

## **Pharmacy Update**

Pharmacy Help Desk Phone Numbers 405-522-6205 option 4 or 800-522-0114 option 4 Service Hours: Monday – Friday (8:30a – 7:00p); Saturday (9:00a – 5:00p); Sunday (11:00a – 5:00p) Email: <u>pharmacy@okhca.org</u> OHCA Website: <u>www.okhca.org</u>

August 15, 2008

## Narcotic Analgesics Prior Authorization

Prior Authorization is now required for the following narcotic analgesics:

<u>Tier-2</u> fentanyl patches (Duragesic<sup>®</sup>) morphine extended release (MS Contin<sup>®</sup>) <u>Tier-3</u> morphine sulfate 24 hour (Avinza<sup>®</sup>, Kadian<sup>®</sup>) oxycodone extended release (OxyContin<sup>®</sup>) oxymorphone extended release (Opana ER<sup>®</sup>)

<u>Oncology Only</u> fentanyl (Actiq<sup>®</sup>, Fentora<sup>®</sup>)

In order to avoid disruption of therapy, claims submitted for members who have received a medication from the same tier in the past 90 days should pay automatically with no PA required.

If your claim denies for "PA Required" and the member has received the same drug (or a drug from the same tier) in the last 90 days, please contact the OHCA Pharmacy Help Desk for assistance. A prior authorization can be created while you are on the phone with them, so that the member can receive the medication without the need for PA paperwork.

In rare instances, claims for these medications may "time-out" and fail to process. If you experience this problem, please contact the OHCA Pharmacy Help Desk for assistance.

## **Default Prescriber ID and OTC Prescriber ID**

The state default prescriber ID is '9999999995'. This number is available for the initial fill on a prescription only if the valid prescriber NPI number is not available. If the state default number is used, the claim must be reversed and resubmitted with the correct prescriber NPI number within two weeks to avoid automatic recoupment of funds. The state default number is not valid for subsequent refills on a prescription, and the claims will display NCPDP response 73 (Refills are not covered) if the state default number is used. Prescriber NPIs can be obtained on the CMS website <u>https://nppes.cms.hhs.gov</u>, or by calling the OHCA Pharmacy Help Desk.

The OTC prescriber ID is '9999999987'. Pharmacist recommendation and approval are all that is necessary to submit claims for covered OTC medications with this prescriber number. Please use the name 'OTC' in the prescriber name field. Covered OTC products that do not require a prescription include PlanB®, and select decongestant and analgesic medications for children.

## We appreciate the services you provide to Oklahomans insured by SoonerCare.