## TITLE 317: OKLAHOMA HEALTH CARE AUTHORITY CHAPTER 30. MEDICAL PROVIDERS-FEE FOR SERVICE SUBCHAPTER 5. INDIVIDUAL PROVIDERS AND SPECIALTIES PART 17. MEDICAL SUPPLIERS

## 317:30-5-216. Prior authorization requests

- (a) **Prior authorization requirements**. Requirements vary for different types of services. Providers should refer to the service-specific sections of policy or the OHCA website for services requiring PA.
  - (1) **Required forms**. Form HCA-12A may be obtained at local county OKDHS offices and is available on the OHCA web site at www.okhca.org.
  - Certificate of medical necessity. The prescribing provider must complete the medical necessity section of the This section cannot be completed by the supplier. medical necessity section can be completed by any health care clinician; however, only the member's treating provider may By signing the CMN, the physician sign the CMN. validating the completeness and accuracy of the medical necessity section. The member's medical records must contain substantiating that the member's condition documentation meets the coverage criteria and the answers given in the medical necessity section of the CMN. These records may be requested by OHCA or its representatives to confirm concurrence between the medical records and the information submitted with the prior authorization request.
  - (3) **DIF**. The requesting supplier must complete and submit a DIF as indicated by Medicare standards unless OHCA policy indicates that a CMN or other documentation is required. By signing the DIF, the supplier is validating the information provided is complete and accurate. The member's medical records must contain documentation substantiating that the member's condition meets the coverage criteria and the information given in the DIF.
- (b) Submitting prior authorization requests. All requests for PA are submitted to OHCA, Attention: Medical Authorization Unit, 4545 N. Lincoln Blvd., Suite 124, Oklahoma City, OK 73105, or faxed to (405)530-3496 or submitted on-line via Secured Website followed by fax. All requests for prior authorization should be submitted in the same manner regardless of the age of the member. Contact information for submitting prior authorization requests may be found in the OHCA Provider Billing and Procedures Manual. An electronic version of this manual is located on the OHCA web site.
- (c) Prior authorization review. Upon verifying the completeness

- and accuracy of clerical items, the PA request is reviewed by OHCA staff to evaluate whether or not each service being requested meets SoonerCare's definition of "medical necessity" [see OAC 317:30-3-1 (f)] as well as other criteria.
- (d) **Prior authorization decisions**. After the HCA-12A is processed, a notice will be issued advising whether or not the item is authorized. If authorization is issued, the notice will include an authorization number, the time period for which the device is being authorized and the appropriate procedure code.
- (e) Prior authorization does not guarantee reimbursement. Provider status, member eligibility, and medical status on the date of service, as well as all other SoonerCare requirements, must be met before the claim is reimbursed.
- (f) **Prior authorization of manually-priced items.** Manually-priced items must include documentation showing the supplier's estimated cost of the item with the request for prior authorization. Reimbursement will be determined as per OAC 317:30-5-218.