# OKLAHOMA HEALTH CARE AUTHORITY REGULARLY SCHEDULED BOARD MEETING

August 21, 2013 at 1:00 P.M. Quartz Mountain Conference Center 22469 Lodge Road Lone Wolf, Oklahoma

## AGENDA

## Items to be presented by Ed McFall, Chairman

- 1. Call to Order / Determination of Quorum
- 2. Action Item Approval of June 27, 2013 OHCA Board Minutes
- 3. Discussion Item Reports to the Board by Board Committees
  - a) Audit/Finance Committee Member Miller
  - b) Strategic Planning Committee Vice Chairman Armstrong

## Item to be presented by Nico Gomez, Chief Executive Officer

- 4. Discussion Item Chief Executive Officer's Report
  - a) Financial Update Carrie Evans, Chief Financial Officer
  - b) Medicaid Director's Update Garth Splinter, State Medicaid Director

Item to be introduced by Buffy Heater, Planning and Development Manager and presented by Dr. Donna Spencer, Senior Research Associate, Deputy Director & Dr. Kathleen Thiede Call, Professor and DGS of State Health Access Data Assistance Center (SHADAC) & University of Minnesota, School of Public Health

5. Discussion Item – Presentation from the University of Minnesota, School of Public Health, State Health Access Data Assistance Center (SHADAC) staff and their findings from the 2013 Oklahoma Health Insurance Survey. This will include interim results on the current status of Oklahomans sources of health insurance coverage, be it private, public or uninsured.

#### Item to be presented by Howard Pallotta, General Counsel

6. Announcements of Conflicts of Interest Panel Recommendations for All Action Items Regarding This Board Meeting.

## Item to be presented by Nancy Nesser, Pharmacy Director

- 7. Action Item Consideration and Vote Regarding Recommendations Made by the Drug Utilization Review Board Under Title 63 § 5030.3.
  - a) Consideration and vote to add Oxtellar XR™ (Oxcarbazepine ER); Sabril® (Vigabatrin); Kynamro™ (Mipomersen); Vecamyl™ (Mecamylamine); and Fulyzaq™ (crofelemer) to the utilization and scope prior authorization program under OAC 317:30-5-77.2(e).

## Item to be presented by Chairman McFall

- 8. Discussion Item Proposed Executive Session as Recommended by the Director of Legal Services and Authorized by the Open Meetings Act, 25 Oklahoma Statutes § 307(B) (1), (4), (7) and (9).
  - a) Discussion of Pending Litigation, Investigations and Claims

## **RECESS**

RECONVENE BOARD MEETING/RETREAT AT 2:30PM, WEDNESDAY, AUGUST 21, 2013

## THE FOLLOWING ITEMS WILL FOLLOW RETREAT FORMAT OF PANEL DISCUSSION AND OPEN DISCUSSION: ITEMS 9 THROUGH 21 ARE DISCUSSION ITEMS ONLY

## WEDNESDAY - Retreat Agenda

#### Registration Open 2:00pm

## 9. Wednesday: Session 1 (2:30-2:45pm)

## **Welcome / Opening Remarks**

- Ed McFall, OHCA Board Chairman
- Nico Gomez, CEO, OHCA

## 10. Wednesday: Session 2 (2:45-3:00pm)

## **OHCA Overarching Goals & Agenda Highlights**

During this brief session, we will review the agency's seven overarching goals, highlight upcoming sessions during the retreat, and describe the relationship between the agency's goals and session topics for this year's strategic planning activities.

#### Moderator:

Cindy Roberts, Deputy CEO, Policy, Planning & Integrity, OHCA

## 11. Wednesday: Session 3 (3:00-4:30pm)

#### Goal #7 – Collaboration

To foster collaboration among public and private individuals and entities to build a responsive health care system for Oklahoma.

Partnering through collaboration has proven to be an effective strategy in meeting shared goals while affecting the health care of Oklahomans. Seeking to improve health outcomes for Oklahomans has resulted in multi-agency coordination and has evolved into identifying new ways of working together since there is overlap in many of the populations that are served by each entity. This session will identify ways the OHCA may work with health care industries, state and local governments, educational facilities, private insurance companies, sovereign tribal nations, and commercial businesses to share in the common goal of Oklahoma being a healthy place to live, work and play. The availability of fewer resources has unquestionably encouraged the ability to leverage each other's resources and the coordination of efforts to meet common goals without duplicating efforts. Join us as we discuss the ways that collaboration among public and private sectors continues to be an integral part of the role of OHCA.

## Moderator:

■ Cindy Roberts, Deputy CEO, Policy, Planning & Integrity, OHCA

#### Panelists:

- Terry L. Cline, Oklahoma Secretary of Health, Commissioner, State Department of Health
- Nico Gomez, CEO, Oklahoma Health Care Authority
- Laura Brookins, Executive Director, Oklahoma Association of Health Plans
- Jenny Alexopulos, Center for Health Services, Oklahoma State University
- Lynn Mitchell, College of Medicine, University of Oklahoma
- Robyn Sunday-Allen, CEO, Oklahoma City Indian Clinic

## 12. <u>Wednesday: Session 4 (4:30-5:00pm)</u>

## **Last Call – Questions & Answers**

This session provides an opportunity for all retreat participants to ask questions and receive answers related to Wednesday agenda topics.

#### **RECESS**

RECONVENE BOARD MEETING/RETREAT 8:30AM, THURSDAY, AUGUST 22, 2013

## THE FOLLOWING ITEMS WILL FOLLOW RETREAT FORMAT OF PANEL DISCUSSION AND OPEN DISCUSSION: ITEMS 9 THROUGH 21 ARE DISCUSSION ITEMS ONLY

## THURSDAY - Retreat Agenda

#### Registration Open 8:00am

## 13. Thursday: Session 5 (8:30-8:45am)

## Welcome (8:30-9:00am)

- Ed McFall, OHCA Board Chairman
- Nico Gomez, CEO, OHCA

## 14. Thursday: Session 6 (8:45-11:45am)

## **Goal #2 – Program Development**

To ensure that medically necessary benefits and services are responsive to the health care needs of our members

The OHCA has a longstanding history of maintaining focus on programs and services to better the health of our SoonerCare population. Many different initiatives have aimed to improve the health outcomes for hundreds of thousands of individuals served by the SoonerCare program. This session will focus on the many different ways that OHCA manages the care of our most vulnerable members; the various services effectively serving members; and the opportunity for the OHCA to work with others to promote excellence in the OHCA programs. Attendees will have the opportunity to view the most recent "Tell Us Your Story" video segments featuring two SoonerCare members and their experience with OHCA programs. Your input will help us create better programs for today and tomorrow.

#### Moderator

Ed Long, Director of Communications

#### **Panelists**

- Garth Splinter, State Medicaid Director
- Steven Buck, Deputy Commissioner of Communications and Prevention, Department of Mental Health and Substance Abuse Services
- Becky Pasternik-Ikard, Deputy State Medicaid Director
- Sylvia Lopez, Chief Medical Officer
- Leon Bragg, Chief Dental Officer
- Alison Martinez, Geneticist

## LUNCH (12:00-1:00pm) Provided onsite

#### 15. Thursday: Session 7 (1:00-3:00pm)

## Goal #3 - Personal Responsibility

To educate and engage members regarding personal responsibilities for their health services utilization, behaviors, and outcomes

Poor health outcomes can only be improved when people take personal responsibility for their health habits. Being healthy involves making good choices about exercise, diet, preventive medical care and other behaviors. OHCA seeks to ensure members are taking personal responsibility for their health by focusing on utilization of services, by providing access to preventive and early intervention services and by guiding members as they navigate the health care delivery maze. OHCA also helps providers educate members on how to lead more healthy lifestyles, like being more active and eating healthier. This session will feature three commercial segments recently created by the OHCA to educate Oklahomans on the importance of their engagement in their health care decisions. During this time your ideas will be gathered about ways to raise awareness in members about the responsibilities they have in improving their health and make healthy choices. Additionally, this session will seek answers to questions such as "how can OHCA financially incent certain behaviors?" and "how might OHCA work in concert with other entities to share best practices and achieve common objectives?"

Join us to discuss important strategies to promote personal responsibility.

#### Moderator:

Buffy Heater, Director of Planning & Performance

#### Panelists:

- Ed Long, Director of Communications
- Julie Cox-Kain, Oklahoma State Department of Health
- Tracey Strader, Executive Director, Tobacco Settlement Endowment Trust
- Jim Cacy, University of Oklahoma, Department of Family and Preventive Medicine
- Nancy Nesser, Pharmacy Director

## 16. Thursday: Session 8 (3:00-4:30pm)

## Goal #4 - Satisfaction and Quality

To protect and improve member health and satisfaction, as well as ensure quality, with programs, services and care

Attend this session to learn what OHCA is doing to improve satisfaction and quality for SoonerCare members. The OHCA has a history developing and implementing successful initiatives focused on improving the overall health and satisfaction of SoonerCare members. At this session you will learn about new innovations we are pursuing to meet this goal, charting a course for the future by developing quantifiable measures, and provide input on areas in which we need more information and can strive to do better. Find out how the OHCA is shaping a health care delivery system focused on improving quality by keeping people healthy through managing and preventing the occurrence of disease. This session will highlight recent independent evaluation efforts underway including the Primary Care Medical Home Evaluation, the Health Management Program Evaluation, and the Oklahoma Family Network Focus Groups. Additionally, the Adult Clinical Quality initiative will provide perspective on future plans for obtaining valuable information on adult health improvements.

#### Moderator:

Sylvia Lopez, Chief Medical Officer

#### Panelists:

- Heather Pike, Administrative Director, Oklahoma Family Network
- Mike Herndon, Senior Medical Director
- Andrew Cohen, Founder and Corporate Director, Pacific Health Policy Group

## 17. <u>Thursday: Session 9 (4:30-5:00pm)</u>

## <u>Last Call – Questions & Answers</u>

This session provides an opportunity for all retreat participants to ask questions and receive answers related to Thursday agenda topics.

## **RECESS**

RECONVENE BOARD MEETING/RETREAT 8:30AM, FRIDAY, AUGUST 23, 2013

## THE FOLLOWING ITEMS WILL FOLLOW RETREAT FORMAT OF PANEL DISCUSSION AND OPEN DISCUSSION: ITEMS 9 THROUGH 21 ARE DISCUSSION ITEMS ONLY

## FRIDAY - Retreat Agenda

## Registration Open 8:00am

## 18. Friday: Session 10 (8:30-10:00am)

### Goal #5 - Eligibility and Enrollment

To provide and improve health care coverage to the qualified populations of Oklahoma

Oklahoma has historically struggled with health insurance coverage of its population, ranking among the lower third of the country among states. OHCA has been in the forefront on this issue and continues to work with state leaders to design fiscally sound programs that are sustainable. In this session, we will review the first formal evaluation of Oklahoma's nation-leading Online Enrollment (OE) system, published in May by Mathematica Policy Research. Operating since September of 2010, OE has been delivering instant, accurate eligibility determinations and has become a model for state Medicaid programs across the nation that are trying to modernize eligibility systems that otherwise employ numerous eligibility workers to process large volumes of paper applications. In addition, we will examine enrollment processes as they exist today; how processes will change in the coming months as OHCA conforms to the changes federally mandated by the ACA; and how those changes will be communicated to the public via federal and state efforts. The future ways a member will navigate the eligibility and enrollment systems to enroll in a program will be discussed. Plan to attend this session as we explore the future of eligibility and enrollment processes within Medicaid, and the anticipated interoperability with the Federally Facilitated Marketplace.

## Moderator:

Becky Pasternik-Ikard, Deputy State Medicaid Director

#### Panelists:

- Derek Lieser, Director of Eligibility and Enrollment Automation
- Kevin Rupe, Director of Member Services
- John Giles, Oklahoma State Department of Health

## 19. Friday: Session 11 (10:00-11:30am)

## Goal #1 - Financing and Reimbursement

To responsibly purchase cost effective health care for members by maintaining appropriate rates and to continue to strengthen health care infrastructure

The cost of healthcare is an issue that OHCA must deal with every day. OHCA faces the challenge of balancing the efficient use of resources with health care providers' need to cover expenses while keeping current with new medical practices and equipment and maintaining overall quality. Several topics have been of particular interest to our federal partner, CMS, including payment reform, value-based purchasing, shared savings, pay for performance, and provider payment arrangements where rewards are given for meeting pre-established targets for exceptional delivery and positive outcomes. The OHCA continues to work with CMS and to seek innovative and cost effective ways to maintain a reliable and accessible provider network that serves as the backbone for the healthcare access to our members. During this session you will hear about strategies the OHCA is using to meet this goal. This session will provide recent highlights from the efforts of the Patient Centered Medical Home program; representatives from the Health Access Networks will share their perspectives on the service they provide; and an update will be provided on the Comprehensive Primary Care initiative (CPCi) by CMS to bring the avoidable cost down while improving health outcomes simultaneously. Join us as we discuss how OHCA is striving to be an effective and responsible purchaser of health care services while ensuring the provision of optimal health care to its members.

#### **Moderator:**

Carrie Evans, Chief Financial Officer

#### Panelists:

- Melody Anthony, Director of Provider and Medical Home Services
- Joseph Cunningham, BlueCross BlueShield, CPCi Collaborator
- Jack Sommers, Community Care, CPCi Collaborator
- Rosemary Klepper, Partnership for Healthy Central Communities Health Access Network, Canadian County
- Rachel Mix, OU Tulsa Health Access Network
- Mina Phillips, OSU Center for Health Services Health Access Network

## 20. Friday: Session 12(11:30-12:00pm)

## Last Call / Open Forum / Action Plan Review

As a wrap-up to a full two and a half day agenda, and lots of issues discussed, this session is your opportunity to offer ideas to the agency as plans are made moving forward, as well as, to ask questions and receive answers related to Friday agenda topics. This time has been specifically set aside to allow the OHCA to hear your constructive suggestions on opportunities related to the seven OHCA goals mentioned on Wednesday's first session. Your feedback will help the OHCA determine what could move the agency forward in the next strategic planning period – 5 years – to achieve our vision for Oklahoman's to enjoy optimal health status through having access to quality health care regardless of their ability to pay.

### Wrap-up / Closing Remarks

- Ed McFall, OHCA Board Chairman
- 21. NEW BUSINESS
- 22. ADJOURNMENT

NEXT BOARD MEETING September 12, 2013 Oklahoma Health Care Authority Ponca Conference Room 2401 NW 23<sup>rd</sup>, Suite 1A Oklahoma City, OK