



## PROVIDER ASSISTANCE

### ARE YOU A PROVIDER WHO NEEDS HELP WITH SOONERSELECT?

This guide will help you find the right contact for your needs.

#### Report a Member-Related Issue (e.g., access, eligibility)

- 📄 Use [this form](#) to report the issue.

#### Assistance or Questions about a SoonerSelect Plan or Claim

- 📄 Contact the specific plan from which you need assistance. Phone numbers and email addresses are available on the [SoonerSelect provider page](#).

#### Issue Remains Unresolved After Attempting to Resolve with SoonerSelect Through Standard Processes

- ✉️ Email [providerCESupport@okhca.org](mailto:providerCESupport@okhca.org).

#### Questions Related to OHCA Provider Enrollment, Policy or Claims

- ✉️ **For enrollment or renewal support:**  
Contact the OHCA Provider Enrollment Team at 800-522-0114, option 5, or [ProviderEnrollment@okhca.org](mailto:ProviderEnrollment@okhca.org).
- 📞 **For SoonerCare claims questions:**  
Call 800-522-0114, option 1.
- ✉️ **For questions about SoonerCare provider policy or processes:**  
Email [SoonerCareEducation@okhca.org](mailto:SoonerCareEducation@okhca.org).

