dr. Hamil for Dr. Bourdeau, Ms. Hastings, Ms. Mays, Dr. McNeill, Dr. Post, Dr. Rhynes, Dr. Simon, Mr. Rains for Ms. Slatton-Hodges/Ms. White, Mr. Snyder, Mr. Tallent, Ms. Wheaton, Dr. Talley for Dr. Wright

Members absent: Ms. Bellah, Dr. Cavallaro, Mr. Jones, Mr. Patterson, Dr. Rhoades, Dr. Wells, Dr. Woodward,

Chairman Crawford called the meeting to order.

- Welcome, Roll Call determined the presence of a quorum. Dr. Crawford made opening comments
- II. Approval of minutes of the November 21, 2013 Medical Advisory Committee Meeting Dr. Grogg moved for approval. Mr. Tallent seconded. Motion carried.

III. Public Comments

- Greg Goodman, Advanced Pediatric Care, commented on the proposed Durable Medical Equipment policy change, asking for an alternative plan of Manufacturers Suggested Retail Price minus 30%
- b. Debbie Spaeth, Quest MHSA, commented on two proposed policy changes: 13:48 concerning requirements for review of all progress notes of counselors under supervision; and 13-49 concerning the cost of weekly case review for rural members receiving services.
- Clyde Wafford, Orion Net, asked that the recent decision to stop uploading electronic data be changed to allow for secure File Transfer Protocol (FTP) uploading.

IV. MAC Member Comments/Discussion

- a. Dr. Crawford asked Ms. Lisa Gifford, OHCA Chief of Business Enterprises, to answer questions about the new Provider Portal which went live January 24, 2014.
- Ms. Gifford reported on the hiccups experienced despite pre-launch testing. The changes were prompted by the Affordable Care Act (ACA) and 90% funded with federal funds. The Portal's developer, Hewlett Packard, was also on hand to report on the progress of fixes. Ms. Gifford said that they were involved in frequent meetings to prioritize the problems that failed claims submissions and slowed server speed. She indicated that claims submissions had returned to their normal volume and the reimbursement cycle had been extended to reduce the impact of delayed claim payments. They had addressed the top two types of offending transactions that had slowed down the system. She said that compliments were beginning to come in concerning the removal of the need for faxing paperwork and the enhancement of electronic referrals.
- Comments and questions from the MAC members clarified that the Portal issues would continue to be a high priority. Ms. Gifford said that the problem of EDI

- batch sizes had been fixed. There would be additional training, call center staffing, and implementation of enhancements.
- b. Dr. Crawford announced that Ms. Tandie Hastings will be the new primary representative for the Association of Health Care Providers. Executive Director, Rebecca Morgan will remain as an alternative representative. He also introduced Scott Raybern as the Department of Human Services (DHS) alternative representative.
- c. Dr. Post a chiropractor, commented on behalf of chiropractors noting that the ACA law "mandates that no practitioner can be discriminated against. They should be paid for same services if it is paid for to other providers." He also noted that physical therapists and osteopaths receive payment now for manipulation and back-related care. He asked that the MAC consider adding chiropractors as eligible providers.
- V. Financial Report: Gloria Hudson, Director of General Accounting
 Ms. Hudson reviewed the financial reports and highlighted the variance of a positive
 \$26.2M. Preliminary figures for December are under budget as well. There were no questions.
- VI. SoonerCare Operations Update: Becky Pasternik-Ikard, Deputy State Medicaid director Ms. Pasternik-Ikard reviewed the written report for SoonerCare enrollment and alerted the members that the December figures were available online. She highlighted a stable enrollment of about 827,000. She reported that available Medical Homes were filled to 45% capacity. She introduced Drs. Evans and Mehta as new medical reviewers and Dr. Barrett as new dental officer. She indicated that Dual eligibility was flat and EHR incentives are still being paid. She noted that Population Care Management initiatives will be presented at a future meeting.
 - Dr. Grogg asked for clarification about the scope of SoonerCare and Ms. Pasternik-Ikard responded that OHCA is the largest payer/provider of health care coverage in the state.
 - Dr. Rhynes asked if the 3% growth in enrollment included the "woodwork people?" Ms. Pasternik-lkard responded that December enrollment was up 1500; January showed no significant increase; OHCA staff was making community connections; and national surveys showed that a lack of awareness of the programs was not a primary cause for non-enrollment.
 - Ms. Case asked about the cases that are turned down on the Insurance Marketplace because they are eligible for Medicaid. Ms. Pasternik-Ikard and Ms. Gifford responded that the electronic process had not gone smoothly, but every case forwarded was being addressed.
- VII. Action Items: Joseph Fairbanks, Policy Development Coordinator
 - a. Discussion of Proposed Rules
 - Dr. Crawford suggested that the rule changes be invoked as a block except for those individual proposals extracted for individual consideration.
 - Mr. Fairbanks summarized the fourteen proposals scheduled for action. Proposed Rule Change 13-11, 3340B Drug Discount Program was withdrawn for future consideration. Proposed Rule Change 13-12, Prior authorization for manually-priced items was the only item that drew discussion and was extracted for its own vote.
 - Concerns expressed by MAC members about Proposed Rule13-12 included the grammar of the proposal, the amount of adjustment from the Manufacturer's Suggested Retail Price (MSRP), and the viability of DME providers servicing rural

- members who needed manually-priced items. Stan Ruffner, the Director of Durable Medical Equipment, responded along with Mr. Fairbanks.
- b. Vote on Proposed Rules
- Dr. Crawford called for a motion to accept the rule changes as presented and Mr. Clay requested that Proposed Rule 13-12 be extracted.
- Dr. Grogg moved for approval of the other 12 proposed rule changes; Mr. Tallent seconded the motion and it passed without dissent.
- Debate about Proposed Rule13-12 continued, bringing out details about manually-priced items. They are ancillary items; there are more than 20,000 manually-priced items, items not priced by the American Medical Association. The payout last year was \$2.2M, 3% of total DME budget affecting 1200 members; two hours of labor costs for replacing parts can be prior authorized; and Centers for Medicaid/Medicare Services guidelines are for MSRP less 31.5%.
- A motion was made and seconded to bring the issue back to the MAC at the next meeting in March. It passed without dissent.
- VIII. Informational Items: Mr. Fairbanks added that there were twenty more proposed policy changes in the members' packets to review for the next MAC meeting.
- IX. There was no New Business
- X. Dr. Grogg moved for adjournment. It was seconded and approved by acclamation.



FINANCIAL REPORT

For the Six Months Ended December 31, 2013 Submitted to the CEO & Board

- Revenues for OHCA through December, accounting for receivables, were \$1,939,084,263 or .1% under budget.
- Expenditures for OHCA, accounting for encumbrances, were \$1,874,757,951 or 2% under budget.
- The state dollar budget variance through December is \$36,315,978 positive.
- The budget variance is primarily attributable to the following (in millions):

Expenditures: Medicaid Program Variance Administration	13.2 4.3
Revenues: Unanticipated Revenue Drug Rebate Taxes and Fees Overpayments/Settlements	15.7 4.5 (.7) (.7)
Total FY 14 Variance	\$ 36.3

ATTACHMENTS

Summary of Revenue and Expenditures: OHCA	1
Medicaid Program Expenditures by Source of Funds	2
Other State Agencies Medicaid Payments	3
Fund 205: Supplemental Hospital Offset Payment Program Fund	4
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Fund 245: Health Employee and Economy Act Revolving Fund	6
Fund 250: Belle Maxine Hilliard Breast and Cervical Cancer	
Treatment Revolving Fund	7

OKLAHOMA HEALTH CARE AUTHORITY SUMMARY OF REVENUES & EXPENDITURES:

Fund 250: Belle Maxine Hilliard Breast and Cervical Cancer Treatment Revolving Fund Fiscal Year 2014, For the Six Months Ended December 31, 2013

REVENUES	FY 14 Revenue	State Share
Tobacco Tax Collections	\$ 456,350	\$ 456,350
TOTAL REVENUES	\$ 456,350	\$ 456,350

EXPENDITURES	FY 14 Total \$ YTD		5	FY 14 State \$ YTD	St	Total ate \$ Cost
Program Costs						_
SoonerCare Choice	\$	8,578	\$	2,162		
Inpatient Hospital		1,072,292		270,218		
Outpatient Hospital		2,153,334		542,640		
Inpatient Services-DRG		-		-		
Psychiatrist		-		-		
TFC-OHCA		-		-		
Nursing Facility		8,323		2,097		
Physicians		3,058,796		770,817		
Dentists		15,744		3,967		
Mid-level Practitioner		1,402		353		
Other Practitioners		5,215		1,314		
Home Health		13,781		3,473		
Lab & Radiology		352,054		88,718		
Medical Supplies		25,606		6,453		
Clinic Services		133,281		33,587		
Ambulatory Surgery Center		8,590		2,165		
Prescription Drugs		859,767		216,661		
Transportation		26,866		6,770		
Miscellaneous Medical		5,591		1,409		
Total OHCA Program Costs	\$	7,749,219	\$	1,952,803		
OSA DMHSAS Rehab	\$	46,895	\$	11,818		
Total Medicaid Program Costs	\$	7,796,114	\$	1,964,621		
TOTAL STATE SHARE OF COSTS					\$	1,964,621

Note: Expenditure amounts are for informational purposes only. Actual payments are made from Fund 340. Revenues deposited into the fund are transferred to Fund 340 to support the costs, not to exceed the calculated state share amount.

OKLAHOMA HEALTH CARE AUTHORITY

Total Medicaid Program Expenditures by Source of State Funds Fiscal Year 2014, For the Six Months Ended December 31, 2013

Catamany of Camilaa	Total	Health Care	Quality of	LIEELA -	Medicaid	BCC	Other State
Category of Service	Total	Authority	Care Fund	HEEIA	Program Fund	Revolving Fund	Agencies
SoonerCare Choice	\$ 17,755,266	\$ 17,530,154	\$ - :	\$ 216,534	\$ -	\$ 8,578	\$ -
Inpatient Acute Care	409,037,665	299,517,559	243,343	5,326,810	25,370,849	1,072,292	77,506,811
Outpatient Acute Care	142,186,109	134,406,553	20,802	5,605,420	-	2,153,334	· · · -
Behavioral Health - Inpatient	11,976,942	6,222,515	· -	316,178	_		5,438,249
Behavioral Health - Psychiatrist	4,268,314	4,268,314	-	, <u>-</u>	-	-	· · ·
Behavioral Health - Outpatient	12,799,574	-	-	-	-	-	12,799,574
Behavioral Health Facility- Rehab	132,735,614	-	-	-	-	46,895	132,735,614
Behavioral Health - Case Management	4,813,142	-	-	-	-	-	4,813,142
Behavioral Health - PRTF	47,136,670	-	-	-	-	-	47,136,670
Residential Behavioral Management	10,095,297	-	-	-	-	-	10,095,297
Targeted Case Management	32,160,685	-	-	-	-	-	32,160,685
Therapeutic Foster Care	934,155	934,155	-	-	-	-	-
Physicians	273,720,439	207,266,028	29,050	7,245,487	33,950,849	3,058,796	22,170,228
Dentists	72,232,873	68,502,709	-	49,530	3,664,890	15,744	-
Mid Level Practitioners	1,774,650	1,735,041	-	38,208	-	1,402	-
Other Practitioners	19,389,140	18,491,015	223,182	151,824	517,903	5,215	-
Home Health Care	10,392,136	10,378,237	-	119	-	13,781	-
Lab & Radiology	32,922,886	30,638,179	-	1,932,653	-	352,054	-
Medical Supplies	23,826,530	22,089,345	1,355,768	355,811	-	25,606	-
Clinic Services	59,642,356	51,004,395	-	729,815	-	133,281	7,774,865
Ambulatory Surgery Centers	5,116,960	4,831,832	-	276,538	-	8,590	-
Personal Care Services	6,747,480	-	-	-	-	-	6,747,480
Nursing Facilities	285,959,642	160,513,178	105,169,966	-	20,268,176	8,323	-
Transportation	30,678,513	27,725,401	1,324,597	-	1,601,649	26,866	-
GME/IME/DME	62,498,835	-	-	-	-	-	62,498,835
ICF/MR Private	29,832,552	23,887,176	5,517,815	-	427,560	-	-
ICF/MR Public	22,441,676	-	-	-	-	-	22,441,676
CMS Payments	107,183,280	106,800,965	382,315	-	-	-	
Prescription Drugs	219,799,129	185,216,747	-	10,104,092	23,618,523	859,767	-
Miscellaneous Medical Payments	137,022	131,352	-	79	-	5,591	-
Home and Community Based Waiver	85,508,291	-	-	-	-	-	85,508,291
Homeward Bound Waiver	45,016,813	-	-	-	-	-	45,016,813
Money Follows the Person	3,976,400	527,679	-	-	-	-	3,448,721
In-Home Support Waiver	11,962,477	-	-	-	-	-	11,962,477
ADvantage Waiver	92,546,469	-	-	-	-	-	92,546,469
Family Planning/Family Planning Waiver	6,322,918	-	-	-	-	-	6,322,918
Premium Assistance*	23,615,288	-	-	23,615,288		-	-
EHR Incentive Payments	7,524,548	7,524,548	-	-	-	-	-
SHOPP Payments**	182,116,227	182,116,227	-	-	-	-	-
Total Medicaid Expenditures	\$ 2,548,784,963	\$1,390,143,077	\$ 114,266,839	\$ 55,964,386	\$ 109,420,400	\$ 7,796,114	\$ 689,124,816

^{*} Includes \$23,438,371.38 paid out of Fund 245 and **\$182,116,227.02 paid out of Fund 205

OKLAHOMA HEALTH CARE AUTHORITY

Summary of Revenues & Expenditures: Other State Agencies

Fiscal Year 2014, For the Six Months Ended December 31, 2013

FY14

VENUE		Actual YTD
Revenues from Other State Agencies	\$	282,805,78
Federal Funds	Ψ	443,471,60
TOTAL REVENUES	\$	726,277,38
	*	0, _ 1 1 , 00
PENDITURES		Actual YTD
Department of Human Services		
Home and Community Based Waiver	\$	85,508,29
Money Follows the Person		3,448,72
Homeward Bound Waiver		45,016,81
In-Home Support Waivers		11,962,47
ADvantage Waiver		92,546,46
ICF/MR Public		22,441,67
Personal Care		6,747,48
Residential Behavioral Management		7,338,78
Targeted Case Management		24,419,47
Total Department of Human Services		299,430,18
State Employees Physician Payment		
Physician Payments		22,170,22
Total State Employees Physician Payment		22,170,22
Total State Employees I hydiolain I dyllioni		,,,
Education Payments		
Graduate Medical Education		21,422,22
Graduate Medical Education - PMTC		1,866,94
Indirect Medical Education		31,088,70
Direct Medical Education		8,120,96
Total Education Payments		62,498,83
Office of Juvenile Affairs		
Targeted Case Management		1,469,10
Residential Behavioral Management		2,756,50
Total Office of Juvenile Affairs		4,225,61
Department of Mental Health		
Case Management		4,813,14
Inpatient Psych FS		5,438,24
Outpatient		12,799,57
PRTF		47,136,67
Rehab		132,735,61
Total Department of Mental Health		202,923,25
State Department of Health		
Children's First		1,154,62
Sooner Start		1,376,24
Early Intervention		2,787,87
EPSDT Clinic		958,78
Family Planning		(121,11
Family Planning Waiver		6,428,35
Maternity Clinic		31,07
Total Department of Health		12,615,84
0 . 11 11 15		
County Health Departments		450.00
EPSDT Clinic		450,69
Family Planning Waiver		15,68
Total County Health Departments		466,38
State Department of Education		56,34
Public Schools		2,273,26
Medicare DRG Limit		70,952,31
Native American Tribal Agreements		4,958,05
Department of Corrections		1,208,99
		5,345,50
JD McCarty		
		000 101
JD McCarty Total OSA Medicaid Programs	\$	689,124,81
	\$	689,124,81 39,351,91

OKLAHOMA HEALTH CARE AUTHORITY

SUMMARY OF REVENUES & EXPENDITURES:

Fund 205: Supplemental Hospital Offset Payment Program Fund Fiscal Year 2014, For the Six Months Ended December 31, 2013

REVENUES	FY 14 Revenue
SHOPP Assessment Fee	\$ 80,562,925
Federal Draws	116,572,474
Interest	110,026
Penalties	1,542
State Appropriations	(15,200,000)
TOTAL REVENUES	\$ 182,046,967

ENDITURES	Quarter	Quarter	Е	FY 14 Expenditures
Program Costs:	7/1/13 - 9/30/13	10/1/13 - 12/31/13		
Hospital - Inpatient Care	76,710,371	86,962,208	\$	163,672,57
Hospital -Outpatient Care	2,748,407	2,899,948	\$	5,648,3
Psychiatric Facilities-Inpatient	5,785,055	6,483,431	\$	12,268,48
Rehabilitation Facilities-Inpatient	248,410	278,398	\$	526,8
Total OHCA Program Costs	85,492,242	96,623,985	\$	182,116,2
Total Expenditures			\$	182,116,2
H BALANCE			\$	(69,2

OKLAHOMA HEALTH CARE AUTHORITY SUMMARY OF REVENUES & EXPENDITURES:

Fund 230: Nursing Facility Quality of Care Fund Fiscal Year 2014, For the Six Months Ended December 31, 2013

REVENUES	Total Revenue	State Share
Quality of Care Assessment	\$ 39,024,146 \$ 3	39,024,146
Interest Earned	110,026	110,026
TOTAL REVENUES	\$ 39,134,173 \$ 3	39,134,173

EXPENDITURES	To	FY 14 otal \$ YTD	S	FY 14 State \$ YTD	S	Total state \$ Cost
Program Costs						
NF Rate Adjustment	\$ 1	03,319,601	\$	37,195,056		
Eyeglasses and Dentures		140,426		50,553		
Personal Allowance Increase		1,709,940		615,578		
Coverage for DME and supplies		1,355,768		488,076		
Coverage of QMB's		516,378		185,896		
Part D Phase-In		382,315		382,315		
ICF/MR Rate Adjustment		2,805,021		1,009,808		
Acute/MR Adjustments		2,712,794		976,606		
NET - Soonerride		1,324,597		476,855		
Total Program Costs	\$ 1	14,266,839	\$	41,380,744	\$	41,380,744
Administration						
OHCA Administration Costs	\$	234,350	\$	117,175		
PHBV - QOC Exp		-	•	-		
OSDH-NF Inspectors		-		-		
Mike Fine, CPA		-		-		
Total Administration Costs	\$	234,350	\$	117,175	\$	117,175
Total Quality of Care Fee Costs	\$ 1	14,501,189	\$	41,497,919		
TOTAL STATE SHARE OF COSTS					\$	41,497,919

Note: Expenditure amounts are for informational purposes only. Actual payments are made from Fund 340. Revenues deposited into the fund are transferred to Fund 340 to support the costs, not to exceed the calculated state share amount.

SoonerCare Programs

January 2014 Data for March 2014 Board Meeting

SOONERCARE ENROLLMENT/EXPENDITURES

Delivery System	Monthly Enrollment Average SFY2013	Enrollment January 2014	Total Expenditures January 2014	Average Dollars Per Member Per Month January 2014
SoonerCare Choice Patient-Centered Medical Home	513,315	565,117	\$167,732,509	
Lower Cost (Children/Parents; Other)		518,711	\$122,596,773	\$236
Higher Cost (Aged, Blind or Disabled; TEFRA; BCC)		46,406	\$45,135,736	\$973
SoonerCare Traditional	217,231	197,189	\$197,961,095	
Lower Cost (Children/Parents; Other)		89,111	\$44,384,444	\$498
Higher Cost (Aged, Blind or Disabled; TEFRA; BCC & HCBS Waiver)		107,885	\$153,576,651	\$1,424
SoonerPlan*	48,346	44,452	\$676,188	\$15
Insure Oklahoma	30,202	19,437	\$7,964,362	
Employer-Sponsored Insurance	16,644	14,471	\$3,172,648	\$219
Individual Plan*	13,559	4,966	\$4,791,714	\$965
TOTAL	809,094	826,195	\$374,334,155	

The enrollment totals above include all members enrolled during the report month; therefore, some members may not have expenditure data. Custody expenditures are excluded. Non-member specific expenditures of \$151,356,627 are excluded.

*In January 2014, SoonerPlan's qualifying income guidelines decreased from 185% to 133% of FPL and Insure Oklahoma IP's qualifying income guidelines decreased from 200% to 100% of FPL. This led to an increase in Insure Oklahoma IP's PMPM due to drop in member enrollment and payment of claims for these members' services that were rendered in previous months.

Net Enrollee Count Change from	(2.795)
Previous Month Total	(2,785)

New Enrollees	16,049
Members that have not been enrolled in	the past 6 month

Dual Enrollees & Long-Term Care Members (subset of data above)

Medicare and SoonerCare		Monthly Average SFY2013	Enrolled January 2014
Dual Enrollees		108,514	109,596
	Child Adult	201 108,313	192 109,404

		Monthly Average SFY2013	Enrolled January 2014	FACILITY PER MEMBER PER MONTH
Long-Term Care Members		15,674	15,307	\$4,164
Child Adult		64 15,610	63 15,244	

Child is defined as an individual under the age of 21.

SOONERCARE CONTRACTED PROVIDER INFORMATION

Provid	der Counts	Monthly Average SFY2013	Enrolled January 2014	
Total Providers		36,948	38,275	
	In-State Out-of-State	28,587 8,362	29,217 9,058	

Provider Network includes providers who are contracted to provide health care services by locations, programs, types, and specialties. Providers are being counted multiple times if they have multiple locations, programs, types, and specialties.

Program %	of Capacity Used
SoonerCare Choice	47%
SoonerCare Choice I/T/U	20%
Insure Oklahoma IP	1%

	In-S	State	Totals		
Select Provider Type Counts	Monthly Average SFY2013	Enrolled January 2014*	Monthly Average SFY2013	Enrolled January 2014	
Physician	7,859	8,396	12,432	13,631	
Pharmacy	901	936	1,208	1,266	
Mental Health Provider**	5,811	4,887	5,880	4,927	
Dentist**	1,205	993	1,380	1,105	
Hospital**	194	183	923	695	
Optometrist	578	571	612	600	
Extended Care Facility	362	356	362	356	

Above counts are for specific provider types and are not all-inclusive.

Total Primary Care Providers	4,997	5,282	6,541	6,804
Patient-Centered Medical Home	1,935	2,030	1,985	2,119

Including Physicians, Physician Assistants and Advance Nurse Practitioners

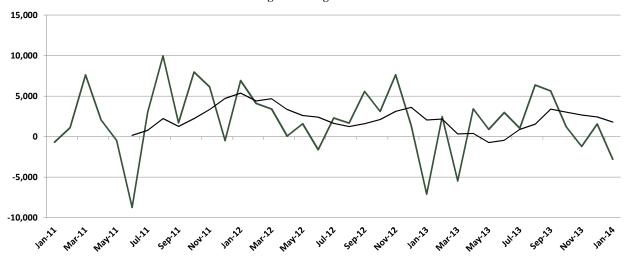
^{*}Items shaded above represent a 10% or more increase (green) or decrease (red) from the previous fiscal year's average.

^{**}Decrease in current month's count is due to contract renewal period which is typical during all renewal periods. Hospitals renewal started in March 2013, renewals for Mental Health Providers started in June 2013 and Dentist renewals started in October 2013.

SoonerCare Programs

SOONERCARE NET ENROLLEE COUNT CHANGE FROM MONTH TO MONTH

Net Enrollee Count Change Including SoonerPlan and Insure Oklahoma



Net Enrollee Count Change includes SoonerCare, SoonerPlan and Insure Oklahoma. Trendline is 6 month rolling average. In January 2014, SoonerPlan's qualifying income guidelines decreased from 185% to 133% of federal poverty level (FPL) and Insure Oklahoma IP's qualifying income guidelines decreased from 200% to 100% of FPL.

ELECTRONIC HEALTH RECORDS (EHR) INCENTIVE STATISTICS

The Electronic Health Records Incentive Program is a federal program that offers major financial support to assist certain providers to adopt (acquire and install), implement (train staff, deploy tools, exchange data), upgrade (expand functionality or interoperability) or meaningfully use certified EHR technology.

As Of 3/5/2014	February 2014		Since Inception		
	Number of Payments	Payment Amount	Total Number of Payments	Total Payment Amount	
Eligible Professionals	68	\$799,001	1,934	\$45,829,169	
Eligible Hospitals	14*	\$3,627,832	93	\$84,464,130	
Totals	82	\$4,426,833	2,027	\$130,293,299	

*Current Eligible Hospitals Paid

ADAIR COUNTY HC INC CHEROKEE NATION - WW HASTINGS

CHOCTAW MEMORIAL HOSPITAL

CLAREMORE IND HSP

LAWTON IND HSP MEMORIAL HOSPITAL & PHYSICIAN GROUP OK CENTER FOR ORTHOPAEDIC & MULTI SPECIALTY

OKMULGEE MEMORIAL HSP

PERRY MEM HSP AUTH

PURCELL MUNICIPAL HOSPITAL

SEQUOYAH COUNTY CITY OF SALLISAW HOSPITAL AUTHORITY

ST ANTHONY HSP

STILLWATER MEDICAL CENTER
STROUD REGIONAL MEDICAL CENTER

WEATHERFORD HOSPITAL AUTHORITY

This document is a comprehensive list of potential budget reductions. This is not a recommendation. It is intended to help guide discussions and develop recommendations should budget reductions be required. (March 12, 2014 -draft)

guide discussions and develop recommendations should budget reductions be required. (March 12, 2014 -draft)				
Potential Budget Reductions	Estimated Total Savings	Estimated State Savings (37.27%)		
Administrative Reductions		(3		
Agency operations reduction (12% of appropriated dollars)	6,141,576	3,071,288		
(this does not include contracted services)	, , , , ,	-,- ,		
Medicaid Optional Adult Benefits				
Dental Program Reductions	12,026,803	4,482,389		
Elimination of Adult Dental Benefits	8,075,106	3,009,592		
Elimination of Prenatal Dental Benefits	3,951,697	1,472,797		
Durable Medical Equipment (DME) Reductions	11,691,735	4,357,510		
Elimination of Adult Non-life Sustaining Supplies				
(wheelchairs, diabetic supplies, urinary catheters, hospital beds - everything except oxygen)				
Other Adult Services - Medicaid Optional	3,081,608	1,148,515		
Elimination of Other Optional Services (podiatry, optometry)				
(also therapy, nutritionists, audiology, maternal child health)				
Total of All Optional Benefits	26,800,146	9,988,415		
Total of All Optional Benefits	20,000,140	3,300,713		
Torgoted Program Changes				
Targeted Program Changes Durable Medical Equipment (DME) Changes	2 707 064	1 042 901		
Prior Authorize Oxygen after 90 days	2,797,964	1,042,801		
Convert Blood Glucose supplies to competitive bid national rate	2,000,000 797,964	745,400 297,401		
(33% reduction \$16 to \$10 / unit)	797,904	297,401		
Emergency Department (ED) Visit Limits	7,354,273	2,740,937		
Physician	2,941,709	1,096,375		
Hospital	4,412,564	1,644,562		
Limit ED Visits to a max of 6 per Year (exclude kids, preg women, crossovers)	, ,	, ,		
(less than .6% of all members or less than 1.7% of all members using ED)				
Exclude Members with Third Party Liability from Medical Homes	3,887,634	1,448,921		
Federally Qualified Health Centers / Rural Health Centers Visit Limit limits to 4 / month for adults and 1 / day for everyone	218,331	81,372		
Hospital Readmissions	18,783,264	7,000,523		
Reduce hospital readmissions occurring w/in 30 days				
(\$62.6 m spend on readmissions; assuming a 30% savings)				
Implement Prior Authorization for all Sleep Studies	1,238,194	311,475		
(sfy13 totals \$4.1 m; assuming a 30% reduction w/ PA. would also impact subsequent CPAR				
Implement Prior Authorization for all Back & Spinal Surgeries	4,566,343	1,551,876		
Physician	849,378	241,563		
Hospital	3,716,965	1,310,313		
(sfy13 totals \$15.2 m; assuming a 30% reduction w/ PA)				

Increase Pharmacy Cost Sharing Amounts to the Federal Limit (raising pharmacy copays to \$4; even on zero copay generics)	5,100,000	1,900,770
Limit number of pairs of glasses we pay for children to 2 pair / year (PA all glasses over 2)	347,055	129,347
Nursing Homes	35,336,331	13,169,850
Eliminate payment for hospital leave days	3,106,334	1,157,731
Eliminate payment for Medicare crossover claims	23,500,000	8,758,450
Decrease eligibility for Miller Trust	8,729,997	3,253,670
Pharmacy	25,850,000	9,634,295
Require PA for all controlled substances (includes net of administrative cost)	7,900,000	2,944,330
Require PA for all nongeneric pharmaceuticals (includes net of administrative cost)	10,000,000	3,727,000
Limit Adult Monthly Rx to 5 (down from 6)	6,350,000	2,366,645
Limit Adult Monthy Rx in Long Term Care Facility to 8 (currently unlimited) (savings are not mutually exclusive)	1,600,000	596,320
Total of Other Program Changes	105,479,388	39,012,168
Total of Other Frogram Changes	105,479,366	39,012,100
ovider Payment Reductions		
Overall provider rate cuts (1%)	26,320,308	9,809,579
Hospital Inpatient	6,020,716	2,243,92
Hospital Outpatient	2,563,479	955,40
Physicians	5,217,054	1,944,39
Nursing Homes / ICF-MR	6,508,095	2,425,56
SoonerCare Choice	442,723	165,00
Dentists	1,536,788	572,76
Behavioral Health (OHCA)	246,487	91,866
Other Providers: Mid-Level Practitioners	41,108	15,32
Other Practitioners	427,595	159,36
Home Health Care	228,934	85,32
Lab & Radiology	742,273	276,64
Clinics	1,199,461	447,03
Ambulatory Surgery Centers	117,584	43,82
Durable Medical Equipment (DME)	536,552	199,97
Emergency Transportation	203,330	75,78
Pharmacy Dispensing Fees Crossovers (amount to be determined)	288,129	107,38
Total of Provider Payment Reductions	26,320,308	9,809,579



PATIENT-CENTERED MEDICAL HOME BEHAVIORAL HEALTH SCREENING

Medical Advisory Committee March 26,2014



Behavioral Health Screening

- The Oklahoma Health Care Authority (OHCA) and the Oklahoma Department of Mental Health and Substance Abuse Services (ODMHSAS) have partnered together to assist in integrating behavioral health into the physical health delivery system.
- Effective January 1, 2014 all Patient-Centered Medical Homes are required to perform an annual Behavioral Health screening for SoonerCare Choice members ages 5 and above that are assigned to their panel.
- 2014 is an educational/implementation year and all Patient-Centered Medical Homes will receive on-site training and educational materials to assist in the integration of behavioral health screening.
- As of March 10, 2014, **258** Patient-Centered Medical Homes have received the behavioral health screening education. **625** total providers have received the training.



Provider Services on-site training

- Currently 14 provider services staff are providing the on-site training. These staff members consist of behavioral health specialists, provider education specialists, and provider representatives.
- The on-site training offers education and assistance in integrating the new screening requirement into the practice. An educational packet was created by OHCA behavioral health staff in collaboration with ODMHSAS is reviewed and provided to clinical/management staff.

The educational packet consists of:

- Billable codes to utilize for providing the behavioral health screening and/or intervention
- Pediatric/Adult Screen
- SBIRT information and training
- Behavioral health provider directory for the surrounding area including the OHCA behavioral health phone line. (Behavioral Health services are self-referred)
- Supplemental Screens



Billing for Screening

CPT 99420*

Administration and interpretation of health risk assessment

*This code is in addition to any other code you bill for the visit. This code is non-compensable so we have designed a new SoonerExcel initiative called "Annual Behavioral Health Screening". This new incentive will follow our quarterly payment process and will replace the current incentive payment for Generic Drug Prescribing.

The available pool is \$250,000 per quarter/\$1,000,000 per year

Billing for SBIRT



(Screening, Brief Intervention and Referral to Treatment)

Providers must have completed ODMHSAS training

http://ok.gov/odmhsas/Prevention in Practice.html

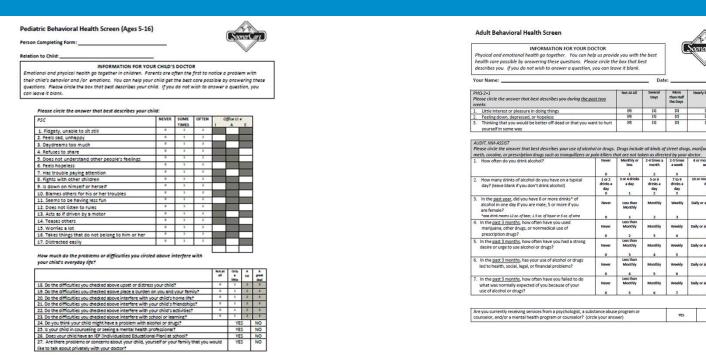
CPT 99408*

\$31.38

Alcohol and/or Substance (other than Tobacco) Abuse Structured Screening (EG, AUDIT, DAST) and Brief Intervention (SBI) services; 15 to 30 minutes

*For members who screen positive for alcohol and/or drug use and receive the Brief Intervention (BI). The CPT 99408 code is authorized for providers that successfully complete the Oklahoma Department of Mental Health and Substance Abuse Services (ODMHSAS) 2.5 hour CME on-line training curriculum

Providers can utilize validated behavioral health screening tools. There are two tools that are recommended for use that screen for behavioral health and substance use.



Daily or almost daily

Daily or almost daily

Daily or almost daily

Daily or almost daily

Questions Further Information

Contact

Mary Ann Dimery, M.H.R., LPC, Behavioral Health Specialist (405) 522-7543

Crystal Hooper, M.A., LPC, Behavioral Health Specialist (405) 522-7446

Hsiu-Ting Cheng, M.Ed., LPC, Behavioral Health Specialist (405) 522-7565

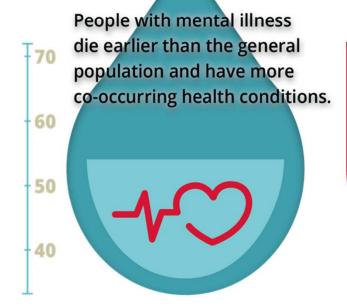


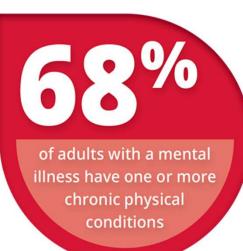
SBIRT SCREENING, BRIEF INTERVENTION, AND REFERRAL TO TREATMENT

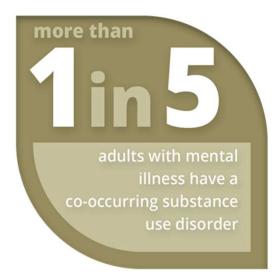
Medical Advisory Committee March 26,2014



The PROBLEM











The SOLUTION

Primary Care

Mental Health

Substance Abuse The solution lies in integrated care – the coordination of mental health, substance abuse, and primary care services.

Integrated care produces the best outcomes and is the most effective approach to caring for people with complex healthcare needs.

SAMUSA-HRSA

Center for Integrated Health Solutions

FOR BEHAVIORAL HEALTH

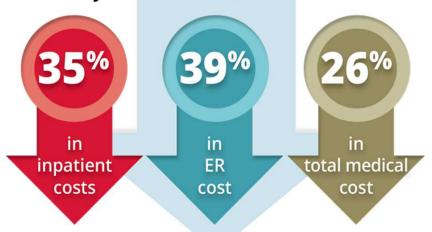
SAMUSA

SA



INTEGRATION WORKS

Community-based addiction treatment can lead to...



Reduce Risk **→** Reduce Heart Disease

(for people with mental illnesses)

Maintenance of ideal body weight (BMI = 18.5 – 25)

=

35%-55% decrease in risk of cardiovascular disease

Maintenance of active lifestyle (~30 min walk daily)



35%-55% decrease in risk of cardiovascular disease

Quit Smoking



50% decrease in risk of cardiovascular disease



What is SBIRT?

- •Screening, Brief Intervention, and Referral to Treatment (SBIRT) is a public health evidence-based practice used to identify, reduce, and prevent problematic use, abuse, and dependence on alcohol and drugs (illicit or misuse of prescription). SBIRT can be used to effectively encourage individuals to reduce or eliminate problematic drug or alcohol use. There are three components of SBIRT.
 - <u>Screening</u> quickly assesses the severity of substance use and identifies the appropriate level of response.
 - Brief intervention focuses on increasing insight and awareness regarding substance use and motivation toward behavioral change.
 - Referral to treatment provides those identified as needing more extensive treatment with access to specialty care.

Why SBIRT?

SBIRT places risky substance use where it belongs—in the realm of healthcare. It focuses on identifying risky substance use to help prevent the onset of the more costly disease of addiction. Similar to preventive screenings for chronic diseases such as cancer, diabetes, and hypertension, SBIRT is an effective tool for identifying risk levels related to substance use and for providing the appropriate intervention.



SBIRT Training

-To receive reimbursement for CPT 99408 Alcohol and/or Substance (other than tobacco) Abuse Structured Screening (e.g. AUDIT DAST) and Brief Intervention, providers must be certified by the Oklahoma Department of Mental Health and Substance Abuse Services (ODMHSAS).

SBIRT Training

-ODMHSAS certification is attained by completing 2.5 hours of internet based training. Continuing Medical Education (CME's) and Nursing units are provided.

The training consists of two courses:

"Oklahoma SBIRT Training" by Clinical Tools Inc. the cost of this training is \$25.00. "At-Risk in Primary Care" by Kognito Interactive the cost of this training is \$50.00.

Providers must successfully complete both courses. The Oklahoma Health Care Authority will be notified upon course completion.

Contact

Dane Libart LCSW,
Sr. Screening Consultant
Oklahoma Department of Mental Health and Substance
Abuse Services
I-877-SBIRTOK (I-877-724-7865)
SBIRT@ODMHSAS.org

PROPOSED RULE CHANGE

13-12 Prior Authorization for Manually-Priced Items – Pricing Change

DMEPOS STATISTICS

TOTAL DMEPOS

EXPENDITURES \$ 56,794,373 *

• MEMBERS 94,173

AVG PER MEMBER \$ 750

• PROVIDERS 1305

Provider Fast Facts 12/31

MANUALLY PRICED ITEMS

• EXPENDITURES \$ 1,717,328 (3.0%)

- Children 0-20 \$ 1,159,000 (2.0%)

– Adults =>21 \$ 557,880 (1.0%)

• MEMBERS 1127 (1.2%)

• AVG PER MEMBER \$ 1,523

PROVIDERS

RURAL (13) \$88,248URBAN (28) \$1,607,246

^{*} Does not include Vision Services since they are not dispensed by DMEPOS Suppliers

DEFINITION

 Manual pricing is reasonable when one HCPCS code covers a broad range of items with a broad range of costs, since a single fee may not be a reasonable fee for all items covered under the HCPCS code, resulting in access-tocare issues.

EXAMPLES

 1) HCPCS codes with a description of not otherwise classified, unclassified, or other miscellaneous items

• 2) HCPCS codes covering customized items

HIGHEST VOLUME "MANUALLY PRICED ITEMS"

HCPCS Code	Description	Spe	end SFY'13	% of Total
K0108	Wheelchair component or accessory, not otherwise specified	\$	648,957	37.8%
E1399	Durable medical equipment, miscellaneous	\$	492,727	28.7%
E2617	Custom fabricated wheelchair back cushion, any size, including any type mounting hardware	\$	104,071	6.1%
E0240	Bath/shower chair, with or without wheels, any size	\$	102,531	6.0%
E2609	Custom fabricated wheelchair seat cushion, any size	\$	86,495	5.0%
K0009	Other manual wheelchair/base	\$	56,048	3.3%
E8000	Gait trainer, pediatric size, posterior support, includes all accessories and components	\$	50,016	2.9%
E2377	Power wheelchair accessory, expandable controller, including all related electronics and mounting hardware, upgrade provided at initial issue	\$	48,305	2.8%
	Power wheelchair accessory, hand or chin control interface, standard remote joystick (not including controller), proportional, including all	·	·	
E2374	related electronics and fixed mounting hardware, replacement only	\$	31,177	1.8%

CURRENT PRICING METHOD

- If manual pricing is used, the provider is reimbursed the documented Manufacturer's Suggested Retail Price (MSRP) less 20%
- For those items that do not have an MSRP, the reimbursement will be based on the provider's documented invoice cost + 20%
- Both methods are reduced by the 2010
 Budget Reduction rate of 3.25%

PROPOSED PRICING METHOD

- 13-12 Prior authorization for manually-priced items Policy is revised to clarify the methodology for manually pricing of durable medical equipment items. Policy will be modified to reflect that OHCA will calculate and compare prices based on different methodologies, then use the lesser of the two for reimbursement. One method will use Manufacturer Suggested Retail Price (MSRP) minus 30%. The other option for manually-priced DME items will be invoice cost plus 30%.
- Budget Impact: Budget neutral

MEDICAL ADVISORY COUNCIL QUESTIONS

ACCESS

DELIVERY

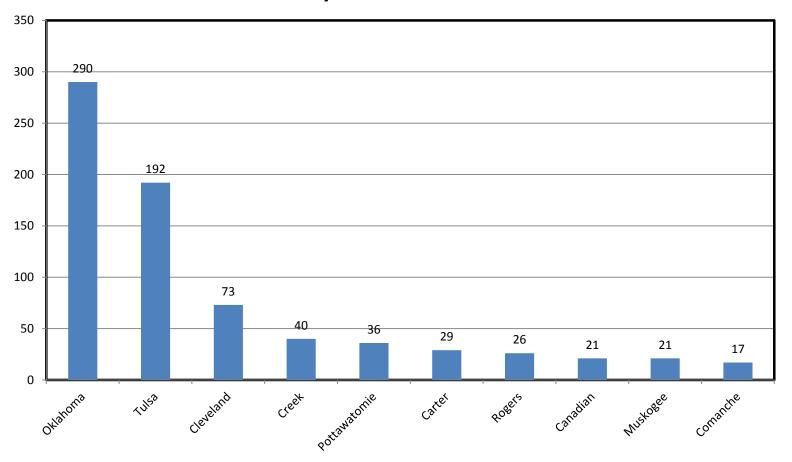
LABOR CHARGES

ACCESS

CLIENTS LOCATION – POINT OF SERVICE

PROVIDER SERVICE TERRITORY CHART

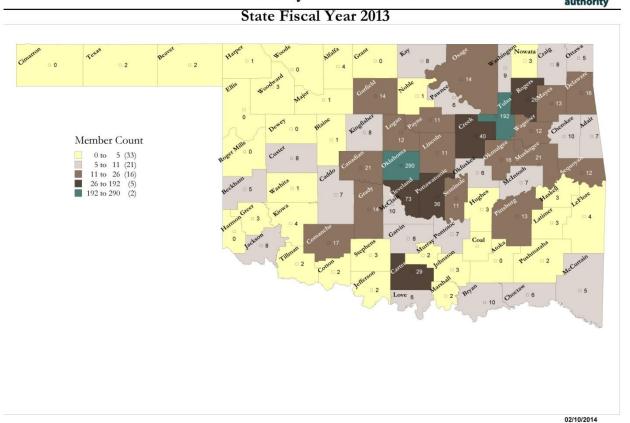
Clients Served SFY'13 Manually Priced DMEPOS Items



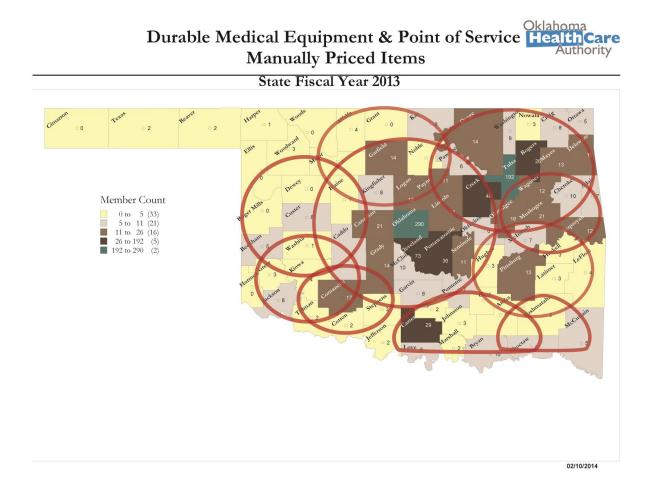
Client Location – Point of Service

Durable Medical Equipment & Point of Service Manually Priced Items

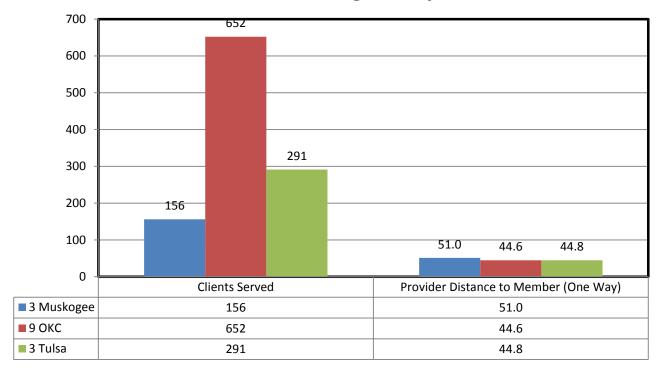




Provider Service Territory Overlay



Provider Coverage Analysis



DELIVERY

 For DMEPOS products that are covered in the scope of the Sooner Care program, the cost of delivery is always included in the rate for the covered item(s)

— 317:30-5-211.5 (3)

LABOR CHARGES

- Labor rate of \$ 43.68 per hour (* Examples below)
- Labor is allowed for replacement or repair of parts necessary to make the equipment useable
- A "loaner" option payable to providers is available for members and providers if the expected delay in receipt of parts is greater than 30 days.
 - * Replacement of Batteries ½ hour
 - * Replacement of Joy Stick ½ hour

March MAC Proposed Rule Changes Summaries

These rules were posted for comment on January 15, 2014 through February 14, 2014.

Face to face tribal consultations regarding the proposed changes were held Tuesday, January 7, 2014 and Tuesday, March 4, 2014 and a public meeting about the rules was hosted on Monday, February 24, 2014 at 1 PM in the Ponca meeting room of the OHCA.

Administrative/Billing

13-26 Genetic Testing — Policy is revised to add language that sets boundaries as to what is deemed approved genetic testing methods. Problems have recently arisen which call for more stringent policy, particularly issues regarding lab billing for expensive methods that lack sufficient evidence for their use.

Budget Impact: Budget neutral

(page 5)

13-27 Infectious Disease Billing — Policy is added to include language that explicitly addresses proper billing in regard to nucleic acid testing of single/multiple infectious organisms in a specimen.

Budget Impact: \$2.9 million total savings; \$1.82 million federal share; \$1.08 million state share (page 14)

13-30 Audit Appeals — Policy is amended to more accurately reflect each party's responsibilities in an audit and clarify other audit procedures in order to streamline the process. **Budget Impact:** Budget neutral

(page 16)

13-35 Electronic Fund Transfer Enrollment — Policy is amended to specify that providers enroll in Electronic Fund Transfers for Medicaid reimbursement via the electronic enrollment process. Language referencing the Provider Relations unit will be removed as this unit no longer exists.

Budget Impact: Budget neutral

(page 20)

13-53 Laboratory Payment Rates — Policy is revised to clarify clinical laboratory services will be reimbursed in accordance with methodology approved under the State Plan.

Budget Impact: Budget neutral

(page 21)

Dental

13-51 Fluoride Varnish — Policy is revised to expand the age for which application of fluoride varnish during course of a well child screening is covered, from ages 12 months to 42 months to ages 6 months to 60 months.

Budget Impact: \$22,485.85 total budget impact; \$14,018.85 federal share; \$8,467 state share (page 22)

Durable Medical Equipment

13-12 Prior authorization for manually-priced items — Policy is revised to modify the methodology for manually pricing of durable medical equipment items. For these items, OHCA

will reimburse the lesser of the Manufacturer Suggested Retail Price (MSRP) minus 30% or invoice cost plus 30%.

Budget Impact: Budget neutral

(page 23)

<u>Hospital</u>

13-13 Long Acting Reversible Contraceptive Devices — Policy is amended to allow reimbursement for Long Acting Reversible Contraceptive (LARC) devices to hospitals outside of the Diagnosis Related Group (DRG) methodology.

Budget Impact: Budget neutral

(page 25)

Pharmacy

13-11 340B Drug Discount Program — The proposed 340B Drug Discount program rules are implemented to comply with a Federal Mandate. The 340B mandate requires states to include their 340B Drug Discount program rules in their State Plan and Medicaid policy.

Budget Impact: Budget neutral

(page 27)

School Based Services

13-52 School Based Services — OHCA rules related to IDEA and School Based services are revised for clarity and consistency. Revisions include removing references to outdated terms and/or policy, and adding guidelines for school-based services and evaluations as it relates to the Individual Education Plan/ Individual Family Service Plan (IEP/IFSP) for clarity and consistency.

Budget Impact: Budget neutral

(page 30)

Waivers

13-24 ADvantage Address Confidentiality Program — Policy is added to include information on the Address Confidentiality Program (ACP). The ACP provides victims of domestic violence, sexual assault, or stalking with a substitute address and mail forwarding service that can be utilized when victims interact with state and local agencies.

Budget Impact: Budget neutral

(page 51)

13-25 ADvantage Billing Procedures — Policy is amended to include information on rounding of billable time as per the Interactive Voice Response Authentication (IVRA) system. This change in policy will enforce compliance, clarify information for providers, and reflect practices already taking place. Additionally, minor policy revisions are made to the policy.

Budget Impact: Budget neutral

(page 52)

13-34 Policy Change for Tax Equity Fiscal Responsibility Act (TEFRA) Program — Policy is amended to change TEFRA program rules to better match current business practices and federal regulations. Changes include changing all TEFRA language regarding mental retardation or ICF/MR to individuals with intellectual disabilities or ICF/IID to match Public Law 111-256. As well, rules regarding cost effectiveness analyses being posted on MEDATS will be changed to require that the cost effectiveness analyses will be reported annually with no specification as to where that report will reside. Rules regarding TEFRA eligibility for applicants aged three years and older for the ICF/IID level of care will change the IQ requirements from 75

or less to 70 or less to match current DSM-5 and SSA guidelines regarding intellectual disabilities. Additionally, changes also include amending the current criteria to state that applicants can either have an IQ of 70 or less, or have a full-scale adaptive functional assessment indicating a functional age that does not exceed 50% of child's age to match current DSM-5 and SSA guidelines regarding intellectual disabilities. It also removes the rule that requires the assessment be either Battelle or Vineland since SSA does not specify which test is to be used. Finally, another amendment will require that one additional psychological evaluation be administered for all approved TEFRA children once they reach the age of sixteen. **Budget Impact:** \$157,563 total budget impact for SFY '15; \$117,846.85 federal share; \$39,716.15 state share

(page 54)

Physical Therapy, Occupational Therapy, Speech Therapy Providers

13-43 Therapy provider qualifications — OHCA rules for therapy services are revised to add "services may be provided under the direction of a qualified provider." The purpose of this change is to allow students and other non-qualified providers to participate in the care of SoonerCare members while under the direct supervision and guidance of a qualified provider.

Budget Impact: Budget neutral

(page 67)

Behavioral Health

13-45 Inpatient Psychiatric Rules — The Agency's inpatient psychiatric hospital rules are revised to establish medical necessity criteria specific for admission and continued stays in community based transitional (CBT) programs as these facilities are a lower level of care than psychiatric residential treatment facilities (PRTF) and acute residential treatment facilities. Changes are also being proposed to the rules regarding "active treatment" requirements for children under the age of 18. The change will allow providers flexibility to better tailor treatment to the individual needs of the child. Additional proposed changes include: revisions to Inspection of Care (IOC) rules, clarifying which types of facilities will be still receive on-site inspections, allowing psychosocial evaluations or admission assessments to substituted for the first therapy session, and allowing the use of mechanical restraints for children 18-20 since they are treated on the adult care unit. Other revisions are also made to make minor "cleanup" changes to terminology, which include changes mandated by the Diagnostic and Statistical Manual (DSM) V.

Budget Impact: Budget neutral

(page 70)

13-46 Outpatient Behavioral Health Services — The Agency's outpatient behavioral health (OBH) rules are revised to remove the behavioral health rehabilitation specialist (BHRS) designation from policy since these services will only be reimbursed if provided by an LBHP, CADC, or Case Manager II (CM II) effective July 1, 2014. Changes are also made to the rules to clarify that OBH services cannot be separately billable to individuals residing in nursing facilities. Reimbursements for these services are included within the nursing facility rate, as required by federal regulation. Additionally, clarification is made that individual and group psychotherapy services cannot be provided to children ages 0-3 unless medical necessity criteria is met, and partial hospitalization (PHP) and day treatment language is amended to clarify psychosocial rehabilitation is not allowed for children ages 0-3 and prior authorization is required for children ages 4-6. Additional changes include: additional supervision requirements for paraprofessionals by licensed, master level staff that render services to members outside of an agency setting, revising peer recovery support specialist services to include youth ages 16-18 that are transitioning into adulthood, revise behavioral health rehabilitation service documentation requirements, and clarifying when services may be rendered without a treatment plan. Other

revisions are also made to make minor "cleanup" changes to terminology, which include changes mandated by the Diagnostic and Statistical Manual (DSM) V.

Budget Impact: Budget neutral

(page 85)

13-47 Bio-Psychosocial Evaluations and Assessments — The Agency's psychologists and licensed behavioral health provider rules are revised to add coverage for bio-psychosocial assessments for adults when required by OHCA as part of a preoperative prior authorization protocol for organ transplant or bariatric surgical procedures. Revisions are also made to clarify that payment for behavioral health services are not separately reimbursable for members residing in a nursing facility.

Budget Impact: Budget neutral

(page 121)

13-48 Providers Under Supervision for Licensure — The Agency's licensed behavioral health provider rules are revised to eliminate reimbursement for services provided by behavioral health professionals under supervision for licensure if they work under the direction of an individually contracted LBHP, outside of an agency setting. The additional oversight requirements imposed upon agencies provide a better training ground for individuals under supervision and afford OHCA and the Oklahoma Department of Mental Health and Substance Abuse Services (ODMHSAS) better opportunity to ensure the quality of services being provided to SoonerCare members.

Budget Impact: Budget neutral

(page 129)

13-49 Transitional Case Management — The Agency's behavioral health case management rules are revised to ensure consistency with changes in case manager provider requirements made in Title 450 of the Oklahoma Administrative Code, by the certifying agency, the Oklahoma Department of Mental Health and Substance Abuse Services (ODMHSAS). Provider qualifications are being revised in order to reflect the legislature's intent, as expressed during the 2013 legislative session. Case management reimbursement rules are also being revised in order to allow reimbursement for transitional case management provided during the last 30 days of an inpatient stay. This change will ensure successful integration back into the community upon discharge from the inpatient facility.

Budget Impact: Budget neutral

(page 131)

13-50 Therapeutic Foster Care — The Agency's therapeutic foster care (TFC) rules are revised to allow for the completion of assessments and treatment plans from 14 days to 30 days. This change aligns with current practice that mandates when provisional diagnosis documentation must be submitted. All documentation will now be due to the OHCA within 30 days of admission to a TFC facility. The Agency is also proposing rule revisions to disallow coverage of Psychosocial Rehabilitation (PSR) services for children below age 6 unless services are medically necessary and required pursuant to Federal Early and Periodic Screening Diagnostic and Treatment (EPSDT) laws. Additionally, the agency is proposing to add detail language requirements for developing and rendering assessments, service plans, and PSR services. Other revisions are also made to make minor "cleanup" changes to terminology, which include changes mandated by the Diagnostic and Statistical Manual (DSM) V

Budget Impact: Budget neutral

(page 140)

TITLE 317. OKLAHOMA HEALTH CARE AUTHORITY CHAPTER 30. MEDICAL PROVIDERS-FEE FOR SERVICE SUBCHAPTER 5. INDIVIDUAL PROVIDERS AND SPECIALTIES PART 1. PHYSICIANS

317:30-5-2. General coverage by category

- (a) Adults. Payment for adults is made to physicians for medical and surgical services within the scope of the Oklahoma Health Care Authority's (OHCA's) (OHCA) SoonerCare program, provided the services are reasonable and necessary for the diagnosis and treatment of illness or injury, or to improve the functioning of a malformed body member. Coverage of certain services must be based on a determination made by the OHCA's medical consultant in individual circumstances.
 - (1) Coverage includes the following medically necessary services:
 - (A) Inpatient hospital visits for all SoonerCare covered stays. All inpatient services are subject to post-payment review by the OHCA, or its designated agent.
 - (B) Inpatient psychotherapy by a physician.
 - (C) Inpatient psychological testing by a physician.
 - (D) One inpatient visit per day, per physician.
 - (E) Certain surgical procedures performed in a Medicare certified free-standing ambulatory surgery center (ASC) or a Medicare certified hospital that offers outpatient surgical services.
 - (F) Therapeutic radiology or chemotherapy on an outpatient basis without limitation to the number of treatments per month for members with proven malignancies or opportunistic infections.
 - (G) Direct physician services on an outpatient basis. A maximum of four visits are allowed per month per member in office or home regardless of the number of physicians providing treatment. Additional visits per month are allowed for those services related to emergency medical conditions and for services in connection with Family Planning.
 - (H) Direct physician services in a nursing facility for those members residing in a long-term care facility. A maximum of two nursing facility visits per month are allowed. To receive payment for a second nursing facility visit in a month denied by Medicare for a Medicare/SoonerCare member, attach the EOMB from Medicare showing denial and mark "carrier denied coverage".
 - (I) Diagnostic x-ray and laboratory services.
 - (J) Mammography screening and additional follow-up mammograms.

- (K) Obstetrical care.
- (L) Pacemakers and prostheses inserted during the course of a surgical procedure.
- (M) Prior authorized examinations for the purpose of determining medical eligibility for programs administered by OHCA. A copy of the authorization, OKDHS form 08MA016E, Authorization for Examination and Billing, must accompany the claim.
- (N) If a physician renders direct care to a member on the same day as a dialysis treatment, payment is allowed for a separately identifiable service unrelated to the dialysis.
- (O) Family planning includes sterilization procedures for legally competent members 21 years of age and over who voluntarily request such a procedure and execute the federally mandated consent form with his/her physician. copy of the consent form must be attached to the claim form. Separate payment is allowed for the insertion and/or implantation of contraceptive devices during an office visit. Certain family planning products may be obtained Vendor Drua through the Program. Reversal sterilization procedures for the purposes of conception is not allowed. Reversal of sterilization procedures are allowed when medically indicated and substantiating documentation is attached to the claim.
- (P) Genetic counseling.
- (Q) Laboratory testing (such as complete blood count (CBC), platelet count, or urinalysis) for monitoring members receiving chemotherapy, radiation therapy, or medications that require monitoring during treatment.
- (R) Payment for ultrasounds for pregnant women as specified in OAC 317:30-5-22.
- (S) Payment to the attending physician in a teaching medical facility for compensable services when the physician signs as claimant and renders personal and identifiable services to the member in conformity with federal regulations.
- (T) Payment to clinical fellow or chief resident in an outpatient academic setting when the following conditions are met:
 - (i) Recognition as clinical faculty with participation in such activities as faculty call, faculty meetings, and having hospital privileges;
 - (ii) Board certification or completion of an accredited residency program in the fellowship specialty area;
 - (iii) Hold unrestricted license to practice medicine in Oklahoma;
 - (iv) If Clinical Fellow, practicing during second or subsequent year of fellowship;
 - (v) Seeing members without supervision;

- (vi) Services provided not for primary purpose of medical education for the clinical fellow or chief resident;
- (vii) Submit billing in own name with appropriate
 Oklahoma SoonerCare provider number;
- (viii) Additionally if a clinical fellow practicing during the first year of fellowship, the clinical fellow must be practicing within their area of primary training. The services must be performed within the context of their primary specialty and only to the extent as allowed by their accrediting body.
- (U) Payment to the attending physician for the services of a currently Oklahoma licensed physician in training when the following conditions are met.
 - (i) Attending physician performs chart review and signs off on the billed encounter;
 - (ii) Attending physician is present in the clinic/or hospital setting and available for consultation;
 - (iii) Documentation of written policy and applicable training of physicians in the training program regarding when to seek the consultation of the attending physician.
- (V) Payment to the attending physician for the outpatient services of an unlicensed physician in a training program when the following conditions are met:
 - (i) The member must be at least minimally examined by the attending physician or a licensed physician under the supervision of the attending physician;
 - (ii) The contact must be documented in the medical record.
- (W) The payment to a physician for medically directing the services of a CRNA or for the direct supervision of the services of an Anesthesiologist Assistant (AA) is limited. The maximum allowable fee for the services of both providers combined is limited to the maximum allowable had the service been performed solely by the anesthesiologist.
- (X) One pap smear per year for women of child bearing age. Two follow-up pap smears are covered when medically indicated.
- (Y) Medically necessary solid organ and bone marrow/stem cell transplantation services for children and adults are covered services based upon the conditions listed in (i)-(iv) of this subparagraph:
 - (i) Transplant procedures, except kidney and cornea, must be prior authorized to be compensable.
 - (ii) To be prior authorized all procedures are reviewed based on appropriate medical criteria.

- (iii) To be compensable under the SoonerCare program, all organ transplants must be performed at a facility which meets the requirements contained in Section 1138 of the Social Security Act.
- (iv) Procedures considered experimental or investigational are not covered.
- (Z) Donor search and procurement services are covered for transplants consistent with the methods used by the Medicare program for organ acquisition costs.
 - (i) Donor expenses incurred for complications are covered only if they are directly and immediately attributable to the donation procedure.
 - (ii) Donor expenses that occur after the 90 day global reimbursement period must be submitted to the OHCA for review.
- (AA) Total parenteral nutritional therapy (TPN) for identified diagnoses and when prior authorized.
- (BB) Ventilator equipment.
- (CC) Home dialysis equipment and supplies.
- (DD) Ambulatory services for treatment of members with tuberculosis (TB). This includes, but is not limited to, physician visits, outpatient hospital services, rural health clinic visits and prescriptions. Drugs prescribed for the treatment of TB beyond the prescriptions covered under SoonerCare require prior authorization by the University of Oklahoma College of Pharmacy Help Desk using form "Petition for TB Related Therapy". Ambulatory services to members infected with TB are not limited to the scope of the SoonerCare program, but require prior authorization when the scope is exceeded.
- (EE) Smoking and Tobacco Use Cessation Counseling for treatment of individuals using tobacco.
 - (i) Smoking and Tobacco Use Cessation Counseling consists of the 5As:
 - (I) Asking the member to describe their smoking use;
 - (II) Advising the member to quit;
 - (III) Assessing the willingness of the member to quit;
 - (IV) Assisting the member with referrals and plans to quit; and
 - (V) Arranging for follow-up.
 - (ii) Up to eight sessions are covered per year per individual.
 - (iii) Smoking and Tobacco Use Cessation Counseling is a covered service when performed by physicians, physician assistants, advanced registered nurse practitioners, certified nurse midwives, dentists, and Oklahoma State Health Department and FQHC nursing staff, and

Maternal/Child Health Licensed Clinical Social Workers with a certification as a Tobacco Treatment Specialist Certification (CTTS). It is reimbursed in addition to any other appropriate global payments for obstetrical PCP care coordination payments, evaluation and management codes, or other appropriate rendered. Ιt must be a significant, separately identifiable service, unique from any other service provided on the same day.

- (iv) Chart documentation must include a separate note and signature along with the member specific information addressed in the five steps and the time spent by the practitioner performing the counseling. Anything under three minutes is considered part of a routine visit.
- (FF) Immunizations as specified by the Advisory Committee on Immunization Practices (ACIP) guidelines.
- (GG) Genetic testing is covered when medically necessary. Genetic testing $\frac{is}{may}$ be considered medically necessary when the following conditions are met:
 - (i) The member displays clinical features of a suspected genetic condition or is at direct risk of inheriting the genetic condition in question (e.g., a causative familial variant has been identified); and
 - (ii) The result of the test will directly impact the clinical decision-making or clinical outcome for the member Clinical studies published in peer-reviewed literature have established strong evidence that the result of the test will positively impact the clinical decision-making or clinical outcome for the member; and (iii) The testing method is considered proven to be scientifically valid for the identification of a specific genetically-linked inheritable disease or
 - clinically important molecular marker; and (iv) Documentation is provided from a licensed genetic counselor or physician with genetic expertise that supports the recommendation for testing based on a review of risk factors, clinical scenario, and family history.
- (2) General coverage exclusions include the following:
 - (A) Inpatient admission for diagnostic studies that could be performed on an outpatient basis.
 - (B) Services or any expense incurred for cosmetic surgery.
 - (C) Services of two physicians for the same type of service to the same member on the same day, except when supplemental skills are required and different specialties are involved.
 - (D) Refractions and visual aids.

- (E) Pre-operative care within 24 hours of the day of admission for surgery and routine post-operative care as defined under the global surgery guidelines promulgated by Current Procedural Terminology (CPT) and the Centers for Medicare and Medicaid Services (CMS).
- (F) Payment to the same physician for both an outpatient visit and admission to hospital on the same date.
- (G) Sterilization of members who are under 21 years of age, mentally incompetent, or institutionalized or reversal of sterilization procedures for the purposes of conception.
- (H) Non-therapeutic hysterectomies.
- (I) Medical services considered experimental or investigational.
- (J) Payment for more than four outpatient visits per month (home or office) per member, except those visits in connection with family planning or related to emergency medical conditions.
- (K) Payment for more than two nursing facility visits per month.
- (L) More than one inpatient visit per day per physician.
- (M) Physician services which are administrative in nature and not a direct service to the member including such items as quality assurance, utilization review, treatment staffing, tumor board review or multidisciplinary opinion, dictation, and similar functions.
- (N) Charges for completion of insurance forms, abstracts, narrative reports or telephone calls.
- (O) Payment for the services of social workers, licensed family counselors, registered nurses or other ancillary staff, except as specifically set out in OHCA rules.
- (P) Induced abortions, except when certified in writing by a physician that the abortion was necessary due to a physical disorder, injury or illness, including a life-endangering physical condition caused by or arising from the pregnancy itself, that would place the woman in danger of death unless an abortion is performed, or that the pregnancy is the result of an act of rape or incest. (Refer to OAC 317:30-5-6 or 317:30-5-50.)
- (Q) Speech and Hearing services.
- (R) Mileage.
- (S) A routine hospital visit on the date of discharge unless the member expired.
- (T) Direct payment to perfusionist as this is considered part of the hospital reimbursement.
- (U) Inpatient chemical dependency treatment.
- (V) Fertility treatment.
- (W) Payment for removal of benign skin lesions unless medically necessary.

- (b) Children. Payment is made to physicians for medical and surgical services for members under the age of 21 within the scope of the Authority's SoonerCare program, provided the services are medically necessary for the diagnosis and treatment of illness or injury, or to improve the functioning of a malformed body member. Medical and surgical services for children are comparable to those listed for adults. For services rendered to a minor child, the child's parent or court-appointed legal guardian must provide written authorization prior to the service being rendered, unless there is an explicit state or federal exception to this requirement. In addition to those services listed for adults, the following services are covered for children.
 - (1) Pre-authorization of inpatient psychiatric services. All inpatient psychiatric services for members under 21 years of age must be prior authorized by an agency designated by the Oklahoma Health Care Authority. All psychiatric services are prior authorized for an approved length of stay. Non-authorized inpatient psychiatric services are not SoonerCare compensable.
 - (A) All residential and acute psychiatric services are authorized based on the medical necessity criteria as described in OAC 317:30-5-95.25,317:30-5-95.27 and 317:30-5-95.29.
 - (B) Out of state placements are not authorized unless it is determined that the needed medical services are more readily available in another state or it is a general practice for members in a particular border locality to use resources in another state. If a medical emergency occurs while a member is out of the State, treatment for medical services is covered as if provided within the State. A prime consideration for placements is proximity to the family or guardian in order to involve the family or guardian in discharge and reintegration planning.
 - (2) General acute care inpatient service limitations. All general acute care inpatient hospital services for members under the age of 21 are not limited. All inpatient care must be medically necessary.
 - Procedures for requesting extensions for inpatient services. The physician and/or facility must necessary justification to enable OHCA, or its designated agent, to make a determination of medical necessity and appropriateness of treatment options. Extension requests for psychiatric admissions must be submitted to the OHCA or its designated agent. Extension requests must contain appropriate documentation validating the need for continued treatment in accordance with the medical necessity criteria described in OAC 317:30-5-95.26, 317:30-5-95.28 and 317:30-5-95.30. Requests must be made prior to the expiration of the

- approved inpatient stay. All decisions of OHCA or its designated agent are final.
- (4) Utilization control requirements for psychiatric beds. Utilization control requirements for inpatient psychiatric services for members under 21 years of age apply to all hospitals and residential psychiatric treatment facilities.
- (5) Early and periodic screening diagnosis and treatment program. Payment is made to eligible providers for Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) of members under age 21. These services include medical, dental, vision, hearing and other necessary health care. Refer to OAC 317:30-3-65.2 through 317:30-3-65.11 for specific guidelines.
- (6) Child abuse/neglect findings. Instances of child abuse and/or neglect discovered through screenings and regular exams are to be reported in accordance with State Law. Section 7103 of Title 10 of the Oklahoma Statutes mandates reporting suspected abuse or neglect to the Oklahoma Department of Human Services. Section 7104 of Title 10 of the Oklahoma Statutes further requires reporting of criminally injurious conduct to the nearest law enforcement agency.
- (7) **General exclusions.** The following are excluded from coverage for members under the age of 21:
 - (A) Inpatient admission for diagnostic studies that could be performed on an outpatient basis.
 - (B) Services or any expense incurred for cosmetic surgery unless the physician certifies the procedure emotionally necessary.
 - (C) Services of two physicians for the same type of service to the same member on the same day, except when supplemental skills are required and different specialties are involved.
 - (D) Pre-operative care within 24 hours of the day of admission for surgery and routine post-operative care as defined under the global surgery guidelines promulgated by Current Procedural Terminology (CPT) and the Centers for Medicare and Medicaid Services (CMS).
 - (E) Payment to the same physician for both an outpatient visit and admission to hospital on the same date.
 - (F) Sterilization of members who are under 21 years of age, mentally incompetent, or institutionalized or reversal of sterilization procedures for the purposes of conception.
 - (G) Non-therapeutic hysterectomies.
 - (H) Medical Services considered experimental or investigational.
 - (I) More than one inpatient visit per day per physician.
 - (J) Induced abortions, except when certified in writing by a physician that the abortion was necessary due to a

- physical disorder, injury or illness, including a life-endangering physical condition caused by or arising from the pregnancy itself, that would place the woman in danger of death unless an abortion is performed, or that the pregnancy is the result of an act of rape or incest. (Refer to OAC 317:30-5-6 or 317:30-5-50.)
- (K) Physician services which are administrative in nature and not a direct service to the member including such items as quality assurance, utilization review, treatment staffing, tumor board review or multidisciplinary opinion, dictation, and similar functions.
- (L) Payment for the services of social workers, licensed family counselors, registered nurses or other ancillary staff, except as specifically set out in OHCA rules.
- (M) Direct payment to perfusionist as this is considered part of the hospital reimbursement.
- (N) Charges for completion of insurance forms, abstracts, narrative reports or telephone calls.
- (O) Mileage.
- (P) A routine hospital visit on date of discharge unless the member expired.
- (c) Individuals eligible for Part B of Medicare. Payment is made utilizing the OHCA allowable for comparable services. Claims filed with Medicare Part B should automatically cross over to OHCA. The explanation of Medicare Benefits (EOMB) reflects a message that the claim was referred to SoonerCare. If such a message is not present, a claim for coinsurance and deductible must be filed with the OHCA within 90 days of the date of Medicare payment or within one year of the date of service in order to be considered timely filed.
 - (1) In certain circumstances, some claims do not automatically "cross over". Providers must file a claim for coinsurance and/or deductible to SoonerCare within 90 days of the Medicare payment or within one year from the date of service.
 - (2) If payment was denied by Medicare Part B and the service is a SoonerCare covered service, mark the claim "denied by Medicare" and attach the Medicare EOMB showing the reason for the denial.

TITLE 317. OKLAHOMA HEALTH CARE AUTHORITY
CHAPTER 30. MEDICAL PROVIDERS-FEE FOR SERVICE
SUBCHAPTER 5. INDIVIDUAL PROVIDERS AND SPECIALTIES
PART 1. PHYSICIANS

317:30-5-20. Laboratory services

This Section covers the guidelines for payment of laboratory services by a provider in his/her office, a certified laboratory and for a pathologist's interpretation of laboratory procedures.

- (1) **Covered lab services**. Providers may be paid for covered clinical diagnostic laboratory services only when they personally perform or supervise the performance of the test. If a provider refers specimen to a certified laboratory or a hospital laboratory serving outpatients, the certified laboratory or the hospital must bill for performing the test.
 - (A) Reimbursement for lab services is made in accordance with the Clinical Laboratory Improvement Amendment of 1988 (CLIA). These regulations provide that payment may be made only for services furnished by a laboratory that meets CLIA conditions, including those furnished in physicians' offices. Eligible providers must be certified under the CLIA program and have obtained a CLIA ID number from CMS and have a current contract on file with the OHCA.
 - (B) Reimbursement rate for laboratory procedures is the lesser of the CMS National 60% fee or the local carrier's allowable (whichever is lower).
 - (C) Medically necessary laboratory services are covered.
- (2) Compensable outpatient laboratory services. Medically necessary laboratory services are covered.
- (3) Non-compensable laboratory services.
 - (A) Separate payment is not made for blood specimens obtained by venipuncture or urine specimens collected by a laboratory. These services are considered part of the laboratory analysis.
 - (B) Claims for inpatient full service laboratory procedures are not covered since this is considered a part of the hospital rate.
 - (C) Billing multiple units of nucleic acid detection, whether using the direct probe or amplified probe technique, for single infectious organisms when testing for more than one infectious organism in a specimen is not permissible.
 - $\frac{\text{(C)}}{\text{(D)}}$ Laboratory services not considered medically necessary are not covered.
- (4) Covered services by a pathologist.

- (A) A pathologist may be paid for interpretation of inpatient surgical pathology specimen. The appropriate CPT procedure code and modifier is used.
- (B) Full service or interpretation of surgical pathology for outpatient surgery performed in an outpatient hospital or Ambulatory Surgery Center setting.
- (5) Non-compensable services by a pathologist. The following are non-compensable pathologist services:
 - (A) Tissue examinations for identification of teeth and foreign objects.
 - (B) Experimental or investigational procedures.
 - (C) Interpretation of clinical laboratory procedures.

TITLE 317. OKLAHOMA HEALTH CARE AUTHORITY CHAPTER 2. GRIEVANCE PROCEDURES AND PROCESS

317:2-1-7. Oklahoma Health Care Authority Audit Program Integrity Audit Appeals

- All appeals related to audits and/or reviews originating from Program Integrity resulting in overpayments are heard by an OHCA Administrative Law Judge per 56 Okla. Stat. § 1011.9.
 - (1) If a provider disagrees with a decision of an OHCA audit, which has determined that the provider has received an overpayment, the provider may appeal, within 20 days of the date of that decision by submitting an LD-2 form to OHCA's docket clerk.
 - (2) The appeal will be commenced by the receipt of an LD-2 form from the appellant provider. The form must set out with specificity, the overpayment decision finding to which the provider objects along with the grounds for the appeal. The provider should shall explain in detail, the factual and/or legal basis for disagreement with the allegedly alledged erroneous decision. All The provider shall attach to the LD-2 form all relevant exhibits the provider believes necessary to decide the appeal should be attached to the LD-2 form, including the following:
 - (A) Citations for any statute or rule that the provider feels contends has been violated;
 - (B) The provider's name, address and telephone number;
 - (C) The name, address, and phone number of the provider's representative, if any; and
 - (D) The LD-2 must be signed by the provider or provider's representative.
 - (i) For purposes of this section, "provider" means the person or entity against which the overpayment is sought.
 - (ii) If someone other than an individual provider or entity's authorized representative is representing the provider, he/she must be licensed to practice law within the State of Oklahoma. Attorneys not licensed to practice in Oklahoma must comply with 5 Okla. Stat. Art II, Sec. 5, and rules of the Oklahoma Bar Association.
 - (3) The burden of proof during the hearing will be upon the provider and the Administrative Law Judge will decide the case based upon a preponderance of evidence standard as defined by the Oklahoma Supreme Court.
 - (3) (4) Upon receipt of the appeal by the docket clerk, the matter will be docketed for a hearing before an OHCA Administrative Law Judge. Within approximately 45 days of receiving the LD-2, the docket clerk will schedule a pre-

hearing conference before an Administrative Law Judge. This period of time is intended to allow parties an opportunity to settle the dispute prior to the pre-hearing. Settlement or mediation of audit disputes is encouraged and can begin at any time of the audit process between the provider and OHCA's legal division. If settlement is reached, the terms shall be set out in writing and signed by both parties and/or their representatives. Upon the finalization and signature of the settlement agreement, the appeal(s) shall be dismissed with prejudice.

- $\frac{(4)}{(5)}$ Any change in contact information during the course of the appeal should be immediately reported to the OHCA docket clerk.
- $\frac{(5)}{(6)}$ The OHCA, on its own initiative or upon written request of a party, may consolidate or join appeals if to do so will expedite the processing of the appeals and not adversely affect the interest of the parties.
- (6) Within 45 days of the LD-2 being received and filed by the OHCA, any settlement discussions being held by the parties must be finalized. Settlement or mediation of audit disputes is encouraged and can begin at any time of the audit process between the provider and OHCA's Legal Division. If settlement is reached, the terms shall be set out in writing and signed by both parties and/or their representatives. Upon the finalization and signature of the settlement agreement, the appeal(s) shall be dismissed.
- (7) Audit appeals which are not settled will commence with a prehearing conference before the assigned administrative law judge as follows:
 - (A) At the conference the parties shall clarify and isolate the legal and factual issues involved in the audit appeal.
 - (B) Each party shall be present, on time and prepared. Failure to do so may result in dismissal of the appeal or other sanctions unless good cause is shown.
 - (C) PriorWithin fifteen days prior to the prehearing conference, the Appellant each party shall file a prehearing conference statement with the OHCA docket clerk and provide a copy to the other party; and within 10 days prior to the prehearing conference, OHCA shall file a prehearing conference statement with the docket clerk and provide a copy to the other party. Each party's prehearing conference statement shall include:
 - (i) A brief statement of his or her case, to include a list of stipulations and legal and factual issues to be heard;
 - (ii) A list of any witnesses who have direct knowledge of the facts surrounding the issues of the appeal and who are expected to be called at the hearing. The list

- shall include a brief statement of the testimony each witness will offer;
- (iii) A list of any documents and exhibits and the original, or a copy, of each document or exhibit to be offered into evidence or presented at the hearing; and
- (iv) Any requirements or requests for discovery.
- (D) Administrative Law Judge shall:
 - (i) hear and rule on pending requests or motions;
 - (ii) rule on whether or not witnesses have knowledge of the facts at issue;
 - (iii) rule on whether or not documents and exhibits are relevant;
 - (iv) rule on whether or not discovery requests and other motions and requests are relevant;
 - (v) strike or deny witnesses, documents, exhibits, discovery requests and other requests or motions which are cumulative, not relevant or not material, used as a means of harassment, unduly burdensome or not timely filed; and
 - (vi) identify and rule on errors being appealed and issues to be heard at the administrative hearing.
- (E) The prehearing conference shall be informal, structured by the administrative law judge, and not open to the public. The administrative law judge shall record the prehearing conference by digital recording.
 - (i) Each party shall be notified of the date of the prehearing conference at least $\frac{1020}{100}$ calendar days prior to the scheduled prehearing conference.
 - (ii) Witnesses, not including a named party, shall not appear at the prehearing conference. Nor shall any witness or present testimony be presented at the prehearing conference.
- (F) A request for continuance of a prehearing conference can be made up to three days prior to the scheduled prehearing conference date. A lesser period of time may be permitted for good cause shown. The administrative judge shall rule on the request and in no case shall a combination of continuances exceed a total of 30 calendar days except for good cause shown.
- (G) The Following the prehearing conference, the administrative judge shall issue a prehearing conference statementan Order setting out the witnesses, exhibits, documents, and issues to be presented at the hearing; the hearing date; the decisions reviewed and made during the prehearing conference; other scheduling deadlines as may be needed; and any stipulations agreed to by the parties. The administrative judge should attempt to issue the Order within two weeks of the prehearing conference.
- (8) Administrative Law Judge shall:

- (A) Hear and rule on pending requests or motions;
- (B) Rule on whether witnesses have knowledge of the facts at issue;
- (C) Rule on whether a witness shall produce a report to detail proposed testimony as described in Rule 26 of the Federal Rules of Procedure;
- (D) Rule on whether discovery requests and other motions and requests are relevant;
- (F) Strike or deny witnesses, documents, exhibits, discovery requests, and other requests or motions which are cumulative, not relevant, not material, used as a means of harassment, unduly burdensome, or not timely filed; and
- (G) Identify and rule on errors being appealed and issues to be heard at the administrative hearing.
- $\frac{(8)}{(9)}$ The hearing shall be digitally recorded and closed to the public.
- (9) (10) The administrative law judge should attempt to make the final hearing decision within 180 days from the date of the prehearing conference. The final order shall be the entire record of the appeal. Pursuant to Administrative Procedures Act, the Order does not need to contain findings of fact or conclusions of law. The final order is the final decision and is not appealable to the CEO.

TITLE 317. OKLAHOMA HEALTH CARE AUTHORITY CHAPTER 30. MEDICAL PROVIDERS-FEE FOR SERVICE SUBCHAPTER 3. GENERAL PROVIDER POLICIES PART 1. GENERAL SCOPE AND ADMINISTRATION

317:30-3-4. Electronic fund transfer or direct depositElectronic fund transfer/direct deposit

To comply with the Cash Management Act of 1990, the Medicaid agency and the Office of State Treasurer offer a service of Providers must accept Medicaid reimbursement via Electronic Fund Transfer/Direct Deposit or Direct Deposit of Medicaid provider payments. These payments are deposited electronically by the State Treasurer to the provider's financial institution the provider designates during the electronic enrollment process. Provider authorizations are mailed to new providers after initial enrollment in the Medicaid program. Additional Electronic Funds Transfer Authorization forms may be requested from Provider Relations. Providers may change the designated financial institution by submitting an update through the electronic enrollment process, subject to OHCA acceptance.

TITLE 317. OKLAHOMA HEALTH CARE AUTHORITY CHAPTER 30. MEDICAL PROVIDERS-FEE FOR SERVICE SUBCHAPTER 5. INDIVIDUAL PROVIDERS AND SPECIALTIES PART 7. CERTIFIED LABORATORIES

317:30-5-106. Payment rates

Payment will be made for covered clinical laboratory services at 95 percent of the HCFA National Laboratory Fee Schedule, or 95 percent of the local Medicare Carrier's allowable charge for procedures not included in the National Laboratory Fee Schedule, or in instances where no national or local fee has been established, an interim fee will be established by the Procedure Rate Review Committee of the Oklahoma Health Care Authority.in accordance with methodology approved under the Oklahoma Medicaid State Plan.

TITLE 317. OKLAHOMA HEALTH CARE AUTHORITY CHAPTER 30. MEDICAL PROVIDERS-FEE FOR SERVICE SUBCHAPTER 3. GENERAL PROVIDER POLICIES PART 4. EARLY AND PERIODIC SCREENING, DIAGNOSIS AND TREATMENT (EPSDT) PROGRAM/CHILD HEALTH SERVICES

317:30-3-65.8. Dental services

- (a) At a minimum, dental services include relief of pain and infection; limited restoration of teeth and maintenance of dental health; and oral prophylaxis every 184 days. Dental care includes emergency and preventive services and therapeutic services for dental disease which, if left untreated, may become acute dental problems or may cause irreversible damage to the teeth or supporting structures. Other dental services include inpatient services in an eligible participating hospital, and posterior amalgam composites amalgam restorations, pulpotomies, chrome steel crowns, anterior root canals, pulpectomies, band and loop space maintainers, cement bases, acrylic partial and lingual arch bars; other restoration, repair and/or replacement of dental defects after the treatment plan submitted by a dentist has been authorized (refer to OAC 317:30-5-696(3) for amount, duration and scope).
- (b) Dental screens should begin at the first sign of tooth eruption by the primary care provider and with each subsequent visit to determine if the child needs a referral to a dental provider. Dental examinations by a qualified dental provider should begin before the age of two(unless otherwise indicated) and once yearly thereafter. Additionally, children should be seen for prophylaxis once every 184 days, if indicated by risk assessment. All other dental services for relief of pain and infection, restoration of teeth and maintenance of dental health should occur as the provider deems necessary.
- (c) Separate payment will be made to the member's primary care provider for the application of fluoride varnish during the course of a well child screening for members ages $\frac{126}{2}$ months to $\frac{4260}{2}$ months. Reimbursement is limited to two applications per year by eligible providers who have attended an OHCA-approved training course related to the application of fluoride varnish.

TITLE 317. OKLAHOMA HEALTH CARE AUTHORITY CHAPTER 30. MEDICAL PROVIDERS-FEE FOR SERVICE SUBCHAPTER 5. INDIVIDUAL PROVIDERS AND SPECIALTIES PART 17. MEDICAL SUPPLIERS

317:30-5-216. Prior authorization requests

- (a) **Prior authorization requirements.** Requirements vary for different types of services. Providers should refer to the service-specific sections of policy or the OHCA website for services requiring PA.
 - (1) Required forms. Form HCA-12A may be obtained at local county OKDHS offices and is All required forms are available on the OHCA web site at www.okhca.org.
 - (2) Certificate of medical necessity. The prescribing provider must complete the medical necessity section of the This section cannot be completed by the supplier. The medical necessity section can be completed by any health care clinician; however, only the member's treating provider may sign the CMN. By signing the CMN, the physician is validating the completeness and accuracy of the medical necessity The member's medical records section. must documentation substantiating that the member's condition meets the coverage criteria and the answers given in the medical necessity section of the CMN. These records may be requested by OHCA or its representatives to confirm concurrence between the medical records and the information submitted with the prior authorization request.
- (b) Submitting prior authorization requests. Contact information for submitting prior authorization requests may be found in the OHCA Provider Billing and Procedures Manual. An electronic version of this manual is located on the OHCA web site.
- (c) **Prior authorization review**. Upon verifying the completeness and accuracy of clerical items, the PA request is reviewed by OHCA staff to evaluate whether or not each service being requested meets SoonerCare's definition of "medical necessity" [see OAC 317:30-3-1 (f)] as well as other criteria.
- (d) **Prior authorization decisions**. After the HCA-12APA request is processed, a notice will be issued advising whether or not the item is authorized regarding the outcome of the review. If authorization is issued, the request is approved the notice will include an authorization number, the time period for which the device is being authorized and the appropriate procedure code date span and procedure codes approved.
- (e) Prior authorization does not guarantee reimbursement. Provider status, member eligibility, and medical status on the date of service, as well as all other SoonerCare requirements, must be met before the claim is reimbursed.
- (f) Prior authorization of manually-priced items.

Manually-priced items must include documentation showing the supplier's Manufacturer's Suggested Retail Price (MSRP) of the item with the request for prior authorization. The MSRP must be listed for each item in the "billed charges" box on the HCA-12A. If an item does not have an MSRP, the provider must include a copy of the current invoice indicating the cost to the provider and a statement from the manufacturer that there is no MSRP available. Reimbursement will be determined as per OAC 317:30-5-218.Manually-priced items must be prior authorized. If manual pricing is used, the provider is reimbursed at the provider's documented Manufacturer's Suggested Retail Price (MSRP) minus 30% or invoice cost plus 30%, whichever is the lesser of two. OHCA may establish a fair market price through claims review and analysis.

TITLE 317. OKLAHOMA HEALTH CARE AUTHORITY CHAPTER 30. MEDICAL PROVIDERS-FEE FOR SERVICE SUBCHAPTER 5. INDIVIDUAL PROVIDERS AND SPECIALTIES PART 3. HOSPITALS

317:30-5-47. Reimbursement for inpatient hospital services

Reimbursement will be made for inpatient hospital services rendered on or after October 1, 2005, in the following manner:

- inpatient services provided Covered SoonerCare members admitted to in-state acute care and access hospitals will be reimbursed critical prospectively set rate which compensates hospitals an amount per discharge for discharges classified according to the Diagnosis Related Group (DRG) methodology. For each SoonerCare member's stay, a peer group base rate multiplied by the relative weighting factor for the DRG which applies to the hospital stay. In addition to the DRG payment, an outlier payment may be made to the hospital for very high cost stays. Additional outlier payment applicable if the DRG payment is less than a threshold amount of the hospital cost. Each inpatient hospital claim is tested to determine whether the claim qualified for a cost outlier payment. Payment is equal to a percentage of the cost after the threshold is met.
- (2) The DRG payment and outlier, if applicable, represent full reimbursement for all non-physician services provided during the inpatient stay. Payment includes but is not limited to:
 - (A) laboratory services;
 - (B) prosthetic devices, including pacemakers, lenses, artificial joints, cochlear implants, implantable pumps;
 - (C) technical component on radiology services;
 - (D) transportation, including ambulance, to and from another facility to receive specialized diagnostic and therapeutic services;
 - (E) pre-admission diagnostic testing performed within 72 hours of admission; and
 - (F) organ transplants.
- (3) Hospitals may submit a claim for payment only upon the final discharge of the patient or upon completion of a transfer of the patient to another hospital.
- (4) Covered inpatient services provided to eligible members of the Oklahoma SoonerCare program, when treated in out-of-state hospitals will be reimbursed in the same manner as instate hospitals.
- (5) Cases which indicate transfer from one acute care hospital to another will be monitored under a retrospective

- utilization review policy to help ensure that payment is not made for inappropriate transfers.
- (6) If the transferring or discharge hospital or unit is exempt from the DRG, that hospital or unit will be reimbursed according to the method of payment applicable to the particular facility or units.
- (7) Covered inpatient services provided in out-of-state specialty hospitals may be reimbursed at a negotiated rate not to exceed 100% of the cost to provide the service. Negotiation of rates will only be allowed when the OHCA determines that the specialty hospital or specialty unit provides a unique (non-experimental) service required by SoonerCare members and the provider will not accept the DRG payment rate. Prior authorization is required.
- (8) New providers entering the SoonerCare program will be assigned a peer group and will be reimbursed at the peer group base rate for the DRG payment methodology or the statewide median rate for per diem methods.
- (9) When services are delivered via telemedicine to hospital inpatients, the originating site facility fee will be paid outside the DRG payment.
- (10) All inpatient services are reimbursed per the DRG methodology described in this section and/or as approved under the Oklahoma State Medicaid Plan.

TITLE 317. OKLAHOMA HEALTH CARE AUTHORITY CHAPTER 30. MEDICAL PROVIDERS-FEE FOR SERVICE SUBCHAPTER 5. INDIVIDUAL PROVIDERS AND SPECIALTIES PART 3. HOSPITALS

317:30-5-42.19. 340B Drug Discount Program

(a) For 340B Drug Discount Program guidelines refer to section 317:30-5-87.

PART 5. PHARMACIES

317:30-5-87. 340B Drug Discount Program

- (a) The purpose of this Section is to provide special provisions for providers participating in the 340B Drug Discount program. The 340B Drug Discount program special provisions apply to a provider that has asserted it is a "covered entity" or a contract pharmacy for a covered entity under the provisions of 42 U.S.C. § 256b of the United States Code (otherwise known as the 340B Drug Discount Program).
- (b) Covered Entities.
 - (1) The covered entity must notify OHCA in writing within 30 days of any changes in 340B participation, as well as any changes in name, address, NPI number, etc.
 - (2) The covered entity must maintain their status on the HRSA Medicaid exclusion file and report any changes to OHCA within 30 days.
 - (3) The covered entity must execute a contract addendum with OHCA in addition to their provider contract.
 - (4) To prevent a duplicate discount, quarterly adjustments will be made to all pharmacy or medical claims for drugs submitted by the covered entity. OHCA will adjust each claim by subtracting the Unit Rebate Amount multiplied by the quantity submitted. All drugs shall be adjusted by the URA whether purchased through the 340B program or otherwise when billed using the registered SoonerCare NPI number on the HRSA Medicaid Exclusion File. OHCA will use the Unit Rebate Amount applicable to the quarter in which the claim is submitted to OHCA for payment.
- (c) Contract pharmacies for covered entities may be permitted to bill drug products purchased under the 340B Drug Discount Program to the Oklahoma Medicaid Program when certain conditions are met and an agreement is in place between OHCA, the contract pharmacy and the Covered Entity.

317:30-5-363. 340B Drug Discount Program

(a) For 340B Drug Discount Program guidelines, refer to section 317:30-5-87.

PART 75. FEDERALLY QUALIFIED HEALTH CENTERS

317:30-5-664.6. Prescription drugs provided by Health Centers Prescription drugs purchased under the 340B Drug Discount Program provided by Health Centers

- (a) Eligible Health Centers may elect to participate in the 340B prescription drug program which limits the purchase cost of covered outpatient drugs.
- (b) Centers that are eligible for participation in the 340B program must submit a request to participate to the Office of Pharmacy Affairs which includes their SoonerCare billing information. On an annual basis, a copy of the completed 340B participation form from the Office of Pharmacy Affairs must also be submitted to OHCA's Pharmacy Unit. Additionally, the Center must notify OHCA in writing of any changes in participation as well as any changes in name, address, or the addition of any satellite facilities.
- (c) For purposes of SoonerCare reimbursement, Health Centers participating in the 340B program may only dispense 340B drugs to the members who meet the definition of patient as defined by the Office of Pharmacy Affairs and outlined in this subsection:
 - (1) The Health Center has established a relationship with the member, such that the Center maintains records of the individual's health care; and
 - (2) The individual receives health care services from a health care professional who is either employed by the Center or provides health care under contractual or other arrangements (e.g., referral for consultation) such that responsibility of the care provided remains with the Center; and
 - (3) The individual receives a health care service or range of services from the Center which is consistent with the service or range of services for Health Centers.
- (d) An individual will not be considered a "patient" of the Center for purposes of 340B funding if the only health care service received by the individual from the Center is the dispensing of a drug or drugs for subsequent self-administration or administration in the home setting.
- (e) If the Center subcontracts for pharmacy services, the Center must have a written contract which includes the reimbursement methodology for the subcontractor. The Health Center must be the entity purchasing any 340B drugs and must be the entity billing SoonerCare for any 340B drugs.

- (f) Health Centers participating in the 340B program must maintain a separate accounting system for their 340B drugs and any other drugs which were not purchased through the 340B program.
- (g) On an annual basis, the Center must submit to OHCA a description of their inventory system and accounting system for both their 340B drugs and any drugs purchased and dispensed outside the 340B program.
- (h) Health Centers participating in the 340B prescription drug program can only bill SoonerCare for their acquisition cost plus dispensing fee for drugs purchased through the 340B program.
- (i) Health Centers that purchase drugs outside of the 340B program can bill SoonerCare at the SoonerCare fee schedule for those drugs.
- (a) For 340B Drug Discount Program guidelines, refer to section 317:30-5-87.

TITLE 317. OKLAHOMA HEALTH CARE AUTHORITY CHAPTER 30. MEDICAL PROVIDERS-FEE FOR SERVICE SUBCHAPTER 5. INDIVIDUAL PROVIDERS AND SPECIALTIES PART 73. EARLY INTERVENTION SERVICES

317:30-5-640. General provisions and eligible providers

(a) General provisions.

- (1) Payment is made to eligible providers certified by the Oklahoma State Department of Education (OSDE) or the Oklahoma State Department of Health (OSDH) for the delivery of Early Periodic Screening, Diagnosis and Treatment (EPSDT) services to infants and toddlers from birth up to their third birthday with developmental disabilities, pursuant to the requirements of the Individuals with Disabilities Education Improvement Act (IDEIA) of 2004, Public Law 108-446 Part C, and subsequent amendments.
- (2) EPSDT services are comprehensive child-health services, designed to ensure the availability of, and access to, required health care resources and to help parents and guardians of MedicaidSoonerCare eligible children use these resources. Effective EPSDT services assure that health problems are diagnosed and treated early before they become more complex and their treatment more costly. The OSDE and the OSDH play a significant role in educating parents about EPSDT services.
- (3) An Individualized Family Services Plan (IFSP) entitles the MedicaidSoonerCare eligible child to medically necessary and appropriate health related EPSDT treatment services. Such services must be allowable under federal Medicaid regulations and must be necessary to ameliorate or correct defects of physical or mental illnesses or conditions.
- (4) Federal regulations require that the State set standards and protocols for each component of EPSDT services. The standards must provide for services at intervals that meet reasonable standards of medical and dental practice. The standards must also provide for EPSDT services at other intervals as medically necessary to determine the existence of certain physical and mental illnesses or conditions. MedicaidSoonerCare providers who offer EPSDT screenings must assure that the screenings they provide meet the minimum standards for those services in order to be reimbursed at the level established for EPSDT services.
- (b) **Eligible providers**. Eligible providers are state education and health departments and their contract agencies as designated in the State's Plan for Early Intervention Services, developed in response to the requirements of Part C of the IDEIA and who are enrolled as eligible MedicaidSoonerCare providers. A completed contract to provide EPSDT health related services must

be submitted to the Oklahoma Health Care Authority (OHCA). Providers must have a <u>Medicaid</u>SoonerCare provider agreement in order to receive <u>Medicaid</u> reimbursement.

317:30-5-641. Coverage by category

Payment is made for early intervention services as set forth in this Section.

- (1) **Adults.** There is no coverage for services rendered to adults.
- (2) **Children.** Payment is made for compensable services rendered by the OSDH and its contractors, pursuant to the State's plan for Early Intervention services required under Part C of the IDEIA.
 - (A) Child health screening examination. An initial screening may be requested by the family of an eligible individual at any time and must be provided without regard to whether the individual's age coincides with the established periodicity schedule. Coordination referral is made to the SoonerCare provider to assure at a minimum, that periodic screens are scheduled and provided in accordance with the periodicity schedule following the initial screening.
 - (B) Child health encounter (EPSDT partial screen). The child health encounter (the EPSDT partial screen) may include a diagnosis and treatment encounter, a follow-up health encounter, or a home visit. A child health encounter may include:
 - (i) child health history,
 - (ii) physical examination,
 - (iii) developmental assessment,
 - (iv) nutrition assessment and counseling,
 - (v) social assessment and counseling,
 - (vi)indicated laboratory and screening tests,
 - (vii) screening for appropriate immunizations,
 - (viii) health counseling, and
 - (ix) treatment of common childhood illness and conditions.
 - (C) **Hearing and Hearing Aid evaluation.** Hearing evaluations must meet guidelines found at OAC 317:30-5-675 and OAC 317:30-5-676.
 - (D) **Audiometry test.** Audiometric test (Immittance [Impedance] audiometry or tympanometry) includes bilateral assessment of middle ear status and reflex studies (when appropriate) provided by a state licensed audiologist who:
 - (i) holds a certificate of clinical competence from the American Speech-Language Hearing Association $\overline{\text{ASHA}}$ (ASHA); or

- (ii) has completed the equivalent educational requirements and work experience necessary for the certificate; or
- (iii) has completed the academic program and is acquiring supervised work experience to qualify for the certificate.
- (E) Ear impression (for earmold). Ear impression (for earmold) includes taking impression of client's ear and providing a finished earmold which is used with the client's hearing aid provided by a state licensed audiologist who:
 - (i) holds a certificate of clinical competence from ASHA; or
 - (ii) has completed the equivalent educational requirements and work experience necessary for the certificate; or
 - (iii) has completed the academic program and is acquiring supervised work experience to qualify for the certificate.
- (F) **Speech language evaluation.** Speech language evaluation must be provided by a <u>state-licensedState</u> <u>licensed</u> speech language pathologist—<u>who meets the quidelines found at OAC 317:30-5-675</u>.
- (G) **Physical therapy evaluation.** Physical therapy evaluation must be provided by a State licensed physical therapist.
- (H) Occupational therapy evaluation. Occupational therapy evaluation must be provided by a State licensed occupational therapist.
- (I) Psychological evaluation and testing. Psychological evaluation and testing must be provided by State-licensed, board certified, psychologists.
- (J) **Vision testing.** Vision **testing** examination must be provided by a State licensed Doctor of Optometry (O.D.) or licensed physician specializing in **ophthalmology** ophthalmology (M.D. or D.O.). At a minimum, vision services include diagnosis and treatment for defects in vision.
- (K) **Treatment encounter.** A treatment encounter may occur through the provision of individual, family or group treatment services to infants and toddlers who are identified as having specific disorders or delays in development, emotional or behavioral problems, or disorders of speech, language, vision, or hearing. These types of encounters are initiated following the completion of a diagnostic encounter and subsequent development of the Individual Family Services Plan (IFSP), and may include the following:

- (i) Hearing and Vision Services. These services include assisting the family in managing the child's vision and/or hearing disorder such as auditory training, habilitation training, communication management, orientation and mobility, and counseling This encounter is designed to assist the family. children and families with management issues that arise as a result of hearing and/or vision loss. services are usually provided by vision impairment teachers or specialists and orientation specialists, and mobility specialists. These services may be provided in the home or community setting, such as a specialized day care center. Hearing services must be provided by:
 - (I) a State licensed, Master's Degree, ASHA certified audiologist; or
 - (II) a State licensed, Master's degree, ASHA certified speech language pathologist; or
 - (III) a speech therapist working under the direction of a State licensed ASHA certified speech language pathologist; or
 - (IV) (III) an audiologist or speech language pathologist who has completed the equivalent educational requirements and work experience necessary for the certificate; or has completed the academic program and is acquiring supervised work experience to qualify for the certificate.
 - (V) has completed the academic program and is acquiring supervised work experience to qualify for the certificate.
- (ii) **Speech language therapy services.** Speech language therapy services must be provided by a State licensed, speech language pathologist who:
 - (I) holds a certificate of clinical competence from ASHA; or
 - (II) has completed the equivalent educational requirements and work experience necessary for the certificate; or
 - (III) has completed the academic program and is acquiring supervised work experience to qualify for the certificate.
- (iii) **Physical therapy services.** Physical therapy services must be provided by a State licensed physical therapist.
- (iv) Occupational therapy services. Occupational therapy may include provision of services to improve, develop or restore impaired ability to function independently and must be provided by a State licensed occupational therapist.

- (v) Nursing services. Nursing services may include the provision of services to protect the health status of infants and toddlers, correct health problems, and assist in removing or modifying health related barriers and must be provided by a registered nurse or licensed practical nurse under supervision of a registered nurse. Services may include medically necessary procedures rendered in the child's home.
- (vi) Psychological services. Psychological counseling services are planning and managing a program of psychological services, including the provision of counseling or consultation to the family of the infant or toddler, when the service is for the direct benefit the child and assists the family to of understand and manage the child's disabilities. Psychological services must be provided by a Statelicensed psychologist.
- (vii) Psychotherapy counseling services. Psychotherapy counseling services are the provision of counseling for children and parents. All services must be for the direct benefit of the child. Psychotherapy counseling services must be provided by a State licensed Social Worker, a State Licensed Professional Counselor, a State licensed Psychologist, State licensed Marriage and Family Therapist, or a State licensed Behavioral Practitioner, or under Board Supervision to be licensed in one of the above stated areas.
- (viii) Family Training and Counseling for Development. Family Training and Counseling for Child Development services are the provision of training and counseling regarding concerns and problems Services integrate development. therapeutic intervention strategies into the daily routines of a child and family in order to restore or maintain function and/or to reduce dysfunction resulting from a mental or physical disability or developmental delay. All services must be for the direct benefit of the Family Training and Counseling for Child child. Development services must be provided by a Certified Child Development Specialist.
- (L) **Immunizations**. Immunizations must be coordinated with the Primary Care Physician for those infants and toddlers enrolled in SoonerCare. An administration fee, only, can be paid for immunizations provided by the OSDH.
- (M) Assistive Technology. Assistive technology is the provision of services that help to select a device and assist a student with a disability(ies) to use an Assistive Technology device including coordination with

other therapies and training of the child and caregiver. Services must be provided by a:

- (i) State licensed Speech Language Pathologist who:
 - (I) holds a certificate of clinical competence from the American Speech and Hearing Association; or
 - (II) has completed the equivalent educational requirements and work experience necessary for the certificate; or
 - (III) has completed the academic program and is acquiring supervised work experience to qualify for the certificate;
- (ii) State licensed Physical Therapist; or
- (iii) State licensed Occupational Therapist.

317:30-5-644. Documentation of records

All early intervention services rendered must be reflected by documentation in the records. Documentation of records must include the provider's signature or identifiable initials for every prescription or treatment. Documentation of records may be completed manually or electronically in accordance with guidelines found at OAC 317:30-3-15. Each required element of the age specific screening must be documented with a description of any noted problem anomaly or concern. In addition, a plan for following necessary diagnostic evaluations, procedures and treatments, must be documented. The OHCA Child Health Provider Manual contains forms that may be used for this purpose.

PART 103. QUALIFIED SCHOOLS AS PROVIDERS OF HEALTH RELATED SERVICES

317:30-5-1020. General provisions

- (a) Payment is made to eligible qualified school providers for delivery of Early and Periodic Screening, Diagnosis and Treatment (EPSDT) services to eligible individuals under the age of 21. School-based services must be medically necessary and have supporting documentation to be considered for reimbursement. In addition, services provided in the school setting are only compensable when provided to eligible SoonerCare members pursuant to an Individual Education Plan (IEP).
- (b) EPSDT services are comprehensive child-health services, designed to ensure the availability of, and access to, required health care resources and to help parents and guardians of MedicaidSoonerCare eligible children use these resources. Effective EPSDT services assure that health problems are diagnosed and treated early before they become more complex and their treatment more costly. The Schools play a significant

role in educating parents and guardians about all services available through the EPSDT program.

- (c) The receipt of an identified EPSDT screening makes the Medicaid Sooner Care child eligible for all necessary follow-up care that is within the scope of the Medicaid Sooner Care Program. An Individualized Education Program (IEP) or Individual Family Services Plan (IFSP) entitles the MedicaidSoonerCare eligible child to medically necessary and appropriate health related EPSDT treatment services. For reimbursement purposes, prior to rendering a medically related evaluation and/or service pursuant to an eligible SoonerCare child's IEP or IFSP, either through an IEP/IFSP addendum or a new IEP/IFSP, parental consent must be IEP obtained. An or IFSP serves as the plan of care for consideration of reimbursement for health related treatment services. The IEP or IFSP may not serve as an evaluation. Services that require prior authorization will need to be authorized prior to the development of the IEP or IFSP. The IEP/IFSP must be completed and signed during the meeting by all required providers and individuals and must include the type, frequency, and duration of the service(s) provided, the signatures including credentials of the provider(s), including the direct care staff delivering services under the supervision of the professional, and the specific place of services if other than the school, e.g., field trip, home. The IEP/IFSP must also contain measurable goals for each of the identified needs. Goals must be updated to reflect the current therapy, evaluation, or service that is being provided and billed to SoonerCare. order to bill SoonerCare for services rendered in the school including evaluations, these services must result in or identified in the IEP. Federal regulations require that diagnosis and treatment be provided for conditions identified during a screening whether or not they are covered under the Authority's current program. Such services must be allowable under federal Medicaid regulations and must be necessary to ameliorate or correct defects of physical or mental illnesses/conditions.
- (d) Federal regulations require that the State set standards and protocols for each component of EPSDT services. The standards must provide for services at intervals which meet reasonable standards of medical and dental practice. The standards must also provide for EPSDT services at other intervals as medically necessary to determine the existence of certain physical and mental illnesses or conditions. MedicaidSoonerCare providers who offer EPSDT screenings must assure that the screenings they provide meet the minimum standards for those services in order to be reimbursed at the level established for EPSDT services.
- (e) To assure full payment for the EPSDT screening, providers must perform and document all necessary components of the screening examination—as defined under Child Health Centers at

- OAC 317:30-5-198. Documentation of screening services performed must be retained for future review.
- (f) Evaluations must be prior authorized when medically necessary and/or required, and prescribed or referred by a treating physician or other practitioner of the healing arts with supporting medical documentation. Initial evaluations (e.g. initial physical therapy evaluation) that do not require a prior authorization and that are performed as part of the IEP development process are compensable when the appropriate documented referral and supporting medical documentation are in place. Evaluations completed for educational purposes only are not compensable. All evaluations must be medically necessary and support the services billed to SoonerCare. The evaluations must be included in the IEP for reimbursement consideration. A diagnosis alone is not sufficient documentation to support the medical necessity of services. The child's diagnosis must clearly establish and support that the prescribed therapy is medically necessary. Evaluations must be completed annually, and updated to accurately reflect the participant's current status. Evaluations include but are not limited to hearing and speech services, physical therapy, occupational therapy, and psychological evaluations and must include the following information:
 - (1) Medical documentation that supports why the member was referred for evaluation;
 - (2) Diagnosis;
 - (3) Member's strengths, needs, and interests;
 - (4) Recommended interventions for identified needs, including outcomes and goals;
 - (5) Recommended units and frequency of services; and
 - (6) Dated signature and credentials of professional completing the evaluation.
- (g) Annual evaluations/re-evaluations are required prior to each annual IEP. No more than five SoonerCare members can be present during a group therapy session. A daily log/list must be maintained and must identify the participants for each group session.

317:30-5-1021. Eligible providers

- (a) Eligible providers are local, regional, and state educational services agencies as defined by State law and the Individuals with Disabilities Education Act (IDEA), as amended in 1997. A completed contract to provide EPSDT services through the schools must be submitted to the Oklahoma Health Care Authority (OHCA). The OHCA must approve the contract in order for eligible school providers to receive reimbursement.
- (b) Qualified Schools must notify OHCA of all subcontractors performing IEP related evaluations and services in the school setting prior to services being rendered. The notification must

include a copy of the agreement between the school and subcontractor and must reflect the start and ending dates of the agreement for services. OHCA may request that schools enroll with SoonerCare all entities and individuals that provide SoonerCare services in the school setting and may require that the rendering provider be included on any claim for payment by the school.

317:30-5-1022. Periodicity schedule

- (a) The Oklahoma <u>MedicaidSoonerCare</u> Program adopted the recommendations of the American Academy of Pediatrics for services, which include at least the following:
 - (1) Six screenings during the first year of life;
 - (2) Two screenings in the second year;
 - (3) One screening yearly for ages two through five years;
 - (4) One screening every other year for ages six through 20 years.
- (b) Medicaid eligible children enrolled in SoonerCare SoonerCare are referred to their SoonerCare SoonerCare provider for services. In cases where the SoonerCare provider authorizes the School to perform the screen or fails to schedule an appointment within three weeks and a request has been made and documented by the School, the School may then furnish the EPSDT child health screening and bill it as a fee-for-service activity. Results of the child health screening are forwarded to the child's SoonerCare provider.

317:30-5-1023. Coverage by category

- (a) **Adults.** There is no coverage for services rendered to adults.
- (b) **Children.** Payment is made for compensable services rendered by local, regional, and state educational services agencies as defined by IDEA:
 - (1) Child health screening. An initial screening may be requested by an eligible individual at any time and must be provided without regard to whether the individual's age coincides with the established periodicity schedule. Coordination referral is made to the SoonerCare provider to assure at a minimum, that periodic screens are scheduled and provided in accordance with the periodicity schedule following the initial screening. Child Health screening must adhere to the following requirements:
 - (A) Children enrolled in SoonerCare must be referred to their SoonerCare provider for child health screenings. In cases where the SoonerCare provider authorizes the school to perform this screen or fails to schedule an appointment within three weeks and a request has been made and documented by the school, the school may then furnish the EPSDT child health screening. Written notification must be mailed to the Soonercare member's PCP prior to the

- school's intent to furnish and bill for the screen.
 Results of this screening must be forwarded to the child's
 SoonerCare provider.
- (B) Child health screenings must be provided by a state licensed physician (M.D. or D.O.), state licensed nurse practitioner with prescriptive authority, or state licensed physician assistant. Screening services must include the following:
 - (i) Comprehensive health and developmental history, including assessment of both physical and mental health development;
 - (ii) Comprehensive unclothed physical exam;
 - (iii) Appropriate immunizations according to the age and health history;
 - (iv) Laboratory test, including blood level assessment; and
 - (v) Health education, including anticipatory guidance.
- (C) Mass screenings for any school-based service are not billable to SoonerCare, nor are screenings that are performed as a child find activity pursuant to an IDEA requirement. There must be a documented referral in place that indicates the child has an individualized need that warrants a screening to be performed.
- (2) Child health encounter. The child health encounter may include a diagnosis and treatment encounter, a follow-up health encounter, or a home visit. A Child Health Encounter may include any of the following:
 - (A) vision
 - (B) hearing
 - (C) dental
 - (D) a child health history
 - (E) physical examination
 - (F) developmental assessment
 - (G) nutrition assessment and counseling
 - (H) social assessment and counseling
 - (I) genetic evaluation and counseling
 - (J) indicated laboratory and screening tests
 - (K) screening for appropriate immunizations
 - (L) health counseling and treatment of childhood illness and conditions
- (3) **Diagnostic encounters.** Diagnostic encounters are defined as those services necessary to fully evaluate defects, physical or behavioral health illnesses or conditions discovered by the screening. Approved diagnostic encounters may include the following:
 - (A) Hearing and Hearing Aid evaluation. Hearing evaluation includes pure tone air, bone and speech audiometry. Hearing evaluations must adhere to guidelines found at OAC 317:30-5-676 and must be provided by a state

licensed audiologist who:

- (i) holds a certificate of clinical competence from the American Speech and Hearing Association; or
- (ii) has completed the equivalent educational requirements and work experience necessary for the certificate; or
- (iii) has completed the academic program and is acquiring supervised work experience to qualify for the certificate.
- (B) Audiometry test. Audiometric test (Immittance [Impedance] audiometry or tympanometry) includes bilateral assessment of middle ear status and reflex studies (when appropriate) provided by a state licensed audiologist who:
 - (i) holds a certificate of clinical competence from the American Speech and Hearing Association; or
 - (ii) has completed the equivalent educational requirements and work experience necessary for the certificate; or
 - (iii) has completed the academic program and is acquiring supervised work experience to qualify for the certificate.
- (C) Ear impression (for earmold). Ear impression (for earmold) includes taking impression of a member's ear and providing a finished earmold which is used with the member's hearing aid provided by a state licensed audiologist who:
 - (i) holds a certificate of clinical competence from the American Speech and Hearing Association; or
 - (ii) has completed the equivalent educational requirements and work experience necessary for the certificate; or
 - (iii) has completed the academic program and is acquiring supervised work experience to qualify for the certificate.
- (D) **Vision Screening.** Vision screening in school children includes application of tests and examinations to identify visual defects or vision disorders and must be provided by a state licensed Doctor of Optometry (O.D.) or licensed physician specializing in ophthalmology (M.D. or D.O.). At a minimum, vision services include diagnosis and treatment for defects in vision. The service can be billed when a SoonerCare member has an individualized documented concern that warrants a screening. The vision screening may be performed by a Registered Nurse (RN) or Licensed Practical Nurse (LPN) under the supervision of an RN, or State Certified Vision Impairment Teacher.
- (E) **Speech Language evaluation.** Speech Language evaluation is for the purpose of identification of children with speech or language disorders and the

- diagnosis and appraisal of specific speech and language services. Speech Language evaluations must adhere to guidelines found at OAC 317:30-5-676 and must be provided by state licensed speech language pathologist who:
 - (i) holds a certificate of clinical competence from the American Speech and Hearing Association; or
 - (ii) has completed the equivalent educational requirements and work experience necessary for the certificate; or
 - (iii) has completed the academic program and is acquiring supervised work experience to qualify for the certificate.
- (F) Physical Therapy evaluation. Physical Therapy evaluation includes evaluating the student's ability to move throughout the school and to participate in classroom activities and the identification of movement dysfunction and related functional problems and must be provided by a state licensed physical therapist. Physical Therapy evaluations must adhere to guidelines found at OAC 317:30-5-291.
- (G) Occupational Therapy evaluation. Occupational Therapy evaluation services include determining what therapeutic services, assistive technology, and environmental modifications a student requires for participation in the special education program and must be provided by a state licensed occupational therapist. Occupational Therapy evaluations must adhere to guidelines found at OAC 317:30-5-296.
- (H) Psychological Evaluation and Testing. Psychological Evaluation and Testing are for the purpose of diagnosing and determining if emotional, behavioral, neurological, or developmental issues are affecting academic performance and for determining recommended treatment protocol. Evaluation/testing for the sole purpose of academic placement (e.g. diagnosis of learning disorders) is not a compensable service. Psychological Evaluation and Testing must be provided by state licensed, Board Certified, Psychologist or School Psychologist certified by State Department of Education (SDE). Psychological evaluations and testing services must adhere to guidelines found at OAC 317:30-5-241.1 and 317:30-5-241.2.
- (4) Child guidance treatment encounter. A child guidance treatment encounter may occur through the provision of individual, family, or group treatment services to children who are identified as having specific disorders or delays in development, emotional, or behavioral problems, or disorders of speech, language or hearing. These types of encounters are initiated following the completion of a diagnostic encounter and subsequent development of a treatment plan, or

- as a result of an IEP or IFSP and may include the following:
 - (A) Hearing and Vision Services. Hearing and vision services must adhere to guidelines found at OAC 317:30-5-676 and may include provision of habilitation activities, such as auditory training, aural and visual habilitation training, including Braille, and communication management, orientation and mobility, counseling for vision and hearing losses and disorders. Services must be provided by or under the direct guidance of one of the following individuals practicing within the scope of his or her practice under State law:
 - (i) state licensed, Master's Degree Audiologist who:
 - (I) holds a certificate of clinical competence from the American Speech and Hearing Association; or
 - (II) has completed the equivalent educational requirements and work experience necessary for the certificate; or
 - (III) has completed the academic program and is acquiring supervised work experience to qualify for the certificate;
 - (ii) state licensed, Master's Degree Speech Language Pathologist who:
 - (I) holds a certificate of clinical competence from the American Speech and Hearing Association; or
 - (II) has completed the equivalent educational requirements and work experience necessary for the certificate; or
 - (III) has completed the academic program and is acquiring supervised work experience to qualify for the certificate;
 - (iii) state certified Speech Therapist working under the direction of a state licensed Speech Language Pathologist;
 - (iv) (iii) state certified deaf education teacher;
 - (v) (iv) certified orientation and mobility
 specialists; and
 - (vi) (v) state certified vision impairment teachers.
 - (B) Speech Language Therapy Services. Speech Language Therapy Services include provisions of speech and language habilitation prevention services for the or communicative disorders. Speech Language Therapy services must adhere to guidelines found at OAC 317:30-5-676 and must be provided by or under the direct guidance and licensed supervision of a state Speech Pathologist within the scope of his or her practice under State law who:
 - (i) holds a certificate of clinical competence from the American Speech and Hearing Association; or
 - (ii) has completed the equivalent educational

- requirements and work experience necessary for the certificate; or
- (iii) has completed the academic program and is acquiring supervised work experience to qualify for the certificate; or
- (iv) a Speech Therapy Assistant who has been authorized by the Board of Examiners, working under the direction of a state licensed speech language pathologist. The licensed Speech Language Pathologist may not supervise more than two Speech Therapy assistants, and must be on site.
- (C) Physical Therapy Services. Physical Therapy Services are provided for the purpose of preventing or alleviating movement dysfunction and related functional problems that adversely affects the child's education. Physical Therapy services must adhere to guidelines found at OAC 317:30-5-291 and must be provided by or under the direct guidance and supervision of a state licensed physical therapist or; services may also be provided by a Physical Therapy Assistant who has been authorized by the Board of Examiners working under the supervision of a licensed Physical Therapist. The licensed Physical Therapist may not supervise more than three Physical Therapy Assistants.
- (D) Occupational Therapy Services. Occupational therapy may include provision of services to improve, develop or restore impaired ability to function independently. Occupational Therapy services must adhere to guidelines found at OAC 317:30-5-296 and must be provided by or under the direct guidance and supervision of a state licensed Occupational Therapist or; services may also be provided by an Occupational Therapy Assistant who has been authorized by the Board of Examiners, working under the supervision of a licensed Occupational Therapist.
- (E) Nursing Services. Nursing Services may include provision of services to protect the health status of children, correct health problems and assist in removing or modifying health related barriers and must be provided by a registered nurse or licensed practical nurse under supervision of a registered nurse. Services include medically necessary procedures rendered at the school site, such as catheterization, suctioning, tube feeding, and administration and monitoring of medication.
- (F) **Psychotherapy Services**. Psychotherapy services are the provision of counseling for children and parents. All services must be for the direct benefit of the child. Psychotherapy services must be provided by a state licensed Social Worker, a state Licensed Professional Counselor, a State licensed Psychologist or School Psychologist certified by the SDE, a State licensed

- Marriage and Family Therapist or a State licensed Behavioral Practitioner, or under Board supervision to be licensed in one of the above stated areas. Psychotherapy services must adhere to guidelines found at OAC 317:30-5-241.1 and 317:30-5-241.2.
- (G) **Assistive Technology.** Assistive technology are the provision of services that help to select a device and assist a student with disability(ies) to use an Assistive technology device including coordination with other therapies and training of child and caregiver. Services must be provided by a:
 - (i) state licensed, Speech Language Pathologist who:
 - (I) holds a certificate of clinical competence from the American Speech and Hearing Association; or
 - (II) has completed the equivalent educational requirements and work experience necessary for the certificate; or
 - (III) has completed the academic program and is acquiring supervised work experience to qualify for the certificate;
 - (ii) state licensed Physical Therapist; or
 - (iii) state licensed Occupational Therapist.
- (H) Personal Care. Provision of personal care services allow students with disabilities to safely attend school; includes, but is not limited to assistance with toileting, oral feeding, positioning, hygiene, and riding school bus to handle medical or physical emergencies. Services must provided by registered paraprofessionals/assistants that have completed training approved or provided by SDE, or Personal Care Assistants, including Licensed Practical Nurses, who have completed on-the-job training specific to their duties. Personal Care services do not include behavioral monitoring. Paraprofessionals are not allowed to administer medication, nor are they allowed to assist with or provide therapy services to SoonerCare members. Tube feeding of any type may only be reimbursed if provided by a registered nurse or licensed practical nurse. Catheter insertion and Catheter/Ostomy care may only be reimbursed when done by a registered nurse or licensed practical nurse.
- (I) Therapeutic Behavioral Services. Therapeutic behavioral services are interventions to modify the non-adaptive behavior necessary to improve the student's ability to function in the community as identified on the plan of care. Medical necessity must be identified and documented through assessment and evaluation.annual evaluations/re-evaluations. Services encompass behavioral management, redirection, and assistance in acquiring, retaining, improving, and generalizing socialization,

communication and adaptive skills. This service must be provided by a Behavioral Health School Aide (BHSA) who has a high school diploma or equivalent and has successfully completed the paraprofessional training approved by the State Department of Education and a training curriculum in behavioral interventions for Pervasive Developmental Disorders as recognized by OHCA. BHSA must be supervised by a bachelors level individual with a special education certification. BHSA must have CPR and First certification. Six additional hours of related continuing education are required per year.

- (J) **Immunization**. Immunizations must be coordinated with the Primary Care Physician for children enrolled in SoonerCare. An administration fee, only, can be paid for immunizations provided by the schools.
- (c) Individuals eligible for Part B of Medicare. EPSDT school health related services provided to Medicare eligible members are billed directly to the fiscal agent.

317:30-5-1025. Interperiodic screening examination

Interperiodic screenings must be provided when medically necessary to determine the existence of suspected physical or mental illnesses or conditions. They may include physical, mental conditions. The determination of dental whether interperiodic screen is medically necessary may be made by a health, developmental or educational professional who comes into contact with the child outside of the formal health care system. Medicaid eligible children enrolled in SoonerCare Children enrolled in SoonerCare are referred to their SoonerCare provider In cases where the **SoonerCare**SoonerCare for these services. provider authorizes the School to perform the screen or fails to schedule an appointment within three weeks and a request has been made and documented by the School, the School may then furnish the EPSDT child health screening and bill it as a fee-for-services Results of this interperiodic screening are forwarded activity. to the child's *SoonerCare*SoonerCare provider.

317:30-5-1027. Billing

- (a) Each service has a specified unit of service (unit) for billing purposes which represents the actual time spent providing a direct service. Direct service must be face-to face with the child. There is no reimbursement for time reviewing/completing paperwork and/or documentation related to the service or for staff travel to/from the site of service, unless otherwise specified.
 - (1) Most units of service are time-based, meaning that the service must be of a minimum duration in order to be billed. A unit of service that is time-based is continuous minutes; the time cannot be aggregated throughout the day.

- (2) There are no minimum time requirements for evaluation services, for which the unit of service is generally a completed evaluation. The only exception is the Psychological Evaluation, which is billed in hourly increments.
- (b) The following units of service are billed on the appropriate claim form:
 - (1) Service: Child Health Screening; Unit: Completed comprehensive screening.
 - (2) Service: Interperiodic Child Health Screening; Unit: Completed interperiodic screening.
 - (3) Service: Child Health Encounter; Unit: per encounter; limited to 3 encounters per day.
 - (4) Service: Individual Treatment Encounter; Unit: 15 minutes, unless otherwise specified.
 - (A) Hearing and Vision Services.
 - (B) Speech Language Therapy; Unit: per session, limited to one per day.
 - (C) Physical Therapy.
 - (D) Occupational Therapy.
 - (E) Nursing Services; Unit: up to 15 minutes; maximum 32 units per day.
 - (F) Psychotherapy Services; maximum 8 units per day.
 - (G) Assistive Technology.
 - (H) Therapeutic Behavioral Services.
 - (5) Service: Group Treatment Encounter; Nono more than 5 members per group, Unit: 15 minutes, unless otherwise specified. A daily log/list must be maintained and must identify the SoonerCare participants for each group therapy session.
 - (A) Hearing and Vision Services.
 - (B) Speech Language Therapy; Unit: per session, limited to one per day.
 - (C) Physical Therapy.
 - (D) Occupational Therapy.
 - (E) Psychotherapy Services; maximum 8 units per day.
 - (6) Service: Administration only, Immunization; Unit: one administration.
 - (7) Service: Hearing Evaluation; Unit: Completed Evaluation.
 - (8) Service: Hearing Aid Evaluation; Unit: Completed Evaluation.
 - (9) Service: Audiometric Test (Impedance); Unit: Completed Test (Both Ears).
 - (10) Service: Tympanometry and acoustic reflexes.
 - (11) Service: Ear Impression Mold; Unit: 2 molds (one per ear).
 - (12) Service: Vision Screening; Unit: one examination, by state licensed O.D., M.D., or D.O.
 - (13) Service: Speech Language Evaluation; Unit: one evaluation.

- (14) Service: Physical Therapy Evaluation; Unit: one evaluation.
- (15) Service: Occupational Therapy Evaluation; Unit: one evaluation.
- (16) Service: Psychological Evaluation and Testing; Unit: one hour.
- (17) Service: Personal Care Services; Unit: 10 minutes, 32 units yearly.
- (18) Service: Nursing Assessment/Evaluation (Acute episodic care); Unit: one assessment/evaluation, 18 yearly.
- (19) Service: Psychological Evaluation and Testing; Unit: per hour of psychologist time, 8 hours yearly.

PART 104. SCHOOL-BASED CASE MANAGEMENT SERVICES

317:30-5-1030. Eligible providers

- (a) Case management providers. Services are provided by case managers certified by the State Department of Education as requirements for providing case meeting the management. Medicaid Sooner Care School-Based Targeted Case Management (SBTCM) available must services be made to all eligible recipients members and must be delivered on a statewide basis with procedures that ensure continuity of service without duplication and in compliance with federal and state mandates and regulations related to servicing the targeted population in a uniform and consistent manner. The case managers must be certified by the single state Medicaid agency as meeting the following:
 - (1) a minimum of five (5) years experience in meeting the case management and service needs of the target population.
 - (2) a minimum of five (5) years experience in providing all core elements of case management services, including:
 - (A) individualized strengths and needs assessment;
 - (B) needs-based service planning;
 - (C) service coordination, monitoring and advocacy;
 - (D) service plan review; and
 - (E) crisis assistance planning.
 - (3) a minimum of five (5) years experience in developing and implementing Individualized Education Programs (IEP) and/or Individualized Family Service Plans (IFSP) and in meeting the requirements of the IDEA, in accordance with State and Federal law. Each IEP and/or IFSP is dependent upon the needs of the individual student as determined by consultation that may include any or all of the professions in (A) through (F) of this paragraph. Those providing input must meet state or national licensure, registration or certification requirements of the profession in which they practice and include:
 - (A) special education,

- (B) school psychologist,
- (C) occupational therapist,
- (D) physical therapist,
- (E) speech language specialist, or
- (F) school counselor and other specialists as identified.
- (4) a demonstrated ability to collaborate with public and private services providers.
- (5) experience in providing and coordinating education support services, including but not limited to Student Assistance, Special Education, Psychology and Counseling Services.
- (6) adequate administrative capacity to fulfill state and federal requirements.
- (7) a financial management capacity and system that provides documentation of services and costs.
- (8) a capacity to document and maintain individual case records in accordance with state and federal requirements.
- (9) a demonstrated ability to meet all state and federal laws governing participation of providers in the State Medicaid SoonerCare program including, but not limited to, the ability to meet federal and state requirements for documentation, billing and audits.
- (b) **Provider agreement.** A Provider Agreement between the Oklahoma Health Care Authority and the providers for case management services must be in effect before reimbursement can be made for compensable services.
- (c) Qualifications of individual case managers. A targeted case manager for the SBTCM program must:
 - (1) be employed by the school or their contractor;
 - (2) possess an appropriate certificate, or meet other comparable requirements as applicable to the profession or discipline in which a person is providing special education, early intervention or related services, in accordance with the requirements of the Oklahoma State Department of Education; or
 - (3) be licensed, certified or registered as a health care professional in the State, and meet the qualifications for related services staff under the most current provisions of Part B or Part C of the Individuals with Disabilities Education Act.
- (d) **Provider selection**. Provision of case management services must not restrict an individual's free choice of providers. Eligible recipients members must have free choice of the providers of other medical care under the plan.

317:30-5-1031. Coverage by category

(a) Payment is made for case management services to children as set forth in this Section.

- (1) Description of case management services. The target group for case management services is individuals 0-21 who are receiving services pursuant to an Individualized Education Program (IEP), an Individualized Family Service Plan (IFSP), a Section 504 Accommodation Plan, or an Individualized Health Service Plan (IHSP), and who have a disability or are medically at risk. A disability is defined as a physical or mental impairment that substantially limits one or more major life activities. Medically at risk refers to individuals who have a diagnosable physical or mental condition that has a high probability of impairing cognitive, emotional, neurological, social or physical development.
 - (A) Services are provided to assist the target population in gaining access to needed medical, social, educational, and other services. Major components of the service include:
 - (i) Individualized needs assessment
 - (ii) Needs-based service planning;
 - (iii) Service coordination, monitoring and advocacy;
 - (iv) Services plan review; and
 - (v) Crisis assistance planning.
 - (B) Case record documentation of the service components listed in (1) of this subsection is included as a case management activity. The client has the right to refuse case management and cannot be restricted from services because of a refusal for Case Management Services.
 - (C) Case management does not include:
 - (i) Program activities of the agency itself that do not meet the definition of case management.
 - (ii) Administrative activities necessary for the operation of the agency providing case management services other than the overhead costs directly attributable to targeted case management.
 - (iii) Diagnostic, treatment or instructional services, including academic testing.
 - (iv) Services that are an integral part of another service already reimbursed by MedicaidSoonerCare.
 - (v) Activities that are an essential part of MedicaidSoonerCare administration, such as outreach, intake processing, eligibility determination or claims processing.
- (2) Non-duplication of services. To the extent any eligible recipients members in the identified targeted population are receiving TCM services from another provider agency as a result of being members of other covered targeted groups, the providers assures that case management activities are coordinated to avoid unnecessary duplication of service. To the extent any of the services required by the client member are a Medicaid Sooner Care covered benefit of a managed care

- organization of which the client is a member, the provider will assure that timely referrals are made and that coordination of care occurs.
- (3) **Providers.** Case management services must be provided by the schools or their contractors.
- (b) Individuals eligible for Part B of Medicare. Case Management Services provided to Medicare eligible recipients members are filed directly with the fiscal agent.

317:30-5-1032. Reimbursement

- (a) Reimbursement for SBTCM services is a unit rate based on the analysis of the average annual costs of providing case management services by participating providers. A unit of service is defined as each completed 10 minute increment that meets the description of case management activity with, or on behalf of the individual, his or her parent(s) or legal quardian.
- (b) Payment will be made on the basis of claims submitted for payment. The provider will bill for the unit rate for each documented unit of MedicaidSoonerCare SBTCM service provided to each MedicaidSoonerCare eligible individual.

317:30-5-1033. Billing

Claims should not be submitted until MedicaidSoonerCare eligibility of the individual has been determined. However, a claim must be received by OHCA within 12 months of the date of service. If the eligibility of the individual has not been determined after 10 months from the date of service, a claim should be submitted in order to assure that the claim is filed and reimbursement from-Medicaid funds can be made should the individual be determined eligible at a later date.

317:30-5-1034. Documentation of records

All case management services rendered must be reflected bydocumentation in the records. The case manager documents all units of MedicaidSoonerCare SBTCM services provided on the service record form.

TITLE 317. OKLAHOMA HEALTH CARE AUTHORITY CHAPTER 35. MEDICAL ASSISTANCE FOR ADULTS AND CHILDREN-ELIGIBILITY SUBCHAPTER 17. ADVANTAGE WAIVER SERVICES

317:35-17-25. Address Confidentiality Program

- (a) ADvantage members who are victims of domestic violence, sexual assault, or stalking can enroll in the Address Confidentiality Program (ACP). The ACP maintains a confidential location by providing a substitute address and mail forwarding service when victims interact with state and local agencies as per Section 60.14 of Title 22 of the Oklahoma Statutes.
- (b) The ADvantage Administration (AA), when appropriately notified by a currently enrolled ADvantage member or by their case manager of enrollment in the ACP, will:
 - (1) Confirm the member's ACP enrollment;
 - (2) Remove the member's physical address from the waiver management database;
 - (3) Notify the county worker and LTC RN of address change;
 - (4) Maintain a confidential file with the physical address of the member; and
 - (5) Provide the physical address to contracted providers when services must be provided to or in the home of the member.

TITLE 317. OKLAHOMA HEALTH CARE AUTHORITY CHAPTER 35. MEDICAL ASSISTANCE FOR ADULTS AND CHILDREN-ELIGIBILITY

SUBCHAPTER 17. ADVANTAGE WAIVER SERVICES

317:35-17-22. Billing procedures for ADvantage services

- (a) Billing procedures for long-term care medical services are contained in the Oklahoma Medicaid Management Information Systems (OKMMIS) Billing and Procedure Manual. Questions regarding billing procedures which cannot be resolved through a study of the manual should be referred to the Oklahoma Health Care Authority (OHCA).
- (b) The OKDHS/ASD Department of Human Services Aging Services (DHS/AS) approved ADvantage service plan is the basis for the Medicaid Management Information Systems (MMIS) service prior authorization, specifying:
 - (1) service;
 - (2) service provider;
 - (3) units authorized; and
 - (4) begin and end dates of service authorization.
- (c) As part of ADvantage quality assurance, provider audits are used to evaluate whether paid claims are consistent with service plan authorizations and documentation of service provision. Evidence of paid claims that are not supported by service plan authorization and/or documentation of service provision will beare turned over to the OHCA Provider Audit Unit for follow-up investigation.
- Service time of Personal Care, Case Management, Case Management for transitioning, Nursing, Advanced Supportive/ Restorative Assistance, In-Home Respite, CD-PASS Services Assistance and Advanced Personal Services Assistance is documented solely through the Interactive Voice Response provided in the Authentication (IVRA) system when Providers are required to use the IVRA system after access to the system is made available by OKDHS. The IVRA system provides alternate backup solutions should the automated system be unavailable. In the event of IVRA backup system failure, the provider will document documents time in accordance with their agency backup plan. The agency's; however, backup procedures are only permitted when the IVRA system is unavailable.
- (e) The provider must document the amount of time spent for each service, per OAC 317:30-5-763. For service codes that specify a time segment in their description, such as 15 minutes, each timed segment equals one unit. Only time spent fulfilling the service for which the provider is authorized, per OAC 317:30-5-763, shall be authorized for timed based services. Providers shall not bill for a unit of time when not more than one-half of a timed unit is performed. For example, if a unit is defined as

- 15 minutes, providers should not bill for services performed for less than 8 minutes. The rounding rules utilized by the IVRA and web-based billing system to calculate the billable amount of a unit are:
 - (A) services provided for a duration of less than 8 minutes cannot be rounded up and do not constitute a billable 15 minute unit; and
 - (B) services provided for a duration of 8 to 15 minutes are rounded up and do constitute a billable 15 minute unit.

TITLE 317. OKLAHOMA HEALTH CARE AUTHORITY CHAPTER 35. MEDICAL ASSISTANCE FOR ADULTS AND CHILDREN-ELIGIBILITY

SUBCHAPTER 1. GENERAL PROVISIONS

317:35-1-2. Definitions

The following words and terms, when used in this Chapter, have the following meaning, unless the context clearly indicates otherwise:

"Acute Care Hospital" means an institution that meets the requirements of 42 CFR, Section 440.10 and:

- (A) is maintained primarily for the care and treatment of patients with disorders other than mental diseases;
- (B) is formally licensed or formally approved as a hospital by an officially designated authority for state standard setting; and
- (C) meets the requirements for participation in Medicare as a hospital.

"ADvantage Administration (AA)" means the Oklahoma Department of Human Services (OKDHS) which performs certain administrative functions related to the ADvantage Waiver.

"Aged" means an individual whose age is established as 65 years or older.

"Agency partner" means an agency or organization contracted with the OHCA that will assist those applying for services.

"Aid to Families with Dependent Children (AFDC)" means the group of low income families with children described in Section 1931 of the Social Security Act. The Personal Responsibility and Work Opportunity Act of 1996 established the new eligibility income families of low with children and eligibility income and resource standards and methodologies and the requirement for deprivation for the new group to the State plan for Aid to Families with Dependent Children in effect on July 16, 1996. Oklahoma has elected to be less restrictive for all SoonerCare members related to AFDC. Effective January 1, 2014, children covered under Section 1931 are related to the children's group, and adults covered under Section 1931 are related to the parent and caretaker relative group. The Modified Adjusted Gross Income (MAGI) methodology is used to determine eligibility for these groups.

"Area nurse" means a registered nurse in the OKDHS Aging Services Division, designated according to geographic areas who evaluates the UCAT and determines medical eligibility for Personal Care, ADvantage Waiver, and Nursing Facility services. The area nurse also approves care plan and service plan implementation for Personal Care services.

"Area nurse designee" means a registered nurse selected by the area nurse who evaluates the UCAT and determines medical

eligibility for Personal Care, ADvantage Waiver, and Nursing Facility services.

"Authority" means the Oklahoma Health Care Authority (OHCA).

"Blind" means an individual who has central visual acuity of 20/200 or less in the better eye with the use of a correcting lens.

"Board" means the Oklahoma Health Care Authority Board.

"Buy-in" means the procedure whereby the OHCA pays the member's Medicare premium.

- (A) "Part A Buy-in" means the procedure whereby the OHCA pays the Medicare Part A premium for individuals determined eligible as Qualified Medicare Beneficiaries Plus (QMBP) who are enrolled in Part A and are not eligible for premium free enrollment as explained under Medicare Part A. This also includes individuals determined to be eligible as Qualified Disabled and Working Individuals (QDWI).
- (B) "Part B Buy-in" means the procedure whereby the OHCA pays the Medicare Part B premium for categorically needy individuals who are eligible for Part B Medicare. This includes individuals who receive TANF or the State Supplemental Payment to the Aged, Blind or Disabled, and those determined to be Qualified Medicare Beneficiary Plus (QMBP), Specified Low Income Medicare Beneficiaries (SLMB) or Qualifying Individual-1 (QI-1). Also included are individuals who continue to be categorically needy under the PICKLE amendment and those who retain eligibility after becoming employed.

"Caretaker relative" means a person other than the biological or adoptive parent with whom the child resides who meets the specified degree of relationship within the fifth degree of kinship.

"Case management" means the activities performed for members
to assist them in accessing services, advocacy and problem
solving related to service delivery.

"Categorically needy" means that income and, when applicable, resources are within the standards for the category to which the individual is related.

"Categorically related" or "related" means the individual meets basic eligibility requirements for an eligibility group.

"Certification period" means the period of eligibility extending from the effective date of certification to the date of termination of eligibility or the date of the next periodic redetermination of eligibility.

"County" means the Oklahoma Department of Human Services' office or offices located in each county within the State.

"Custody" means the custodial status, as reported by the Oklahoma Department of Human Services.

"Deductible/Coinsurance" means the payment that must be made by or on behalf of an individual eligible for Medicare before Medicare payment is made. The coinsurance is that part of the allowable medical expense not met by Medicare, which must be paid by or on behalf of an individual after the deductible has been met.

- (A) For Medicare Part A (Hospital Insurance), the deductible relates to benefits for <u>in-patient</u> inpatient services while the patient is in a hospital or nursing facility. After the deductible is met, Medicare pays the remainder of the allowable cost.
- (B) For Medicare Part B (Medical Insurance), the deductible is an annual payment that must be made before Medicare payment for medical services. After the deductible is met, Medicare pays 80% of the allowable charge. The remaining 20% is the coinsurance.

"Disabled" means an individual who is unable to engage in any substantial gainful activity by reason of any medically determinable physical or mental impairment which can be expected to result in death, or which has lasted (or can be expected to last) for a continuous period of not less than 12 months.

"Disabled child" means for purposes of Medicaid Recovery a child of any age who is blind, or permanently and totally disabled according to standards set by the Social Security Administration.

"Estate" means all real and personal property and other assets included in the member's estate as defined in Title 58 of the Oklahoma Statutes.

"Gatekeeping" means the performance of a comprehensive assessment by the OKDHS nurse utilizing the Uniform Comprehensive Assessment Tool (UCAT) for the determination of Medical eligibility, care plan development, and the determination of Level of Care for Personal Care, ADvantage Waiver and Nursing Facility services.

"Local office" means the Oklahoma Department of Human Services' office or offices located in each county within the State.

"LOCEU" means the Oklahoma Health Care Authority's Level of Care Evaluation Unit.

"MAGI eligibility group" means an eligibility group whose financial eligibility is determined through the Modified Adjusted Gross Income (MAGI) methodology. The groups subject to MAGI are defined in 42 CFR 435.603 and listed in OAC 317:35-6-1.

"Modified Adjusted Gross Income (MAGI)" means the financial eligibility determination methodology established by the Patient Protection and Affordable Care Act (PPACA) in 2009.

"Medicare" means the federally funded health insurance program also known as Title XVIII of the Social Security Act. It consists of four separate programs. Part A is Hospital

Insurance, Part B is Medical Insurance, Part C is Medicare Advantage Plans, and Part D is Prescription Drug Coverage.

- (A) "Part A Medicare" means Hospital Insurance that covers services for inpatient services while the patient is in a hospital or nursing facility. Premium free enrollment is provided for all persons receiving OASDI or Railroad Retirement income who are age 65 or older and for those under age 65 who have been receiving disability benefits under these programs for at least 24 months.
 - (i) Persons with end stage renal disease who require dialysis treatment or a kidney transplant may also be covered.
 - (ii) Those who do not receive OASDI or Railroad Retirement income must be age 65 or over and pay a large premium for this coverage. Under Authority rules, these individuals are not required to enroll for Part A to be eligible for SoonerCare benefits as categorically needy. They must, however, enroll for Medicare Part B. Individuals eligible as a QMBP or as a Qualified Disabled and Working Individual (QDWI) under Medicaid are required to enroll for Medicare Part A. The Authority will pay Part A premiums for QMBP individuals who do not qualify for premium free Part A and for all QDWI's.
- (B) "Part B Medicare" means Supplemental Medical Insurance that covers physician and related medical services other than inpatient or nursing facility care. Individuals eligible to enroll in Medicare Part B are required to do so under OHCA policy. A monthly premium is required to keep this coverage in effect.

"Minor child" means a child under the age of 18.

"Nursing Care" for the purpose of Medicaid Recovery is care received in a nursing facility, an intermediate care facility for the mentally retarded individuals with intellectual disabilities or other medical institution providing nursing and convalescent care, on a continuing basis, by professional personnel who are responsible to the institution for professional medical services.

"OCSS" means the Oklahoma Department of Human Services' Oklahoma Child Support Services (formerly Child Support Enforcement Division).

"OHCA" means the Oklahoma Health Care Authority.

"OHCA Eligibility Unit" means the group within the Oklahoma Health Care Authority that assists with the eligibility determination process.

"OKDHS" means the Oklahoma Department of Human Services.

"OKDHS nurse" means a registered nurse in the OKDHS Aging Services Division who meets the certification requirements for UCAT Assessor and case manager, and who conducts the uniform

assessment of individuals utilizing the Uniform Comprehensive Assessment Tool (UCAT) for the purpose of medical eligibility determination. The OKDHS nurse also develops care plans and service plans for Personal Care services based on the UCAT.

"Qualified Disabled and Working Individual (QDWI)" means individuals who have lost their Title II OASDI benefits due to excess earnings, but have been allowed to retain Medicare coverage.

"Qualified Medicare Beneficiary Plus (QMBP)" means certain aged, blind or disabled individuals who may or may not be enrolled in Medicare Part A, meet the Medicaid QMBP income and resource standards and meet all other Medicaid eligibility requirements.

"Qualifying Individual" means certain aged, blind or disabled individuals who are enrolled in Medicare Part A, meet the Medicaid Qualifying Individual income and resource standards and meet all other Medicaid eligibility requirements.

"Qualifying Individual-1" means a Qualified Individual who meets the Qualifying Individual-1 income and resource standards.

"Reasonably compatible" means that there is no significant discrepancy between information declared by a member or applicant and other information available to the agency. More specific policies and procedures for determining whether a declaration is reasonably compatible are detailed in Oklahoma's Verification Plan.

"Recipient lock-in" means when a member is restricted to one primary physician and/or one pharmacy. It occurs when the OHCA determines that a SoonerCare member has used multiple physicians and/or pharmacies in an excessive manner over a 12-month period.

"Scope" means the covered medical services for which payment is made to providers on behalf of eligible individuals. The Oklahoma Health Care Authority Provider Manual (OAC 317:30) contains information on covered medical services.

"Specified Low Income Medicare Beneficiaries (SLMB)" means individuals who, except for income, meet all of the eligibility requirements for QMBP eligibility and are enrolled in Medicare Part A.

"TEFRA" means the Tax Equity and Fiscal Responsibility Act of 1982 (Public Law 97-248). TEFRA provides coverage to certain disabled children living in the home who would qualify for SoonerCare if residents of nursing facilities, ICF/MRsIIDs, or inpatient acute care hospital stays are expected to last not less than 60 days.

"Worker" means the OHCA or OKDHS worker responsible for assisting in eligibility determinations.

SUBCHAPTER 5. COUNTABLE INCOME AND RESOURCES

317:35-5-4. Determining categorical relationship to the disabled

An individual is related to disability if he/she is unable to engage in any substantial gainful activity by reason of any medically determinable physical or mental impairment which can be expected to result in death, or which has lasted (or can be expected to last) for a continuous period of not less than 12 months.

- (1) Determination of categorical relationship to the disabled by SSA. The procedures outlined in (A) through (G) of this paragraph are applicable when determining categorical relationship based on a SSA disability decision:
 - Already determined eligible Security (A) for Social disability benefits. If the applicant states he/she is already receiving Social Security benefits on the basis of disability, the information is verified by seeing the applicant's notice of award or the Social Security benefit If the applicant states an award letter approving Social Security disability benefits has been received but check has not been received, this information verified by seeing the award letter. Such award letter or check establishes categorical relationship. The details of the verification used are recorded in the case record.
 - (B) Already determined eligible for SSI on disability. the applicant, under age 65, states he/she is already receiving SSI on the basis of his/her disability (or that a written notice of SSI eligibility on disability has been received a check) received but has not yet information is verified by seeing the written notice or If neither are available, the county clears on the terminal system for the Supplemental Data Exchange (SDX) The SDX record shows, on the terminal, whether the individual has been approved or denied for SSI. the individual has been approved for such benefits, the uses this terminal clearance to establish disability for categorical relationship. The details of the verification used are recorded in the case record.
 - (C) Pending SSI/SSA application or has never applied for If the applicant says he/she has a pending SSI/SSA application, an SDX record may not appear on the terminal. Therefore, it is requested that the applicant bring the notice regarding the action taken on his/her SSI/SSA application to the county office as soon as it received. The other conditions of eligibility are established while awaiting the SSI/SSA decision. When the SSI/SSA notice is presented, the details of verification are recorded in the case record and the indicated action is taken on the Title XIX application. If the applicant says he/she has never applied for SSI/SSA but appears potentially eligible from the standpoint of unearned income and has an alleged disability which would

normally be expected to last for a period of 12 months, he/she is referred to the SSA office to make SSI/SSA application immediately following the filing of the Title XIX application.

- Already determined ineligible for SSI. Ιf the applicant says he/she has been determined ineligible for SSI, the written notice of ineligibility from SSA requested to determine if the denial was based on failure to meet the disability definition. If the SSI notice shows ineligibility was due to not meeting the disability definition, and the applicant says the medical condition has not worsened since the SSI denial, the Title XIX application is denied for the same reason. If written notice is not available, the SDX record on the terminal system is used. This record shows whether the individual has been determined eligible or ineligible for SSI. he/she has been determined ineligible, the payment status code for ineligibility is shown. The definition of this code is found on OKDHS Appendix Q in order to determine the reason for SSI ineligibility. If the reason for SSI ineligibility was based on failure to meet the disability definition, the Title XIX application is denied for the reason and the details of the verification recorded in the case record. If the reason for ineligibility was based on some reason other than failure the disability definition (and therefore, determination of disability was not made), the Level of Care Evaluation Unit (LOCEU) must determine categorical relationship. In any instance in which an applicant who on "disability" states the denied SSI condition has worsened since the SSI denial, he/she is referred to the SSA office to reapply for SSI immediately following the filing of the Title XIX application.
- Already determined ineligible for Social Security If the applicant says he/she has disability benefits. been determined ineligible for Social Security disability benefits, he/she is requested to provide written notice of ineligibility to determine if the denial was based on failure to meet the disability definition. If the SSA notice shows ineligibility was due to not meeting the disability definition, and the applicant says the medical condition has not worsened since the denial, the Title XIX application is denied for the same reason. The details of the verification used are recorded in the case record. the written notice is not available, TPQY procedure is to verify the denial and the reason ineligibility. If the reason for ineligibility was based on failure to meet the disability definition, the Title XIX application is denied for the same reason and the

details of the verification are recorded in the case record. If the reason for ineligibility was based on some reason other than failure to meet the disability definition (and a determination of disability was, thus, made), the LOCEU must determine categorical relationship. In any instance in which an applicant who was denied Social Security benefits on disability states the medical condition has worsened since the denial, is referred to the SSA office to reapply immediately following the filing of the Title application.

- (F) Determined retroactively eligible for SSA/SSI due to appeal. If an individual becomes retroactively eligible for SSA/SSI due to a decision on an appeal, categorical relationship is established as of the effective date of the retroactive disability decision. Payment will be made for medical services only if the claim is received within 12 months from the date of medical services. If the effective date of the retroactive disability decision does not cover the period of the medical service because the SSA/SSI application was made subsequent to the service, a medical social summary with pertinent medical information is sent to the LOCEU for a categorical relationship decision for the time period of the medical service.
- (G) SSA/SSI appeal with benefits continued. A Title XIX recipient who has filed an appeal due to determination that he/she is no longer disabled continue to receive SSA benefits. The recipient has the option to have Title XIX benefits continued until the appeal decision has been reached. After the decision has been reached, the appropriate case action is taken. SSA's decision is upheld, an overpayment referral any Title XIX benefits the submitted for recipient received beginning with the month that SSA/SSI determined the recipient did not meet disability requirements.
- (H) **Applicant deceased.** Categorical relationship to the disabled is automatically established if an individual dies while receiving a medical service or dies as a result of an illness for which he/she was hospitalized if death occurs within two months after hospital release. The details of the verification used are recorded in the case record.

(2) Determination of categorical relationship to the disabled by the LOCEU.

(A) A disability decision from the LOCEU to determine categorical relationship to the disabled is required only when SSA makes a disability decision effective after medical services were received or when the SSA will not make a disability decision. The LOCEU is advised of the

basis for the referral. SSA does not make disability decisions on individuals who:

- (i) have been determined ineligible by SSA on some condition of eligibility other than disability,
- (ii) have unearned income in excess of the SSI standard and, therefore, are not referred to SSA, or
- (iii) do not have a disability which would normally be expected to last 12 months but the applicant disagrees.
- (B) A disability decision from the LOCEU is not required if the disability obviously will not last 12 months and the individual agrees with the short term duration. The case record is documented to show the individual agrees with the short term duration.
- (C) The local OKDHS office is responsible for submitting a medical social summary on OKDHS form ABCDM-80-D 08MA022E pertinent medical information substantiating explaining the individual's physical and mental condition. The medical social summary should include relevant social information such as the worker's personal observations, details of the individual's situation including date of onset of the disability, and the reason for the medical decision request. The worker indicates the beginning date for the categorical relationship to disability. Medical information submitted might include physical exam results, psychiatric, lab, and x-ray reports, hospital admission discharge summaries, and/or doctors' notes statements. Copies of medical and hospital bill and OKDHS 08MA005E are not normally considered pertinent medical information by themselves. Current (less than 90 days old) medical information is required for the LOCEU to make a decision on the client's current disability status. If existing medical information cannot be obtained without cost to the client, the county administrator authorizes either payment for existing medical information or one general physical examination by a medical or osteopathic physician of the client's choice. The physician cannot be in an intern, residency or fellowship program of a medical facility, or in the full-time employment of Veterans Administration, Public Health Service or other Agency. Such examination is authorized by use of OKDHS form 08MA016E, Authorization for Examination and Billing. OKDHS worker sends the 08MA016E and OKDHS form 08MA080E, Report of Physician's Examination, to the physician who will be completing the exam.
 - (i) Responsibility of Medical Review Team in the LOCEU. The responsibilities of the Medical Review Team in the LOCEU include:
 - (I) The decision as to whether the applicant is related to Aid to the Disabled.

- (II) The effective date (month and year) of eligibility from the standpoint of disability. (This date may be retroactive for any medical service provided on or after the first day of the third month prior to the month in which the application was made.)
- (III) A request for additional medical and/or social information when additional information is necessary for a decision.
- (IV) Authorizing specialists' examinations as needed.
- (V) Setting a date for re-examination, if needed.
- (ii) Specialist's examination. If, on receipt of the medical information from the county office, the LOCEU needs additional medical information, the LOCEU may, at discretion, make an appointment for specialist's examination by a physician selected by the medical member of the team and authorize it on Form M-Request to Physician for Examination S - 32. Authorization for Billing, routing the original of the form to the examining physician and a copy to the county office. As soon as the county receives a copy of Form M-S-32, the worker immediately notifies the individual of the appointment and explains that failure to keep the appointment with the specialist without good cause will result in denial of the application (or closure of the case in instances of determination of continuing disability). The worker assists the individual in keeping the appointment, if necessary.
 - (I) If the specialist requires additional laboratory work or X-rays, he/she should call the LOCEU for authorization. The LOCEU is responsible for making the decision regarding the request. If additional medical services are authorized, another Form M-S-32 will be completed.
 - (II) If the individual notifies the worker at least 24 hours prior to the date of the examination that he/she cannot keep the appointment, this constitutes good cause. In such an instance, the worker cancels the appointment, makes a new appointment, and submits information regarding the cancellation and the date of a new appointment to the LOCEU.
 - (III) When the individual fails to keep the appointment without advance notice, good cause must be determined. The worker determines the reasons and submits a memorandum to the LOCEU for a decision on good cause.
 - (IV) If the appointment was missed due to illness, the illness must be supported by a written statement

from a physician. If missed for some reason other than illness, the reason must be supported by an affidavit signed by someone other than the individual or his/her representative and sworn to before a notary public or other person authorized to administer oaths. If, in the opinion of the LOCEU, good cause is established, the LOCEU and the county follow the same procedures as outlined in (2)(C)(ii) this Section for any other specialist's examination. If, in the opinion of the LOCEU, good cause is not established, the LOCEU notifies the local office. The local office is responsible for denying the application or closing the case with notification to individual in accordance with OHCA and Department policy.

- (D) When the LOCEU has made a determination of categorical relationship to disability and SSA later renders a different decision, the county uses the effective date of the SSA approval or denial as their date of disability approval or denial. No overpayment will occur based solely on the SSA denial superseding the LOCEU approval.
- (E) Public Law 97-248, the Tax Equity and Fiscal Responsibility Act (TEFRA) of 1982, provides coverage to certain disabled children living in the home if they would qualify for Medicaid as residents of nursing facilities, ICF/MRsIIDs, or inpatient acute care hospital stays expected to last not less than 60 days. In addition to disability LOCEU determines the appropriate level of care and cost effectiveness.
- (3) Determination of categorical relationship to the disabled based on TB infection. Categorical relationship to disability is established for individuals with a diagnosis of tuberculosis (TB). An individual is related to disability for TB related services if he/she has verification of an active TB infection established by a medical practitioner.
- (4) Determination of categorical relationship to the disabled for TEFRA. Section 134 of TEFRA allows states, at their option, to make Medicaid benefits available to children, under 19 years of age, living at home who are disabled as defined by the Social Security Administration, even though these children would not ordinarily be eligible for SSI benefits because of the deeming of parental income or resources. Under TEFRA, a child living at home who requires the level of care provided in an acute care hospital (for a minimum of 60 days), nursing facility or intermediate care facility for the mentally retarded individuals with intellectual disabilities, is determined eligible using only his/her income and resources as though he/she were institutionalized.

317:35-5-4.1. Special level of care and cost effectiveness application procedures for TEFRA

- (a) In order for a child to be eligible for TEFRA, he/she must require a level of care provided in an acute care hospital for a minimum of 60 days, or a nursing facility or intermediate care facility for the mentally retarded individuals with intellectual disabilities for a minimum of 30 days. It must also be appropriate to provide care to the child at home. The level of care determination is made by LOCEU. The level of care certification period may be for any number of months that the LOCEU determines appropriate. At the time of application, an assessment form is provided to the applicant for completion by the child's physician. Once completed by the physician and returned to the OKDHS worker, the Assessment form is forwarded to the LOCEU along with the request for a disability determination (if needed).
- (b) The estimated cost of caring for the child at home must not exceed the estimated cost of treating the child within an institution at the appropriate level of care, i.e., hospital, NF, or ICF/MRIID. The initial cost analysis is established by LOCEU based on the information provided by the TEFRA-1 Assessment form, OKDHS worker, and medical information used in the relationship to disability determination.
- (c) The level of care determination and cost effectiveness analysis are posted reported by LOCEU on MEDATS annually.

SUBCHAPTER 9. ICF/MRIID, HCBW/MRIID, AND INDIVIDUALS AGE 65 OR OLDER IN MENTAL HEALTH HOSPITALS

317:35-9-48.1 Determining ICF/MRIID institutional level of care for TEFRA children

In order to determine level of care for TEFRA children:

- (1) The child must be age 18 years or younger and expected to meet the following criteria for at least 30 days.
 - (A) Applicants under age three must:
 - (i) have a diagnosis of a developmental disability; and (ii) have been evaluated by the SoonerStart Early Intervention Program and found to have severe dysfunctional deficiencies with findings of at least two standard deviations in at least two developmental areas.
 - (B) Applicants age three years and older must:
 - (i) have a diagnosis of intellectual disability or a developmental disability; and
 - (ii) have received a psychological evaluation by a licensed psychologist or school psychologist certified by the Oklahoma Department of Education (ODE) within the last 12 months. The evaluation must include intelligence testing that yields a full-scale intelligence quotient, and a full-scale functional or adaptive assessment that yields a composite functional age. Eligibility for TEFRA ICF/MRIID level of institutional care requires an IQ of 7570 or less, and a full-scale functional assessment

- (Vineland or Battelle) indicating a functional age composite that does not exceed 50% of the child's chronological age. In no case shall eligibility be granted for a functional age greater than eight years.
- (2) Psychological evaluations <u>are</u> required for children who are approved for TEFRA under ICF/MRIID level of care. Children under age six will be required to undergo a full psychological evaluation, including both intelligence testing and adaptive/functional assessment, by a licensed psychologist or school psychologist certified by the ODE, at age three, and again at age sixteen to ascertain continued eligibility for TEFRA under the ICF/MRIID level of institutional care. The psychological evaluation must be completed and submitted to the LOCEU no later than 90 days following the child's third, and sixteenth birthday.

TITLE 317. OKLAHOMA HEALTH CARE AUTHORITY CHAPTER 30. MEDICAL PROVIDERS-FEE FOR SERVICE SUBCHAPTER 5. INDIVIDUAL PROVIDERS AND SPECIALTIES PART 27. INDEPENDENT LICENSED PHYSICAL THERAPISTS

317:30-5-290.1. Eligible providers

- (a) Physical therapy means services prescribed by a treating physician or other licensed practitioner of the healing arts within the scope of his or her practice under state law and may be provided to a member by or under the direct guidance and supervision of a qualified physical therapist.
- (a) (b) Eligible physical therapists must be appropriately licensed in the state in which they practice.
- (b)(c) All eligible providers of physical therapy services must have entered into a Provider Agreement with the Oklahoma Health Care Authority to perform physical therapy services.
- (d) A licensed physical therapy assistant may perform services within the scope of his or her practice under state law under the immediate supervision of a physical therapist.
 - (1) The physical therapist must be present in the area where the assistant is performing services; and
 - (2) The physical therapist must be immediately available to assist the assistant being supervised with the services being performed.
 - (3) The member's record must be signed by the physical therapist following the treatment rendered by a physical therapy assistant to certify the treatment was performed under his or her supervision.

PART 28. OCCUPATIONAL THERAPY SERVICES

317:30-5-295. Eligible providers

- (a) Occupational therapy means services prescribed by a physician or other licensed practitioner of the healing arts within the scope of his or her practice under state law and may be provided to a member under the direct guidance and supervision of a qualified occupational therapist.
- (a) (b) Eligible occupational therapists must be appropriately licensed in the state in which they practice.
- (b)(c) All eligible providers of occupational therapy services must have entered into a Provider Agreement with the Oklahoma Health Care Authority to perform occupational therapy services.
- (d) A licensed occupational therapy assistant may perform services within the scope of his or her practice under state law under the immediate supervision of an occupational therapist.
 - (1) The occupational therapist must be present in the area where the assistant is performing services; and

- (2) The occupational therapist must be immediately available to assist the assistant being supervised with the services being performed.
- (3) The member's record must be signed by the occupational therapist following the treatment rendered by an occupational therapy assistant to certify the treatment was performed under his or her supervision.

PART 77. SPEECH AND HEARING SERVICES

317:30-5-675. Eligible providers

- (a) Services for individuals with speech, hearing, and language disorders means diagnostic, screening, preventive, or corrective services provided by or under the direct guidance and supervision of a speech pathologist or audiologist, for which a member has been referred by a physician or other licensed practitioner of the healing arts within the scope of his or her practice under state law.
- (a) (b) Eligible speech and hearing providers must be either state licensed speech/language pathologists or state licensed audiologists who:
 - (1) hold a certificate of clinical competence from the American Speech and Hearing Association; or
 - (2) have completed the equivalent educational requirements and work experience necessary for the certificate; or
 - (3) have completed the academic program and are acquiring supervised work experience to qualify for the certificate.
- $\frac{\text{(b)}_{(c)}}{\text{(c)}}$ All eligible providers of speech and hearing services must have entered into a contract with the Oklahoma Health Care Authority to perform speech and hearing services.

317:30-5-676. Coverage by category

Payment is made for speech and hearing services as set forth in this Section.

- (1) Children. Coverage for children is as follows:
 - (A) Preauthorization required. All therapy services, including the initial evaluation, must be prior authorized. Prior to the initial evaluation, the therapist must have on file a signed and dated prescription or referral for the therapy services from the member's treating physician or other licensed practitioner of the healing arts. The prescribing or referring provider must be able to provide, if requested, clinical documentation from the member's medical record that supports the medical necessity for the evaluation and referral.
 - (B) **Speech/Language Services**. Speech/language therapy services may include speech/language evaluations, individual and group therapy services provided by a state licensed speech/language pathologist.

- (C) **Hearing aids.** Hearing and hearing aid evaluations include pure tone air, bone and speech audiometry by a state licensed audiologist. Payment is made for a hearing aid following a recommendation by a Medical or Osteopathic physician and a hearing aid evaluation by a state licensed audiologist.
- (2) **Adults**. There is no coverage for adults for services rendered by individually contracted providers. Coverage for adults is permitted in an outpatient hospital setting as described in 30-5-42.1.
- (3) Individuals eligible for Part B of Medicare. Services provided to Medicare eligible recipients members are filed directly with the fiscal agent.

TITLE 317. OKLAHOMA HEALTH CARE AUTHORITY CHAPTER 30. MEDICAL PROVIDERS-FEE FOR SERVICE SUBCHAPTER 5. INDIVIDUAL PROVIDERS AND SPECIALTIES PART 6. INPATIENT PSYCHIATRIC HOSPITALS

317:30-5-95.29. Medical necessity criteria for admission - psychiatric residential treatment for children

- (a) Psychiatric Residential Treatment facility admissions for children must meet the terms and conditions in (1), (2), (3), (4), (6) and one of (5) (A) through (5) (D) of this subsection.
 - (1) An Axis IA primary diagnosis from the most recent edition of "The Diagnostic and Statistical Manual of Mental Disorders" (DSM) with the exception of V-codes, adjustment disorders, and substance related disorders, accompanied by detailed symptoms supporting the diagnosis. In lieu of a qualifying Axis I diagnosis, children 18-20 years of age may have an Axis II diagnosis of any personality disorder. Children 18-20 years of age may have a diagnosis of any personality disorder. Adjustment or substance related disorders may be a secondary Axis I diagnosis.
 - (2) Conditions are directly attributed to a mental disorder as the primary reason for professional attention (this does not include placement issues, criminal behavior or status offenses).
 - (3) Patient has either received treatment in an acute care setting or it has been determined by the OHCA designated agent that the current disabling symptoms could not or have not been manageable in a less intensive treatment program.
 - (4) Child must be medically stable.
 - (5) Within the past 14 calendar days, the patient has demonstrated an escalating pattern of self-injurious or assaultive behaviors as evidenced by any of (A) through (D) below. Exceptions to the 14 day requirement may be made in instances when evidence of the behavior could not have reasonably been discovered within 14 days (i.e.e.g., sexual offenses).
 - (A) Suicidal ideation and/or threat.
 - (B) History of or current self-injurious behavior.
 - (C) Serious threats or evidence of physical aggression.
 - (D) Current incapacitating psychosis or depression.
 - (6) Requires 24-hour observation and treatment as evidenced by:
 - (A) Intensive behavioral management.
 - (B) Intensive treatment with the family/guardian and child in a structured milieu.
 - (C) Intensive treatment in preparation for re-entry into community.

- (b) Community Based Transitional Residential Treatment (CBT) facility admissions for children must meet the terms and conditions in (1) through (6) of this subsection.
 - (1) A primary diagnosis from the most recent edition of the DSM with the exception of V-codes, adjustment disorders, and substance related disorders, accompanied by detailed symptoms supporting the diagnosis. Children 18-20 years of age may have a diagnosis of any personality disorder.
 - (2) Conditions are directly attributed to a mental disorder as the primary reason for professional attention (this does not include placement issues, criminal behavioral or status offenses).
 - (3) Patient has either received treatment in an acute, RTC or children's crisis unit care setting or it has been determined by OHCA or its designated agent that the current disabling symptoms could not or have not been manageable in a less intensive treatment program.
 - (A) Patient must have tried and failed a lower level of care or is stepping down from a higher level of care.
 - (B) Clinical documentation must support need for CBT, rather than facility based crisis stabilization, therapeutic foster care, or intensive outpatient services.
 - (C) There is clear evidence to support a reasonable expectation that stepping down to a lower level of care would result in rapid and marked deterioration of functioning in at least 2 of the 5 critical areas, listed below, placing the member at risk of need for acute stabilization/inpatient care.
 - (i) Personal safety.
 - (ii) Cognitive functioning.
 - (iii) Family relations.
 - (iv) Interpersonal relations.
 - (v) Educational/vocational performance.
 - (4) Child must be medically stable and not require 24 hour on-site nursing or medical care.
 - (5) Within the past 14 calendar days, the patient must have demonstrated an escalating pattern of self-injurious or assaultive behavior as evidenced by any of (a)(5)(A) through (D) above. Exceptions to the 14 day requirement may be made in instances when evidence of the behavior could not have reasonably been discovered within 14 days (e.g., sexual offenses).
 - (6) Within the past 14 calendar days, the patient's behaviors have created significant functional impairment.

317:30-5-95.30. Medical necessity criteria for continued stay - psychiatric residential treatment center for children

(a) For continued stay Psychiatric Residential Treatment Facilities for children, admissions must meet the terms and

- conditions contained in (1), (2), (5), (6), and either (3) or (4) of this subsection.
 - (1) An Axis IA primary diagnosis from the most recent edition of "The Diagnostic and Statistical Manual of Mental Disorders" (DSM) with the exception of V codes, adjustment disorders, and substance abuse related disorders, accompanied by detailed symptoms supporting the diagnosis. In lieu of a qualifying Axis Iprimary diagnosis, children 18-20 years of age may have an Axis IIa secondary diagnosis of any personality disorder.
 - (2) Conditions are directly attributed to a psychiatric disorder as the primary reason for continued stay (this does not include placement issues, criminal behavior, status offenses).
 - (3) Patient is making measurable progress toward the treatment objectives specified in the treatment plan.
 - (A) Progress is measured in behavioral terms and reflected in the patient's treatment and discharge plans.
 - (B) Patient has made gains toward social responsibility and independence.
 - (C) There is active, ongoing psychiatric treatment and documented progress toward the treatment objective and discharge.
 - (D) There are documented efforts and evidence of active involvement with the family, guardian, child welfare worker, extended family, etc.
 - (4) Child's condition has remained unchanged or worsened.
 - (A) Documentation of regression is measured in behavioral terms.
 - (B) If condition is unchanged, there is evidence of reevaluation of the treatment objectives and therapeutic interventions.
 - (5) There is documented continuing need for 24-hour observation and treatment as evidenced by:
 - (A) Intensive behavioral management.
 - (B) Intensive treatment with the family/guardian and child in a structured milieu.
 - (C) Intensive treatment in preparation for re-entry into community.
 - (6) Documented efforts of working with child's family, legal guardian and/or custodian and other human service agencies toward a tentative discharge date.
- (b) For continued stay Community Based Transitional Residential Treatment (CBT), children must meet the terms and conditions found in (1) through (5) of this subsection.
 - (1) A primary diagnosis from the most recent DSM with the exception of V codes, adjustment disorders, and substance use disorders, accompanied by detailed symptoms supporting the

- diagnosis. Children 18-20 years of age may have a diagnosis of any personality disorder.
- (2) Conditions are directly attributed to a psychiatric disorder as the primary reason for continued stay (this does not include placement issues, criminal behavior, status offenses, etc.).
- (3) There is documented continued need for 24 hour observation and treatment as evidenced by:
 - (A) Patient making measurable progress toward the treatment objectives specified in the treatment plan.
 - (B) Clinical documentation clearly indicates continued significant functional impairment in two of the following five critical areas, as evidenced by specific clinically relevant behavior descriptors:
 - (i) Personal safety.
 - (ii) Cognitive functioning.
 - (iii) Family relations.
 - (iv) Interpersonal relations.
 - (v) Educational/vocational performance.
- (4) Clinical documentation includes behavioral descriptors indicating patient's response to treatment and supporting patient's ability to benefit from continued treatment at this level of care.
- (5) Documented, clear evidence of consistent, active involvement by patient's primary caregiver(s) in the treatment process.

317:30-5-95.34. Active treatment for children

- (a) The following words and terms, when used in this section, shall have the following meaning, unless the context clearly indicates otherwise:
 - (1) "Discharge/Transition Planning" means a patient-centered, interdisciplinary process that begins with an initial assessment of the patient's potential needs at the time of admission and continues throughout the patient's stay. Active collaboration with the patient, family and all involved outpatient practitioners and agencies should be ongoing throughout treatment so that effective connections remain intact. Needed services may consist of the Wraparound process through Systems of Care, counseling, case management and other supports in their community. The linkages with these supports should be made prior to discharge to allow for a smooth transition.
 - (1) "Expressive group therapy" means art, music, dance, movement, poetry, drama, psychodrama, structured therapeutic physical activities, experiential (ROPES), recreational, or occupational therapies that encourage the member to express themselves emotionally and psychologically.

- (2) (3) "Family therapy" means interaction between a LBHP, member and family member(s) to facilitate emotional, psychological or behavioral changes and promote successful communication and understanding.
- (3) (4) "Group rehabilitative treatment" means behavioral health remedial services, as specified in the individual care plan which are necessary for the treatment of the existing primary behavioral health disorders and/or any secondary alcohol and other drug (AOD) disorders in order to increase the skills necessary to perform activities of daily living.
- (4) (5) "Individual rehabilitative treatment" means a face to face, one on one interaction which is performed to assist members who are experiencing significant functional impairment due to the existing primary behavioral health disorder and/or any secondary AOD disorder in order to increase the skills necessary to perform activities of daily living.
- (5) (6) "Individual therapy" means a method of treating existing primary behavioral health disorders and/or any secondary AOD disorders using face to face, one on one interaction between a LBPH and a member to promote emotional or psychological change to alleviate disorders.
- (6) (7) "Process group therapy" means a method of treating existing primary behavioral health disorders and/or secondary AOD disorders using the interaction between a LBHP as defined in OAC 317:30-5-240.3, and two or more members to promote positive emotional and/or behavioral change.
- Inpatient psychiatric programs must provide "Active (b) Treatment". Active Treatment involves the member and their family or quardian from the time of an admission throughout the treatment and discharge process. Families and/or quardians must be notified of the dates and times of treatment team meetings and be welcomed to attend. Family members must attend family therapy weekly for continued SoonerCare reimbursement. Reasons for exceptions to this requirement must be well documented in the member's treatment plan. For individuals in the age range of 18 up to 21, it is understood that family members and quardians will not always be involved in the member's treatment. Active Treatment also includes an ongoing program of assessment, diagnosis, intervention, evaluation of care and treatment, and planning for discharge and aftercare under the direction of a physician. Evidence based practices such as trauma informed methodology should be utilized to minimize the use of seclusion and restraint.
- (c) For individuals age 18 up to 21, the Active Treatment program must be appropriate to the needs of the member and be directed toward restoring and maintaining optimal levels of physical and psychiatric-social functioning. The services and individual plan of care must be recovery focused, trauma

informed, specific to culture, age and gender, and provided face-to-face. Services, including type and frequency, will be specified in the Individual Plan of Care.

(d) For individuals under age 18, the components of Active Treatment consist of face-to-face integrated therapies that are provided on a regular basis and will remain consistent with the member's ongoing need for care. The services and individual plan of care must be recovery focused, trauma informed, and specific to culture, age, and gender. Individuals in acute care must receive seventeen (17) hours of documented active treatment services each week, with seven (7) of those hours dedicated to core services as described in (1)below. Individuals in PRTFs must receive fourteen (14) hours documented active treatment services each week, with four and a half (4.5) of those hours being dedicated to core services as described in (1) below. Individuals in Community Based Transitional (CBT) must receive ten (10) hours of documented active treatment services each week, with 4 of those hours being dedicated to core services as described in (1) below. remainder of the active treatment services may include any or all of the elective services listed in (2) below or additional hours of any of the core services. Sixty minutes is the expectation to equal one hour of treatment. When appropriate to meet the needs of the child, the 60 minute timeframe may be split into sessions of no less than 15 minutes each on the condition that the Active Treatment requirements are fully met by the end of the treatment week. The following components meet the minimum standards required for Active Treatment, although an individual child's needs for treatment may exceed this minimum standard:

(1) Core Services.

(1) (A) Individual treatment provided by the physician. Individual treatment provided by the physician is required three times per week for acute care and one time a week in Residential Treatment Facilities. Individual treatment provided by the physician will never exceed ten calendar days between sessions in PRTFs, never exceed seven calendar days in a specialty PRTF and never exceed 30 calendar days in CBTs. Individual treatment provided by the physician may consist of therapy or medication management intervention for acute and residential programs.

(2) (B) Individual therapy. LBHPs performing this service must use and document an approach to treatment such as cognitive behavioral treatment, narrative therapy, solution focused brief therapy or another widely accepted theoretical framework for treatment. Ongoing assessment of the member's status and response to treatment as well as psycho-educational intervention are appropriate components

of individual therapy. Individual therapy must be provided in a confidential setting. The therapy must be goal directed utilizing techniques appropriate to the individual member's plan of care and the member's developmental and cognitive abilities. Individual therapy must be provided two hours per week in acute care and one hour per week in residential treatment by a LBHP as described in OAC 317:30-5-240.3. One hour of family therapy may be substituted for one hour of individual therapy at the treatment team's discretion.

(3) (C) Family therapy. The focus of family therapy must be directly related to the goals and objectives on the individual member's plan of care. Family therapy must be provided one hour per week for acute care and residential. One hour of individual therapy addressing relevant family issues may be substituted for a family session in an instance in which the family is unable to attend a scheduled session by a LBHP as described in OAC 317:30-5-240.3.

(4) (D) Process group therapy. The focus of process group therapy must be directly related to goals and objectives on the individual member's plan of care. The individual member's behavior and the focus of the group must be included in each member's medical record. This service does not include social skills development or daily living skills activities and must take place in an appropriate confidential setting, limited to the appropriate hospital staff, and group members. therapy must be provided three hours per week in acute care and two hours per week in residential treatment by a LBHP as defined in OAC 317:30-5-240.3. In lieu of one hour of process group therapy, one hour of expressive group therapy provided by a LBHP or Licensed Therapeutic Recreation Specialist may be substituted.

(E) Transition/Discharge Planning. Transition/discharge planning must be provided one hour per week in acute care and thirty minutes per week in residential and CBT. Transition/Discharge planning can be provided by any level of inpatient staff.

(2) Elective services.

(5) (A) Expressive group therapy. Through active expression, inner-strengths are discovered that can help the member deal with past experiences and cope with present life situations in more beneficial ways. The focus of the group must be directly related to goals and objectives on the individual member's plan of care. Documentation must include how the member is processing emotions/feelings. Expressive therapy must be a planned therapeutic activity, facilitated by staff with a relevant

Bachelor's degree and/or staff with relevant training, experience, or certification to facilitate the therapy. Expressive group therapy must be provided four hours per week in acute care, three hours per week in residential treatment and twice a week in CBT. In lieu of one hour of expressive group therapy, one hour of process group therapy may be substituted.

- (6) (B) Group rehabilitative treatment. Examples educational and supportive services, which may be covered under the definition of group rehabilitative treatment services, are basic living skills, social skills (re)development, interdependent living, self-care, lifestyle changes and recovery principles. Each service provided under group rehabilitative treatment services must have goals and objectives, directly related to the individual plan of care. Group rehabilitative treatment services will be provided two hours each day for all inpatient psychiatric care with the exception of CBT. Individuals in CBT must receive a total of 6 hours of group rehabilitative treatment per week provided at a frequency of no less than 6 times a week. In lieu of two hours of group rehabilitative services per day, one hour of individual rehabilitative services per day may be substituted.
- (7) (C) Individual rehabilitative treatment. Services will be for the reduction of psychiatric and behavioral impairment and the restoration of functioning consistent with the requirements of independent living and enhanced self-sufficiency. This service includes educational and supportive services regarding independent living, self-care, social skills (re)development, lifestyle changes and recovery principles and practices. Each individual rehabilitative treatment service provided must have goals and objectives directly related to the individualized plan of care and the member's diagnosis. One hour of individual rehabilitative treatment service may be substituted daily for the two hour daily group rehabilitative services requirement.
- (D) Recreation therapy. Services will be provided to reduce psychiatric and behavioral impairment as well as to restore, remediate and rehabilitate an individual's level of functioning and independence in life activities. Services will also be provided in such a way as to promote health and wellness as well as reduce or eliminate the activity limitations and restrictions to participation in life situations caused by an illness or disabling condition. Recreational therapy can be provided in an individual or group setting. If the only activities prescribed for the individual are primarily diversional in

- nature, (i.e. to provide some social or recreational outlet for the individual), it will not be regarded as active treatment. If provided, recreational therapy must be a planned therapeutic activity, facilitated by a Licensed Therapeutic Recreation Specialist.
- (E) Occupational therapy. Services will be provided to address developmental and/or functional needs related to the performance of self-help skills, adaptive behavioral, and/or sensory, motor and postural development. Services include therapeutic goal-directing activities and/or exercises used to improve mobility and activities of daily living (ADL) functions when such functions have been impaired due to illness or injury. Services must be provided by an occupational therapist appropriately licensed in the state in which they practice.
- (F) Wellness resource skills development. Services include providing direction and coordinating support activities that promote good physical health. The focus of these <u>activities</u> should include nutrition, such areas as exercise, support with averting or managing physical health concerns like heart disease, diabetes, and cholesterol, and support regarding the effects medications have on physical health. Services can include support groups, exercise groups, and individual physical wellness plan development, implementation assistance and support.
- (8) (3) Modifications to active treatment. When a member is too physically ill or their acuity level precludes them from active behavioral health treatment, documentation must demonstrate that alternative clinically appropriate services were provided.
- (e) The expectation is that active treatment will occur regularly throughout the treatment week. A treatment week in Acute is based on the number of days of acute service, beginning the day of admission (day 1). Required active treatment components will be based upon the length of stay as described below. A treatment week in RTC, PRTF and CBT is considered to be a calendar week (i.e. Sunday through Saturday). When a child is admitted to RTC, PRTF or CBT level of care on a day other than Sunday, or discharges on a day other than Saturday, the week will be considered a partial week and services will be required as described below. Active treatment components do not include assessments/evaluations. Active treatment begins the day of admission. Days noted are calendar days.
 - (1) Individual treatment provided by the physician.
 - (A) In acute, by day two, 1 visit is required. By day 4, 2 visits are required. By day 7, 3 visits are required.
 - (B) In RTC, PRTF or CBT, one visit during admission week is required. In RTCs, 1 visit during the admission week is

required, then once a week thereafter. In PRTFs, one visit during the admission week is required, then once a week thereafter. In CBT, 1 visit is required within 7 days of admission. Individual treatment provided by the physician will never exceed 10 days between sessions in PRTFs, never exceed 7 days in a specialty PRTF and never exceed 30 days in CBTs. These visits do not include the Psychiatric Evaluation or History and Physical unless personally rendered by the physician. If the member is admitted on the last day of the admission week, then the member must be seen by a physician within 24 hours of admission time.

- (2) Individual therapy.
 - (A) In acute, by day 3, 30 minutes of treatment are required. By day 5, 1 hour of treatment is required. Beginning on day 7, 2 hours of treatment are required each week. This does not include admission assessments/evaluations or Psychosocial Evaluations unless personally (face to face) rendered by the LBHP.
 - (B) In residential treatment (including PRTF and CBT), by day 6, 30 minutes of treatment must be documented. Beginning on day 7, 1 hour of treatment is required each week. This does not include admission assessment/evaluation or Psychosocial Evaluations unless personally (face to face) rendered by the LBHP.
- (3) Family therapy.
 - (A) In acute, by day 6, 30 minutes of treatment must be documented. Beginning on day 7, 1 hour of treatment is required each week. This does not include admission assessments/evaluation or Psychosocial Evaluations unless personally (face to face) rendered by the LBHP and the assessments/evaluation or Psychosocial Evaluation has not been used to substitute the initial individual therapy requirement.
 - (B) In residential treatment (including PRTF and CBT), by day 6, 30 minutes of treatment must be documented. Beginning on day 7, 1 hour of treatment is required each week. This does not include admissions assessment/evaluation or Psychosocial Evaluations unless personally (face to face) rendered by the LBHP and the assessment/evaluation or Psychosocial Evaluation has not been used to substitute the initial individual therapy requirement.
- (4) Process group therapy.
 - (A) In acute, by day 3, 1 hour of treatment is required. By day 5, 2 hours of treatment are required. Beginning day 7, 3 hours of treatment are required each week.
 - (B) In residential treatment (including PRTF and CBT) by day 5, 1 hour of treatment must be documented. Beginning on day 7, 2 hours of treatment are required each week.

- (5) Expressive group therapy.
 - (A) In acute by day 2, 1 hour of treatment is required. By day 4, 2 hours of treatment are required. By day 6, 3 hours of treatment are required. Beginning day 7, 4 hours of treatment are required each week.
 - (B) In residential treatment (including PRTF) by day 3, 1 hour of treatment is required. By day 5, 2 hours of treatment are required. Beginning day 7, 3 hours of treatment are required each week.
 - (C) In CBT, by day 4, 1 hour of treatment is required. Beginning day 7, 2 hours of treatment are required each week.
- (6) Rehabilitative treatment.
 - (A) In acute and RTC (including PRTF and specialty) on day 1, safety and unit orientation are required. Beginning day 2, 2 hours of Group Rehabilitation or 1 hour of Individual Rehabilitation is required.
 - (B) In CBT, by day 7, 6 hours of treatment are required.
- (f) When an individual is determined to be too ill to participate in treatment, as determined by medical/nursing staff (RN/LPN), documentation must be in the record clearly indicating the reason, limitations, and timeframe for those services to be excused without penalty.

317:30-5-95.39. Seclusion, restraint, and serious incident reporting requirements for children

- (a) Restraint or seclusion may only be used when less restrictive interventions have been determined to be ineffective to protect the member, a staff member or others from harm and may only be imposed to ensure the immediate physical safety of the member, a staff member or others. The use of restraint or seclusion must be in accordance with a written modification to the member's individual plan of care. The type or technique of restraint or seclusion used must be the least restrictive intervention that will be effective to protect the member or others from harm. Restraint or seclusion must be discontinued at the earliest possible time, regardless of the length of time identified in the order. Mechanical restraints will not be used on children under age 18.
 - (1) Each facility must have policies and procedure to describe the conditions, in which seclusion and restraint would be utilized, the behavioral/management intervention program followed by the facility and the documentation required. Each order by a physician or Licensed Independent Practitioner (LIP) may authorize the RN to continue or terminate the restraint or seclusion based on the member's face to face evaluation. Each order for restraint or seclusion may only be renewed in accordance with the following limits for up to a total of 24 hours:

- (A) four hours for children 18 to 20 years of age;
- (B) two hours for children and adolescents nine to 17 years of age; or
- (C) one hour for children under nine years of age.
- (2) The documentation required to <u>insure</u> <u>ensure</u> that seclusion and restraint was appropriately implemented and monitored will include at a minimum:
 - (A) documentation of events leading to intervention used to manage the violent or self-destructive behaviors that jeopardize the immediate physical safety of the member or others;
 - (B) documentation of alternatives or less restrictive interventions attempted;
 - (C) an order for seclusion/restraint including the name of the LIP, date and time of order;
 - (D) orders for the use of seclusion/restraint must never be written as a standing order or on an as needed basis;
 - (E) documentation that the member continually was monitored face to face by an assigned, trained staff member, or continually monitored by trained staff using both video and audio equipment during the seclusion/restraint;
 - (F) the results of a face to face assessment completed within one hour by a LIP or RN who has been trained in accordance with the requirements specified at OAC 317:30-5-95.35 to include the:
 - (i) member's immediate situation;
 - (ii) member's reaction to intervention;
 - (iii) member's medical and behavioral conditions; and
 - (iv) need to continue or terminate the restraint or seclusion.
 - (G) in events the face to face was completed by a trained RN, documentation that the trained RN consulted the attending physician or other LIP responsible for the care of the member as soon as possible after the completion of the one-hour face to face evaluation;
 - (H) debriefing of the child within 24 hours by a LBHP;
 - (I) debriefing of staff within 48 hours; and
 - (J) notification of the parent/guardian.
- (b) Staff must be trained and able to demonstrate competency in the application of restraints, implementation of seclusion, monitoring, assessment, and providing care for a member in restraint or seclusion before performing any of these actions and subsequently on an annual basis. The PRTF must require appropriate staff to have education, training, and demonstrated knowledge based on the specific needs of the member population in at least the following:

- (1) techniques to identify staff and member behaviors, events, and environmental factors that may trigger circumstances that require the use of restraint or seclusion;
- (2) the use of nonphysical intervention skills;
- (3) choosing the least restrictive intervention based on an individualized assessment of the member's medical behavior status or condition;
- (4) the safe application and use of all types of restraint or seclusion used in the PRTF, including training in how to recognize and respond to signs of physical and psychological distress;
- (5) clinical identification of specific behavioral changes that indicate that restraint or seclusion is no longer necessary;
- (6) monitoring the physical and psychological well-being of the member who is restrained or secluded, including but not limited to, respiratory and circulatory status, skin integrity, vital signs, and any special requirements specified by the policy of the PRTF associated with the one hour face to face evaluation; and
- (7) the use of first aid techniques and certification in the use of cardiopulmonary resuscitation, including annual recertification.
- (c) Individuals providing staff training must be qualified as evidence by education, training and experience in techniques used to address members' behaviors. The PRTF must document in staff personnel records that the training and demonstration of competency were successfully completed.
- (d) The process by which a facility is required to inform the OHCA of a death, serious injury, or suicide attempt is as follows:
 - (1) The hospital administrator, executive director, or designee is required to contact the OHCA Behavioral Health Unit by phone no later than 5:00 p.m. on the business day following the incident.
 - (2) Information regarding the SoonerCare member involved, the basic facts of the incident, and follow-up to date must be reported. The agency will be asked to supply, at a minimum, follow-up information with regard to member outcome, staff debriefing and programmatic changes implemented (if applicable).
 - (3) Within three days, the OHCA Behavioral Health Unit must receive the above information in writing (example: Facility Critical Incident Report).
 - (4) Member death must be reported to the OHCA Behavioral Health Services Unit as well as to the Centers for Medicare and Medicaid Regional office in Dallas, Texas.

(5) Compliance with seclusion and restraint reporting requirements will be verified during the onsite inspection of care see OAC 317:30-5-95.42, or using other methodologies.

317:30-5-95.42. Inspection of careService quality review of psychiatric facilities providing services to children

- (a) The Service Quality Review conducted by OHCA or its designated agent meets the utilization control requirements as set forth in 42 CFR 456.
- (a) (b) There will be an on site on-site Inspection of Care (IOC) Service Quality Review (SQR) of each in-state psychiatric facility that provides care to SoonerCare eligible children which will be performed by the OHCA or its designated agent. Out-of-state psychiatric facilities that provide care to SoonerCare eligible children will be reviewed according to the procedures outlined in the provider manual. The Oklahoma Health Care Authority will designate the members of the Inspection of CareService Quality Review team.
- (b) (c) The HOCSQR team will consist of one to three team members and will be comprised of Licensed Behavioral Health Professionals (LBHP) or Registered Nurses.
- (c) (d) The inspection review will include observation and contact with members. The Inspection of Care Service Quality Review will consist of members present or listed as facility residents at the beginning of the Inspection of Care Service Quality Review visit as well as members on which claims have been filed with OHCA for acute or PRTF levels of care. The review includes validation of certain factors, all of which must be met for the services to be compensable.
- (d) (e) Following the on-site inspection, the Inspection of CareSQR Team will report its findings to the facility. The facility will be provided with written notification if the findings of the inspection of carereview have resulted in any deficiencies. A copy of the final report will be sent to the facility's accrediting agency.
- (e) (f) Deficiencies found during the HOCSQR may result in a partial per-diem recoupment or a full per-diem recoupment of the compensation received. The following documents are considered to be critical to the integrity of care and treatment, must be completed within the time lines designated in OAC 317:30-5-95.37, and cannot be substituted with any other evaluation/assessments not specifically mentioned:
 - (1) History and physical evaluation;
 - (2) Psychiatric evaluation;
 - (3) Psychosocial evaluation; and
 - (4) Individual Plan of Care.
- (f)(g) For each day that the History and Physical evaluation, Psychiatric evaluation, Psychosocial evaluation and/or Individual Plan of Care are not contained within the member's

records, those days will warrant a <u>fullpartial</u> per-diem recoupment of the compensation received. Full per-diem recoupment will only occur for those documents. The total recoupment, however, will not exceed 10 percent of the total compensation received for the episode of care.

(g) (h) If the review findings have resulted in a partial perdiem recoupment of \$50.00 per event, the days of service involved will be reported in the notification. If the review findings have resulted in full per-diem recoupment status, the non-compensable days of service will be reported in the notification. In the case of non-compensable days full per diem or partial per diem, the facility will be required to refund the amount.

(h)(i) Penalties of non-compensable days which are the result of the facility's failure to appropriately provide and document the services described herein, or adhere to applicable accreditation, certification, and/or state licensing standards, are not compensable or billable to the member or the member's family.

TITLE 317. OKLAHOMA HEALTH CARE AUTHORITY CHAPTER 30. MEDICAL PROVIDERS-FEE FOR SERVICE SUBCHAPTER 5. INDIVIDUAL PROVIDERS AND SPECIALTIES PART 21. OUTPATIENT BEHAVIORAL HEALTH AGENCY SERVICES

317:30-5-240.1. Definitions

The following words or terms, when used in this Part, shall have the following meaning, unless the context clearly indicates otherwise:

"Accrediting body" means one of the following:

- (A) Accreditation Association for Ambulatory Health Care (AAAHC);
- (B) American Osteopathic Association (AOA);
- (C) Commission on Accreditation of Rehabilitation Facilities (CARF);
- (D) Council on Accreditation of Services for Families and Children, Inc. (COA);
- (E) The Joint Commission (TJC) formerly known as Joint Commission on Accreditation of Healthcare Organizations; or
- (F) other OHCA approved accreditation.
- "Adult" means an individual 21 and over, unless otherwise specified.
- "AOD" means Alcohol and Other Drug.
- "AODTP" means Alcohol and Other Drug Treatment Professional.
- "ASAM" means the American Society of Addiction Medicine.
- "ASAM Patient Placement Criteria (ASAM PPC)" means the most current edition of the American Society of Addiction Medicine's published criteria for admission to treatment, continued services, and discharge.
- "Behavioral Health (BH) Services" means a wide range of diagnostic, therapeutic, and rehabilitative services used in the treatment of mental illness, substance abuse, and co-occurring disorders.
 - "BHAs" means Behavioral Health Aides.
 - "BHRS" means Behavioral Health Rehabilitation Specialist.
- "Certifying Agency" means the Oklahoma Department of Mental Health and Substance Abuse Services (ODMHSAS).
- "Child" means an individual younger than 21, unless otherwise specified.
- "Client Assessment Record (CAR)" means the standardized tool recognized by OHCA and ODMHSAS to evaluate the functioning of the member.
 - "CM" means case management.
- "CMHCs" means Community Mental Health Centers who are state operated or privately contracted providers of behavioral health services for adults with serious mental illnesses, and youth with serious emotional disturbances.

"Cultural competency" means the ability to recognize, respect, and address the unique needs, worth, thoughts, communications, actions, customs, beliefs and values that reflect an individual's racial, ethnic, age group, religious, sexual orientation, and/or social group.

"DSM" means the most current edition of the Diagnostic and Statistical Manual of Mental Disorders published by the American Psychiatric Association.

"EBP" means an Evidence Based Practice per the Substance Abuse & Mental Health Services Administration (SAMHSA).

"EPSDT" means the Medicaid Early and Periodic Screening, Diagnostic and Treatment benefit for children. In addition to screening services, EPSDT also covers the diagnostic and treatment services necessary to ameliorate acute and chronic physical and mental health conditions.

"FBCS" means Facility Based Crisis Stabilization.

"FSPs" means Family Support Providers.

"ICF/MR" "ICF/IID" means Intermediate Care Facility for the Mentally Retarded Individuals with Intellectual Disabilities.

"Institution" means an inpatient hospital facility or Institution for Mental Disease (IMD).

"IMD" means Institution for Mental Disease as per 42 CFR 435.1009 as a hospital, nursing facility, or other institution of more than 16 beds that is primarily engaged in providing diagnosis, treatment, or care of persons with mental diseases, including medical attention, nursing care and related services. The regulations indicate that an institution is an IMD if its overall character is that of а facility established maintained primarily for the care and treatment of individuals with mental diseases. Title XIX of the Social Security Act provides that, except for individuals under age 21 receiving inpatient psychiatric care, Medicaid (Title XIX) does not cover services to IMD patients under 65 years of age 1905(a)(24)(B)].

"Level of Functioning Rating" means a standardized mechanism to determine the intensity or level of services needed based upon the severity of the member's condition. The CAR level of function rating scale is the tool that links the clinical assessment to the appropriate level of Mental Health treatment. Either the Addiction Severity Index (ASI) or the Teen Addiction Severity Index (TASI), based on age, is the tool that links the clinical assessment to the appropriate level of Substance Abuse (SA) treatment.

"LBHP" means a Licensed Behavioral Health Professional.

"MST" means the EBP Multi-Systemic Therapy.

"OAC" means Oklahoma Administrative Code, the publication authorized by 75 O.S. 256 known as The Oklahoma Administrative Code, or, prior to its publication, the compilation of codified rules authorized by 75 O.S. 256(A)(1)(a) and maintained in the

Office of Administrative Rules.

"Objectives" means a specific statement of planned accomplishments or results that are specific, measurable, attainable, realistic, and time-limited.

"ODMHSAS" means the Oklahoma Department of Mental Health and Substance Abuse Services.

"ODMHSAS contracted facilities" means those providers that have a contract with the ODMHSAS to provide mental health or substance abuseuse disorder treatment services, and also contract directly with the Oklahoma Health Care Authority to provide Outpatient Behavioral Health Services.

"OHCA" means the Oklahoma Health Care Authority.

"OJA" means the Office of Juvenile Affairs.

"Provider Manual" means the OHCA BH Provider Billing Manual.

"RBMS" means Residential Behavioral Management Services within a group home or therapeutic foster home.

"Recovery" means an ongoing process of discovery and/or rediscovery that must be self defined, individualized and may contain some, if not all, of the ten fundamental components of recovery as outlined by SAMHSA.

"RSS" "PRSS" means Peer Recovery Support Specialist.

"SAMHSA" means the Substance Abuse and Mental Health Services Administration.

"Serious Emotional Disturbance (SED)" means a condition experienced by persons from birth to 18 that show evidence of points of (A), (B) and (C) below:

- (A) The disability must have persisted for six months and be expected to persist for a year or longer.
- (B) A condition or serious emotional disturbance as defined by the most recently published version of the DSM or the International Classification of Disease (ICD) equivalent with the exception of DSM "V" codes, substance abuse, and developmental disorders which are excluded, unless they co-occur with another diagnosable serious emotional disturbance.
- (C) The child must exhibit either $\frac{(A)}{(A)}$ or $\frac{(B)}{(B)}$ or $\frac{(B)}{(B)}$ or $\frac{(B)}{(B)}$
 - (i) Psychotic symptoms of a serious mental illness (e.g. Schizophrenia characterized by defective or lost contact with reality, often hallucinations or delusions); or
 - (ii) Experience difficulties that substantially interfere with or limit a child or adolescent from achieving or maintaining one or more developmentally appropriate social, behavioral, cognitive, communicative, or adaptive skills. There is functional impairment in at least two of the following capacities (compared with expected developmental level):
 - (I) Impairment in self-care manifested by a person's consistent inability to take care of personal

grooming, hygiene, clothes and meeting of nutritional needs.

- (II) Impairment in community function manifested by a consistent lack of age appropriate behavioral controls, decision-making, judgment and value systems which result in potential involvement or involvement with the juvenile justice system.
- (III) Impairment of social relationships manifested by the consistent inability to develop and maintain satisfactory relationships with peers and adults.
- (IV) Impairment in family function manifested by a pattern of disruptive behavior exemplified by repeated and/or unprovoked violence to siblings and/or parents, disregard for safety and welfare or self or others (e.g., fire setting, serious and chronic destructiveness, inability to conform to reasonable limitations and expectations which may result in removal from the family or its equivalent).
- (V) Impairment in functioning at school manifested by the inability to pursue educational goals in a normal time frame (e.g., consistently failing grades, repeated truancy, expulsion, property damage or violence toward others).

"Serious Mental Illness (SMI)" means a condition experienced by persons age 18 and over that show evidence of points of (A), (B) and (C) below:

- (A) The disability must have persisted for six months and be expected to persist for a year or longer.
- (B) A condition or serious mental illness as defined by the most recently published version of the DSM or the International Classification of Disease (ICD) equivalent with the exception of DSM "V" codes, substance abuse, and developmental disorders which are excluded, unless they cooccur with another diagnosable serious mental illness.
- (C) The adult must exhibit either $\frac{(A) \quad \text{or} \quad (B)}{(B)}$ (i) or (ii) below:
 - (i) Psychotic symptoms of a serious mental illness (e.g. Schizophrenia characterized by defective or lost contact with reality, often hallucinations or delusions); or
 - (ii) Experience difficulties that substantially interfere with or limit an adult from achieving or maintaining one or more developmentally appropriate social, behavioral, cognitive, communicative, or adaptive skills. There is functional impairment in at least two of the following capacities (compared with expected developmental level):
 - (I) Impairment in self-care manifested by a person's consistent inability to take care of personal grooming, hygiene, clothes and meeting of nutritional needs.

- (II) Impairment in community function manifested by a consistent lack of appropriate behavioral controls, decision-making, judgment and value systems which result in potential involvement or involvement with the criminal justice system.
- (III) Impairment of social relationships manifested by the consistent inability to develop and maintain satisfactory relationships with peers.
- (IV) Impairment in family function manifested by a pattern of disruptive behavior exemplified by repeated and/or unprovoked violence, disregard for safety and welfare of self or others (e.g., fire setting, serious and chronic destructiveness, inability to conform to reasonable limitations and expectations).
- (V) Impairment in functioning at school or work manifested by the inability to pursue educational or career goals.

"Trauma informed" means the recognition and responsiveness to the presence of the effects of past and current traumatic experiences in the lives of members.

317:30-5-240.2. Provider participation standards

- (a) Accreditation and certification status. Any agency may participate as an OPBH provider if the agency is qualified to render a covered service and meets the OHCA requirements for provider participation.
 - (1) Private, Community-based Organizations must be accredited as a provider of outpatient behavioral health services from one of the accrediting bodies and be an incorporated organization governed by a board of directors or be certified by the certifying agency in accordance with Section(s) 3-317, 3-323A, 3-306.1, or 3-415 of Title 43A of the Oklahoma Statutes;
 - (2) State-operated programs under the direction of ODMHSAS must be accredited by one of the accrediting bodies or be certified by the certifying agency in accordance with Section(s) 3-317, 3-323A, 3-306.1 or 3-415 of Title 43A of the Oklahoma Statues;
 - (3) Freestanding Psychiatric Hospitals must be licensed and certified by the State Survey Agency as meeting Medicare psychiatric hospital standards and JCAHO accreditation;
 - (4) General Medical Surgical Hospitals must be appropriately licensed and certified by the State Survey Agency as meeting Medicare standards, including a JCAHO or AOA accreditation;
 - (5) Federally Qualified Health Centers/Community Health Centers facilities that qualify under OAC 317:30-5-660;
 - (6) Indian Health Services/Tribal Clinics/Urban Tribal Clinics facilities that qualify under Federal regulation;
 - (7) Rural Health Clinics facilities that qualify under OAC

- 317:30-5-355;
- (8) Public Health Clinics and County Health Departments;
- (9) Public School Systems.
- (b) **Certifications.** In addition to the accreditation in paragraph (a) above or ODMHSAS certification in accordance with Section(s) 3-317-, 3-323A, 3-306.1 or 3-415 of Title 43A of the Oklahoma Statutes, provider specific credentials are required for the following:
 - (1) Substance Abuse agencies (OAC 450:18-1-1);
 - (2) Evidence Based Best Practices but not limited to:
 - (A) Assertive Community Treatment (OAC 450:55-1-1);
 - (B) Multi-Systemic Therapy (Office of Juvenile Affairs); and
 - (C) Peer Support/Community Recovery Support;
 - (3) Systems of Care (OAC 340:75-16-46);
 - (4) Mobile and Facility-based Crisis Intervention (OAC 450:23-1-1);
 - (5) Case Management (OAC 450:50-1-1);
 - (6) RBMS in group homes (OAC 377:10-7) or foster care settings (OAC 340:75-8-4);
 - (7) Day Treatment CARF, JCAHO, or COA will be required as of December 31, 2009; and
 - (8) Partial Hospitalization/Intensive Outpatient CARF, JCAHO, or COA will be required as of December 31, 2009.

(c) Provider enrollment and contracting.

- (1) Organizations who have JCAHO, CARF, COA or AOA accreditation or ODMHSAS certification in accordance with Section(s) 3-317, 3-323A, 3-306.1 or 3-415 or Title 43A of the Oklahoma Statutes will supply the documentation from the accrediting body or certifying agency, along with other information as required for contracting purposes to the OHCA. The contract must include copies of all required state licenses, accreditation and certifications.
- If the contract is approved, a separate provider identification number for each outpatient behavioral health service site will be assigned. Each site operated by an outpatient behavioral health facility must have a separate provider contract and site-specific accreditation and/or certification as applicable. A site is defined as an office, clinic, or other business setting where outpatient behavioral health services are routinely performed. When services are rendered at the member's residence, a school, or when provided occasionally at an appropriate community based setting, a site is determined according to where the professional staff perform administrative duties and where the member's chart and other records are kept. Failure to obtain and utilize site specific provider numbers will result in disallowance of services.

- (3) All behavioral health providers are required to have an individual contract with OHCA in order to receive SoonerCare reimbursement. This requirement includes outpatient behavioral health agencies and all individual rendering providers who work within an agency setting. Individual contracting rendering provider qualification requirements are set forth in OAC 317:30-3-2 and OAC 317:30-5-280317:30-5-240.3.
- (d) **Standards and criteria.** Eligible organizations must meet each of the following:
 - (1) Have a well-developed plan for rehabilitation services designed to meet the recovery needs of the individuals served.
 - (2) Have a multi-disciplinary, professional team. This team must include all of the following:
 - (A) One of the LBHPs;
 - (B) A BHRS Certified Behavioral Health Case Manager II (CM II) or CADC, if individual or group rehabilitative services for behavioral health disorders are provided, and the designated LBHP(s) on the team will not be providing rehabilitative services;
 - (C) An AODTP, if treatment of alcohol and other drugsubstance use disorders is provided;
 - (D) A registered nurse, advanced practice nurse, or physician assistant, with a current license to practice in the state in which the services are delivered if Medication Training and Support Service is provided;
 - (E) The member for whom the services will be provided, and parent/guardian for those under 18 years of age.
 - (F) A member treatment advocate if desired and signed off on by the member.
 - (3) Demonstrate the ability to provide each of the following outpatient behavioral health treatment services as described in OAC 317:30-5-241 et seq., as applicable to their program. Providers must provide proper referral and linkage to providers of needed services if their agency does not have appropriate services.
 - (A) Assessments and TreatmentService Plans;
 - (B) Psychotherapies;
 - (C) Behavioral Health Rehabilitation services;
 - (D) Crisis Intervention services;
 - (E) Support Services; and
 - (F) Day Treatment/Intensive Outpatient.
 - (4) Be available 24 hours a day, seven days a week, for Crisis Intervention services.
 - (5) Provide or have a plan for referral to physician and other behavioral health services necessary for the treatment of the behavioral disorders of the population served.

- (6) Comply with all applicable Federal and State Regulations.
- (7) Have appropriate written policy and procedures regarding confidentiality and protection of information and records, member grievances, member rights and responsibilities, and admission and discharge criteria, which shall be posted publicly and conspicuously.
- (8) Demonstrate the ability to keep appropriate records and documentation of services performed.
- (9) Maintain and furnish, upon request, a current report of fire and safety inspections of facilities clear of any deficiencies.
- (10) Maintain and furnish, upon request, all required staff credentials including certified transcripts documenting required degrees.

317:30-5-240.3. Staff Credentials

- (a) Licensed Behavioral Health Professional (LBHPs). LBHPs are defined as follows:
 - (1) Allopathic or Osteopathic Physicians with a current license and board certification in psychiatry or board eligible in the state in which services are provided, or a current resident in psychiatry practicing as described in OAC 317:30-5-2.
 - (2) Practitioners with a license to practice in the state in which services are provided, issued by one of the licensing boards listed in (A) through (F) or those actively and regularly receiving board approved supervision, and extended supervision by a fully licensed clinician if board's supervision requirement is met but the individual is not yet licensed, to become licensed by one of the licensing boards listed in (A) through (F) of this paragraph. The exemptions from licensure under 59 '1353(4) (Supp. 2000) and (5), 59 '1903(C) and (D) (Supp. 2000), 59 '1925.3(B) (Supp. 2000) and (C), and 59 '1932(C) (Supp. 2000) and (D) do not apply to Outpatient Behavioral Health Services.
 - (A) Psychology,
 - (B) Social Work (clinical specialty only),
 - (C) Professional Counselor,
 - (D) Marriage and Family Therapist,
 - (E) Behavioral Practitioner, or
 - (F) Alcohol and Drug Counselor.
 - (3) Advanced Practice Nurse (certified in a psychiatric mental health specialty), licensed as a registered nurse with a current certification of recognition from the board of nursing in the state in which services are provided.
 - (4) A Physician Assistant who is licensed in good standing in this state and has received specific training for and is experienced in performing mental health therapeutic, diagnostic, or counseling functions.

- (5) Licensure candidates actively and regularly receiving board approved supervision, and extended supervision by a fully licensed clinician if board's supervision requirement is met but the individual is not yet licensed, to become licensed by one of the licensing boards listed in (2)(A) through (F) above. The supervising licensed professional responsible for the member's care must:
 - (A) staff the member's case with the candidate,
 - (B) be personally available, or ensure the availability of a fully licensed LBHP to the candidate for consultation while they are providing services,
 - (C) agree with the current plan for the member, and
 - (D) confirm that the service provided by the candidate was appropriate; and
 - (E) The member's medical record must show that the requirements for reimbursement were met and the licensed professional responsible for the member's care has reviewed, countersigned, and dated the service plan and any updates thereto so that it is documented that the licensed professional is responsible for the member's care.
- (b) Certified Alcohol and Drug Counselors (CADC's). CADC's are defined as having a current certification as a CADC in the state in which services are provided.
- (c) Behavioral Health Rehabilitation Specialists (BHRS). BHRSs are defined as follows:
 - (1) After 7/01/10:
 - (A) Bachelor degree earned from a regionally accredited college or university recognized by the United States Department of Education and completion of the ODMHSAS training as a Behavioral Health Rehabilitation Specialist; or
 - (B) CPRP (Certified Psychiatric Rehabilitation Practitioner) credential; or
 - (C) Certification as an Alcohol and Drug Counselor; or
 - (D) A current license as a registered nurse in the state where services are provided and completion of the ODMHSAS training as a Behavioral Health Rehabilitation Specialist; or
 - (E) If qualified as a BHRS prior to 07/01/10 and have a ODMHSAS letter on file confirming that the individual meets BHRS qualifications.
 - (2) BHRS designations made between July 1, 2010 through June 30, 2013 will continue to be recognized until June 30, 2014 at which time 7/1/13 criteria must be met. Unless otherwise specified in rules, on or after 7/01/13, BHRS will be required to meet one of the following criteria:

(A) LBHP;

- (B) CADC; or
- (C) Current certification by ODMHSAS as a Behavioral Health Case Manager II as described in OAC 317:30-5-595(2).
- (d) (c) Multi-Systemic Therapy (MST) Provider. Masters level who work on a team established by OJA which may include Bachelor level staff.
- (e) (d) CommunityPeer Recovery Support Specialist (RSS) (PRSS). The community/recovery support workerPeer Recovery Support Specialist must meet the following criteria: be certified by ODMHSAS pursuant to requirements found in OAC 450:53.
 - (1) High School diploma or GED;
 - (2) Minimum one year participation in local or national member advocacy or knowledge in the area of behavioral health recovery;
 - (3) current or former member of behavioral health services; and
 - (4) successful completion of the ODMHSAS Recovery Support Provider Training and Test.
- (f) (e) Family Support and Training Provider (FSP). FSPs are defined as follows:
 - (1) Have a high school diploma or equivalent;
 - (2) be 21 years of age and have successful experience as a family member of a child or youth with serious emotional disturbance, or a minimum of 2 years experience working with children with serious emotional disturbance or be equivalently qualified by education in the human services field or a combination of work experience and education with one year of education substituting for one year of experience (preference is given to parents or care givers of child with SED);
 - (3) successful completion of ODMHSAS Family Support Training;
 - (4) pass background checks; and
 - (5) treatmentservice plans must be overseen and approved by a LBHP; and
 - (6) must function under the general direction of a LBHP or systems of care team, with a LBHP available at all times to provide back up, support, and/or consultation.
- $\frac{(g)}{(f)}$ Behavioral Health Aide (BHA). BHAs are defined as follows:
 - (1) Behavioral Health Aides must have completed 60 hours or equivalent of college credit; or
 - (2) may substitute one year of relevant employment and/or responsibility in the care of children with complex emotional needs for up to two years of college experience; and
 - (3) must have successfully completed the specialized training and education curriculum provided by the ODMHSAS; and
 - (4) must be supervised by a bachelor's level individual with

- a minimum of two years case management or care coordination experience; and
- (5) treatmentservice plans must be overseen and approved by a LBHP; and
- (6) must function under the general direction of a LBHP and/or systems of care team, with a LBHP available at all times to provide back up, support, and/or consultation.

317:30-5-241. Covered Services

- (a) Outpatient behavioral health services are covered for adults and children as set forth in this Section unless specified otherwise, and when provided in accordance with a documented individualized service plan, developed to treat the identified behavioral health and/or substance abuseuse disorder(s), unless specified otherwise.
- (b) All services are to be for the goal of improvement of functioning, independence, or well-being of the member. The services and treatmentservice plans are to be recovery focused, trauma and co-occurring specific. The member must be able to actively participate in the treatment. Active participation means that the member must have sufficient cognitive abilities, communication skills, and short-term memory to derive a reasonable benefit from the treatment.
- (c) In order to be reimbursed for services, providers must submit a completed Customer Data Core (CDC) to OHCA or its designated agent. The CDC must be reviewed, updated and resubmitted by the provider every six months. Reimbursement is made only for services provided while a current CDC is on file with OHCA or its designated agent. For further information and instructions regarding the CDC, refer to the Behavioral Health Provider Manual.
- All outpatient BH services must be provided following necessity criteria. established medical Some outpatient behavioral health services may require authorization. information regarding services requiring authorization and the process for obtaining them, refer to the Behavioral Health Provider Manual. Authorization of services is not a quarantee of payment. The provider is responsible for ensuring that the eligibility, medical necessity, procedural, coding, submission, and all other state and federal requirements are met. OHCA does retain the final administrative review over both authorization and review of services as required by 42 CFR 431.10.
- (e) Services to nursing facility residents. Reimbursement is not allowed for outpatient behavioral health services provided to members residing in a nursing facility. Provision of these services is the responsibility of the nursing facility and reimbursement is included within the rate paid to the nursing facility for the member's care.

317:30-5-241.1. Screening, assessment and service plan

All providers must comply with the requirements as set forth in this Section.

(1) Screening.

- (A) **Definition.** Screening is for the purpose of determining whether the member meets basic medical necessity and need for further BH assessment and possible treatment services.
- (B) **Qualified professional.** Screenings can be performed by any credentialed staff members as listed under OAC 317:30-5-240.3.
- (C) **Target population**. This service is compensable only on behalf of a member who is under a PACT program.

(2) Assessment.

- (A) **Definition**. Gathering and assessment of historical and current bio-psycho-social information which includes face-to-face contact with the person and/or the person's family or other informants, or group of persons resulting in a written summary report, diagnosis and recommendations. All agencies must assess the medical necessity of each individual to determine the appropriate level of care.
- (B) **Qualified professional**. This service is performed by an LBHP. CADCs are permitted to provide Drug and Alcohol assessments through June 30, 2010. Effective July 1, 2010 all assessments must be provided by LBHPs.
- (C) **Time requirements.** The minimum face-to-face time spent in assessment session(s) with the member and others as identified previously in paragraph (1) of this subsection for a low complexity Behavioral Health Assessment by a Non-Physician is one and one half hours. For a moderate complexity, it is two hours or more.
- (D) Target population and limitations. This service The Behavioral Health Assessment by a Non-Physician, moderate complexity, is compensable on behalf of a member who is seeking services for the first time from the contracted agency. This service is not compensable if the member has previously received or is currently receiving services from the agency, unless there has been a gap in service of more than six months and it has been more than one year since the previous assessment.
- (E) **Documentation requirements**. The assessment must include all elements and tools required by the OHCA. In the case of children under the age of 18, it is performed with the direct, active face-to-face participation of the parent or guardian. The child's level of participation is based on age, developmental and clinical appropriateness. The assessment must include <u>aat least one</u> DSM <u>multi-axial</u> diagnosis <u>completed for all five axes</u> from the most recent

- DSM edition. The assessment must contain but is not limited to the following:
 - (i) Date, to include month, day and year of the assessment session(s);
 - (ii) Source of information;
 - (iii) Member's first name, middle initial and last name;
 - (iv) Gender;
 - (v) Birth Date;
 - (vi) Home address;
 - (vii) Telephone number;
 - (viii) Referral source;
 - (ix) Reason for referral;
 - (x) Person to be notified in case of emergency;
 - (xi) Presenting reason for seeking services;
 - (xii) Start and stop time for each unit billed;
 - (xiii) Signature of parent of guardian participating in face-to-face assessment. Signature required for members over the age of 14;
 - (xiv) Bio-Psychosocial information which must include:
 - (I) Identification of the member's strengths, needs, abilities and preferences;
 - (II) History of the presenting problem;
 - (III) Previous psychiatric treatment history, include treatment for psychiatric; substance abuse; drug and alcohol addiction; and other addictions;
 - (IV) Health history and current biomedical conditions and complications;
 - (V) Alcohol, Drug, and/or other addictions history;
 - (VI) Trauma, abuse, neglect, violence, and/or sexual assault history of self and/or others, include Department of Human Services involvement;
 - (VII) Family and social history, include MH, SA, Addictions, Trauma/Abuse/Neglect;
 - (VIII) Educational attainment, difficulties and history;
 - (IX) Cultural and religious orientation;
 - (X) Vocational, occupational and military history;
 - (XI) Sexual history, including HIV, AIDS, and STD at-risk behaviors;
 - (XII) Marital or significant other relationship history;
 - (XIII) Recreation and leisure history;
 - (XIV) Legal or criminal record, including the identification of key contacts, (i.e.e.g., attorneys, probation officers, etc.);
 - (XV) Present living arrangements;
 - (XVI) Economic resources;

- (XVII) Current support system including peer and other recovery supports.
- (xv) Mental status and Level of Functioning information, including questions regarding:
 - (I) Physical presentation, such as general appearance, motor activity, attention and alertness, etc.:
 - (II) Affective process, such as mood, affect, manner and attitude, etc.;
 - (III) Cognitive process, such as intellectual ability, social-adaptive behavior, thought processes, thought content, and memory, etc.; and
 - (IV) Full Five Axes DSM diagnosis.
- (xvi) Pharmaceutical information to include the following for both current and past medications;
 - (I) Name of medication;
 - (II) Strength and dosage of medication;
 - (III) Length of time on the medication; and
 - (IV) Benefit(s) and side effects of medication.
- (xvii) LBHP's interpretation of findings and diagnosis; (xviii) Signature and credentials of LBHP who performed the face-to-face behavioral assessment;
- (xix) Client Data Core Elements reported into designated OHCA representative.
- (F) Service Plan Development, Low Complexity. A Service Plan Development, Low Complexity is required every 6 months and must include an update to the bio-psychosocial assessment and re-evaluation of diagnosis.
- (3) Behavioral Health Services Plan Development.
 - **Definition.** The Behavioral Health Service Plan is developed based on information obtained in the assessment and includes the evaluation of all pertinent information by the practitioners and the member. It includes a discharge plan. It is a process whereby an individualized rehabilitation plan is developed that addresses the member's strengths, functional assets, weaknesses liabilities, treatment goals, objectives and methodologies that are specific and time limited, and defines the services to be performed by the practitioners and others who comprise the treatment team. BHBehavioral Health Service Plan Development is performed with the direct active participation of the member and a member support person or advocate if requested by the member. In the case of children under the age of 18, it is performed with the participation of the parent or guardian and the child as age and developmentally appropriate, and must address school and educational concerns and assisting the family in caring for the child in the least restrictive level of care. For adults, it is focused on recovery and achieving

maximum community interaction and involvement including goals for employment, independent living, volunteer work, or training. A Service Plan Development, Low Complexity is required every 6 months and must include an update to the bio-psychosocial assessment and re-evaluation of diagnosis.

- (B) Qualified professional. This service is performed by an LBHP.
- (C) **Time requirements.** Service Plan updates must be conducted face-to-face and are required every six months during active treatment. Updates can be conducted whenever it is clinically needed as determined by the LBHP and member.
- (D) **Documentation requirements.** Comprehensive and integrated service plan content must address the following:
 - (i) member strengths, needs, abilities, and preferences(SNAP);
 - (ii) identified presenting challenges, problems, needs and diagnosis;
 - (iii) specific goals for the member;
 - (iv) objectives that are specific, attainable, realistic, and time-limited;
 - (v) each type of service and estimated frequency to be received;
 - (vi) the practitioner(s) name and credentials that will be providing and responsible for each service;
 - (vii) any needed referrals for service;
 - (viii) specific discharge criteria;
 - (ix) description of the member's involvement in, and responses to, the treatmentservice plan, and his/her signature and date;
 - (x) service plans are not valid until all signatures are present (signatures are required from the member (if 14 or over), the parent/guardian (if younger than 18 or otherwise applicable), and the primary LBHP; and
 - (xi) all changes in service plan must be documented in a service plan update (low complexity) or within the service plan until time for the update (low complexity). Any changes to the existing service plan must be signed and dated by the member (if 14 or over), the parent/guardian (if younger than 18 or otherwise applicable), and the lead LBHP.
 - (xii) Updates to goals, objectives, service provider, services, and service frequency, must be documented within the service plan until the six month review/update is due.
 - (xiii) Service plan updates must address the following:

- (I) update to the bio-psychosocial assessment, reevaluation of diagnosis service plan goals and/ or objectives;
- (II) progress, or lack of, on previous service plan goals and/or objectives;
- (III) a statement documenting a review of the current service plan and an explanation if no changes are to be made to the service plan;
- (IV) change in goals and/or objectives (including target dates) based upon member's progress or identification of new need, challenges and problems;
- (V) change in frequency and/or type of services provided;
- (VI) change in practitioner(s) who will be
 responsible for providing services on the plan;
 (VII) change in discharge criteria;
- (VIII) description of the member's involvement in, and responses to, the treatmentservice plan, and his/her signature and date; and
- (IX) service plans are not valid until all signatures are present. The required signatures are: from the member (if 14 or over), the parent/guardian (if younger than 18 or otherwise applicable), and the primary LBHP.

(E) Service limitations:

- (i) Behavioral Health Service Plan Development, Moderate complexity (i.e., pre-admission procedure code group) are limited to 1 per member, per provider, unless more than a year has passed between services, then another one can be requested and may be authorized by OHCA or its designated agent.
- (ii) Behavioral Health Service Plan Development, Low Complexity: Service Plan updates are required every six months during active treatment. Updates can be conducted whenever needed as determined by the provider and member. The date of service is when the treatmentservice plan is complete and the date the last required signature is obtained. Services should always be age, developmentally, and clinically appropriate.

(4) Assessment/Evaluation testing.

- (A) **Definition**. Assessment/Evaluation testing is provided by a clinician utilizing tests selected from currently accepted assessment test batteries. Test results must be reflected in the Service Plan. The medical record must clearly document the need for the testing and what the testing is expected to achieve.
- (B) Qualified professionals. Assessment/Evaluation testing will be provided by a psychologist, certified psychometrist, psychological technician of a psychologist

- or a LBHP. For assessments conducted in a school setting, the Oklahoma State Department of Education requires that a licensed supervisor sign the assessment. Each qualified professional must have a current contract with the Oklahoma Health Care Authority.
- (C) **Documentation requirements.** All psychological services must be reflected by documentation in the member's record. All assessment, testing, and treatment services/units billed must include the following:
 - (i) date;
 - (ii) start and stop time for each session/unit billed and physical location where service was provided;
 - (iii) signature of the provider;
 - (iv) credentials of provider;
 - (v) specific problem(s), goals and/or objectives
 addressed;
 - (vi) methods used to address problem(s), goals and
 objectives;
 - (vii) progress made toward goals and objectives;
 - (viii) patient response to the session or intervention; and
 - (ix) any new problem(s), goals and/or objectives identified during the session.
- (D) Service Limitations. Testing for a child younger than three must be medically necessary and meet established Child (0-36 months of Age) criteria as set forth in the Behavioral Health Provider Manual. Evaluation and testing is clinically appropriate and allowable when an accurate diagnosis and determination of treatment needs is needed. Eight hours/units of testing per patient over the age of two, per provider is allowed every 12 months. There may be instances when further testing is appropriate based on established medical necessity criteria found Behavioral Health Provider Manual. Justification additional testing beyond allowed amount as specified in this section must be clearly explained and documented in the medical record. Testing units must be billed on the date the actual testing, interpretation, scoring, reporting are performed. A maximum of 12 hours of therapy and testing, per day per rendering provider are allowed. A child who is being treated in an acute inpatient setting can receive separate psychological services by a physician or psychologist as the inpatient per diem is for "nonphysician" services only. A child receiving Residential level treatment in either an a therapeutic foster care home, or group home may not receive additional individual, group or family counseling or psychological testing unless allowed by the OHCA or its designated agent. Psychologists employed in State and Federal Agencies, who are not

permitted to engage in private practice, cannot be reimbursed for services as an individually contracted provider. For assessment conducted in a school setting the Oklahoma State Department of Education requires that a licensed supervisor sign the assessment. Individuals who qualify for Part B of Medicare: Payment is made utilizing the SoonerCare allowable for comparable services. Payment is made to physicians, LBHPs or psychologists with a license to practice in the state where the services is performed or to practitioners who have completed education requirements and are under current board approved supervision to become licensed.

317:30-5-241.2. Psychotherapy

(a) Psychotherapy.

- (1) **Definition**. Psychotherapy is a face-to-face treatment for mental illnesses and behavioral disturbances, in which the clinician, through definitive therapeutic communication, attempts to alleviate the emotional disturbances, reverse or change maladaptive patterns of behavior and encourage growth and development. Insight oriented, behavior modifying and/or supportive psychotherapy refers to the development of insight of affective understanding, the use of behavior modification techniques, the use of supportive interactions, the use of cognitive discussion of reality, or any combination of these items to provide therapeutic change. Ongoing assessment of the member's status and response to treatment as well psycho-educational intervention are appropriate components of individual therapy. The therapy must be goal directed, utilizing techniques appropriate to the service plan and the member's developmental and cognitive abilities.
- (2) Definition Interactive Complexity. Psychotherapy is considered to involve "interactive complexity" when there are communication factors during a visit that complicate delivery of the psychotherapy by the LBHP. Sessions typically involve members who have other individuals legally responsible for their care (i.e. minors or adults with guardians); members who request others to be involved in their care during the session (i.e. adults accompanied by one or more participating family members or interpreter or language translator); or members that require involvement of other third parties (i.e. child welfare, juvenile justice, parole/probation officers, schools, etc.). Psychotherapy should only be reported as involving interactive complexity when at least one of the following communication factors is present:
 - (A) The need to manage maladaptive communication (i.e. related to high anxiety, high reactivity, repeated questions, or disagreement) among participants that complicate delivery of care.

- (B) Caregiver emotions/behavior that interfere with implementation of the treatmentservice plan.
- (C) Evidence/disclosure of a sentinel event and mandated report to a third party (i.e. abuse or neglect with report to state agency) with initiation of discussion of the sentinel event and/or report with patient and other visit participants.
- (D) Use of play equipment, physical devices, interpreter or translator to overcome barriers to therapeutic interaction with a patient who is not fluent in the same language or who has not developed or lost expressive or receptive language skills to use or understand typical language.
- (3) Qualified professionals. Psychotherapy must be provided by a Licensed Behavioral Health Professional (LBHP) in a setting that protects and assures confidentiality. Ongoing assessment of the member's status and response to treatment as well as psycho-educational intervention are appropriate components of individual counseling. The counseling must be goal directed, utilizing techniques appropriate to the service plan and the member's developmental and cognitive abilities.
- (4) **Limitations**. A maximum of 6 units per day per member is compensable. Except for psychotherapy involving interactive complexity as described in this Section, only the member and the Licensed Behavioral Health Professional (LBHP) should be present during the session. Psychotherapy for a child younger than three must be medically necessary and meet established Child (0-36 months of Age) criteria as set forth in the Prior Authorization Manual.

(b) Group Psychotherapy.

- (1) **Definition**. Group psychotherapy is a method of treating behavioral disorders using the interaction between the LBHP and two or more individuals to promote positive emotional or behavioral change. The focus of the group must be directly related to the goals and objectives in the individual member's current service plan. This service does not include social or daily living skills development as described under Behavioral Health Rehabilitation Services.
- (2) **Group sizes**. Group Psychotherapy is limited to a total of eight adult (18 and over) individuals except when the individuals are residents of an ICF/MRICF/IID where the maximum group size is six. For all children under the age of 18, the total group size is limited to six.
- (3) Multi-family and conjoint family therapy. Sessions are limited to a maximum of eight families/units. Billing is allowed once per family unit, though units may be divided amongst family members.

- (4) **Qualified professionals**. Group psychotherapy will be provided by a LBHP. Group Psychotherapy must take place in a confidential setting limited to the LBHP, an assistant or cotherapist, if desired, and the group psychotherapy participants.
- (5) **Limitations**. A maximum of 12 units per day per member is compensable. Group Psychotherapy for a child younger than three must be medically necessary and meet established Child (0-36 months of Age) criteria as set forth in the Prior Authorization Manual.

(c) Family Psychotherapy.

- (1) **Definition**. Family Psychotherapy is a face-to-face psychotherapeutic interaction between a LBHP and the member's family, guardian, and/or support system. It is typically inclusive of the identified member, but may be performed if indicated without the member's presence. When the member is an adult, his/her permission must be obtained in writing. Family psychotherapy must be provided for the direct benefit of the SoonerCare member to assist him/her in achieving his/her established treatment goals and objectives and it must take place in a confidential setting. This service may include the Evidence Based Practice titled Family Psychoeducation.
- (2) **Qualified professionals.** Family Psychotherapy must be provided by a LBHP.
- (3) **Limitations**. A maximum of 12 units per day per member/family unit is compensable. The provider may not bill any time associated with note taking and/or medical record upkeep. The provider may only bill the time spent in direct face-to-face contact. Provider must comply with documentation requirements listed in OAC 317:30-5-248.

(d) Multi-Systemic Therapy (MST).

- (1) **Definition**. MST intensive outpatient program services are limited to children within an Office of Juvenile Affairs (OJA) MST treatment program which provides an intensive, family and community-based treatment targeting specific BH disorders in children with SED who exhibit chronic, aggressive, antisocial, and/or substance abusing behaviors, and are at risk for out of home placement. Case loads are kept low due to the intensity of the services provided.
- (2) **Qualified professionals**. Masters level professionals who work with a team that may include bachelor level staff.
- (3) **Documentation requirements.** Providers must comply with documentation requirements in 317:30-5-248.
- (4) **Service limitations.** Partial billing is not allowed, when only one service is provided in a day, providers should not bill for services performed for less than 8 minutes.
- (e) Children/Adolescent Partial Hospitalization Program (PHP).

- (1) **Definition**. Partial hospitalization services are services that (1) Are reasonable and necessary for the diagnosis or active treatment of the member's condition; (2) Are reasonably expected to improve the member's condition and functional level and to prevent relapse or hospitalization and (3) Include the following:
 - (A) Assessment, diagnostic and <u>treatmentservice</u> plan services for mental illness and/or substance <u>abuseuse</u> disorders provided by LBHPs.
 - (B) Individual/Group/Family (primary purpose is treatment of the member's condition) psychotherapies provided by LBHPs.
 - (C) Substance <u>abuseuse disorder</u> specific services are provided by LBHPs qualified to provide these services.
 - (D) Drugs and biologicals furnished for therapeutic purposes.
 - (E) Family counseling, the primary purpose of which is treatment of the member's condition.
 - (F) Behavioral health rehabilitation training and education services to the extent the training and educational activities are closely and clearly related to the member's care and treatment, provided by a Behavioral Health Rehabilitation Specialist (BHRS) Certified Behavioral Health Case Manager II, Certified Alcohol and Drug Counselor (CADC) or LBHP who meets the professional requirements listed in 317:30-5-240.3 or a Certified Behavioral Health Case Manager II.
 - (G) Care Coordination of behavioral health services provided by certified behavioral health case managers.

(2) Qualified professionals.

- (A) All services in the PHP are provided by a clinical team, consisting of the following required professionals:
 - (i) A licensed physician;
 - (ii) Registered nurse; and
 - (iii) One or more of the licensed behavioral health professionals (LBHP) listed in 30-5-240.3(a).
- (B) The clinical team may also include any of the following paraprofessionals: a Certified Behavioral Health Case Manager.
 - (i) Behavioral Health Rehabilitation Specialist; or
 - (ii) Certified Behavioral Health Case Manager.
- (C) The treatmentservice plan is directed under the supervision of a physician and the number of professionals and paraprofessionals required on the clinical team is dependent on the size of the program.
- (3) **Qualified providers.** Provider agencies for PHP must be accredited by one of the national accrediting bodies; The Joint Commission (TJC), Commission on Accreditation of Rehabilitation Facilities (CARF) or The Council on

Accreditation (COA) for partial hospitalization and enrolled in SoonerCare. Staff providing these services are employees or contractors of the enrolled agency.

- Limitations. Services are limited to children 0-20 only. Children under age 6 are not eligible for behavioral health rehabilitation services, unless a prior authorization children ages 4 and 5 has been granted by OHCA or its designated agent based on a finding of medical necessity. Services must be offered at a minimum of 3 hours per day, 5 days per week. Therapeutic services are limited to 4 billable hours per day. PHP services are all inclusive with the exception of physician services and drugs that cannot be self-administered, those services are separately billable. Group size is limited to a maximum of 8 individuals as clinically appropriate given diagnostic and developmental functioning. Occupational, Physical and Speech therapy will provided by the Independent School District (ISD). Academic instruction, meals, and transportation are not covered.
- (5) Service requirements.
 - (A) Therapeutic Services are to include the following:
 - (i) Psychiatrist/physician face-to-face visit 2 times per month;
 - (ii) Crisis management services available 24 hours a day, 7 days a week;
 - (B) Psychotherapies to be provided a minimum of four (4) hours per week and include the following:
 - (i) Individual therapy a minimum of 1 session per week;
 - (ii) Family therapy a minimum of 1 session per week; and
 - (iii) Group therapy a minimum of 2 sessions per week;
 - (C) Interchangeable services which include the following:
 - (i) Behavioral Health Case Management (face-to-face);
 - (ii) Behavioral health rehabilitation services/alcohol and other drug abuse education (except for children under age 6, unless a prior authorization has been granted for children ages 4 and 5);
 - (iii) Medication Training and Support; and
 - (iv) Expressive therapy.
- Documentation requirements. Documentation needs specify active involvement of the member's family, caretakers, or significant others involved in the individual's treatment. A nursing health assessment must be completed within 24 hours of admission. Α examination and medical history must be coordinated with the Primary Care Physician. Service plan updates are required every three (3) months or more frequently based on clinical

- need. Records must be documented according to Section OAC 317:30-5-248.
- (7) **Staffing requirements.** Staffing requirements must consist of the following:
 - (A) RN trained and competent in the delivery of behavioral evidenced by education services as experience that is available onsite during program hours to provide necessary nursing care and/or psychiatric nursing care (1 RN at a minimum can be backed up by an LPN an RN must always be onsite). Nursing administers medications, follows up with families on medication compliance, and restraint assessments.
 - (B) Medical director must be a licensed psychiatrist.
 - (C) A psychiatrist/physician must be available 24 hours a day, 7 days a week.

(f) Children/Adolescent Day Treatment Program.

- **Definition.** Day Treatment Programs are for (1)the stabilization of children and adolescents with emotional and/or behavioral disturbances. Treatment designed for children who have difficulty functioning in mainstream community settings such as classrooms, and who a higher intensity of services than outpatient counseling provides. Treatment is time limited and includes therapeutically intensive clinical services geared towards reintegration to the home, school, and community.
- (2) Qualified professionals. All services in Day Treatment are provided by a team, which must be composed of one or more of the following participants: physician, registered nurse, licensed behavioral health professional (LBHP), a case manager, or other certified Behavioral Health/Substance Abuse paraprofessional staff. Services are directed by an LBHP.
- (3) **Qualified providers.** Provider agencies for Day Treatment must be accredited by one of the national accrediting bodies; The Joint Commission (TJC), Commission on Accreditation of Rehabilitation Facilities (CARF) or The Council on Accreditation (COA).
- (4) Limitations. Services must be offered at a minimum of 4 days per week at least 3 hours per day. Behavioral Health Rehabilitation Group size is limited to a maximum of 8 individuals as clinically appropriate given diagnostic and developmental functioning. Children under age 6 are not eligible for behavioral health rehabilitation services, unless a prior authorization for children ages 4 and 5 has been granted by OHCA or its designated agent based on a finding of medical necessity.
- (5) **Service requirements.** On-call crisis intervention services must be available 24 hours a day, 7 days a week (When members served have psychiatric needs, psychiatric services are available which include the availability of a

psychiatrist 24 hours a day, 7 days a week. A psychiatrist can be available either on site or on call but must be available at all times). Day treatment program will provide assessment and diagnostic services and/or medication monitoring, when necessary.

- (A) Treatment activities are to include the following every week:
 - (i) Family therapy at least one hour per week (additional hours of FT may be substituted for other day treatment services);
 - (ii) Group therapy at least two hours per week; and
 - (iii) Individual therapy at least one hour per week.
- (B) Additional services are to include at least one of the following services per day:
 - (i) Medication training and support (nursing) once monthly if on medications;
 - (ii) Behavioral health rehabilitation services to include alcohol and other drug education if clinically necessary and appropriate (except for children under age 6, unless a prior authorization has been granted for children ages 4 and 5);
 - (iii) Behavioral health case management as needed and part of weekly hours for member;
 - (iv) Occupational therapy as needed and part of weekly hours for member; and
 - (v) Expressive therapy as needed and part of weekly hours for the member.
- (6) **Documentation requirements.** Service plans are required every three (3) months.

317:30-5-241.3. Behavioral Health Rehabilitation (BHR) services

- (a) **Definition**. Behavioral Health Rehabilitation (BHR) services are goal oriented outpatient interventions that target the maximum reduction of mental and/or behavioral health impairments and strive to restore the members to their best possible mental and/or behavioral health functioning. BHR services must be coordinated in a manner that is in the best interest of the member and may be provided in a variety of community and/or professional settings that protect and assure confidentiality. For purposes of this Section, BHR includes Psychosocial Rehabilitation, Outpatient Substance Abuse Rehabilitation, and Medication Training and Support.
- (b) Psychosocial Rehabilitation (PSR).
 - (1) **Definition.** PSR services are face-to-face Behavioral Health Rehabilitation services which are necessary to improve the member's ability to function in the community. They are performed to improve the skills and abilities of members to live interdependently in the community, improve self-care and social skills, and promote lifestyle change and recovery

- practices. Rehabilitation services may be provided individually or in group sessions, and they take the format of curriculum based education and skills training.
- (2) Clinical restrictions. This service is generally performed with only the members and the qualified provider, but may include a member and the member's family/support system groupwhen providing educational services from a curriculum that focuses on the member's diagnosis, symptom management, and recovery based curriculum. A member who at the time of service is not able to cognitively benefit from the treatment due to active hallucinations, substance abuse, or other impairments is not suitable for this service. Family involvement is allowed for support of the member and education regarding his/her recovery, but does not constitute family therapy, which requires a licensed provider.
- (3) Qualified providers. A BHRSCertified Behavioral Health Case Manager II (CM II), CADC, and LBHP may perform PSR, following development of a service plan and treatment approved by a LBHP. PSR staff must be curriculum appropriately trained in a recognized behavioral/management intervention program such as MANDT or CAPE or trauma informed methodology. The BHRSCM II and CADC must have immediate access to a fully licensed LBHP who can provide clinical oversight of the BHRS and collaborate with the BHRS qualified PSR provider in the provision of services. A minimum of one monthly face-to-face consultation with a fully licensed LBHP is required for PSR providers regularly rendering services in an agency setting. A minimum of one face-to-face consultation per week with a fully licensed LBHP is required for PSR providers regularly rendering services away from the outpatient behavioral health agency site.
- (4) **Group sizes.** The maximum staffing ratio is fourteen members for each qualified provider for adults and eight to one for children under the age of eighteen.

(5) Limitations.

- (A) **Transportation**. Travel time to and from PSR treatment is not compensable. Group PSR services do not qualify for the OHCA transportation program, but OHCA will arrange for transportation for those who require specialized transportation equipment.
- (B) **Time.** Breaks, lunchtime and times when the member is unable or unwilling to participate are not compensable and must be deducted from the overall billed time.
- (C) **Location**. In order to develop and improve the member's community and interpersonal functioning and self care abilities, PSR services may take place in settings away from the outpatient behavioral health agency site as long as the setting protects and assures confidentiality. When this occurs, the qualified provider must be present and

interacting, teaching, or supporting the defined learning objectives of the member for the entire claimed time.

- (D) **Eligibility for PSR services.** PSR services are intended for adults with Serious Mental Illness (SMI), children with Serious Emotional Disturbance (SED), and children with other emotional or behavioral disorders. The following members are not eligible for PSR services:
 - (i) Residents of ICF/MRICF/IID facilities, unless authorized by OHCA or its designated agent;
 - (ii) children under age 6, unless a prior authorization for children ages 4 and 5 has been granted by OHCA or its designated agent based on a finding of medical necessity;
 - (iii) children receiving RBMS in a group home or therapeutic foster home, unless authorized by OHCA or its designated agent;
 - (iv) inmates of public institutions;
 - (v) members residing in inpatient hospitals or IMDs; and
 - (vi) members residing in nursing facilities.
- (E) Billing limits. PSR services are time-limited services designed to be provided over the briefest and most effective period possible and as adjunct (enhancing) interventions to compliment more intensive behavioral health therapies. Service limits are based on the member's needs according to the CAR or other approved tool, the requested placement based on the level of functioning rating, medical necessity, and best practice. Service limitations are designed to help prevent rehabilitation diminishing return by remaining within reasonable age and developmentally appropriate daily limits. PSR services authorized under this Section are separate and distinct from, but should not duplicate the structured services required for children residing in group home therapeutic foster care settings, or receiving services in Treatment or Partial Hospitalization Programs. Children under an ODMHSAS Systems of Care program and adults residing in residential care facilities may be prior authorized additional units as part of an intensive transition period. PSR is billed in unit increments of 15 minutes with the following limits:
 - (i) **Group PSR.** The maximum is 24 units per day for adults and 16 units per day for children.
 - (ii) Individual PSR. The maximum is six units per day.
 - (iii) **Per-Member service levels and limits.** Unless otherwise specified, group and/or individual PSR services provided in combination may not exceed the monthly limits established in the individual's prior authorization. Limits on PSR services are established

based on the level for which the member has been approved. There are no limits on PSR services for individuals determined to be Level 4.

- (iv) **EPSDT.** Pursuant to OAC 317:30-3-65 et seq., billing limits may be exceeded or may not apply if documentation demonstrates that the requested services are medically necessary and are needed to correct or ameliorate defects, physical or behavioral illnesses or conditions discovered through a screening tool approved by OHCA or its designated agent. The OHCA has produced forms for documenting an EPSDT child health checkup screening which the provider can access on the OHCA website.
- (F) Progress Notes. In accordance with OAC 317:30-5-241.1, the behavioral health service plan developed by the LBHP must include the member's strengths, functional assets, weaknesses or liabilities, treatment goals, objectives and methodologies that are specific and time-limited, defines the services to be performed by the practitioners and others who comprise the treatment team. When PSR services are prescribed, the plan must address objectives are specific, attainable, realistic, and timelimited. The plan must include the appropriate treatment coordination to achieve the maximum reduction of the mental and/or behavioral health disability and to restore the member to their best possible functional Progress notes for intensive and skills training mental health, substance abuse or integrated PSR day programs may be in the form of daily summary or weekly summary notes. Progress notes for all Behavioral Health Rehabilitation services and must include the following:
 - (i) Curriculum sessions attended each day and/or dates attending during the week;
 - (ii) Start and stop times for each day attended and the physical location in which the service was rendered;
 - (iii) Specific goal(s) and objectives addressed during the week;
 - (iv) Type of Skills Training provided each day and/or during the week including the specific curriculum used with member;
 - (v) Member satisfaction with staff intervention(s);
 - (vi) Progress, or barrier to, made towards goals,
 objectives;
 - (vii) New goal(s) or objective(s) identified;
 - (viii) Signature of the lead qualified provider; and
 - (ix) Credentials of the lead qualified provider;

(G) Additional documentation requirements.

(i) a list/log/sign in sheet of participants for each Group rehabilitative session and facilitating qualified

provider must be maintained; and

- (ii) Documentation of ongoing consultation and/or collaboration with a LBHP related to the provision of PSR services.
- (H) **Non-Covered Services**. The following services are not considered BHR and are not reimbursable:
 - (i) Room and board;
 - (ii) educational costs;
 - (iii) supported employment; and
 - (iv) respite.

(c) Outpatient Substance Abuse Rehabilitation Services.

- Definition. Covered outpatient substance rehabilitation services are provided in non-residential settings in regularly scheduled sessions intended individuals not requiring a more intensive level of care or require continuing services following more who intensive treatment regimes. The purpose of substance abuse rehabilitation services is to begin, maintain, and/or enhance recovery from alcoholism, problem drinking, drug abuse, drug dependency addiction or nicotine use and addiction. Rehabilitation services may be provided individually or in group sessions, and they take the format of curriculum based education and skills training.
- (2) **Limitations**. Group sessions may not be provided in the home.
- (3) **Eligibility.** Members eligible for substance abuse rehabilitation services must meet the criteria for ASAM PCC Treatment Level 1, Outpatient Treatment.
- (4) Qualified providers. BHRSCM II, CADC or LBHP.
- (5) **Billing limits.** Group rehabilitation is limited to two (2) hours per session. Group and/or individual outpatient
- (2) hours per session. Group and/or individual outpatient rehabilitation abuse services combination may not exceed the monthly limits established in the individual's prior authorization. Limits on services are established based on the level for which the member has been limits approved. There are no on substance abuse rehabilitation services for individuals determined to be Level 4.
- (6) **Documentation requirements.** Documentation requirements are the same as for PSR services as set forth in 30-5-241.3 (b) (5) (F).

(d) Medication training and support.

(1) **Definition.** Medication Training and Support is a documented review and educational session by a registered nurse, advanced practice nurse, or physician assistant focusing on a member's response to medication and compliance with the medication regimen. The review must include an assessment of medication compliance and medication side

effects. Vital signs must be taken including pulse, blood pressure and respiration and documented within the medical or clinical record. A physician is not required to be present, but must be available for consult. Medication Training and Support is designed to maintain the member on the appropriate level of the least intrusive medications, encourage normalization and prevent hospitalization.

(2) Limitations.

- (A) Medication Training and Support may not be billed for SoonerCare members who reside in ICF/MRICF/IID facilities.
- (B) Two units are allowed per month per patient.
- (C) Medication Training & Support is not allowed to be billed on the same day as an evaluation and management (E/M) service provided by a psychiatrist.
- (3) **Qualified professionals**. Must be provided by a licensed registered nurse, an advanced practice nurse, or a physician assistant as a direct service under the supervision of a physician.
- (4) **Documentation requirements.** Medication Training and Support documented review must focus on:
 - (A) a member's response to medication;
 - (B) compliance with the medication regimen;
 - (C) medication benefits and side effects;
 - (D) vital signs, which include pulse, blood pressure and respiration; and
 - (E) documented within the progress notes/medication record.

317:30-5-241.5. Support services

(a) Program of Assertive Community Treatment (PACT) Services.

- (1) **Definition**. PACT is provided by an interdisciplinary team that ensures service availability 24 hours a day, seven days a week and is prepared to carry out a full range of treatment functions wherever and whenever needed. An individual is referred to the PACT team service when it has been determined that his/her needs are so pervasive and/or unpredictable that it is unlikely that they can be met effectively by other combinations of available community services, or in circumstances where other levels of outpatient care have not been successful to sustain stability in the community.
- (2) Target population. Individuals 18 years of age or older with serious and persistent mental illness and co-occurring disorders. PACT services are those services delivered within an assertive community-based approach to provide treatment, rehabilitation, and essential behavioral health supports on a continuous basis to individuals 18 years of age or older with serious mental illness with a self-contained multidisciplinary team. The team must use an integrated service approach to merge essential clinical and rehabilitative

functions and staff expertise. This level of service is to be provided only for persons most clearly in need of intensive ongoing services.

- (3) **Qualified professionals.** Providers of PACT services are specific teams within an established organization and must be operated by or contracted with and certified by the ODMHSAS in accordance with 43A O.S. 319 and OAC 450:55. The team leader must be an LBHP.
- (4) Limitations. PACT services are billable in 15 minute units. A maximum of 105 hours per member per year in the aggregate is allowed. All PACT compensable SoonerCare services are required to be face-to-face. SoonerCare members who are enrolled in this service may not receive other outpatient behavioral health services except for FBCS and CM. The following services are separately billable: Case management, facility-based crisis stabilization, physician and medical services.
- (5) **Service requirements.** PACT services must include the following:
 - (A) PACT assessments (initial and comprehensive);
 - (i) Initial assessment— is the initial evaluation of the member based upon available information, including self-reports, reports of family members and other significant parties, and written summaries from other agencies, including police, court, and outpatient and inpatient facilities, where applicable, culminating in a comprehensive initial assessment. Member assessment information for admitted members shall be completed on the day of admission to the PACT. The start and stop times for this service should be recorded in the chart.
 - (ii) **Comprehensive assessment** is the organized process of gathering and analyzing current and past information with each member and the family and/or support system and other significant people to evaluate: 1) mental and functional status; 2) effectiveness of past treatment;
 - 3) current treatment, rehabilitation and support needs to achieve individual goals and support recovery; and
 - 4) the range of individual strengths (e.g., knowledge gained from dealing with adversity or personal/professional roles, talents, personal traits) that can act as resources to the member and his/her recovery planning team in pursuing goals. Providers must bill only the face-to-face service time with the member. Non-face to face time is not compensable. The start and stop times for this service should be recorded in the chart.
 - (B) Behavioral health service plan (moderate and low complexitybycomplexity by a non-physician (treatment planning and review) is a process by which the information

obtained in the comprehensive assessment, course of treatment, the member, and/or treatment team meetings is evaluated and used to develop a service plan that has individualized goals, objectives, activities and services that will enable a member to improve. The initial assessment serves as a guide until the comprehensive assessment is completed. It is to focus on recovery and must include a discharge plan. It is performed with the direct active participation by the member. SoonerCare compensation for this service includes only the face to face time with the member. The start and stop times for this service should be recorded in the chart.

- Treatment team meetings (team conferences with the member present) is a billable service. This service is conducted by the treatment team, which includes the member and all involved practitioners. For a complete description service, see OAC 450:55-5-6 Treatment of this Meetings. This service can be billed to SoonerCare only when the member is present and participating in the treatment team meeting. The conference starts beginning of the review of an individual member and ends at the conclusion of the review. Time related to record keeping and report generation is not reported. The start and stop should be recorded in the member's chart. The participating psychiatrist/physician should bill appropriate CPT code; and the agency is allowed to bill treatment team meeting per member as necessary.
- (D) Individual and family psychotherapy;
- (E) Individual rehabilitation;
- (F) Recovery support services;
- (G) Group rehabilitation;
- (H) Group psychotherapy;
- (I) Crisis Intervention;
- (J) Medication training and support services;
- (K) Blood draws and /or other lab sample collection services performed by the nurse.

(b) Behavioral Health Aide Services.

- (1) **Definition**. Behavioral Health Aides provide behavior management and redirection and behavioral and life skills remedial training. The behavioral health aide also provides monitoring and observation of the emotional/behavioral status and responses, providing interventions, support and redirection when needed. Training generally focused on behavioral, interpersonal, communication, self help, safety and daily living skills.
- (2) **Target population.** This service is limited to children with serious emotional disturbance who are in an ODMHSAS contracted systems of care community based treatment program,

or are under OKDHS or OJA custody residing within a RBMS level of care, who need intervention and support in their living environment to achieve or maintain stable successful treatment outcomes.

- (3) **Qualified professionals.** Behavioral Health Aides must be trained/credentialed through ODMHSAS.
- (4) **Limitations.** The Behavioral Health Aide cannot bill for more than one individual during the same time period.
- (5) **Documentation requirements.** Providers must follow requirements listed in OAC 317:30-5-248.

(c) Family Support and Training.

- Definition. This service provides the training necessary to ensure engagement and participation of the family in the treatment planning service plan development process and with the ongoing implementation and reinforcement of skills learned throughout the treatment process. Child Training is provided to family members to increase their ability to provide a safe and supportive environment in the home and community for the child. Parent Support ensures the engagement and active participation of the family in the treatment planningservice plan development process and guides families toward taking a proactive role in their child's treatment. Parent Training is assisting the family with the acquisition of the skills and knowledge necessary to facilitate an awareness of their child's needs and the development and enhancement of the family's specific problem-solving skills, coping mechanisms, and strategies for the child's symptom/behavior management.
- Target population. Family Support and Training designed to benefit the SoonerCare eligible experiencing a serious emotional disturbance who is in an ODMHSAS contracted systems of care community based treatment are diagnosed with a pervasive developmental disorder, or are under OKDHS or OJA custody, are residing within a RBMS level of care or are at risk for out of home placement, and who without these services would require psychiatric hospitalization.
- (3) **Qualified professionals.** Family Support Providers (FSP) must be trained/credentialed through ODMHSAS.
- (4) **Limitations.** The FSP cannot bill for more than one individual during the same time period.
- (5) **Documentation requirements.** Providers must comply with requirements listed in OAC 317:30-5-248.

(d) CommunityPeer Recovery Support Services (CRS) (PRSS).

(1) **Definition**. CRS (or Peer Recovery Support) Peer recovery support services are an EBP model of care which consists of a qualified peer recovery support specialist provider (RSS) PRSS who assists individuals with their recovery from behavioral health disorders. Recovery Support is a service delivery role

- in the ODMHSAS public and contracted provider system throughout the behavioral health care system where the provider understands what creates recovery and how to support environments conducive of recovery. The role is not interchangeable with traditional staff members who usually work from the perspective of their training and/or their status as a licensed behavioral health provider; rather, this provider works from the perspective of their experimental expertise and specialized credential training. They lend unique insight into mental illness and what makes recovery possible because they are in recovery.
- (2) Target population. Adults Children 16 and over with SED and/or substance use disorders and adults 18 and over with SMI and/or AOD substance use disorder(s).
- (3) **Qualified professionals.** <u>Peer</u> Recovery Support Specialists (RSS) PRSS must be trained/credentialed certified through ODMHSAS pursuant to OAC 450:53.
- (4) **Limitations.** The <u>RSSPRSS</u> cannot bill for more than one individual during the same time period. This service can be an individual or group service. Groups have no restriction on size.
- (5) **Documentation requirements.** Providers must comply with requirements listed in OAC 317:30-5-248.
- (6) Service requirements.
 - (A) CRS/RSS PRSS staff utilizing their knowledge, skills and abilities will:
 - (i) teach and mentor the value of every individual's recovery experience;
 - (ii) model effective coping techniques and self-help strategies;
 - (iii) assist members in articulating personal goals for recovery; and
 - (iv) assist members in determining the objectives needed to reach his/her recovery goals.
 - (B) CRS/RSSPRSS staff utilizing ongoing training must:
 - (i) proactively engage members and possess communication skills/ability to transfer new concepts, ideas, and insight to others;
 - (ii) facilitate peer support groups;
 - (iii) assist in setting up and sustaining self-help
 (mutual support) groups;
 - (iv) support members in using a Wellness Recovery
 Action Plan (WRAP);
 - (v) assist in creating a crisis plan/Psychiatric
 Advanced Directive;
 - (vi) utilize and teach problem solving techniques with
 members:
 - (vii) teach members how to identify and combat negative
 self-talk and fears;

- (viii) support the vocational choices of members and assist him/her in overcoming job-related anxiety;
- (ix) assist in building social skills in the community that will enhance quality of life. Support the development of natural support systems;
- (x) assist other staff in identifying program and service environments that are conducive to recovery; and
- (xi) attend treatment team and program development meetings to ensure the presence of the member's voice and to promote the use of self-directed recovery tools.

317:30-5-248. Documentation of records

- All outpatient behavioral health services must be reflected by documentation in the member's records.
 - (1) For Behavioral Health Assessments (see OAC 317:30-5-241), no progress notes are required.
 - (2) For Behavioral Health Services Plan (see OAC 317:30-5-241), no progress notes are required.
 - (3) Treatment Services must be documented by progress notes.
 - (A) Progress notes shall chronologically describe the services provided, the member's response to the services provided and the member's progress, or lack of, in treatment and must include the following:
 - (i) Date;
 - (ii) Person(s) to whom services were rendered;
 - (iii) Start and stop time for each timed treatment session or service;
 - (iv) Original signature of the therapist/service provider; in circumstances where it is necessary to fax a service plan to someone for review and then have them fax back their signature, this is acceptable; however, the provider must obtain the original signature for the clinical file within 30 days and no stamped or photocopied signatures are allowed. Electronic signatures are acceptable following OAC 317:30-3-4.1 and 317:30-3-15;
 - (v) Credentials of therapist/service provider;
 - (vi)Specific service plan need(s), goals and/or
 objectives addressed;
 - (vii) Services provided to address need(s), goals
 and/or objectives;
 - (viii) Progress or barriers to progress made in treatment as it relates to the goals and/or objectives;
 - (ix) Member (and family, when applicable) response to the session or intervention;

- (x) Any new need(s), goals and/or objectives identified during the session or service.
- (4) In addition to the items listed above in this subsection:
 - (A) Crisis Intervention Service notes must also include a detailed description of the crisis and level of functioning assessment;
 - (B) a list/log/sign in sheet of participants for each Group rehabilitative or psychotherapy session and facilitating qualified provider must be maintained; and
 - (C) for medication training and support, vital signs must be recorded in the medical record, but are not required on the behavioral health services plan;
- (5) Progress notes for intensive and skills training behavioral health, substance abuse, or integrated BHRPSR day programs may be in the form of daily or weekly summary notes and must include the following:
 - (A) Curriculum sessions attended each day and/or dates attended during the week;
 - (B) Start and stop times for each day attended;
 - (C) Specific goal(s) and/or objectives addressed during the week;
 - (D) Type of Skills Training provided each day and/or during the week including the specific curriculum used with the member;
 - (E) Member satisfaction with staff intervention(s);
 - (F) Progress or barriers made toward goals, objectives;
 - (G) New goal(s) or objective(s) identified;
 - (H) Signature of the lead qualified provider; and
 - (I) Credentials of the lead qualified provider.
- (6) Concurrent documentation between the clinician and member can be billed as part of the treatment session time, but must be documented clearly in the progress notes and signed by the member (or note if the member is unable/refuses to sign).

317:30-5-249. Non-covered services

In addition to the general program exclusions [OAC 317:30-5-2(a)(2)] the following are excluded from coverage. Work and education services:

- (1) Talking about the past and current and future employment goals, going to various work sites to explore the world of work, and assisting client in identifying the pros and cons of working.
- (2) Development of an ongoing educational and employment rehabilitation plan to help each individual establish job specific skills and credentials necessary to achieve ongoing employment. Psycho-social skills training however would be covered.
- (3) Work/school specific supportive services, such as assistance with securing of appropriate clothing, wake-up

calls, addressing transportation issues, etc. These would be billed as Case Management following 317:30-5-285317:30-5-595 through 317:30-5-285317:30-5-599.

(4) Job specific supports such as teaching/coaching a job

task.

TITLE 317. OKLAHOMA HEALTH CARE AUTHORITY CHAPTER 30. MEDICAL PROVIDERS-FEE FOR SERVICE SUBCHAPTER 5. INDIVIDUAL PROVIDERS AND SPECIALTIES PART 25. PSYCHOLOGISTS

317:30-5-276. Coverage by category

- (a) Outpatient Behavioral Health Services. Outpatient behavioral health services are covered for children as set forth in this Section, unless specified otherwise, and when provided in accordance with a documented individualized service plan medical record, developed to treat the identified behavioral health and/or substance abuseuse disorder(s), unless specified otherwise.
 - (1) All services are to be for the goal of improvement of functioning, independence, or wellbeing of the member. The services and treatment plans are to be recovery focused, trauma and co-occurring specific. The member must be able to actively participate in the treatment. Active participation means that the member must have sufficient cognitive abilities, communication skills, and short-term memory to derive a reasonable benefit from the treatment.
 - (2) In order to be reimbursed for services, providers must submit a completed Customer Data Core (CDC) to OHCA or its designated agent. The CDC must be reviewed, updated and resubmitted by the provider every six months. Reimbursement is made only for services provided while a current CDC is on file with OHCA or its designated agent. For further information and instructions regarding the CDC, refer to the Prior Authorization Manual.
 - (3) Some outpatient behavioral health services may require authorization. For information regarding services requiring authorization and the process for obtaining them, refer to the Prior Authorization Manual. Authorization of services is not a quarantee of payment. The provider is responsible for ensuring that the eligibility, medical necessity, procedural, coding, claims submission, and all other state and federal requirements are met. OHCA does retain the administrative review over both authorization and review of services as required by 42 CFR 431.10.
- (b) Adults. There is no coverage for adults for services by a psychologist. Coverage for adults by a psychologist is limited to Bio-Psycho-Social Assessments when required by OHCA as part of a preoperative prior authorization protocol for organ transplant or bariatric surgical procedures.
 - (1) The interview and assessment is defined as a face-to-face interaction with the member. Assessment includes a history, mental status, full bio-psycho-social evaluation, a disposition, communications with family or other sources,

- review of laboratory or other pertinent medical information, and medical/clinical consultations as necessary. The pre-op evaluation should aim to assess the member's psychological well-being, ability to make informed decisions, and willingness to participate actively in postoperative treatment.
- (2) For bariatric preoperative assessments, issues to address include, but are not limited to: Depression, self-esteem, stress management, coping skills, binge eating, change in eating habits, other eating disorders, change in social roles, changes associated with return to work/school, body image, sexual function, lifestyle issues, personality factors that may affect treatment and recovery, alcohol or substance use disorders, ability to make lasting behavior changes, and need for further support and counseling.
- (c) **Children.** Coverage for children includes the following services:
 - (1) Bio-Psycho-Social Assessments. Psychiatric Diagnostic Interview Examination (PDIE) initial assessment or Level of Care Assessment. The interview and assessment is defined as a interaction face-to-face with the member. Psychiatric diagnostic interview examination includes a history, mental status, and a disposition, and may include communication with family or other sources, ordering and medical interpretation of laboratory or other medical diagnostic studies. Only one PDIE is allowable per provider per member. If there has been a break in service over a six month period, then additional unit of PDIE can be prior authorized by OHCA, or their designated agent.
 - (2) Psychotherapy in an outpatient setting including office, clinic, or other confidential setting. The services may be performed at the residence of the member if it is demonstrated that it is clinically beneficial, or if the member is unable to go to a clinic or office. Psychotherapy is defined as a one to one treatment using a widely accepted modality or treatment framework suited to the individual's age, developmental abilities and diagnosis. It may include specialized techniques such as biofeedback or hypnosis. Psychotherapy is considered to involve "interactive complexity" when there are communication factors during a visit that complicate delivery of the psychotherapy by the psychologist. Sessions typically involve members who have other individuals legally responsible for their care (i.e. minors or adults with quardians); members who request others to be involved in their care during the session (i.e. adults accompanied by one or more participating family members or interpreter or language translator); or members that require involvement of other third parties (i.e. child welfare, juvenile justice, parole/probation officers, schools, etc.).

Psychotherapy should only be reported as involving interactive complexity when at least one of the following communication factors is present:

- (A) The need to manage maladaptive communication (i.e. related to high anxiety, high reactivity, repeated questions, or disagreement) among participants that complicate delivery of care.
- (B) Caregiver emotions/behavior that interfere with implementation of the treatment plan.
- (C) Evidence/disclosure of a sentinel event and mandated report to a third party (i.e. abuse or neglect with report to state agency) with initiation of discussion of the sentinel event and/or report with patient and other visit participants.
- (D) Use of play equipment, physical devices, interpreter or translator to overcome barriers to therapeutic interaction with a patient who is not fluent in the same language or who has not developed or lost expressive or receptive language skills to use or understand typical language.
- (3) Family Psychotherapy is performed in an outpatient setting limited to an office, clinic, or other confidential setting. Family therapy is a face-to-face interaction between a therapist and the patient/family to facilitate emotional, psychological or behavioral changes and promote communication and understanding. Family therapy must be provided for the benefit of a SoonerCare eligible child as a specifically identified component of an individual treatment plan.
- (4) Group and/or Interactive Group psychotherapy in an outpatient setting must be performed in the psychologist's office, clinic, or other confidential setting. Group therapy is a face to face interaction between a therapist and two or more unrelated patients (though there may be siblings in the same group, just not siblings only) to facilitate emotional, psychological, or behavioral changes. All group therapy records must indicate group size. Maximum total group size is six patients for children four years of age up to the age of 18. Groups 18-20 year olds can include eight individuals. Group therapy must be provided for the benefit of a SoonerCare eligible child four years of age or older as a specifically identified component of an individual treatment plan. Multi-family group therapy size is limited to eight family units.
- (5) Assessment/Evaluation and testing is provided by a psychological technician of a psychologist or a LBHP utilizing tests selected from currently accepted assessment test batteries. For assessments conducted in a school setting, the Oklahoma State Department of Education requires that a licensed supervisor sign the assessment. Eight

hours/units of testing per patient (over the age of two), per provider is allowed every 12 months. There may be instances when further testing is appropriate based on established medical necessity criteria found in the Prior Authorization Manual. Test results must be reflected in the service plan or medical record. The service must clearly document the need for the testing and what the testing is expected to achieve. Testing for a child younger than three must be medically necessary and meet established criteria as set forth in the Prior Authorization Manual. Justification for additional testing beyond allowed amount as specified in this section must be clearly explained and documented in the medical record. Testing units must be billed on the date the testing, interpretation, scoring, and/or reporting was performed and supported by documentation.

- (6) Health and Behavior codes behavioral health services are available only to chronically and severely medically ill children.
- (7) Crisis intervention services for the purpose of stabilization and hospital diversion as clinically appropriate.
- (8) Payment for therapy services provided by a psychologist to any one member is limited to eight sessions/units per month. A maximum of 12 sessions/units of therapy and testing services per day per provider are allowed. Case Management services are considered an integral component of the behavioral health services listed above.
- (9) A child who is being treated in an acute psychiatric inpatient setting can receive separate Psychological services as the inpatient per diem is for "non-physician" services only.
- (10) A child receiving Residential Behavioral Management in a foster home, also known as therapeutic foster care, or a child receiving Residential Behavioral Management in a group home, also known as therapeutic group home, may not receive individual, group or family counseling or psychological testing unless allowed by the OHCA or its designated agent.
- (d) Home and Community Based Waiver Services for the Intellectually Disabled. All providers participating in the Home and Community Based Waiver Services for the intellectually disabled program must have a separate contract with this Authority to provide services under this program. All services are specified in the individual's plan of care.
- (e) Individuals eligible for Part B of Medicare. Payment is made utilizing the Medicaid allowable for comparable services.
- (f) **Nursing Facilities.** Services provided to members residing in nursing facilities may not be billed to SoonerCare.

317:30-5-281. Coverage by Category

- (a) Outpatient Behavioral Health Services. Outpatient behavioral health services are covered for children as set forth in this Section, unless specified otherwise, and when provided in accordance with a documented individualized service plan and/or medical record, developed to treat the identified behavioral health and/or substance abuseuse disorder(s), unless specified otherwise.
 - (1) All services are to be for the goal of improvement of functioning, independence, or wellbeing of the member. The services and treatment plans are to be recovery focused, trauma and co-occurring specific. The member must be able to actively participate in the treatment. Active participation means that the member must have sufficient cognitive abilities, communication skills, and short-term memory to derive a reasonable benefit from the treatment.
 - (2) In order to be reimbursed for services, providers must submit a completed Customer Data Core (CDC) to OHCA or its designated agent. The CDC must be reviewed, updated and resubmitted by the provider every six months. Reimbursement is made only for services provided while a current CDC is on file with OHCA or its designated agent. For further information and instructions regarding the CDC, refer to the Prior Authorization Manual.
 - (3) Some outpatient behavioral health services may require authorization. For information regarding services requiring authorization and the process for obtaining them, refer to the Prior Authorization Manual. Authorization of services is not a quarantee of payment. The provider is responsible for ensuring that the eligibility, medical necessity, procedural, coding, claims submission, and all other state and federal requirements met. OHCA does retain the are administrative review over both authorization and review of services as required by 42 CFR 431.10.
- (b) Adults. There is no coverage for adults for services by a LBHP. Coverage for adults by a LBHP is limited to Bio-Psycho-Social Assessments when required by OHCA as part of a preoperative prior authorization protocol for organ transplant or bariatric surgical procedures.
 - (1) The interview and assessment is defined as a face-to-face interaction with the member. Assessment includes a history, mental status, full bio-psycho-social evaluation, a disposition, communications with family or other sources, review of laboratory or other pertinent medical information, and medical/clinical consultations as necessary. The pre-op evaluation should aim to assess the member's psychological well-being, ability to make informed decisions, and

- willingness to participate actively in postoperative treatment.
- (2) For bariatric preoperative assessments, issues to address include, but are not limited to: depression, self-esteem, stress management, coping skills, binge eating, change in eating habits, other eating disorders, change in social roles, changes associated with return to work/school, body image, sexual function, lifestyle issues, personality factors that may affect treatment and recovery, alcohol or substance use disorders, ability to make lasting behavior changes, and need for further support and counseling.
- (c) Children. Coverage for children includes the following services:
 - (1) Bio-Psycho-Social and Level of Care Assessments.
 - (A) The interview and assessment is defined as a face-to-face interaction with the member. Assessment includes a history, mental status, full bio-psycho-social evaluation, a disposition, communications with family or other sources, review of laboratory or other pertinent medical information, and medical/clinical consultations as necessary.
 - (B) Assessments for Children's Level of Care determination of medical necessity must follow a specified assessment process through OHCA or their designated agent. Only one assessment is allowable per provider per member. If there has been a break in service over a six month period, or the assessment is conducted for the purpose of determining a child's need for inpatient psychiatric admission, then an additional unit can be authorized by OHCA, or their designated agent.
 - (2) Psychotherapy in an outpatient setting including office, clinic, or other confidential setting. The services may be performed at the residence of the member if it is demonstrated that it is clinically beneficial, or if the member is unable to go to a clinic or office. Individual psychotherapy is defined as a one to one treatment using a widely accepted modality or treatment framework suited to the individual's age, developmental abilities and diagnosis. It may include specialized techniques such as biofeedback or hypnosis. Psychotherapy is considered to involve "interactive complexity" when there are communication factors during a visit that complicate delivery of the psychotherapy by the LBHP. Sessions typically involve members who have other individuals legally responsible for their care (i.e. minors or adults with guardians); members who request others to be involved in their care during the session (i.e. adults accompanied by one or more participating family members or interpreter or language translator); or members that require involvement of other third parties (i.e. child welfare,

juvenile justice, parole/probation officers, schools, etc.). Psychotherapy should only be reported as involving interactive complexity when at least one of the following communication factors is present:

- (A) The need to manage maladaptive communication (i.e. related to high anxiety, high reactivity, repeated questions, or disagreement) among participants that complicate delivery of care.
- (B) Caregiver emotions/behavior that interfere with implementation of the treatment plan.
- (C) Evidence/disclosure of a sentinel event and mandated report to a third party (i.e. abuse or neglect with report to state agency) with initiation of discussion of the sentinel event and/or report with patient and other visit participants.
- (D) Use of play equipment, physical devices, interpreter or translator to overcome barriers to therapeutic interaction with a patient who is not fluent in the same language or who has not developed or lost expressive or receptive language skills to use or understand typical language.
- (3) Family Psychotherapy is performed in an outpatient setting limited to an office, clinic, or other confidential setting. Family therapy is a face-to-face interaction between a therapist and the patient/family to facilitate emotional, psychological or behavioral changes and promote communication and understanding. Family therapy must be provided for the benefit of the member as a specifically identified component of an individual treatment plan.
- Group and/or Interactive Group psychotherapy in outpatient setting must be performed in an office, clinic, or other confidential setting. Group therapy is a face-to-face interaction between a therapist and two or more unrelated patients (though there may be siblings in the same group, not siblings only) to facilitate emotional, psychological, or behavioral changes. All group therapy records must indicate group size. Maximum total group size is six for ages four up to 18. Groups 18-20 year olds can include eight individuals. Group therapy must be provided for the benefit of the member as a specifically identified component of an individual treatment plan. Multi-family group therapy size is limited to eight family units.
- (5) Assessment/Evaluation and testing is provided by a psychologist, certified psychometrist, psychological technician of a psychologist or a LBHP utilizing tests selected from currently accepted assessment test batteries. For assessments conducted in a school setting, the Oklahoma State Department of Education requires that a licensed supervisor sign the assessment. Eight hours/units of testing

per patient (over the age of two), per provider is allowed every 12 months. There may be instances when further testing appropriate based on established medical necessity criteria found in the Prior Authorization Justification for additional testing beyond allowed amount as specified in this section must be clearly explained and documented in the medical record. Test results must reflected in the service plan or medical record. The service plan must clearly document the need for the testing and what the testing is expected to achieve. Testing for a child younger than three must be medically necessary and meet established Child (0-36 months of Age) criteria as set forth in the Prior Authorization Manual. Testing units must billed on the date the testing, interpretation, scoring, reporting performed and and/or was supported by documentation.

- (6) Crisis intervention services for the purpose of stabilization and hospitalization diversion as clinically appropriate.
- (7) Payment for therapy services provided by a LBHP to any one member is limited to eight sessions/units per month. A maximum of 12 sessions/units of therapy and testing services per day per provider are allowed. Case Management services are considered an integral component of the behavioral health services listed above.
- (8) A child receiving Residential Behavioral Management in a foster home, also known as therapeutic foster care, or a child receiving Residential Behavioral Management in a group home, also known as therapeutic group home, may not receive individual, group or family counseling or testing unless allowed by the OHCA or their designated agent.
- (d) Home and Community Based Waiver Services for the Intellectually Disabled. All providers participating in the Home and Community Based Waiver Services for the intellectually disabled program must have a separate contract with this Authority to provide services under this program. All services are specified in the individual's plan of care.
- (e) Individuals eligible for Part B of Medicare. Payment is made utilizing the Medicaid allowable for comparable services.
- (f) **Nursing Facilities.** Services provided to members residing in nursing facilities may not be billed to SoonerCare.

TITLE 317. OKLAHOMA HEALTH CARE AUTHORITY CHAPTER 30. MEDICAL PROVIDERS-FEE FOR SERVICE SUBCHAPTER 5. INDIVIDUAL PROVIDERS AND SPECIALTIES PART 26. LICENSED BEHAVIORAL HEALTH PROVIDERS

317:30-5-280 Eligible Providers

(a) Licensed Behavioral Health Professionals (LBHP) are defined as follows:

- (1) Allopathic or Osteopathic Physicians with a current license and board certification in psychiatry or board eligible in the state in which services are provided, or a current resident in psychiatry practicing as described in OAC 317:30-5-2.
- (2) Practitioners with a license to practice in the state in which services are provided.
 - (A) Psychologist,
 - (B) (A) Social Worker (clinical specialty only),
 - (C) (B) Professional Counselor,
 - (D) (C) Marriage and Family Therapist,
 - (E) (D) Behavioral Practitioner, or
 - (F) (E) Alcohol and Drug Counselor.
- (3) Advanced Practice Nurse (certified in psychiatric mental health specialty), licensed as a registered nurse with a current certification of recognition from the board of nursing in the state in which services are provided.
- (4) A Physician Assistant who is licensed in good standing in this state and has received specific training for and is experienced in performing mental health therapeutic, diagnostic, or counseling functions.
- (b) Practitioners who have completed education requirements to begin an internship or a post-doctoral fellowship in an accredited clinical academic training program and are under current board approved supervision toward licensure. Each supervising LBHP must have a current contract with the Oklahoma Health Care Authority (OHCA).
- (c) For those LBHP candidates who are actively and regularly receiving a LBHP board approved supervision, or extended supervision by a fully licensed clinician if board's supervision requirement is met but the individual is not yet licensed, to become licensed by one of the licensing boards listed in 2 (A) through (F) above.
- (d) In order for services provided by clinical academic interns completing required internships and LBHP candidates completing required supervision for licensure to be reimbursed, the following conditions must be met:
 - (1) The licensed LBHP practitioner billing SoonerCare must have a letter on file covering the dates of services of the internship or LBHP board approved supervision;

- (2) The academic intern or LBHP candidate must be under the direct supervision of the licensed professional responsible for the member's care;
- (3) The supervising licensed professional responsible for the member's care must:
 - (A) staff the member's case with the academic intern or LBHP candidate,
 - (B) actively direct the services,
 - (C) be available to the intern or LBHP candidate for inperson consultation while they are providing services,
 - (D) agree with the current plan for the member, and
 - (E) confirm that the service provided by the intern or LBHP candidate was appropriate; and
- (4) The member's medical record must show that the requirements for reimbursement were met and the licensed professional responsible for the member's care has reviewed, countersigned, and dated the notes in the medical record at least every week so that it is documented that the licensed professional is responsible for the member's care.

TITLE 317. OKLAHOMA HEALTH CARE AUTHORITY CHAPTER 30. MEDICAL PROVIDERS - FEE FOR SERVICE SUBCHAPTER 5. INDIVIDUAL PROVIDERS AND SPECIALTIES Part 67. Behavioral Health Case Management Services

317:30-5-595. Eligible providers

Services are provided by outpatient behavioral health agencies established for the purpose of providing behavioral health outpatient and case management services.

- (1) **Provider agency requirements.** Services are provided by outpatient behavioral health agencies contracted with OHCA that meet the requirements under OAC 317:30-5-240. The agency must demonstrate its capacity to deliver behavioral health case management services in terms of the following items:
 - (A) OHCA reserves the right to obtain a copy of any accreditation audit and/or site visit reports from the provider and/or the accreditation agency.
 - (B) Agencies that are eligible to contract with OHCA to provide behavioral health case management services to eligible individuals must be community based.
 - (C) The agency must be able to demonstrate the ability to develop and maintain appropriate patient records including but not limited to assessments, service plans, and progress notes.
 - (D) An agency must agree to follow the Oklahoma Department of Mental Health and Substance Abuse Services established behavioral health case management rules found in OAC 450:50.
 - (E) An agency's behavioral health case management staff must serve the target group on a 24 hour on call basis.
 - (F) Each site operated by a behavioral health outpatient and case management facility must have a separate provider number, per OAC 317:30-5-240.2.
- (2) **Provider Qualifications.** For behavioral health case management services to be compensable by SoonerCare, the provider performing the service must be a LBHP, CADC, or have and maintain a current certification as a Case Manager II (CM II) or Case Manager I (CM I) from the ODMHSAS. Case Manager Certifications issued prior to July 1, 2013 will continue to be recognized in addition to the certifications noted above until June 30, 2014. The requirements for obtaining these certifications are as follows:
 - (A) Certified Behavioral Health Case Manager II (CM II) must meet the requirements in (i), (ii) or (iii) below:
 - (i) Possess a Bachelor's or Master's degree in a behavioral health related field earned from a regionally accredited college or university recognized by the United States Department of Education (USDE) or

- a Bachelor's or Master's degree in education with at least nine (9) hours of college credit in a behavioral health field; and complete web-based training behavioral health case management and behavioral health rehabilitation as specified by ODMHSAS; and complete face-to-face behavioral of health management training and two days of face-to-face behavioral health rehabilitation training as specified by ODMHSAS; and pass web-based competency exams behavioral health case management and behavioral health rehabilitation.
- (ii) Possess a current license as a registered nurse in the State of Oklahoma with experience in behavioral health care; complete web-based training for behavioral health case management and behavioral health rehabilitation as specified by ODMHSAS; complete one day of face-to-face behavioral health case management training and two days of face-to-face behavioral health rehabilitation training as specified by ODMHSAS; and pass web-based competency exams for behavioral health case management and behavioral health rehabilitation.
- (iii) Possess a Bachelor's or Master's degree in any field earned from a regionally accredited college or university recognized by the USDE and а certification as a Certified Psychiatric Rehabilitation Practitioner (CPRP) or Children's Certificate Psychiatric Rehabilitation from the US Psychiatric Rehabilitation Association (USPRA); complete the behavioral health case management web-based training as specified by ODMHSAS; complete one day of face-to-face behavioral health case management training; and pass web-based competency exams for behavioral health case management. Applicants who have not received certificate in children's psychiatric rehabilitation from the US Psychiatric Association (USPRA) must also complete the behavioral health rehabilitation web-based training as specified by ODMHSAS.
- (iv) Possess a Bachelor's or Master's degree in any field and proof of active progression toward obtaining a clinical licensure Master's or Doctoral degree at a regionally accredited college or university recognized by the USDE.
- (B) Certified Behavioral Health Case Manager I meets the requirements in either(i) or (ii), and(iii):
 - (i) completed 60 college credit hours; or
 - (ii) has a high school diploma with 36 total months of experience working with persons who have a mental illness and/or substance abuse. Documentation of experience on file with ODMHSAS; and

- (iii) Completes two days of ODMHSAS specified behavioral health case management training and passes a web-based competency exam for behavioral health case management.
- (C) Wraparound Facilitator Case Manager. LBHP, CADC, or meets the qualifications for CM II and has the following:
 - (i) Successful completion of the ODMHSAS training for wraparound facilitation within six months of employment; and
 - (ii) Participate in ongoing coaching provided by ODMHSAS and employing agency; and
 - (iii) Successfully complete wraparound credentialing process within nine months of beginning process; and
 - (iv) Direct supervision or immediate access and a minimum of one hour weekly clinical consultation with a Qualified Mental Health Professional, as required by ODMHSAS;
- (D) **Intensive Case Manager**. LBHP, CADC or meets the provider qualifications of a Case Manager II and has the following:
 - (i) A minimum of two years Behavioral Health Case Management experience, crisis diversion experience, and
 - (ii) must have attended the ODMHSAS six hours Intensive case management training.
- (E) All certified case managers must fulfill the continuing education requirements as outlined under OAC 450:50-5-4.

317:30-5-596. Coverage by category

Payment is made for behavioral health case management services as set forth in this Section.

- (1) Payment is made for services rendered to SoonerCare members as follows:
 - Description of behavioral health case management (A) services. Services under behavioral health case management are not comparable in amount, duration and scope. target group for behavioral health case management services are persons under age 21 who are in imminent risk of out-of-home placement for psychiatric or substance abuse reasons or are in out-of-home placement due to psychiatric or substance abuse reasons and chronically severely mentally ill adults institutionalized or are at risk of institutionalization. All behavioral health case management services will be subject to medical necessity criteria.
 - (i) Behavioral health case management services are provided to assist eligible individuals in gaining access to needed medical, social, educational and other services essential to meeting basic human needs. The behavioral health case manager provides assessment of

case management needs, development of a case management care plan, referral, linkage, monitoring and advocacy on behalf of the member to gain access to appropriate community resources. The behavioral health case manager must monitor the progress in gaining access to services and continued appropriate utilization of necessary community resources. Behavioral case management designed to promote recovery, maintain community tenure, and to assist individuals in accessing services for themselves following the case management guidelines established by ODMHSAS. In order to be compensable, the service must be performed utilizing the Strengths Based model of case management. This model of case management assists individuals in identifying and securing the range of resources, both environmental and personal, needed to live in a normally interdependent way in the community. The focus for the helping process is on interests, abilities, knowledge strengths, capacities of each person, not on their diagnosis, weakness or deficits. The relationship between the service member and the behavioral health case manager characterized by mutuality, collaboration, partnership. Assistive activities are designed to occur primarily in the community, but may take place in the behavioral health case manager's office, if more appropriate. The community based behavioral health case management agency will coordinate with the member and family (if applicable) by phone or face-to-face, identify immediate needs for return to home/community no more than 72 hours after notification that the member/family requests case management services. member's discharging from a higher level of care than outpatient, the higher level of care facility responsible for scheduling an appointment with a case management agency for transition and post discharge services. The case manager will make contact with the member and family (if applicable) for transition from the higher level of care than outpatient back to the community, within 72 hours of discharge, and then conduct a follow-up appointment/contact within seven days. The case manager will provide linkage/referral to physicians/medication services, counseling services. rehabilitation and/or support services as described in the case management service plan. Case Managers may provide crisis diversion also (unanticipated, unscheduled situation requiring supportive assistance, face-to-face or telephone, to resolve problems before they become overwhelming and severely impair the individual's ability to function or maintain

- in the community) to assist member(s) from progression to a higher level of care. During the follow-up phase of these referrals or links, the behavioral health case will provide aggressive outreach appointments or contacts are missed within two business days of the missed appointments. Community/home based case management to assess the needs for services will scheduled as reflected in the case management service plan, but not less than one time per month. The member/parent/quardian has the right to behavioral health case management and cannot restricted from other services because of a refusal of behavioral health case management services.
- (ii) An eligible member/parent/guardian will not be restricted and will have the freedom to choose a behavioral health case management provider as well as providers of other medical care.
- (iii) In order to ensure that behavioral health case management services appropriately meet the needs of the member and family and are not duplicated, behavioral health case management activities will be provided in accordance with an individualized plan of care.
- (iv) The individual plan of care must include general goals and objectives pertinent to the overall recovery of the member's (and family, if applicable) needs. Progress notes must relate to the individual plan of specific activities and describe the performed. The individual plan of care must developed with participation by, as well as, reviewed and signed by the member, the parent or guardian (if the member is under 18), the behavioral health case manager, and a Licensed Behavioral Health Professional as defined in OAC 317:30-5-240(d).
- (v) SoonerCare reimbursable behavioral health case management services include the following:
 - (I) Gathering necessary psychological, educational, medical, and social information for the purpose of individual plan of care development.
 - (II) Face-to-face meetings with the member and/or the parent/guardian/family member for the implementation of activities delineated in the individual plan of care.
 - (III) Face-to-face meetings with treatment or service providers, necessary for the implementation of activities delineated in the individual plan of care.
 - (IV) Supportive activities such as non face-to-face communication with the member and/or parent/guardian/family member.

- (V) Non face-to-face communication with treatment or service providers necessary for the implementation of activities delineated in the individual plan of care.
- (VI)Monitoring of the individual plan of care to reassess goals and objectives and assess progress and or barriers to progress.
- (VII) Crisis diversion (unanticipated, unscheduled situation requiring supportive assistance, face-to-face or telephone, to resolve immediate problems before they become overwhelming and severely impair the individual's ability to function or maintain in the community) to assist member(s) from progression to a higher level of care.
- Transitioning from institutions to the community. Individuals Behavioral Health Case Management available to individuals transitioning from institutions to the community (except individuals ages 64 who reside in an institution for mental 22 to diseases (IMD) or individuals who are inmates of public institutions) may be considered to be transitioning to the community during the last 60 consecutive days of a covered, long-term, institutional stay that is 180 consecutive days or longer in duration. For a covered, short term, institutional stay of less than 180 consecutive days, individuals may be considered to be transitioning to the community during the last 14 days before discharge. Individuals are considered to be transitioning to the community during the last 30 consecutive days of a covered institutional stay. TheseThis time requirements are is to distinguish case management services that are not within the scope of the institution's discharge planning activities from case management required for transitioning individuals with complex, chronic, medical needs to the community. Transition services provided while the individual is in the institution are to be claimed as delivered on the day of discharge from the institution.

(B) Levels of Case ManagementLevels of Case Management.

(i) Basic Case Management/Resource Coordination. Resource coordination services are targeted to adults with serious and persistent mental illness and children and adolescents with mental illness or serious emotional disturbance, and their families, who need assistance in accessing, coordination, and monitoring of resources and services. Services are provided to assess an individual's strengths and meet needs in order to achieve stability in the community. Standard managers have with caseloads of 30 - 35 members.

- Intensive Case Management (ICM)/Wraparound Facilitation Case Management (WFCM). Intensive Case Management is targeted to adults with serious persistent mental illness (including members in PACT programs) and Wraparound Facilitation Case Management is targeted to children with serious mental illness and emotional disorders (including members in a System of Care Network) who are deemed high risk and in need of more intensive CM services. It is designed to ensure access to community agencies, services, and people whose functions are to provide the support, training and assistance required for a stable, safe, and healthy community life, and decreased need for higher levels of care. To produce a high fidelity wraparound process, a facilitator can facilitate between 8 and 10 families. To ensure that these intense needs are met, case manager caseloads are limited between 10-15 caseloads. The ICM shall be a Certified Behavioral Health Case Manager, have a minimum of 2 years Behavioral Health Management experience, crisis diversion experience, must have attended the ODMHSAS 6 hours ICM training, and 24 hour availability is required.
- (C) **Excluded Services.** SoonerCare reimbursable behavioral health case management does not include the following activities:
 - (i) Physically escorting or transporting a member or family to scheduled appointments or staying with the member during an appointment; or
 - (ii) Managing finances; or
 - (iii) Providing specific services such as shopping or paying bills; or
 - (iv) Delivering bus tickets, food stamps, money, etc.;
 or
 - (v) Counseling, rehabilitative services, psychiatric assessment, or discharge planning; or
 - (vi) Filling out forms, applications, etc., on behalf of the member when the member is not present; or
 - (vii) Filling out SoonerCare forms, applications, etc.;
 (viii) Mentoring or tutoring;
 - (ix) Provision of behavioral health case management services to the same family by two separate behavioral health case management agencies;
 - (x) Non face-to-face time spent preparing the assessment document and the service plan paperwork;
 - (xi) monitoring financial goals;
 - (xii) services to nursing home residents;
 - (xiii) psychotherapeutic or rehabilitative services, psychiatric assessment, or discharge; or

- (xix) services to members residing in $\frac{\text{ICF/MR}}{\text{ICF/IID}}$ facilities.
- (D) **Excluded Individuals.** The following SoonerCare members are not eligible for behavioral health case management services:
 - (i) Children/families for whom behavioral health case management services are available through OKDHS/OJA staff without special arrangements with OKDHS, OJA, and OHCA;
 - (ii) Members receiving Residential Behavior Management Services (RBMS) in a foster care or group home setting unless transitioning into the community;
 - (iii) Residents of ICF/MRICF/IID and nursing facilities unless transitioning into the community;
 - (iv) Members receiving services under a Home and Community Based services (HCBS) waiver program.
- (E) Case management services provided to Medicare eligible members should be filed directly with the fiscal agent.
- Documentation requirements. The service plan must include general goals and objectives pertinent to the overall recovery needs of the member. Progress notes must relate to the service plan and describe the specific activities performed. Behavioral health case management service plan development is compensable time if the time is spent communicating with the participation by, as well reviewed and signed by the member, the behavioral health case manager, and a licensed behavioral health professional as defined at OAC 317:30-5-240.3(a). All behavioral health case management services rendered must be reflected by documentation in the records. In addition to a complete behavioral health case management service, plan documentation of each session must include but is not limited to:
 - (i) date;
 - (ii) person(s) to whom services are rendered;
 - (iii) start and stop times for each service;
 - (iv) original signature or the service provider (original signatures for faxed items must be added to the clinical file within 30 days);
 - (v) credentials of the service provider;
 - (vi) specific service plan needs, goals and/or objectives addressed;
 - (vii) specific activities performed by the behavioral health case manager on behalf of the child related to advocacy, linkage, referral, or monitoring used to address needs, goals and/or objectives;
 - (viii) progress and barriers made towards goals, and/or objectives;

- (ix) member (family when applicable) response to the service;
- (x) any new service plan needs, goals, and/or objectives identified during the service; and
- (xi) member satisfaction with staff intervention.
- (G) Case Management Travel Time. The rate for case management services assumes that the case manager will spend some amount of time traveling to the member for the face-to-face service. The case manager must only bill for the actual face-to-face time that they spend with the member and not bill for travel time. This would be considered duplicative billing since the rate assumes the travel component already.

TITLE 317. OKLAHOMA HEALTH CARE AUTHORITY CHAPTER 30. MEDICAL PROVIDERS - FEE FOR SERVICE SUBCHAPTER 5. INDIVIDUAL PROVIDERS AND SPECIALTIES PART 83. RESIDENTIAL BEHAVIOR MANAGEMENT SERVICES IN FOSTER CARE SETTINGS

317:30-5-740.1. Provider qualifications and requirements

- (a) Therapeutic foster care model. Children in the TFC environment receive intensive individualized behavioral health and other support services from qualified staff. Because TFC children require exceptional levels of skill, time and supervision, the number of unrelated children placed per home is limited; no more than two TFC children in a home at any one time unless additional cases are specifically authorized by OKDHS, Division of Children and Family Services or OJA.
- (b) **Treatment team**. TFC agencies are primarily responsible for treatment planning and coordination of the child's treatment team. This team is typically composed of an OKDHS or OJA caseworker, the child, the child's parents, others closely involved with the child and family. It also includes the following:
 - (1) Behavioral Health Rehabilitation Specialist (BHRS) Certified Behavioral Health Case Manager II (CM). A bachelors level team member that may provide support services and case management. In addition to the minimum requirements at OAC 317:30-5-240.3 (c), the BHRS CM must have:
 - (A) a minimum of one year of experience in providing direct care and/or treatment to children and/or families, and
 - (B) have access to weekly consultation with a licensed behavioral health professional.
 - (C) CM must also follow requirements at OAC 317:30-5-241.3 for providing psychosocial rehabilitation services.
 - (2) Licensed Behavioral Health Professional (LBHP). A masters level professional that provides treatment and supervision for the treatment staff to maintain clinical standards of care and provide direct clinical services. In addition to the requirements at OAC 317:30-5-240.3(a), the LBHP in a TFC setting must demonstrate a general processional or educational background in the following areas:
 - (A) case management, assessment and treatment planning;
 - (B) treatment of victims of physical, emotional, and sexual abuse;
 - (C) treatment of children with attachment disorders;
 - (D) treatment of children with hyperactivity or attention deficit disorders;
 - (E) treatment methodologies for emotionally disturbed children and youth;

- (F) normal childhood development and the effect of abuse and/or neglect on childhood development;
- (G) anger management;
- (H) crisis intervention; and
- (I) trauma informed methodology.
- (3) Licensed Psychiatrist and/or psychologist. TFC agencies must provide staff with access to professional psychiatric or psychological consultation as deemed necessary for the planning, implementation and appropriate management of the resident's treatment. See OAC 317:30-5-240.3(a) and OAC 317:25-275.
- (4) Treatment Parent Specialist (TPS). The TPS serve as integral members of the team of professionals providing services for the child. The TPS receives special training in mental health issues, behavior management and parenting techniques; and implements the in-home portion of the treatment plan with close supervision and support. They provide services for the child, get the child to therapy and other treatment appointments, write daily notes about interventions and attend treatment team meetings. The TPS must be under the supervision of a licensed behavioral health professional of the foster care agency and meet the following criteria:
 - (A) have a high school diploma or equivalent;
 - (B) be employed by the foster care agency as a foster parent complete with OSBI and OKDHS background screening;
 - (C) completion of therapeutic foster parent training outlined in this section;
 - (D) have a minimum of twice monthly face to face supervision with the licensed, or under-supervision for licensure, LBHP, independent of the child's family therapy;
 - (E) have weekly contact with the foster care agency professional staff; and
 - (F) complete required annual trainings.
- (c) Agency assurances. The TFC agency must ensure that each individual that renders treatment services (whether employed by or contracted by the agency) meets the minimum provider qualifications for the service. Individuals eligible for direct enrollment must have a contract on file with the Oklahoma Health Care Authority.
- (d) **Policies and Procedures.** Eligible TFC agency providers that are defined in section OAC 317:30-5-740(a) shall have written policies and procedures for the orientation of new staff and foster parents which is reviewed and updated annually, for the following:
 - (1) pre-service training of foster parents in treatment methodologies and service needs of emotionally and behaviorally disturbed children;

- (2) treatment of victims of physical, emotional, and sexual abuse;
- (3) treatment of children with attachment disorders;
- (4) treatment of children with hyperactive or attention deficit disorders;
- (5) normal childhood development and the effect of abuse and/or neglect on childhood development;
- (6) treatment of children and families with substance abuse and chemical dependency use disorders;
- (7) the Inpatient Mental Health and Substance Abuse Treatment of Minors Act;
- (8) anger management;
- (9) inpatient authorization procedures;
- (10) crisis intervention;
- (11) grief and loss issues for children in foster care;
- (12) the significance/value of birth families to children receiving outpatient behavioral health services in a foster care setting; and
- (13) trauma informed methodology.

317:30-5-741. Coverage by category

- (a) **Adults.** Outpatient Behavioral Health Services in Therapeutic Foster settings are not covered for adults.
- Children. Outpatient behavioral health services in therapeutic foster care settings for certain allowed children and youth as medically necessary. The children and in this youth receiving services setting have psychological, social and emotional needs, requiring more intensive, therapeutic care than can be found in traditional foster care setting. The designated children and youth must continually meet medical necessity criteria to be eligible for coverage in this setting.
- (c) **Medical necessity criteria.** Medical necessity criteria is delineated as follows:
 - (1) An Axis I primaryA diagnosis from the most recent edition of "The Diagnostic and Statistical Manual of Mental Disorders" (DSM), with the exception of V codes adjustment disorders, with a detailed description of the symptoms supporting the diagnosis. Children with provisional diagnosis may be admitted for a maximum of 30 An assessment must be completed by a Licensed Behavioral Health Professional (LBHP) as defined in OAC 317:30-5-240.3(a) within the 30 day period resulting in $\frac{an}{a}$ Axis I primary diagnosis from the most recent edition of "the Diagnostic Statistical Manual and of Mental Disorders" (DSM) primary diagnosis with the exception of V codes and adjustments disorders, with a detailed description

- of the symptoms supporting the diagnosis to continue RBMS in a foster care setting.
- (2) Conditions are directly attributed to a mental illness/serious emotional disturbance as the primary need for professional attention.
- (3) It has been determined by the inpatient authorization reviewer that the current disabling symptoms could not have been or have not been manageable in a less intensive treatment program.
- (4) Evidence that the child's presenting emotional and/or behavioral problems prohibit full integration in a family/home setting without the availability of 24 hour crisis response/behavior management and intensive clinical interventions from professional staff, preventing the child from living in a traditional family home.
- (5) The child is medically stable and not actively suicidal or homicidal and not in need of substance abuse detoxification services.
- (6) The legal guardian/parent of the child (OKDHS/OJA if custody child) agrees to actively participate in the child's treatment needs and planning.

317:30-5-742.2. Individual plan of care and prior authorization of services

- (a) All outpatient behavioral health services must be prior authorized by the designated agent of the Oklahoma Health Care Authority before the service is rendered by an eligible service provider. Without prior authorization, payment is not authorized.
- (b) All outpatient behavioral health services in a foster care setting are provided as a result of an individual assessment of the members needs and documented in the individual plan of care.

(1) Assessment.

- (A) Definition. Gathering and assessment of historical and current bio-psycho-social information which includes face-to-face contact with the person and/or the person's family or other informants, or group of persons resulting in a written summary report, diagnosis and recommendations. All agencies must assess the medical necessity of each individual to determine the appropriate level of care.
- (B) Qualified professional. This service is performed by a LBHP.
- (C) Time requirements. The minimum face-to-face time spent in assessment session(s) with the member and others

- for a low complexity Behavioral Health Assessment by a Non-Physician is one and one half hours.
- (D) Documentation requirements. The assessment must include all elements and tools required by the OHCA. In the case of children under the age of 18, it is performed with the direct, active face-to-face participation of the child and parent or guardian. The child's level of participation is based on age, developmental and clinical appropriateness. The assessment must include all related diagnoses from the most recent DSM edition. The assessment must contain but is not limited to the following:
 - (i) Date, to include month, day and year of the assessment session(s); Source of information; (iii) Member's first name, middle initial and last name; (iv) Gender; Birth Date; (∇) (vi) Home address; (vii) Telephone number; (viii) Referral source; Reason for referral; (x) Person to be notified in case of emergency; reason for (xi) Presenting seeking services; Start and stop time for each unit billed; (xiii) Signature of parent or guardian participating in face-to-face assessment. Signature required for members over the age of 14; (xiv) Bio-Psychosocial information which must include:
 - (I) Identification of the member's strengths, abilities and preferences; needs, History of presenting problem; (II) the Previous psychiatric treatment include treatment for psychiatric; substance use; drug and alcohol addiction; and other addictions; (IV) Health history and current biomedical conditions and complications; (V) Alcohol, Drug, and/or other addictions history; Trauma, abuse, neglect, violence, and/or sexual assault history of self and/or others, including Department of Human Services involvement; (VII) Family and social history, include MH, SA, Addictions, Trauma/Abuse/Neglect; (VIII) Educational attainment, difficulties and history; Cultural and religious orientation; (IX)

- (X) Vocational, occupational and military history;
 (XI) Sexual history, including HIV, AIDS, and STD
 at-risk behaviors;
 (XII) Marital or significant other relationship
 history;
- Recreation and leisure history; (XIII) (XIV) Legal or criminal record, including the key contacts, (e.g. attorneys, identification of officers, probation living (XV) Present arrangements; (XVI) Economic resources; (XVII) Current support system including peer and other recovery supports.
- (xv) Mental status and Level of Functioning information, including questions regarding:
 - (I) Physical presentation, such as general appearance, motor activity, attention and alertness, etc.; (II) Affective process, such affect, mood, as manner and attitude, etc.; (III) Cognitive process, such as intellectual ability, social-adaptive behavior, thought processes, thought content, and memory, etc.; and (IV) All related diagnoses from the most recent addition of the DSM.
- (xvi) Pharmaceutical information to include the following for both current and past medications;
 - (I) Name of medication;
 - (II) Strength and dosage of medication; (III) Length of time on the medication; and (IV) Benefit(s) and side effects of medication.
- (xvii) LBHP's interpretation of findings and diagnosis;
- (xviii) Signature and credentials of LBHP who performed the face-to-face behavioral assessment.

$\frac{(1)}{(2)}$ Individual plan of care requirement.

(A) A written individual plan of care following a comprehensive evaluation for each member must be formulated by the provider agency staff within 14 30 days of admission with documented input from the member, legal guardian (OKDHS/OJA) staff, the foster parent (when applicable) and the treatment provider(s). It is acceptable in circumstances where it is necessary to fax a service plan to someone for review and have them fax back their signature; however, the provider must obtain the original signature for the clinical file within 30 days. No stamped or photocopied signatures are allowed.

This plan must be revised and updated each 90 days with documented involvement of the legal guardian and resident.

- (B) The individual plan of care must be individualized and take into account the member's age, history, diagnosis, assessed functional levels, culture, and the effect of past and current traumatic experiences in the life of the member. It includes the member's documented full five-axis DSM-IV diagnosis, appropriate goals, and corresponding reasonable and attainable objectives and action steps within the expected time lines. Each member's individual plan of care is to also address the provider agency's plans with regard to the provision of services. Each plan of care must clearly identify the type of services required to meet the child's treatment needs and frequency over a given period of time.
- (C) Requests for outpatient behavioral services in a foster care setting will be approved for a maximum of three months.
- (D) Qualified professional. This service is performed by a
- (E) Time requirements. Individual plan of care updates must be conducted face-to-face and are required every three months during active treatment. Updates can be conducted whenever it is clinically needed as determined by the LBHP and member.
- (F) Documentation requirements. Comprehensive and integrated service plan content must address the following:
 - (i) member strengths, needs, abilities, and preferences(SNAP);
 - (ii) identified presenting challenges, problems, needs and diagnosis;
 - (iii)specificgoalsforthemember;(iv)objectivesthatarespecific,attainable,realistic,andtime-limited;
 - (v) each type of service and estimated frequency to be received;
 - (vi) the practitioner(s) name and credentials that will be providing and responsible for each service;
 - (vii)anyneededreferralsforservice;(viii)specificdischargecriteria;
 - (ix) description of the member's involvement in, and responses to, the treatment plan, and his/her signature and date;
 - (x) updates to goals, objectives, service provider, services, and service frequency, must be documented

- within the individual plan of care until the review/update is due. (xi) individual plan of care updates must address the following:
 - (I) update to the bio-psychosocial assessment, reevaluation of diagnosis, individual plan of care objectives; and/ or (II) progress, or lack of, on previous individual plan of care goals and/or objectives; (III) a statement documenting a review of the current individual plan of care and an explanation if no changes are to be made to the individual plan of care and a statement addressing the status of identified problem behaviors that lead to placement be included; (IV) change in goals and/or objectives (including target dates) based upon member's progress or identification of new need, challenges and problems;
 - (V) change in frequency and/or type of services provided;
 - (VI) change in practitioner(s) who will be responsible for providing services on the plan; (VII) change in discharge criteria; (VIII) description of the member's involvement in, and responses to, the treatment plan, and his/her signature and date.
- (2) (3) **Description of Services**. Agency services include:
 - (A) Individual, family and group therapy. See OAC 317:30-5-241.2(a), (b), and (c).
 - (B) Substance abuse/chemical dependency therapy. Substance abuse/chemical dependency therapy can be provided if a member is identified by diagnosis or documented social history as having emotional or behavioral problems directly related to substance abuse and/or chemical dependency. The modalities employed are provided in order to begin, maintain and enhance recovery from alcoholism, problem drinking, drug abuse, drug dependency addiction or nicotine use and addiction.

- (C) Psychosocial rehabilitation (PSR).
 - (i) Basic living skills redevelopment. Daily activities that are age appropriate and relevant to the goals of the individual plan of care. This may include, but is not limited to, food planning and preparation, maintenance of personal hygiene and living environment, household management, personal and household shopping, community awareness and familiarization with community resources, mobility skills, and job application and retention skills.
 - (ii) Social skills redevelopment. Goal directed activities for each member to restore, retain and improve the self help, communication, socialization, and adaptive skills necessary to reside successfully in home and community based settings. These will be daily activities that are age appropriate, culturally sensitive and relevant to the goals of the individual plan of care. These may include self-esteem enhancement, violence alternatives, communication skills or other related skill development.
 - (iii) Crisis/behavior management and redirection. The provider agency must provide crisis/behavior redirection by agency staff as needed 24 hours per day, 7 days per week. The agency must ensure staff availability to respond to the residential foster parents in a crisis to stabilize members' behavior and prevent placement disruption.
 - (iv) Discharge planning. The provider agency must develop a discharge plan for each member. The discharge plan must be individualized, child-specific and include an after care plan that is appropriate to the member's needs, identifies the member's needs, includes specific recommendations for follow-up care and outlines plans that are in place at the time of discharge. The plan for children in parental custody must include, when appropriate, reunification plans with the parent(s)/legal quardian. The plan for children who remain in the custody of the Oklahoma Department of Human Services or the Office of Juvenile Affairs must be developed in collaboration with the case worker and in place at the time of discharge. The discharge plan is to include at a minimum, recommendations for continued treatment services, educational services, and other appropriate community resources. Discharge planning provides a transition from foster care placement into a lesser restrictive setting within the community.
- (B) Crisis/behavior management and redirection. The provider agency must provide crisis/behavior redirection by agency staff as needed 24 hours per day, 7 days per

- week. The agency must ensure staff availability to respond to the residential foster parents in a crisis to stabilize members' behavior and prevent placement disruption. This service is to be provided to the member by a LBHP.
- (C) Discharge planning. The provider agency must develop a discharge plan for each member. The discharge plan must be individualized, child-specific and include an after care plan that is appropriate to the member's needs, identifies the member's needs, includes specific recommendations for follow-up care and outlines plans that are in place at the time of discharge. The plan for children in parental custody must include, when appropriate, reunification plans with the parent(s)/legal guardian. The plan for children who remain in the custody of the Oklahoma Department of Human Services or the Office of Juvenile Affairs must be developed in collaboration with the case worker and in place at the time of discharge. The discharge plan is to include at a minimum, recommendations for continued treatment services, educational services, and other appropriate community resources. Discharge planning provides a transition from foster care placement into a lesser restrictive setting within the community.
- Substance use/chemical dependency therapy can be provided if a member is identified by diagnosis or documented social history as having emotional or behavioral problems directly related to substance use and/or chemical dependency. The modalities employed are provided in order to begin, maintain and enhance recovery from alcoholism, problem drinking, addiction or nicotine use and addiction. This service is to be provided to the member by a LBHP.
- (E) Substance Use Rehabilitation Services.
- Definition. Covered outpatient substance use rehabilitation services are provided in non-residential settings in regularly scheduled sessions intended for individuals not requiring a more intensive level of care or those who require continuing services following more intensive treatment regimes. The purpose of substance use rehabilitation services is to begin, maintain, and/or enhance recovery from alcoholism, problem drinking, drug use, drug dependency addiction or nicotine use and addiction. Rehabilitation services may be provided individually or in group sessions, and they take the format of an agency approved curriculum based education and skills training. This service is to be provided to the member by a CM II.
- (F) Psychosocial rehabilitation (PSR).

- (i) Definition. PSR services are face-to-face Behavioral Health Rehabilitation services which are necessary to improve the member's ability to function in the community. They are performed to improve the skills and abilities of members to live interdependently in the community, improve self-care and social skills, and promote lifestyle change and recovery practices. Rehabilitation services may be provided individually or in group sessions, and they take the format of an agency approved curriculum based education and skills training.
- (ii) Clinical restrictions. This service is generally performed with only the members and the qualified provider, but may include a member and the member's family/support system group that focuses on the member's diagnosis, symptom management, and recovery based curriculum. A member who at the time of service is not able to cognitively benefit from the treatment due to active hallucinations, substance use, or other impairments is not suitable for this service. Family involvement is allowed for support of the member and education regarding his/her recovery, but does not constitute family therapy, which requires a licensed provider.
- (iii) Qualified providers. CM II and LBHP may perform PSR, following development of an individual plan care curriculum approved by a LBHP. PSR staff must be appropriately and currently trained in a recognized behavioral/ management intervention program such as MANDT or CAPE or trauma informed methodology. The CM II must have immediate access to a fully licensed LBHP who can provide clinical oversight of the CM collaborate with the CM ΙI in the provision services. A minimum of one monthly face-to-face consultation with a fully licensed LBHP is required.
- (iv) Group sizes. The maximum staffing ratio is eight to one for children under the age of eighteen.

(v) Limitations.

- (I) Location. In order to develop and improve the member's community and interpersonal functioning and self-care abilities, PSR services may take place in settings away from the outpatient behavioral health agency site as long as the setting protects and assures confidentiality. When this occurs, the qualified provider must be present and interacting, teaching, or supporting the defined learning objectives of the member for the entire claimed time.
- (II) Eligibility for PSR services. PSR services are intended for children with Serious Emotional

- Disturbance (SED), and children with other emotional or behavioral disorders. Children under age 6, unless a prior authorization for children ages 4 and 5 has been granted by OHCA or its designated agent based on a finding of medical necessity, are not eligible for PSR services.
- (III) Billing limits. PSR services are time-limited services designed to be provided over the briefest and most effective period possible and as adjunct (enhancing) interventions to compliment more intensive behavioral health therapies. Service limits are based on the member's needs according to the CAR or other approved tool, the requested placement based on the level of functioning rating, medical necessity, and best practice. Service limitations are designed to help prevent rehabilitation diminishing return by remaining within reasonable age and developmentally appropriate daily limits.
- (vi) Progress Notes. In accordance with OAC 317:30-5-241.1, the behavioral health individual plan of care developed by the LBHP must include the member's strengths, functional assets, weaknesses liabilities, treatment goals, objectives and methodologies that are specific and time-limited, and defines the services to be performed practitioners and others who comprise the treatment team. When PSR services are prescribed, the plan must address objectives that are specific, attainable, realistic, measurable, and time-limited. The plan must include the appropriate treatment coordination to achieve the maximum reduction of the mental and/or behavioral health disability and to restore the member to their best possible functional level.
 - (I) Start and stop times for each day attended and the physical location in which the service was rendered;
 - (II) Specific goal(s) and objectives addressed during the session/group;
 - (III) Type of Skills Training provided each day and/or during the week including the specific curriculum used with member;
 - (IV) Member satisfaction with staff intervention(s);
 - (V) Progress, or barriers made towards goals, objectives;
 - (VI) New goal(s) or objective(s) identified;
 - (VII) Signature of the qualified provider; and
- (VIII) Credentials of the qualified provider;
- (vii) Additional documentation requirements.

- (I) Documentation of ongoing consultation and/or collaboration with a LBHP related to the provision of PSR services.
- (viii) Non-Covered Services. The following services are not considered PSR and are not reimbursable:
 - (I) room and board;
 - (II) educational costs;
 - (III) supported employment; and
 - (IV) respite.
- G) Social skills redevelopment. Goal directed activities for each member to restore, retain and improve the self-help, communication, socialization, and adaptive skills necessary to reside successfully in home and community based settings. These will be daily activities that are age appropriate, culturally sensitive and relevant to the goals of the individual plan of care. These may include self-esteem enhancement, violence alternatives, communication skills or other related skill development. This service is to be provided to the member by the Treatment Parent Specialist (TPS).

March 2014 MAC Proposed Waiver and State Plan Amendment Summaries

Information Only

The following are summaries of proposed waiver and state plan amendments. These proposals are still in the research stage and are not final. As such, some of the proposals you see here may not advance beyond the research stage. OHCA prepared this document to give members of the MAC a preview of waiver and state plan revision. This document is for informational purposes only.

OKDHS/DDSD WAIVER AMENDMENTS:

The Community Waiver, Homeward Bound Waiver, In-Home Supports Waiver for Adults, and In-Home Supports Waiver for Children are proposed for amendment to include revisions to the quality management strategies, adjustments to the financial sections of the waivers, service definition revisions, elimination of services no longer utilized, revisions to qualifications of individuals who perform reevaluations, adjustments to Prevocational and Supported Service limits, and revisions to the number of individuals served. The amendments are subject to CMS approval and are planned for implementation no later than June of 2014.

STATE PLAN AMENDMENT:

Health Homes — The State is currently exploring options with the Oklahoma Department of Mental Health Substance Abuse Services (OKDMHSAS) to provide coordinated care through a health home for individuals with chronic conditions. This option is afforded under Section 2703 of the Affordable Care Act in accordance with statutory provisions at Section 1945(c)(1) of the Social Security Act. Health Homes service delivery model will enhance integration and coordination of primary, acute, behavioral health (mental health and substance use), and long-term services and supports for persons across the lifespan with chronic illness.