

# Glossary

| Term   | Definition  | Purpose  |
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| Access Control Facility 2 (ACF2)                                 | IBM mainframe product used for mainframe security.  | Mainframe security.  |
| AccessData Forensic Toolkit (FTK)                                | A computer forensics software made by AccessData.   | Security Operations Command.   |
| Active Directory   | Authentication and access platform.   | Security provisioning.   |
| Active Directory Federated Services (ADFS)                       | A software component developed by Microsoft that provides users with single sign-on access to systems and applications.                     | Identity management.   |
| Active Directory Local Administrator Password Solution (AD LAPS) | Password manager.   | Identity management.   |
| Adobe  | Content management solution.  | Content management.  |
| Adobe Acrobat DC   | Adobe Acrobat Document Cloud tool to create, convert, edit and sign PDFs.   | Document editing and sharing.  |
| Adobe Analytics  | Enables web, marketing, predictive analysis and reporting of data.  | Web analytics for decision making.                                   |
| Adobe Audience Manager   | A service for online data management which creates audience profiles based on data collected from various sources.                          | Data management platform.  |
| Adobe Campaign   | Set of solutions to personalize and deliver campaigns.  | Digital marketing.   |
| Adobe Creative Cloud   | A collection of apps for desktop and mobile apps and services for photography, design, video, etc. and based on a subscription-based model. | Graphic design/branding.   |
| Adobe Creative Suite   | Predecessor of Adobe Creative Cloud with less features and a different license model.   | Graphic design/branding.   |
| Adobe Experience Manager (AEM)                                   | Content management suite.   | Content management/branding.   |
| Adobe Forms  | Online form generator by Adobe.   | Platform-agnostic tool for PDF-based print forms.                    |
| Adobe Pro  | Convert scanned, PDF and image files into editable and searchable documents.  | Design, edit, sign and convert PDF files.                            |
| Adobe Sign   | E-signature service.  | Tool for electronic signature of documents.                          |
| Anomali  | Used for monitoring security anomalies in software or custom applications.  | Intelligence driven security.  |
| AppXtender   | ApplicationXtender.   | Document management.   |
| Articulate Storyline   | E-learning tool for building interactive courses (Articulate 360 - Storyline 360).  | Course authoring.  |
| Aruba AirWave  | A network operations system to manage wired and wireless infrastructure from Aruba.   | Enables granular visibility into wireless and wired networks.        |
| ASP.Net Identity   | Identity framework to handle authentication and authorization. Single Sign-On.  | Identity management.   |
| ASPRunner  | Creates a set of ASP pages to access and modify databases, or any other ODBC datasource.  | A low-code/no-code solution to access and edit databases.            |
| Atlassian Confluence   | Web-based corporate wiki.   | Helps teams to collaborate and share knowledge efficiently.          |
| Atlassian Jira   | A proprietary issue-tracking product.   | Allows bug tracking and agile project management.                    |
| AutoCAD  | Commercial computer-aided design.   | Creates precise 2d and 3d drawings.                                  |
| Avamar   | Hardware and software data backup product by Dell.  | Data backup and restore tool.  |
| Axe  | Accessibility tool.   | Accessibility tool.  |
| Azure  | Microsoft's flexible cloud platform that includes legacy support and provisioning.  | Application modernization and security provisioning platform.        |
| Azure Active Directory (Azure AD)                                | A built-in solution for managing identities in Office 365.  | Identity management and security token provider.                     |
| Azure Data Lake  | A scalable data storage and analytics service.  | Data storage for relational and non-relational data; data archiving. |

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| Azure DevOps                                | Developer service.  | Used to help plan, work and build applications.   |
| Azure Security Compliance Dashboard         | A dashboard showing the status of all the assessments in an environment.  | Dashboard for security compliance.  |
| B2C   | Identity management service.  | Enables custom control of how customers sign up, sign in and manage profiles.   |
| Benefit Administration System (BAS)         | A benefit administration tool.  | Enables management of employee benefits.  |
| Bitlocker                                   | A full volume encryption feature included with Microsoft Windows.   | Computer encryption.  |
| BitSight                                    | Cybersecurity ratings company that analyzes companies, government agencies and educational institutions security posture.                       | Risk management tool which provides security ratings.   |
| Blackberry AtHoc                            | Crisis response tool.   | Helps government agencies respond to or recover from critical events and emergencies.   |
| BlazeMeter                                  | Open source, automated enterprise testing platform.   | Platform for projects, performance, functionality, load and API testing.  |
| Business Repository                         | Future need for centralized repository of business policies/rules and a lookup tool for web applications.                                       | A business repository for Chief Technology Officers and Account Managers.   |
| C#  | Object-oriented programming language.   | Programming language.   |
| Canva                                       | Graphic design platform used to create visual content.  | Content design and social media management.   |
| Captivate                                   | Adobe Captivate.  | Authoring tool used for e-learning.   |
| Castlebranch                                | Vendor tool used for background checking.   | Background checking platform.   |
| Checkmarx                                   | Software security solution for modern enterprise software development.  | Application security testing.   |
| Cherwell                                    | IT service management software.   | Asset management and facilities, strategic vendor management, service delivery, mission support, change management tool, problem tracking, event management, configuration management, reporting. |
| CJIS Online Portal                          | Online portal that the Criminal Justice Information Services uses for background checks.  | Background checks.  |
| Cloud Composer                              | A Google environment for managing data. Manages data ingestion, data transformation, data analysis and utilization, job scheduling, tasks, etc. | Managed environment for data management.  |
| Cloud Functions                             | Google Cloud Service: Open source functions as a service.   | Key networking for multi-cloud solutions and on-prem environments; integration with third party services and APIs.  |
| Commvault                                   | Data center backup and recovery solution for physical, virtual and cloud environments, and for different operating systems.                     | Disaster recovery and business continuity.  |
| Configuration Management Database (CMDB)    | Configuration management database.  | Used for storing information on IT environment, including assets and relationships between them, if applicable.   |
| Confluence                                  | Collaboration platform from Atlassian.  | Project testing platform to collaborate and share knowledge.  |
| Content Manager on Demand (CMOD)            | Enterprise report management tool by IBM.   | Mainframe reporting.  |
| Contracts Management                        | Contract management and retention policies.   | Manages legal contracts throughout their lifecycle.   |
| ConvergePoint                               | Contract management software.   | DHS - compliance management software.   |
| COTS Admin                                  | Commercial off the shelf software admin.  | Application management and services depending on agency systems.  |
| Credly                                      | Solution for issuing and managing digital credentials   | Maintain profile of verified skill-based credentials with digital badging capability  |
| CrowdStrike                                 | End-point monitoring.   | Data protection.  |
| Crystal Reports                             | Business intelligence application used to create custom reports from a variety of data sources.   | Reporting.  |
| Customer Information Control System (CICS)  | Application servers for transaction processing for z/OS IBM mainframe systems.  | Transaction processing subsystem for z/OS IBM mainframe systems.  |
| Customer Relationship Management (CRM) Tool | A tool for managing all relationships and interactions with customers and potential customers.  | Customer relationship management.   |

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| cybersecurity.ok.gov                      | Oklahoma Cyber Command Security Operations Center website  | Website sharing information on OMES' Cyber Command efforts.   |
| Cybervault                                | Storage of backups.  | Storage of backups for disaster recovery.   |
| DASH Application                          | Custom application that sits on top of the State Data Platform and serves as the central point for getting information from the platform.                          | Application for registering dataset and requesting for a dataset.   |
| Data Fusion                               | Data integration service.  | Data integration for quickly building and managing data pipelines.  |
| Data Loss Prevention (DLP)                | Tools and processes used to ensure that sensitive data is not lost, misused or accessed by unauthorized users.   | Tools and processes used to ensure that sensitive data is not lost, misused or accessed by unauthorized users.  |
| Data Quality Tool                         | Data validity configuration tool for the data pipeline.  | Data validation/cleansing tool.   |
| DataStudio (Google)                       | Google Data Studio is a reporting platform.  | Tool for reporting, dashboarding and data visualization. Converts analytics data into informational, easy-to-understand reports through data visualization. |
| DataStudio (IBM)                          | IBM Tool for database development and administration of IBM DB2 for Linux, Unix and Microsoft Windows environments.  | Database development and administration.  |
| DB2 (IBM)                                 | Data management products developed by IBM including the DB2 relational database.   | Data storage.   |
| Delinea (fka Thycotic)                    | Privileged access management platform.   | Privileged access management used for security provisioning.  |
| DevOps                                    | Code management and deployment.  | Code management.  |
| DevOps Testing Suite                      | Test plans or the test hub in DevOps Server (requires a separate license).   | Tests applications, creates test plans, test suites and test cases.   |
| DMBOK2                                    | Data Management Body of Knowledge.   | Framework or standard to follow for data management.  |
| Domain Name System (DNS)                  | A hierarchical and decentralized naming system for computers, services, or other resources connected to the internet or a private network.                         | Translates domain names to IP addresses so browsers can load internet resources.  |
| Dragon Naturally Speaking                 | Accessibility software.  | Accessibility tool used to covert speech to text.   |
| Dynatrace                                 | Tool for application and infrastructure performance monitoring,  | Application and infrastructure performance monitoring.  |
| EGID                                      | Employees Group Insurance Division.  | Provides insurance benefits to state, education and local government employees.   |
| Enterprise Data Governance Tool           | A tool that aids the process of creating and maintaining a structured set of policies, procedures and protocols that control how data is stored, managed and used. | A data governance tool for managing the storage, management and usage of data within an organization.   |
| ePro                                      | Electronic procurement requisition platform.   | Procurement requests manager.   |
| ESRI ArcGIS                               | ArcGIS is GIS mapping and analysis solution.   | Used to make maps and analyze data.   |
| Fiddler Classic                           | Traffic inspector software.  | Traffic inspector that inspects HTTP/HTTPS traffic to and from browsers and desktop apps.   |
| FileZilla                                 | Software for FTP/SFTP/FTPS.  | Open source client/server, cross platform FTP, SFTP, FTPS software.   |
| FirstNet                                  | Nationwide, broadband network.   | High speed, nationwide broadband network dedicated to public safety.  |
| Flashpoint: Counter Threat Management     | Risk intelligence software.  | Provides extensive coverage of threatening activity on the internet.  |
| Foglight                                  | Database monitoring tool.  | Database monitoring.  |
| GIS                                       | Geographic Information System.   | Used to display geographic data.  |
| GitHub                                    | Development platform.  | Development platform for code repository, code sharing and workflows.   |
| Google BigQuery                           | Serverless, multicloud data warehouse.   | Turns data into valuable insights.  |
| Google Cloud Command Line Interface (CLI) | Command line interface to create and manage Google cloud resources.  | Command line interface to create and manage Google cloud resources.   |
| Google Cloud Platform (GCP)               | Cloud data platform.   | Cloud data platform.  |
| Google Colaboratory                       | Hosted Jupyter Notebook service.   | Allows anybody to write and execute python code through browser.  |
| Google Data Studio                        | Online tool for converting data into customizable informative reports and dashboards.  | Tool for reporting, dashboarding and data visualization. Converts analytics data into informational, easy-to-understand reports through data visualization. |
| GovDelivery                               | Web-based email subscription management system.  | Communications tool used for content delivery via email.  |

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| Host-Integration Server (HIS)       | Gateway application providing connectivity between Microsoft Windows networks and IBM mainframe and IBM i systems.   | Legacy Microsoft platform used to communicate to the mainframe.  |
| IBM Spectrum Protect                | Data protection solution.  | Enterprise-scale data protection for physical file servers, virtual environments and a wide range of applications.   |
| IdentoGO                            | Center that provides fingerprinting services   | Fingerprinting for background checks   |
| InfoBlox                            | Network and security service.  | Delivers appliance-based solutions for business-critical DNS,DHCP and DDI.   |
| Informatica                         | Software development company.  | Provides data management solutions.  |
| Information Management System (IMS) | Information management system on IBM mainframe.  | Information management system on IBM mainframe.  |
| InRule                              | Business rules engine.   | Used for business processing to integrate predictive logic with automated decisions without programming effort.  |
| Interactive Voice Response (IVR)    | A technology that allows humans to interact with a computer-operated phone system through the use of voice and tones input via a keypad.   | Automated process used to service high call volumes.   |
| Intrusion Prevention                | Network security and threat prevention system.   | Network security/threat prevention technology that examines network traffic flows to detect and prevent vulnerability exploits.  |
| InTune (Microsoft)                  | Microsoft cloud-based management tool for mobile devices.  | Manages mobile devices and applications, and provides data security.   |
| IP Address Management (IPAM)        | Methodology implemented in computer software for planning and managing the assignment and use of IP addresses and closely related resources of a computer network.   | Planning, tracking and managing the IP address space used in a network.  |
| iTravelOK                           | System for filing travel claims  | Process travel claims  |
| JAVA                                | Programming language.  | Object-oriented programming language.  |
| Jira                                | Project management tool.   | Collection of apps from Atlassian on Jira platform that help teams plan, assign, track, report and manage work.  |
| JMeter                              | Open-source testing tool.  | Testing tool for software for analyzing performance and measures from Apache.  |
| Job Access With Speech (JAWS)       | A computer screen reader program for Microsoft Windows that allows blind and visually impaired users to read the screen.   | Screen reading software used for accessibility compliance testing.   |
| JobAps                              | Cloud-based recruiting system.   | Job applications solution.   |
| Juniper Space                       | Network management solution.   | Comprehensive network management solution that simplifies and automates management of Juniper's switching, routing and security devices.   |
| Juniper Wired Assistance            | A solution for proactive remediation of network operations.  | Marvis Network Assistant transforms network operations from reactive troubleshooting to proactive remediation through self-driving actions and is part of MIST, which is a cloud service blazing a new standard from network management to AI-driven operations (automations). |
| Jupyter Notebook                    | Open source web-development platform where you can run code, display the output and also add explanations, formulas, charts and make your work more transparent, understandable, repeatable and shareable. | Used for interactively developing and presenting data science projects; uses python.   |
| Juvaré                              | Leading provider of emergency preparedness and response software.  | Provides situational awareness for emergency management.   |
| Katalon                             | Automation testing software tool.  | Web-based application that provides visualized test data and execution results through charts, graphs and reports.   |
| Kerberos                            | Network authentication protocol.   | Provide secure authentication over network.  |
| KnowBe4                             | Security awareness training  | Increase security awareness  |
| Kubernetes                          | An open-source system for automating deployment, scaling and management of containerized applications.   | Automates containerized applications operations such as scaling and deployment.  |
| LAMP Stack                          | Open source software used for web application development.   | A set of tools for web application development (Linux, Apache, MySQL, PHP/Perl/Python).  |

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| Looker                                       | Business intelligence software.  | Business intelligence tool for multicloud environment.  |
| Magento                                      | An eCommerce platform.   | An open source technology solution for eCommerce.   |
| Maltgeo with Social Links                    | An open source intelligence (OSINT) and graphical link analysis tool.  | Provides graphical layout of data from different sources. Used for analytics and data mining for gathering and connecting information for investigative tasks.  |
| MAMP Pro                                     | Local web development solution. MAMP is an acronym that stems from the names of the system's components: macOS, Apache, MySQL and PHP.         | Supports multiple hosts and cloud functions, including WordPress packages.  |
| Managed Threat Detection and Response (MTDR) | A service that manages threat detection and response.  | 24x7 proactive security monitoring and investigation service provided by AT&T Cybersecurity.  |
| Master Data Catalog                          | Collection of metadata combined together with data management tools.   | Provides analysts and other data users to find the data that they need, serves as an inventory of available data and provides information to evaluate data for intended uses.   |
| Master Data Dictionary Repository            | Centralized metadata repository.   | Reference to collective metadata information in an organization.  |
| Metadata Repository                          | Repository of information about data such as meaning, relationships to other data, origin, usage and format.                                   | Get information on data about data.   |
| Microsoft Access                             | A database management system from Microsoft.   | Manages data. It combines the relational Microsoft Jet Database Engine with a graphical user interface and software-development tools.  |
| Microsoft Dynamics                           | Business management tool.  | Customer relationship management (CRM) software.  |
| Microsoft SQL 2019                           | Microsoft SQL database version 2019.   | Relational database management system.  |
| Microsoft SQL Suite                          | Suite of database software to manage/administer Microsoft SQL database.  | Suite of software to manage/administer Microsoft SQL database. Suite of database software that includes a relational database engine, integration services (SSIS), reporting services (SSRS) and analysis services (SSAS).                                  |
| Microsoft Visual Studio                      | Application development platform.  | Application development.  |
| Microsoft Visual Studio Code                 | Source-code editor made by Microsoft for Windows, Linux and macOS.   | Open source application development platform.   |
| Mimecast                                     | Cloud cybersecurity services for email, data and web.  | Email security.   |
| Mitel Hosted Voice                           | Cloud hosted voice over IP (VoIP) solution.  | A VoIP solution for voice calls.  |
| MobileIron                                   | Mobile device management vendor.   | Mobile device management.   |
| MOVEit                                       | Managed file transfer software produced by Ipswitch, Inc.  | Encrypts files and uses secure File Transfer protocols to transfer data.  |
| MuleSoft                                     | An integration platform for applications and data.   | An integration platform to connect across computing environments, enterprise service bus and API management and legacy support. Application programming interface to open applications' data and functionality to external third-party application systems. |
| MySQL Workbench                              | A MySQL database management tool.  | MySQL database tool for data architects, developers and DBAs used to perform their duties.  |
| Narrator (Windows)                           | Screen reader for Microsoft Windows.   | Used to test accessibility compliance.  |
| Nerdio                                       | Azure deployment and management service.   | Provides services for deployment, management and optimization technologies for Azure environment.   |
| NetBrain                                     | Solution for network automation.   | Network automation providing end-to-end visibility across hybrid environments.  |
| Nice InContact CXone                         | IVR/service center. Cloud contact center.  | Contact center.   |
| NINJIO                                       | Cybersecurity awareness training.  | Provides cybersecurity awareness training and SEAT training.  |
| NonVisual Desktop Access (NVDA)              | Screen reader for Microsoft Windows.   | A free, open-source screen reader used for accessibility testing.   |
| Notepad++                                    | Free source code editor.   | Free source code editor.  |
| NTT Data Services                            | Device-as-a-Service vendor.  | Provides Device-as-a-Service offerings, including workstation support and customer service.   |
| OAuth2                                       | Open Authentication 2.0. A Protocol that allows a user to grant a third-party website or application access to the user's protected resources. | Used to authenticate applications and pass authentication from service to service without having to change usernames and passwords.   |

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| Office 365 (Microsoft)                                   | A line of subscription services offered by Microsoft which adds to and includes the Microsoft Office product line.                                 | Office productivity software. Subscription-based services offered by Microsoft as part of the Microsoft Office product line, including Outlook, Teams, Word, Excel and more.                                |
| OK-ISAC  | Oklahoma Information Sharing and Analysis Center.  | Geographic-based information sharing and analysis center.   |
| OMES   | Office of Management and Enterprise Services.  | Oklahoma state government agency which manages and supports the basic functioning of the government of Oklahoma.  |
| OnBase (Hyland)  | A single enterprise information platform designed to manage your content, processes and cases.   | Enterprise document management system.  |
| OneTrust   | A comprehensive privacy management technology platform that helps organizations demonstrate accountability and compliance with global regulations. | Tracks and prioritizes risks throughout their risk lifecycle.   |
| OpenID Connect 2.0                                       | A simple identity layer on top of the OAuth 2.0 protocol.  | Verifies end user based on authentication performed by an authorization server and obtains basic profile information about the end user.  |
| Oracle 19C   | A multi-model database that provides full support for relational data and non-relational data.   | Relational database management system.  |
| Oracle Analytics Cloud                                   | A scalable and secure public cloud service that provides a full set of capabilities to explore and perform collaborative analytics.                | Provides cloud analytics in a single platform for reporting and analysis of data.   |
| Oracle Cloud Infrastructure                              | An Infrastructure-as-a-Service (IaaS) Oracle Cloud solution.   | Oracle IaaS platform.   |
| Paint.Net  | Digital photo editing software.  | Photo editing.  |
| Palo Alto  | Firewall platform.   | Firewall platform.  |
| Patch My PC  | Portable app designed to check your system against the current version of over 300 apps and allow for streamlined updating.                        | PC/patch management platform.   |
| PayFactors   | Cloud-based compensation data management tool.   | Data management tool for managing and reporting compensations.  |
| Pega   | Java-based business process management tool.   | Tool for business process management and building helpdesk automation. Also used for case management, robotic process automation (RPA), business process analysis (BPA), business process management (BPM). |
| PeopleSoft   | Oracle application system.   | Enterprise application for financial, human resources, inventory, vendor management, human capital management and provisioning purposes.  |
| PeopleSoft Financials and Supply Chain Management (FSCM) | PeopleSoft financials and supply chain management solution.  | Oracle application system consisting of financials and supply chain management modules.   |
| PeopleSoft Financials Platform                           | Suite of Peoplesoft modules to keep track of financials.   | Financial tracking.   |
| PeopleSoft Inventory                                     | A flexible, comprehensive inventory management system.   | Asset management.   |
| Perl   | A family of two high-level, general-purpose, interpreted, dynamic programming languages.   | Programming language for multiple platforms. It is used for processing text files and string for Common Gateway Interface scripts and Graphical User Interface scripts.                                     |
| PHP  | A general-purpose scripting language geared toward web development.  | Scripting language that is especially suited to web development.  |
| PHPRunner  | A low-code/no-code solution to access/edit databases.  | Creates a set of PHP pages to access and modify databases, or any other open database connectivity (ODBC) datasource.   |
| Planner (Microsoft)                                      | Planning application available on the Office 365 platform.   | Used for planning and visualization.  |
| PostgreSQL   | A free and open-source relational database management system emphasizing extensibility and SQL compliance.   | Open source relational database.  |
| Postman  | Collaboration platform for application programming interface (API) development.  | API collaboration.  |
| PowerApps (Microsoft)                                    | Suite of applications for rapid development and customization.   | A suite of apps, services, connectors and data platform that provides a rapid application development environment to build custom apps for an agency's business needs.                                      |

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| PowerBI (Microsoft)                           | A Microsoft business analytics service.  | Provides dashboard and visualization capabilities for reporting.   |
| PowerFlex                                     | Dell storage solution.   | Storage solution.  |
| PowerProtect Data Manager                     | Data manager.  | Protects data and delivers governance control for modern cloud workloads across evolving physical, virtual and cloud environments. |
| PRTG  | A tool used to monitor a network.  | Monitors a network.  |
| PuTTY   | A free and open-source terminal emulator, serial console and network file transfer application.  | Open source software for Secure Shell (SSH) protocol and Telnet client.  |
| Python  | An interpreted high-level, general-purpose programming language.   | Object-oriented programming language.  |
| Qualtrics                                     | An online survey tool.   | Web-based tool that allows users to create, distribute and analyze surveys.  |
| RecoverPoint for Virtual Machines (RP4VM)     | A continuous data protection product offered by Dell which supports asynchronous and synchronous data replication of block-based storage.        | Enables replication for quick recovery of VMware virtual machines at any point in time.  |
| Red Hat                                       | Linux open source product.   | Provides open source software products to enterprises.   |
| Resource Access Control Facility (RACF)       | An IBM security system software that provides access control and auditing functionality for the z/OS and z/VM operating systems.                 | IBM mainframe product used for mainframe security.   |
| Relativity iCONNECT                           | e-discovery software for court procedures/responses.   | For e-discovery used for audit checks in courts.   |
| Robotic Process Automation (RPA)              | A form of business process automation technology based on metaphorical software robots (bots) or on artificial intelligence.                     | Automation technology used to execute business processes.  |
| RSA Archer                                    | Platform for audit compliance.   | Governance, risk and compliance (GRC) platform used for audit compliance.  |
| RStudio                                       | An integrated development environment for R, a programming language for statistical computing and graphics.                                      | Open source software for data science.   |
| Salesforce                                    | Customer relationship management (CRM) software.   | Service catalog tool for customer relationship management.   |
| Sauce Labs                                    | Cloud-based platform for automated continuous testing of web and mobile apps.  | Cloud-based testing platform for continuous, automated testing of web and mobile apps.   |
| Security Assertion Markup Language (SAML) 2.0 | A version of the SAML standard for exchanging authentication and authorization identities between security domains.                              | Open federation standard that allows an identity provider to authenticate users.   |
| Selenium                                      | Automated testing platform across different browsers.  | Automated testing across different web browsers.   |
| Sendgrid                                      | A cloud-based SMTP provider.   | Allows you to send emails without having to maintain email servers.  |
| ServiceNow                                    | Platform as a service providing technical management support such as IT service management, IT operations management and IT business management. | Used to define, manage, automate and structure services and production instances.  |
| ShareGate Apricot                             | Platform for automated teams governance.   | Monitors the tenants in an environment and highlights ways to make it healthier based on the policies.                             |
| SharePoint (Microsoft)                        | Platform for content management and repository.  | Document management and storage system.  |
| SharePoint Workflow                           | Workflows within SharePoint featuring pre-programmed mini-applications that streamline and automate a wide variety of business processes.        | Enables the routing of a document or an item to a group of people for approval or feedback.  |
| Single Sign-On (Active Directory) [SSO(AD)]   | A property of access control consisting of multiple related, but independent software systems.   | Handles identity, access and authentication.   |
| Siteimprove                                   | Web accessibility software product.  | Provides tools for web accessibility compliance.   |
| SixGill                                       | Security tool.   | Cybersecurity monitoring tool.   |
| Slack   | Messaging application.   | A messaging application that can be used across multiple devices and platforms.  |
| SOL   | Platform for automated testing.  | Platform used for automated testing.   |
| Splunk  | Security logging and reporting software.   | Enables analysis, monitoring, searching and reporting in real time on systems.   |

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| Splunk Enterprise Security          | A SIEM (Security Information and Event Management) system that uses machine-generated data to get operational insights into threats, vulnerabilities, security technologies and identity information.  | Performs security logging and reporting.   |
| Sprout                              | Social media management platform.  | Used for social media analysis and tracking.   |
| SQL Server Management Studio (SSMS) | A software application used for configuring, managing and administering all components within Microsoft SQL Server.  | An integrated environment for managing SQL infrastructure and databases.   |
| State Data Sharing Hub              | Google Cloud Platform hub.   | A centralized data-sharing platform and data warehouse.  |
| Storage Area Network (SAN)          | A computer network which provides access to consolidated, block-level data storage.  | Enterprise data storage platform.  |
| Structured Query Language (SQL)     | A domain-specific language used in programming and designed for managing data held in a relational database management system, or for stream processing in a relational data stream management system. | Language to communicate with a database.   |
| SUSE                                | Linux open source product.   | Open source Linux enterprise server.   |
| Taleo Learn (Oracle)                | Cloud-service learning platform.   | Oracle Taleo Learn Cloud Service that helps link investment in people to business results.   |
| Tenable                             | Anonymizes and analyzes customer data for the purpose of determining trends in the industry.   | Data and trend analysis.   |
| Thentia                             | Occupational licensing software.   | Enterprise licensing system for customer relationship management software.   |
| TimeClock Plus                      | Time reporting tool.   | Time reporting tool (HCM plugin for integrations with payroll/HCM systems).  |
| Toad                                | A Quest data management tool for the DBAs, architects and developers.  | Quest software tool that developers, data architects and DBAs can use to access relational databases for legacy support.   |
| Twilio                              | Modern communication API used by developers for establishing communications  | Twilio is used to send SMS, voice, video, email  |
| UiPath                              | A robotic process automation tool that enables users to automate various aspects of business processes.  | Uses Power Automate to create automated workflows.   |
| Veeam                               | Data backup software and system.   | System for backup and data management platform for physical, virtual and cloud environments.   |
| Veracode                            | Platform to manage security risk across the entire application portfolio.  | Simplifies application security programs by combining five application security analysis types into one solution, integrated into the development and scalable way to manage security risk across the entire application portfolio pipeline. |
| VerifyOK                            | Software to verify identity online.  | Software for identity verification and proofing.   |
| VLC Media Player                    | Media player for audio and video.  | A portable, free and open source, cross-platform media player that operates on all platforms and operating systems.  |
| VMWARE                              | Enterprise virtual machine software.   | Enables an application to run on its own operating system and the same physical server to make better use of the physical server's available CPU power on premises.  |
| VMWARE vCenter                      | Enterprise virtual machine management system on-premises.  | Enables an application to run on its own operating system and the same physical server to make better use of the physical server's available CPU power on premises.  |
| VoiceOver (Mac)                     | Web accessibility software.  | Used for testing web accessibility.  |
| WAVE                                | Web accessibility software.  | Used for testing web accessibility.  |
| Webex                               | Enterprise solution for video conferencing, online meetings, screen share and webinars.  | Online meeting and collaboration.  |
| Webfocus                            | Enterprise reporting system.   | A tool that provides dashboards and ad-hoc reporting in an interactive manner.   |
| Windows Server (Microsoft)          | Windows server operation system.   | Windows Server is the platform for building an infrastructure of connected applications, networks and web services.  |



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| Windows Virtual Desktop | A Microsoft Azure-based system for virtualizing its Windows operating systems, providing virtualized desktops and applications in the cloud. | Used to create virtual desktops on prem and in Microsoft Azure Windows Virtual Desktop.    |
| Workday                 | Strategic workforce planning software for human capital management (HCM).  | Used for HCM and workforce planning.   |
| XAMPP                   | A free and open-source cross-platform web server solution stack package.   | Provides web, database and FTP server packages, fast and completely portable, for Windows. |
| Xmedius                 | Secure file exchange solution.   | Cloud faxing service.  |
| Yammer                  | Enterprise social networking service used for private communication within organizations.  | Internal social media for exchange of information.   |
| Zscaler                 | Cloud security software and system for virtual private network and access.   | Provides cloud security.   |