



# Pharmacy Update

Pharmacy Help Desk Phone Numbers 405-522-6205 option 4 or 800-522-0114 option 4  
Service Hours: Monday – Friday (8:30a – 7:00p); Saturday (9:00a – 5:00p); Sunday (11:00a – 5:00p)  
Email: [pharmacy@okhca.org](mailto:pharmacy@okhca.org) OHCA Website: [www.okhca.org](http://www.okhca.org)

May 16, 2008

## **Pharmacy Claims To Begin Processing With NPI on May 22, 2008**

Effective May 22, 2008, all electronic pharmacy claims submitted to OHCA must identify the prescriber and pharmacy by National Provider Identifier (NPI) number. Electronic claims submitted using OHCA prescriber or provider numbers will be denied. Please continue to submit pharmacy claims with the 10-character OHCA pharmacy provider number and 7-digit OHCA prescriber number through May 21, 2008. Paper claims will continue to use the 10-character OHCA provider number to identify the pharmacy, but will use NPI to identify the prescriber.

The implementation date for transition to NPI was originally announced as May 23, 2008. The transition date is being moved up by one day in order to better assist providers with any difficulties they may experience prior to the upcoming holiday weekend. The OHCA Pharmacy Help Desk will remain available on Saturday, May 24 and Sunday, May 25, and will be closed for Memorial Day on Monday, May 26.

### **Check Your Mail**

In order to assist with the transition, OHCA is sending each pharmacy provider a CD that contains a prescriber NPI file. The disc also contains updated versions of prior authorization (PA) forms that use NPI to identify both pharmacy and prescriber. Paper copies of the PA forms will also be included. These new PA forms should be used for all PA requests submitted on or after May 22.

### **Default and OTC Prescriber ID Changes**

The state default prescriber ID will change to '999999995'. This number is available for the initial fill on a prescription only if the valid prescriber NPI number is not available. If the state default number is used, the claim must be reversed and resubmitted with the correct prescriber NPI number within two weeks to avoid automatic recoupment of funds. The state default number is not valid for subsequent refills on a prescription and the claims will display NCPDP response 73 (Refills are not covered) if the state default number is used.

The OTC prescriber ID will change to '999999987'. Pharmacist recommendation and approval are all that is necessary to submit claims for covered OTC medications with this prescriber number. Please use the name 'OTC' in the prescriber name field. Covered OTC products that do not require a prescription include PlanB®, and select decongestant and analgesic medications for children.

**We appreciate the services you provide to Oklahomans insured by SoonerCare.**