



SoonerSelect Contracted Entity (CE) Requests to Change Service Provisions

SoonerSelect contracts¹ state that CEs may not impose prior authorization guidelines, criteria or utilization management practices that are more restrictive than OHCA without OHCA prior approval. OHCA implemented a 'Request to Change Service Provision Process' wherein CEs may submit requests for review that deviate from current fee-for-service prior authorization guidelines, criteria or utilization management practices. These requests are reviewed by OHCA subject matter experts (SMEs), evaluating them in comparison to OHCA historical processes and practices, standard business practice in other markets, and available data to determine whether to approve the requests. OHCA's decision(s) is noted below:

- **Requesting CE(s):**
 - Humana
- **Date Modification Requested:** May 21, 2026
- **Procedure Code(s):**
 - 97452 – Wheelchair management including assessment, fitting, and individualized training in wheelchair use and safety
- **Proposed Modification:** Humana is requesting to remove this code from their Prior Authorization list
- **Reason for Proposed Modification:** Humana reports extremely low utilization and a low denial rate
- **Impact:**
 - **Member:** None anticipated
 - **Provider:** None anticipated
 - **Financial:** Not provided
- **OHCA Decision:**
 - Approved for dates of service on/after 6/1/2026

¹ **Medical & Children's Specialty Program Contract Section References:** 1.7: Covered Benefits; 1.8: Medical Management; **Dental Contract Section References:** 1.7: Covered Benefits; 1.8: Dental Services Utilization Management