

Pharmacy Update

Pharmacy Help Desk Phone Numbers 405-522-6205 option 4 or 800-522-0114 option 4 Service Hours: Monday – Friday (8:30a – 7:00p); Saturday (9:00a – 5:00p); Sunday (11:00a – 5:00p) Email: pharmacy@okhca.org OHCA Website: www.okhca.org

January 4, 2008

Hydrocodone Duplication

Effective January 7, 2008, the SoonerCare Prospective Drug Utilization Review (Pro-DUR) system will begin screening for duplication of therapy in hydrocodone products. If a claim is submitted for a hydrocodone product when the member has not used at least 90% of a previously filled hydrocodone prescription, the claim will be denied.

In these instances, the pharmacy will receive an ingredient duplication Pro-DUR alert that cannot be overridden without prior authorization. Override requests can be initiated by calling the OHCA Pharmacy Help Desk.

We appreciate the services you provide to Oklahomans insured by SoonerCare.