

Oklahoma Health Care Authority

Here When It Counts

Perspectives on Online Enrollment

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Current Online Enrollment System

- The current eligibility system...
 - Was implemented in 2010
 - Currently provides over 500,000 SoonerCare members the ability to enroll for coverage at home
 - Automates the SoonerCare eligibility determination
 - Removes many traditional obstacles to enrollment
 - Is engineered to be highly-adaptable

What We Are Moving Towards

- Compliance with CMS Seven Standards and Conditions and MITA 3.0 principles of interoperability and reuse
- CMS' Seven Conditions & Standards
 1. Modular Approach to Systems Development
 2. Align and Advance within the MITA Maturity Model
 3. Align and Incorporate Industry Standards
 4. Share, Leverage and Reuse Medicaid Technologies
 5. Focus on Results
 6. Program Evaluation
 7. Interoperability

What We Are Moving Towards

- Enhance the eligibility system foundation established by OHCA in 2010, and...
 - comply with the Patient Protection and Affordable Care Act (PPACA) timeline;
 - leverage these IT investments in the Eligibility and Enrollment system;
 - redesign the application and system architecture for greater flexibility; and
 - address the requirement to interface with a Health Insurance Exchange.

Action Steps To Get There

- Release 1
 - Data Model architecture redesign
 - Data exchange with Homeland Security
- Release 2
 - Implement changes to the eligible population
 - Modularize the existing business rules to include the MAGI methodology
 - Implementation of Workflow and an associated Business Process Modeling tool to document and further automate eligibility business processes
 - The implementation of an ESB and SOA enabling OHCA to create, publish, and consume web services and coordinate with other State agencies and the HIX

Action Steps To Get There

- Release 3
 - Decoupling of certain business functions so that they are easily transformed into services that can be shared and reused
 - Continue to improve eligibility work processes through automation
- Release 4
 - TBD
 - Possibly could include additional populations such as ABD, LTC, etc. within Online Enrollment

We Are Not Doing This Alone

- The project has a multi-agency Eligibility and Enrollment Executive Steering Team (E&E – EST) to evaluate and coordinate opportunities for collaboration.
- Participants include other state Health and Human Services Agencies.
- We are collaborating with the Office of State Finance (OSF) on IT consolidation efforts and to leverage system infrastructure, applications, and services for reuse.