

Letters of Collaboration (LOC)
and Termination (LOT)
for Medicaid and ODMHSAS
Outpatient Behavioral Health Providers

- Why are LOC/LOT required?
- To insure that members have coordinated clinical care; incorporating member choice and facilitating optimal treatment outcomes
- To minimize duplication of services
 - On 10/7/2013, over 2,400 individuals had open authorizations at two or more agencies. Sixty had open authorizations at three or more agencies.
 - It is estimated that up to \$860,000 of services are duplicated each year.

Who has to participate?

- Medicaid and ODMHSAS Outpatient Behavioral Health Providers
- Providers who request Level 1/2/3/4 Authorizations
 - Adult and Children 6+: PG042/PG043/PG044/PG045
 - Children Under 6: PG046/PG047/PG048/PG049
 - TANF/Child Welfare: PG034/PG035/PG036/PG037
 - Systems of Care: PG015
- PG001 is excluded from this process.

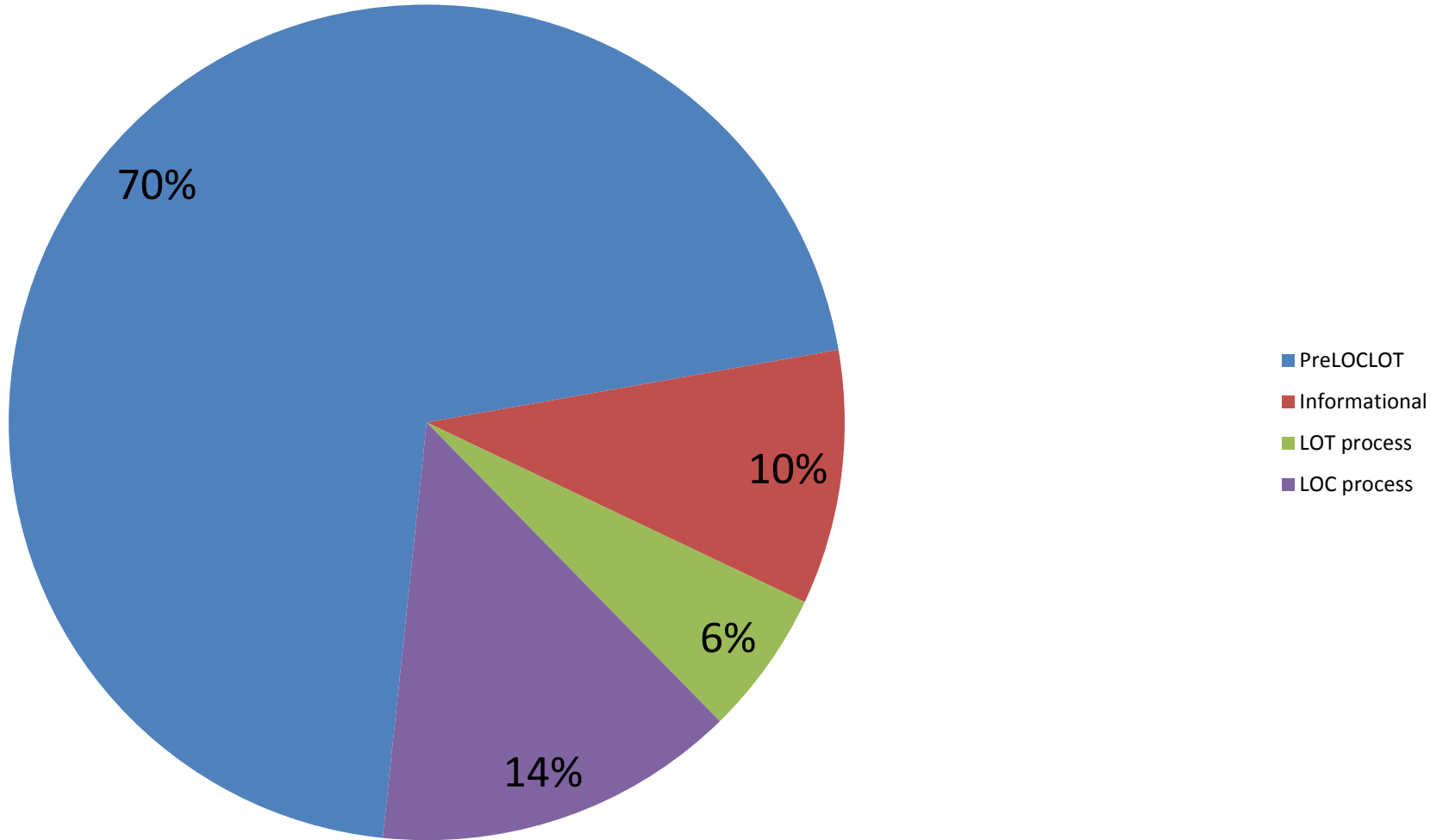
Enhancements

- LBHP required to process LOC/LOT
- Collaborations (LOC)
 - Providers not required to send in LOC, just the cap split
 - Providers do not have to agree upon level of authorization
 - Collaborations will continue at each update, unless providers choose to make a change
 - LOC can be sent through vendor system
- Terminations (LOT)
 - Providers must print each individual LOT
 - LOT not accepted until CDC 23/42 processed
 - LOT can be sent through vendor system
- Contest Termination process
- Courtesy Termination
- Email Notifications (see next slide)

When will you receive Email Notifications?

- PG038
 - If you have an open Level 1/2/3/4 authorization and another provider request PG038.
 - If you submit a PG038 and a Level 1/2/3/4 authorization is open at another provider.
 - Two agencies have open Level 1/2/3/4.
- Level 1/2/3/4
 - If you have an open Level 1/2/3/4 authorization and another provider request a Level 1/2/3/4.
 - If submit a Level 1/2/3/4 authorization and another provider has an open Level 1/2/3/4.
- Termination
 - If you have an open Level 1/2/3/4 authorization and a Letter of Termination is accepted to close your authorization.
 - If you have an open collaboration and the other provider terminates their authorization.
 - Once we have review a faxed termination, you will be notified that your pended authorization has be approved.
- Contest
 - If another provider contest the termination of the member's Level 1/2/3/4 authorization.
- Collaboration
 - If another provider proposes or accepts a collaboration.
 - If collaboration is changed by either provider and other needs to review.
 - If another provider terminates a proposed or open collaboration.
 - If provider B deletes their pended PA.
- Courtesy Termination
 - If you request a PG038 or Level 1/2/3/4, another provider has an open Level 1/2/3/4 authorization and the other provide chooses to do a Courtesy Termination.

Email Notification



Number of LOC/LOT

- Collaborations - 288
- Terminations – 345
- Contest – 28

– As of 04/08/2014