



SoonerSelect Medical Contracted Entity (CE) Requests to Change Service Provisions

The SoonerSelect Medical Contract at Section 1.7: Covered Benefits and Section 1.8: Medical Management states that medical contracted entities (CEs) may not impose prior authorization guidelines/criteria or utilization management practices that are more restrictive than OHCA without OHCA prior approval.

On 11/14/2025 Oklahoma Complete Health and Oklahoma Complete Health Children's Specialty Program submitted a formal request to OHCA for review and approval to change service provisions.

OHCA subject matter experts (SMEs) reviewed the requests, evaluating them in comparison to OHCA historical processes and practices, standard business practice in other markets, and available data to determine whether to approve the requests.

OHCA decisions are noted in the in the table below:

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PROCEDURE CODES	PROPOSED MODIFICATION TO CLAIMS PROCESSING PROTOCOL	REASON FOR PROPOSED MODIFICATION	ANTICIPATED IMPACT	OHCA DECISION
OCH/OCHCSP are requesting the following changes to service provisions				
H2017 Psychosocial rehabilitation services per 15 minutes	Add PA requirement	Ensure medical necessity criteria is met	Enrollees: Minimal, possible minor delay to obtain PA in medically appropriate cases Providers: Addition of prior authorization request Financial: Dollar amount not specified, but savings are expected based on reducing payment for non-medically necessary services	Approved No previous approval for other CEs found
H2019 Therapeutic behavioral services per 15 minutes	Add PA requirement	Ensure medical necessity criteria is met	Enrollees: Minimal, possible minor delay to obtain PA in medically appropriate cases Providers: Addition of prior authorization request Financial: Dollar amount not specified, but savings are expected based on reducing payment for non-medically necessary services	Approved No previous approval for other CEs found